



November 25, 2009

DHCS HCO 09-2172R1  
(Corrected Copy)

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 - MONTHLY DISENROLLMENT REPORT- 7/1/09 to 7/31/09**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4

Dear Ms. Gomez:

This report is only submitted electronically due to the large number of pages the report contains. The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: This revised report eliminates any replication of Disenrollments caused by multiple system steps being counted for the same Disenrollment.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

  
Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan				258	418	61	103	279	1	168	1,103		
		American Health Guard				36	37	14	19	54		56	347		
		Care 1st Health Plan				25	25	11	16	6	1	51	115		
		Community Dental Svc, Inc.					9	6	7	2		7	42		
		Health Net				39	55	26	10	21		45	189		
		Liberty Dental Plan of CA				5	14	2				6	40		
		SafeGuard Dental, Inc.				15	20	6	15	7		25	100		
		Western Dental Services				54	58	49	38	11		99	278		
		County Subtotal				432	636	175	208	380	2	457	2,214		
	SACRAMENTO	Access Dental Plan		1			29	47	24	37	7	2	21	354	1
		Community Dental Svc, Inc.					3	5	1	10	8	1	12	130	
		HealthNet of California					4	5	6	2	5		13	157	
		Liberty Dental Plan of CA		1			3	20	11	4	4	2	11	129	
		Western Dental Services					17	32	23	21	6		17	303	
County Subtotal			2			56	109	65	74	30	5	74	1,073	1	
<b>Total</b>			2			488	745	240	282	410	7	531	3,287	1	
Medical	ALAMEDA	Alameda Alliance For Health	2		1	10	9	1			3	4	85		

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care  
 E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	LOS ANGELES	Access Dental Plan				2,391
		American Health Guard				563
		Care 1st Health Plan				250
		Community Dental Svc, Inc.				73
		Health Net				385
		Liberty Dental Plan of CA				67
		SafeGuard Dental, Inc.				188
		Western Dental Services				587
		County Subtotal				4,504
	SACRAMENTO	Access Dental Plan	3			526
		Community Dental Svc, Inc.				170
		HealthNet of California				192
		Liberty Dental Plan of CA				185
		Western Dental Services	2			421
County Subtotal		5			1,494	
<b>Total</b>		5			5,998	
Medical	ALAMEDA	Alameda Alliance For Health		1	1	117

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Plan Type	County Name	Plan Name													
Medical	ALAMEDA	Blue Cross of CA Partnrshp				18	12	3	4	3	1	8	127		
		Contra Costa Health Plan									2		15		
		Health Net Comm Solutions												2	
		Health Plan of San Joaquin										2		9	
		Inland Empire Health Plan												2	
		KP Cal, LLC												9	
		L.A. Care Health Plan										2		2	
		Molina Healthcare Partner												1	
		San Francisco Health Plan								1				6	
		Santa Clara Family H.P.											3	7	
	County Subtotal			2		1	28	21	4	5	3	10	15	265	
		CONTRA COSTA	Alameda Alliance For Health			1	5					1	3	39	
	Blue Cross of CA Partnrshp					1	14	3	2	2		1	109		
	Contra Costa Health Plan					5	3	6		2		4	83		
	Health Net Comm Solutions										3		7		
	Health Plan of San Joaquin										3		3		
	Kern Family Health Care													1	
	L.A. Care Health Plan													1	

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Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	ALAMEDA	Blue Cross of CA Partnrsdp		1		177
		Contra Costa Health Plan				17
		Health Net Comm Solutions				2
		Health Plan of San Joaquin				11
		Inland Empire Health Plan				2
		KP Cal, LLC				9
		L.A. Care Health Plan				4
		Molina Healthcare Partner				1
		San Francisco Health Plan				7
		Santa Clara Family H.P.				10
		County Subtotal			2	1
	CONTRA COSTA	Alameda Alliance For Health				49
		Blue Cross of CA Partnrsdp				132
		Contra Costa Health Plan				103
		Health Net Comm Solutions				10
		Health Plan of San Joaquin				6
		Kern Family Health Care				1
		L.A. Care Health Plan				1

