



November 25, 2009

DHCS HCO 09-2480R1
(Corrected Copy)

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - MONTHLY DISENROLLMENT REPORT- 8/1/09 to 8/31/09

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4

Dear Ms. Gomez:

This report is only submitted electronically due to the large number of pages the report contains. The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: This revised report eliminates any replication of Disenrollments caused by multiple system steps being counted for the same Disenrollment.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan						230	323	61	137	253	7	197
		American Health Guard						30	32	6	21	50		41
		Care 1st Health Plan						20	12	9	10	15		23
		Community Dental Svc, Inc.						1	3	5	5	5		9
		Health Net						22	22	14	21	18		42
		Liberty Dental Plan of CA						4	11	10	4	10		6
		SafeGuard Dental, Inc.						17	10	9	6	4		15
		Western Dental Services						40	67	22	26	12	1	54
		County Subtotal						364	480	136	230	367	8	387
	SACRAMENTO	Access Dental Plan						15	28	26	45	5	1	22
		Community Dental Svc, Inc.						2	15	9	7	5		13
		HealthNet of California						9	1	6	4	8	1	3
		Liberty Dental Plan of CA						4	23	15	6	1		13
		Western Dental Services					1	20	28	20	12	6		22
		County Subtotal					1	50	95	76	74	25	2	73
	SAN DIEGO	Western Dental Services												
		County Subtotal												

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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- X05 = MER type E -Voluntary Aid Code or County
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- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Dental	LOS ANGELES	Access Dental Plan	952					2,160
		American Health Guard	328					508
		Care 1st Health Plan	142					231
		Community Dental Svc, Inc.	29					57
		Health Net	178	1				318
		Liberty Dental Plan of CA	38					83
		SafeGuard Dental, Inc.	66					127
		Western Dental Services	265					487
		County Subtotal	1,998	1				3,971
	SACRAMENTO	Access Dental Plan	277			1		420
		Community Dental Svc, Inc.	115					166
		HealthNet of California	123					155
		Liberty Dental Plan of CA	159					221
		Western Dental Services	200					309
		County Subtotal	874			1		1,271
	SAN DIEGO	Western Dental Services	1					1
		County Subtotal	1					1

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Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09
Plan Type	County Name	Plan Name												
Dental	TULARE	Access Dental Plan						1						
		County Subtotal						1						
	Total			1			415	575	212	304	392	10	460	
Medical	ALAMEDA	Alameda Alliance For Health		7				7	7	9		2	1	8
		Blue Cross of CA Partnrshp					10	9	4	3	3	5	17	
		Contra Costa Health Plan										6	2	
		Health Net Comm Solutions										6		
		Health Plan of San Joaquin												
		Inland Empire Health Plan												
		Kern Family Health Care												
		KP Cal, LLC												
		San Francisco Health Plan												
		Santa Clara Family H.P.												
	County Subtotal			7				17	16	13	3	5	18	27
	CONTRA COSTA	Alameda Alliance For Health											1	
		Blue Cross of CA Partnrshp						12	9	1	2	9	2	1
		Contra Costa Health Plan			1			4	5	3	1	5		11
Health Net Comm Solutions														

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Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Dental	TULARE	Access Dental Plan						1
		County Subtotal						1
	Total		2,873	1	1			5,244
Medical	ALAMEDA	Alameda Alliance For Health	87			4	1	133
		Blue Cross of CA Partnrshp	128			2		181
		Contra Costa Health Plan	22					30
		Health Net Comm Solutions	6					12
		Health Plan of San Joaquin	1					1
		Inland Empire Health Plan	2					2
		Kern Family Health Care	2					2
		KP Cal, LLC	2					2
		San Francisco Health Plan	17					17
		Santa Clara Family H.P.	9					9
	County Subtotal	276			6	1	389	
	CONTRA COSTA	Alameda Alliance For Health	23					24
		Blue Cross of CA Partnrshp	134					170
		Contra Costa Health Plan	56					86
		Health Net Comm Solutions	9					9

