



June 2, 2008

DHS HCO 08-9431

Mr. Jerry D. Stanger, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**DIENROLLMENT REPORT BY REASON AND PLAN - Effective Date 6/1/08**

Reference: Contract Section 3.10.5.2.3 (5)(c) and 3.10.5.2.3 (7)(l)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Care Services with the current version of the reports listed below.

- MSC-B-M05 Disenrollments by Reason and Plan, Accepted Medical Disenrollments
- MSC-B-M05D Disenrollments by Reason and Plan, Accepted Dental Disenrollments

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Reports File Admin File – ID#1232

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**MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED MEDICAL DISENROLLMENTS 4/24/2008 - 5/27/2008

EFFECTIVE 6/1/2008

**MAXIMUS**

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
ALAMEDA	Alameda Alliance For Health	0	2	9	1	1	4	11	12	130	0	0	0	0	0	0	0	1	0	171
	Blue Cross of CA Partnrshp	0	19	14	1	7	4	3	14	113	0	0	0	0	0	0	0	0	0	175
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>21</b>	<b>23</b>	<b>2</b>	<b>8</b>	<b>8</b>	<b>14</b>	<b>26</b>	<b>243</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>346</b>
CONTRA COSTA	Blue Cross of CA Partnrshp	0	20	11	0	7	15	1	17	118	0	0	0	0	0	0	0	1	0	190
	Contra Costa Health Plan	0	3	5	0	3	1	4	15	129	0	0	0	0	0	0	0	0	0	160
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>23</b>	<b>16</b>	<b>0</b>	<b>10</b>	<b>16</b>	<b>5</b>	<b>32</b>	<b>247</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>350</b>
FRESNO	Blue Cross of CA Partnrshp	0	87	356	6	6	15	7	312	574	0	0	0	0	0	0	0	0	0	1,363
	Health Net Comm Solutions	0	13	28	3	1	12	3	21	157	0	0	0	0	0	0	0	0	0	238
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>100</b>	<b>384</b>	<b>9</b>	<b>7</b>	<b>27</b>	<b>10</b>	<b>333</b>	<b>731</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1,601</b>
KERN	Health Net Comm Solutions	0	22	30	0	1	8	0	21	122	0	0	0	0	0	0	0	0	0	204
	Kern Family Health Care	0	47	95	7	10	7	0	9	120	0	0	0	0	0	0	0	0	0	295
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>69</b>	<b>125</b>	<b>7</b>	<b>11</b>	<b>15</b>	<b>0</b>	<b>30</b>	<b>242</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>499</b>
LOS ANGELES	Health Net Comm Solutions	0	96	184	81	68	89	18	319	1,071	0	0	0	0	0	0	1	34	3	1,964
	L.A. Care Health Plan	0	116	166	53	47	78	53	507	1,156	0	0	0	0	8	0	1	43	7	2,235
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>212</b>	<b>350</b>	<b>134</b>	<b>115</b>	<b>167</b>	<b>71</b>	<b>826</b>	<b>2,227</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>2</b>	<b>77</b>	<b>10</b>	<b>4,199</b>
RIVERSIDE	Inland Empire Health Plan	0	7	12	8	13	6	20	25	220	0	0	0	0	0	0	0	4	0	315
	Molina Healthcare Partner	0	12	42	6	8	37	3	41	368	0	0	0	77	1	0	0	0	0	595
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>19</b>	<b>54</b>	<b>14</b>	<b>21</b>	<b>43</b>	<b>23</b>	<b>66</b>	<b>588</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>77</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>910</b>
SACRAMENTO	Blue Cross of CA Partnrshp	0	29	32	27	9	6	4	80	252	0	0	0	0	0	0	3	6	1	449
	Health Net Comm Solutions	0	10	21	19	1	9	0	22	163	0	0	0	0	0	0	0	2	0	247
	KP Cal, LLC	0	1	7	1	3	0	0	2	24	0	0	0	0	0	0	0	0	0	38
	Molina Healthcare Partner	0	4	29	10	1	10	2	18	175	0	0	0	0	0	0	0	1	0	250
	WHA Community Health Plan	0	14	9	8	13	9	2	8	143	0	0	0	0	0	0	0	2	0	208
<b>COUNTY TOTAL</b>	<b>0</b>	<b>58</b>	<b>98</b>	<b>65</b>	<b>27</b>	<b>34</b>	<b>8</b>	<b>130</b>	<b>757</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>11</b>	<b>1</b>	<b>1,192</b>	
SAN BERNARDINO	Inland Empire Health Plan	0	2	5	4	13	7	21	66	272	0	0	0	0	0	0	0	2	2	394
	Molina Healthcare Partner	0	17	58	31	9	34	9	59	321	0	0	0	14	0	0	0	1	0	553
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>19</b>	<b>63</b>	<b>35</b>	<b>22</b>	<b>41</b>	<b>30</b>	<b>125</b>	<b>593</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>947</b>
SAN DIEGO	Care1st Partner Plan, LLC	0	26	17	3	4	21	0	29	107	0	0	0	0	0	0	2	0	0	209
	Community Hlth Grp Partner	0	21	33	10	0	8	2	55	138	0	0	0	0	0	0	1	2	0	270
	Health Net Comm Solutions	0	72	17	14	10	20	2	46	203	0	0	0	0	0	0	1	4	0	389
	KP Cal, LLC	0	9	8	0	3	14	0	5	49	0	0	1	0	0	0	0	0	0	89
	Molina Healthcare Partner	0	25	46	11	8	31	1	36	189	0	0	0	0	0	0	4	1	1	353
<b>COUNTY TOTAL</b>	<b>0</b>	<b>153</b>	<b>121</b>	<b>38</b>	<b>25</b>	<b>94</b>	<b>5</b>	<b>171</b>	<b>686</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>7</b>	<b>1</b>	<b>1,310</b>	

**MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED MEDICAL DISENROLLMENTS 4/24/2008 - 5/27/2008

EFFECTIVE 6/1/2008

**MAXIMUS**

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
SAN FRANCISCO	Blue Cross of CA Partnrshp	0	4	2	2	4	2	4	9	69	0	0	0	0	0	0	0	0	1	97
	San Francisco Health Plan	0	10	3	1	0	2	1	1	37	0	0	0	0	0	0	2	0	0	57
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>14</b>	<b>5</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>10</b>	<b>106</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>154</b>
SAN JOAQUIN	Blue Cross of CA Partnrshp	0	18	27	7	4	8	8	10	189	0	0	0	0	0	0	0	0	271	
	Health Plan of San Joaquin	0	5	2	2	0	0	4	14	108	0	0	2	0	0	0	1	0	138	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>23</b>	<b>29</b>	<b>9</b>	<b>4</b>	<b>8</b>	<b>12</b>	<b>24</b>	<b>297</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>409</b>	
SANTA CLARA	Blue Cross of CA Partnrshp	0	10	22	5	8	18	2	14	87	0	0	0	0	0	0	0	0	166	
	Santa Clara Family H.P.	0	19	17	6	3	5	4	14	100	0	0	0	0	0	0	0	1	169	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>29</b>	<b>39</b>	<b>11</b>	<b>11</b>	<b>23</b>	<b>6</b>	<b>28</b>	<b>187</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>335</b>	
STANISLAUS	Blue Cross of CA Partnrshp	0	4	10	1	2	2	6	10	96	0	0	0	0	0	0	0	0	131	
	Health Net Comm Solutions	0	3	13	6	3	3	2	5	64	0	0	0	0	0	0	0	0	99	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>7</b>	<b>23</b>	<b>7</b>	<b>5</b>	<b>5</b>	<b>8</b>	<b>15</b>	<b>160</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>230</b>	
TULARE	Blue Cross of CA Partnrshp	0	24	98	9	0	0	1	90	146	0	0	0	0	0	0	3	0	371	
	Health Net Comm Solutions	0	4	14	5	2	12	0	23	112	0	0	0	0	0	1	0	0	173	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>28</b>	<b>112</b>	<b>14</b>	<b>2</b>	<b>12</b>	<b>1</b>	<b>113</b>	<b>258</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>544</b>	
<b>2 PLAN &amp; GMC COUNTIES TOTAL</b>		<b>0</b>	<b>775</b>	<b>1,442</b>	<b>348</b>	<b>272</b>	<b>497</b>	<b>198</b>	<b>1,929</b>	<b>7,322</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>91</b>	<b>9</b>	<b>0</b>	<b>16</b>	<b>108</b>	<b>16</b>	<b>13,026</b>

VOLUNTARY COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
MARIN	KP Cal, LLC	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	
SONOMA	KP Cal, LLC	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	
	Sonoma Partners	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	
<b>VOLUNTARY COUNTIES TOTAL</b>		<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	
<b>GRAND TOTAL</b>		<b>0</b>	<b>775</b>	<b>1,443</b>	<b>348</b>	<b>272</b>	<b>498</b>	<b>198</b>	<b>1,929</b>	<b>7,322</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>91</b>	<b>9</b>	<b>0</b>	<b>16</b>	<b>108</b>	<b>16</b>	<b>13,028</b>

NOTE: MSC-B-M05 includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions). Please refer to MSC-B-M27—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

**REASON CODE**

I01 = System Created  
 F01 = Could Not Choose Dr  
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs  
 F03 = Dr Did Not Meet Bene Needs  
 F04 = Too Far To Go

F05 = Did Not Choose Plan  
 F06 = Moving Out of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 E07 = Problem Using HCP

E08 = Terminated By Plan  
 E09 = Long Term Care  
 E11 = Other Health Coverage  
 E12 = Moved Out of County  
 X01 = Waiver Program Exempt

X03 = Indian Health Coverage  
 X04 = Medical Exempt  
 X05 = MER type E -Voluntary Aid Code or County

Note 1: One disenrollment for Blue Cross of CA Partnrshp, in Tulare County was processed incorrectly. The transaction was processed under the X04 reason code for Medical Exemption, but should have been processed under X05 category for MER type E - Voluntary Aid Code or County. No correction will occur because the transaction has already been accepted by MEDS.

