



April 7, 2010

DHCS HCO 10-4669

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-12 - DEFAULT REPORT -- Effective Date of 4/1/2010**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Enriquez:

The purpose of the Default Report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,



fr

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	90047	1	100 %		0 %	1	0 %
		92595	1	100 %		0 %	1	0 %
		94558	1	100 %		0 %	1	0 %
		94577	2	100 %		0 %	2	0 %
		95220	2	100 %		0 %	2	0 %
		95608	27	49 %	28	51 %	55	3 %
		95609	2	100 %		0 %	2	0 %
		95610	27	59 %	19	41 %	46	3 %
		95611	1	100 %		0 %	1	0 %
		95615	1	100 %		0 %	1	0 %
		95621	16	53 %	14	47 %	30	2 %
		95624	23	48 %	25	52 %	48	3 %
		95626	3	50 %	3	50 %	6	0 %
		95628	7	54 %	6	46 %	13	1 %
		95630	5	56 %	4	44 %	9	0 %
		95632	24	47 %	27	53 %	51	3 %
		95638	2	67 %	1	33 %	3	0 %
		95639	2	100 %		0 %	2	0 %
		95641	3	75 %	1	25 %	4	0 %
		95652		0 %	1	100 %	1	0 %
95655	5	71 %	2	29 %	7	0 %		
95660	37	44 %	47	56 %	84	5 %		
95662	13	54 %	11	46 %	24	1 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	95670	44	57 %	33	43 %	77	4 %
		95673	6	46 %	7	54 %	13	1 %
		95678		0 %	1	100 %	1	0 %
		95690	4	57 %	3	43 %	7	0 %
		95693	4	57 %	3	43 %	7	0 %
		95742		0 %	1	100 %	1	0 %
		95747		0 %	2	100 %	2	0 %
		95757	7	41 %	10	59 %	17	1 %
		95758	20	42 %	28	58 %	48	3 %
		95759	1	100 %		0 %	1	0 %
		95762	1	100 %		0 %	1	0 %
		95811	4	40 %	6	60 %	10	1 %
		95812	3	33 %	6	67 %	9	0 %
		95814	1	25 %	3	75 %	4	0 %
		95815	13	33 %	26	67 %	39	2 %
		95816	3	75 %	1	25 %	4	0 %
		95817	8	35 %	15	65 %	23	1 %
		95818	3	23 %	10	77 %	13	1 %
		95819	2	67 %	1	33 %	3	0 %
		95820	33	43 %	43	57 %	76	4 %
95821	44	58 %	32	42 %	76	4 %		
95822	20	33 %	40	67 %	60	3 %		
95823	69	43 %	93	57 %	162	9 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	95824	53	50 %	54	50 %	107	6 %
		95825	60	67 %	29	33 %	89	5 %
		95826	17	40 %	26	60 %	43	2 %
		95827	11	48 %	12	52 %	23	1 %
		95828	70	58 %	51	42 %	121	7 %
		95829	5	25 %	15	75 %	20	1 %
		95830		0 %	1	100 %	1	0 %
		95831	5	36 %	9	64 %	14	1 %
		95832	10	36 %	18	64 %	28	2 %
		95833	32	57 %	24	43 %	56	3 %
		95834	13	41 %	19	59 %	32	2 %
		95835	24	63 %	14	37 %	38	2 %
		95838	29	42 %	40	58 %	69	4 %
		95841	11	31 %	24	69 %	35	2 %
		95842	31	55 %	25	45 %	56	3 %
		95843	20	50 %	20	50 %	40	2 %
		95851		0 %	1	100 %	1	0 %
		95853	5	100 %		0 %	5	0 %
		95864	1	14 %	6	86 %	7	0 %
		96001		0 %	1	100 %	1	0 %
<b>Dental Total</b>			892	49 %	942	51 %	1,834	100 %
Medical	ALAMEDA	92335	4	100 %		0 %	4	0 %
		94083		0 %	1	100 %	1	0 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	94115	3	100 %		0 %	3	0 %
		94124	1	100 %		0 %	1	0 %
		94501	23	77 %	7	23 %	30	0 %
		94502	2	100 %		0 %	2	0 %
		94520	1	100 %		0 %	1	0 %
		94536	30	77 %	9	23 %	39	0 %
		94538	42	68 %	20	32 %	62	0 %
		94539	14	93 %	1	7 %	15	0 %
		94541	55	59 %	39	41 %	94	0 %
		94542	2	50 %	2	50 %	4	0 %
		94543		0 %	1	100 %	1	0 %
		94544	72	71 %	29	29 %	101	0 %
		94545	19	79 %	5	21 %	24	0 %
		94546	18	86 %	3	14 %	21	0 %
		94550	16	57 %	12	43 %	28	0 %
		94551	6	43 %	8	57 %	14	0 %
		94555	10	83 %	2	17 %	12	0 %
		94560	38	83 %	8	17 %	46	0 %
		94566	5	63 %	3	38 %	8	0 %
		94568	6	60 %	4	40 %	10	0 %
94577	21	75 %	7	25 %	28	0 %		
94578	33	62 %	20	38 %	53	0 %		
94579	15	100 %		0 %	15	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	94580	10	71 %	4	29 %	14	0 %
		94587	26	63 %	15	37 %	41	0 %
		94588	4	80 %	1	20 %	5	0 %
		94601	56	62 %	35	38 %	91	0 %
		94602	11	50 %	11	50 %	22	0 %
		94603	65	67 %	32	33 %	97	0 %
		94605	42	63 %	25	37 %	67	0 %
		94606	22	63 %	13	37 %	35	0 %
		94607	16	48 %	17	52 %	33	0 %
		94608	32	78 %	9	22 %	41	0 %
		94609	4	25 %	12	75 %	16	0 %
		94610	7	100 %		0 %	7	0 %
		94612	16	62 %	10	38 %	26	0 %
		94613	2	100 %		0 %	2	0 %
