



May 4, 2009

DHCS HCO 09-1109

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-11 - MONTHLY ENROLLMENT SUMMARY REPORT– Effective Date of  
5/1/2009**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.1

Dear Ms. Gomez:

The purpose of this report is to provide a comprehensive view of enrollment transactions over a reporting period. Volumes are categorized by choice type (Medical, Dental), county, and plan. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

**Signature on Original Copy**

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File – ID#140

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**COPS-11 MONTHLY ENROLLMENT SUMMARY REPORT**  
**ALL FFS/MEDS ACCEPTED MEDICAL TRANSACTIONS 3/26/2009 - 4/23/2009**  
 EFFECTIVE 5/1/2009

**MAXIMUS**

<b>2 PLAN &amp; GMC COUNTIES</b>														
COUNTY	Local Initiative				Commercial Plan				Total					
	Choices	Cont.Care	Defaults	Total	Choices	Cont.Care	Defaults	Total	Enrollments	FFS Choices	Default %	Disenrollments	EDER's	Transactions
Alameda	2,279	258	713	3,250	706	89	151	946	4,196	58	20%	390	105	4,749
Contra Costa	1,541	173	343	2,057	472	42	59	573	2,630	25	15%	254	24	2,933
Fresno "341"	<i>No Local Initiative</i>				1,997	544	293	2,834	2,834	N/A	9%	2,462	49	5,345
Fresno "351"					4,083	292	372	4,747	4,747	N/A		203	83	5,033
Fresno "FFS"					0	0	0	N/A	N/A	76		0	0	76
Kern	2,747	474	337	3,558	774	209	432	1,415	4,973	503	14%	2,370	160	8,006
Los Angeles	14,325	3,108	3,821	21,254	8,137	1,799	2,795	12,731	33,985	780	19%	4,174	1,456	40,395
Placer	<i>SEE ATTACHMENT PAGE</i>				0	0	0	0	0	37	0%	0	0	37
Riverside	5,848	693	931	7,472	1,002	241	953	2,196	9,668	117	19%	805	186	10,776
Sacramento	<i>SEE ATTACHMENT PAGE</i>				5,069	718	844	6,631	6,631	215	12%	1,336	219	8,401
San Bernardino	6,166	861	1,309	8,336	1,383	409	1,121	2,913	11,249	172	21%	1,125	273	12,819
San Diego	<i>SEE ATTACHMENT PAGE</i>				6,308	804	1,341	8,453	8,453	120	16%	991	168	9,732
San Francisco	832	108	165	1,105	213	39	156	408	1,513	41	21%	149	30	1,733
San Joaquin	1,741	267	198	2,206	657	121	250	1,028	3,234	50	14%	328	93	3,705
Santa Clara	2,283	312	491	3,086	706	148	435	1,289	4,375	102	21%	309	70	4,856
Stanislaus	1,296	233	192	1,721	459	144	395	998	2,719	230	20%	240	62	3,251
Tulare	1,466	353	264	2,083	636	159	277	1,072	3,155	69	17%	471	41	3,736
<b>SUBTOTAL</b>	<b>40,524</b>	<b>6,840</b>	<b>8,764</b>	<b>56,128</b>	<b>32,602</b>	<b>5,758</b>	<b>9,874</b>	<b>48,234</b>	<b>104,362</b>	<b>2,595</b>	<b>17%</b>	<b>15,607</b>	<b>3,019</b>	<b>125,583</b>

<b>VOLUNTARY COUNTIES</b>														
COUNTY	Local Initiative				Commercial Plan				Total					
	Choices	Cont.Care	Defaults	Total	Choices	Cont.Care	Defaults	Total	Enrollments	FFS Choices	Default %	Disenrollments	EDER's	Transactions
Marin	0	0	0	0	25	0	0	25	25	3	0%	0	0	28
Sonoma	0	0	0	0	15	0	0	15	15	5	0%	0	0	20
<b>SUBTOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>40</b>	<b>40</b>	<b>8</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>48</b>
<b>TOTAL</b>	<b>40,524</b>	<b>6,840</b>	<b>8,764</b>	<b>56,128</b>	<b>32,642</b>	<b>5,758</b>	<b>9,874</b>	<b>48,274</b>	<b>104,402</b>	<b>2,603</b>	<b>17%</b>	<b>15,607</b>	<b>3,019</b>	<b>125,631</b>

