

March 14, 2006

DHS HCO 06-6165

Mr. Jerry D. Stanger, Chief  
California Department of Health Services  
Payment Systems Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**SUBJECT: DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE  
Medical and Dental  
Effective 3/1/06**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Armando Cerda  
Reports File  
Admin File – ID #1237

## Data Provision Disclaimer

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**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

**MEDS ACCEPTED MEDICAL EFFECTIVE 3/1/2006**

1/25/2006 - 2/22/2006

| COUNTY         | ENGLISH       | SPANISH      | FARSI     | ARMENIAN  | CAMBODIAN | CHINESE    | HMONG     | LAOTIAN   | RUSSIAN   | VIETNAMESE | KOREAN    | TAGALOG   | ARABIC    | UNKNOWN  | OTHER      | TOTAL         |
|----------------|---------------|--------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|----------|------------|---------------|
| ALAMEDA        | 441           | 182          | 10        | 0         | 0         | 15         | 0         | 0         | 8         | 9          | 0         | 0         | 4         | 0        | 20         | 689           |
| CONTRA COSTA   | 271           | 136          | 0         | 0         | 0         | 0          | 0         | 2         | 0         | 2          | 0         | 0         | 1         | 0        | 8          | 420           |
| FRESNO         | 537           | 255          | 0         | 1         | 1         | 1          | 36        | 1         | 0         | 0          | 1         | 0         | 0         | 0        | 1          | 834           |
| KERN           | 519           | 354          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 1         | 0         | 0        | 0          | 874           |
| LOS ANGELES    | 3,380         | 3,153        | 13        | 34        | 16        | 52         | 0         | 0         | 13        | 17         | 31        | 8         | 1         | 0        | 23         | 6,741         |
| RIVERSIDE      | 854           | 594          | 0         | 0         | 0         | 0          | 0         | 3         | 0         | 6          | 0         | 0         | 2         | 0        | 1          | 1,460         |
| SACRAMENTO     | 705           | 132          | 0         | 0         | 0         | 9          | 9         | 6         | 27        | 17         | 0         | 5         | 0         | 0        | 7          | 917           |
| SAN BERNARDINO | 1,301         | 526          | 0         | 0         | 1         | 3          | 0         | 0         | 0         | 4          | 0         | 0         | 0         | 0        | 3          | 1,838         |
| SAN DIEGO      | 604           | 575          | 3         | 0         | 0         | 2          | 1         | 0         | 3         | 16         | 1         | 0         | 6         | 0        | 36         | 1,247         |
| SAN FRANCISCO  | 121           | 68           | 0         | 1         | 0         | 49         | 0         | 1         | 3         | 5          | 0         | 12        | 0         | 3        | 1          | 264           |
| SAN JOAQUIN    | 239           | 134          | 3         | 0         | 0         | 0          | 0         | 0         | 0         | 3          | 0         | 5         | 0         | 0        | 0          | 384           |
| SANTA CLARA    | 523           | 381          | 2         | 3         | 8         | 10         | 0         | 0         | 1         | 39         | 2         | 5         | 0         | 0        | 8          | 982           |
| STANISLAUS     | 485           | 208          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 1         | 0        | 17         | 711           |
| TULARE         | 453           | 284          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0        | 0          | 737           |
| <b>TOTAL</b>   | <b>10,433</b> | <b>6,982</b> | <b>31</b> | <b>39</b> | <b>26</b> | <b>141</b> | <b>46</b> | <b>13</b> | <b>55</b> | <b>118</b> | <b>35</b> | <b>36</b> | <b>15</b> | <b>3</b> | <b>125</b> | <b>18,098</b> |

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

**MEDS ACCEPTED DENTAL EFFECTIVE 3/1/2006**

1/25/2006 - 2/22/2006

| COUNTY         | ENGLISH    | SPANISH    | FARSI    | ARMENIAN | CAMBODIAN | CHINESE   | HMONG     | LAOTIAN  | RUSSIAN   | VIETNAMESE | KOREAN   | TAGALOG  | ARABIC   | UNKNOWN  | OTHER    | TOTAL      |
|----------------|------------|------------|----------|----------|-----------|-----------|-----------|----------|-----------|------------|----------|----------|----------|----------|----------|------------|
| LOS ANGELES    | 0          | 0          | 0        | 0        | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0        | 0        | 0        | 0        | 0          |
| RIVERSIDE      | 0          | 0          | 0        | 0        | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0        | 0        | 0        | 0        | 0          |
| SACRAMENTO     | 694        | 143        | 0        | 2        | 0         | 10        | 11        | 4        | 27        | 19         | 0        | 4        | 0        | 0        | 8        | 922        |
| SAN BERNARDINO | 0          | 0          | 0        | 0        | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0        | 0        | 0        | 0        | 0          |
| <b>TOTAL</b>   | <b>694</b> | <b>143</b> | <b>0</b> | <b>2</b> | <b>0</b>  | <b>10</b> | <b>11</b> | <b>4</b> | <b>27</b> | <b>19</b>  | <b>0</b> | <b>4</b> | <b>0</b> | <b>0</b> | <b>8</b> | <b>922</b> |