		94618	2	100 %		0 %	2	0 %
		94619	3	25 %	9	75 %	12	0 %
		94621	46	67 %	23	33 %	69	0 %
		94702	4	44 %	5	56 %	9	0 %
		94703	7	50 %	7	50 %	14	0 %
		94704	2	67 %	1	33 %	3	0 %
94706	3	60 %	2	40 %	5	0 %		
94710	4	80 %	1	20 %	5	0 %		
95008	1	100 %		0 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	95112	2	100 %		0 %	2	0 %
		96065		0 %	1	100 %	1	0 %
	CONTRA COSTA	89115		0 %	1	100 %	1	0 %
		90731	1	100 %		0 %	1	0 %
		91105	1	100 %		0 %	1	0 %
		92503	2	100 %		0 %	2	0 %
		93704	2	100 %		0 %	2	0 %
		94115	5	100 %		0 %	5	0 %
		94505	1	100 %		0 %	1	0 %
		94509	41	55 %	34	45 %	75	0 %
		94511	3	100 %		0 %	3	0 %
		94513	36	80 %	9	20 %	45	0 %
		94518	9	75 %	3	25 %	12	0 %
		94519	10	100 %		0 %	10	0 %
		94520	33	70 %	14	30 %	47	0 %
		94521	5	56 %	4	44 %	9	0 %
		94523	5	71 %	2	29 %	7	0 %
		94525		0 %	1	100 %	1	0 %
		94526	3	100 %		0 %	3	0 %
		94530	11	85 %	2	15 %	13	0 %
94531	20	61 %	13	39 %	33	0 %		
94547	2	50 %	2	50 %	4	0 %		
94553	10	42 %	14	58 %	24	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	CONTRA COSTA	94556	1	100 %		0 %	1	0 %
		94561	32	73 %	12	27 %	44	0 %
		94563		0 %	1	100 %	1	0 %
		94564	3	50 %	3	50 %	6	0 %
		94565	67	63 %	40	37 %	107	0 %
		94572	3	43 %	4	57 %	7	0 %
		94582	3	60 %	2	40 %	5	0 %
		94583	1	100 %		0 %	1	0 %
		94595		0 %	1	100 %	1	0 %
		94596	4	80 %	1	20 %	5	0 %
		94597	4	100 %		0 %	4	0 %
		94598	4	67 %	2	33 %	6	0 %
		94707		0 %	1	100 %	1	0 %
		94801	43	67 %	21	33 %	64	0 %
		94803	4	57 %	3	43 %	7	0 %
		94804	35	57 %	26	43 %	61	0 %
		94805	7	78 %	2	22 %	9	0 %
		94806	29	57 %	22	43 %	51	0 %
		94820		0 %	1	100 %	1	0 %
		95112		0 %	1	100 %	1	0 %
	95215	1	100 %		0 %	1	0 %	
	FRESNO	79102		0 %	1	100 %	1	0 %
	93210	22	56 %	17	44 %	39	0 %	

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	FRESNO	93234	6	32 %	13	68 %	19	0 %
		93242	2	50 %	2	50 %	4	0 %
		93602		0 %	1	100 %	1	0 %
		93606		0 %	10	100 %	10	0 %
		93608	3	100 %		0 %	3	0 %
		93609	3	30 %	7	70 %	10	0 %
		93611	12	57 %	9	43 %	21	0 %
		93612	11	32 %	23	68 %	34	0 %
		93616	6	67 %	3	33 %	9	0 %
		93618		0 %	3	100 %	3	0 %
		93619	3	100 %		0 %	3	0 %
		93620	2	40 %	3	60 %	5	0 %
		93621	1	100 %		0 %	1	0 %
		93622	5	36 %	9	64 %	14	0 %
		93624	1	50 %	1	50 %	2	0 %
		93625	5	63 %	3	38 %	8	0 %
		93630	11	50 %	11	50 %	22	0 %
		93631	10	50 %	10	50 %	20	0 %
		93640	11	34 %	21	66 %	32	0 %
		93641	1	100 %		0 %	1	0 %
93646	23	61 %	15	39 %	38	0 %		
93648	9	33 %	18	67 %	27	0 %		
93650	2	33 %	4	67 %	6	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	FRESNO	93652	1	50 %	1	50 %	2	0 %
		93654	29	57 %	22	43 %	51	0 %
		93656	14	78 %	4	22 %	18	0 %
		93657	21	38 %	34	62 %	55	0 %
		93660	3	25 %	9	75 %	12	0 %
		93662	33	49 %	34	51 %	67	0 %
		93667		0 %	3	100 %	3	0 %
		93675		0 %	1	100 %	1	0 %
		93701	15	34 %	29	66 %	44	0 %
		93702	36	32 %	77	68 %	113	0 %
		93703	32	44 %	40	56 %	72	0 %
		93704	6	46 %	7	54 %	13	0 %
		93705	30	44 %	38	56 %	68	0 %
		93706	26	35 %	49	65 %	75	0 %
		93710	19	45 %	23	55 %	42	0 %
		93711	8	62 %	5	38 %	13	0 %
		93718	2	50 %	2	50 %	4	0 %
		93720	9	53 %	8	47 %	17	0 %
		93721	1	14 %	6	86 %	7	0 %
		93722	52	47 %	59	53 %	111	0 %
93723	5	50 %	5	50 %	10	0 %		
93725	10	26 %	29	74 %	39	0 %		
93726	24	33 %	49	67 %	73	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	FRESNO	93727	41	36 %	74	64 %	115	0 %
		93728	12	39 %	19	61 %	31	0 %
		93777	1	100 %		0 %	1	0 %
		93792	1	100 %		0 %	1	0 %
	KERN	91702	1	100 %		0 %	1	0 %
		92335	2	100 %		0 %	2	0 %
		93203	41	58 %	30	42 %	71	0 %
		93205	1	14 %	6	86 %	7	0 %
		93206	6	75 %	2	25 %	8	0 %
		93215	66	57 %	49	43 %	115	0 %
		93222		0 %	1	100 %	1	0 %
		93225	5	71 %	2	29 %	7	0 %
		93240	8	62 %	5	38 %	13	0 %
		93241	41	56 %	32	44 %	73	0 %
		93249	5	42 %	7	58 %	12	0 %
		93250	23	66 %	12	34 %	35	0 %
		93252	4	80 %	1	20 %	5	0 %
