



January 11, 2010

DHCS HCO 10-3855

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - MONTHLY DISENROLLMENT REPORT – Effective Date of 1/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,


for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Dental	KERN	American Health Guard												1
		County Subtotal												1
	LOS ANGELES	Access Dental Plan				205	191	58	158	260	2	169	957	1
		American Health Guard				28	15	16	26	25		45	240	
		Care 1st Health Plan				18	9	3	7	5		15	63	
		Community Dental Svc, Inc.				1	6	2		5		5	19	
		Health Net				25	18	16	11	9		34	84	
		Liberty Dental Plan of CA				5	13	4	5	6		4	20	
		SafeGuard Dental, Inc.				12	13	13	3	2		15	63	
		Western Dental Services				15	36	12	14	9		36	186	
		County Subtotal				309	301	124	224	321	2	323	1,632	1
	SACRAMENTO	Access Dental Plan				17	40	37	18	6		31	387	
		Community Dental Svc, Inc.				6	2	3	5	7		19	142	
		HealthNet of California				5	17	2	4	3		4	137	
		Liberty Dental Plan of CA				11	29	7	15	8		20	198	
		Western Dental Services		1		21	48	13	13	8	1	134	347	
		County Subtotal		1		60	136	62	55	32	1	208	1,211	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
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Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Dental	KERN	American Health Guard				1	
		County Subtotal				1	
	LOS ANGELES	Access Dental Plan				2,001	
		American Health Guard				395	
		Care 1st Health Plan				120	
		Community Dental Svc, Inc.				38	
		Health Net				197	
		Liberty Dental Plan of CA				57	
		SafeGuard Dental, Inc.				121	
		Western Dental Services				308	
		County Subtotal				3,237	
		SACRAMENTO	Access Dental Plan		2		
	Community Dental Svc, Inc.			2			186
	HealthNet of California						172
	Liberty Dental Plan of CA						288
	Western Dental Services						586
	County Subtotal			4			1,770

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Plan Type	County Name	Plan Name														
Dental	SAN BERNARDINO	Access Dental Plan											2			
		County Subtotal											2			
	Total		1			369	437	186	279	353	3	531	2,846	1		
Medical	ALAMEDA	Alameda Alliance For Health	2			8	5	4		3	2	5	42			
		Blue Cross of CA Partnrshp				7	12		2	3		4	95			
		Contra Costa Health Plan												13		
		Health Net Comm Solutions									1	1		5		
		Health Plan of San Joaquin								1				1		
		L.A. Care Health Plan								1				8		
		San Francisco Health Plan										1		3		
		Santa Clara Family H.P.													5	
		County Subtotal		2			15	17	4	4	6	4	10	172		
	CONTRA COSTA	Alameda Alliance For Health												20		
		Blue Cross of CA Partnrshp				8	5		1	8	1	9		81		
		Contra Costa Health Plan				5	2	2		1		5		42		
		Health Net Comm Solutions												4		
		Health Plan of San Joaquin												5		
		Inland Empire Health Plan									1		2			

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	SAN BERNARDINO	Access Dental Plan				2
		County Subtotal				2
	Total		4			5,010
Medical	ALAMEDA	Alameda Alliance For Health		3		74
		Blue Cross of CA Partnrshp		2		125
		Contra Costa Health Plan				13
		Health Net Comm Solutions				7
		Health Plan of San Joaquin				2
		L.A. Care Health Plan				9
		San Francisco Health Plan				4
		Santa Clara Family H.P.				5
		County Subtotal			5	
	CONTRA COSTA	Alameda Alliance For Health				20
		Blue Cross of CA Partnrshp				113
		Contra Costa Health Plan		2		59
		Health Net Comm Solutions				4
		Health Plan of San Joaquin				5
		Inland Empire Health Plan				3

