



December 1, 2008

DHS HCO 08-10135

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

DIENROLLMENT REPORT BY REASON AND PLAN - Effective Date 12/1/08

Reference: Contract Section 3.10.5.2.3 (5)(c) and 3.10.5.2.3 (7)(l)

Dear Ms. Gomez:

The purpose of this letter is to provide Department of Health Care Services with the current version of the reports listed below.

- MSC-B-M05 Disenrollments by Reason and Plan, Accepted Medical Disenrollments
- MSC-B-M05D Disenrollments by Reason and Plan, Accepted Dental Disenrollments

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File Admin File – ID#1232

Data Provision Disclaimer

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MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN

ACCEPTED MEDICAL DISENROLLMENTS 10/25/2008 - 11/24/2008

EFFECTIVE 12/1/2008

MAXIMUS

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
ALAMEDA	Alameda Alliance For Health	0	10	2	3	0	2	9	9	147	0	0	1	0	0	0	0	2	1	186
	Blue Cross of CA Partnrshp	0	7	5	5	2	4	9	21	117	0	0	0	0	0	0	0	1	0	171
	COUNTY TOTAL	0	17	7	8	2	6	18	30	264	0	0	1	0	0	0	0	3	1	357
CONTRA COSTA	Blue Cross of CA Partnrshp	0	11	7	0	6	10	3	19	85	0	0	0	0	0	0	0	0	0	141
	Contra Costa Health Plan	0	4	3	4	0	3	8	12	126	0	0	0	0	0	0	0	0	0	160
	COUNTY TOTAL	0	15	10	4	6	13	11	31	211	0	0	0	0	0	0	0	0	0	301
FRESNO	Blue Cross of CA Partnrshp	0	146	221	19	20	23	9	1,247	994	0	0	0	0	0	0	0	1	0	2,680
	Health Net Comm Solutions	0	17	28	3	0	5	0	27	204	0	0	0	0	0	0	0	0	0	284
	COUNTY TOTAL	0	163	249	22	20	28	9	1,274	1,198	0	0	0	0	0	0	0	1	0	2,964
KERN	Health Net Comm Solutions	0	25	47	6	5	7	2	11	131	0	0	0	0	0	0	0	0	0	234
	Kern Family Health Care	0	27	60	6	3	6	3	11	144	0	0	3	3	0	0	0	1	0	267
	COUNTY TOTAL	0	52	107	12	8	13	5	22	275	0	0	3	3	0	0	0	1	0	501
LOS ANGELES	Health Net Comm Solutions	0	49	161	88	60	63	56	230	947	0	0	0	0	0	0	0	28	0	1,682
	L.A. Care Health Plan	0	57	127	52	50	54	61	942	1,298	0	0	0	0	0	1	2	28	3	2,675
	COUNTY TOTAL	0	106	288	140	110	117	117	1,172	2,245	0	0	0	0	0	1	2	56	3	4,357
RIVERSIDE	Inland Empire Health Plan	0	3	8	8	3	1	21	30	232	0	0	1	0	0	0	1	5	1	314
	Molina Healthcare Partner	0	22	27	10	8	31	23	51	306	0	0	0	105	1	0	1	3	1	589
	COUNTY TOTAL	0	25	35	18	11	32	44	81	538	0	0	1	105	1	0	2	8	2	903
SACRAMENTO	Blue Cross of CA Partnrshp	0	59	79	14	19	8	5	177	523	0	0	0	0	0	0	10	2	0	896
	Health Net Comm Solutions	0	17	14	4	3	10	0	26	135	0	0	0	0	0	0	1	0	0	210
	KP Cal, LLC	0	2	9	0	0	0	0	1	21	0	0	1	0	0	0	0	0	0	34
	Molina Healthcare Partner	0	12	16	9	4	10	1	17	118	0	0	0	0	0	0	1	2	0	190
	WHA Community Health Plan	0	16	4	9	6	7	2	10	115	0	0	0	0	0	0	0	1	0	170
COUNTY TOTAL	0	106	122	36	32	35	8	231	912	0	0	1	0	0	0	12	5	0	1,500	
SAN BERNARDINO	Inland Empire Health Plan	0	11	11	10	9	16	32	43	282	0	0	0	0	0	0	0	2	1	417
	Molina Healthcare Partner	0	49	38	30	11	41	8	64	291	0	0	0	202	0	0	0	3	0	737
	COUNTY TOTAL	0	60	49	40	20	57	40	107	573	0	0	0	202	0	0	0	5	1	1,154
SAN DIEGO	Care1st Partner Plan, LLC	0	10	11	2	2	24	1	45	86	0	0	0	0	0	0	0	0	0	181
	Community Hlth Grp Partner	0	14	61	13	1	9	2	67	146	0	0	1	0	0	0	1	1	0	316
	Health Net Comm Solutions	0	22	24	5	1	19	6	31	189	0	0	0	0	0	0	0	2	0	299
	KP Cal, LLC	0	0	2	0	6	2	2	1	33	0	0	0	0	0	0	0	0	0	46
	Molina Healthcare Partner	0	12	55	5	2	13	4	41	155	0	0	0	0	0	0	0	1	0	288
COUNTY TOTAL	0	58	153	25	12	67	15	185	609	0	0	1	0	0	0	1	4	0	1,130	

MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN

ACCEPTED MEDICAL DISENROLLMENTS 10/25/2008 - 11/24/2008

EFFECTIVE 12/1/2008

MAXIMUS

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
SAN FRANCISCO	Blue Cross of CA Partnrshp	0	10	2	4	0	0	0	1	35	0	0	0	0	0	0	0	0	0	52
	San Francisco Health Plan	0	1	2	0	4	1	4	1	59	0	0	0	0	5	0	0	0	0	77
	COUNTY TOTAL	0	11	4	4	4	1	4	2	94	0	0	0	0	5	0	0	0	0	129
SAN JOAQUIN	Blue Cross of CA Partnrshp	0	22	8	7	2	12	10	30	114	0	0	0	0	0	0	0	0	0	205
	Health Plan of San Joaquin	0	3	3	1	1	1	6	10	107	0	0	1	0	0	0	0	0	0	133
	COUNTY TOTAL	0	25	11	8	3	13	16	40	221	0	0	1	0	0	0	0	0	0	338
SANTA CLARA	Blue Cross of CA Partnrshp	0	8	40	8	2	17	6	35	121	0	0	0	0	0	0	0	0	0	237
	Santa Clara Family H.P.	0	1	8	2	2	4	2	11	99	0	0	0	0	0	0	0	0	0	129
	COUNTY TOTAL	0	9	48	10	4	21	8	46	220	0	0	0	0	0	0	0	0	0	366
STANISLAUS	Blue Cross of CA Partnrshp	0	3	11	1	2	0	6	8	72	0	0	0	0	0	0	0	0	0	103
	Health Net Comm Solutions	0	12	5	2	1	7	1	13	92	0	0	0	0	0	0	0	0	0	133
	COUNTY TOTAL	0	15	16	3	3	7	7	21	164	0	0	0	0	0	0	0	0	0	236
TULARE	Blue Cross of CA Partnrshp	0	6	23	3	2	4	1	13	122	0	0	1	0	0	0	1	0	0	176
	Health Net Comm Solutions	0	2	14	0	0	4	0	21	140	0	0	0	0	0	0	0	0	0	181
	COUNTY TOTAL	0	8	37	3	2	8	1	34	262	0	0	1	0	0	0	1	0	0	357
2 PLAN & GMC COUNTIES TOTAL		0	670	1,136	333	237	418	303	3,276	7,786	0	0	9	310	6	1	18	83	7	14,593

VOLUNTARY COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
MARIN	KP Cal, LLC	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
	COUNTY TOTAL	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
SONOMA	KP Cal, LLC	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
	Sonoma Partners	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
VOLUNTARY COUNTIES TOTAL		0	0	0	4	0	0	0	0	1	0	0	0	0	0	0	0	0	0	5
GRAND TOTAL		0	670	1,136	337	237	418	303	3,276	7,787	0	0	9	310	6	1	18	83	7	14,598

NOTE: MSC-B-M05 includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions). Please refer to MSC-B-M27—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

REASON CODE

I01 = System Created
 F01 = Could Not Choose Dr
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs
 F03 = Dr Did Not Meet Bene Needs
 F04 = Too Far To Go