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Molina Healthcare Partner							5						
		San Francisco Health Plan									1		4		
		Santa Clara Family H.P.												3	
		County Subtotal			1	11	17	9	7	4	8	8	250		
	FRESNO	Alameda Alliance For Health												6	
		Blue Cross of CA Partnrshp				249	352	24	19	20	2	858	994		
		Community Hlth Grp Partner												5	
		Health Net Comm Solutions				6	9	1		8	2	24	140		
		Health Plan of San Joaquin												2	
		Inland Empire Health Plan												9	
		Kern Family Health Care												3	
		L.A. Care Health Plan										1	1	14	
		Molina Healthcare Partner												4	
		San Francisco Health Plan												2	
		Santa Clara Family H.P.										1		5	
	County Subtotal					255	361	25	19	28	6	883	1,184		
	KERN	Blue Cross of CA Partnrshp										1		17	
		Health Net Comm Solutions				27	42	2		10	1	11	175		

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Plan Type	County Name	Plan Name				
Medical	CONTRA COSTA	Molina Healthcare Partner				5
		San Francisco Health Plan				5
		Santa Clara Family H.P.				3
		County Subtotal				315
	FRESNO	Alameda Alliance For Health				6
		Blue Cross of CA Partnrshp		1		2,519
		Community Hlth Grp Partner				5
		Health Net Comm Solutions		1		191
		Health Plan of San Joaquin				2
		Inland Empire Health Plan				9
		Kern Family Health Care				3
		L.A. Care Health Plan				16
		Molina Healthcare Partner				4
		San Francisco Health Plan				2
		Santa Clara Family H.P.				6
	County Subtotal		2		2,763	
	KERN	Blue Cross of CA Partnrshp				18
		Health Net Comm Solutions		1		269

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Plan Type	County Name	Plan Name													
Medical	KERN	Inland Empire Health Plan											13		
		Kern Family Health Care				10	41	3	1	3		9	102		
		L.A. Care Health Plan				3								11	
		Molina Healthcare Partner									2	1	4		
		Santa Clara Family H.P.										2			
		County Subtotal				40	83	5	1	13	4	23	322		
	LOS ANGELES	Alameda Alliance For Health												12	
		Blue Cross of CA Partnrshp										2	14		
		Care1st Partner Plan, LLC												3	
		Community Hlth Grp Partner												2	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions				216	98	65	32	51	1	219	1,395		
		Health Plan of San Joaquin												4	
		Inland Empire Health Plan							2		5	11	160		
		Kern Family Health Care										2	19		
		KP Cal, LLC												3	
		L.A. Care Health Plan				83	119	39	25	67	4	380	1,013		
		Molina Healthcare Partner				1		1		1		1	44		

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Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	KERN	Inland Empire Health Plan				13	
		Kern Family Health Care				169	
		L.A. Care Health Plan				14	
		Molina Healthcare Partner				7	
		Santa Clara Family H.P.				2	
		County Subtotal			1		492
	LOS ANGELES	Alameda Alliance For Health					12
		Blue Cross of CA Partnrshp					16
		Care1st Partner Plan, LLC					3
		Community Hlth Grp Partner					2
		Contra Costa Health Plan					2
		Health Net Comm Solutions	5	47	4		2,133
		Health Plan of San Joaquin					4
		Inland Empire Health Plan					178
		Kern Family Health Care					21
		KP Cal, LLC					3
		L.A. Care Health Plan	1	59	9		1,799
		Molina Healthcare Partner					48

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Santa Clara Family H.P.									1		7		
		County Subtotal		1		300	217	104	60	118	11	615	2,678		
	MARIN	KP Cal, LLC	1												
		County Subtotal	1												
	RIVERSIDE	Blue Cross of CA Partnrshp										4	4	14	
		Care1st Partner Plan, LLC												3	
		Community Hlth Grp Partner												1	
		Health Net Comm Solutions				3			3		6			43	
		Inland Empire Health Plan	1			11	3	3	9		10	21	179		
		Kern Family Health Care												4	
		L.A. Care Health Plan									13	4	69		
		Molina Healthcare Partner		37		4	34	12	5	35	3	48	263		
		Santa Clara Family H.P.												2	
		County Subtotal	1	37		18	37	15	17	35	36	77	578		
	SACRAMENTO	Alameda Alliance For Health								1				22	
		Blue Cross of CA Partnrshp	1			32	56	14	7	3	19	33	342		
		Community Hlth Grp Partner				4								9	
		Contra Costa Health Plan									6			14	

