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# California Children's Services (CCS) Redesign

*Anastasia Dodson, Associate Director  
Department of Health Care Services*



# DHCS Goals for CCS Redesign

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1. Patient & Family Centered Approach
  - Comprehensive treatment for whole child
2. Improve Care Coordination through an Organized Delivery System
  - Integrate primary, specialty, inpatient, and behavioral health to improve care experience
3. Improve Quality
  - Use standards & outcome measures specific to CCS



# DHCS Goals Continued

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## 4. Streamline Care Delivery

- Improve efficiency and effectiveness of CCS

## 5. Build on Lessons Learned

- Learn from CCS pilots & delivery system changes in other parts of Medi-Cal

## 6. Cost Effective

- Total costs should be no more than projected costs in the absence of reform. Consider simplification and value-based payments.



# CCS Redesign Technical Workgroups

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- Data Analysis
- Medical Home/Care Coordination/Transition
- Eligible Conditions
- Quality/Performance Measures
- Provider Access/Network
- State/County Roles



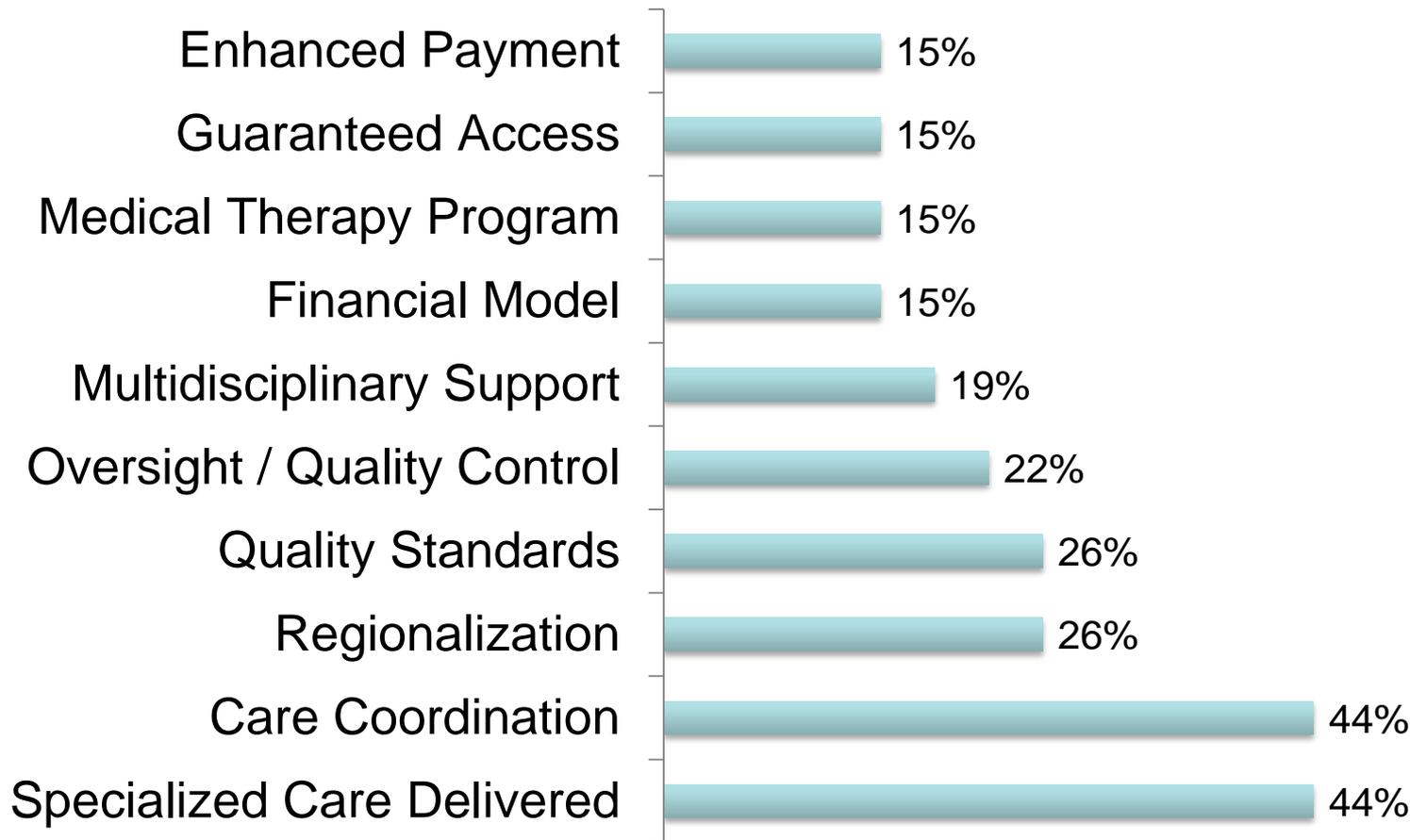
# Stakeholder Survey - Starting Point

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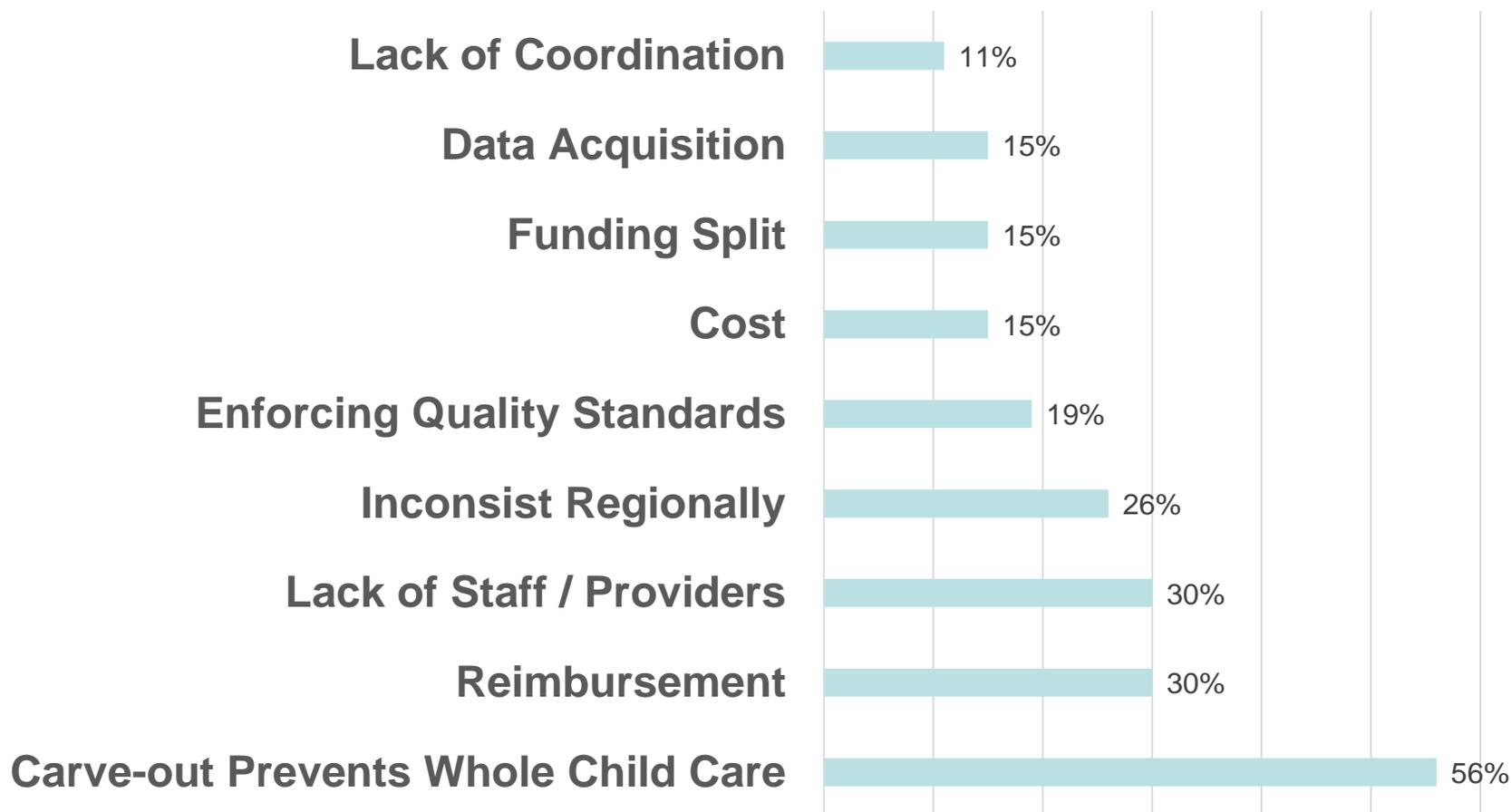
- In December of 2014, stakeholders completed an online survey
- Topics included the CCS program and the redesign process
