

January 14, 2005

DHS HCO 05-4519

Mr. Jerry D. Stanger, Chief  
California Department of Health Services  
Payment Systems Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**SUBJECT: DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE**  
**Medical and Dental**  
**Effective 1/1/05**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Reports File  
Admin File – ID #1237

## Data Provision Disclaimer

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**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

**MEDS ACCEPTED MEDICAL EFFECTIVE 1/1/2005**

11/24/2004 - 12/27/2004

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL <sup>1</sup>
ALAMEDA	703	243	7	0	1	26	0	0	0	19	0	3	12	0	19	1,033
CONTRA COSTA	392	181	1	0	0	0	0	6	0	1	0	0	0	0	3	584
FRESNO	804	331	0	2	0	0	78	1	0	1	0	0	1	2	4	1,224
KERN	895	425	0	0	0	0	0	0	0	0	0	0	2	0	0	1,322
LOS ANGELES	5,007	4,917	19	61	21	84	0	0	6	37	31	27	31	4	31	10,276
RIVERSIDE	1,561	766	0	0	0	1	0	11	0	4	0	1	6	7	3	2,360
SACRAMENTO	1,345	271	1	4	20	11	75	2	48	14	0	1	0	0	33	1,825
SAN BERNARDINO	2,738	962	1	0	6	2	0	0	0	7	2	0	1	4	11	3,734
SAN DIEGO	990	838	4	0	1	1	1	3	0	15	0	0	10	1	27	1,891
SAN FRANCISCO	177	100	0	0	2	57	0	0	0	6	1	5	0	1	0	349
SAN JOAQUIN	392	218	0	0	2	0	34	0	0	6	0	0	4	0	0	656
SANTA CLARA	598	430	0	0	7	8	0	0	0	49	3	11	2	0	14	1,122
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	480	281	0	0	0	0	0	8	0	0	0	0	1	0	0	770
<b>TOTAL</b>	<b>16,082</b>	<b>9,963</b>	<b>33</b>	<b>67</b>	<b>60</b>	<b>190</b>	<b>188</b>	<b>31</b>	<b>54</b>	<b>159</b>	<b>37</b>	<b>48</b>	<b>70</b>	<b>19</b>	<b>145</b>	<b>27,146</b>

† Zip code data is collected and available in MAXSTAR®.

Note 1: On 12/15/04, two Kaiser default transactions for Sacramento County were reported as Defaults and included in the Total column, but should have been reported as Continued Care transactions.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

MEDS ACCEPTED DENTAL EFFECTIVE 1/1/2005

11/24/2004 - 12/27/2004

**MAXIMUS**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	1,217	269	3	5	17	13	90	2	54	13	0	1	0	0	33	1,717
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>1,217</b>	<b>269</b>	<b>3</b>	<b>5</b>	<b>17</b>	<b>13</b>	<b>90</b>	<b>2</b>	<b>54</b>	<b>13</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>33</b>	<b>1,717</b>

† Zip code data is collected and available in MAXSTAR®.

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**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED MEDICAL EFFECTIVE 1/1/2005

11/24/2004 - 12/27/2004

<b>2 PLAN &amp; GMC COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	364	76	18	0	6	18	0	0	0	10	1	1	0	14	7	515
CONTRA COSTA	228	44	3	0	0	0	0	0	1	0	0	0	0	9	2	287
FRESNO	351	148	5	3	1	0	51	0	1	0	0	0	0	10	1	571
KERN	685	270	0	0	4	0	0	0	2	1	1	4	0	10	0	977
LOS ANGELES	2,884	1,593	14	65	29	55	0	0	7	66	25	5	9	72	14	4,838
RIVERSIDE	798	306	1	0	0	2	0	0	0	2	1	0	0	11	2	1,123
SACRAMENTO	815	110	0	6	12	9	41	6	71	25	1	2	0	35	6	1,139
SAN BERNARDINO	1,057	225	0	4	10	0	0	0	1	5	0	0	6	11	5	1,324
SAN DIEGO	594	284	8	0	2	3	4	7	2	21	0	2	28	23	36	1,014
SAN FRANCISCO	133	19	0	0	1	41	0	0	11	17	0	0	0	6	0	228
SAN JOAQUIN	648	171	3	0	11	1	4	0	0	7	0	0	1	0	2	848
SANTA CLARA	209	94	0	0	0	11	0	0	1	36	1	3	1	9	12	377
STANISLAUS	86	28	0	0	2	0	0	0	0	1	0	0	0	5	3	125
TULARE	206	150	0	0	0	0	0	0	0	0	0	0	0	3	2	361
<b>SUBTOTAL</b>	<b>9,058</b>	<b>3,518</b>	<b>52</b>	<b>78</b>	<b>78</b>	<b>140</b>	<b>100</b>	<b>13</b>	<b>97</b>	<b>191</b>	<b>30</b>	<b>17</b>	<b>45</b>	<b>218</b>	<b>92</b>	<b>13,727</b>

<b>VOLUNTARY COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
MERCED	6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SOLANO	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SONOMA	8	0	0	0	0	0	0	0	0	0	0	0	0	1	0	9
VENTURA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
<b>SUBTOTAL</b>	<b>21</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>24</b>
<b>TOTAL</b>	<b>9,079</b>	<b>3,520</b>	<b>52</b>	<b>78</b>	<b>78</b>	<b>140</b>	<b>100</b>	<b>13</b>	<b>97</b>	<b>191</b>	<b>30</b>	<b>17</b>	<b>45</b>	<b>219</b>	<b>92</b>	<b>13,751</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED DENTAL EFFECTIVE 1/1/2005

11/24/2004 - 12/27/2004

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
CONTRA COSTA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FRESNO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KERN	4	3	0	0	0	0	0	0	0	0	0	0	0	0	0	7
LOS ANGELES	758	1,122	6	8	4	12	0	0	1	7	1	2	10	25	9	1,965
RIVERSIDE	6	5	0	0	0	0	0	0	0	0	0	0	0	2	0	13
SACRAMENTO	802	106	5	8	11	13	43	6	67	28	0	0	0	19	10	1,118
SAN BERNARDINO	12	5	0	0	0	0	0	0	0	0	0	0	0	3	0	20
SAN DIEGO	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SANTA CLARA	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	3
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>SUBTOTAL</b>	<b>1,595</b>	<b>1,243</b>	<b>11</b>	<b>16</b>	<b>15</b>	<b>25</b>	<b>43</b>	<b>6</b>	<b>68</b>	<b>35</b>	<b>1</b>	<b>2</b>	<b>10</b>	<b>49</b>	<b>19</b>	<b>3,138</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
SONOMA	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
<b>SUBTOTAL</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>
<b>TOTAL</b>	<b>1,599</b>	<b>1,243</b>	<b>11</b>	<b>16</b>	<b>15</b>	<b>25</b>	<b>43</b>	<b>6</b>	<b>68</b>	<b>35</b>	<b>1</b>	<b>2</b>	<b>10</b>	<b>49</b>	<b>19</b>	<b>3,142</b>

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