



January 2, 2009

DHS HCO 09-10249

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**DIENROLLMENT REPORT BY REASON AND PLAN - Effective Date 1/1/09**

Reference: Contract Section 3.10.5.2.3 (5)(c) and 3.10.5.2.3 (7)(l)

Dear Ms. Gomez:

The purpose of this letter is to provide Department of Health Care Services with the current version of the reports listed below.

- MSC-B-M05 Disenrollments by Reason and Plan, Accepted Medical Disenrollments
- MSC-B-M05D Disenrollments by Reason and Plan, Accepted Dental Disenrollments

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File Admin File – ID#1232

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**MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED MEDICAL DISENROLLMENTS 11/25/2008 - 12/26/2008

EFFECTIVE 1/1/2009

**MAXIMUS**

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
ALAMEDA	Alameda Alliance For Health	0	9	4	0	2	3	5	11	155	0	0	8	0	5	0	0	3	0	205
	Blue Cross of CA Partnrshp	0	22	8	1	4	9	5	15	122	0	0	1	0	0	0	0	0	0	187
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>31</b>	<b>12</b>	<b>1</b>	<b>6</b>	<b>12</b>	<b>10</b>	<b>26</b>	<b>277</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>392</b>
CONTRA COSTA	Blue Cross of CA Partnrshp	0	5	6	6	2	9	0	21	136	0	0	0	0	0	0	0	0	0	185
	Contra Costa Health Plan	0	3	4	3	1	13	2	15	122	0	0	0	0	0	0	0	0	0	163
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>8</b>	<b>10</b>	<b>9</b>	<b>3</b>	<b>22</b>	<b>2</b>	<b>36</b>	<b>258</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>348</b>
FRESNO	Blue Cross of CA Partnrshp	0	313	293	34	27	27	20	1,664	1,250	0	0	0	0	0	0	0	0	0	3,628
	Health Net Comm Solutions	0	14	17	3	4	7	2	24	184	0	0	0	0	0	0	0	0	0	255
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>327</b>	<b>310</b>	<b>37</b>	<b>31</b>	<b>34</b>	<b>22</b>	<b>1,688</b>	<b>1,434</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3,883</b>
KERN	Health Net Comm Solutions	0	17	37	8	5	8	1	33	211	0	0	0	0	0	0	0	0	0	320
	Kern Family Health Care	0	12	48	1	5	2	0	15	178	0	0	0	0	0	0	0	1	1	263
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>29</b>	<b>85</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>1</b>	<b>48</b>	<b>389</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>583</b>
LOS ANGELES	Health Net Comm Solutions	0	70	165	54	66	82	39	254	1,038	0	0	0	0	0	0	0	19	2	1,789
	L.A. Care Health Plan	0	79	150	36	54	42	59	626	1,260	0	0	0	0	0	0	1	38	10	2,355
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>149</b>	<b>315</b>	<b>90</b>	<b>120</b>	<b>124</b>	<b>98</b>	<b>880</b>	<b>2,298</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>57</b>	<b>12</b>	<b>4,144</b>
RIVERSIDE	Inland Empire Health Plan	0	5	9	5	1	1	22	34	229	0	0	1	0	0	0	0	2	0	309
	Molina Healthcare Partner	0	10	41	9	17	45	6	46	360	0	0	0	36	2	0	1	0	0	573
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>15</b>	<b>50</b>	<b>14</b>	<b>18</b>	<b>46</b>	<b>28</b>	<b>80</b>	<b>589</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>36</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>882</b>
SACRAMENTO	Blue Cross of CA Partnrshp	0	45	92	17	16	22	10	205	551	0	0	1	0	0	0	1	3	0	963
	Health Net Comm Solutions	0	20	19	9	8	2	2	18	179	0	0	0	0	0	0	0	1	0	258
	KP Cal, LLC	0	1	1	0	2	0	0	5	26	1	0	0	0	0	0	0	0	0	36
	Molina Healthcare Partner	0	7	7	6	4	12	2	29	136	0	0	0	0	0	0	2	2	0	207
	WHA Community Health Plan	0	15	12	3	5	10	0	17	146	0	0	0	0	0	0	0	0	0	208
<b>COUNTY TOTAL</b>	<b>0</b>	<b>88</b>	<b>131</b>	<b>35</b>	<b>35</b>	<b>46</b>	<b>14</b>	<b>274</b>	<b>1,038</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>1,672</b>	
SAN BERNARDINO	Inland Empire Health Plan	0	5	4	3	11	1	37	35	340	0	0	0	0	0	0	0	6	0	442
	Molina Healthcare Partner	0	41	31	15	8	47	9	35	382	0	0	0	68	0	0	0	4	0	640
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>46</b>	<b>35</b>	<b>18</b>	<b>19</b>	<b>48</b>	<b>46</b>	<b>70</b>	<b>722</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>68</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>1,082</b>
SAN DIEGO	Care1st Partner Plan, LLC	0	20	17	1	0	24	0	18	46	0	0	0	0	0	0	0	2	0	128
	Community Hlth Grp Partner	0	16	57	12	3	5	1	73	207	0	0	0	0	0	0	0	0	0	374
	Health Net Comm Solutions	0	42	60	2	8	22	2	33	181	0	0	0	0	0	0	1	1	0	352
	KP Cal, LLC	0	0	5	5	4	1	4	2	16	0	0	0	0	0	0	0	0	0	37
	Molina Healthcare Partner	0	18	62	3	4	19	2	43	170	0	0	0	0	0	0	0	1	1	323
<b>COUNTY TOTAL</b>	<b>0</b>	<b>96</b>	<b>201</b>	<b>23</b>	<b>19</b>	<b>71</b>	<b>9</b>	<b>169</b>	<b>620</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>1,214</b>

