



May 4, 2009

DHCS HCO 09-1110

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12 - DEFAULT REPORT – For effective date 5/1/09

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File – ID#140

Data Provision Disclaimer

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COPS-12 DEFAULT REPORT
MEDS ACCEPTED MEDICAL DEFAULTS EFFECTIVE 5/1/2009
3/26/2009 - 4/23/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	491	284	11	0	3	20	0	0	1	6	6	3	11	0	28	864
CONTRA COSTA	241	141	2	0	0	4	0	0	0	0	2	0	6	0	6	402
FRESNO	438	185	1	0	2	0	25	2	2	3	0	0	2	0	5	665
KERN	476	293	0	0	0	0	0	0	0	0	0	0	0	0	0	769
LOS ANGELES	3,609	2,766	18	60	17	62	0	0	11	31	18	8	5	0	11	6,616
RIVERSIDE	1,138	737	0	0	2	1	2	0	0	2	1	0	0	0	1	1,884
SACRAMENTO	612	160	0	4	0	2	21	1	13	11	0	1	9	0	10	844
SAN BERNARDINO	1,716	707	0	0	0	0	0	0	0	3	0	0	3	0	1	2,430
SAN DIEGO	699	553	8	0	0	4	0	0	2	15	0	8	28	0	24	1,341
SAN FRANCISCO	152	99	0	0	5	57	0	0	0	2	1	5	0	0	0	321
SAN JOAQUIN	267	168	0	0	5	0	1	1	0	6	0	0	0	0	0	448
SANTA CLARA	485	381	2	0	1	12	0	0	0	30	0	4	3	0	8	926
STANISLAUS	419	154	0	0	0	0	0	0	0	0	0	1	4	0	9	587
TULARE	298	243	0	0	0	0	0	0	0	0	0	0	0	0	0	541
TOTAL	11,041	6,871	42	64	35	162	49	4	29	109	28	30	71	0	103	18,638

† Zip code data is collected and available in MAXSTAR®.

COPS-12 DEFAULT REPORT
MEDS ACCEPTED DENTAL DEFAULTS EFFECTIVE 5/1/2009
3/26/2009 - 4/23/2009

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	622	162	2	4	0	1	22	1	18	14	0	1	8	0	12	867
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	622	162	2	4	0	1	22	1	18	14	0	1	8	0	12	867

† Zip code data is collected and available in MAXSTAR®.