		93255	1	100 %		0 %	1	0 %
		93263	37	59 %	26	41 %	63	0 %
		93265		0 %	1	100 %	1	0 %
		93268	60	78 %	17	22 %	77	0 %
		93280	33	70 %	14	30 %	47	0 %
		93283	1	100 %		0 %	1	0 %

Legend:  
 A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)  
 P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	KERN	93285	1	20 %	4	80 %	5	0 %
		93301	12	55 %	10	45 %	22	0 %
		93304	102	63 %	60	37 %	162	0 %
		93305	80	62 %	49	38 %	129	0 %
		93306	82	65 %	44	35 %	126	0 %
		93307	154	61 %	98	39 %	252	1 %
		93308	48	58 %	35	42 %	83	0 %
		93309	69	70 %	30	30 %	99	0 %
		93311	14	70 %	6	30 %	20	0 %
		93312	26	70 %	11	30 %	37	0 %
		93313	32	64 %	18	36 %	50	0 %
		93314	7	33 %	14	67 %	21	0 %
		93384		0 %	2	100 %	2	0 %
		93386	1	100 %		0 %	1	0 %
		93389		0 %	1	100 %	1	0 %
		93501	11	65 %	6	35 %	17	0 %
		93505	27	75 %	9	25 %	36	0 %
		93516	1	14 %	6	86 %	7	0 %
		93518	1	100 %		0 %	1	0 %
		93523	1	100 %		0 %	1	0 %
93527	3	100 %		0 %	3	0 %		
93561	17	50 %	17	50 %	34	0 %		
93581	3	100 %		0 %	3	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	KERN	93930	1	100 %		0 %	1	0 %
		94702	1	100 %		0 %	1	0 %
		94931	1	100 %		0 %	1	0 %
	LOS ANGELES	90001	78	41 %	111	59 %	189	1 %
		90002	84	43 %	110	57 %	194	1 %
		90003	114	51 %	109	49 %	223	1 %
		90004	54	66 %	28	34 %	82	0 %
		90005	25	52 %	23	48 %	48	0 %
		90006	56	57 %	42	43 %	98	0 %
		90007	36	59 %	25	41 %	61	0 %
		90008	40	53 %	35	47 %	75	0 %
		90011	114	45 %	141	55 %	255	1 %
		90012	9	60 %	6	40 %	15	0 %
		90013	2	40 %	3	60 %	5	0 %
		90014	1	100 %		0 %	1	0 %
		90015	19	58 %	14	42 %	33	0 %
		90016	34	45 %	42	55 %	76	0 %
		90017	25	66 %	13	34 %	38	0 %
		90018	56	62 %	35	38 %	91	0 %
		90019	41	51 %	39	49 %	80	0 %
		90020	37	79 %	10	21 %	47	0 %
		90021	1	33 %	2	67 %	3	0 %
90022	95	57 %	73	43 %	168	1 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90023	70	54 %	59	46 %	129	0 %
		90024	6	86 %	1	14 %	7	0 %
		90025	7	88 %	1	13 %	8	0 %
		90026	35	41 %	50	59 %	85	0 %
		90027	12	57 %	9	43 %	21	0 %
		90028	4	40 %	6	60 %	10	0 %
		90029	31	48 %	34	52 %	65	0 %
		90030		0 %	1	100 %	1	0 %
		90031	35	53 %	31	47 %	66	0 %
		90032	63	68 %	30	32 %	93	0 %
		90033	52	55 %	42	45 %	94	0 %
		90034	39	85 %	7	15 %	46	0 %
		90035	3	60 %	2	40 %	5	0 %
		90036	13	72 %	5	28 %	18	0 %
		90037	75	47 %	84	53 %	159	0 %
		90038	20	53 %	18	47 %	38	0 %
		90039	14	54 %	12	46 %	26	0 %
		90040	12	48 %	13	52 %	25	0 %
		90041	9	60 %	6	40 %	15	0 %
		90042	36	46 %	43	54 %	79	0 %
90043	29	58 %	21	42 %	50	0 %		
90044	136	48 %	149	52 %	285	1 %		
90045	7	58 %	5	42 %	12	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90046	5	63 %	3	38 %	8	0 %
		90047	37	50 %	37	50 %	74	0 %
		90049	7	100 %		0 %	7	0 %
		90050		0 %	1	100 %	1	0 %
		90053	1	100 %		0 %	1	0 %
		90054	1	100 %		0 %	1	0 %
		90055		0 %	2	100 %	2	0 %
		90056	4	100 %		0 %	4	0 %
		90057	43	63 %	25	37 %	68	0 %
		90058	5	45 %	6	55 %	11	0 %
		90059	69	49 %	71	51 %	140	0 %
		90061	40	59 %	28	41 %	68	0 %
		90062	47	58 %	34	42 %	81	0 %
		90063	61	50 %	60	50 %	121	0 %
		90064	3	25 %	9	75 %	12	0 %
		90065	25	53 %	22	47 %	47	0 %
		90066	33	69 %	15	31 %	48	0 %
		90068	5	100 %		0 %	5	0 %
		90069		0 %	1	100 %	1	0 %
		90072		0 %	1	100 %	1	0 %
90075		0 %	1	100 %	1	0 %		
90094	2	100 %		0 %	2	0 %		
90201	149	54 %	128	46 %	277	1 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90210	4	80 %	1	20 %	5	0 %
		90211	2	67 %	1	33 %	3	0 %
		90212	9	100 %		0 %	9	0 %
		90220	43	49 %	45	51 %	88	0 %
		90221	85	52 %	77	48 %	162	0 %
		90222	43	42 %	60	58 %	103	0 %
		90224	2	100 %		0 %	2	0 %
		90230	18	78 %	5	22 %	23	0 %
		90232	5	71 %	2	29 %	7	0 %
		90240	18	67 %	9	33 %	27	0 %
		90241	20	49 %	21	51 %	41	0 %
		90242	33	58 %	24	42 %	57	0 %
		90245	6	86 %	1	14 %	7	0 %
		90247	23	38 %	38	62 %	61	0 %
		90248	8	89 %	1	11 %	9	0 %
