



March 29, 2010

DHCS HCO 10-4446R1
(Corrected Copy)

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 3/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note 1: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

Note 2: This report was previously run from February 1, 2010 to February 28, 2010. It has been revised to capture the MEDS cut-off period, from January 26, 2010 to February 23, 2010, with enrollment effective March 1, 2010.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan					218	219	53	105	339	2	175	1,191
		American Health Guard					29	23	5	19	50	2	38	281
		Care 1st Health Plan					17	15	10	8	14		14	107
		Community Dental Svc, Inc.					6	4			4		12	16
		Health Net					49	29	6	16	18		50	136
		Liberty Dental Plan of CA					5	7	2	5	5		15	35
		SafeGuard Dental, Inc.					13	21	2	2	9		14	65
		Western Dental Services					27	41	42	19	18		55	241
		County Subtotal					364	359	120	174	457	4	373	2,072
	SACRAMENTO	Access Dental Plan					17	46	18	30	11	1	14	342
		Community Dental Svc, Inc.					8	9	11	14	10		24	114
		HealthNet of California					5	2	9	1	3		6	137
		Liberty Dental Plan of CA		1			7	42	16	16	6		37	185
		SafeGuard Dental, Inc.												1
		Western Dental Services					19	20	18	28	7	2	37	355
		County Subtotal		1			56	119	72	89	37	3	118	1,134
	SAN BERNARDINO	Western Dental Services												1

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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Transaction Type Disenrollment Reason Code Plan Type County Name Plan Name			Disenrollment					Total
			I01	X02	X03	X04	X05	
Dental	LOS ANGELES	Access Dental Plan						2,302
		American Health Guard						447
		Care 1st Health Plan						185
		Community Dental Svc, Inc.						42
		Health Net						304
		Liberty Dental Plan of CA						74
		SafeGuard Dental, Inc.						126
		Western Dental Services						443
		County Subtotal						3,923
	SACRAMENTO	Access Dental Plan					1	480
		Community Dental Svc, Inc.						190
		HealthNet of California		1	3		2	169
		Liberty Dental Plan of CA						310
		SafeGuard Dental, Inc.						1
		Western Dental Services			5			491
		County Subtotal		1	8		3	1,641
	SAN BERNARDINO	Western Dental Services						1

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Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Dental	SAN BERNARDINO	County Subtotal												1	
	Total		1				420	478	192	263	494	7	491	3,207	
Medical	ALAMEDA	Alameda Alliance For Health	3			1	8	7		6	2	4	1	47	
		Anthem Blue Cross Partnrshp						1						6	
		Blue Cross of CA Partnrshp					9	12	1	7	15	3	14	108	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												15	
		Health Net Comm Solutions										2	3	10	
		Health Plan of San Joaquin												3	
		Kern Family Health Care													1
		KP Cal, LLC													1
		L.A. Care Health Plan													2
		Molina Healthcare Partner													2
		San Francisco Health Plan													12
		Santa Clara Family H.P.											2		3
	County Subtotal			3			1	17	20	1	13	17	11	18	214
	CONTRA COSTA	Alameda Alliance For Health										1		32	
		Anthem Blue Cross Partnrshp												2	

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Disenrollment Reason Code			I01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name						
Dental	SAN BERNARDINO	County Subtotal						1
	Total			1	8		3	5,565
Medical	ALAMEDA	Alameda Alliance For Health				1		80
		Anthem Blue Cross Partnrsdp						7
		Blue Cross of CA Partnrsdp	1					170
		Community Hlth Grp Partner						4
		Contra Costa Health Plan						15
		Health Net Comm Solutions						15
		Health Plan of San Joaquin						3
		Kern Family Health Care						1
		KP Cal, LLC						1
		L.A. Care Health Plan						2
		Molina Healthcare Partner						2
		San Francisco Health Plan						12
		Santa Clara Family H.P.						5
	County Subtotal		1			1		317
CONTRA COSTA	ALAMEDA	Alameda Alliance For Health						33
		Anthem Blue Cross Partnrsdp						2

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Blue Cross of CA Partnrshp					3	4	1	3	6	1	4	114	
		Community Hlth Grp Partner										1			
		Contra Costa Health Plan	1				8		2		9		2	54	
		Health Net Comm Solutions												9	
		Health Plan of San Joaquin												2	
		Kern Family Health Care												3	
		KP Cal, LLC												2	
		L.A. Care Health Plan												3	
		Molina Healthcare Partner												2	3
		San Francisco Health Plan													9
		Santa Clara Family H.P.													2
	County Subtotal	1					11	4	3	3	15	3	8	235	
	FRESNO	Anthem Blue Cross Partnrshp													2
		Blue Cross of CA Partnrshp					192	370	27	13	26	1	521	716	
		Community Hlth Grp Partner												1	
		Health Net Comm Solutions					2	8	4	4	8	2	19	137	
		Health Plan of San Joaquin										1		2	
	Inland Empire Health Plan											2	7		

