



April 7, 2009

DHCS HCO 09-0811

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - MONTHLY DISENROLLMENT REPORT– For effective date 4/1/09

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4

Dear Ms. Gomez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File – ID#140

Data Provision Disclaimer

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COPS-17 MONTHLY DISENROLLMENT REPORT
ACCEPTED MEDICAL DISENROLLMENTS 2/24/2009 - 3/25/2009
 EFFECTIVE 4/1/2009

MAXIMUS

2 PLAN & GMC COUNTIES

COUNTY	PLAN NAME	REASONS																		TOTAL
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	
ALAMEDA	Alameda Alliance For Health	0	5	1	5	0	2	6	10	183	0	0	5	0	4	0	0	3	0	224
	Blue Cross of CA Partnrshp	0	15	23	8	5	2	12	9	200	0	0	0	0	0	0	0	0	0	274
	COUNTY TOTAL	0	20	24	13	5	4	18	19	383	0	0	5	0	4	0	0	3	0	498
CONTRA COSTA	Blue Cross of CA Partnrshp	0	8	7	4	2	5	3	9	90	0	0	0	0	0	0	0	0	0	128
	Contra Costa Health Plan	0	8	10	1	4	10	13	16	109	0	0	0	0	0	0	0	0	0	171
	COUNTY TOTAL	0	16	17	5	6	15	16	25	199	0	0	0	299						
FRESNO	Blue Cross of CA Partnrshp	0	388	314	41	19	25	9	1,325	1,118	0	0	0	0	0	0	0	0	0	3,239
	Health Net Comm Solutions	0	20	33	12	1	3	2	27	179	0	0	0	0	0	0	0	0	0	277
	COUNTY TOTAL	0	408	347	53	20	28	11	1,352	1,297	0	0	0	3,516						
KERN	Health Net Comm Solutions	0	31	49	5	2	15	3	22	228	0	0	0	0	0	0	0	0	0	355
	Kern Family Health Care	0	34	37	3	7	0	5	17	145	0	0	0	1	0	0	0	0	0	249
	COUNTY TOTAL	0	65	86	8	9	15	8	39	373	0	0	0	1	0	0	0	0	0	604
LOS ANGELES	Health Net Comm Solutions	0	319	180	85	63	93	37	314	1,247	0	0	0	0	0	0	0	32	7	2,377
	L.A. Care Health Plan	0	94	167	79	51	116	63	507	1,355	0	0	1	0	0	0	0	52	6	2,491
	COUNTY TOTAL	0	413	347	164	114	209	100	821	2,602	0	0	1	0	0	0	0	84	13	4,868
RIVERSIDE	Inland Empire Health Plan	0	5	4	6	3	5	22	58	257	0	0	0	0	0	0	0	3	0	363
	Molina Healthcare Partner	0	14	72	21	4	37	5	70	331	0	0	0	4	0	0	2	2	0	562
	COUNTY TOTAL	0	19	76	27	7	42	27	128	588	0	0	0	4	0	0	2	5	0	925
SACRAMENTO	Blue Cross of CA Partnrshp	0	41	74	38	24	12	7	95	435	0	0	0	0	0	0	14	2	0	742
	Health Net Comm Solutions	0	17	26	25	7	19	2	22	183	0	0	0	0	0	0	5	3	0	309
	KP Cal, LLC	0	1	1	0	0	0	2	1	42	0	0	2	0	0	0	0	0	1	50
	Molina Healthcare Partner	0	5	10	8	4	18	0	21	171	0	0	0	0	0	0	0	1	2	240
	WHA Community Health Plan	0	15	13	3	6	11	0	18	136	0	0	0	0	0	0	0	2	0	204
	COUNTY TOTAL	0	79	124	74	41	60	11	157	967	0	0	2	0	0	0	19	8	3	1,545
SAN BERNARDINO	Inland Empire Health Plan	0	11	6	3	6	13	16	52	360	0	0	0	0	0	0	0	11	0	478
	Molina Healthcare Partner	0	36	59	17	22	44	8	76	385	0	0	0	8	0	0	0	5	2	662
	COUNTY TOTAL	0	47	65	20	28	57	24	128	745	0	0	0	8	0	0	0	16	2	1,140
SAN DIEGO	Care1st Partner Plan, LLC	0	12	12	4	3	6	0	17	99	0	0	0	0	0	0	1	0	0	154
	Community Hlth Grp Partner	0	17	30	6	10	9	1	68	218	0	0	0	0	0	0	0	2	0	361
	Health Net Comm Solutions	0	18	33	8	5	8	0	23	144	0	0	0	0	0	0	0	5	0	244
	KP Cal, LLC	0	7	4	3	0	0	4	2	28	0	0	1	0	0	0	0	0	0	49
	Molina Healthcare Partner	0	26	50	3	4	9	0	28	170	0	0	0	0	0	0	1	0	0	291
COUNTY TOTAL	0	80	129	24	22	32	5	138	659	0	0	1	0	0	0	2	7	0	1,099	

