



February 8, 2010

DHCS HCO 10-4181

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 - MONTHLY DISENROLLMENT REPORT – Effective Date of 2/1/2010**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan						180	174	44	67	231	1	179	
		American Health Guard						19	14	9	9	36		59	
		Care 1st Health Plan						18	7	6	7	6		29	
		Community Dental Svc, Inc.						3	6	2	1	4		7	
		Health Net						24	19	5	5	14		33	
		Liberty Dental Plan of CA						3	4	2	3	1		3	
		SafeGuard Dental, Inc.						11	8	7	4	4		21	
		Western Dental Services						19	36	22	33	8		47	
		County Subtotal						277	268	97	129	304	1	378	
	PLACER	HealthNet of California													
		County Subtotal													
	RIVERSIDE	American Health Guard													
		County Subtotal													
	SACRAMENTO	Access Dental Plan						16	40	19	16	13		38	
		Care 1st Health Plan													
		Community Dental Svc, Inc.						4	10		2	10		10	
		HealthNet of California						18	6	7	9	4		4	

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care  
 E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County  
 B - Bene  
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Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Dental	LOS ANGELES	Access Dental Plan	670					1,546
		American Health Guard	244					390
		Care 1st Health Plan	54					127
		Community Dental Svc, Inc.	11					34
		Health Net	98					198
		Liberty Dental Plan of CA	36					52
		SafeGuard Dental, Inc.	63					118
		Western Dental Services	157					322
		County Subtotal	1,333					2,787
	PLACER	HealthNet of California	3					3
		County Subtotal	3					3
	RIVERSIDE	American Health Guard	1					1
		County Subtotal	1					1
	SACRAMENTO	Access Dental Plan	297		2			441
		Care 1st Health Plan	2					2
		Community Dental Svc, Inc.	147					183
		HealthNet of California	132					180

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Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09		
Plan Type	County Name	Plan Name														
Dental	SACRAMENTO	Liberty Dental Plan of CA						4	22	10	13	4		14		
		Western Dental Services						12	35	28	20	12		72		
		County Subtotal						54	113	64	60	43		138		
	Total						331	381	161	189	347	1	516			
Medical	ALAMEDA	Alameda Alliance For Health					1	7	4			5	1	3		
		Blue Cross of CA Partnrshp						12	12	3	5	8	7	11		
		Contra Costa Health Plan												2	3	
		Health Net Comm Solutions												2		
		Health Plan of San Joaquin													3	
		Inland Empire Health Plan														
		KP Cal, LLC														
		L.A. Care Health Plan														3
		Molina Healthcare Partner														3
		San Francisco Health Plan														
		Santa Clara Family H.P.														
	County Subtotal							1	19	16	3	5	13	12	26	
		CONTRA COSTA	Alameda Alliance For Health												1	2
Blue Cross of CA Partnrshp								7	5		3	3	5	6		

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Plan Type	County Name	Plan Name						
Dental	SACRAMENTO	Liberty Dental Plan of CA	207					274
		Western Dental Services	339					518
		County Subtotal	1,124		2			1,598
	<b>Total</b>		2,461		2			4,389
Medical	ALAMEDA	Alameda Alliance For Health	24			2		47
		Blue Cross of CA Partnrshp	86			2		146
		Contra Costa Health Plan	12					17
		Health Net Comm Solutions	7					9
		Health Plan of San Joaquin	4					7
		Inland Empire Health Plan	2					2
		KP Cal, LLC	4					4
		L.A. Care Health Plan	2					5
		Molina Healthcare Partner						3
		San Francisco Health Plan	2					2
		Santa Clara Family H.P.	3					3
	County Subtotal	146			4		245	
	CONTRA COSTA	Alameda Alliance For Health	39					42
		Blue Cross of CA Partnrshp	94					123