**MSC-B-M05 DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED MEDICAL DISENROLLMENTS 11/25/2008 - 12/26/2008

EFFECTIVE 1/1/2009

**MAXIMUS**

2 PLAN & GMC COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
SAN FRANCISCO	Blue Cross of CA Partnrshp	0	5	1	0	0	1	0	5	80	0	0	0	0	0	0	0	1	0	93
	San Francisco Health Plan	0	1	2	0	2	0	1	2	36	0	0	0	0	0	0	0	0	1	45
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>116</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>138</b>
SAN JOAQUIN	Blue Cross of CA Partnrshp	0	13	12	3	1	15	5	29	148	0	0	0	0	0	0	0	0	0	226
	Health Plan of San Joaquin	0	4	4	1	1	2	2	6	108	0	0	0	0	1	0	0	0	0	129
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>17</b>	<b>16</b>	<b>4</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>35</b>	<b>256</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>355</b>
SANTA CLARA	Blue Cross of CA Partnrshp	0	12	33	1	6	7	3	28	164	0	0	0	0	0	0	0	0	0	254
	Santa Clara Family H.P.	0	1	10	0	4	3	6	7	106	0	0	0	0	3	0	0	0	0	140
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>13</b>	<b>43</b>	<b>1</b>	<b>10</b>	<b>10</b>	<b>9</b>	<b>35</b>	<b>270</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>394</b>
STANISLAUS	Blue Cross of CA Partnrshp	0	8	3	3	4	4	2	17	103	0	0	0	0	0	0	0	1	0	145
	Health Net Comm Solutions	0	5	11	10	0	3	6	7	87	0	0	0	0	0	0	0	0	0	129
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>13</b>	<b>14</b>	<b>13</b>	<b>4</b>	<b>7</b>	<b>8</b>	<b>24</b>	<b>190</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>274</b>
TULARE	Blue Cross of CA Partnrshp	0	7	111	2	1	0	6	20	136	0	0	0	0	0	0	2	0	0	285
	Health Net Comm Solutions	0	6	17	6	2	1	0	22	181	0	0	1	0	0	0	0	1	0	237
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>13</b>	<b>128</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>6</b>	<b>42</b>	<b>317</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>522</b>
<b>2 PLAN &amp; GMC COUNTIES TOTAL</b>		<b>0</b>	<b>851</b>	<b>1,353</b>	<b>262</b>	<b>282</b>	<b>449</b>	<b>261</b>	<b>3,414</b>	<b>8,774</b>	<b>1</b>	<b>0</b>	<b>12</b>	<b>104</b>	<b>11</b>	<b>0</b>	<b>8</b>	<b>86</b>	<b>15</b>	<b>15,883</b>

VOLUNTARY COUNTIES																				
COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
MARIN	KP Cal, LLC	0	3	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	5
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>
SONOMA	KP Cal, LLC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Sonoma Partners	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>VOLUNTARY COUNTIES TOTAL</b>		<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>
<b>GRAND TOTAL</b>		<b>0</b>	<b>854</b>	<b>1,353</b>	<b>263</b>	<b>282</b>	<b>449</b>	<b>261</b>	<b>3,415</b>	<b>8,774</b>	<b>1</b>	<b>0</b>	<b>12</b>	<b>104</b>	<b>11</b>	<b>0</b>	<b>8</b>	<b>86</b>	<b>15</b>	<b>15,888</b>

NOTE: MSC-B-M05 includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions). Please refer to MSC-B-M27—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

**REASON CODE**

I01 = System Created  
 F01 = Could Not Choose Dr  
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs  
 F03 = Dr Did Not Meet Bene Needs  
 F04 = Too Far To Go

F05 = Did Not Choose Plan  
 F06 = Moving Out of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 E07 = Problem Using HCP

E08 = Terminated By Plan  
 E09 = Long Term Care  
 E11 = Other Health Coverage  
 E12 = Moved Out of County  
 X01 = Waiver Program Exempt

X03 = Indian Health Coverage  
 X04 = Medical Exempt  
 X05 = MER type E -Voluntary Aid Code or County

