Medi-Cal Eligibility, Enrollment & Benefits Update

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December 3, 2014

Medi-Cal Enrollment Update

Current enrollment is approximately 11.3 million individuals; of these enrollments, the following pathways were also used as a means for enrollment

- 270,864 enrolled through Express Lane (ELE)
  - Adults: 215,372
  - Children: 45,944
  - Parents: 9,548
  - Second waive of ELE outreach took place in October and November – approximately 380,000 individuals targeted.
    - 202,000 are newly enrolled in CalFresh;
    - Remaining 178,000 are those who did not opt in from the first mailing in February 2014.
  - Additional outreach is being done by phone to those who have not responded to the mailings sent in 2014.

Medi-Cal Enrollment Update

- Hospital Presumptive Eligibility
  - 157,279 enrolled through Hospital Presumptive Eligibility
  - 306 hospitals are participating
  - DHCS continues to work with hospitals to become participating providers.

Medi-Cal Enrollment Update

- **Pending Applications – Longer than 45 days (As of 12/1/14)**
  - Through a combination of county and state efforts, the number of pending applicants for Medi-Cal has been reduced to about 99,900.
  - DHCS and our county partners have been engaged in significant efforts to work through this pending caseload.
  - We anticipate that for 15 counties (representing about 65,900 of the pending caseload) by the end of this week we will have run batch processes that will result in about 35,430 individuals being placed on coverage, with the remaining 30,450 in those counties being ineligible and pending negative action.
  - The remaining counties, representing about 34,000 pending applicants, are finalizing their eligibility determinations, and we anticipate running batch processes for those soon resulting in About 18,300 eligible (which is likely a high estimate) and remaining about 15,700 ineligible pending negative action.
  - ***Therefore, our belief is that our overall pending will be down by the end of the week to 34,000, of which we believe at most about 18,300 are likely eligible.***
  - We expect to clear the pending applications by the end of the month

2015 Open Enrollment Update

- As of November 15, 2015, preliminary data shows the following:
  - Total applications received: 144,000
  - Total Med-Cal applications: 84,000
    - About 75 percent of new applications being determined eligible and immediately enrolled into coverage
  - Primary access point for application submission is by consumers on the portal

2014 - 2015 Renewals Transition

- Use of federally approved alternate renewal policy procedures for 2014
  - Issued ACWDL 14-31 to counties;
    - 9 criteria to assist in transitioning cases to MAGI Medi-Cal
    - Renewal date set for 12 months for transitioned MAGI Medi-Cal cases
- 2015 Renewals
  - Use of pre-populated form (MC 216)
  - Translated into 11 threshold languages
  - Available in large font
- Use of all internal and external data sources to verify current info and see if eligibility can be determined automatically with no additional input from the beneficiary (ex: federal hub, CalFresh, CalWORKs, General Relief, etc.)

2015 Renewal Process Overview

- Use of ex-parte review of eligibility using last year's beneficiary info
  - If determined eligible automatically by the systems, renewal process is complete and a new 12-month period of eligibility will be granted
  - If unable to determine eligibility, the beneficiary will be sent a pre-populated renewal form asking for only the information that could not otherwise be verified
  - Beneficiaries will have 60-days to complete their renewal and respond to the pre-populated form.
  - If non-responsive, beneficiary, after appropriate contacts, will be discontinued
    - 90-day cure period, and if responsive, received information will be treated as if it were submitted timely

Eligibility System Update: Use of Negative Action

- What is negative action?
  - Denials
  - Discontinuances
- Short term strategy – system data fix for CalHEERS and SAWS
- Long term strategy – integrated system design with changes being made to CalHEERS

Renewal Reporting Data

- Top 16 counties' renewal data being analyzed
- Trending renewal ratios will be reviewed monthly to assess current return rates in comparison to historical return rates
- Will work with stakeholders on defining and reporting renewal data for AB x1 1 reports

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