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Kern Family Health Care											2		
		KP Cal, LLC											1		
		L.A. Care Health Plan				1							5		
		Molina Healthcare Partner											1		
		San Francisco Health Plan									2		6		
		Santa Clara Family H.P.									1				
		County Subtotal				14	7	2	1	9	5	14	169		
	FRESNO	Alameda Alliance For Health												3	
		Blue Cross of CA Partnrshp	2			187	383	25	11	68	2	427	727		
		Community Hlth Grp Partner												2	
		Health Net Comm Solutions				13	9		1	6	2	22	121		
		Health Plan of San Joaquin												3	
		Inland Empire Health Plan												15	
		Kern Family Health Care									1				
		L.A. Care Health Plan													8
		Molina Healthcare Partner													4
		Santa Clara Family H.P.													3
		County Subtotal	2			200	392	25	12	74	5	449	886		

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Medical	CONTRA COSTA	Kern Family Health Care				2	
		KP Cal, LLC				1	
		L.A. Care Health Plan				6	
		Molina Healthcare Partner				1	
		San Francisco Health Plan				8	
		Santa Clara Family H.P.				1	
		County Subtotal			2		223
	FRESNO	Alameda Alliance For Health					3
		Blue Cross of CA Partnrshp					1,832
		Community Hlth Grp Partner					2
		Health Net Comm Solutions			1	2	177
		Health Plan of San Joaquin					3
		Inland Empire Health Plan					15
		Kern Family Health Care					1
		L.A. Care Health Plan					8
		Molina Healthcare Partner					4
		Santa Clara Family H.P.					3
		County Subtotal			1	2	2,048

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Plan Type	County Name	Plan Name													
Medical	KERN	Alameda Alliance For Health											1		
		Blue Cross of CA Partnrshp									4	4	31		
		Community Hlth Grp Partner											1		
		Health Net Comm Solutions				39	36	6	2	10	6	24	228		
		Health Plan of San Joaquin											3		
		Inland Empire Health Plan										1	7		
		Kern Family Health Care		7		9	22	1	1	1		10	117		
		L.A. Care Health Plan					1				5	5	34		
		County Subtotal		7		48	59	7	3	11	15	44	422		
	LOS ANGELES	Alameda Alliance For Health												3	
		Blue Cross of CA Partnrshp						1				1	2	15	
		Community Hlth Grp Partner										1	2	4	
		Health Net Comm Solutions			1	61	135	77	38	58	2	460	1,207		
		Inland Empire Health Plan				3					7	12	117		
		Kern Family Health Care										3	19		
		L.A. Care Health Plan		1		73	90	37	40	47	3	388	1,368		
		Molina Healthcare Partner									7		57		
		San Francisco Health Plan												1	

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Medical	KERN	Alameda Alliance For Health				1	
		Blue Cross of CA Partnrsdp				39	
		Community Hlth Grp Partner				1	
		Health Net Comm Solutions		1		352	
		Health Plan of San Joaquin				3	
		Inland Empire Health Plan				8	
		Kern Family Health Care				168	
		L.A. Care Health Plan				45	
		County Subtotal			1		617
	LOS ANGELES	Alameda Alliance For Health					3
		Blue Cross of CA Partnrsdp					19
		Community Hlth Grp Partner					7
		Health Net Comm Solutions	3	27	6		2,075
		Inland Empire Health Plan					139
		Kern Family Health Care					22
		L.A. Care Health Plan	1	71	10		2,129
		Molina Healthcare Partner					64
		San Francisco Health Plan					1

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Santa Clara Family H.P.											6		
		County Subtotal	1		1	137	226	114	78	105	21	867	2,797		
	MARIN	Alameda Alliance For Health											2		
		County Subtotal											2		
	RIVERSIDE	Alameda Alliance For Health												1	
		Blue Cross of CA Partnrshp									2			10	
		Community Hlth Grp Partner								1	2			1	
		Health Net Comm Solutions									6	1		42	
		Health Plan of San Joaquin												1	
		Inland Empire Health Plan				1	8		1	2	14	38		154	
		Kern Family Health Care												3	
		KP Cal, LLC										2			6
		L.A. Care Health Plan									9	7		66	
		Molina Healthcare Partner				25	54	17	16	38	3	62		287	1
		County Subtotal				26	62	17	17	41	38	108		571	1
	SACRAMENTO	Alameda Alliance For Health												7	
		Blue Cross of CA Partnrshp				34	82	18	8	10	7	167		403	
		Contra Costa Health Plan					1							10	

