



April 7, 2009

DHCS HCO 09-0807

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-12 - DEFAULT REPORT – For effective date 4/1/09**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File – ID#140

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**COPS-12 DEFAULT REPORT**  
**MEDS ACCEPTED MEDICAL DEFAULTS EFFECTIVE 4/1/2009**  
 2/24/2009 - 3/25/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	544	273	2	0	3	13	0	0	0	0	1	1	1	1	8	847
CONTRA COSTA	227	143	4	0	0	0	0	0	0	0	0	0	0	0	14	388
FRESNO	453	225	0	0	3	0	21	3	0	0	0	0	0	0	7	712
KERN	659	352	0	0	0	0	0	0	0	1	0	0	0	0	0	1,012
LOS ANGELES	3,928	2,959	5	57	12	50	1	0	3	31	17	6	7	0	25	7,101
RIVERSIDE	1,143	719	0	0	0	0	0	0	0	0	0	0	1	0	2	1,865
SACRAMENTO	729	174	0	1	0	6	8	1	26	9	0	0	0	1	24	979
SAN BERNARDINO	1,646	635	0	0	2	0	0	0	0	2	0	1	2	0	2	2,290
SAN DIEGO	703	578	0	0	1	1	1	1	0	6	0	2	75	0	17	1,385
SAN FRANCISCO	136	74	0	0	0	72	0	0	3	1	1	3	0	0	2	292
SAN JOAQUIN	331	130	0	0	1	0	1	1	0	4	0	0	0	0	0	468
SANTA CLARA	492	371	6	0	2	18	0	1	0	48	3	1	1	0	6	949
STANISLAUS	374	144	0	0	0	1	0	0	0	0	0	2	5	1	4	531
TULARE	459	258	0	0	0	0	0	6	0	0	0	0	0	0	0	723
<b>TOTAL</b>	<b>11,824</b>	<b>7,035</b>	<b>17</b>	<b>58</b>	<b>24</b>	<b>161</b>	<b>32</b>	<b>13</b>	<b>32</b>	<b>102</b>	<b>22</b>	<b>16</b>	<b>92</b>	<b>3</b>	<b>111</b>	<b>19,542</b>

† Zip code data is collected and available in MAXSTAR®.

**COPS-12 DEFAULT REPORT**  
**MEDS ACCEPTED DENTAL DEFAULTS EFFECTIVE 4/1/2009**  
 2/24/2009 - 3/25/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	634	170	0	1	0	6	9	1	24	8	0	0	0	0	29	882
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>634</b>	<b>170</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>1</b>	<b>24</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>29</b>	<b>882</b>

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