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Plan Type	County Name	Plan Name							
Medical	CONTRA COSTA	Blue Cross of CA Partnrshp					1	137	
		Community Hlth Grp Partner						1	
		Contra Costa Health Plan				1		77	
		Health Net Comm Solutions						9	
		Health Plan of San Joaquin						2	
		Kern Family Health Care						3	
		KP Cal, LLC						2	
		L.A. Care Health Plan						3	
		Molina Healthcare Partner						5	
		San Francisco Health Plan						9	
		Santa Clara Family H.P.						2	
		County Subtotal					1	1	285
	FRESNO	Anthem Blue Cross Partnrshp							2
		Blue Cross of CA Partnrshp							1,866
		Community Hlth Grp Partner							1
		Health Net Comm Solutions				1			185
		Health Plan of San Joaquin							3
		Inland Empire Health Plan							9

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Kern Family Health Care												8	
		L.A. Care Health Plan										1		8	
		Molina Healthcare Partner												1	
		Santa Clara Family H.P.												1	
		County Subtotal					194	378	31	17	34	5	542	883	
	KERN	Alameda Alliance For Health													1
		Anthem Blue Cross Partnrshp													4
		Blue Cross of CA Partnrshp										3			20
		Contra Costa Health Plan													5
		Health Net Comm Solutions					33	33	2	3	16	2	29	229	
		Inland Empire Health Plan			2							4			7
		Kern Family Health Care		1			11	35	2	6	1		11	122	
		L.A. Care Health Plan										5	1	42	
		Molina Healthcare Partner													2
		County Subtotal		1	2		44	68	4	9	17	14	41	432	
	LOS ANGELES	Anthem Blue Cross Partnrshp													3
		Blue Cross of CA Partnrshp												2	26
		Care1st Partner Plan, LLC													4

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Disenrollment Reason Code			I01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	FRESNO	Kern Family Health Care						8
		L.A. Care Health Plan						9
		Molina Healthcare Partner						1
		Santa Clara Family H.P.						1
		County Subtotal				1		2,085
	KERN	Alameda Alliance For Health						1
		Anthem Blue Cross Partnrshp						4
		Blue Cross of CA Partnrshp						23
		Contra Costa Health Plan						5
		Health Net Comm Solutions				4	1	352
		Inland Empire Health Plan						13
		Kern Family Health Care	2			3		194
		L.A. Care Health Plan						48
		Molina Healthcare Partner						2
		County Subtotal	2			7	1	642
	LOS ANGELES	Anthem Blue Cross Partnrshp						3
		Blue Cross of CA Partnrshp						28
		Care1st Partner Plan, LLC						4

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Plan Type	County Name	Plan Name												
Medical	LOS ANGELES	Community Hlth Grp Partner												4
		Health Net Comm Solutions					93	271	55	48	94	2	445	1,269
		Health Plan of San Joaquin												2
		Inland Empire Health Plan										6	5	142
		Kern Family Health Care											3	17
		KP Cal, LLC												6
		L.A. Care Health Plan					77	127	46	20	64	3	303	1,029
		Molina Healthcare Partner					1					6		47
		San Francisco Health Plan												1
		Santa Clara Family H.P.												3
	County Subtotal						171	398	101	68	158	17	758	2,553
	MARIN	Blue Cross of CA Partnrshp												2
		KP Cal, LLC					1							
		County Subtotal					1							2
	RIVERSIDE	Anthem Blue Cross Partnrshp												4
		Blue Cross of CA Partnrshp												16
Community Hlth Grp Partner						2					5		6	
Contra Costa Health Plan													2	

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Plan Type	County Name	Plan Name						
Medical	LOS ANGELES	Community Hlth Grp Partner						4
		Health Net Comm Solutions	8			55	4	2,344
		Health Plan of San Joaquin						2
		Inland Empire Health Plan						153
		Kern Family Health Care						20
		KP Cal, LLC						6
		L.A. Care Health Plan	6		2	90	12	1,779
		Molina Healthcare Partner				1		55
		San Francisco Health Plan						1
		Santa Clara Family H.P.						3
	County Subtotal	14		2	146	16	4,402	
	MARIN	Blue Cross of CA Partnrshp						2
		KP Cal, LLC						1
		County Subtotal						3
	RIVERSIDE	Anthem Blue Cross Partnrshp						4
		Blue Cross of CA Partnrshp						16
		Community Hlth Grp Partner						13
		Contra Costa Health Plan						2

