



August 10, 2009

DHCS HCO 09-2174

Ms. Lauren Gomez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-19 - APPROVED EDER REPORT – For July 2009**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.6

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. EDER volumes are grouped by choice type (medical, dental), county, and plan. Totals are available for all EDER request types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Eric Stewart at (916) 669-3573.

Note: This revision fixes several formatting issues identified in the creation of the Report User Manual (RUM).

Sincerely,

for  
Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File – ID#140

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Data for dates 7/1/2009 through 7/31/2009

| EDER Reason Code                                 |              |                            | F10 | I01 | Total |
|--|--------------|----------------------------|-----|-----|-------|
| Plan Type, County Name, Plan of Last Transaction |              |                            |     |     |       |
| Dental   | CONTRA COSTA | Access Dental Plan         | 0   | 0   | 0     |
|  | FRESNO       | Access Dental Plan         | 12  | 0   | 12    |
|  |              | Western Dental Services    | 6   | 0   | 6     |
|  | KERN         | Access Dental Plan         | 15  | 0   | 15    |
|  |              | Western Dental Services    | 9   | 0   | 9     |
|  | LAKE         | HealthNet of California    | 0   | 0   | 0     |
|  | LOS ANGELES  | Access Dental Plan         | 384 | 0   | 384   |
|  |              | American Health Guard      | 45  | 0   | 45    |
|  |              | Care 1st Health Plan       | 78  | 0   | 78    |
|  |              | Community Dental Svc, Inc. | 0   | 0   | 0     |
|  |              | Health Net                 | 147 | 0   | 147   |
|  |              | HealthNet of California    | 0   | 0   | 0     |
|  |              | Liberty Dental Plan of CA  | 57  | 0   | 57    |
|  |              | SafeGuard Dental, Inc.     | 90  | 0   | 90    |
|  |              | Western Dental Services    | 138 | 0   | 138   |
|  | PLACER       | Liberty Dental Plan of CA  | 0   | 0   | 0     |
|  |              | Western Dental Services    | 0   | 0   | 0     |
|  | RIVERSIDE    | Access Dental Plan         | 39  | 0   | 39    |
|  |              | American Health Guard      | 0   | 0   | 0     |

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 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
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 E06 = Foster Care/Adoption  
 E07 = Problem Using HCP  
 E08 = Terminated By Plan

E09 = Long Term Care  
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 F01 = Could Not Choose Dr  
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| Dental   | RIVERSIDE                  | Health Net                 | 6                     | 0   | 6     |    |
|  |                            | SafeGuard Dental, Inc.     | 6                     | 0   | 6     |    |
|  |                            | Western Dental Services    | 0                     | 0   | 0     |    |
|  | SACRAMENTO                 | Access Dental Plan         | 93                    | 0   | 93    |    |
|  |                            | Community Dental Svc, Inc. | 39                    | 0   | 39    |    |
|  |                            | HealthNet of California    | 15                    | 0   | 15    |    |
|  |                            | Liberty Dental Plan of CA  | 27                    | 0   | 27    |    |
|  |                            | Western Dental Services    | 75                    | 0   | 75    |    |
|  |                            | SAN BERNARDINO             | Access Dental Plan    | 9   | 0     | 9  |
|  |                            |                            | American Health Guard | 18  | 0     | 18 |
|  | Care 1st Health Plan       |                            | 30                    | 0   | 30    |    |
|  | Community Dental Svc, Inc. |                            | 21                    | 0   | 21    |    |
|  | Health Net                 |                            | 27                    | 0   | 27    |    |
|  | Liberty Dental Plan of CA  |                            | 0                     | 0   | 0     |    |
|  | SafeGuard Dental, Inc.     |                            | 12                    | 0   | 12    |    |
|  | Western Dental Services    |                            | 6                     | 0   | 6     |    |
|  | SAN FRANCISCO              | Western Dental Services    | 0                     | 0   | 0     |    |
|  | SAN JOAQUIN                | Liberty Dental Plan of CA  | 0                     | 0   | 0     |    |
|  | SANTA CLARA                | Access Dental Plan         | 21                    | 0   | 21    |    |
|  |                            | Liberty Dental Plan of CA  | 0                     | 0   | 0     |    |