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Community Hlth Grp Partner													
		Contra Costa Health Plan						8	3	2		4		9	
		Health Net Comm Solutions												2	
		Health Plan of San Joaquin													
		KP Cal, LLC													
		L.A. Care Health Plan													
		Molina Healthcare Partner													
		San Francisco Health Plan													
		Santa Clara Family H.P.													
	County Subtotal							15	8	2	3	7	8	17	
	FRESNO	Alameda Alliance For Health													2
		Blue Cross of CA Partnrshp						190	555	25	16	21	1	450	
		Community Hlth Grp Partner													
		Health Net Comm Solutions							21	4	1	6		10	
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care												1	
L.A. Care Health Plan															

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Plan Type	County Name	Plan Name						
Medical	CONTRA COSTA	Community Hlth Grp Partner	1					1
		Contra Costa Health Plan	42					68
		Health Net Comm Solutions	5					7
		Health Plan of San Joaquin	7					7
		KP Cal, LLC	1					1
		L.A. Care Health Plan	9					9
		Molina Healthcare Partner	1					1
		San Francisco Health Plan	8					8
		Santa Clara Family H.P.	1					1
		County Subtotal	208					268
	FRESNO	Alameda Alliance For Health	3					5
		Blue Cross of CA Partnrshp	642					1,900
		Community Hlth Grp Partner	3					3
		Health Net Comm Solutions	179					221
		Health Plan of San Joaquin	3					3
		Inland Empire Health Plan	4					4
		Kern Family Health Care	3					4
		L.A. Care Health Plan	9					9

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Molina Healthcare Partner												1	
		Santa Clara Family H.P.													
		County Subtotal						190	576	29	17	27	2	463	
	KERN	Blue Cross of CA Partnrshp													8
		Health Net Comm Solutions						45	28	13	1	12		22	
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care						6	29		2	3		8	
		L.A. Care Health Plan									1		4	4	
		Molina Healthcare Partner													
		County Subtotal						51	57	13	4	15	4	42	
	LOS ANGELES	Blue Cross of CA Partnrshp													1
		Care1st Partner Plan, LLC												1	
		Community Hlth Grp Partner													
		Health Net Comm Solutions						87	178	43	26	62	3	305	
		Health Plan of San Joaquin													
		Inland Empire Health Plan						1			1		2	10	
			Kern Family Health Care												

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Plan Type	County Name	Plan Name						
Medical	FRESNO	Molina Healthcare Partner	5					6
		Santa Clara Family H.P.	4					4
		County Subtotal	855					2,159
	KERN	Blue Cross of CA Partnrshp	19					27
		Health Net Comm Solutions	211					332
		Health Plan of San Joaquin	1					1
		Inland Empire Health Plan	16					16
		Kern Family Health Care	109	3		3		163
		L.A. Care Health Plan	30					39
		Molina Healthcare Partner	5					5
		County Subtotal	391	3		3		583
		LOS ANGELES	Blue Cross of CA Partnrshp	21			1	
	Care1st Partner Plan, LLC		4					5
	Community Hlth Grp Partner		4					4
	Health Net Comm Solutions		1,011	6	1	56	2	1,780
	Health Plan of San Joaquin		3					3
	Inland Empire Health Plan		105					119
	Kern Family Health Care		28					28

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	L.A. Care Health Plan						63	104	35	30	70	3	311	
		Molina Healthcare Partner				1		1				2	2	6	
		San Francisco Health Plan													
		Santa Clara Family H.P.													
		County Subtotal				1		152	282	78	57	134	11	633	
	OUT OF STATE	Alameda Alliance For Health													
		County Subtotal													
	PLACER	L.A. Care Health Plan													
		County Subtotal													
	RIVERSIDE	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp										1			
		Care1st Partner Plan, LLC													
		Community Hlth Grp Partner													
		Health Net Comm Solutions								1		1		11	4
		Inland Empire Health Plan				1		2	5	3	7	6	10	45	
		Kern Family Health Care										1			
		KP Cal, LLC													1
	L.A. Care Health Plan												15	6	