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Santa Clara Family H.P.				6
		County Subtotal	4	98	16	4,465
	MARIN	Alameda Alliance For Health				2
		County Subtotal				2
	RIVERSIDE	Alameda Alliance For Health				1
		Blue Cross of CA Partnrshp				12
		Community Hlth Grp Partner				4
		Health Net Comm Solutions				49
		Health Plan of San Joaquin				1
		Inland Empire Health Plan	2	2		222
		Kern Family Health Care				3
		KP Cal, LLC				8
		L.A. Care Health Plan				82
		Molina Healthcare Partner		4		507
		County Subtotal	2	6		889
			SACRAMENTO	Alameda Alliance For Health		
Blue Cross of CA Partnrshp	1			5		735
Contra Costa Health Plan						11

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Plan Type	County Name	Plan Name												
Medical	SACRAMENTO	Health Net Comm Solutions				23	9	7	3	9		68	172	
		Health Plan of San Joaquin											21	
		Inland Empire Health Plan										1	11	
		Kern Family Health Care												2
		KP Cal, LLC	3			1	1	3	1	1		5	20	
		L.A. Care Health Plan									2			5
		Molina Healthcare Partner				11	11	8	3	4	1	74	162	
		San Francisco Health Plan									1			1
		County Subtotal	3			69	104	36	15	24	11	315	814	
	SAN BERNARDINO	Alameda Alliance For Health												2
		Blue Cross of CA Partnrshp									1	2	1	
		Community Hlth Grp Partner												2
		Contra Costa Health Plan												3
		Health Net Comm Solutions				2		1			1			50
		Health Plan of San Joaquin												1
		Inland Empire Health Plan				5	5	5		1	11	32	139	
		L.A. Care Health Plan				5			4		18	9	123	
		Molina Healthcare Partner	1			32	56	13	13	38	1	34	314	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SACRAMENTO	Health Net Comm Solutions	5	1	14	311
		Health Plan of San Joaquin				21
		Inland Empire Health Plan				12
		Kern Family Health Care				2
		KP Cal, LLC				35
		L.A. Care Health Plan				7
		Molina Healthcare Partner		2		276
		San Francisco Health Plan				2
		County Subtotal		6	8	14
	SAN BERNARDINO	Alameda Alliance For Health				2
		Blue Cross of CA Partnrshp				4
		Community Hlth Grp Partner				2
		Contra Costa Health Plan				3
		Health Net Comm Solutions				54
		Health Plan of San Joaquin				1
		Inland Empire Health Plan		9	2	209
		L.A. Care Health Plan		1		160
		Molina Healthcare Partner		5	1	508

Disenrollment Reason Codes:

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- E04 = Deceased
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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN BERNARDINO	County Subtotal	1			44	61	19	17	39	32	77	635		
		SAN DIEGO												5	
			Blue Cross of CA Partnrshp												5
			Care1st Partner Plan, LLC				9	23	1	2	7		29	54	
			Community Hlth Grp Partner				23	25	7	7	5		89	113	
			Contra Costa Health Plan												3
			Health Net Comm Solutions				364	215	21	30	25	4	808	864	
			Health Plan of San Joaquin												3
			Inland Empire Health Plan												14
			Kern Family Health Care												6
			KP Cal, LLC	1			1	4	2		2	1	4	4	
			L.A. Care Health Plan									1		4	
			Molina Healthcare Partner				9	40	3	3	11		32	107	
			County Subtotal	1			406	307	34	42	50	6	962	1,177	
		SAN FRANCISCO	Alameda Alliance For Health												7
			Blue Cross of CA Partnrshp				3	3	1	1	3		4	52	
			Contra Costa Health Plan												7
			Health Net Comm Solutions												9
			Health Plan of San Joaquin												1