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Health Plan of San Joaquin													
		L.A. Care Health Plan													
		Molina Healthcare Partner													
		San Francisco Health Plan												1	
		County Subtotal			1				16	14	4	3	14	4	12
	FRESNO	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp							227	250	23	4	33	2	558
		Care1st Partner Plan, LLC													
		Contra Costa Health Plan													
		Health Net Comm Solutions			2				8	11	1		2	2	17
		Health Plan of San Joaquin													
		Inland Empire Health Plan													1
		Kern Family Health Care													
		KP Cal, LLC													
		L.A. Care Health Plan													
		Molina Healthcare Partner													
		San Francisco Health Plan													
		Santa Clara Family H.P.													2

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Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	CONTRA COSTA	Health Plan of San Joaquin	4					4
		L.A. Care Health Plan	4					4
		Molina Healthcare Partner	6					6
		San Francisco Health Plan	16					17
		County Subtotal	252					320
	FRESNO	Alameda Alliance For Health	5					5
		Blue Cross of CA Partnrshp	874			1	1	1,973
		Care1st Partner Plan, LLC	2					2
		Contra Costa Health Plan	2					2
		Health Net Comm Solutions	134			1		178
		Health Plan of San Joaquin	1					1
		Inland Empire Health Plan	6					7
		Kern Family Health Care	4					4
		KP Cal, LLC	3					3
		L.A. Care Health Plan	14					14
		Molina Healthcare Partner	4					4
		San Francisco Health Plan	3					3
		Santa Clara Family H.P.	6					8

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Plan Type	County Name	Plan Name													
Medical	FRESNO	County Subtotal		2				235	261	24	4	35	7	575	
	KERN	Blue Cross of CA Partnrshp													1
		Community Hlth Grp Partner													
		Health Net Comm Solutions						26	47	4	5	8	3		26
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care			1	5		14	21	3	11	3	2		12
		L.A. Care Health Plan						1						1	
		Molina Healthcare Partner													
		Santa Clara Family H.P.													
		County Subtotal			1	5		41	68	7	16	11	6		39
	LOS ANGELES	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp													3
		Care1st Partner Plan, LLC													
		Community Hlth Grp Partner													
		Contra Costa Health Plan													
		Health Net Comm Solutions						1	269	99	38	35	61	7	946
			Health Plan of San Joaquin												

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Disenrollment Reason Code			F10	I01	X03	X04	X05		
Plan Type	County Name	Plan Name							
Medical	FRESNO	County Subtotal	1,058			2	1	2,204	
	KERN	Blue Cross of CA Partnrsph	12						13
		Community Hlth Grp Partner	1						1
		Health Net Comm Solutions	205			2			326
		Health Plan of San Joaquin	4						4
		Inland Empire Health Plan	12						12
		Kern Family Health Care	102			2	1		177
		L.A. Care Health Plan	30						32
		Molina Healthcare Partner	6						6
		Santa Clara Family H.P.	2						2
		County Subtotal	374			4	1		573
	LOS ANGELES	Alameda Alliance For Health	3						3
		Blue Cross of CA Partnrsph	17						20
		Care1st Partner Plan, LLC	1						1
		Community Hlth Grp Partner	1						1
		Contra Costa Health Plan	3						3
		Health Net Comm Solutions	1,154			46	3		2,659
		Health Plan of San Joaquin	3						3

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Inland Empire Health Plan								3			3	5	
		Kern Family Health Care						1						2	
		L.A. Care Health Plan						67	94	45	17	41	5	425	
		Molina Healthcare Partner											1	2	
		Santa Clara Family H.P.													
		County Subtotal					1	337	193	86	52	102	16	1,383	
	RIVERSIDE	Alameda Alliance For Health												1	
		Blue Cross of CA Partnrshp											3		
		Care1st Partner Plan, LLC												2	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan													
		Health Net Comm Solutions								1				2	3
		Health Plan of San Joaquin													
		Inland Empire Health Plan							6	4	10	1		6	33
		Kern Family Health Care													
		KP Cal, LLC													2
		L.A. Care Health Plan												21	1
		Molina Healthcare Partner				39			10	45	13	8	29	3	42