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Plan Type	County Name	Plan Name							
Medical	LOS ANGELES	L.A. Care Health Plan	751	5	1	56	13	1,442	
		Molina Healthcare Partner	40					52	
		San Francisco Health Plan	4					4	
		Santa Clara Family H.P.	1					1	
		County Subtotal		1,972	11	2	113	15	3,461
	OUT OF STATE	Alameda Alliance For Health	2						2
		County Subtotal		2					2
	PLACER	L.A. Care Health Plan	1						1
		County Subtotal		1					1
	RIVERSIDE	Alameda Alliance For Health	2						2
		Blue Cross of CA Partnrshp	2						3
		Care1st Partner Plan, LLC	5						5
		Community Hlth Grp Partner	3						3
		Health Net Comm Solutions	33						50
		Inland Empire Health Plan	104	6	8	1	1		199
		Kern Family Health Care	2						3
		KP Cal, LLC	10						11
	L.A. Care Health Plan	62						83	

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Plan Type	County Name	Plan Name														
Medical	RIVERSIDE	Molina Healthcare Partner				130		17	37	10	9	34	1	67		
		Santa Clara Family H.P.						1								
		County Subtotal				131		20	43	13	19	40	38	122		
	SACRAMENTO	Alameda Alliance For Health														
		Blue Cross of CA Partnrshp							47	165	16	11	20	1	184	
		Community Hlth Grp Partner														
		Contra Costa Health Plan														
		Health Net Comm Solutions							32	22	8	7	5		43	
		Health Plan of San Joaquin												2		
		Inland Empire Health Plan							2							
		KP Cal, LLC								1						1
		L.A. Care Health Plan												1	4	
		Molina Healthcare Partner							40	41	17	13	40		134	
		San Francisco Health Plan							1							
		Santa Clara Family H.P.														
	County Subtotal							122	229	41	31	65	4	366		
	SAN BERNARDINO	Alameda Alliance For Health														
		Blue Cross of CA Partnrshp											2		3	

Disenrollment Reason Codes:

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- E10 = CCS Not In PCCM Contract
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- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	RIVERSIDE	Molina Healthcare Partner	284		2			591
		Santa Clara Family H.P.	11					12
		<b>County Subtotal</b>	518	6	10	1	1	962
	SACRAMENTO	Alameda Alliance For Health	9					9
		Blue Cross of CA Partnrshp	438	5	2	1		890
		Community Hlth Grp Partner	7					7
		Contra Costa Health Plan	3					3
		Health Net Comm Solutions	207				1	325
		Health Plan of San Joaquin	13					15
		Inland Empire Health Plan	6					8
		KP Cal, LLC	21					23
		L.A. Care Health Plan	8					13
		Molina Healthcare Partner	347	1		2		635
		San Francisco Health Plan	1					2
		Santa Clara Family H.P.	9					9
		<b>County Subtotal</b>	1,069	6	2	3	1	1,939
		SAN BERNARDINO	Alameda Alliance For Health	4				
	Blue Cross of CA Partnrshp		5					10

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN BERNARDINO	Health Net Comm Solutions									3	2	16	3	
		Inland Empire Health Plan		1				5	8		5	2	5	50	
		L.A. Care Health Plan									2			33	1
		Molina Healthcare Partner			1	168		14	40	11	15	45	3	58	
		Santa Clara Family H.P.													
		County Subtotal		1	1	168		19	48	11	25	51	57	115	
	SAN DIEGO	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp													
		Care1st Partner Plan, LLC						13	9	3	2	9	3	33	
		Community Hlth Grp Partner		1				16	24	6	1	4		47	
		Contra Costa Health Plan													
		Health Net Comm Solutions						198	149	12	39	26	6	386	
		Inland Empire Health Plan												7	
		Kern Family Health Care													
		KP Cal, LLC		1				2	4						6
		L.A. Care Health Plan												3	
		Molina Healthcare Partner						16	39	3	1	2	1	43	
		County Subtotal		2				245	225	24	43	41	20	515	