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Initiation Codes:

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN BERNARDINO	County Subtotal		15	3	943
	SAN DIEGO	Blue Cross of CA Partnrsph				5
		Care1st Partner Plan, LLC	1	1		127
		Community Hlth Grp Partner	1	2		272
		Contra Costa Health Plan				3
		Health Net Comm Solutions	11	9	2	2,353
		Health Plan of San Joaquin				3
		Inland Empire Health Plan				14
		Kern Family Health Care				6
		KP Cal, LLC				19
		L.A. Care Health Plan				5
		Molina Healthcare Partner	3	2	1	211
		County Subtotal	16	14	3	3,018
	SAN FRANCISCO	Alameda Alliance For Health				7
		Blue Cross of CA Partnrsph				67
		Contra Costa Health Plan				7
		Health Net Comm Solutions				9
		Health Plan of San Joaquin				1

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- X01 = Waiver Programs exemption
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SAN FRANCISCO	Inland Empire Health Plan										1		
		KP Cal, LLC											1	
		San Francisco Health Plan				4	6			2		5	25	
		Santa Clara Family H.P.											3	
		County Subtotal				7	9	1	1	5		10	105	
	SAN JOAQUIN	Alameda Alliance For Health										2	11	
		Blue Cross of CA Partnrshp				7	16	1		4	2	20	109	
		Contra Costa Health Plan										1	8	
		Health Net Comm Solutions									3		19	
		Health Plan of San Joaquin	2			8	6	1				5	41	
		L.A. Care Health Plan									1		3	
		Molina Healthcare Partner											7	
		County Subtotal	2			15	22	2		4	6	28	199	
	SANTA CLARA	Alameda Alliance For Health									1		4	
		Blue Cross of CA Partnrshp				14	44	3	4	15	2	16	98	
		Health Net Comm Solutions										1	3	
		Health Plan of San Joaquin										1	5	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN FRANCISCO	Inland Empire Health Plan				1
		KP Cal, LLC				1
		San Francisco Health Plan				42
		Santa Clara Family H.P.				3
		County Subtotal				138
	SAN JOAQUIN	Alameda Alliance For Health				13
		Blue Cross of CA Partnrshp				159
		Contra Costa Health Plan				9
		Health Net Comm Solutions				22
		Health Plan of San Joaquin		1		64
		L.A. Care Health Plan				4
		Molina Healthcare Partner				7
		Santa Clara Family H.P.				1
		County Subtotal		1		279
	SANTA CLARA	Alameda Alliance For Health				5
		Blue Cross of CA Partnrshp				196
		Health Net Comm Solutions				4
		Health Plan of San Joaquin				6

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Inland Empire Health Plan											2		
		Kern Family Health Care											1		
		L.A. Care Health Plan							1		1		7		
		Molina Healthcare Partner									1				
		San Francisco Health Plan											4		
		Santa Clara Family H.P.				11	20	2		3		6	52		
		County Subtotal				25	64	5	5	18	5	24	176		
	STANISLAUS	Alameda Alliance For Health												9	
		Blue Cross of CA Partnrshp				8	8	4	3		6	11	59		
		Care1st Partner Plan, LLC									1				
		Contra Costa Health Plan											1		
		Health Net Comm Solutions				1	8	1		3		16	55		
		Health Plan of San Joaquin											4		
		Inland Empire Health Plan									1		4		
		Kern Family Health Care											4		
		L.A. Care Health Plan											3		
		Molina Healthcare Partner									1		1		
		Santa Clara Family H.P.				1							7		