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| Dental   | SANTA CLARA  | Western Dental Services      | 0   | 0     | 0     |
|  | SOLANO       | Access Dental Plan           | 0   | 0     | 0     |
|  | STANISLAUS   | Access Dental Plan           | 0   | 0     | 0     |
|  |              | Community Dental Svc, Inc.   | 27  | 0     | 27    |
|  | YOLO         | Access Dental Plan           | 0   | 0     | 0     |
|  | Total        |                              |     | 1,452 | 0     |
| Medical  | ALAMEDA      | Alameda Alliance For Health  | 324 | 0     | 324   |
|  |              | Blue Cross of CA Partnrshp   | 42  | 0     | 42    |
|  |              | CENTER FOR ELDERS INDEPENDEN | 0   | 0     | 0     |
|  |              | Contra Costa Health Plan     | 0   | 0     | 0     |
|  |              | Health Plan of San Joaquin   | 0   | 0     | 0     |
|  |              | Inland Empire Health Plan    | 3   | 0     | 3     |
|  |              | PARTNERSHIP HEALTHPLAN OF C  | 0   | 0     | 0     |
|  |              | San Francisco Health Plan    | 0   | 0     | 0     |
|  |              | Santa Clara Family H.P.      | 9   | 0     | 9     |
|  | CONTRA COSTA | Alameda Alliance For Health  | 6   | 0     | 6     |
|  |              | Blue Cross of CA Partnrshp   | 24  | 0     | 24    |
|  |              | Care1st Partner Plan, LLC    | 0   | 0     | 0     |
|  |              | Contra Costa Health Plan     | 141 | 0     | 141   |
|  |              | Kern Family Health Care      | 0   | 0     | 0     |

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| Medical  | CONTRA COSTA              | KP Cal, LLC                 | 0                         | 0   | 0     |
|  |                           | PARTNERSHIP HEALTHPLAN OF C | 0                         | 0   | 0     |
|  |                           | San Francisco Health Plan   | 36                        | 0   | 36    |
|  | FRESNO                    | Blue Cross of CA Partnrshp  | 132                       | 6   | 138   |
|  |                           | Community Hlth Grp Partner  | 3                         | 0   | 3     |
|  |                           | Contra Costa Health Plan    | 6                         | 0   | 6     |
|  |                           | Health Net Comm Solutions   | 399                       | 0   | 399   |
|  |                           | Inland Empire Health Plan   | 6                         | 0   | 6     |
|  |                           | Kern Family Health Care     | 9                         | 0   | 9     |
|  |                           | L.A. Care Health Plan       | 15                        | 0   | 15    |
|  |                           | Molina Healthcare Partner   | 0                         | 0   | 0     |
|  |                           | Santa Clara Family H.P.     | 0                         | 0   | 0     |
|  |                           | KERN                        | Health Net Comm Solutions | 291 | 0     |
|  | Inland Empire Health Plan |                             | 3                         | 0   | 3     |
|  | Kern Family Health Care   |                             | 492                       | 0   | 492   |
|  | L.A. Care Health Plan     |                             | 18                        | 0   | 18    |
|  | Molina Healthcare Partner |                             | 6                         | 0   | 6     |
|  | KINGS                     | Health Net Comm Solutions   | 0                         | 0   | 0     |
|  | LAKE                      | CALOPTIMA (ORANGE)          | 0                         | 0   | 0     |
|  |                           | Health Net Comm Solutions   | 0                         | 0   | 0     |

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| Medical  | LOS ANGELES | Alameda Alliance For Health | 6     | 0   | 6     |
|  |             | ALTA MED SENIOR BUENACARE   | 0     | 0   | 0     |
|  |             | Blue Cross of CA Partnrshp  | 6     | 0   | 6     |
|  |             | CALOPTIMA (ORANGE)          | 0     | 0   | 0     |
|  |             | CENCAL HEALTH               | 0     | 0   | 0     |
|  |             | Community Hlth Grp Partner  | 9     | 0   | 9     |
|  |             | Health Net Comm Solutions   | 3,270 | 0   | 3,270 |
|  |             | HEALTH PLAN OF SAN MATEO    | 0     | 0   | 0     |
|  |             | Inland Empire Health Plan   | 300   | 0   | 300   |
|  |             | Kern Family Health Care     | 6     | 0   | 6     |
|  |             | L.A. Care Health Plan       | 3,924 | 0   | 3,924 |
|  |             | Molina Healthcare Partner   | 63    | 0   | 63    |
|  |             | POSITIVE HEALTHCARE         | 0     | 0   | 0     |
|  |             | Santa Clara Family H.P.     | 0     | 0   | 0     |
|  |             | SCAN HEALTH PLAN (LOS ANGEL | 0     | 0   | 0     |
|  | MARIN       | Blue Cross of CA Partnrshp  | 0     | 0   | 0     |
|  |             | Health Plan of San Joaquin  | 0     | 0   | 0     |
|  | MONTEREY    | CENTRAL COAST ALLIANCE FOR  | 0     | 0   | 0     |
|  | ORANGE      | CALOPTIMA (ORANGE)          | 0     | 0   | 0     |
|  |             | Health Net Comm Solutions   | 0     | 0   | 0     |