COPS-17 MONTHLY DISENROLLMENT REPORT
ACCEPTED MEDICAL DISENROLLMENTS 2/24/2009 - 3/25/2009
 EFFECTIVE 4/1/2009

MAXIMUS

2 PLAN & GMC COUNTIES

COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
SAN FRANCISCO	Blue Cross of CA Partnrshp	0	3	6	0	3	1	1	9	77	0	0	0	0	0	0	0	0	0	1
	San Francisco Health Plan	0	2	1	2	0	0	6	2	55	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	5	7	2	3	1	7	11	132	0	0	0	0	0	0	0	0	0	1
SAN JOAQUIN	Blue Cross of CA Partnrshp	0	35	17	12	3	14	0	28	161	0	0	0	0	0	0	0	0	0	0
	Health Plan of San Joaquin	0	5	2	2	1	3	4	10	118	0	0	4	0	0	0	0	0	0	0
	COUNTY TOTAL	0	40	19	14	4	17	4	38	279	0	0	4	0	0	0	0	0	0	0
SANTA CLARA	Blue Cross of CA Partnrshp	0	18	43	2	8	9	2	18	109	0	0	0	0	0	0	0	0	0	0
	Santa Clara Family H.P.	0	15	26	2	3	4	10	11	92	0	0	0	0	3	0	0	0	0	0
	COUNTY TOTAL	0	33	69	4	11	13	12	29	201	0	0	0	0	3	0	0	0	0	0
STANISLAUS	Blue Cross of CA Partnrshp	0	14	9	3	0	6	2	23	88	0	0	0	0	0	0	0	0	0	0
	Health Net Comm Solutions	0	7	7	3	5	12	2	9	97	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	21	16	6	5	18	4	32	185	0	0	0	0	0	0	0	0	0	0
TULARE	Blue Cross of CA Partnrshp	0	10	46	3	2	3	8	40	179	0	0	0	0	0	0	0	0	0	1
	Health Net Comm Solutions	0	13	17	1	2	2	1	28	148	0	0	0	0	0	0	0	1	1	0
	COUNTY TOTAL	0	23	63	4	4	5	9	68	327	0	0	0	0	0	0	0	1	2	1
2 PLAN & GMC COUNTIES TOTAL		0	1,269	1,389	418	279	516	256	2,985	8,937	0	0	13	13	7	0	23	124	21	16,250

VOLUNTARY COUNTIES

COUNTY	PLAN NAME	REASONS																		
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X04	X05	TOTAL
MARIN	KP Cal, LLC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SONOMA	KP Cal, LLC	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0
	Sonoma Partners	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0
VOLUNTARY COUNTIES TOTAL		0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0
GRAND TOTAL		0	1,269	1,389	418	279	516	256	2,985	8,941	0	0	13	13	7	0	23	124	21	16,254

NOTE: This report contains only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions).

