



December 12, 2008

DHS HCO 08-10153

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE,  
Medical and Dental - Effective 12/1/08**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Ms. Gomez:

The purpose of this letter is to provide California Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Armando Cerda  
Reports File Admin File – ID #1237

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 12/1/2008

10/25/2008 - 11/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	688	321	9	0	1	55	0	1	0	10	2	6	3	0	32	1,128
CONTRA COSTA	319	213	4	0	0	1	0	0	0	1	0	0	3	0	5	546
FRESNO	564	228	0	1	9	1	19	2	1	5	0	0	1	0	6	837
KERN	777	439	0	0	0	1	0	0	1	0	0	0	0	0	0	1,218
LOS ANGELES	4,681	3,555	16	74	15	62	0	0	4	19	29	12	25	0	28	8,520
RIVERSIDE	1,389	884	0	0	0	2	0	4	0	3	0	1	3	0	3	2,289
SACRAMENTO	890	188	0	0	0	9	24	3	15	10	0	0	0	0	28	1,167
SAN BERNARDINO	2,085	742	4	0	1	0	0	0	0	2	0	0	1	0	6	2,841
SAN DIEGO	805	632	3	0	2	0	0	0	0	9	0	3	76	0	26	1,556
SAN FRANCISCO	167	117	0	0	0	87	0	0	0	5	0	0	0	0	4	380
SAN JOAQUIN	407	129	1	0	3	1	1	1	0	0	0	1	0	0	1	545
SANTA CLARA	642	519	3	0	2	5	0	1	3	34	0	10	5	0	22	1,246
STANISLAUS	468	162	0	0	1	0	0	0	0	1	0	2	0	0	24	658
TULARE	457	281	0	0	0	0	0	0	0	0	0	0	0	0	0	738
<b>TOTAL</b>	<b>14,339</b>	<b>8,410</b>	<b>40</b>	<b>75</b>	<b>34</b>	<b>224</b>	<b>44</b>	<b>12</b>	<b>24</b>	<b>99</b>	<b>31</b>	<b>35</b>	<b>117</b>	<b>0</b>	<b>185</b>	<b>23,669</b>

† Zip code data is collected and available in MAXSTAR®.

**MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 12/1/2008

10/25/2008 - 11/24/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	803	190	0	0	0	8	25	4	22	8	0	0	0	0	23	1,083
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>803</b>	<b>190</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>25</b>	<b>4</b>	<b>22</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>1,083</b>

† Zip code data is collected and available in MAXSTAR®.

## Data Provision Disclaimer

### Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

**MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 12/1/2008

10/25/2008 - 11/24/2008

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	294	57	9	0	4	26	0	0	0	11	2	8	0	4	14	429
CONTRA COSTA	251	52	9	0	0	1	0	0	0	0	5	0	0	3	4	325
FRESNO	2,020	921	1	0	32	2	79	18	9	1	0	0	5	14	15	3,117
KERN	623	214	0	0	0	0	0	0	0	0	0	0	0	3	0	840
LOS ANGELES	2,955	2,160	10	68	40	84	0	0	5	45	10	15	9	27	17	5,445
RIVERSIDE	911	318	0	0	0	0	0	0	1	1	2	1	0	9	0	1,243
SACRAMENTO	1,203	221	15	7	1	9	51	0	176	34	3	0	5	18	26	1,769
SAN BERNARDINO	959	363	0	0	0	5	0	0	0	3	0	4	0	10	2	1,346
SAN DIEGO	727	402	0	0	3	1	0	7	0	34	0	1	91	11	61	1,338
SAN FRANCISCO	68	26	0	0	0	20	0	0	6	6	0	0	0	0	1	127
SAN JOAQUIN	360	68	0	1	3	0	3	1	0	2	0	0	0	2	6	446
SANTA CLARA	219	102	0	5	4	8	0	0	1	46	2	4	5	6	3	405
STANISLAUS	237	60	0	0	0	2	0	0	0	0	0	0	0	1	11	311
TULARE	221	148	0	0	0	0	0	1	0	0	0	0	0	1	0	371
<b>SUBTOTAL</b>	<b>11,048</b>	<b>5,112</b>	<b>44</b>	<b>81</b>	<b>87</b>	<b>158</b>	<b>133</b>	<b>27</b>	<b>198</b>	<b>183</b>	<b>24</b>	<b>33</b>	<b>115</b>	<b>109</b>	<b>160</b>	<b>17,512</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
BUTTE	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
COLUSA	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	3
HUMBOLDT	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	9
KINGS	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MARIN	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	5
SAN MATEO	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	6
SANTA CRUZ	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SHASTA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
SONOMA	6	0	0	0	1	0	0	0	0	0	0	0	0	0	0	7
VENTURA	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
YOLO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
<b>SUBTOTAL</b>	<b>28</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>54</b>
<b>TOTAL</b>	<b>11,076</b>	<b>5,128</b>	<b>44</b>	<b>81</b>	<b>88</b>	<b>158</b>	<b>142</b>	<b>27</b>	<b>198</b>	<b>183</b>	<b>24</b>	<b>33</b>	<b>115</b>	<b>109</b>	<b>160</b>	<b>17,566</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

**MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE**

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 12/1/2008

10/25/2008 - 11/24/2008

**2 PLAN & GMC COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
CONTRA COSTA	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2
FRESNO	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
KERN	10	1	0	0	0	0	0	0	0	0	0	0	0	0	0	11
LOS ANGELES	1,421	2,872	3	11	1	18	0	0	3	4	7	7	16	13	7	4,383
RIVERSIDE	4	0	0	0	0	0	0	0	0	0	0	0	0	1	0	5
SACRAMENTO	1,262	256	7	3	5	9	54	0	91	34	0	5	0	9	25	1,760
SAN BERNARDINO	21	3	0	0	0	0	0	0	0	0	0	0	0	0	0	24
SAN DIEGO	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
SANTA CLARA	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
<b>SUBTOTAL</b>	<b>2,732</b>	<b>3,134</b>	<b>10</b>	<b>14</b>	<b>6</b>	<b>27</b>	<b>54</b>	<b>0</b>	<b>94</b>	<b>38</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>24</b>	<b>32</b>	<b>6,200</b>

**VOLUNTARY COUNTIES**

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
YOLO	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OUT OF STATE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>SUBTOTAL</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>
<b>TOTAL</b>	<b>2,735</b>	<b>3,134</b>	<b>10</b>	<b>14</b>	<b>6</b>	<b>27</b>	<b>54</b>	<b>0</b>	<b>94</b>	<b>38</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>24</b>	<b>32</b>	<b>6,203</b>

† Zip code data is collected and available in MAXSTAR®.

\* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MS B-M31D.