		90249	25	68 %	12	32 %	37	0 %
		90250	71	56 %	55	44 %	126	0 %
		90251		0 %	1	100 %	1	0 %
		90255	63	43 %	83	57 %	146	0 %
		90260	13	26 %	37	74 %	50	0 %
90262	95	56 %	76	44 %	171	1 %		
90265	4	100 %		0 %	4	0 %		
90266	3	100 %		0 %	3	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90270	30	56 %	24	44 %	54	0 %
		90272	1	100 %		0 %	1	0 %
		90274	1	100 %		0 %	1	0 %
		90275	3	100 %		0 %	3	0 %
		90277	2	50 %	2	50 %	4	0 %
		90278	6	40 %	9	60 %	15	0 %
		90280	88	53 %	78	47 %	166	0 %
		90291	1	50 %	1	50 %	2	0 %
		90292	1	100 %		0 %	1	0 %
		90293	1	100 %		0 %	1	0 %
		90301	40	67 %	20	33 %	60	0 %
		90302	26	55 %	21	45 %	47	0 %
		90303	18	43 %	24	57 %	42	0 %
		90304	31	44 %	39	56 %	70	0 %
		90305	9	60 %	6	40 %	15	0 %
		90309		0 %	1	100 %	1	0 %
		90401	2	67 %	1	33 %	3	0 %
		90402	3	100 %		0 %	3	0 %
		90403	4	100 %		0 %	4	0 %
		90404	2	40 %	3	60 %	5	0 %
90405	3	33 %	6	67 %	9	0 %		
90501	20	57 %	15	43 %	35	0 %		
90502	10	77 %	3	23 %	13	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90503	9	64 %	5	36 %	14	0 %
		90504	5	83 %	1	17 %	6	0 %
		90505	1	100 %		0 %	1	0 %
		90601	7	54 %	6	46 %	13	0 %
		90602	18	67 %	9	33 %	27	0 %
		90603	7	78 %	2	22 %	9	0 %
		90604	36	69 %	16	31 %	52	0 %
		90605	28	47 %	31	53 %	59	0 %
		90606	25	74 %	9	26 %	34	0 %
		90621	1	100 %		0 %	1	0 %
		90623	1	100 %		0 %	1	0 %
		90631	7	70 %	3	30 %	10	0 %
		90638	26	79 %	7	21 %	33	0 %
		90640	30	41 %	43	59 %	73	0 %
		90650	92	66 %	48	34 %	140	0 %
		90660	47	58 %	34	42 %	81	0 %
		90670	6	60 %	4	40 %	10	0 %
		90701	10	77 %	3	23 %	13	0 %
		90702	3	100 %		0 %	3	0 %
		90703	4	44 %	5	56 %	9	0 %
90704		0 %	1	100 %	1	0 %		
90706	51	43 %	67	57 %	118	0 %		
90710	10	63 %	6	38 %	16	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90711	1	100 %		0 %	1	0 %
		90712	8	53 %	7	47 %	15	0 %
		90713	6	40 %	9	60 %	15	0 %
		90715	9	53 %	8	47 %	17	0 %
		90716	17	46 %	20	54 %	37	0 %
		90717	7	54 %	6	46 %	13	0 %
		90723	44	51 %	42	49 %	86	0 %
		90731	41	53 %	36	47 %	77	0 %
		90732	2	67 %	1	33 %	3	0 %
		90744	54	55 %	44	45 %	98	0 %
		90745	32	52 %	29	48 %	61	0 %
		90746	14	61 %	9	39 %	23	0 %
		90755	10	71 %	4	29 %	14	0 %
		90801	2	50 %	2	50 %	4	0 %
		90802	20	43 %	26	57 %	46	0 %
		90803	8	89 %	1	11 %	9	0 %
		90804	24	44 %	31	56 %	55	0 %
		90805	119	58 %	86	42 %	205	1 %
		90806	32	39 %	51	61 %	83	0 %
		90807	13	52 %	12	48 %	25	0 %
90808	5	83 %	1	17 %	6	0 %		
90810	33	55 %	27	45 %	60	0 %		
90813	62	50 %	63	50 %	125	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90814	2	22 %	7	78 %	9	0 %
		90815	4	50 %	4	50 %	8	0 %
		90832	1	100 %		0 %	1	0 %
		90853	3	100 %		0 %	3	0 %
		91001	19	70 %	8	30 %	27	0 %
		91006	10	77 %	3	23 %	13	0 %
		91007	9	90 %	1	10 %	10	0 %
		91008		0 %	1	100 %	1	0 %
		91010	17	47 %	19	53 %	36	0 %
		91016	20	59 %	14	41 %	34	0 %
		91017	2	100 %		0 %	2	0 %
		91020	3	100 %		0 %	3	0 %
		91024	4	100 %		0 %	4	0 %
		91030	7	100 %		0 %	7	0 %
		91040	4	57 %	3	43 %	7	0 %
		91042	16	55 %	13	45 %	29	0 %
		91043	1	100 %		0 %	1	0 %
		91101	6	33 %	12	67 %	18	0 %
		91102	3	100 %		0 %	3	0 %
		91103	29	67 %	14	33 %	43	0 %
91104	12	35 %	22	65 %	34	0 %		
91105		0 %	1	100 %	1	0 %		
91106	13	54 %	11	46 %	24	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91107	3	25 %	9	75 %	12	0 %
		91109		0 %	5	100 %	5	0 %
		91114	2	100 %		0 %	2	0 %
		91118	1	100 %		0 %	1	0 %
		91201	20	83 %	4	17 %	24	0 %
		91202	6	67 %	3	33 %	9	0 %
		91203	12	80 %	3	20 %	15	0 %
		91204	6	43 %	8	57 %	14	0 %
		91205	14	37 %	24	63 %	38	0 %
		91206	3	25 %	9	75 %	12	0 %
		91207	1	50 %	1	50 %	2	0 %
		91208	2	67 %	1	33 %	3	0 %
		91210	1	100 %		0 %	1	0 %
		91214	1	50 %	1	50 %	2	0 %
		91225		0 %	1	100 %	1	0 %
		91301	6	60 %	4	40 %	10	0 %
		91302	5	83 %	1	17 %	6	0 %
		91303	30	68 %	14	32 %	44	0 %
		91304	29	57 %	22	43 %	51	0 %
