

September 15, 2005

DHS HCO 05-5471

Mr. Jerry D. Stanger, Chief  
California Department of Health Services  
Payment Systems Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**SUBJECT: DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE**  
**Medical and Dental**  
**Effective 9/1/05**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Armando Cerda  
Reports File  
Admin File – ID #1237

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED MEDICAL EFFECTIVE 9/1/2005

7/27/2005 - 8/24/2005

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	480	219	4	0	0	23	0	0	1	12	0	0	3	0	13	755
CONTRA COSTA	267	114	1	0	0	1	0	2	0	0	0	0	0	0	1	386
FRESNO	677	369	0	0	4	1	81	0	0	0	0	0	0	2	0	1,134
KERN	511	295	0	0	0	0	0	0	0	0	0	0	0	0	0	806
LOS ANGELES	3,783	3,544	7	58	12	107	0	0	5	23	30	8	8	1	17	7,603
RIVERSIDE	995	525	0	0	0	1	0	0	0	2	1	0	0	0	0	1,524
SACRAMENTO	760	146	7	13	4	8	43	2	41	7	1	0	0	0	15	1,047
SAN BERNARDINO	1,360	612	0	3	3	2	0	0	1	4	0	0	1	1	4	1,991
SAN DIEGO	624	573	0	0	2	0	0	0	0	20	0	2	5	1	10	1,237
SAN FRANCISCO	123	84	0	0	2	57	0	0	5	6	0	4	2	0	0	283
SAN JOAQUIN	286	176	0	0	0	0	0	0	1	0	0	0	0	0	0	463
SANTA CLARA	446	268	0	0	0	6	0	1	0	44	1	4	1	0	19	790
STANISLAUS	6,919	2,924	16	0	45	0	9	18	7	22	0	2	16	0	243	10,221
TULARE	337	218	0	0	3	0	0	0	0	0	0	0	0	0	0	558
<b>TOTAL</b>	<b>17,568</b>	<b>10,067</b>	<b>35</b>	<b>74</b>	<b>75</b>	<b>206</b>	<b>133</b>	<b>23</b>	<b>61</b>	<b>140</b>	<b>33</b>	<b>20</b>	<b>36</b>	<b>5</b>	<b>322</b>	<b>28,798</b>

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED DENTAL EFFECTIVE 9/1/2005

7/27/2005 - 8/24/2005

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	783	164	0	9	4	7	50	2	45	4	0	0	0	0	6	1,074
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>783</b>	<b>164</b>	<b>0</b>	<b>9</b>	<b>4</b>	<b>7</b>	<b>50</b>	<b>2</b>	<b>45</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>1,074</b>

† Zip code data is collected and available in MAXSTAR®.

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED MEDICAL EFFECTIVE 9/1/2005

7/27/2005 - 8/24/2005

<b>2 PLAN &amp; GMC COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	382	94	10	1	4	17	0	1	1	25	0	0	11	19	13	578
CONTRA COSTA	210	49	5	0	0	0	0	0	2	3	0	0	0	2	10	281
FRESNO	372	149	0	0	1	0	37	0	0	0	0	0	0	7	0	566
KERN	502	161	0	0	0	0	0	0	0	0	0	1	0	14	0	678
LOS ANGELES	2,678	1,649	15	68	34	84	0	0	12	50	17	9	2	75	5	4,698
RIVERSIDE	1,056	353	0	0	0	0	0	0	0	4	0	0	8	15	5	1,441
SACRAMENTO	855	107	0	15	6	13	81	5	50	48	2	0	0	27	31	1,240
SAN BERNARDINO	1,132	331	0	12	0	2	0	0	0	9	0	0	0	14	0	1,500
SAN DIEGO	814	302	7	0	8	10	11	4	4	55	0	3	19	36	15	1,288
SAN FRANCISCO	72	18	0	0	0	14	0	0	0	4	1	1	0	9	0	119
SAN JOAQUIN	317	56	0	0	13	0	2	1	0	1	0	0	0	3	0	393
SANTA CLARA	220	91	1	0	3	6	0	0	3	39	0	3	1	7	6	380
STANISLAUS	511	190	2	0	2	0	0	1	1	2	0	1	0	11	11	732
TULARE	169	87	0	0	0	0	0	0	0	0	0	0	0	3	0	259
<b>SUBTOTAL</b>	<b>9,290</b>	<b>3,637</b>	<b>40</b>	<b>96</b>	<b>71</b>	<b>146</b>	<b>131</b>	<b>12</b>	<b>73</b>	<b>240</b>	<b>20</b>	<b>18</b>	<b>41</b>	<b>242</b>	<b>96</b>	<b>14,153</b>
<b>VOLUNTARY COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
MADERA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MARIN	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
ORANGE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SAN MATEO	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
SONOMA	3	1	0	0	0	0	0	0	0	0	0	0	0	1	0	5
OUT OF STATE	11	3	0	0	2	0	0	0	0	0	0	0	0	0	0	16
<b>SUBTOTAL</b>	<b>22</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>29</b>
<b>TOTAL</b>	<b>9,312</b>	<b>3,641</b>	<b>40</b>	<b>96</b>	<b>73</b>	<b>146</b>	<b>131</b>	<b>12</b>	<b>73</b>	<b>240</b>	<b>20</b>	<b>18</b>	<b>41</b>	<b>243</b>	<b>96</b>	<b>14,182</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED DENTAL EFFECTIVE 9/1/2005

7/27/2005 - 8/24/2005

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CONTRA COSTA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
FRESNO	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
KERN	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
LOS ANGELES	1,006	1,540	1	17	7	23	0	0	2	15	15	7	0	55	17	2,705
RIVERSIDE	4	8	0	0	0	0	0	0	0	0	0	0	0	0	0	12
SACRAMENTO	943	123	0	9	2	8	66	1	102	35	0	3	9	23	12	1,336
SAN BERNARDINO	25	3	0	0	0	0	0	0	0	0	0	0	0	0	0	28
SAN DIEGO	7	3	0	0	0	0	0	0	0	0	0	0	0	0	0	10
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SANTA CLARA	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	4
<b>SUBTOTAL</b>	<b>1,996</b>	<b>1,681</b>	<b>1</b>	<b>26</b>	<b>9</b>	<b>31</b>	<b>66</b>	<b>1</b>	<b>105</b>	<b>50</b>	<b>15</b>	<b>10</b>	<b>9</b>	<b>78</b>	<b>29</b>	<b>4,107</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
OUT OF STATE	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
<b>SUBTOTAL</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>TOTAL</b>	<b>1,996</b>	<b>1,683</b>	<b>1</b>	<b>26</b>	<b>9</b>	<b>31</b>	<b>66</b>	<b>1</b>	<b>105</b>	<b>50</b>	<b>15</b>	<b>10</b>	<b>9</b>	<b>78</b>	<b>29</b>	<b>4,109</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MS B-M31D.