REASON CODE

I01 = System Created	F05 = Did Not Choose Plan	E08 = Terminated By Plan	X03 = Indian Health Coverage
F01 = Could Not Choose Dr	F06 = Moving Out of County	E09 = Long Term Care	X04 = Medical Exempt
F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs	F09 = Other Reason	E11 = Other Health Coverage	X05 = MER type E -Voluntary Aid Code or County
F03 = Dr Did Not Meet Bene Needs	F10 = No Reason Checked	E12 = Moved Out of County	
F04 = Too Far To Go	E07 = Problem Using HCP	X01 = Waiver Program Exempt	

COPS-17 MONTHLY DISENROLLMENT REPORT

ACCEPTED DENTAL DISENROLLMENTS 2/24/2009 - 3/25/2009

EFFECTIVE 4/1/2009

MAXIMUS

GMC MANDATORY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	TOTAL
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	
SACRAMENTO	Access Dental Plan	0	20	55	39	25	15	1	30	334	0	0	0	0	0	0	10	0	529
	Community Dental Svc, Inc.	0	10	32	11	6	5	0	8	184	0	0	0	0	0	0	0	0	256
	HealthNet of California	0	3	13	3	4	7	4	11	144	0	0	0	0	0	0	0	0	189
	Liberty Dental Plan of CA	0	1	6	16	7	16	0	16	215	0	0	0	0	0	0	6	0	283
	Western Dental Services	0	14	35	31	36	7	1	25	330	0	0	0	0	0	0	10	0	489
COUNTY TOTAL		0	48	141	100	78	50	6	90	1,207	0	0	0	0	0	0	26	0	1,746
GMC MANDATORY COUNTIES TOTAL		0	48	141	100	78	50	6	90	1,207	0	0	0	0	0	0	26	0	1,746

VOLUNTARY DENTAL COUNTIES																			
COUNTY	PLAN NAME	REASONS																	TOTAL
		I01	F01	F02	F03	F04	F05	F06	F09	F10	E07	E08	E09	E11	E12	X01	X03	X02	
LOS ANGELES	Access Dental Plan	0	267	335	85	91	236	0	188	884	0	0	0	0	0	0	0	0	2,086
	American Health Guard	0	37	38	53	76	73	0	43	603	0	0	0	0	0	0	0	0	923
	Care 1st Health Plan	0	30	33	11	8	8	0	36	122	0	0	0	0	0	0	0	0	248
	Community Dental Svc, Inc.	0	17	6	7	4	10	0	8	52	0	0	0	0	0	0	0	0	104
	Health Net	0	60	70	17	15	27	0	47	224	0	0	0	0	0	0	0	0	460
	Liberty Dental Plan of CA	0	11	16	4	5	7	0	20	45	0	0	0	0	0	0	0	0	108
	SafeGuard Dental, Inc.	0	20	30	13	4	11	0	17	86	0	0	0	0	0	0	0	0	181
	Western Dental Services	0	34	78	49	67	17	0	73	305	0	0	0	0	0	0	0	0	623
COUNTY TOTAL		0	476	606	239	270	389	0	432	2,321	0	0	4,733						
RIVERSIDE	SafeGuard Dental, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Western Dental Services	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1
	COUNTY TOTAL	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1
SAN BERNARDINO	SafeGuard Dental, Inc.	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	United Health Plan	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	Western Dental Services	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	COUNTY TOTAL	0	1	0	0	0	0	0	0	1	0	0	2						
VOLUNTARY COUNTIES TOTAL		0	477	606	239	271	389	0	432	2,322	0	0	4,736						
GRAND TOTAL		0	525	747	339	349	439	6	522	3,529	0	0	0	0	0	0	26	0	6,482

NOTE: This report contains only regular disenrollments (Type 2 transactions) and does not include EDER disenrollments (Type 3 transactions).

