



March 5, 2009

DHCS HCO 09-0549

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12 - DEFAULT REPORT – For effective date 3/1/2009

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File – ID#140

Data Provision Disclaimer

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COPS-12 DEFAULT REPORT
MEDS ACCEPTED MEDICAL DEFAULTS EFFECTIVE 3/1/2009
1/27/2009 - 2/23/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	471	216	5	0	0	23	0	0	1	3	1	2	3	0	7	732
CONTRA COSTA	276	131	0	0	0	3	0	0	0	4	0	0	0	0	2	416
FRESNO	461	193	0	1	4	0	20	3	0	0	0	0	1	0	5	688
KERN	477	332	0	0	0	0	0	0	0	2	0	0	1	0	0	812
LOS ANGELES	3,333	2,530	16	34	5	60	0	0	11	11	13	8	5	0	10	6,036
RIVERSIDE	934	606	0	0	0	0	3	0	0	2	1	0	9	0	4	1,559
SACRAMENTO	614	162	0	5	1	12	2	4	16	12	0	0	2	0	32	862
SAN BERNARDINO	1,471	571	0	0	4	0	0	1	1	2	0	0	0	0	1	2,051
SAN DIEGO	566	459	3	0	0	0	0	0	1	8	0	7	59	0	36	1,139
SAN FRANCISCO	116	85	0	0	0	70	0	0	1	9	1	1	3	0	1	287
SAN JOAQUIN	263	120	0	0	6	0	1	1	0	3	0	0	0	0	0	394
SANTA CLARA	352	288	2	0	0	21	0	0	1	22	5	9	1	0	6	707
STANISLAUS	312	157	0	0	0	0	0	0	0	0	0	0	0	0	7	476
TULARE	421	251	0	0	0	1	0	0	0	0	0	0	0	0	0	673
TOTAL	10,067	6,101	26	40	20	190	26	9	32	78	21	27	84	0	111	16,832

† Zip code data is collected and available in MAXSTAR®.

COPS-12 DEFAULT REPORT
MEDS ACCEPTED DENTAL DEFAULTS EFFECTIVE 3/1/2009
 1/27/2009 - 2/23/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	575	161	0	5	1	14	3	4	16	12	0	0	2	0	26	819
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	575	161	0	5	1	14	3	4	16	12	0	0	2	0	26	819

† Zip code data is collected and available in MAXSTAR®.