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	Health Net Comm Solutions								1		6	4	37	
		Health Plan of San Joaquin												2	
		Inland Empire Health Plan					2	9	7	7	3	7	42	164	
		Kern Family Health Care												6	
		L.A. Care Health Plan										1		58	
		Molina Healthcare Partner					22	73	11	5	29	8	45	329	
		Santa Clara Family H.P.												2	
		County Subtotal					26	82	18	13	32	27	91	626	
	SACRAMENTO	Alameda Alliance For Health													14
		Anthem Blue Cross Partnrshp		2			54	111	19	17	34		101	364	
		Blue Cross of CA Partnrshp										1	2	33	
		Community Hlth Grp Partner												5	
		Health Net Comm Solutions					28	26	20	4	25	1	38	189	
		Health Plan of San Joaquin												18	
		Inland Empire Health Plan												3	
		Kern Family Health Care												3	
		KP Cal, LLC							3	1				1	15
		L.A. Care Health Plan					1								14

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			I01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	RIVERSIDE	Health Net Comm Solutions						48
		Health Plan of San Joaquin						2
		Inland Empire Health Plan	11		3	3		258
		Kern Family Health Care						6
		L.A. Care Health Plan				1		60
		Molina Healthcare Partner			1	7	1	531
		Santa Clara Family H.P.						2
		County Subtotal	11		4	11	1	942
	SACRAMENTO	Alameda Alliance For Health						14
		Anthem Blue Cross Partnrshp	3			5	1	711
		Blue Cross of CA Partnrshp						36
		Community Hlth Grp Partner						5
		Health Net Comm Solutions			1	4		336
		Health Plan of San Joaquin						18
		Inland Empire Health Plan						3
		Kern Family Health Care						3
		KP Cal, LLC			1			21
		L.A. Care Health Plan						15

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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
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- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SACRAMENTO	Molina Healthcare Partner					45	45	24	11	55	3	54	276	
		San Francisco Health Plan												10	
		Santa Clara Family H.P.													10
		County Subtotal		2				128	185	64	32	114	5	196	954
	SAN BERNARDINO	Anthem Blue Cross Partnrshp													2
		Blue Cross of CA Partnrshp													4
		Care1st Partner Plan, LLC													1
		Community Hlth Grp Partner													5
		Health Net Comm Solutions								2	2		17	5	69
		Inland Empire Health Plan				1	4	17	1	2	4	4	4	61	182
		Kern Family Health Care											3		7
		KP Cal, LLC											1		1
		L.A. Care Health Plan									3		18		111
		Molina Healthcare Partner					23	44	12	18	41	1	46		315
		Santa Clara Family H.P.												3	3
	County Subtotal					1	27	61	15	25	45	44	115	700	
	SAN DIEGO	Anthem Blue Cross Partnrshp													3
		Blue Cross of CA Partnrshp											2		5

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			I01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	SACRAMENTO	Molina Healthcare Partner	2		3	4	1	523
		San Francisco Health Plan						10
		Santa Clara Family H.P.						10
		County Subtotal	5		5	13	2	1,705
	SAN BERNARDINO	Anthem Blue Cross Partnrshp						2
		Blue Cross of CA Partnrshp						4
		Care1st Partner Plan, LLC						1
		Community Hlth Grp Partner						5
		Health Net Comm Solutions						95
		Inland Empire Health Plan	7			12	1	296
		Kern Family Health Care						10
		KP Cal, LLC						2
		L.A. Care Health Plan						132
		Molina Healthcare Partner				5		505
		Santa Clara Family H.P.						6
	County Subtotal	7			17	1	1,058	
	SAN DIEGO	Anthem Blue Cross Partnrshp						3
		Blue Cross of CA Partnrshp						7