		91306	38	70 %	16	30 %	54	0 %
91307	2	50 %	2	50 %	4	0 %		
91311	18	75 %	6	25 %	24	0 %		
91316	5	71 %	2	29 %	7	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91321	17	43 %	23	58 %	40	0 %
		91324	11	55 %	9	45 %	20	0 %
		91325	9	69 %	4	31 %	13	0 %
		91326	3	75 %	1	25 %	4	0 %
		91331	124	56 %	99	44 %	223	1 %
		91335	50	65 %	27	35 %	77	0 %
		91337		0 %	1	100 %	1	0 %
		91340	50	62 %	31	38 %	81	0 %
		91342	97	57 %	72	43 %	169	1 %
		91343	44	52 %	41	48 %	85	0 %
		91344	30	75 %	10	25 %	40	0 %
		91345	12	60 %	8	40 %	20	0 %
		91350	1	20 %	4	80 %	5	0 %
		91351	18	58 %	13	42 %	31	0 %
		91352	44	65 %	24	35 %	68	0 %
		91353		0 %	1	100 %	1	0 %
		91354	4	44 %	5	56 %	9	0 %
		91355	5	45 %	6	55 %	11	0 %
		91356	14	50 %	14	50 %	28	0 %
		91357		0 %	2	100 %	2	0 %
91364	3	75 %	1	25 %	4	0 %		
91367	10	71 %	4	29 %	14	0 %		
91380	2	100 %		0 %	2	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91381	5	83 %	1	17 %	6	0 %
		91384	9	75 %	3	25 %	12	0 %
		91386	2	100 %		0 %	2	0 %
		91387	33	73 %	12	27 %	45	0 %
		91390	6	67 %	3	33 %	9	0 %
		91392		0 %	2	100 %	2	0 %
		91401	21	55 %	17	45 %	38	0 %
		91402	79	56 %	61	44 %	140	0 %
		91403	5	71 %	2	29 %	7	0 %
		91405	43	52 %	39	48 %	82	0 %
		91406	36	54 %	31	46 %	67	0 %
		91408		0 %	1	100 %	1	0 %
		91409	1	33 %	2	67 %	3	0 %
		91411	11	79 %	3	21 %	14	0 %
		91412		0 %	1	100 %	1	0 %
		91413	1	100 %		0 %	1	0 %
		91423	2	100 %		0 %	2	0 %
		91436		0 %	1	100 %	1	0 %
		91501	2	100 %		0 %	2	0 %
		91502	1	25 %	3	75 %	4	0 %
91504	3	60 %	2	40 %	5	0 %		
91505	5	100 %		0 %	5	0 %		
91506	3	75 %	1	25 %	4	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91601	14	41 %	20	59 %	34	0 %
		91602	7	88 %	1	13 %	8	0 %
		91604	1	100 %		0 %	1	0 %
		91605	67	58 %	48	42 %	115	0 %
		91606	49	71 %	20	29 %	69	0 %
		91607	2	22 %	7	78 %	9	0 %
		91702	46	60 %	31	40 %	77	0 %
		91706	51	53 %	45	47 %	96	0 %
		91711	10	59 %	7	41 %	17	0 %
		91722	26	76 %	8	24 %	34	0 %
		91723	10	56 %	8	44 %	18	0 %
		91724	9	64 %	5	36 %	14	0 %
		91731	40	59 %	28	41 %	68	0 %
		91732	68	60 %	45	40 %	113	0 %
		91733	46	46 %	55	54 %	101	0 %
		91740	12	60 %	8	40 %	20	0 %
		91741		0 %	4	100 %	4	0 %
		91744	75	51 %	71	49 %	146	0 %
		91745	29	56 %	23	44 %	52	0 %
		91746	31	58 %	22	42 %	53	0 %
91748	10	53 %	9	47 %	19	0 %		
91750	5	50 %	5	50 %	10	0 %		
91754	13	76 %	4	24 %	17	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91755	13	65 %	7	35 %	20	0 %
		91763	1	100 %		0 %	1	0 %
		91764		0 %	1	100 %	1	0 %
		91765	4	50 %	4	50 %	8	0 %
		91766	60	47 %	69	53 %	129	0 %
		91767	78	60 %	51	40 %	129	0 %
		91768	42	58 %	30	42 %	72	0 %
		91770	39	57 %	30	43 %	69	0 %
		91773	11	69 %	5	31 %	16	0 %
		91775	18	75 %	6	25 %	24	0 %
		91776	11	34 %	21	66 %	32	0 %
		91780	11	79 %	3	21 %	14	0 %
		91785	1	100 %		0 %	1	0 %
		91786		0 %	1	100 %	1	0 %
		91789	7	64 %	4	36 %	11	0 %
		91790	30	63 %	18	38 %	48	0 %
		91791	22	71 %	9	29 %	31	0 %
		91792	21	68 %	10	32 %	31	0 %
		91801	20	61 %	13	39 %	33	0 %
		91803	23	70 %	10	30 %	33	0 %
92009		0 %	3	100 %	3	0 %		
92154	3	100 %		0 %	3	0 %		
92236	3	100 %		0 %	3	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	92301		0 %	1	100 %	1	0 %
		92312		0 %	1	100 %	1	0 %
		92335	3	100 %		0 %	3	0 %
		92344	1	100 %		0 %	1	0 %
		92376	1	100 %		0 %	1	0 %
		92401	1	100 %		0 %	1	0 %
		92407		0 %	1	100 %	1	0 %
		92411		0 %	1	100 %	1	0 %
		92507		0 %	1	100 %	1	0 %
		92553	1	100 %		0 %	1	0 %
		92555	1	100 %		0 %	1	0 %
		92705	7	88 %	1	13 %	8	0 %
		92821	1	100 %		0 %	1	0 %
		93203	1	100 %		0 %	1	0 %
		93210		0 %	1	100 %	1	0 %
		93215	1	100 %		0 %	1	0 %
		93306	1	100 %		0 %	1	0 %
		93311	1	100 %		0 %	1	0 %
		93510		0 %	1	100 %	1	0 %
		93532	2	100 %		0 %	2	0 %
93534	34	57 %	26	43 %	60	0 %		
93535	50	56 %	40	44 %	90	0 %		