Note 1: Twenty-five disenrollment transactions were processed, but not included in the report totals. In Los Angeles County 16 of these disenrollment transactions were processed, 9 for L.A. Care Health Plan and 7 for Health Net Comm Solutions; 3 transactions were processed in Sacramento County, 1 for Molina Healthcare Partner, 1 for WHA Community Health Plan, and 1 for Blue Cross of CA Partnrshp; 2 transactions were processed for Inland Empire Health Plan in San Bernardino County; 2 transactions in San Diego County, 1 for Community Hlth Grp Partner and 1 for Health Net Comm Solutions; 1 transaction was for Alameda Alliance For Health in Alameda County; and 1 transaction was for Molina Healthcare Partner in Riverside County. These transactions were processed correctly, however, the disenrollment reason code for Pregnancy of E13B is unavailable as a disenrollment option under this report's parameters.

**MSC-B-M05D DISENROLLMENTS BY REASON AND PLAN**

ACCEPTED DENTAL DISENROLLMENTS 11/25/2008 - 12/26/2008

EFFECTIVE 1/1/2009

**MAXIMUS**

GMC MANDATORY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	TOTAL
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	
SACRAMENTO	Access Dental Plan	0	16	34	24	36	7	0	34	387	0	0	0	0	0	0	0	0	538
	Community Dental Svc, Inc.	0	9	6	6	17	10	4	15	191	0	0	0	0	0	0	0	0	258
	HealthNet of California	0	4	5	0	4	2	0	13	119	0	0	0	0	0	0	0	1	148
	Liberty Dental Plan of CA	0	6	15	15	35	6	0	20	210	0	0	0	0	0	0	0	0	307
	Western Dental Services	0	19	27	37	26	2	4	19	354	0	0	0	0	0	0	2	0	490
<b>COUNTY TOTAL</b>		<b>0</b>	<b>54</b>	<b>87</b>	<b>82</b>	<b>118</b>	<b>27</b>	<b>8</b>	<b>101</b>	<b>1,261</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1,741</b>
<b>GMC MANDATORY COUNTIES TOTAL</b>		<b>0</b>	<b>54</b>	<b>87</b>	<b>82</b>	<b>118</b>	<b>27</b>	<b>8</b>	<b>101</b>	<b>1,261</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1,741</b>

VOLUNTARY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	TOTAL
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	
LOS ANGELES	Access Dental Plan	0	197	326	48	130	187	0	149	679	0	0	0	0	0	0	0	0	1,716
	American Health Guard	0	28	31	56	26	60	0	38	406	0	0	0	0	0	0	0	0	645
	Care 1st Health Plan	0	23	18	6	11	8	0	34	110	0	0	0	0	0	0	0	0	210
	Community Dental Svc, Inc.	0	6	12	0	4	4	0	14	50	0	0	0	0	0	0	0	0	90
	Health Net	0	50	50	28	15	22	0	52	178	0	0	0	0	0	0	0	0	395
	Liberty Dental Plan of CA	0	18	8	4	2	2	0	22	24	0	0	0	0	0	0	0	0	80
	SafeGuard Dental, Inc.	0	32	40	12	2	10	1	29	72	0	0	0	0	0	0	0	0	198
	Western Dental Services	0	33	70	40	63	27	1	71	195	0	0	0	0	0	0	0	0	500
<b>COUNTY TOTAL</b>		<b>0</b>	<b>387</b>	<b>555</b>	<b>194</b>	<b>253</b>	<b>320</b>	<b>2</b>	<b>409</b>	<b>1,714</b>	<b>0</b>	<b>3,834</b>							
RIVERSIDE	SafeGuard Dental, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
SAN BERNARDINO	SafeGuard Dental, Inc.	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	United Health Plan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>VOLUNTARY COUNTIES TOTAL</b>		<b>0</b>	<b>388</b>	<b>555</b>	<b>194</b>	<b>253</b>	<b>320</b>	<b>2</b>	<b>409</b>	<b>1,714</b>	<b>0</b>	<b>3,835</b>							
<b>GRAND TOTAL</b>		<b>0</b>	<b>442</b>	<b>642</b>	<b>276</b>	<b>371</b>	<b>347</b>	<b>10</b>	<b>510</b>	<b>2,975</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>5,576</b>

NOTE: MSC-B-M05D includes only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions).  
Please refer to MSC-B-M27D—Approved Emergency Disenrollments by Reason & Plan for EDER disenrollments (Type 3 transactions).

**REASON CODE**

I01 = System Created  
 F01 = Could Not Choose Dr  
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs  
 F03 = Dr Did Not Meet Bene Needs  
 F04 = Too Far To Go

F05 = Did Not Choose Plan  
 F06 = Moving Out of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 E07 = Problem Using HCP

E08 = Terminated By Plan  
 E09 = Long Term Care  
 E11 = Other Health Coverage  
 E12 = Moved Out of County  
 X01 = Wavier Program Exemption

X03 = Indian Health Coverage  
 X02 = Dental Exempt