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SANTA CLARA	Inland Empire Health Plan				2
		Kern Family Health Care				1
		L.A. Care Health Plan				9
		Molina Healthcare Partner				1
		San Francisco Health Plan				4
		Santa Clara Family H.P.		1		95
		County Subtotal		1		323
	STANISLAUS	Alameda Alliance For Health				9
		Blue Cross of CA Partnrshp		1		100
		Care1st Partner Plan, LLC				1
		Contra Costa Health Plan				1
		Health Net Comm Solutions				84
		Health Plan of San Joaquin				4
		Inland Empire Health Plan				5
		Kern Family Health Care				4
		L.A. Care Health Plan				3
		Molina Healthcare Partner				2
		Santa Clara Family H.P.				8

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Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	STANISLAUS	County Subtotal				10	16	5	3	3	9	27	147	
	TULARE	Blue Cross of CA Partnrshp				4	85	2		2		69	132	
		Health Net Comm Solutions					17		3	4	2	33	145	
		Inland Empire Health Plan									4		3	
		Kern Family Health Care											8	
		L.A. Care Health Plan											8	
		Molina Healthcare Partner											4	
		Santa Clara Family H.P.						1						
		County Subtotal				4	103	2	3	6	6	102	300	
	Total			12	7	1	1,020	1,449	273	201	395	163	3,039	8,570
Total			13	7	1	1,389	1,886	459	480	748	166	3,570	11,416	2

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	STANISLAUS	County Subtotal		1		221
	TULARE	Blue Cross of CA Partnrshp	1			295
		Health Net Comm Solutions				204
		Inland Empire Health Plan				7
		Kern Family Health Care				8
		L.A. Care Health Plan				8
		Molina Healthcare Partner				4
		Santa Clara Family H.P.				1
		County Subtotal	1			527
		Total		29	153	38
Total		33	153	38	20,361	

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Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic				4	1						10			
	Armenian										1	3			
	Cambodian							1				3			
	Chinese					5			1		3	13			
	English	1			123	201	98	79	119	1	275	1,428	1	4	
	Farsi										1				
	Hmong							2			16	18			
	Korean				3	1									
	No Valid Data					2				1		3	7		
	Russian				3	19	6	5	1		9	93			
	Spanish				233	206	80	193	230	2	217	1,247			
	Tagalog											5			
	Vietnamese				3	2	1		1		6	19			
Total		1			369	437	186	279	353	3	531	2,846	1	4	
Medical												1			
	Arabic				12	2	1	1	5		86	74			

Disenrollment Reason Codes:

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		15
	Armenian		4
	Cambodian		4
	Chinese		22
	English		2,330
	Farsi		1
	Hmong		36
	Korean		4
	No Valid Data		13
	Russian		136
	Spanish		2,408
	Tagalog		5
	Vietnamese		32
Total			5,010
Medical			1
	Arabic		181

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Initiation Codes:

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- X01 = Waiver Programs exemption
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Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E13P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Armenian				2	2	1				30	27			4
	Cambodian				2	3	1				10	33			
	Chinese				5	10	5	2	2	6	14	75			1
	English	11	6		672	895	192	121	277	95	1,745	5,172		25	105
	Farsi				3	6			1		4	29			
	Hmong				14	76			3		69	67			1
	Korean				1	1		1	1	1	2	3			
	No Response, Client declined to state					1						4			
	No Valid Data				12	16		2		1	20	26			
	Russian				9	45	1		2		27	127			2
	Spanish	1	1	1	283	361	68	70	104	60	987	2,827	1	4	38
	Tagalog				2	2	1				15	16			1
	Vietnamese				3	29	3	4			30	89			1
Total		12	7	1	1,020	1,449	273	201	395	163	3,039	8,570	1	29	153
Total		13	7	1	1,389	1,886	459	480	748	166	3,570	11,416	2	33	153

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2009 12:00:00 AM and 12/23/2009

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Armenian		66
	Cambodian		49
	Chinese		120
	English	17	9,333
	Farsi		43
	Hmong		230
	Korean		10
	No Response, Client declined to state		5
	No Valid Data	1	78
	Russian		213
	Spanish	20	4,826
	Tagalog		37
	Vietnamese		159
Total		38	15,351
Total		38	20,361

Disenrollment Reason Codes:

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- E02 = Prior Care
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- E04 = Deceased
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