



JOHN SAMPLE
1234 SAMPLE STREET
ADDRESS 2
ANYTOWN CA 90000

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Important Information on Your Medicare and Medi-Cal

You are getting this letter because you have **BOTH** Medicare and Medi-Cal. The way you get your health care is changing. You will now have new choices to meet your health care needs.

Cal MediConnect is a new type of health plan.

Enrolling in a Cal MediConnect plan:

- Combines all of the Medicare or Medi-Cal benefits and services you receive now into a single plan.
- Will not cost more than what you pay today for your Medicare and Medi-Cal benefits.
- Ensures Cal MediConnect doctors, specialists, and other approved providers will work together to get you the care you need.
- Gives additional transportation to medical services and vision benefits.

What are my choices?

This is the first letter telling you about your new choices. You will get a second letter with more information about your choices soon.

1. **Automatically enroll in the Cal MediConnect plan that we have chosen for you.** To do this, you do not have to do anything. It will be automatic.
2. **If you do not want to be automatically enrolled** in the Cal MediConnect plan chosen for you, you **MUST** either contact Health Care Options at 1-844-580-7272 or in about a month we will send you the Plan Choices Form you can fill out and return to choose **one** of these options:

- Option A: **Enroll in a different Cal MediConnect Plan.**



- Option B: **Keep your Medicare the way it is AND enroll in a Medi-Cal plan.**

Some may be eligible to enroll in the Program of All-Inclusive Care for the Elderly (PACE).

What should I do now?

- Talk about your choices with someone who knows about your health care needs, like your family or your doctors. Call the California Health Insurance Counseling & Advocacy Program for free health insurance counseling at 1-800-434-0222.
- Watch your mail for a packet from Health Care Options in about one month.

How can I get help or more information?

| If you want to: | Contact: |
|---|--|
| <ul style="list-style-type: none"> • Talk to a health insurance counselor for free about these changes and your choices | <p>California Health Insurance Counseling & Advocacy Program (HICAP) 1-800-434-0222 TTY users should call 711</p> |
| <ul style="list-style-type: none"> • Select a different Cal MediConnect plan, • Stay in regular Medicare, • Learn more about PACE, or • Get this letter in another language, large print, audio, or Braille | <p>Health Care Options 1-844-580-7272 TTY users should call 1-800-430-7077</p> |
| <ul style="list-style-type: none"> • Ask questions about Medicare | <p>1-800-MEDICARE (1-800-633-4227) TTY users should call 1-877-486-2048</p> |
| <ul style="list-style-type: none"> • Get help with Cal MediConnect plan problems and complaints | <p>Cal MediConnect Ombudsman 1-855-501-3077</p> |