



California Association
of Public Hospitals
and Health Systems

State Waiver Stakeholder Advisory Group: Presentation on DSRIP

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CAPH 2010 Waiver Goals

Opportunity to improve the health of low-income, uninsured and Medi-Cal patients and prepare public health care safety net delivery system for participation in national health reform:

- ▶ expand coverage to low-income Californians
- ▶ support and strengthen the health care safety net
- ▶ reform the health care safety net delivery system through the further development of medical homes and coordinated care
- ▶ contain cost growth



Future-Oriented Waiver

- ▶ Reform Principles Now
 - Expanding coverage
 - Delivery System Reform
 - Coordinated, medical-home based, high quality, patient-centered, efficient care
 - Triple Aim Focus
 - Transformation and innovation
 - Financial Risk: Possibility of enhanced Funding tied to improved performance and accountability
- ▶ Key Waiver Components for PHHS
 - Low Income Health Program- Coverage Expansion
 - Delivery System Reform Incentive Pool (DSRIP)
 - Opportunity for Enhanced Funding



DSRIP:

Leading, Innovating, Transforming

- ▶ Purpose
- ▶ Opportunity
- ▶ P4P Construct
- ▶ Financing
- ▶ Current Status and Next Steps
- ▶ Program Implementation



DSRIP: 4 Categories

- ▶ Triple Aim Framework
- ▶ Cat 1: Infrastructure Development
- ▶ Cat 2: Innovation and Process Re-design
- ▶ Cat 3: Population Health
- ▶ Cat 4: Urgent Improvements in Care



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February 10, 2011

SMMC Goals: Pillars



Financial Stewardship

Help guide SMMC to be known nationally as a high quality, low cost provider by 2015



Patient Experience

To become the provider of choice by 2015; the medical center to which employees would want to take their loved ones



Quality & Safety

To be recognized as the best integrated delivery system in the country by 2015



Staff Engagement

To be the healthcare employer of choice in the region by 2015 for staff who are passionately committed to serving our community



Community Partnership

By 2015, all community healthcare resources will be meaningfully committed to meeting the health needs of the underserved

Category I

Infrastructure Development

PROJECT

- Expand primary care capacity
-
- Collect accurate race, ethnicity and language (REAL) data

MILESTONES AND METRICS

- Expand the number of primary care providers.
 - Improve ability to accommodate urgent clinical needs by reducing waiting time for appointments.
-
- Establish data stratification and comparison processes for capturing accurate REAL data and linking it to quality data. Increase the number of patients who have designated REAL data .

Category I

Infrastructure Development

PROJECT

- Improve patient experience of care

MILESTONES AND METRICS

- Expand national patient experience survey to the ambulatory and emergency settings
- Post results of patient experience survey publicly in the ambulatory and emergency settings

Category II

Innovation and Redesign

PROJECTS

- Expand primary care medical homes

-
- Redesign primary care

MILESTONES AND METRICS

- Assign a greater proportion of patients seen in primary care clinics to primary care medical homes

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- Establish teams and processes to provide more effective and efficient primary care including reducing and maintaining lower no-show rates in clinics

Category II

Innovation and Redesign

PROJECTS

- Integrate physical and behavioral health according to the four quadrant model

-
- Improve access to specialty care

MILESTONES AND METRICS

- Plan for and develop pilot projects to integrate behavioral care in primary care medical homes, and use PHQ-9 depression screening tool for patients with diabetes.

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- Implement electronic specialty care referral system and ensure that bi-directional referrals are made through this system.

Category II

Innovation and Redesign

PROJECTS

- Improve the effectiveness and efficiency of care

MILESTONES AND METRICS

- Train staff and implement LEAN process improvement throughout SMMC.

Category III

Population-Focused Improvement

PROJECTS

- Improve chronic disease outcomes of care for at-risk populations
-

- Promote preventive health and improve screening rates of disease
-

- Improve care coordination

MILESTONES AND METRICS

- TBD
-

- TBD
-

- TBD

Category III

Population-Focused Improvement

PROJECTS

- Improve patient safety and quality
-

- Improve patient experience of care

MILESTONES AND METRICS

- TBD
-

- TBD

Category IV

Urgent Improvements in Care

PROJECTS

- Reduce deaths from sepsis

-
- Reduce the incidence of bloodstream infections related to central lines

MILESTONES AND METRICS

- Improve sepsis detection and management by implementing and achieving compliance with the Sepsis Resuscitation Bundle.

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- Implement Central Line Insertion Practices (CLIP) and reduce incidence of infections from central lines.

Category IV

Urgent Improvements in Care

PROJECTS

- Reduce complications related to surgical site infections
-

- Reduce harm related to falls

MILESTONES AND METRICS

- Reduce the rate of surgical site infections.
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- Share data and promising practices related to fall prevention, and eliminate falls with injury.