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Plan Type	County Name	Plan Name						
Medical	LOS ANGELES	Inland Empire Health Plan	102					113
		Kern Family Health Care	16					19
		L.A. Care Health Plan	1,043		1	45	11	1,794
		Molina Healthcare Partner	27					30
		Santa Clara Family H.P.	5					5
		County Subtotal	2,375		1	91	14	4,651
	RIVERSIDE	Alameda Alliance For Health	5					6
		Blue Cross of CA Partnrshp	3					6
		Care1st Partner Plan, LLC	4					6
		Community Hlth Grp Partner	1					5
		Contra Costa Health Plan	1					1
		Health Net Comm Solutions	18					24
		Health Plan of San Joaquin	2					2
		Inland Empire Health Plan	144		3	4	2	213
		Kern Family Health Care	5					5
		KP Cal, LLC	1					3
		L.A. Care Health Plan	48					70
		Molina Healthcare Partner	228		2	3		422

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	County Subtotal			39			16	50	23	9	32	41	79	
	SACRAMENTO	Alameda Alliance For Health						1							
		Blue Cross of CA Partnrshp						38	68	17	5	3	4	56	
		Community Hlth Grp Partner													
		Contra Costa Health Plan													
		Health Net Comm Solutions						14	21	6	9	22		32	
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care													
		KP Cal, LLC			4				1	1		4	1		3
		L.A. Care Health Plan											1		
		Molina Healthcare Partner							13	7	10	8	6		8
		San Francisco Health Plan													
		Santa Clara Family H.P.													
	County Subtotal				4			67	97	33	26	33	4	99	
	SAN BERNARDINO	Blue Cross of CA Partnrshp										2			
		Community Hlth Grp Partner													
		Contra Costa Health Plan													

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
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- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	RIVERSIDE	County Subtotal	460		5	7	2	763
	SACRAMENTO	Alameda Alliance For Health	16					17
		Blue Cross of CA Partnrshp	281		2	6		480
		Community Hlth Grp Partner	2					2
		Contra Costa Health Plan	8					8
		Health Net Comm Solutions	150					254
		Health Plan of San Joaquin	17					17
		Inland Empire Health Plan	2					2
		Kern Family Health Care	3					3
		KP Cal, LLC	21			1		36
		L.A. Care Health Plan	5					6
		Molina Healthcare Partner	132		1	1		186
		San Francisco Health Plan	2					2
		Santa Clara Family H.P.	13					13
		County Subtotal	652		3	8		1,026
	SAN BERNARDINO	Blue Cross of CA Partnrshp	15					17
		Community Hlth Grp Partner	1					1
		Contra Costa Health Plan	2					2

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN BERNARDINO	Health Net Comm Solutions									8		7	1	
		Health Plan of San Joaquin													
		Inland Empire Health Plan				1		3	9	4	6	4	19	42	
		Kern Family Health Care													
		L.A. Care Health Plan									7	5	19	1	
		Molina Healthcare Partner			48			21	36	8	6	42	1	49	
		County Subtotal			48	1		24	45	12	29	51	46	93	
	SAN DIEGO	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp													1
		Care1st Partner Plan, LLC						8	20	4	2	14		15	
		Community Hlth Grp Partner			2			53	36	3	2	8		43	
		Contra Costa Health Plan													
		Health Net Comm Solutions						24	8	11	1	10		10	
		Health Plan of San Joaquin													
		Inland Empire Health Plan												2	4
		Kern Family Health Care													
		KP Cal, LLC		1	3				6	5	2	2	12		7
		L.A. Care Health Plan												11	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN BERNARDINO	Health Net Comm Solutions	46			1		63
		Health Plan of San Joaquin	1					1
		Inland Empire Health Plan	165		3	13	1	270
		Kern Family Health Care	5					5
		L.A. Care Health Plan	99					131
		Molina Healthcare Partner	204			6		421
		County Subtotal	538		3	20	1	911
	SAN DIEGO	Alameda Alliance For Health	1					1
		Blue Cross of CA Partnrshp	7					8
		Care1st Partner Plan, LLC	43					106
		Community Hlth Grp Partner	162		3	3	1	316
		Contra Costa Health Plan	2					2
		Health Net Comm Solutions	74		3	2	2	145
		Health Plan of San Joaquin	7					7
		Inland Empire Health Plan	26					32
		Kern Family Health Care	1					1
		KP Cal, LLC	28					66
		L.A. Care Health Plan	10					21