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Care1st Partner Plan, LLC					21	17	4	1	17		32	74	
		Community Hlth Grp Partner	1				15	32	2	8	6		62	88	
		Health Net Comm Solutions					135	138	18	11	30	3	168	272	
		Inland Empire Health Plan										1		21	
		KP Cal, LLC	3				2	10		1			4	12	
		L.A. Care Health Plan										3		23	
		Molina Healthcare Partner					17	50	5		19		23	187	
		San Francisco Health Plan												2	
		County Subtotal	4				190	247	29	21	72	9	289	687	
	SAN FRANCISCO	Alameda Alliance For Health													15
		Anthem Blue Cross Partnrshp													1
		Blue Cross of CA Partnrshp					1	1	6		5	3	5	55	
		Contra Costa Health Plan										5		13	
		Health Net Comm Solutions												1	
		Health Plan of San Joaquin												2	
		L.A. Care Health Plan												2	
		San Francisco Health Plan						8	1	2	1		5	27	
		Santa Clara Family H.P.													2

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			I01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name							
Medical	SAN DIEGO	Care1st Partner Plan, LLC			1	2		169	
		Community Hlth Grp Partner	1		2	1	1	219	
		Health Net Comm Solutions			2	3		780	
		Inland Empire Health Plan						22	
		KP Cal, LLC						32	
		L.A. Care Health Plan						26	
		Molina Healthcare Partner	1			4		306	
		San Francisco Health Plan						2	
		County Subtotal		2		5	10	1	1,566
	SAN FRANCISCO	Alameda Alliance For Health							15
		Anthem Blue Cross Partnrshp							1
		Blue Cross of CA Partnrshp							76
		Contra Costa Health Plan							18
		Health Net Comm Solutions							1
		Health Plan of San Joaquin							2
		L.A. Care Health Plan							2
		San Francisco Health Plan					1		45
		Santa Clara Family H.P.							2

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Initiation Codes:

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SAN FRANCISCO	County Subtotal					1	9	7	2	6	8	10	118	
	SAN JOAQUIN	Alameda Alliance For Health												25	
		Anthem Blue Cross Partnrshp												11	
		Blue Cross of CA Partnrshp					15	27	3	5	10	6	42	180	
		Community Hlth Grp Partner												2	
		Contra Costa Health Plan												5	
		Health Net Comm Solutions											1	13	
		Health Plan of San Joaquin					2	6	3	3	3			9	26
		Inland Empire Health Plan													6
		Kern Family Health Care													1
		L.A. Care Health Plan													3
		Molina Healthcare Partner													2
		San Francisco Health Plan													1
		Santa Clara Family H.P.													9
	County Subtotal						17	33	6	8	13	7	51	284	
	SANTA CLARA	Alameda Alliance For Health													8
		Anthem Blue Cross Partnrshp													3
		Blue Cross of CA Partnrshp		1				17	29	4	4	11	1	22	82

Disenrollment Reason Codes:

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- I01 = IS-Generated Disenrollment
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			I01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name							
Medical	SAN FRANCISCO	County Subtotal				1		162	
	SAN JOAQUIN	Alameda Alliance For Health						25	
		Anthem Blue Cross Partnrsph						11	
		Blue Cross of CA Partnrsph				1		289	
		Community Hlth Grp Partner						2	
		Contra Costa Health Plan						5	
		Health Net Comm Solutions						14	
		Health Plan of San Joaquin						52	
		Inland Empire Health Plan						6	
		Kern Family Health Care						1	
		L.A. Care Health Plan						3	
		Molina Healthcare Partner						2	
		San Francisco Health Plan						1	
		Santa Clara Family H.P.						9	
		County Subtotal					1		420
	SANTA CLARA	Alameda Alliance For Health							9
		Anthem Blue Cross Partnrsph							3
		Blue Cross of CA Partnrsph				1			172

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Contra Costa Health Plan											1	2	
		Health Net Comm Solutions								1			3	7	
		Health Plan of San Joaquin											3	13	
		L.A. Care Health Plan											3	2	
		San Francisco Health Plan											2	3	
		Santa Clara Family H.P.				1	13	26	1	4	1			13	61
		County Subtotal		1			2	30	55	5	9	12	9	39	181
	STANISLAUS	Alameda Alliance For Health											2		9
		Anthem Blue Cross Partnrshp													3
		Blue Cross of CA Partnrshp					5	5	3		3	3	13	83	
		Contra Costa Health Plan													1
		Health Net Comm Solutions							10			3		7	90
		Health Plan of San Joaquin											1		6
		Inland Empire Health Plan													2
		Kern Family Health Care													2
		Molina Healthcare Partner													1
		San Francisco Health Plan													1
		Santa Clara Family H.P.												3	6

