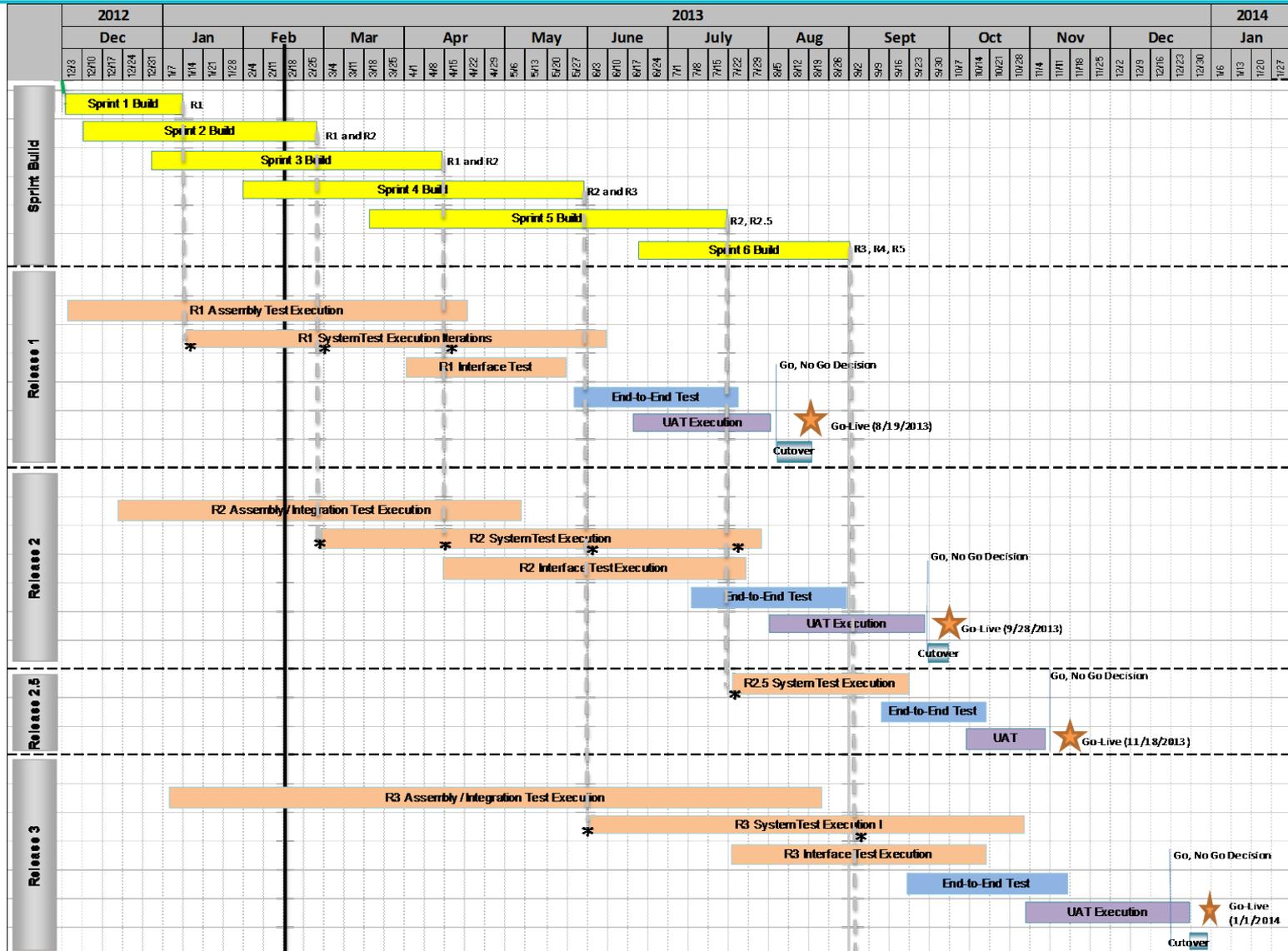

CalHEERS Project Status Update

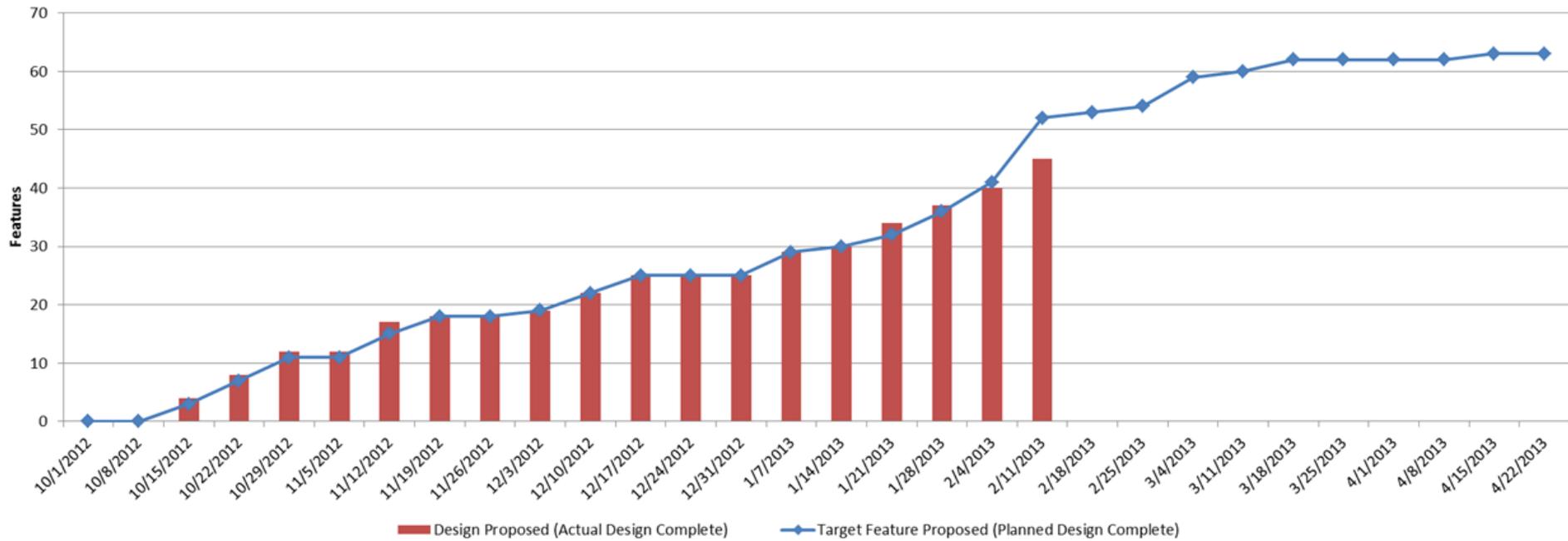
February 26, 2012

Project Timeline

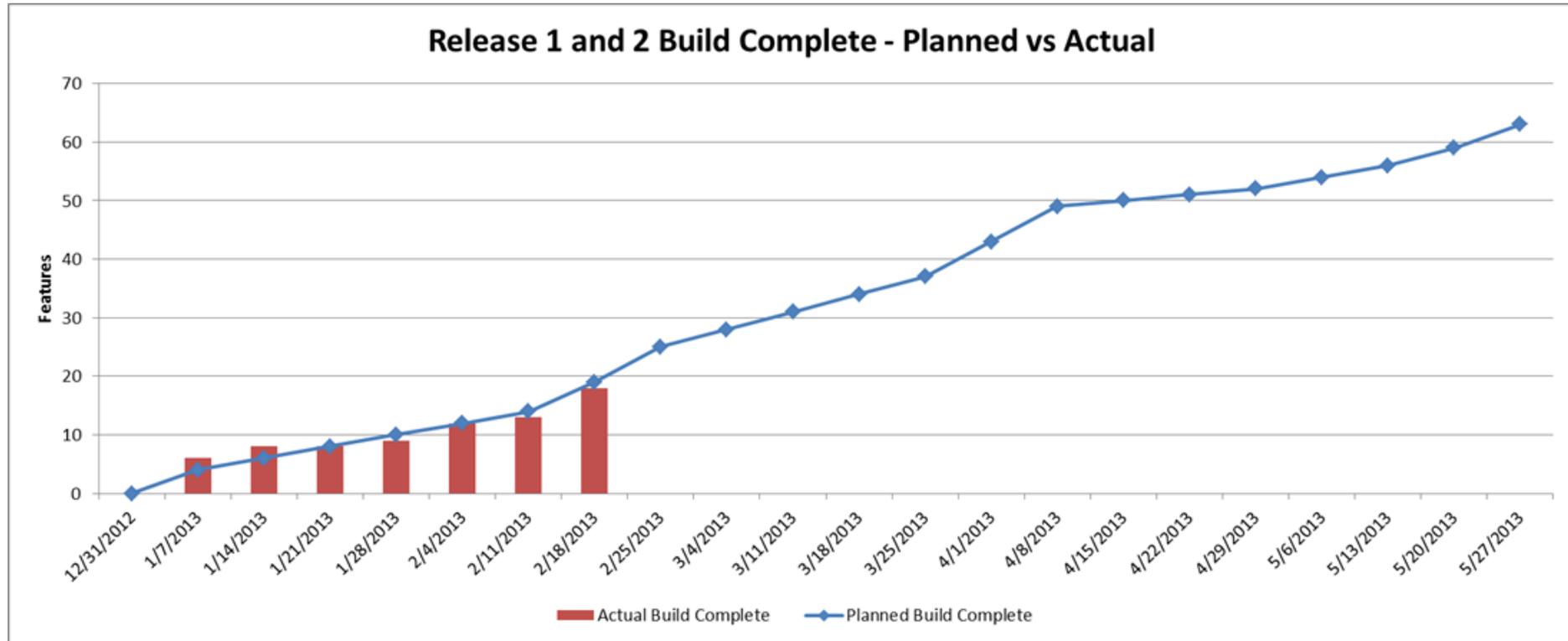


Key Activity Status: Design

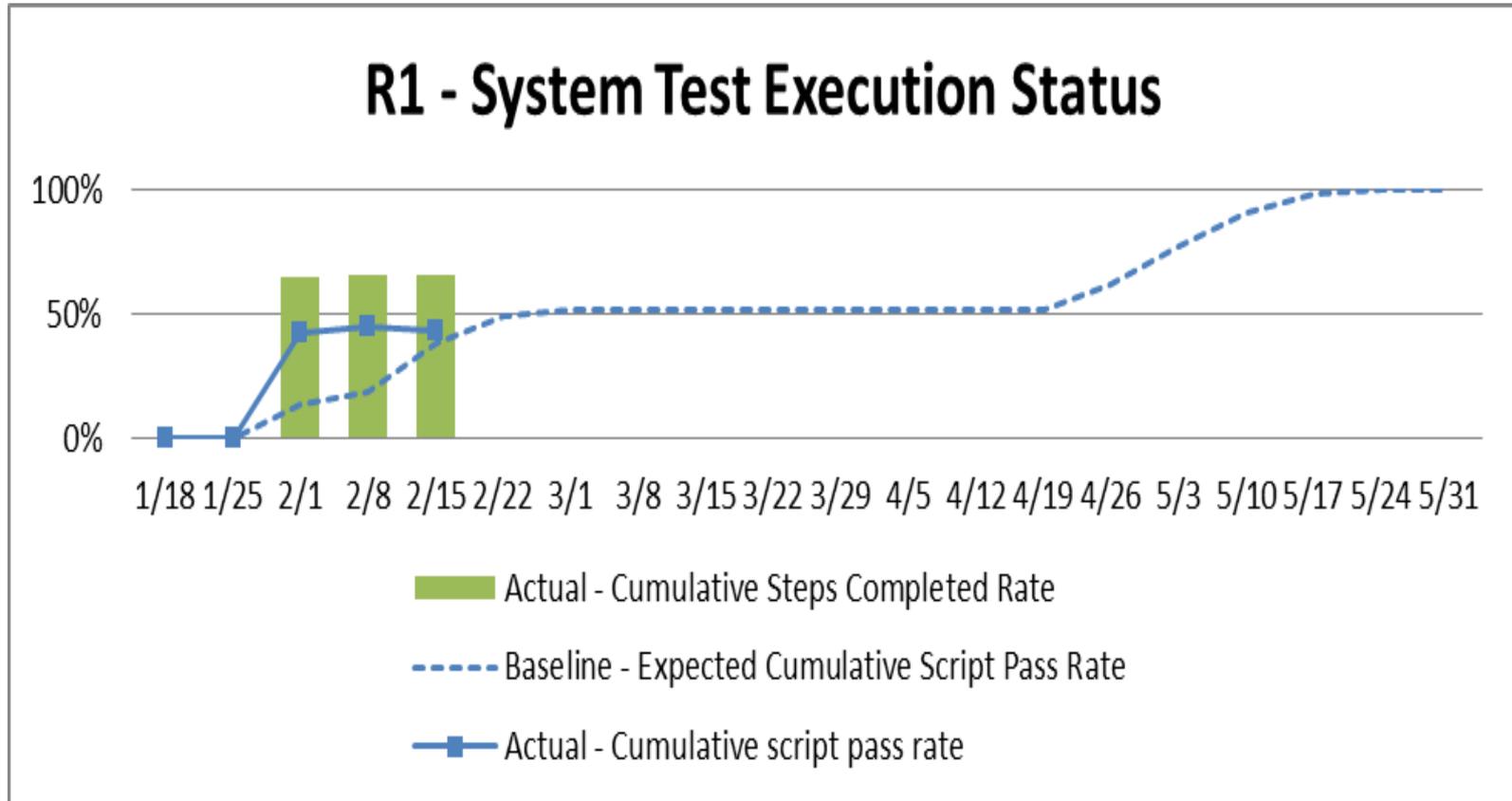
Release 1 and 2 Design Complete - Planned vs Actual



Key Activity Status: Development



Key Activity Status: System Test



Usability

- Research Activities Completed thru January
 - Ethnographic Field Studies – various locations
 - User experience lab testing – navigation, task flows and plan shopping
- Research and Design Progress Update
 - Integration of Plan Shopping decision support research [February/March]
 - Integration of CMS Single Streamlined Application [February/March]
 - Covered California Branding Guidelines [March]
 - Webinar - Covered California Anonymous Screening and Shopping experience [April]



Federal Reviews

- Preliminary Design Review
 - January 14-15, 2013
- Focused mainly on programmatic aspects
 - IT discussions included Integrated Work Plan, Test Approach, Organizational Change Management Plan
 - Received Progress Letter from CMS/CCIIO on February 15, 2013 commending our efforts to date
- Conducted Webinars with CCIIO and CMCS
 - Integrated Work Plan
 - Contingency Plan

Stakeholder Engagement

- Public Comment Process Update
 - Business Service Definition for CalHEERS-SAWS-MEDS Interaction
 - Posted to website on January 15, 2013
 - Comments received on January 29, 2013
 - 46 comments / 15 categories from 16 organizations
 - Response document to be posted to website on March 1, 2013