



January 11, 2010

DHCS HCO 10-3852

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12.2 - DEFAULT REPORT – Effective Date of 1/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Enriquez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,


for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	Access Dental Plan	102	27 %	269	73 %	371	18 %
		Community Dental Svc, Inc.	263	75 %	88	25 %	351	17 %
		HealthNet of California	260	64 %	144	36 %	404	20 %
		Liberty Dental Plan of CA	236	46 %	273	54 %	509	25 %
		Western Dental Services	35	8 %	397	92 %	432	21 %
	Dental Total		896	43 %	1,171	57 %	2,067	100 %
Medical	ALAMEDA	Alameda Alliance For Health	900	66 %	460	34 %	1,360	2 %
		Blue Cross of CA Partnrshp	551	77 %	167	23 %	718	1 %
	CONTRA COSTA	Blue Cross of CA Partnrshp	80	43 %	108	57 %	188	0 %
		Contra Costa Health Plan	549	67 %	269	33 %	818	1 %
	FRESNO	Blue Cross of CA Partnrshp	182	24 %	572	76 %	754	1 %
		Health Net Comm Solutions	622	50 %	610	50 %	1,232	2 %
	KERN	Health Net Comm Solutions	607	70 %	263	30 %	870	1 %
		Kern Family Health Care	465	43 %	615	57 %	1,080	2 %
	LOS ANGELES	Health Net Comm Solutions	3,220	48 %	3,457	52 %	6,677	11 %
		L.A. Care Health Plan	7,864	59 %	5,576	41 %	13,440	22 %
	RIVERSIDE	Inland Empire Health Plan	1,388	58 %	985	42 %	2,373	4 %
		Molina Healthcare Partner	1,439	81 %	337	19 %	1,776	3 %
	SACRAMENTO	Blue Cross of CA Partnrshp	2,820	74 %	990	26 %	3,810	6 %
		Health Net Comm Solutions	3,742	91 %	391	9 %	4,133	7 %
		KP Cal, LLC		0 %	179	100 %	179	0 %
Molina Healthcare Partner		5,350	95 %	261	5 %	5,611	9 %	

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

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Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN BERNARDINO	Inland Empire Health Plan	1,759	58 %	1,257	42 %	3,016	5 %	
		Molina Healthcare Partner	1,432	77 %	424	23 %	1,856	3 %	
	SAN DIEGO	Care1st Partner Plan, LLC	393	81 %	95	19 %	488	1 %	
		Community Hlth Grp Partner	506	53 %	455	47 %	961	2 %	
		Health Net Comm Solutions	364	63 %	218	37 %	582	1 %	
		KP Cal, LLC		0 %	46	100 %	46	0 %	
		Molina Healthcare Partner	833	71 %	339	29 %	1,172	2 %	
		SAN FRANCISCO	Blue Cross of CA Partnrshp	138	68 %	64	32 %	202	0 %
		San Francisco Health Plan	321	64 %	181	36 %	502	1 %	
	SAN JOAQUIN	Blue Cross of CA Partnrshp	239	55 %	197	45 %	436	1 %	
		Health Plan of San Joaquin	406	48 %	432	52 %	838	1 %	
	SANTA CLARA	Blue Cross of CA Partnrshp	331	65 %	177	35 %	508	1 %	
		Santa Clara Family H.P.	941	66 %	494	34 %	1,435	2 %	
	STANISLAUS	Blue Cross of CA Partnrshp	88	22 %	315	78 %	403	1 %	
		Health Net Comm Solutions	613	78 %	170	22 %	783	1 %	
	TULARE	Blue Cross of CA Partnrshp	194	24 %	620	76 %	814	1 %	
		Health Net Comm Solutions	527	69 %	235	31 %	762	1 %	
		Medical Total		38,864	65 %	20,959	35 %	59,823	100 %
	Total			39,760	64 %	22,130	36 %	61,890	100 %

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COPS-12.2 – Default Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental			0 %	1	100 %	1	0 %
	Arabic		0 %	2	100 %	2	0 %
	Armenian		0 %	2	100 %	2	0 %
	Chinese	10	56 %	8	44 %	18	1 %
	English	734	44 %	946	56 %	1,680	81 %
	Farsi	2	50 %	2	50 %	4	0 %
	Hmong	6	16 %	32	84 %	38	2 %
	Russian	11	28 %	29	73 %	40	2 %
	Spanish	125	48 %	135	52 %	260	13 %
	Tagalog	2	100 %		0 %	2	0 %
	Vietnamese	6	30 %	14	70 %	20	1 %
	Dental Total		896	43 %	1,171	57 %	2,067
Medical		2	50 %	2	50 %	4	0 %
	Arabic	84	74 %	29	26 %	113	0 %
	Armenian	107	47 %	123	53 %	230	0 %
	Cambodian	63	58 %	46	42 %	109	0 %
	Chinese	508	73 %	191	27 %	699	1 %
	English	25,821	65 %	13,952	35 %	39,773	66 %
	Farsi	32	62 %	20	38 %	52	0 %
	Hmong	124	55 %	100	45 %	224	0 %
	Korean	32	73 %	12	27 %	44	0 %
	No Response, Client declined to state	9	60 %	6	40 %	15	0 %
	Russian	393	83 %	83	17 %	476	1 %

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Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical	Spanish	11,436	65 %	6,219	35 %	17,655	30 %
	Tagalog	64	74 %	22	26 %	86	0 %
	Vietnamese	189	55 %	154	45 %	343	1 %
	Medical Total	38,864	65 %	20,959	35 %	59,823	100 %
Total		39,760	64 %	22,130	36 %	61,890	100 %

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