
Coordinated Care Initiative Update

*Stakeholder Advisory Committee (SAC) Meeting
May 2015*



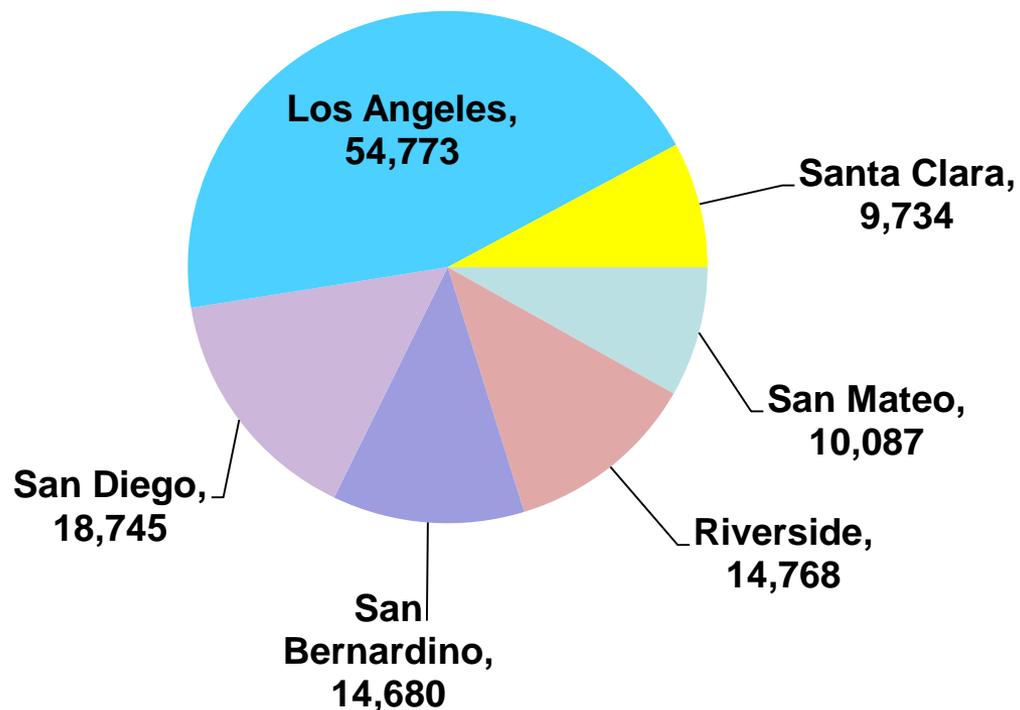
Today's Update

- Enrollment Update
- Enrollment Process Improvements
- Cal MediConnect Care Coordination
- MSSP Transition
- Upcoming Events



Enrollment Update

May 1



**Total Active
Enrollments**

122,787



Enrollment Update

Projected Enrollment

County	Active Enrollments as of 5/1/15	June Pending Enrollments	July Pending Enrollments	Total Projected Enrollments for July Month of Eligibility
San Mateo	10,087	10	0	10,097
Riverside	14,768	86	0	14,854
San Bernardino	14,680	103	0	14,783
San Diego	18,745	82	0	18,827
Los Angeles	54,773	6,655	0	61,428
Santa Clara	9,734	1,250	2,008	12,992
Total	122,787	8,186	2,008	132,981



Opt Out Data

All Eligible Beneficiaries - May 2015

County	Overall		
	Enrolled	Opt out	Disenrolled ¹
Los Angeles	25%	58%	17%
Riverside	49%	35%	15%
San Bernardino	47%	37%	15%
San Diego	37%	44%	19%
Santa Clara ²	47%	44%	9%
San Mateo ³	83%	13%	4%
Total	34%	50%	16%
Total w/o LA	47%	38%	15%

1. Disenrolled includes involuntary disenrollments, such as those who lose Medi-Cal benefits

2. Santa Clara began enrollment in January 2015

3. San Mateo is currently responsible for its own enrollment. Data for IHSS and Non-IHSS is currently not available for San Mateo.



Opt Out Data

IHSS vs. Non-IHSS - May 2015

	IHSS				NON-IHSS		
	Enrolled	Opt Out	Disenrolled*		Enrolled	Opt Out	Disenrolled*
Los Angeles	14%	69%	16%		32%	51%	18%
Riverside	38%	43%	19%		54%	32%	14%
San Bernardino	38%	44%	18%		51%	35%	14%
San Diego	25%	53%	22%		40%	41%	19%
Santa Clara	35%	54%	11%		52%	40%	8%

*Disenrolled includes involuntary disenrollments



Top 3 Sub-populations with the Highest Opt-Outs: Ethnicity

Los Angeles
Total 58%
Korean 87%
Chinese 80%
Amerasian 74%

Riverside
Total 35%
Korean 66%
Chinese 57%
Vietnamese 55%

San Bernardino
Total 37%
Chinese 73%
Korean 67%
Japanese 64%

San Diego
Total 44%
Korean 66%
Chinese 54%
Asian Indian 51%

Santa Clara
Total 44%
Korean 65%
Vietnamese 62%
Chinese 56%



Top 3 Sub-populations with the Highest Opt-Outs: Language

Los Angeles
Total 58%
Russian 93%
Korean 86%
Armenian 82%

Riverside
Total 35%
Korean 65%
Mandarin 65%
Cantonese 61%

San Bernardino
Total 37%
Mandarin 84%
Korean 70%
Armenian 69%

San Diego
Total 44%
Russian 78%
Korean 64%
Mandarin 62%

Santa Clara
Total 44%
Russian 74%
Vietnamese 61%
Korean 60%



Opt-Outs: Age Breakout

Los Angeles	
Total	58%
21-64	49%
65-75	57%
76-90	65%
91+	66%

Riverside	
Total	35%
21-64	33%
65-75	34%
76-90	40%
91+	43%

San Bernardino	
Total	37%
21-64	34%
65-75	36%
76-90	44%
91+	50%

San Diego	
Total	44%
21-64	41%
65-75	42%
76-90	47%
91+	49%

Santa Clara	
Total	44%
21-64	31%
65-75	44%
76-90	49%
91+	49%



Enrollment Process - Enrollment Assistance at HCO

- DHCS created a screening process with stakeholder input to allow a beneficiary's representative (i.e. their enrollment assistant) to call HCO and make an enrollment decision on their behalf.
- Can help beneficiaries without an authorized representative in the system to have friends and family call HCO with enrollment choices.
- Safeguards include:
 - The caller will need to be able to attest to their designation by the beneficiary to make an enrollment decision as well as a lack of conflict of interest, and that will be recorded.
 - Confirmation of the change will be mailed to beneficiary, alerting them to the change.



Care Coordination

- DHCS working internally and with partners to improve care coordination in Cal MediConnect
 - Care Coordination Landscape Assessment
 - Health Plan CMO meetings
 - Health Plan/Mental Health Plan Coordination
 - Provider Outreach – IE Provider Summit June 23rd
 - Beneficiary Toolkit Revisions



Multipurpose Senior Services (MSSP) Transition

- Proposed TBL Legislation:
 - Greater flexibility in timeline for transition
(Dec. 31, 2017; earlier if MSSP sites and managed care plans mutually agree and have met readiness criteria)
 - Statewide and local stakeholder processes will help inform benchmarks plans must meet for transition.
 - Local flexibility in designing MSSP transition plans and timelines.



Upcoming Events

- CCI Stakeholder Call TOMORROW 10 am
 - Cal MediConnect success stories

- Inland Empire Cal MediConnect Provider Summit – June 23
 - www.calduals.org/IESummit