93536	39	63 %	23	37 %	62	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	93539	2	67 %	1	33 %	3	0 %
		93543	13	72 %	5	28 %	18	0 %
		93544	1	25 %	3	75 %	4	0 %
		93550	68	53 %	61	47 %	129	0 %
		93551	21	49 %	22	51 %	43	0 %
		93552	31	63 %	18	37 %	49	0 %
		93553		0 %	1	100 %	1	0 %
		93560	1	100 %		0 %	1	0 %
		93591	10	59 %	7	41 %	17	0 %
		93727	1	100 %		0 %	1	0 %
		95116	1	100 %		0 %	1	0 %
	RIVERSIDE	90005	1	100 %		0 %	1	0 %
		90201	1	100 %		0 %	1	0 %
		90605	4	100 %		0 %	4	0 %
		90707	1	100 %		0 %	1	0 %
		90745		0 %	1	100 %	1	0 %
		91321	1	100 %		0 %	1	0 %
		91730	1	100 %		0 %	1	0 %
		91746	1	100 %		0 %	1	0 %
		91752	13	54 %	11	46 %	24	0 %
		91978		0 %	2	100 %	2	0 %
		92025	2	100 %		0 %	2	0 %
92028	1	100 %		0 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92056	1	100 %		0 %	1	0 %
		92201	73	57 %	56	43 %	129	0 %
		92202	2	50 %	2	50 %	4	0 %
		92203	3	25 %	9	75 %	12	0 %
		92211	7	78 %	2	22 %	9	0 %
		92220	43	67 %	21	33 %	64	0 %
		92223	31	58 %	22	42 %	53	0 %
		92230	4	57 %	3	43 %	7	0 %
		92234	46	68 %	22	32 %	68	0 %
		92235	2	100 %		0 %	2	0 %
		92236	51	60 %	34	40 %	85	0 %
		92240	61	62 %	38	38 %	99	0 %
		92241	4	50 %	4	50 %	8	0 %
		92253	13	57 %	10	43 %	23	0 %
		92254	26	57 %	20	43 %	46	0 %
		92255	2	100 %		0 %	2	0 %
		92258	1	100 %		0 %	1	0 %
		92260	15	71 %	6	29 %	21	0 %
		92262	24	69 %	11	31 %	35	0 %
		92264	7	64 %	4	36 %	11	0 %
92274	31	61 %	20	39 %	51	0 %		
92276	4	44 %	5	56 %	9	0 %		
92316	1	100 %		0 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92320	5	71 %	2	29 %	7	0 %
		92324		0 %	1	100 %	1	0 %
		92394		0 %	1	100 %	1	0 %
		92501	21	81 %	5	19 %	26	0 %
		92502	2	50 %	2	50 %	4	0 %
		92503	77	63 %	46	37 %	123	0 %
		92504	55	72 %	21	28 %	76	0 %
		92505	60	72 %	23	28 %	83	0 %
		92506	27	77 %	8	23 %	35	0 %
		92507	48	58 %	35	42 %	83	0 %
		92508	13	62 %	8	38 %	21	0 %
		92509	102	69 %	46	31 %	148	0 %
		92517	2	67 %	1	33 %	3	0 %
		92518	3	75 %	1	25 %	4	0 %
		92530	52	72 %	20	28 %	72	0 %
		92532	12	80 %	3	20 %	15	0 %
		92536		0 %	1	100 %	1	0 %
		92539	7	88 %	1	13 %	8	0 %
		92543	36	62 %	22	38 %	58	0 %
		92544	24	52 %	22	48 %	46	0 %
92545	22	55 %	18	45 %	40	0 %		
92546	3	75 %	1	25 %	4	0 %		
92548	5	71 %	2	29 %	7	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92549	5	71 %	2	29 %	7	0 %
		92551	53	78 %	15	22 %	68	0 %
		92552	3	100 %		0 %	3	0 %
		92553	117	73 %	44	27 %	161	0 %
		92555	32	71 %	13	29 %	45	0 %
		92556	1	100 %		0 %	1	0 %
		92557	47	62 %	29	38 %	76	0 %
		92562	29	85 %	5	15 %	34	0 %
		92563	26	74 %	9	26 %	35	0 %
		92567	12	67 %	6	33 %	18	0 %
		92570	77	57 %	59	43 %	136	0 %
		92571	81	71 %	33	29 %	114	0 %
		92572	2	67 %	1	33 %	3	0 %
		92581		0 %	1	100 %	1	0 %
		92582	11	69 %	5	31 %	16	0 %
		92583	39	62 %	24	38 %	63	0 %
		92584	13	59 %	9	41 %	22	0 %
		92585	12	57 %	9	43 %	21	0 %
		92586	5	63 %	3	38 %	8	0 %
		92587	9	69 %	4	31 %	13	0 %
92589	1	100 %		0 %	1	0 %		
92590	7	100 %		0 %	7	0 %		
92591	28	78 %	8	22 %	36	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92592	39	93 %	3	7 %	42	0 %
		92593	2	100 %		0 %	2	0 %
		92595	25	76 %	8	24 %	33	0 %
		92596	7	54 %	6	46 %	13	0 %
		92860	3	33 %	6	67 %	9	0 %
		92878	2	100 %		0 %	2	0 %
		92879	34	68 %	16	32 %	50	0 %
		92880	25	76 %	8	24 %	33	0 %
		92881	12	75 %	4	25 %	16	0 %
		92882	56	77 %	17	23 %	73	0 %
		92883	23	79 %	6	21 %	29	0 %
		93240		0 %	1	100 %	1	0 %
		93258	1	100 %		0 %	1	0 %
		93311	2	100 %		0 %	2	0 %
		97030	1	50 %	1	50 %	2	0 %
	SACRAMENTO	90047	1	100 %		0 %	1	0 %
		92595	1	100 %		0 %	1	0 %
		94558	1	100 %		0 %	1	0 %
		94577	2	100 %		0 %	2	0 %
		95209	1	100 %		0 %	1	0 %
		95608	29	62 %	18	38 %	47	0 %
		95609	3	100 %		0 %	3	0 %
		95610	27	61 %	17	39 %	44	0 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95611	1	100 %		0 %	1	0 %
		95615	1	100 %		0 %	1	0 %
		95621	17	49 %	18	51 %	35	0 %