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN BERNARDINO	Health Net Comm Solutions	75					99
		Inland Empire Health Plan	120	2		5		203
		L.A. Care Health Plan	65			1	1	103
		Molina Healthcare Partner	300	1		2		658
		Santa Clara Family H.P.	2					2
		County Subtotal	571	3		8	1	1,079
	SAN DIEGO	Alameda Alliance For Health	1					1
		Blue Cross of CA Partnrshp	11					11
		Care1st Partner Plan, LLC	77			1		150
		Community Hlth Grp Partner	77	1		3		180
		Contra Costa Health Plan	2					2
		Health Net Comm Solutions	393		8	9		1,226
		Inland Empire Health Plan	35					42
		Kern Family Health Care	2					2
		KP Cal, LLC	6					19
		L.A. Care Health Plan	10					13
		Molina Healthcare Partner	103		2	2		212
		County Subtotal	717	1	10	15		1,858

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Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN FRANCISCO	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp						2	5	3	1	2		3	
		Contra Costa Health Plan													
		Health Net Comm Solutions													1
		L.A. Care Health Plan													
		Molina Healthcare Partner													
		San Francisco Health Plan								2			5		2
		Santa Clara Family H.P.													
		County Subtotal							2	7	3	1	7		6
	SAN JOAQUIN	Alameda Alliance For Health													1
		Blue Cross of CA Partnrshp							14	16	3	4	12	3	29
		Contra Costa Health Plan													
		Health Net Comm Solutions										3		1	
		Health Plan of San Joaquin								7	4		3		10
		Kern Family Health Care													
		L.A. Care Health Plan													
		Molina Healthcare Partner													
Santa Clara Family H.P.													3		

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Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN FRANCISCO	Alameda Alliance For Health	10					10
		Blue Cross of CA Partnrshp	24	1				41
		Contra Costa Health Plan	6					6
		Health Net Comm Solutions						1
		L.A. Care Health Plan	5					5
		Molina Healthcare Partner	1					1
		San Francisco Health Plan	16				1	26
		Santa Clara Family H.P.	6					6
		County Subtotal	68	1			1	96
	SAN JOAQUIN	Alameda Alliance For Health	11					12
		Blue Cross of CA Partnrshp	123					204
		Contra Costa Health Plan	1					1
		Health Net Comm Solutions	9					13
		Health Plan of San Joaquin	27					51
		Kern Family Health Care	4					4
		L.A. Care Health Plan	4					4
		Molina Healthcare Partner	5					5
		Santa Clara Family H.P.	14					17

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	County Subtotal						14	23	7	7	15	7	40	
		SANTA CLARA	Blue Cross of CA Partnrshp						12	39	3	6	14	3	19
			Health Net Comm Solutions												
			Health Plan of San Joaquin											1	
			Kern Family Health Care												
			San Francisco Health Plan												1
			Santa Clara Family H.P.						11	19	2		5		14
			County Subtotal						23	58	5	6	19	4	34
	STANISLAUS	Alameda Alliance For Health													
		Blue Cross of CA Partnrshp						7	5	1				8	3
		Care1st Partner Plan, LLC													
		Community Hlth Grp Partner													
		Health Net Comm Solutions						5	12		1	6	4	7	
		Health Plan of San Joaquin													
		Kern Family Health Care													
		Molina Healthcare Partner													
		San Francisco Health Plan													
		Santa Clara Family H.P.													2

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SAN JOAQUIN	County Subtotal	198					311
	SANTA CLARA	Blue Cross of CA Partnrshp	88					184
		Health Net Comm Solutions	6					6
		Health Plan of San Joaquin	3					4
		Kern Family Health Care	2					2
		San Francisco Health Plan						1
		Santa Clara Family H.P.	38					89
		County Subtotal	137					286
		STANISLAUS	Alameda Alliance For Health	6				
	Blue Cross of CA Partnrshp		37			1		62
	Care1st Partner Plan, LLC		1					1
	Community Hlth Grp Partner		2					2
	Health Net Comm Solutions		61					96
	Health Plan of San Joaquin		10					10
	Kern Family Health Care		4					4
	Molina Healthcare Partner		1					1
	San Francisco Health Plan		5					5
	Santa Clara Family H.P.		7					9

