



May 14, 2007

DHS HCO 07-7870

Mr. Jerry D. Stanger, Chief  
California Department of Health Services  
Payment Systems Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE,  
Medical and Dental - Effective 5/1/07**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide California Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Armando Cerda  
Reports File  
Admin File – ID #1237

## Data Provision Disclaimer

### Terms of Use:

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**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 5/1/2007

3/27/2007 - 4/24/2007

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	472	244	11	0	0	20	0	0	0	18	0	3	1	0	9	778
CONTRA COSTA	338	175	0	0	0	1	0	0	0	8	0	0	0	0	14	536
FRESNO	508	329	0	0	2	0	7	4	0	1	0	0	2	0	9	862
KERN	658	460	0	0	0	0	0	2	0	0	0	3	1	0	0	1,124
LOS ANGELES	3,487	3,210	8	51	6	73	0	0	1	18	24	7	11	0	13	6,909
RIVERSIDE	1,004	751	0	0	2	1	0	0	2	2	0	1	1	1	3	1,768
SACRAMENTO	686	216	0	3	2	8	14	1	22	15	0	1	0	0	22	990
SAN BERNARDINO	1,535	671	0	4	3	0	0	1	0	4	1	0	0	1	4	2,224
SAN DIEGO	746	533	0	0	0	4	1	2	0	7	0	0	8	1	17	1,319
SAN FRANCISCO	110	103	0	0	0	61	0	0	3	4	0	2	0	2	5	290
SAN JOAQUIN	359	170	8	0	3	0	0	4	0	2	0	0	0	0	0	546
SANTA CLARA	410	358	1	0	3	6	0	0	3	26	3	11	3	0	13	837
STANISLAUS	395	161	0	0	0	0	4	0	0	0	0	0	0	0	6	566
TULARE	392	309	0	0	0	0	0	0	0	3	0	0	0	0	1	705
<b>TOTAL</b>	<b>11,100</b>	<b>7,690</b>	<b>28</b>	<b>58</b>	<b>21</b>	<b>174</b>	<b>26</b>	<b>14</b>	<b>31</b>	<b>108</b>	<b>28</b>	<b>28</b>	<b>27</b>	<b>5</b>	<b>116</b>	<b>19,454</b>

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 5/1/2007

3/27/2007 - 4/24/2007

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	628	241	0	3	2	10	11	1	24	12	0	1	0	0	24	957
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>628</b>	<b>241</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>10</b>	<b>11</b>	<b>1</b>	<b>24</b>	<b>12</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>957</b>

† Zip code data is collected and available in MAXSTAR®.

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**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 5/1/2007

3/27/2007 - 4/24/2007

<b>2 PLAN &amp; GMC COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	316	55	11	0	1	3	0	1	1	7	0	11	1	11	6	424
CONTRA COSTA	251	64	1	0	0	1	0	0	0	7	0	0	0	2	4	330
FRESNO	433	195	0	3	10	0	19	2	3	5	0	0	0	7	0	677
KERN	456	206	0	0	0	0	0	0	0	0	0	0	0	6	0	668
LOS ANGELES	2,455	1,459	11	27	25	47	0	1	0	36	8	11	8	32	11	4,131
RIVERSIDE	719	307	0	0	0	1	2	1	0	0	0	0	0	8	1	1,039
SACRAMENTO	913	173	0	13	0	10	73	12	30	30	0	0	1	4	25	1,284
SAN BERNARDINO	838	218	0	0	0	2	0	0	0	3	2	0	0	6	1	1,070
SAN DIEGO	706	265	3	0	2	1	0	9	3	20	0	3	17	19	14	1,062
SAN FRANCISCO	74	12	0	2	0	18	0	0	1	4	1	2	0	1	0	115
SAN JOAQUIN	344	49	0	0	6	0	0	0	0	2	0	0	1	2	1	405
SANTA CLARA	219	91	0	0	0	16	0	0	4	35	0	2	0	6	4	377
STANISLAUS	264	67	1	0	0	0	0	0	0	0	0	0	0	2	8	342
TULARE	237	136	0	0	0	0	0	1	0	0	0	0	0	2	0	376
<b>SUBTOTAL</b>	<b>8,225</b>	<b>3,297</b>	<b>27</b>	<b>45</b>	<b>44</b>	<b>99</b>	<b>94</b>	<b>27</b>	<b>42</b>	<b>149</b>	<b>11</b>	<b>29</b>	<b>28</b>	<b>108</b>	<b>75</b>	<b>12,300</b>
<b>VOLUNTARY COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
MADERA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
MARIN	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	5
MERCED	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MONTEREY	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
ORANGE	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
SHASTA	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
SONOMA	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
VENTURA	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	5
OUT OF STATE	23	2	0	0	0	0	0	0	0	0	0	0	0	0	0	25
<b>SUBTOTAL</b>	<b>55</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>61</b>							
<b>TOTAL</b>	<b>8,280</b>	<b>3,303</b>	<b>27</b>	<b>45</b>	<b>44</b>	<b>99</b>	<b>94</b>	<b>27</b>	<b>42</b>	<b>149</b>	<b>11</b>	<b>29</b>	<b>28</b>	<b>108</b>	<b>75</b>	<b>12,361</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 5/1/2007

3/27/2007 - 4/24/2007

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3
CONTRA COSTA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
FRESNO	2	0	0	0	0	0	0	0	0	0	0	0	0	1	0	3
KERN	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	6
LOS ANGELES	1,065	1,802	0	31	1	18	0	0	5	17	4	5	5	21	8	2,982
RIVERSIDE	9	6	0	0	0	0	0	0	0	0	0	0	0	2	0	17
SACRAMENTO	957	164	8	3	0	13	31	10	64	39	0	4	0	8	20	1,321
SAN BERNARDINO	42	9	0	0	0	0	0	0	0	0	0	0	0	0	0	51
SAN DIEGO	4	3	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SANTA CLARA	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	3
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
<b>SUBTOTAL</b>	<b>2,094</b>	<b>1,991</b>	<b>8</b>	<b>34</b>	<b>1</b>	<b>31</b>	<b>31</b>	<b>10</b>	<b>69</b>	<b>56</b>	<b>4</b>	<b>9</b>	<b>5</b>	<b>32</b>	<b>28</b>	<b>4,403</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
SONOMA	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
OUT OF STATE	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
<b>SUBTOTAL</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10</b>
<b>TOTAL</b>	<b>2,104</b>	<b>1,991</b>	<b>8</b>	<b>34</b>	<b>1</b>	<b>31</b>	<b>31</b>	<b>10</b>	<b>69</b>	<b>56</b>	<b>4</b>	<b>9</b>	<b>5</b>	<b>32</b>	<b>28</b>	<b>4,413</b>

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