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			I01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name							
Medical	SANTA CLARA	Contra Costa Health Plan						3	
		Health Net Comm Solutions						11	
		Health Plan of San Joaquin						16	
		L.A. Care Health Plan						5	
		San Francisco Health Plan						5	
		Santa Clara Family H.P.				1		121	
		County Subtotal				2		345	
	STANISLAUS	Alameda Alliance For Health							11
		Anthem Blue Cross Partnrshp							3
		Blue Cross of CA Partnrshp							115
		Contra Costa Health Plan							1
		Health Net Comm Solutions							110
		Health Plan of San Joaquin							7
		Inland Empire Health Plan							2
		Kern Family Health Care							2
		Molina Healthcare Partner							1
		San Francisco Health Plan							1
		Santa Clara Family H.P.							9

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Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	STANISLAUS	County Subtotal					5	15	3		6	9	20	204	
	TULARE	Anthem Blue Cross Partnrshp													5
		Blue Cross of CA Partnrshp					11	79	1	1	9	1	162	114	
		Contra Costa Health Plan												3	
		Health Net Comm Solutions					5	12		1	8		21	71	
		Inland Empire Health Plan											1	9	
		Kern Family Health Care											3	11	
		L.A. Care Health Plan													10
		Molina Healthcare Partner													1
		County Subtotal					16	91	1	2	17	1	190	221	
	Total		11	1	2	4	878	1,646	288	222	558	169	2,368	8,294	
Total			12	1	2	4	1,298	2,124	480	485	1,052	176	2,859	11,501	

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Transaction Type			Disenrollment					Total
Disenrollment Reason Code			I01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name						
Medical	STANISLAUS	County Subtotal						262
	TULARE	Anthem Blue Cross Partnrshp						5
		Blue Cross of CA Partnrshp						378
		Contra Costa Health Plan						3
		Health Net Comm Solutions			2			120
		Inland Empire Health Plan						10
		Kern Family Health Care						14
		L.A. Care Health Plan						10
		Molina Healthcare Partner						1
		County Subtotal				2		
Total			42		18	211	23	14,735
Total			42	1	26	211	26	20,300

Disenrollment Reason Codes:

- E01 = Incarcerated
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- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X02
Plan Type	Language														
Dental	Arabic											3	2		
	Armenian								2			2	2		
	Cambodian												4		
	Chinese						2	3	1				12		
	English	1				152	212	114	97	137	2	191	1,408		1
	Farsi					2		1	4			2	11		
	Hmong					12				2		12	25		
	Korean					2	1		3			2	2		
	No Valid Data								2					6	
	Russian					1	25	3	5			17	107		
	Spanish					251	234	70	149	355	5	253	1,600		
	Tagalog							2				1	5		
	Vietnamese							1	2			8	23		
Total		1				420	478	192	263	494	7	491	3,207		1
Medical													1		
	Arabic					5	1			1		46	74		

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Dental	Arabic				5
	Armenian				6
	Cambodian				4
	Chinese				18
	English	8		3	2,326
	Farsi				20
	Hmong				51
	Korean				10
	No Valid Data				8
	Russian				158
	Spanish				2,917
	Tagalog				8
	Vietnamese				34
Total		8		3	5,565
Medical					1
	Arabic				127

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Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

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Disenrollment Reason Code		E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X02	
Plan Type	Language															
Medical	Armenian					3	1			8		50	23			
	Cambodian						10	1		2	1	27	23			
	Chinese	1				2	8	10	3	3	3	14	73			
	English	9		1	3	598	1,023	216	134	398	113	1,351	5,052	23		
	Farsi					7	3		1			9	26			
	Hmong					18	46	1			1	78	75			
	Korean					6	2			3			17			
	No Response, Client declined to state							1					2	1		
	No Valid Data	1				8	16	2	2	1		18	31	5		
	Russian					16	72	1	4	10		33	153			
	Spanish		1	1	1	201	427	55	75	127	51	712	2,647	14		
	Tagalog					2	12		3	1		6	15			
	Vietnamese					12	24	2		4		22	83			
Total		11	1	2	4	878	1,646	288	222	558	169	2,368	8,294	42		
Total		12	1	2	4	1,298	2,124	480	485	1,052	176	2,859	11,501	42	1	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 1/26/2010 12:00:00 AM and 2/23/2010

Transaction Type		Disenrollment			Total
Disenrollment Reason Code		X03	X04	X05	
Plan Type	Language				
Medical	Armenian		1		86
	Cambodian		1		65
	Chinese		1		118
	English	18	147	16	9,102
	Farsi		1		47
	Hmong		1		220
	Korean				28
	No Response, Client declined to state				4
	No Valid Data				84
	Russian			1	290
	Spanish		58	7	4,377
	Tagalog				39
	Vietnamese				147
Total		18	211	23	14,735
Total		26	211	26	20,300

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