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December 8, 2009

DHCS HCO 09-3463

Ms. Lauren Gomez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12.2 - DEFAULT REPORT – Effective Date of 12/1/09

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Gomez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 10/27/2009 12:00:00 AM and 11/23/2009

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	Alameda Alliance For Health	510	67 %	247	33 %	757	3 %
		Blue Cross of CA Partnrshp	297	75 %	101	25 %	398	2 %
	CONTRA COSTA	Blue Cross of CA Partnrshp	45	51 %	44	49 %	89	0 %
		Contra Costa Health Plan	318	61 %	206	39 %	524	2 %
	FRESNO	Blue Cross of CA Partnrshp	118	27 %	326	73 %	444	2 %
		Health Net Comm Solutions	398	56 %	311	44 %	709	3 %
	KERN	Health Net Comm Solutions	380	75 %	124	25 %	504	2 %
		Kern Family Health Care	278	47 %	317	53 %	595	2 %
	LOS ANGELES	Health Net Comm Solutions	1,887	55 %	1,533	45 %	3,420	13 %
		L.A. Care Health Plan	4,161	62 %	2,511	38 %	6,672	25 %
	RIVERSIDE	Inland Empire Health Plan	939	63 %	562	37 %	1,501	6 %
		Molina Healthcare Partner	926	84 %	180	16 %	1,106	4 %
	SACRAMENTO	Blue Cross of CA Partnrshp	222	50 %	224	50 %	446	2 %
		Health Net Comm Solutions	299	69 %	133	31 %	432	2 %
		KP Cal, LLC		0 %	57	100 %	57	0 %
		Molina Healthcare Partner	293	77 %	87	23 %	380	1 %
	SAN BERNARDINO	Inland Empire Health Plan	978	58 %	713	42 %	1,691	6 %
		Molina Healthcare Partner	805	76 %	250	24 %	1,055	4 %
	SAN DIEGO	Care1st Partner Plan, LLC	238	84 %	45	16 %	283	1 %
		Community Hlth Grp Partner	274	58 %	199	42 %	473	2 %
		Health Net Comm Solutions	208	65 %	112	35 %	320	1 %
		KP Cal, LLC		0 %	27	100 %	27	0 %

Legend:
A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)
P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

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California Health Care Options

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	Molina Healthcare Partner	419	73 %	156	27 %	575	2 %
	SAN FRANCISCO	Blue Cross of CA Partnrshp	74	58 %	54	42 %	128	0 %
		San Francisco Health Plan	178	66 %	93	34 %	271	1 %
	SAN JOAQUIN	Blue Cross of CA Partnrshp	134	59 %	93	41 %	227	1 %
		Health Plan of San Joaquin	238	51 %	228	49 %	466	2 %
	SANTA CLARA	Blue Cross of CA Partnrshp	217	61 %	140	39 %	357	1 %
		Santa Clara Family H.P.	583	68 %	270	32 %	853	3 %
	STANISLAUS	Blue Cross of CA Partnrshp	59	24 %	182	76 %	241	1 %
		Health Net Comm Solutions	419	81 %	98	19 %	517	2 %
	TULARE	Blue Cross of CA Partnrshp	133	30 %	307	70 %	440	2 %
		Health Net Comm Solutions	345	70 %	145	30 %	490	2 %
	Medical Total		16,373	62 %	10,075	38 %	26,448	100 %
Dental	SACRAMENTO	Access Dental Plan	108	41 %	157	59 %	265	21 %
		Community Dental Svc, Inc.	183	74 %	65	26 %	248	19 %
		HealthNet of California	162	67 %	80	33 %	242	19 %
		Liberty Dental Plan of CA	179	69 %	79	31 %	258	20 %
		Western Dental Services	35	13 %	239	87 %	274	21 %
	Dental Total		667	52 %	620	48 %	1,287	100 %
Total			17,040	61 %	10,695	39 %	27,735	100 %

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Data for transactions between 10/27/2009 12:00:00 AM and 11/23/2009

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical		2	67 %	1	33 %	3	0 %
	Arabic	122	85 %	22	15 %	144	1 %
	Armenian	63	50 %	64	50 %	127	0 %
	Cambodian	19	45 %	23	55 %	42	0 %
	Chinese	174	74 %	62	26 %	236	1 %
	English	10,065	61 %	6,510	39 %	16,575	63 %
	Farsi	8	47 %	9	53 %	17	0 %
	Hmong	27	43 %	36	57 %	63	0 %
	Korean	18	78 %	5	22 %	23	0 %
	No Response, Client declined to state	6	50 %	6	50 %	12	0 %
	Russian	32	60 %	21	40 %	53	0 %
	Spanish	5,710	64 %	3,258	36 %	8,968	34 %
	Tagalog	35	76 %	11	24 %	46	0 %
	Vietnamese	92	66 %	47	34 %	139	1 %
	Medical Total	16,373	62 %	10,075	38 %	26,448	100 %
Dental			0 %	1	100 %	1	0 %
	Arabic	4	100 %		0 %	4	0 %
	Armenian	3	75 %	1	25 %	4	0 %
	Cambodian		0 %	3	100 %	3	0 %
	Chinese		0 %	1	100 %	1	0 %
	English	526	53 %	468	47 %	994	77 %
	Hmong	5	42 %	7	58 %	12	1 %
	Korean	1	100 %		0 %	1	0 %

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Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental	Russian	13	28 %	33	72 %	46	4 %
	Spanish	108	54 %	92	46 %	200	16 %
	Tagalog		0 %	2	100 %	2	0 %
	Vietnamese	7	37 %	12	63 %	19	1 %
	Dental Total	667	52 %	620	48 %	1,287	100 %
Total		17,040	61 %	10,695	39 %	27,735	100 %

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