**MSC-B-M05D DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED DENTAL DISENROLLMENTS 4/24/2008 - 5/27/2008

EFFECTIVE 6/1/2008

**MAXIMUS**

GMC MANDATORY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	TOTAL
SACRAMENTO	Access Dental Plan	0	8	54	59	34	7	1	32	348	0	0	0	0	0	0	4	0	547
	Community Dental Svc, Inc.	0	8	8	11	12	17	0	9	194	0	0	0	0	0	0	2	0	261
	Liberty Dental Plan of CA	0	9	25	15	14	13	1	25	252	0	0	0	0	0	0	2	0	356
	Western Dental Services	0	30	50	57	40	18	0	24	350	0	0	0	0	0	0	5	0	574
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>55</b>	<b>137</b>	<b>142</b>	<b>100</b>	<b>55</b>	<b>2</b>	<b>90</b>	<b>1,144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>0</b>	<b>1,738</b>
<b>GMC MANDATORY COUNTIES TOTAL</b>		<b>0</b>	<b>55</b>	<b>137</b>	<b>142</b>	<b>100</b>	<b>55</b>	<b>2</b>	<b>90</b>	<b>1,144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>0</b>	<b>1,738</b>
VOLUNTARY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	TOTAL
LOS ANGELES	Access Dental Plan	0	449	137	65	112	146	1	162	662	0	0	0	0	0	0	0	0	1,734
	American Health Guard	0	39	41	12	12	84	0	97	472	0	0	0	0	0	0	0	0	757
	Care 1st Health Plan	0	30	29	15	15	6	0	56	118	0	0	0	0	0	0	0	0	269
	Community Dental Svc, Inc.	0	7	14	4	11	10	0	5	34	0	0	0	0	0	0	0	0	85
	Health Net	0	50	55	35	34	20	1	42	207	0	0	0	0	0	0	0	0	444
	Liberty Dental Plan of CA	0	23	7	12	9	8	0	3	35	0	0	0	0	0	0	0	0	97
	SafeGuard Dental, Inc.	0	15	34	24	6	12	0	18	119	0	0	0	0	0	0	0	0	228
	Western Dental Services	0	78	77	57	54	28	0	50	204	0	0	0	0	0	0	0	0	548
<b>COUNTY TOTAL</b>	<b>0</b>	<b>691</b>	<b>394</b>	<b>224</b>	<b>253</b>	<b>314</b>	<b>2</b>	<b>433</b>	<b>1,851</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4,162</b>	
RIVERSIDE	SafeGuard Dental, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>							
SAN BERNARDINO	SafeGuard Dental, Inc.	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	United Health Plan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	3
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>4</b>						
<b>VOLUNTARY COUNTIES TOTAL</b>		<b>0</b>	<b>692</b>	<b>394</b>	<b>224</b>	<b>253</b>	<b>314</b>	<b>2</b>	<b>433</b>	<b>1,854</b>	<b>0</b>	<b>0</b>	<b>4,166</b>						
<b>GRAND TOTAL</b>		<b>0</b>	<b>747</b>	<b>531</b>	<b>366</b>	<b>353</b>	<b>369</b>	<b>4</b>	<b>523</b>	<b>2,998</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>0</b>	<b>5,904</b>

NOTE: MSC-B-M05D includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions). Please refer to MSC-B-M27D—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

**REASON CODE**

I01 = System Created  
 F01 = Could Not Choose Dr  
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs  
 F03 = Dr Did Not Meet Bene Needs  
 F04 = Too Far To Go

F05 = Did Not Choose Plan  
 F06 = Moving Out of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 E07 = Problem Using HCP

E08 = Terminated By Plan  
 E09 = Long Term Care  
 E11 = Other Health Coverage  
 E12 = Moved Out of County  
 X01 = Wavier Program Exemption

X03 = Indian Health Coverage  
 X02 = Dental Exempt

Note 1: Two disenrollments for Western Dental Services in Sacramento County were processed, but not included in the report total. The transactions were processed correctly, however, their Disenrollment Reason is unavailable as a dental option.