- The complete survey results are available on the CCS Redesign Websites



# What is Working: Top 10 for CCS



# Areas for Improvement: Top Challenges



# CCS Alternatives Discussed

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- Bay Area Stakeholder Models, including county regional collaboratives
- Hospital ACO Model
- LA County Targeted Case Management
- Children's Hospital LA Medical Home
- Rady Children's Hospital Pilot
- COHS Carve-In (HPSM and Partnership)
- Kaiser Permanente



# CCS Pilot: Health Plan of San Mateo (HPSM)

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- Demonstration project operational April 1, 2013.
- Approximately 1400 CCS eligible members receive “whole-child” health care; all services carved-in.
- HPSM partnership with San Mateo County CCS: contractual relationship for county staff to provide care coordination services to plan members.
- Preliminary review of family satisfaction survey indicates that overall client/family satisfaction was high.
- HPSM responsible for full financial risk.



## CCS Pilot:

# Rady Children's Hospital – San Diego

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- The Rady Children's Hospital demonstration model will provide comprehensive health care to children with certain health conditions under an Accountable Care Organization model
- Covered conditions will be: Cystic Fibrosis, Hemophilia, Sickle Cell Disease, Acute Lymphoid Leukemia and Diabetes Type I and II
- Rady Children's Hospital pilot is projected to begin operations in late summer or early fall of 2015



# Thank You