		95624	24	57 %	18	43 %	42	0 %
		95626	4	67 %	2	33 %	6	0 %
		95628	12	60 %	8	40 %	20	0 %
		95630	8	62 %	5	38 %	13	0 %
		95632	16	42 %	22	58 %	38	0 %
		95638		0 %	2	100 %	2	0 %
		95639	2	100 %		0 %	2	0 %
		95641	3	75 %	1	25 %	4	0 %
		95652		0 %	1	100 %	1	0 %
		95655	2	67 %	1	33 %	3	0 %
		95660	51	55 %	41	45 %	92	0 %
		95662	18	78 %	5	22 %	23	0 %
		95670	54	59 %	37	41 %	91	0 %
		95673	10	59 %	7	41 %	17	0 %
		95690	1	25 %	3	75 %	4	0 %
		95693	3	43 %	4	57 %	7	0 %
		95742		0 %	1	100 %	1	0 %
95747		0 %	2	100 %	2	0 %		
95757	7	50 %	7	50 %	14	0 %		
95758	16	47 %	18	53 %	34	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95759	1	100 %		0 %	1	0 %
		95762	1	100 %		0 %	1	0 %
		95811	2	29 %	5	71 %	7	0 %
		95812	8	80 %	2	20 %	10	0 %
		95814	2	33 %	4	67 %	6	0 %
		95815	19	50 %	19	50 %	38	0 %
		95816	5	100 %		0 %	5	0 %
		95817	14	50 %	14	50 %	28	0 %
		95818	3	20 %	12	80 %	15	0 %
		95819	2	67 %	1	33 %	3	0 %
		95820	39	45 %	48	55 %	87	0 %
		95821	33	59 %	23	41 %	56	0 %
		95822	17	35 %	32	65 %	49	0 %
		95823	90	50 %	89	50 %	179	1 %
		95824	51	48 %	56	52 %	107	0 %
		95825	53	67 %	26	33 %	79	0 %
		95826	26	57 %	20	43 %	46	0 %
		95827	17	71 %	7	29 %	24	0 %
		95828	64	62 %	40	38 %	104	0 %
		95829	6	30 %	14	70 %	20	0 %
95831	7	47 %	8	53 %	15	0 %		
95832	13	45 %	16	55 %	29	0 %		
95833	36	68 %	17	32 %	53	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95834	23	56 %	18	44 %	41	0 %
		95835	19	63 %	11	37 %	30	0 %
		95838	40	53 %	35	47 %	75	0 %
		95841	14	41 %	20	59 %	34	0 %
		95842	28	56 %	22	44 %	50	0 %
		95843	27	55 %	22	45 %	49	0 %
		95851		0 %	1	100 %	1	0 %
		95853	1	100 %		0 %	1	0 %
		95864	6	46 %	7	54 %	13	0 %
		96001		0 %	1	100 %	1	0 %
	SAN BERNARDINO	31315	3	100 %		0 %	3	0 %
		55106	3	100 %		0 %	3	0 %
		90044		0 %	1	100 %	1	0 %
		91203	1	100 %		0 %	1	0 %
		91331		0 %	1	100 %	1	0 %
		91701	17	61 %	11	39 %	28	0 %
		91709	23	66 %	12	34 %	35	0 %
		91710	81	70 %	34	30 %	115	0 %
		91722		0 %	2	100 %	2	0 %
		91729	1	100 %		0 %	1	0 %
		91730	47	75 %	16	25 %	63	0 %
		91731	1	100 %		0 %	1	0 %
91737	8	62 %	5	38 %	13	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	91739	10	59 %	7	41 %	17	0 %
		91752	3	100 %		0 %	3	0 %
		91761	85	65 %	45	35 %	130	0 %
		91762	82	70 %	35	30 %	117	0 %
		91763	70	80 %	18	20 %	88	0 %
		91764	126	75 %	43	25 %	169	1 %
		91768	4	100 %		0 %	4	0 %
		91784	5	50 %	5	50 %	10	0 %
		91786	54	68 %	25	32 %	79	0 %
		92301	96	60 %	64	40 %	160	0 %
		92307	42	66 %	22	34 %	64	0 %
		92308	40	51 %	39	49 %	79	0 %
		92313	9	60 %	6	40 %	15	0 %
		92316	52	74 %	18	26 %	70	0 %
		92317		0 %	1	100 %	1	0 %
		92324	77	66 %	39	34 %	116	0 %
		92325	1	100 %		0 %	1	0 %
		92329	5	71 %	2	29 %	7	0 %
		92334	1	100 %		0 %	1	0 %
		92335	197	70 %	84	30 %	281	1 %
92336	109	70 %	46	30 %	155	0 %		
92337	41	71 %	17	29 %	58	0 %		
92340	6	75 %	2	25 %	8	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	92344	39	83 %	8	17 %	47	0 %
		92345	86	56 %	67	44 %	153	0 %
		92346	48	62 %	29	38 %	77	0 %
		92354	9	53 %	8	47 %	17	0 %
		92359	4	44 %	5	56 %	9	0 %
		92371	16	70 %	7	30 %	23	0 %
		92373	23	68 %	11	32 %	34	0 %
		92374	41	59 %	28	41 %	69	0 %
		92376	142	62 %	86	38 %	228	1 %
		92377	6	38 %	10	63 %	16	0 %
		92386	1	100 %		0 %	1	0 %
		92392	77	64 %	44	36 %	121	0 %
		92393	5	100 %		0 %	5	0 %
		92394	34	61 %	22	39 %	56	0 %
		92395	70	58 %	50	42 %	120	0 %
		92399	48	62 %	29	38 %	77	0 %
		92401	10	59 %	7	41 %	17	0 %
		92402	2	100 %		0 %	2	0 %
		92404	121	57 %	91	43 %	212	1 %
		92405	61	63 %	36	37 %	97	0 %
92406		0 %	1	100 %	1	0 %		
92407	75	54 %	65	46 %	140	0 %		
92408	31	62 %	19	38 %	50	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	92410	113	67 %	56	33 %	169	1 %
		92411	66	55 %	53	45 %	119	0 %
		92413		0 %	1	100 %	1	0 %
		92415	5	83 %	1	17 %	6	0 %
		92501	2	100 %		0 %	2	0 %