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| Medical  | ORANGE                    | Inland Empire Health Plan   | 0                          | 0   | 0     |   |
|  |                           | Health Net Comm Solutions   | 6                          | 0   | 6     |   |
|  | OUT OF STATE              | Inland Empire Health Plan   | 6                          | 0   | 6     |   |
|  |                           | Blue Cross of CA Partnrshp  | 0                          | 0   | 0     |   |
|  | PLACER                    | Health Net Comm Solutions   | 0                          | 0   | 0     |   |
|  |                           | KP Cal, LLC                 | 6                          | 0   | 6     |   |
|  |                           | L.A. Care Health Plan       | 6                          | 0   | 6     |   |
|  |                           | Molina Healthcare Partner   | 0                          | 0   | 0     |   |
|  |                           | WHA Community Health Plan   | 0                          | 0   | 0     |   |
|  |                           | RIVERSIDE                   | CALOPTIMA (ORANGE)         | 0   | 0     | 0 |
|  |                           |                             | Community Hlth Grp Partner | 3   | 0     | 3 |
|  | Health Net Comm Solutions |                             | 141                        | 0   | 141   |   |
|  | Inland Empire Health Plan |                             | 342                        | 0   | 342   |   |
|  | Kern Family Health Care   |                             | 0                          | 0   | 0     |   |
|  | KP Cal, LLC               |                             | 0                          | 0   | 0     |   |
|  | L.A. Care Health Plan     |                             | 84                         | 0   | 84    |   |
|  | Molina Healthcare Partner |                             | 231                        | 0   | 231   |   |
|  | SACRAMENTO                | SCAN HEALTH PLAN (RIVE      | 0                          | 0   | 0     |   |
|  |                           | Alameda Alliance For Health | 15                         | 0   | 15    |   |
|  |                           | Blue Cross of CA Partnrshp  | 225                        | 0   | 225   |   |

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| Medical  | SACRAMENTO     | Contra Costa Health Plan    | 6   | 0   | 6     |
|  |                | Health Net Comm Solutions   | 300 | 0   | 300   |
|  |                | Health Plan of San Joaquin  | 0   | 0   | 0     |
|  |                | Inland Empire Health Plan   | 0   | 0   | 0     |
|  |                | KP Cal, LLC                 | 36  | 0   | 36    |
|  |                | Molina Healthcare Partner   | 123 | 0   | 123   |
|  |                | PARTNERSHIP HEALTHPLAN OF C | 0   | 0   | 0     |
|  |                | San Francisco Health Plan   | 18  | 0   | 18    |
|  |                | Santa Clara Family H.P.     | 0   | 0   | 0     |
|  |                | WHA Community Health Plan   | 42  | 0   | 42    |
|  | SAN BERNARDINO | CALOPTIMA (ORANGE)          | 0   | 0   | 0     |
|  |                | Community Hlth Grp Partner  | 0   | 0   | 0     |
|  |                | Health Net Comm Solutions   | 258 | 0   | 258   |
|  |                | Health Plan of San Joaquin  | 0   | 0   | 0     |
|  |                | Inland Empire Health Plan   | 348 | 0   | 348   |
|  |                | Kern Family Health Care     | 0   | 0   | 0     |
|  |                | L.A. Care Health Plan       | 141 | 0   | 141   |
|  |                | Molina Healthcare Partner   | 195 | 0   | 195   |
|  |                | Santa Clara Family H.P.     | 45  | 0   | 45    |
|  |                | SCAN HEALTH PLAN (SAN       | 0   | 0   | 0     |

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| Medical  | SAN BERNARDINO            | WHA Community Health Plan   | 0                     | 0   | 0     |
|  | SAN DIEGO                 | Alameda Alliance For Health | 9                     | 0   | 9     |
|  |                           | Blue Cross of CA Partnrshp  | 0                     | 0   | 0     |
|  |                           | Care1st Partner Plan, LLC   | 69                    | 0   | 69    |
|  |                           | CENCAL HEALTH               | 0                     | 0   | 0     |
|  |                           | Community Hlth Grp Partner  | 390                   | 0   | 390   |
|  |                           | Health Net Comm Solutions   | 189                   | 0   | 189   |
|  |                           | Inland Empire Health Plan   | 36                    | 0   | 36    |
|  |                           | Kern Family Health Care     | 18                    | 0   | 18    |
|  |                           | KP Cal, LLC                 | 9                     | 0   | 9     |
|  |                           | L.A. Care Health Plan       | 3                     | 0   | 3     |
|  |                           | Molina Healthcare Partner   | 168                   | 0   | 168   |
|  |                           | SAN FRANCISCO               | FAMILY MOSAIC PROJECT | 0   | 0     |
|  | HEALTH PLAN OF SAN MATEO  |                             | 0                     | 0   | 0     |
|  | Molina Healthcare Partner |                             | 0                     | 0   | 0     |
|  | San Francisco Health Plan |                             | 27                    | 0   | 27    |
|  | SAN JOAQUIN               | Alameda Alliance For Health | 0                     | 0   | 0     |
|  |                           | Blue Cross of CA Partnrshp  | 48                    | 0   | 48    |
|  |                           | Contra Costa Health Plan    | 6                     | 0   | 6     |
|  |                           | Health Net Comm Solutions   | 0                     | 0   | 0     |

