

December 14, 2005

DHS HCO 05-5814

Mr. Jerry D. Stanger, Chief  
California Department of Health Services  
Payment Systems Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**SUBJECT: DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE  
Medical and Dental  
Effective 12/1/05**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Armando Cerda  
Reports File  
Admin File – ID #1237

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

**MEDS ACCEPTED MEDICAL EFFECTIVE 12/1/2005**

10/26/2005 - 11/22/2005

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	516	224	0	0	1	10	0	1	4	13	1	4	5	1	8	788
CONTRA COSTA	340	134	2	0	0	2	0	1	0	0	0	0	0	0	2	481
FRESNO	713	312	0	2	1	0	52	4	0	1	0	0	0	0	3	1,088
KERN	587	335	0	0	0	0	0	0	0	0	0	0	0	0	0	922
LOS ANGELES	3,952	3,455	32	48	7	73	0	0	15	32	23	13	8	1	15	7,674
RIVERSIDE	1,023	666	0	0	0	0	0	1	0	6	0	0	4	0	1	1,701
SACRAMENTO	855	194	0	0	2	6	25	0	59	12	0	6	1	1	16	1,177
SAN BERNARDINO	1,549	599	0	2	1	0	0	0	1	6	3	0	2	1	2	2,166
SAN DIEGO	732	561	1	0	2	1	2	2	0	8	0	1	3	0	21	1,334
SAN FRANCISCO	151	102	0	0	0	84	0	0	4	10	0	2	0	0	0	353
SAN JOAQUIN	337	162	0	0	7	0	12	1	0	0	0	0	0	0	3	522
SANTA CLARA	513	392	4	0	3	7	0	1	0	64	1	12	0	1	8	1,006
STANISLAUS	614	254	5	0	0	0	0	0	0	0	0	0	0	0	15	888
TULARE	421	245	0	0	0	0	0	0	0	0	0	0	0	0	0	666
<b>TOTAL</b>	<b>12,303</b>	<b>7,635</b>	<b>44</b>	<b>52</b>	<b>24</b>	<b>183</b>	<b>91</b>	<b>11</b>	<b>83</b>	<b>152</b>	<b>28</b>	<b>38</b>	<b>23</b>	<b>5</b>	<b>94</b>	<b>20,766</b>

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

**MEDS ACCEPTED DENTAL EFFECTIVE 12/1/2005**

10/26/2005 - 11/22/2005

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	942	198	0	0	6	5	19	1	53	21	0	8	1	1	20	1,275
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>942</b>	<b>198</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>5</b>	<b>19</b>	<b>1</b>	<b>53</b>	<b>21</b>	<b>0</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>20</b>	<b>1,275</b>

† Zip code data is collected and available in MAXSTAR®.

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED MEDICAL EFFECTIVE 12/1/2005

10/26/2005 - 11/22/2005

<b>2 PLAN &amp; GMC COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	373	85	25	0	2	12	0	0	6	11	0	3	2	13	6	538
CONTRA COSTA	199	57	1	0	0	0	0	0	0	3	0	0	1	2	0	263
FRESNO	300	130	2	0	1	0	16	0	1	0	0	0	0	6	0	456
KERN	523	184	0	0	2	0	0	0	0	0	0	2	0	5	0	716
LOS ANGELES	2,383	1,464	10	37	40	50	1	0	4	50	4	5	8	59	7	4,122
RIVERSIDE	695	267	0	0	0	0	0	3	0	4	0	0	0	17	8	994
SACRAMENTO	939	135	3	2	0	7	55	10	87	21	0	0	2	19	23	1,303
SAN BERNARDINO	863	236	0	0	2	0	0	0	0	7	0	1	8	13	1	1,131
SAN DIEGO	679	247	2	0	1	2	1	5	5	41	0	2	23	33	15	1,056
SAN FRANCISCO	104	16	0	0	1	34	0	0	8	16	1	2	2	9	1	194
SAN JOAQUIN	293	60	0	0	0	0	10	1	0	1	0	0	0	5	1	371
SANTA CLARA	153	55	0	0	2	13	0	0	1	38	0	2	0	7	6	277
STANISLAUS	323	91	0	0	1	0	0	3	0	1	0	0	4	8	24	455
TULARE	192	82	0	0	2	0	0	0	0	0	0	0	0	1	0	277
<b>SUBTOTAL</b>	<b>8,019</b>	<b>3,109</b>	<b>43</b>	<b>39</b>	<b>54</b>	<b>118</b>	<b>83</b>	<b>22</b>	<b>112</b>	<b>193</b>	<b>5</b>	<b>17</b>	<b>50</b>	<b>197</b>	<b>92</b>	<b>12,153</b>

<b>VOLUNTARY COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
BUTTE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
EL DORADO	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
IMPERIAL	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
MERCED	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
ORANGE	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SONOMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
VENTURA	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
OUT OF STATE	7	2	0	0	0	0	0	0	0	1	0	0	0	0	0	10
<b>SUBTOTAL</b>	<b>23</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>29</b>
<b>TOTAL</b>	<b>8,042</b>	<b>3,114</b>	<b>43</b>	<b>39</b>	<b>54</b>	<b>118</b>	<b>83</b>	<b>22</b>	<b>112</b>	<b>194</b>	<b>5</b>	<b>17</b>	<b>50</b>	<b>197</b>	<b>92</b>	<b>12,182</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED DENTAL EFFECTIVE 12/1/2005

10/26/2005 - 11/22/2005

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
CONTRA COSTA	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	6
FRESNO	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	5
KERN	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	4
LOS ANGELES	781	1,037	3	13	1	17	0	0	1	5	4	2	2	26	2	1,894
RIVERSIDE	7	6	0	0	0	0	0	0	0	0	0	0	0	1	0	14
SACRAMENTO	924	101	2	5	1	6	62	11	81	21	0	1	2	12	12	1,241
SAN BERNARDINO	21	7	0	0	0	0	0	0	0	0	0	0	0	4	0	32
SAN DIEGO	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SAN FRANCISCO	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
SAN JOAQUIN	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SANTA CLARA	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	4
STANISLAUS	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TULARE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>SUBTOTAL</b>	<b>1,756</b>	<b>1,161</b>	<b>5</b>	<b>18</b>	<b>2</b>	<b>23</b>	<b>62</b>	<b>11</b>	<b>82</b>	<b>26</b>	<b>4</b>	<b>3</b>	<b>4</b>	<b>43</b>	<b>14</b>	<b>3,214</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
OUT OF STATE	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
<b>SUBTOTAL</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>TOTAL</b>	<b>1,756</b>	<b>1,163</b>	<b>5</b>	<b>18</b>	<b>2</b>	<b>23</b>	<b>62</b>	<b>11</b>	<b>82</b>	<b>26</b>	<b>4</b>	<b>3</b>	<b>4</b>	<b>43</b>	<b>14</b>	<b>3,216</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MS B-M31D.