



July 15, 2008

DHS HCO 08-9561

Mr. Jerry D. Stanger, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE,  
Medical and Dental - Effective 7/1/08**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide California Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Project Director  
California Health Care Options

cc: Armando Cerda  
Reports File Admin File – ID #1237

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

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**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 7/1/2008

5/28/2008 - 6/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	548	270	13	0	7	25	0	0	0	21	2	4	4	0	14	908
CONTRA COSTA	253	173	0	0	4	0	0	0	0	0	0	1	0	0	8	439
FRESNO	521	241	1	0	0	0	10	0	0	2	0	0	0	0	1	776
KERN	652	372	0	0	0	0	0	0	0	0	1	2	4	0	0	1,031
LOS ANGELES	3,921	3,105	15	59	10	54	0	0	6	30	13	11	3	1	13	7,241
RIVERSIDE	1,050	662	0	0	0	0	0	0	0	4	0	1	1	1	1	1,720
SACRAMENTO	753	213	0	1	0	5	10	0	14	23	0	5	0	1	30	1,055
SAN BERNARDINO	1,434	561	0	0	1	0	0	0	0	9	0	0	0	0	5	2,010
SAN DIEGO	693	646	1	0	2	1	0	0	0	16	0	5	29	0	17	1,410
SAN FRANCISCO	220	84	0	0	0	94	0	0	3	2	0	8	1	0	4	416
SAN JOAQUIN	333	158	3	0	13	1	2	0	0	0	0	1	0	0	0	511
SANTA CLARA	501	387	2	0	5	6	0	0	0	43	1	6	1	0	28	980
STANISLAUS	392	198	1	0	0	0	0	0	0	0	0	0	1	0	6	598
TULARE	421	203	0	0	0	0	0	0	0	0	0	0	0	0	0	624
<b>TOTAL</b>	<b>11,692</b>	<b>7,273</b>	<b>36</b>	<b>60</b>	<b>42</b>	<b>186</b>	<b>22</b>	<b>0</b>	<b>23</b>	<b>150</b>	<b>17</b>	<b>44</b>	<b>44</b>	<b>3</b>	<b>127</b>	<b>19,719</b>

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 7/1/2008

5/28/2008 - 6/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	663	205	0	1	0	4	10	0	14	17	0	5	0	1	31	951
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>663</b>	<b>205</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>10</b>	<b>0</b>	<b>14</b>	<b>17</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>31</b>	<b>951</b>

† Zip code data is collected and available in MAXSTAR®.

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**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 7/1/2008

5/28/2008 - 6/24/2008

<b>2 PLAN &amp; GMC COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	238	45	18	0	0	22	0	0	0	11	1	2	1	2	4	344
CONTRA COSTA	234	64	7	0	0	0	0	0	2	2	0	1	0	2	4	316
FRESNO	600	280	0	1	16	0	120	0	0	5	0	0	0	3	1	1,026
KERN	403	177	0	0	0	0	0	0	0	0	0	0	0	2	0	582
LOS ANGELES	2,930	1,604	12	100	46	95	0	0	7	49	5	5	6	37	9	4,905
RIVERSIDE	659	275	0	0	0	0	0	0	0	0	0	1	1	1	2	939
SACRAMENTO	1,096	137	16	1	1	10	51	5	61	21	0	1	3	8	21	1,432
SAN BERNARDINO	706	190	0	0	0	1	0	0	0	2	0	0	2	5	1	907
SAN DIEGO	717	260	2	0	3	0	0	2	0	30	2	6	19	12	17	1,070
SAN FRANCISCO	57	6	0	0	0	21	0	0	0	9	1	5	0	2	0	101
SAN JOAQUIN	262	73	0	0	4	0	1	5	0	3	0	0	0	1	1	350
SANTA CLARA	139	71	3	0	0	12	0	2	1	37	6	7	0	4	3	285
STANISLAUS	213	63	1	0	0	0	0	0	0	0	0	0	0	0	12	289
TULARE	178	146	0	0	0	0	0	0	0	0	0	0	0	0	2	326
<b>SUBTOTAL</b>	<b>8,432</b>	<b>3,391</b>	<b>59</b>	<b>102</b>	<b>70</b>	<b>161</b>	<b>172</b>	<b>14</b>	<b>71</b>	<b>169</b>	<b>15</b>	<b>28</b>	<b>32</b>	<b>79</b>	<b>77</b>	<b>12,872</b>
<b>VOLUNTARY COUNTIES</b>																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
IMPERIAL	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	3
MARIN	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2
MONTEREY	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
PLACER	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SAN LUIS OBISPO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SONOMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
VENTURA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
OUT OF STATE	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
<b>SUBTOTAL</b>	<b>13</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>19</b>
<b>TOTAL</b>	<b>8,445</b>	<b>3,396</b>	<b>59</b>	<b>102</b>	<b>70</b>	<b>161</b>	<b>172</b>	<b>14</b>	<b>71</b>	<b>169</b>	<b>15</b>	<b>28</b>	<b>32</b>	<b>80</b>	<b>77</b>	<b>12,891</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 7/1/2008

5/28/2008 - 6/24/2008

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CONTRA COSTA	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
FRESNO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
KERN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LOS ANGELES	1,287	2,412	7	28	3	16	0	0	4	11	2	5	6	26	5	3,812
RIVERSIDE	11	4	0	0	0	0	0	0	0	0	0	0	0	0	0	15
SACRAMENTO	1,366	236	13	2	0	16	53	3	104	48	0	1	1	6	37	1,886
SAN BERNARDINO	20	5	0	0	0	0	0	0	0	0	0	0	0	0	0	25
SAN DIEGO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SAN FRANCISCO	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SAN JOAQUIN	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	8
SANTA CLARA	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
STANISLAUS	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
TULARE	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>SUBTOTAL</b>	<b>2,710</b>	<b>2,662</b>	<b>20</b>	<b>30</b>	<b>3</b>	<b>32</b>	<b>53</b>	<b>3</b>	<b>108</b>	<b>59</b>	<b>2</b>	<b>6</b>	<b>7</b>	<b>32</b>	<b>42</b>	<b>5,769</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
IMPERIAL	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
MERCED	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
PLACER	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OUT OF STATE	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>SUBTOTAL</b>	<b>4</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
<b>TOTAL</b>	<b>2,714</b>	<b>2,665</b>	<b>20</b>	<b>30</b>	<b>3</b>	<b>32</b>	<b>53</b>	<b>3</b>	<b>108</b>	<b>59</b>	<b>2</b>	<b>6</b>	<b>7</b>	<b>32</b>	<b>42</b>	<b>5,776</b>

† Zip code data is collected and available in MAXSTAR®.

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