



December 8, 2009

DHCS HCO 09-2816R1
(Corrected Copy)

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12 - DEFAULT REPORT – 8/25/09 – 9/24/09

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: This revised report eliminates any replication of Defaults caused by multiple system steps being counted for the same Default.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 9/25/2009 00:00:00 and 10/26/2009

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	Access Dental Plan	158	38 %	263	62 %	421	100 %
		Community Dental Svc, Inc.	309	78 %	85	22 %	394	100 %
		HealthNet of California	256	67 %	128	33 %	384	100 %
		Liberty Dental Plan of CA	259	63 %	152	37 %	411	100 %
		Western Dental Services	74	17 %	359	83 %	433	100 %
	Dental Total			1,056	52 %	987	48 %	2,043
Medical	ALAMEDA	Alameda Alliance For Health	935	67 %	455	33 %	1,390	100 %
		Blue Cross of CA Partnrsip	200	56 %	154	44 %	354	100 %
	CONTRA COSTA	Blue Cross of CA Partnrsip	70	63 %	41	37 %	111	100 %
		Contra Costa Health Plan	414	62 %	249	38 %	663	100 %
	FRESNO	Blue Cross of CA Partnrsip	344	38 %	567	62 %	911	100 %
		Health Net Comm Solutions	478	49 %	490	51 %	968	100 %
	KERN	Health Net Comm Solutions	544	69 %	245	31 %	789	100 %
		Kern Family Health Care	424	42 %	590	58 %	1,014	100 %
	LOS ANGELES	Health Net Comm Solutions	3,396	60 %	2,228	40 %	5,624	100 %
		L.A. Care Health Plan	4,795	57 %	3,686	43 %	8,481	100 %
	RIVERSIDE	Inland Empire Health Plan	1,273	62 %	766	38 %	2,039	100 %
		Molina Healthcare Partner	1,278	81 %	298	19 %	1,576	100 %
	SACRAMENTO	Blue Cross of CA Partnrsip	293	47 %	337	53 %	630	100 %
		Health Net Comm Solutions	535	75 %	176	25 %	711	100 %
		KP Cal, LLC		0 %	68	100 %	68	100 %
		Molina Healthcare Partner	244	65 %	134	35 %	378	100 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 9/25/2009 00:00:00 and 10/26/2009

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN BERNARDINO	Inland Empire Health Plan	1,314	57 %	982	43 %	2,296	100 %	
		Molina Healthcare Partner	1,103	74 %	385	26 %	1,488	100 %	
	SAN DIEGO	Care1st Partner Plan, LLC	290	79 %	77	21 %	367	100 %	
		Community Hlth Grp Partner	267	46 %	315	54 %	582	100 %	
		Health Net Comm Solutions	452	71 %	185	29 %	637	100 %	
		KP Cal, LLC		0 %	29	100 %	29	100 %	
		Molina Healthcare Partner	530	71 %	212	29 %	742	100 %	
		SAN FRANCISCO	Blue Cross of CA Partnrshp	176	80 %	45	20 %	221	100 %
		San Francisco Health Plan	200	58 %	142	42 %	342	100 %	
	SAN JOAQUIN	Blue Cross of CA Partnrshp	278	63 %	160	37 %	438	100 %	
		Health Plan of San Joaquin	221	44 %	287	56 %	508	100 %	
	SANTA CLARA	Blue Cross of CA Partnrshp	510	79 %	138	21 %	648	100 %	
		Santa Clara Family H.P.	604	61 %	382	39 %	986	100 %	
	STANISLAUS	Blue Cross of CA Partnrshp	213	44 %	275	56 %	488	100 %	
		Health Net Comm Solutions	461	78 %	132	22 %	593	100 %	
	TULARE	Blue Cross of CA Partnrshp	293	42 %	398	58 %	691	100 %	
		Health Net Comm Solutions	341	67 %	170	33 %	511	100 %	
		Medical Total		22,476	60 %	14,798	40 %	37,274	100 %
	Total			23,532	60 %	15,785	40 %	39,317	100 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

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COPS-12.2 – Default Report

Data for transactions between 9/25/2009 00:00:00 and 10/26/2009

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental	Arabic	2	100 %		0 %	2	100 %
	Armenian	2	40 %	3	60 %	5	100 %
	Chinese	10	63 %	6	38 %	16	100 %
	English	813	51 %	782	49 %	1,595	100 %
	Farsi		0 %	1	100 %	1	100 %
	Hmong	25	52 %	23	48 %	48	100 %
	Russian	32	44 %	40	56 %	72	100 %
	Spanish	153	57 %	114	43 %	267	100 %
	Tagalog	1	50 %	1	50 %	2	100 %
	Vietnamese	18	51 %	17	49 %	35	100 %
	Dental Total		1,056	52 %	987	48 %	2,043
Medical	Arabic	72	76 %	23	24 %	95	100 %
	Armenian	75	50 %	75	50 %	150	100 %
	Cambodian	22	45 %	27	55 %	49	100 %
	Chinese	232	71 %	97	29 %	329	100 %
	English	14,102	59 %	9,782	41 %	23,884	100 %
	Farsi	24	60 %	16	40 %	40	100 %
	Hmong	50	50 %	50	50 %	100	100 %
	Korean	42	79 %	11	21 %	53	100 %
	No Response, Client declined to state	14	82 %	3	18 %	17	100 %
	Russian	48	62 %	30	38 %	78	100 %
	Spanish	7,672	63 %	4,555	37 %	12,227	100 %
Tagalog	27	63 %	16	37 %	43	100 %	

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Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical	Vietnamese	96	46 %	113	54 %	209	100 %
	Medical Total	22,476	60 %	14,798	40 %	37,274	100 %
Total		23,532	60 %	15,785	40 %	39,317	100 %

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