



January 2, 2009

DHS HCO 09-10267

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

**DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE,
Medical and Dental - Effective 12/1/08**

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Ms. Gomez:

The purpose of this letter is to provide California Department of Health Services with the current version of the reports listed below.

- MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Armando Cerda
Reports File Admin File – ID #1237

Data Provision Disclaimer

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MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 1/1/2009

11/25/2008 - 12/26/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	551	251	15	0	3	35	0	0	0	9	2	8	1	0	19	894
CONTRA COSTA	321	145	1	0	0	0	0	0	0	8	3	2	0	0	4	484
FRESNO	456	223	0	4	0	0	13	0	0	1	0	0	4	0	6	707
KERN	679	398	0	0	0	2	0	0	0	0	0	0	0	0	3	1,082
LOS ANGELES	3,809	3,142	8	59	9	66	0	0	3	39	30	11	13	0	25	7,214
RIVERSIDE	1,007	721	0	0	1	0	0	0	0	1	0	1	3	0	2	1,736
SACRAMENTO	763	167	0	2	0	8	22	9	36	14	0	3	0	0	20	1,044
SAN BERNARDINO	1,763	664	0	0	0	0	0	0	0	4	0	0	0	0	2	2,433
SAN DIEGO	691	525	2	0	0	1	0	0	1	18	0	5	87	0	3	1,333
SAN FRANCISCO	174	104	0	0	0	73	0	0	0	3	1	11	0	0	2	368
SAN JOAQUIN	341	127	0	0	1	0	1	1	0	2	0	3	0	0	0	476
SANTA CLARA	496	371	8	1	3	14	0	0	0	33	1	10	8	0	18	963
STANISLAUS	483	147	0	0	0	0	0	0	0	0	0	0	0	0	14	644
TULARE	444	165	0	0	0	0	0	3	0	0	0	0	1	0	0	613
TOTAL	11,978	7,150	34	66	17	199	36	13	40	132	37	54	117	0	118	19,991

† Zip code data is collected and available in MAXSTAR®.

MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 1/1/2009

11/25/2008 - 12/26/2008

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	663	165	0	1	0	8	19	8	44	13	0	3	0	0	22	946
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	663	165	0	1	0	8	19	8	44	13	0	3	0	0	22	946

† Zip code data is collected and available in MAXSTAR®.

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MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED MEDICAL EFFECTIVE 1/1/2009

11/25/2008 - 12/26/2008

2 PLAN & GMC COUNTIES																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	320	60	6	0	0	19	0	0	1	16	0	1	2	4	13	442
CONTRA COSTA	328	68	4	0	0	0	0	0	5	3	1	5	0	4	5	423
FRESNO	2,603	1,145	0	3	27	0	122	20	1	4	0	3	2	18	28	3,976
KERN	501	290	0	0	2	1	0	0	0	0	0	0	0	7	0	801
LOS ANGELES	2,833	1,935	10	91	22	81	0	0	5	44	11	3	4	23	6	5,068
RIVERSIDE	912	339	1	0	0	0	0	1	0	2	0	1	3	6	1	1,266
SACRAMENTO	1,239	263	3	9	0	22	75	1	194	60	0	2	3	16	50	1,937
SAN BERNARDINO	878	312	4	0	0	3	0	0	0	5	0	0	0	9	2	1,213
SAN DIEGO	825	352	4	0	6	1	0	2	2	74	0	10	99	21	41	1,437
SAN FRANCISCO	82	22	0	0	0	32	0	0	0	22	0	2	1	1	0	162
SAN JOAQUIN	377	62	0	0	3	6	0	1	1	0	0	0	0	0	3	453
SANTA CLARA	214	104	8	0	1	9	0	0	3	56	0	9	1	4	19	428
STANISLAUS	248	70	2	0	2	0	0	0	0	0	0	0	0	1	9	332
TULARE	295	257	0	0	0	0	1	1	0	0	0	2	0	1	0	557
SUBTOTAL	11,655	5,279	42	103	63	174	198	26	212	286	12	38	115	115	177	18,495
VOLUNTARY COUNTIES																
COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
MARIN	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
ORANGE	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
SOLANO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SONOMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SUBTOTAL	18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
TOTAL	11,673	5,279	42	103	63	174	198	26	212	286	12	38	115	115	177	18,513

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 1/1/2009

11/25/2008 - 12/26/2008

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
CONTRA COSTA	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
FRESNO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KERN	8	1	0	0	0	0	0	0	0	0	0	0	0	0	0	9
LOS ANGELES	1,422	2,497	8	8	4	13	0	0	4	13	12	0	0	16	11	4,008
RIVERSIDE	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
SACRAMENTO	1,283	220	5	1	1	16	59	10	94	42	0	2	3	15	33	1,784
SAN BERNARDINO	10	5	0	0	0	0	0	0	0	0	0	0	0	0	0	15
SAN DIEGO	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	5	2	0	0	0	0	0	0	0	0	0	0	0	0	0	7
SANTA CLARA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
STANISLAUS	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
TULARE	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SUBTOTAL	2,746	2,728	13	9	5	29	59	10	98	55	12	2	3	31	44	5,844

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
SOLANO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUBTOTAL	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL	2,747	2,728	13	9	5	29	59	10	98	55	12	2	3	31	44	5,845

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MS B-M31D.