REASON CODE

I01 = System Created
 F01 = Could Not Choose Dr
 F02 = Beneficiary Preferred/Health Plan Did Not Meet Needs
 F03 = Dr Did Not Meet Bene Needs
 F04 = Too Far To Go

F05 = Did Not Choose Plan
 F06 = Moving Out of County
 F09 = Other Reason
 F10 = No Reason Checked
 E07 = Problem Using HCP

E08 = Terminated By Plan
 E09 = Long Term Care
 E11 = Other Health Coverage
 E12 = Moved Out of County
 X01 = Wavier Program Exemption

X03 = Indian Health Coverage
 X02 = Dental Exempt

COPS-17 MONTHLY DISENROLLMENT REPORT
MEDS ACCEPTED MEDICAL DISENROLLMENTS EFFECTIVE 4/1/2009
 2/24/2009 - 3/25/2009

MAXIMUS

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	391	100	7	0	0	22	0	0	0	9	1	7	5	2	25	569
CONTRA COSTA	292	70	1	0	0	4	0	1	0	3	0	0	0	0	1	372
FRESNO	2,382	1,153	0	8	12	2	71	8	12	6	0	0	2	30	16	3,702
KERN	560	298	0	0	0	2	0	0	0	0	0	0	0	6	0	866
LOS ANGELES	3,386	2,447	13	93	54	73	2	1	4	47	17	9	11	42	20	6,219
RIVERSIDE	821	364	0	0	0	0	0	0	2	0	1	0	1	6	3	1,198
SACRAMENTO	1,261	265	2	6	7	15	64	5	120	33	4	0	9	10	39	1,840
SAN BERNARDINO	1,043	325	1	0	1	0	0	0	0	5	0	0	0	5	2	1,382
SAN DIEGO	783	392	6	0	7	1	0	5	0	23	0	3	61	15	44	1,340
SAN FRANCISCO	84	21	0	0	0	31	0	0	3	21	0	2	0	2	0	164
SAN JOAQUIN	400	88	1	0	3	0	1	0	0	8	0	7	0	2	2	512
SANTA CLARA	231	99	9	0	1	20	0	0	1	61	4	4	4	4	14	452
STANISLAUS	237	75	1	0	1	0	0	1	0	0	0	0	0	3	7	325
TULARE	319	235	0	0	0	0	0	7	0	0	0	0	0	0	1	562
SUBTOTAL	12,190	5,932	41	107	86	170	138	28	142	216	27	32	93	127	174	19,503

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
MADERA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MARIN	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
MERCED	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MONTEREY	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
ORANGE	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	4
PLACER	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
SOLANO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SONOMA	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	5
OUT OF STATE	4	1	0	0	0	0	0	0	0	3	0	0	0	0	0	8
SUBTOTAL	22	5	0	0	0	0	0	0	0	3	0	0	0	0	0	30

TOTAL	12,212	5,937	41	107	86	170	138	28	142	219	27	32	93	127	174	19,533
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NOTE: This report contains regular disenrollments (Type 2 transactions) and EDER disenrollments (Type 3 transactions).

† Zip code data is collected and available in MAXSTAR®.

COPS-17 MONTHLY DISENROLLMENT REPORT
MEDS ACCEPTED DENTAL DISENROLLMENTS EFFECTIVE 4/1/2009
 2/24/2009 - 3/25/2009

MAXIMUS

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	5	0	0	0	0	0	0	0	0	0	0	0	0	0	2	7
CONTRA COSTA	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
FRESNO	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
KERN	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	5
LOS ANGELES	1,686	3,208	0	22	8	20	0	0	1	10	8	8	5	20	1	4,997
RIVERSIDE	11	10	0	0	0	0	0	0	0	0	0	0	0	0	0	21
SACRAMENTO	1,281	226	11	7	5	19	66	9	72	51	0	6	7	8	53	1,821
SAN BERNARDINO	38	7	0	0	0	0	0	0	0	0	0	0	0	1	0	46
SAN DIEGO	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	7	0	0	0	0	0	0	0	0	3	0	7	0	0	0	17
SANTA CLARA	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
STANISLAUS	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TULARE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUBTOTAL	3,042	3,456	11	29	13	39	66	9	73	64	8	21	12	29	56	6,928

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
PLACER	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SOLANO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SONOMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
OUT OF STATE	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SUBTOTAL	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6
TOTAL	3,047	3,457	11	29	13	39	66	9	73	64	8	21	12	29	56	6,934

NOTE: This report contains regular disenrollments (Type 2 transactions) and EDER disenrollments (Type 3 transactions).
 † Zip code data is collected and available in MAXSTAR®.