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Molina Healthcare Partner						18	55	5		14		52	
		County Subtotal	1	5				109	124	25	7	58	13	132	
	SAN FRANCISCO	Alameda Alliance For Health					1								
		Blue Cross of CA Partnrshp						2	5				3		3
		Contra Costa Health Plan													3
		Health Net Comm Solutions													2
		Health Plan of San Joaquin													
		Molina Healthcare Partner													
		San Francisco Health Plan						2	1				1		2
		Santa Clara Family H.P.													
		County Subtotal					1	4	6				4		10
	SAN JOAQUIN	Alameda Alliance For Health												3	
		Blue Cross of CA Partnrshp						15	10	12	3	9	6	17	
		Contra Costa Health Plan											1		
		Health Net Comm Solutions							3				5		
		Health Plan of San Joaquin			1			2	4	1	1	3		9	
		Inland Empire Health Plan													
		Kern Family Health Care													

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN DIEGO	Molina Healthcare Partner	121		8	2		275
		County Subtotal	482		14	7	3	980
Medical	SAN FRANCISCO	Alameda Alliance For Health	10					11
		Blue Cross of CA Partnrshp	55					68
		Contra Costa Health Plan	6					9
		Health Net Comm Solutions						2
		Health Plan of San Joaquin	2					2
		Molina Healthcare Partner	2					2
		San Francisco Health Plan	20			1		27
		Santa Clara Family H.P.	1					1
		County Subtotal	96			1		122
		Medical	SAN JOAQUIN	Alameda Alliance For Health	28			
Blue Cross of CA Partnrshp	150							222
Contra Costa Health Plan	6							7
Health Net Comm Solutions	13							21
Health Plan of San Joaquin	33							54
Inland Empire Health Plan	5							5
Kern Family Health Care	3							3

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09
Plan Type	County Name	Plan Name												
Medical	SAN JOAQUIN	KP Cal, LLC												
		L.A. Care Health Plan												
		Molina Healthcare Partner												
		Santa Clara Family H.P.											3	
		County Subtotal			1			17	17	13	4	12	18	26
	SANTA CLARA	Alameda Alliance For Health												
		Blue Cross of CA Partnrshp						8	34	4	6	13	3	16
		Health Net Comm Solutions												
		Health Plan of San Joaquin												
		Kern Family Health Care												
		L.A. Care Health Plan												
		Molina Healthcare Partner												
		San Francisco Health Plan							1					
		Santa Clara Family H.P.					2	2	11	3	2	1		3
		County Subtotal					2	11	45	7	8	14	3	19
	STANISLAUS	Alameda Alliance For Health												
		Blue Cross of CA Partnrshp						4	6	7	3	2		6
		Health Net Comm Solutions						2	2	2		3		5

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN JOAQUIN	KP Cal, LLC	2					2
		L.A. Care Health Plan	7					7
		Molina Healthcare Partner	10					10
		Santa Clara Family H.P.	12					15
		County Subtotal		269				
	SANTA CLARA	Alameda Alliance For Health	9					9
		Blue Cross of CA Partnrshp	105					189
		Health Net Comm Solutions	7					7
		Health Plan of San Joaquin	9					9
		Kern Family Health Care	1					1
		L.A. Care Health Plan	5					5
		Molina Healthcare Partner	3					3
		San Francisco Health Plan						1
		Santa Clara Family H.P.	44					68
		County Subtotal		183				
	STANISLAUS	Alameda Alliance For Health	6					6
		Blue Cross of CA Partnrshp	86					114
		Health Net Comm Solutions	75					89