DEFAULT FORMULA = DEFAULTS/ENROLLMENTS + FFS

CHOICES = INCLUDES MEMBERS WHO WERE INITIALLY DEFAULTED INTO PLANS, AND SUBSEQUENTLY SUBMITTED AN ENROLLMENT FORM CHOOSING THE SAME PLAN

CONTINUITY OF CARE = MEMBERS DEFAULTED BECAUSE THEY WERE PREVIOUSLY A MEMBER OR BECAUSE OTHER FAMILY MEMBERS WERE ALREADY ASSIGNED TO THE PLAN

TOTAL ENROLLMENTS = CHOICES + DEFAULTS + CONTINUITY OF CARE

**COPS-11 MONTHLY ENROLLMENT SUMMARY REPORT**  
 ALL FFS/MEDS ACCEPTED MEDICAL TRANSACTIONS 3/26/2009 - 4/23/2009  
 EFFECTIVE 5/1/2009

**MAXIMUS**

<b>GMC COUNTY BREAKDOWN</b>										
<b>COUNTY</b>	<b>PLAN</b>	<b>Choices</b>	<b>Cont.Care</b>	<b>Defaults</b>	<b>Enrollments</b>	<b>FFS Choices</b>	<b>Default %</b>	<b>Disenrollments</b>	<b>EDER's</b>	<b>Transactions</b>
<b>PLACER</b>	FFS	0	0	0	0	37	N/A	0	0	37
	Health Net Comm Solutions	0	0	0	0	0	N/A	0	0	0
	KP Cal, LLC	0	0	0	0	0	N/A	0	0	0
	Molina Healthcare Partner	0	0	0	0	0	N/A	0	0	0
<b>COUNTY TOTAL</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>37</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>37</b>
<b>SACRAMENTO</b>	FFS	0	0	0	0	215	N/A	0	0	215
	Blue Cross of CA Partnrshp	2,212	299	199	2,710	0	7%	594	79	3,383
	Health Net Comm Solutions	1,060	147	388	1,595	0	24%	266	67	1,928
	KP Cal, LLC	751	52	0	803	0	0%	39	16	858
	Molina Healthcare Partner	595	136	244	975	0	25%	213	38	1,226
	WHA Community Health Plan	451	84	13	548	0	2%	224	19	791
<b>COUNTY TOTAL</b>		<b>5,069</b>	<b>718</b>	<b>844</b>	<b>6,631</b>	<b>215</b>	<b>12%</b>	<b>1,336</b>	<b>219</b>	<b>8,401</b>
<b>SAN DIEGO</b>	FFS	0	0	0	0	120	N/A	0	0	120
	Blue Cross of CA Partnrshp	0	0	0	0	0	N/A	0	0	0
	Care1st Partner Plan, LLC	313	79	257	649	0	40%	118	19	786
	Community Hlth Grp Partner	2,436	310	226	2,972	0	8%	351	46	3,369
	Health Net Comm Solutions	1,427	137	411	1,975	0	21%	228	55	2,258
	KP Cal, LLC	435	36	0	471	0	0%	32	3	506
	Molina Healthcare Partner	1,697	242	447	2,386	0	19%	262	45	2,693
<b>COUNTY TOTAL</b>		<b>6,308</b>	<b>804</b>	<b>1,341</b>	<b>8,453</b>	<b>120</b>	<b>16%</b>	<b>991</b>	<b>168</b>	<b>9,732</b>

**COPS-11 MONTHLY ENROLLMENT SUMMARY REPORT**  
**ALL FFS/MEDS ACCEPTED DENTAL TRANSACTIONS 3/26/2009 - 4/23/2009**  
 EFFECTIVE 5/1/2009