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**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED MEDICAL EFFECTIVE 3/1/2006

1/25/2006 - 2/22/2006

| <b>2 PLAN &amp; GMC COUNTIES</b> |              |              |           |           |           |            |           |           |           |            |           |           |           |            |            |               |
|----------------------------------|--------------|--------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|------------|------------|---------------|
| COUNTY                           | ENGLISH      | SPANISH      | FARSI     | ARMENIAN  | CAMBODIAN | CHINESE    | HMONG     | LAOTIAN   | RUSSIAN   | VIETNAMESE | KOREAN    | TAGALOG   | ARABIC    | UNKNOWN    | OTHER      | TOTAL         |
| ALAMEDA                          | 335          | 81           | 13        | 0         | 0         | 13         | 0         | 0         | 0         | 7          | 0         | 0         | 3         | 17         | 17         | 486           |
| CONTRA COSTA                     | 233          | 58           | 1         | 0         | 0         | 2          | 0         | 0         | 0         | 5          | 0         | 0         | 0         | 4          | 3          | 306           |
| FRESNO                           | 437          | 173          | 0         | 0         | 1         | 0          | 18        | 2         | 1         | 3          | 0         | 0         | 0         | 3          | 7          | 645           |
| KERN                             | 434          | 201          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 4         | 0         | 6          | 0          | 645           |
| LOS ANGELES                      | 2,550        | 1,756        | 10        | 43        | 39        | 75         | 0         | 0         | 10        | 40         | 13        | 9         | 2         | 36         | 4          | 4,587         |
| RIVERSIDE                        | 738          | 309          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 4         | 10         | 0          | 1,061         |
| SACRAMENTO                       | 867          | 129          | 0         | 3         | 6         | 10         | 39        | 7         | 24        | 26         | 0         | 1         | 1         | 9          | 18         | 1,140         |
| SAN BERNARDINO                   | 894          | 354          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 4          | 2         | 0         | 0         | 6          | 5          | 1,265         |
| SAN DIEGO                        | 814          | 282          | 15        | 0         | 3         | 2          | 1         | 0         | 4         | 16         | 0         | 4         | 15        | 24         | 32         | 1,212         |
| SAN FRANCISCO                    | 76           | 15           | 0         | 1         | 1         | 15         | 0         | 1         | 2         | 11         | 0         | 5         | 0         | 2          | 0          | 129           |
| SAN JOAQUIN                      | 315          | 79           | 0         | 1         | 5         | 1          | 6         | 6         | 0         | 5          | 0         | 0         | 6         | 1          | 3          | 428           |
| SANTA CLARA                      | 203          | 88           | 0         | 0         | 2         | 7          | 0         | 0         | 1         | 48         | 12        | 9         | 1         | 5          | 7          | 383           |
| STANISLAUS                       | 334          | 73           | 0         | 0         | 0         | 0          | 0         | 0         | 1         | 0          | 0         | 0         | 0         | 10         | 12         | 430           |
| TULARE                           | 165          | 98           | 0         | 0         | 0         | 0          | 0         | 1         | 0         | 0          | 0         | 0         | 0         | 1          | 0          | 265           |
| <b>SUBTOTAL</b>                  | <b>8,395</b> | <b>3,696</b> | <b>39</b> | <b>48</b> | <b>57</b> | <b>125</b> | <b>64</b> | <b>17</b> | <b>43</b> | <b>165</b> | <b>27</b> | <b>32</b> | <b>32</b> | <b>134</b> | <b>108</b> | <b>12,982</b> |
| <b>VOLUNTARY COUNTIES</b>        |              |              |           |           |           |            |           |           |           |            |           |           |           |            |            |               |
| COUNTY                           | ENGLISH      | SPANISH      | FARSI     | ARMENIAN  | CAMBODIAN | CHINESE    | HMONG     | LAOTIAN   | RUSSIAN   | VIETNAMESE | KOREAN    | TAGALOG   | ARABIC    | UNKNOWN    | OTHER      | TOTAL         |
| BUTTE                            | 1            | 0            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 1             |
| IMPERIAL                         | 0            | 1            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 1             |
| MARIN                            | 1            | 0            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 1             |
| ORANGE                           | 1            | 0            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 1             |
| SONOMA                           | 8            | 0            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 8             |
| OUT OF STATE                     | 5            | 2            | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0          | 0          | 7             |
| <b>SUBTOTAL</b>                  | <b>16</b>    | <b>3</b>     | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>   | <b>0</b>   | <b>19</b>     |
| <b>TOTAL</b>                     | <b>8,411</b> | <b>3,699</b> | <b>39</b> | <b>48</b> | <b>57</b> | <b>125</b> | <b>64</b> | <b>17</b> | <b>43</b> | <b>165</b> | <b>27</b> | <b>32</b> | <b>32</b> | <b>134</b> | <b>108</b> | <b>13,001</b> |