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	STANISLAUS	Health Plan of San Joaquin													
		Kern Family Health Care													
		L.A. Care Health Plan													
		Molina Healthcare Partner													
		Santa Clara Family H.P.													
		County Subtotal						6	8	9	3	5		11	
	TULARE	Blue Cross of CA Partnrshp						1	49	5			3		23
		Health Net Comm Solutions						12	19	1	3	5		21	
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care													
		KP Cal, LLC													
		L.A. Care Health Plan												3	
		Molina Healthcare Partner													
		Santa Clara Family H.P.													
	County Subtotal						13	68	6	3	8	3	44		
	Total			1	21	92	1	4	913	1,012	262	167	384	179	2,549
	Total			1	22	92	1	4	1,328	1,587	474	471	776	189	3,009

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Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			F10	I01	X03	X04	X05		
Plan Type	County Name	Plan Name							
Medical	STANISLAUS	Health Plan of San Joaquin	9					9	
		Kern Family Health Care	2					2	
		L.A. Care Health Plan	6					6	
		Molina Healthcare Partner	2					2	
		Santa Clara Family H.P.	16					16	
		County Subtotal	202					244	
	TULARE	Blue Cross of CA Partnrshp	82			1		164	
		Health Net Comm Solutions	129		1	1		192	
		Health Plan of San Joaquin	6					6	
		Inland Empire Health Plan	5					5	
		Kern Family Health Care	7					7	
		KP Cal, LLC	2					2	
		L.A. Care Health Plan	4					7	
		Molina Healthcare Partner	2					2	
		Santa Clara Family H.P.	4					4	
		County Subtotal	241		1	2		389	
	Total			7,458		27	148	23	13,241
	Total			10,331	1	28	148	23	18,485

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	Language														
Dental	Arabic									2				4	
	Armenian						4			4			2	16	
	Cambodian							1						1	
	Chinese						2	1	1	4			2	10	
	English		1				134	213	139	98	111	1	188	1,178	
	Farsi									1				5	
	Hmong						12	5			1		5	43	
	Korean						6								
	No Valid Data						1	5		1			1	3	
	Russian						12	27	2	2		1	3	52	
	Spanish						244	323	69	188	277	8	257	1,540	1
	Tagalog								1	3			1	10	
	Vietnamese									1	3		1	11	
Total			1			415	575	212	304	392	10	460	2,873	1	
Medical	Arabic						6	1	1	1	1		4	63	
	Armenian						3	9			5	1	44	33	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Dental	Arabic				6
	Armenian				26
	Cambodian				2
	Chinese				20
	English	1			2,064
	Farsi				6
	Hmong				66
	Korean				6
	No Valid Data				11
	Russian				99
	Spanish				2,907
	Tagalog				15
	Vietnamese				16
Total		1			5,244
Medical	Arabic				77
	Armenian		2	1	98

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 F05 = Did Not Choose This Plan

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type		Disenrollment														
Disenrollment Reason Code		E07D	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	Language															
Medical	Cambodian			1				1	2		1		18	24		
	Chinese		2				13	11	5	3	2	4	17	69		
	English		13	69	1	3	659	714	198	107	266	116	1,506	4,643		
	Farsi						5	2					7	28		
	Hmong						10	19			5		62	84		
	Korean								1		7		4	1		
	No Response, Client declined to state		1				1	1							3	
	No Valid Data			2	3			6	15	3		6	1	22	25	
	Russian							5	23			5		31	39	
	Spanish			4	19		1	196	199	46	52	85	54	803	2,325	
	Tagalog							3	1			1	1		9	
	Vietnamese							6	16	6	4		2	31	112	
	Total		1	21	92	1	4	913	1,012	262	167	384	179	2,549	7,458	
Total		1	22	92	1	4	1,328	1,587	474	471	776	189	3,009	10,331	1	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/1/2009 12:00:00 AM and 8/31/2009

Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Medical	Cambodian				47
	Chinese				126
	English	26	107	17	8,445
	Farsi		1	1	44
	Hmong				180
	Korean				13
	No Response, Client declined to state				6
	No Valid Data				83
	Russian			1	104
	Spanish	1	36	4	3,825
	Tagalog				15
	Vietnamese			1	178
	Total		27	148	23
Total		28	148	23	18,485

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