F05 = Did Not Choose Plan
 F06 = Moving Out of County
 F09 = Other Reason
 F10 = No Reason Checked
 E07 = Problem Using HCP

E08 = Terminated By Plan
 E09 = Long Term Care
 E11 = Other Health Coverage
 E12 = Moved Out of County
 X01 = Waiver Program Exempt

X03 = Indian Health Coverage
 X04 = Medical Exempt
 X05 = MER type E -Voluntary Aid Code or County

Note 1: One disenrollment transaction, that was an Exemption with no reason, was processed, for Blue Cross of CA Partnrshp in Fresno County. The transaction was processed correctly, however, it was not included in the total column because the disenrollment was entered for an Exemption that expired prior to the data extraction date of 11/25/08 from MAXSTAR®.

Note 2: One disenrollment transaction was processed for L.A. Care Health Plan in Los Angeles County but not included in this report. The transaction was processed correctly, but used a Disenrollment Reason Code of E13B, therefore it is not reflected in the report total.

Note 3: One disenrollment transaction for Molina Healthcare Partner, in San Diego County was processed incorrectly. The transaction was processed as a Medical Exemption but without a disenrollment reason, the transaction should have been processed under the F01 category for Could Not Choose Doctor I Wanted. No correction will occur because the transaction has already been accepted by MEDS.

MSC-B-M05D DISENROLLMENTS BY REASON AND PLAN

ACCEPTED DENTAL DISENROLLMENTS 10/25/2008 - 11/24/2008

EFFECTIVE 12/1/2008

MAXIMUS

GMC MANDATORY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	TOTAL
SACRAMENTO	Access Dental Plan	0	9	63	38	38	14	1	30	368	0	0	0	0	0	0	7	0	568
	Community Dental Svc, Inc.	0	12	11	8	15	20	0	7	175	0	0	0	0	0	0	1	0	249
	HealthNet of California	0	8	0	1	3	1	0	11	75	0	0	0	0	0	0	0	0	99
	Liberty Dental Plan of CA	0	9	17	34	18	3	0	16	199	0	0	0	0	0	0	0	0	296
	Western Dental Services	0	18	33	33	34	16	0	21	306	0	0	0	0	0	0	2	0	463
COUNTY TOTAL		0	56	124	114	108	54	1	85	1,123	0	0	0	0	0	0	10	0	1,675
GMC MANDATORY COUNTIES TOTAL		0	56	124	114	108	54	1	85	1,123	0	0	0	0	0	0	10	0	1,675

VOLUNTARY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	TOTAL
LOS ANGELES	Access Dental Plan	0	199	418	69	100	202	1	204	730	0	0	0	0	0	0	0	0	1,923
	American Health Guard	0	34	38	22	16	62	1	52	464	0	0	0	0	0	0	0	0	689
	Care 1st Health Plan	0	33	51	8	15	19	0	40	104	0	0	0	0	0	0	0	0	270
	Community Dental Svc, Inc.	0	11	10	4	3	4	0	13	27	0	0	0	0	0	0	0	0	72
	Health Net	0	27	43	34	25	14	0	62	157	0	0	0	0	0	0	0	0	362
	Liberty Dental Plan of CA	0	3	24	0	8	6	0	14	28	0	0	0	0	0	0	0	0	83
	SafeGuard Dental, Inc.	0	16	36	17	9	10	3	42	94	0	0	0	0	0	0	0	0	227
	Western Dental Services	0	27	59	43	44	23	0	94	258	0	0	0	0	0	0	0	0	548
COUNTY TOTAL		0	350	679	197	220	340	5	521	1,862	0	0	4,174						
RIVERSIDE	SafeGuard Dental, Inc.	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SAN BERNARDINO	SafeGuard Dental, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	United Health Plan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VOLUNTARY COUNTIES TOTAL		0	350	680	197	220	340	5	521	1,862	0	0	4,175						
GRAND TOTAL		0	406	804	311	328	394	6	606	2,985	0	0	0	0	0	0	10	0	5,850

NOTE: MSC-B-M05D includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions).
Please refer to MSC-B-M27D—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

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