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| Medical  | SAN JOAQUIN     | Health Plan of San Joaquin  | 153 | 0   | 153   |
|  |                 | KP Cal, LLC                 | 0   | 0   | 0     |
|  |                 | Molina Healthcare Partner   | 18  | 0   | 18    |
|  |                 | Santa Clara Family H.P.     | 24  | 0   | 24    |
|  | SAN LUIS OBISPO | CENCAL HEALTH               | 0   | 0   | 0     |
|  |                 | Health Net Comm Solutions   | 0   | 0   | 0     |
|  | SAN MATEO       | HEALTH PLAN OF SAN MATEO    | 0   | 0   | 0     |
|  | SANTA CLARA     | Alameda Alliance For Health | 0   | 0   | 0     |
|  |                 | Blue Cross of CA Partnrshp  | 27  | 0   | 27    |
|  |                 | CENCAL HEALTH               | 0   | 0   | 0     |
|  |                 | CENTRAL COAST ALLIANCE FOR  | 0   | 0   | 0     |
|  |                 | Contra Costa Health Plan    | 0   | 0   | 0     |
|  |                 | Health Net Comm Solutions   | 15  | 0   | 15    |
|  |                 | Inland Empire Health Plan   | 12  | 0   | 12    |
|  |                 | Molina Healthcare Partner   | 0   | 0   | 0     |
|  |                 | Santa Clara Family H.P.     | 393 | 0   | 393   |
|  |                 | WHA Community Health Plan   | 0   | 0   | 0     |
|  | SANTA CRUZ      | CENTRAL COAST ALLIANCE FOR  | 0   | 0   | 0     |
|  |                 | Inland Empire Health Plan   | 0   | 0   | 0     |
|  | SHASTA          | Blue Cross of CA Partnrshp  | 0   | 0   | 0     |

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|--|--------------|-----------------------------|-----|--------|-------|--------|
| Plan Type, County Name, Plan of Last Transaction |              |                             |     |        |       |        |
| Medical  | SOLANO       | Contra Costa Health Plan    | 0   | 0      | 0     |        |
|  |              | PARTNERSHIP HEALTHPLAN OF C | 0   | 0      | 0     |        |
|  |              | WHA Community Health Plan   | 0   | 0      | 0     |        |
|  | SONOMA       | Blue Cross of CA Partnrshp  | 3   | 0      | 3     |        |
|  |              | Health Net Comm Solutions   | 3   | 0      | 3     |        |
|  |              | KP Cal, LLC                 | 12  | 0      | 12    |        |
|  | STANISLAUS   | Alameda Alliance For Health | 0   | 0      | 0     |        |
|  |              | Blue Cross of CA Partnrshp  | 93  | 0      | 93    |        |
|  |              | Health Net Comm Solutions   | 42  | 0      | 42    |        |
|  |              | Health Plan of San Joaquin  | 6   | 0      | 6     |        |
|  |              | San Francisco Health Plan   | 9   | 0      | 9     |        |
|  | TULARE       | Blue Cross of CA Partnrshp  | 222 | 0      | 222   |        |
|  |              | CALOPTIMA (ORANGE)          | 0   | 0      | 0     |        |
|  |              | Health Net Comm Solutions   | 339 | 0      | 339   |        |
|  |              | Molina Healthcare Partner   | 0   | 0      | 0     |        |
|  | VENTURA      | Health Net Comm Solutions   | 0   | 0      | 0     |        |
|  | YOLO         | PARTNERSHIP HEALTHPLAN OF C | 0   | 0      | 0     |        |
|  | <b>Total</b> |                             |     | 14,469 | 6     | 14,475 |
|  | <b>Total</b> |                             |     | 15,921 | 6     | 15,927 |

### LEGEND - EDER Reason Code

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using HCP  
 E08 = Terminated By Plan

E09 = Long Term Care  
 E10 = CCS Not in a PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Dr  
 F02 = HP Did Not Meet Needs/Bene Pref.  
 F03 = Dr Did Not Meet Bene Needs

F04 = Too Far To Go  
 F05 = Did Not Choose Plan  
 F06 = Moving Out of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = System Created  
 X01 = Waiver Program Exempt  
 X03 = Indian Health Coverage  
 X04 = Medical Exempt