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09
Plan Type	County Name	Plan Name												
Medical	STANISLAUS	County Subtotal						12	17	1	1	6	12	12
	TULARE	Blue Cross of CA Partnrshp	1					19	105	2	1	3	4	105
		Community Hlth Grp Partner												
		Health Net Comm Solutions						4	20			1		29
		Inland Empire Health Plan											1	
		Kern Family Health Care												1
		KP Cal, LLC												
		L.A. Care Health Plan												1
		Molina Healthcare Partner												
		County Subtotal		1					23	125	2	1	4	5
<b>Total</b>			1	3	1	300	1	907	1,714	232	220	444	184	2,527
<b>Total</b>			1	3	1	300	1	1,238	2,095	393	409	791	185	3,043

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Transaction Type			Disenrollment					Total
Disenrollment Reason Code			F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	STANISLAUS	County Subtotal	134			1		196
	TULARE	Blue Cross of CA Partnrshp	107			2		349
		Community Hlth Grp Partner	1					1
		Health Net Comm Solutions	82					136
		Inland Empire Health Plan	7					8
		Kern Family Health Care	2					3
		KP Cal, LLC	2					2
		L.A. Care Health Plan	4					5
		Molina Healthcare Partner	4					4
		County Subtotal	209			2		508
<b>Total</b>			7,196	31	24	150	19	13,954
<b>Total</b>			9,657	31	26	150	19	18,343

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment														
Disenrollment Reason Code		E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	Language															
Dental	Arabic												1	2		
	Armenian							4	1				6	8		
	Cambodian												3			
	Chinese						4		1	9			1	8		
	English						110	172	95	65	76		224	1,168		
	Farsi						1	5			2			5		
	Hmong						12	3	4		1		1	23		
	Korean							2							4	
	No Valid Data							4			1		2	3		
	Russian						3	22	6	5	4		21	114		
	Spanish						199	166	54	104	260	1	250	1,101		
	Tagalog						2	1							4	
	Vietnamese							2		6	3		7	21		
<b>Total</b>						331	381	161	189	347	1	516	2,461			
Medical															1	
	Arabic						11	6	1				50	66		

Disenrollment Reason Codes:

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Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Dental	Arabic				3
	Armenian				19
	Cambodian				3
	Chinese				23
	English	2			1,912
	Farsi				13
	Hmong				44
	Korean				6
	No Valid Data				10
	Russian				175
	Spanish				2,135
	Tagalog				7
	Vietnamese				39
<b>Total</b>		2			4,389
Medical					1
	Arabic				134

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- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type		Disenrollment														
Disenrollment Reason Code		E09B	E09P	E11D	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	Language															
Medical	Armenian						1	6	1	2	3		51	22		
	Cambodian						2	5			2		9	23		
	Chinese						8	9	6	3	6	2	30	69		
	English		3	1	250	1	627	1,010	159	152	328	129	1,538	4,503	26	
	Farsi						8	4			1		6	14		
	Hmong						17	164			2		73	57		
	Korean						2	3						4		
	No Response, Client declined to state						1								1	
	No Valid Data		1			2		10	15	2	1	1		17	26	1
	Russian							28	91	5	10	6	1	49	147	
	Spanish					48		181	380	58	46	94	52	670	2,169	4
	Tagalog							1	3		3			6	21	
	Vietnamese							10	18		3	1		28	73	
<b>Total</b>		1	3	1	300	1	907	1,714	232	220	444	184	2,527	7,196	31	
<b>Total</b>		1	3	1	300	1	1,238	2,095	393	409	791	185	3,043	9,657	31	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

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Data for transactions between 12/24/2009 12:00:00 AM and 1/25/2010

Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Medical	Armenian		1		87
	Cambodian				41
	Chinese		1		134
	English	24	116	12	8,879
	Farsi				33
	Hmong				313
	Korean		2	1	12
	No Response, Client declined to state				2
	No Valid Data				76
	Russian				337
	Spanish		29	5	3,736
	Tagalog			1	35
	Vietnamese			1	134
<b>Total</b>		24	150	19	13,954
<b>Total</b>		26	150	19	18,343

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