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

**MAXIMUS**

MEDS ACCEPTED DENTAL EFFECTIVE 3/1/2006

1/25/2006 - 2/22/2006

**2 PLAN & GMC COUNTIES**

| COUNTY          | ENGLISH      | SPANISH      | FARSI    | ARMENIAN  | CAMBODIAN | CHINESE   | HMONG     | LAOTIAN  | RUSSIAN   | VIETNAMESE | KOREAN   | TAGALOG   | ARABIC   | UNKNOWN   | OTHER     | TOTAL        |
|-----------------|--------------|--------------|----------|-----------|-----------|-----------|-----------|----------|-----------|------------|----------|-----------|----------|-----------|-----------|--------------|
| ALAMEDA         | 1            | 4            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 5            |
| CONTRA COSTA    | 2            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 2            |
| FRESNO          | 3            | 0            | 0        | 0         | 0         | 0         | 2         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 5            |
| KERN            | 5            | 2            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 7            |
| LOS ANGELES     | 878          | 1,175        | 5        | 11        | 6         | 18        | 0         | 0        | 4         | 6          | 5        | 7         | 0        | 16        | 4         | 2,135        |
| RIVERSIDE       | 15           | 5            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 20           |
| SACRAMENTO      | 976          | 115          | 0        | 9         | 0         | 6         | 29        | 4        | 83        | 25         | 0        | 3         | 0        | 8         | 9         | 1,267        |
| SAN BERNARDINO  | 12           | 16           | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 28           |
| SAN DIEGO       | 0            | 2            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 2            |
| SAN FRANCISCO   | 0            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 0            |
| SAN JOAQUIN     | 3            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 3            |
| SANTA CLARA     | 5            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 1         | 0        | 0         | 0         | 6            |
| STANISLAUS      | 0            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 0            |
| TULARE          | 0            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 0            |
| <b>SUBTOTAL</b> | <b>1,900</b> | <b>1,319</b> | <b>5</b> | <b>20</b> | <b>6</b>  | <b>24</b> | <b>31</b> | <b>4</b> | <b>87</b> | <b>31</b>  | <b>5</b> | <b>11</b> | <b>0</b> | <b>24</b> | <b>13</b> | <b>3,480</b> |

**VOLUNTARY COUNTIES**

| COUNTY          | ENGLISH      | SPANISH      | FARSI    | ARMENIAN  | CAMBODIAN | CHINESE   | HMONG     | LAOTIAN  | RUSSIAN   | VIETNAMESE | KOREAN   | TAGALOG   | ARABIC   | UNKNOWN   | OTHER     | TOTAL        |
|-----------------|--------------|--------------|----------|-----------|-----------|-----------|-----------|----------|-----------|------------|----------|-----------|----------|-----------|-----------|--------------|
| ORANGE          | 0            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 0            |
| SONOMA          | 3            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 3            |
| OUT OF STATE    | 0            | 0            | 0        | 0         | 0         | 0         | 0         | 0        | 0         | 0          | 0        | 0         | 0        | 0         | 0         | 0            |
| <b>SUBTOTAL</b> | <b>3</b>     | <b>0</b>     | <b>0</b> | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b> | <b>0</b>  | <b>0</b>   | <b>0</b> | <b>0</b>  | <b>0</b> | <b>0</b>  | <b>0</b>  | <b>3</b>     |
| <b>TOTAL</b>    | <b>1,903</b> | <b>1,319</b> | <b>5</b> | <b>20</b> | <b>6</b>  | <b>24</b> | <b>31</b> | <b>4</b> | <b>87</b> | <b>31</b>  | <b>5</b> | <b>11</b> | <b>0</b> | <b>24</b> | <b>13</b> | <b>3,483</b> |

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