**MAXIMUS**

<b>GMC MANDATORY DENTAL COUNTIES</b>										
<b>COUNTY</b>	<b>PLAN NAME</b>	<b>Choices</b>	<b>Cont.Care</b>	<b>Defaults</b>	<b>Enrollments</b>	<b>FFS Choices</b>	<b>Default %</b>	<b>Disenrollments</b>	<b>EDER's</b>	<b>Transactions</b>
<b>SACRAMENTO</b>	FFS	0	0	0	0	167	N/A	0	0	167
	Access Dental Plan	1,571	213	112	1,896	0	6%	411	25	2,332
	Community Dental Svc, Inc.	210	51	261	522	0	50%	230	3	755
	HealthNet of California	905	68	236	1,209	0	20%	174	20	1,403
	Liberty Dental Plan of CA	669	109	201	979	0	21%	313	21	1,313
	Western Dental Services	2,436	299	57	2,792	0	2%	517	30	3,339
	<b>COUNTY TOTAL</b>	<b>5,791</b>	<b>740</b>	<b>867</b>	<b>7,398</b>	<b>167</b>	<b>11%</b>	<b>1,645</b>	<b>99</b>	<b>9,309</b>
<b>SUBTOTAL</b>	<b>5,791</b>	<b>740</b>	<b>867</b>	<b>7,398</b>	<b>167</b>	<b>11%</b>	<b>1,645</b>	<b>99</b>	<b>9,309</b>	
<b>VOLUNTARY DENTAL COUNTIES</b>										
<b>COUNTY</b>	<b>PLAN NAME</b>	<b>Choices</b>	<b>Cont.Care</b>	<b>Defaults</b>	<b>Enrollments</b>	<b>FFS Choices</b>	<b>Default %</b>	<b>Disenrollments</b>	<b>EDER's</b>	<b>Transactions</b>
<b>LOS ANGELES</b>	FFS	0	0	0	0	7,150	0%	0	0	7,150
	Access Dental Plan	6,682	0	0	6,682	0	0%	1,896	109	8,687
	American Health Guard	904	0	0	904	0	0%	1,087	9	2,000
	Care 1st Health Plan	460	0	0	460	0	0%	279	16	755
	Community Dental Svc, Inc.	116	0	0	116	0	0%	76	4	196
	Health Net	1,425	0	0	1,425	0	0%	375	47	1,847
	Liberty Dental Plan of CA	362	0	0	362	0	0%	111	11	484
	SafeGuard Dental, Inc.	568	0	0	568	0	0%	204	16	788
	Western Dental Services	2,095	0	0	2,095	0	0%	602	68	2,765
	<b>COUNTY TOTAL</b>	<b>12,612</b>	<b>0</b>	<b>0</b>	<b>12,612</b>	<b>7,150</b>	<b>0%</b>	<b>4,630</b>	<b>280</b>	<b>24,672</b>
<b>RIVERSIDE</b>	FFS	0	0	0	0	1	0%	0	0	1
	SafeGuard Dental, Inc.	0	0	0	0	0	N/A	0	0	0
	Western Dental Services	0	0	0	0	0	N/A	0	0	0
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>SAN BERNARDINO</b>	FFS	0	0	0	0	7	0%	0	0	7
	SafeGuard Dental, Inc.	0	0	0	0	0	N/A	0	0	0
	United Health Plan	0	0	0	0	0	N/A	0	0	0
	Western Dental Services	0	0	0	0	0	N/A	5	0	5
	<b>COUNTY TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>0%</b>	<b>5</b>	<b>0</b>	<b>12</b>
<b>SUBTOTAL</b>	<b>12,612</b>	<b>0</b>	<b>0</b>	<b>12,612</b>	<b>7,158</b>	<b>0%</b>	<b>4,635</b>	<b>280</b>	<b>24,685</b>	
<b>TOTAL</b>	<b>18,403</b>	<b>740</b>	<b>867</b>	<b>20,010</b>	<b>7,325</b>	<b>3%</b>	<b>6,280</b>	<b>379</b>	<b>33,994</b>	

DEFAULT FORMULA = DEFAULTS/ENROLLMENTS + FFS

CHOICES = INCLUDES MEMBERS WHO WERE INITIALLY DEFAULTED INTO PLANS, AND SUBSEQUENTLY SUBMITTED AN ENROLLMENT FORM CHOOSING THE SAME PLAN  
 CONTINUITY OF CARE = MEMBERS DEFAULTED BECAUSE THEY WERE PREVIOUSLY A MEMBER OR BECAUSE OTHER FAMILY MEMBERS WERE ALREADY ASSIGNED TO THE PLAN

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