



November 17, 2008

DHS HCO 08-10063

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

**DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE,
Medical and Dental - Effective 11/1/08**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Ms. Gomez:

The purpose of this letter is to provide California Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Armando Cerda
Reports File Admin File – ID #1237

Data Provision Disclaimer

Terms of Use:

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MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 11/1/2008

9/24/2008 - 10/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	529	247	1	0	0	35	0	0	0	5	1	7	6	0	7	838
CONTRA COSTA	224	127	0	0	0	0	0	2	0	1	0	0	0	0	2	356
FRESNO	518	248	0	0	3	2	15	1	6	1	0	0	0	0	4	798
KERN	667	264	0	0	0	0	0	0	0	0	0	0	0	0	1	932
LOS ANGELES	3,934	3,143	10	56	7	50	0	0	7	19	28	6	4	0	19	7,283
RIVERSIDE	1,227	748	0	0	0	1	0	0	0	3	0	0	6	0	2	1,987
SACRAMENTO	783	144	0	1	0	14	7	1	18	13	0	0	0	0	11	992
SAN BERNARDINO	1,735	663	2	0	0	3	0	0	0	1	0	0	2	0	2	2,408
SAN DIEGO	674	528	5	0	0	1	0	2	1	5	0	3	61	0	20	1,300
SAN FRANCISCO	135	75	0	0	0	70	0	0	4	5	1	5	1	0	1	297
SAN JOAQUIN	281	118	0	0	1	2	0	1	0	0	0	4	0	0	0	407
SANTA CLARA	435	336	2	8	0	6	0	0	1	22	0	4	11	0	16	841
STANISLAUS	432	133	2	0	0	0	0	0	0	0	0	0	1	0	20	588
TULARE	434	166	0	0	0	0	0	0	0	0	0	0	0	0	2	602
TOTAL	12,008	6,940	22	65	11	184	22	7	37	75	30	29	92	0	107	19,629

† Zip code data is collected and available in MAXSTAR®.

MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 11/1/2008

9/24/2008 - 10/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	660	139	6	1	0	20	10	1	26	18	0	0	3	0	12	896
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	660	139	6	1	0	20	10	1	26	18	0	0	3	0	12	896

† Zip code data is collected and available in MAXSTAR®.

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MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 11/1/2008

9/24/2008 - 10/24/2008

2 PLAN & GMC COUNTIES																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	362	73	5	0	0	15	0	0	2	13	2	1	0	9	20	502
CONTRA COSTA	324	71	4	0	0	0	0	0	0	1	1	1	2	1	3	408
FRESNO	1,824	1,025	1	3	31	3	170	22	14	5	1	1	3	5	21	3,129
KERN	584	213	0	4	0	0	0	0	0	2	0	0	0	3	2	808
LOS ANGELES	3,504	2,372	26	65	17	92	0	0	10	54	10	8	9	22	14	6,203
RIVERSIDE	935	346	0	0	0	0	0	0	0	0	0	0	0	4	1	1,286
SACRAMENTO	1,656	284	7	13	8	19	37	8	124	31	4	6	0	20	33	2,250
SAN BERNARDINO	1,030	311	1	3	0	2	0	0	0	6	0	2	2	7	0	1,364
SAN DIEGO	857	375	3	1	8	4	0	4	0	19	0	16	39	18	28	1,372
SAN FRANCISCO	93	9	0	0	2	28	0	0	0	9	0	0	0	2	0	143
SAN JOAQUIN	405	71	2	0	3	3	4	0	0	2	0	0	0	3	4	497
SANTA CLARA	266	109	4	1	1	7	0	0	1	117	1	5	5	9	14	540
STANISLAUS	226	68	0	0	0	0	0	0	0	0	0	0	1	3	3	301
TULARE	290	150	0	0	0	0	2	0	0	0	0	0	0	3	2	447
SUBTOTAL	12,356	5,477	53	90	70	173	213	34	151	259	19	40	61	109	145	19,250
VOLUNTARY COUNTIES																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
AMADOR	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
ORANGE	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
SAN MATEO	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SONOMA	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9
VENTURA	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OUT OF STATE	12	2	0	0	0	0	0	0	0	0	0	0	0	0	0	14
SUBTOTAL	30	5	0	0	0	0	0	0	0	0	0	0	0	0	0	35
TOTAL	12,386	5,482	53	90	70	173	213	34	151	259	19	40	61	109	145	19,285

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 11/1/2008

9/24/2008 - 10/24/2008

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
CONTRA COSTA	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
FRESNO	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
KERN	7	4	0	0	0	0	0	0	0	0	0	0	0	0	0	11
LOS ANGELES	1,558	2,506	1	30	10	15	0	0	1	7	16	6	10	17	9	4,186
RIVERSIDE	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9
SACRAMENTO	1,427	243	8	6	0	23	47	6	52	44	0	5	11	7	28	1,907
SAN BERNARDINO	20	0	0	0	0	0	0	0	0	0	0	1	0	0	0	21
SAN DIEGO	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
SAN FRANCISCO	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	2
SAN JOAQUIN	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SANTA CLARA	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	7
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1
TULARE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUBTOTAL	3,041	2,762	9	36	10	38	47	6	53	52	16	12	21	25	37	6,165

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
SONOMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	4
SUBTOTAL	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	5
TOTAL	3,044	2,764	9	36	10	38	47	6	53	52	16	12	21	25	37	6,170

† Zip code data is collected and available in MAXSTAR®.

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