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Santa Clara Family H.P.				8
		County Subtotal	6	106	13	4,229
	MARIN	KP Cal, LLC				1
		County Subtotal				1
	RIVERSIDE	Blue Cross of CA Partnrsph				22
		Care1st Partner Plan, LLC				3
		Community Hlth Grp Partner				1
		Health Net Comm Solutions				55
		Inland Empire Health Plan		2	1	240
		Kern Family Health Care				4
		L.A. Care Health Plan				86
		Molina Healthcare Partner				441
		Santa Clara Family H.P.				2
		County Subtotal		2	1	854
	SACRAMENTO	Alameda Alliance For Health				23
		Blue Cross of CA Partnrsph	1	2		510
		Community Hlth Grp Partner				13
		Contra Costa Health Plan				20

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Plan Type	County Name	Plan Name													
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		Health Plan of San Joaquin											27		
		Inland Empire Health Plan												3	
		Kern Family Health Care												1	
		KP Cal, LLC	5			1	2	2	3	3				33	
		L.A. Care Health Plan												12	
		Molina Healthcare Partner				13	24	12	9	5			24	174	
		San Francisco Health Plan												5	
		Santa Clara Family H.P.					1					2		19	
	County Subtotal	6			69	105	38	22	22	27	75	863			
	SAN BERNARDINO	Blue Cross of CA Partnrshp											1	9	
		Care1st Partner Plan, LLC												1	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions					1		2		10	3	69		
		Health Plan of San Joaquin												2	
		Inland Empire Health Plan		2		10	6	3	5	4	12	38	141		
	L.A. Care Health Plan							1		24	6	110			

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SACRAMENTO	Health Net Comm Solutions	1	3		288	
		Health Plan of San Joaquin				27	
		Inland Empire Health Plan				3	
		Kern Family Health Care				1	
		KP Cal, LLC			1		50
		L.A. Care Health Plan					12
		Molina Healthcare Partner		2	1		264
		San Francisco Health Plan					5
		Santa Clara Family H.P.					22
		County Subtotal		4	7		1,238
	SAN BERNARDINO	Blue Cross of CA Partnrshp					10
		Care1st Partner Plan, LLC					1
		Community Hlth Grp Partner					1
		Contra Costa Health Plan					2
		Health Net Comm Solutions			1		86
		Health Plan of San Joaquin					2
		Inland Empire Health Plan			7	1	229
		L.A. Care Health Plan					141

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
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- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN BERNARDINO	Molina Healthcare Partner		39		17	58	14	12	34	5	67	276		
		San Francisco Health Plan										1			
		County Subtotal		41		27	65	17	20	38	51	116	611		
	SAN DIEGO	Blue Cross of CA Partnrshp						1				3		21	
		Care1st Partner Plan, LLC				3	22		6			1	15	53	
		Community Hlth Grp Partner		3			53	33	7	7	8	2	56	175	
		Contra Costa Health Plan										1			
		Health Net Comm Solutions				21	10	4	2	10	4	25	111		
		Inland Empire Health Plan				1	1						5	32	
		KP Cal, LLC		1			2	5		3	10	1	2	32	
		L.A. Care Health Plan											3	8	
		Molina Healthcare Partner					8	48	1	1	7		57	149	
		County Subtotal		4			88	120	12	19	35	12	163	581	
	SAN FRANCISCO	Alameda Alliance For Health												9	
		Blue Cross of CA Partnrshp				2	5	1			6		5	37	
		Contra Costa Health Plan												7	
		Health Net Comm Solutions												1	
		KP Cal, LLC												3	

Disenrollment Reason Codes:

- E01 = Incarcerated
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- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SAN BERNARDINO	Molina Healthcare Partner		4	1	527	
		San Francisco Health Plan				1	
		County Subtotal		12	2	1,000	
	SAN DIEGO	Blue Cross of CA Partnrshp					25
		Care1st Partner Plan, LLC	1	2			103
		Community Hlth Grp Partner		3			347
		Contra Costa Health Plan					1
		Health Net Comm Solutions	3	3			193
		Inland Empire Health Plan					39
		KP Cal, LLC	1				57
		L.A. Care Health Plan					11
		Molina Healthcare Partner					271
		County Subtotal	5	8			1,047
		SAN FRANCISCO	Alameda Alliance For Health				
	Blue Cross of CA Partnrshp						56
	Contra Costa Health Plan						7
	Health Net Comm Solutions						1
	KP Cal, LLC						3

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment													
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01		
Plan Type	County Name	Plan Name														
Medical	SAN FRANCISCO	Molina Healthcare Partner											3			
		San Francisco Health Plan				3	2	1				2	28			
		Santa Clara Family H.P.												1		
		County Subtotal				5	7	2			6		7	89		
	SAN JOAQUIN	Alameda Alliance For Health								1		2		14		
		Blue Cross of CA Partnrshp				12	12	4	11	6	10	19	19	122		
		Contra Costa Health Plan									3			7		
		Health Net Comm Solutions												20		
		Health Plan of San Joaquin		2		2	7	1		2	2	14	14	64		
		Inland Empire Health Plan												9		
		Kern Family Health Care												2		
		KP Cal, LLC													3	
		L.A. Care Health Plan													4	
		Santa Clara Family H.P.										2		13		
	County Subtotal		2			14	19	5	12	8	19	33	258			
	SANTA CLARA	Blue Cross of CA Partnrshp				7	18	1	10	11	7	15	15	101		
		Health Net Comm Solutions									3	1		11		
		Health Plan of San Joaquin												7		

Disenrollment Reason Codes:

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- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN FRANCISCO	Molina Healthcare Partner				3
		San Francisco Health Plan				36
		Santa Clara Family H.P.				1
		County Subtotal				116
	SAN JOAQUIN	Alameda Alliance For Health				17
		Blue Cross of CA Partnrshp				196
		Contra Costa Health Plan				10
		Health Net Comm Solutions				20
		Health Plan of San Joaquin				94
		Inland Empire Health Plan				9
		Kern Family Health Care				2
		KP Cal, LLC				3
		L.A. Care Health Plan				4
		Santa Clara Family H.P.				15
		County Subtotal				370
	SANTA CLARA	Blue Cross of CA Partnrshp				170
		Health Net Comm Solutions				15
		Health Plan of San Joaquin				7

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
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- F04 = Too Far To Go
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Inland Empire Health Plan										1	3		
		KP Cal, LLC												4	
		L.A. Care Health Plan												4	
		San Francisco Health Plan												4	
		Santa Clara Family H.P.				5	8	1	3		1	11	78		
		County Subtotal				12	26	2	13	11	11	28	212		
	STANISLAUS	Alameda Alliance For Health												9	
		Blue Cross of CA Partnrshp				6	12		1	1	5		65		
		Contra Costa Health Plan							2						
		Health Net Comm Solutions					10	1		3	1	9	59		
		Health Plan of San Joaquin									2		2		
		Inland Empire Health Plan												6	
		Kern Family Health Care												1	
		KP Cal, LLC									2			2	
		L.A. Care Health Plan												2	
		Molina Healthcare Partner											1	1	
		Santa Clara Family H.P.												14	
		County Subtotal					6	22	1	3	4	10	10	161	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
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- F01 = Could Not Choose Doctor I Wanted
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SANTA CLARA	Inland Empire Health Plan				4
		KP Cal, LLC				4
		L.A. Care Health Plan				4
		San Francisco Health Plan				4
		Santa Clara Family H.P.				107
		County Subtotal				315
	STANISLAUS	Alameda Alliance For Health				9
		Blue Cross of CA Partnrshp				90
		Contra Costa Health Plan				2
		Health Net Comm Solutions				83
		Health Plan of San Joaquin				4
		Inland Empire Health Plan				6
		Kern Family Health Care				1
		KP Cal, LLC				4
		L.A. Care Health Plan				2
		Molina Healthcare Partner				2
		Santa Clara Family H.P.				14
		County Subtotal				217

Disenrollment Reason Codes:

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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
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- E13 = Pregnancy
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Initiation Codes:

- F06 = Moving Out Of County
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- F10 = No Reason Checked
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Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	TULARE	Blue Cross of CA Partnrsph	2			8	44	1	2	2	4	12	68	
		Community Hlth Grp Partner											2	
		Health Net Comm Solutions					14		2	4	4	19	110	
		Health Plan of San Joaquin					3						2	
		Inland Empire Health Plan											4	
		Kern Family Health Care									2		5	
		L.A. Care Health Plan							3				8	
		Molina Healthcare Partner											4	
		San Francisco Health Plan											2	
		Santa Clara Family H.P.											5	
		<b>County Subtotal</b>			2			8	61	1	7	6	10	31
	<b>Total</b>		18	79	2	881	1,161	240	205	331	215	2,084	8,262	
<b>Total</b>			20	79	2	1,369	1,906	480	487	741	222	2,615	11,549	1

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- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Blue Cross of CA Partnrshp				143
		Community Hlth Grp Partner				2
		Health Net Comm Solutions				153
		Health Plan of San Joaquin				5
		Inland Empire Health Plan				4
		Kern Family Health Care				7
		L.A. Care Health Plan				11
		Molina Healthcare Partner				4
		San Francisco Health Plan				2
		Santa Clara Family H.P.				5
		<b>County Subtotal</b>				
	<b>Total</b>		15	140	17	13,650
<b>Total</b>			20	140	17	19,648

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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic				1						3	5			
	Armenian				1	4		1	4		1	14			
	Cambodian											1			
	Chinese				4	1	1	2	1		4	11			
	English	2			157	268	137	87	110	1	221	1,390	1	5	
	Farsi					4		2							
	Hmong				3	1	2				1	26			
	Korean				1	1	1	1	1		1	3			
	No Valid Data					1		2			1	8			
	Russian				4	13	1	10	1	2	1	73			
	Spanish				313	450	97	174	293	4	294	1,725			
	Tagalog					2		2				6			
	Vietnamese				4		1	1			4	25			
<b>Total</b>		2			488	745	240	282	410	7	531	3,287	1	5	
Medical	Arabic	1			4	4	2		2		9	45			1
	Armenian				5	2	2		1		46	32			1

Disenrollment Reason Codes:

Initiation Codes:

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 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
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 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
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F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County

B - Bene  
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		9
	Armenian		25
	Cambodian		1
	Chinese		24
	English		2,379
	Farsi		6
	Hmong		33
	Korean		9
	No Valid Data		12
	Russian		105
	Spanish		3,350
	Tagalog		10
	Vietnamese		35
<b>Total</b>			<b>5,998</b>
Medical	Arabic		68
	Armenian		89

Disenrollment Reason Codes:

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- E02 = Prior Care
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- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Cambodian					11		2	2		13	32			1
	Chinese				13	17	4	2	5	3	19	74			1
	English	15	62	2	636	794	182	134	208	157	1,319	5,401		15	90
	Farsi				7	9			1		5	16			1
	Hmong				16	41	1				48	89			
	Korean										3	4			
	No Response, Client declined to state										1	1			
	No Valid Data	2	1		10	10	2	1	2	1	6	30			
	Russian				5	29		1		3	13	50			
	Spanish		16		178	236	45	63	104	47	577	2,347			44
	Tagalog				2	1					3	11			1
	Vietnamese				5	7	2	2	6	4	22	130			
	<b>Total</b>		18	79	2	881	1,161	240	205	331	215	2,084	8,262		15
<b>Total</b>		20	79	2	1,369	1,906	480	487	741	222	2,615	11,549	1	20	140

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/1/2009 12:00:00 AM and 7/31/2009

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Cambodian		61
	Chinese		138
	English	10	9,025
	Farsi		39
	Hmong		195
	Korean		7
	No Response, Client declined to state		2
	No Valid Data	1	66
	Russian		101
	Spanish	6	3,663
	Tagalog		18
	Vietnamese		178
	<b>Total</b>		17
<b>Total</b>		17	19,648

Disenrollment Reason Codes:

E01 = Incarcerated  
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 E09 = Long Term Care  
 E10 = CCS Not In PCCM Contract  
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Initiation Codes:

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 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County  
 B - Bene  
 D - DHCS  
 P - Plan  
 S - Social Services