



February 8, 2010

DHCS HCO 10-4178

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12.2 - DEFAULT REPORT – Effective Date of 2/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Enriquez:

The purpose of this report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	Alameda Alliance For Health	755	63 %	446	37 %	1,201	3 %
		Blue Cross of CA Partnrsbp	446	74 %	159	26 %	605	2 %
	CONTRA COSTA	Blue Cross of CA Partnrsbp	52	51 %	49	49 %	101	0 %
		Contra Costa Health Plan	409	64 %	231	36 %	640	2 %
	FRESNO	Blue Cross of CA Partnrsbp	185	29 %	455	71 %	640	2 %
		Health Net Comm Solutions	632	53 %	550	47 %	1,182	3 %
	KERN	Health Net Comm Solutions	889	73 %	327	27 %	1,216	3 %
		Kern Family Health Care	667	43 %	901	57 %	1,568	4 %
	LOS ANGELES	Health Net Comm Solutions	2,660	51 %	2,595	49 %	5,255	13 %
		L.A. Care Health Plan	5,952	58 %	4,245	42 %	10,197	25 %
	RIVERSIDE	Inland Empire Health Plan	1,141	58 %	835	42 %	1,976	5 %
		Molina Healthcare Partner	1,124	78 %	318	22 %	1,442	4 %
	SACRAMENTO	Blue Cross of CA Partnrsbp	283	41 %	408	59 %	691	2 %
		Health Net Comm Solutions	372	60 %	246	40 %	618	2 %
		KP Cal, LLC		0 %	72	100 %	72	0 %
		Molina Healthcare Partner	484	77 %	143	23 %	627	2 %
	SAN BERNARDINO	Inland Empire Health Plan	1,549	61 %	990	39 %	2,539	6 %
		Molina Healthcare Partner	1,269	77 %	370	23 %	1,639	4 %
	SAN DIEGO	Care1st Partner Plan, LLC	378	78 %	104	22 %	482	1 %
		Community Hlth Grp Partner	413	52 %	384	48 %	797	2 %
Health Net Comm Solutions		229	60 %	152	40 %	381	1 %	
KP Cal, LLC			0 %	36	100 %	36	0 %	

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

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Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN DIEGO	Molina Healthcare Partner	684	72 %	266	28 %	950	2 %	
		Blue Cross of CA Partnrshp	102	76 %	32	24 %	134	0 %	
	SAN FRANCISCO	San Francisco Health Plan	253	67 %	126	33 %	379	1 %	
		Blue Cross of CA Partnrshp	209	56 %	163	44 %	372	1 %	
	SAN JOAQUIN	Health Plan of San Joaquin	360	53 %	322	47 %	682	2 %	
		Blue Cross of CA Partnrshp	293	62 %	180	38 %	473	1 %	
	SANTA CLARA	Santa Clara Family H.P.	796	68 %	380	32 %	1,176	3 %	
		Blue Cross of CA Partnrshp	68	20 %	271	80 %	339	1 %	
	STANISLAUS	Health Net Comm Solutions	519	78 %	150	22 %	669	2 %	
		Blue Cross of CA Partnrshp	168	31 %	380	69 %	548	1 %	
	TULARE	Health Net Comm Solutions	441	68 %	209	32 %	650	2 %	
		Medical Total		23,782	59 %	16,495	41 %	40,277	100 %
	Dental	SACRAMENTO	Access Dental Plan	133	30 %	309	70 %	442	21 %
			Community Dental Svc, Inc.	318	79 %	83	21 %	401	19 %
HealthNet of California			286	68 %	137	32 %	423	20 %	
Liberty Dental Plan of CA			278	67 %	135	33 %	413	19 %	
Western Dental Services			51	11 %	422	89 %	473	22 %	
Dental Total			1,066	50 %	1,086	50 %	2,152	100 %	
Total			24,848	59 %	17,581	41 %	42,429	100 %	

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Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical			0 %	1	100 %	1	0 %
	Arabic	47	58 %	34	42 %	81	0 %
	Armenian	55	35 %	103	65 %	158	0 %
	Cambodian	39	51 %	37	49 %	76	0 %
	Chinese	224	67 %	108	33 %	332	1 %
	English	15,155	58 %	10,946	42 %	26,101	65 %
	Farsi	26	58 %	19	42 %	45	0 %
	Hmong	27	28 %	69	72 %	96	0 %
	Korean	28	76 %	9	24 %	37	0 %
	No Response, Client declined to state	2	18 %	9	82 %	11	0 %
	Russian	29	48 %	32	52 %	61	0 %
	Spanish	7,951	61 %	5,023	39 %	12,974	32 %
	Tagalog	53	77 %	16	23 %	69	0 %
	Vietnamese	146	62 %	89	38 %	235	1 %
	Medical Total		23,782	59 %	16,495	41 %	40,277
Dental	Arabic	4	100 %		0 %	4	0 %
	Armenian	1	33 %	2	67 %	3	0 %
	Cambodian		0 %	1	100 %	1	0 %
	Chinese	14	82 %	3	18 %	17	1 %
	English	799	48 %	873	52 %	1,672	78 %
	Farsi	3	60 %	2	40 %	5	0 %
	Hmong	16	35 %	30	65 %	46	2 %
	Russian	13	30 %	30	70 %	43	2 %

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Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental	Spanish	203	62 %	124	38 %	327	15 %
	Tagalog	2	33 %	4	67 %	6	0 %
	Vietnamese	11	39 %	17	61 %	28	1 %
	Dental Total	1,066	50 %	1,086	50 %	2,152	100 %
Total		24,848	59 %	17,581	41 %	42,429	100 %

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