Rural Expansion Questions

SECTION 1: YOUR HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

1. In the last 6 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
   - Yes
   - No  Go to Question 3

2. In the last 6 months, when you needed care right away, how often did you get care as soon as you needed?
   - Never
   - Sometimes
   - Usually
   - Always

3. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?
   - 0
   - 1
   - 2
   - 3
   - 4
   - 5
   - 6
   - 7
   - 8
   - 9
   - 10

   Worst Health Care Possible
   Best Health Care Possible

SECTION 2: EXPERIENCES W/PRIMARY CARE

4. A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?
   - Yes
   - No  Go to Question 9

5. What is the distance between where you live and your personal doctor's office?
   - Less than 15 miles
   - 16 to 25 miles
6. On average, how long do you have to wait for an appointment with your personal doctor?

- Less than one week
- About 2 weeks
- About 3 weeks
- More than 3 weeks

7. In the last 6 months, how many times did you visit your personal doctor to get care for yourself?

- None
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

8. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

<table>
<thead>
<tr>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worst</td>
<td>Personal Doctor</td>
<td>Best</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Possible</td>
<td>Personal Doctor</td>
<td>Possible</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

SECTION 3: SPECIALTY CARE

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital. Specialists are doctors like ob-gyn, surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

9. On average, what is the distance between where you live and the location(s) of your specialist(s)?
Less than 15 miles
16 to 25 miles
26 to 35 miles
More than 35 miles

10. On average, how long do you have to wait for an appointment with your specialist(s)?

Less than one week
About 2 weeks
About 3 weeks
More than 3 weeks

11. How many specialists have you seen in the last 6 months?

None Go to Question 23
1 specialist
2
3
4
5 or more specialists

12. We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

0 1 2 3 4 5 6 7 8 9 10
Worst Specialist
Best Specialist
Possible Possible