		92508	1	100 %		0 %	1	0 %
		92571	1	100 %		0 %	1	0 %
		92583		0 %	1	100 %	1	0 %
		92880		0 %	1	100 %	1	0 %
		93263	2	100 %		0 %	2	0 %
		93268		0 %	1	100 %	1	0 %
		93535	3	100 %		0 %	3	0 %
		93706	3	100 %		0 %	3	0 %
		SAN DIEGO	19116	3	100 %		0 %	3
	91331		1	100 %		0 %	1	0 %
	91901		10	91 %	1	9 %	11	0 %
	91902		5	56 %	4	44 %	9	0 %
	91905			0 %	1	100 %	1	0 %
	91910		38	58 %	27	42 %	65	0 %
	91911		80	60 %	53	40 %	133	0 %
	91912		1	33 %	2	67 %	3	0 %
	91913	13	81 %	3	19 %	16	0 %	
91914		0 %	3	100 %	3	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	91915	10	67 %	5	33 %	15	0 %
		91916	2	100 %		0 %	2	0 %
		91932	21	64 %	12	36 %	33	0 %
		91933	1	100 %		0 %	1	0 %
		91934		0 %	1	100 %	1	0 %
		91935	3	100 %		0 %	3	0 %
		91941	14	67 %	7	33 %	21	0 %
		91942	14	52 %	13	48 %	27	0 %
		91945	24	41 %	34	59 %	58	0 %
		91946	1	100 %		0 %	1	0 %
		91950	59	66 %	31	34 %	90	0 %
		91951		0 %	1	100 %	1	0 %
		91963	1	100 %		0 %	1	0 %
		91977	59	58 %	43	42 %	102	0 %
		91978	4	80 %	1	20 %	5	0 %
		91980		0 %	2	100 %	2	0 %
		92004	1	100 %		0 %	1	0 %
		92007	2	100 %		0 %	2	0 %
		92008	3	75 %	1	25 %	4	0 %
		92009	4	67 %	2	33 %	6	0 %
92010	3	75 %	1	25 %	4	0 %		
92011	4	80 %	1	20 %	5	0 %		
92014	1	100 %		0 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92019	8	47 %	9	53 %	17	0 %
		92020	65	69 %	29	31 %	94	0 %
		92021	41	60 %	27	40 %	68	0 %
		92024	8	57 %	6	43 %	14	0 %
		92025	86	78 %	24	22 %	110	0 %
		92026	34	69 %	15	31 %	49	0 %
		92027	56	74 %	20	26 %	76	0 %
		92028	46	70 %	20	30 %	66	0 %
		92029	9	90 %	1	10 %	10	0 %
		92033		0 %	1	100 %	1	0 %
		92037	7	70 %	3	30 %	10	0 %
		92040	31	78 %	9	23 %	40	0 %
		92046		0 %	1	100 %	1	0 %
		92054	38	69 %	17	31 %	55	0 %
		92056	14	64 %	8	36 %	22	0 %
		92057	36	73 %	13	27 %	49	0 %
		92058	9	64 %	5	36 %	14	0 %
		92059		0 %	2	100 %	2	0 %
		92061	7	70 %	3	30 %	10	0 %
		92064	13	62 %	8	38 %	21	0 %
92065	18	55 %	15	45 %	33	0 %		
92069	27	69 %	12	31 %	39	0 %		
92070	8	89 %	1	11 %	9	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92071	12	60 %	8	40 %	20	0 %
		92075	7	100 %		0 %	7	0 %
		92078	21	81 %	5	19 %	26	0 %
		92081	7	54 %	6	46 %	13	0 %
		92082	10	56 %	8	44 %	18	0 %
		92083	41	64 %	23	36 %	64	0 %
		92084	31	57 %	23	43 %	54	0 %
		92085	1	100 %		0 %	1	0 %
		92086		0 %	1	100 %	1	0 %
		92101	9	75 %	3	25 %	12	0 %
		92102	55	69 %	25	31 %	80	0 %
		92103	6	100 %		0 %	6	0 %
		92104	30	79 %	8	21 %	38	0 %
		92105	87	60 %	57	40 %	144	0 %
		92106	1	33 %	2	67 %	3	0 %
		92107	7	88 %	1	13 %	8	0 %
		92108	2	67 %	1	33 %	3	0 %
		92109	7	100 %		0 %	7	0 %
		92110	7	64 %	4	36 %	11	0 %
		92111	20	67 %	10	33 %	30	0 %
92113	94	62 %	57	38 %	151	0 %		
92114	60	58 %	43	42 %	103	0 %		
92115	19	40 %	29	60 %	48	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

# COPS-12.1 – Default Report

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN DIEGO	92116	16	80 %	4	20 %	20	0 %	
		92117	23	82 %	5	18 %	28	0 %	
		92119	3	100 %		0 %	3	0 %	
		92120	4	100 %		0 %	4	0 %	
		92122	2	50 %	2	50 %	4	0 %	
		92123	11	69 %	5	31 %	16	0 %	
		92124	7	70 %	3	30 %	10	0 %	
		92126	11	48 %	12	52 %	23	0 %	
		92127	3	75 %	1	25 %	4	0 %	
		92128	1	20 %	4	80 %	5	0 %	
		92129	16	73 %	6	27 %	22	0 %	
		92130	1	100 %		0 %	1	0 %	
		92131	9	90 %	1	10 %	10	0 %	
		92139	20	65 %	11	35 %	31	0 %	
		92154	67	62 %	41	38 %	108	0 %	
		92163	2	100 %		0 %	2	0 %	
		92173	43	60 %	29	40 %	72	0 %	
	92589	1	100 %		0 %	1	0 %		
		SAN FRANCISCO	94102	8	50 %	8	50 %	16	0 %
			94103	5	45 %	6	55 %	11	0 %
	94107		5	71 %	2	29 %	7	0 %	
	94108		9	53 %	8	47 %	17	0 %	
	94109		18	72 %	7	28 %	25	0 %	

**Legend:**

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN FRANCISCO	94110	37	63 %	22	37 %	59	0 %
		94111	2	100 %		0 %	2	0 %
		94112	71	69 %	32	31 %	103	0 %
		94114	4	100 %		0 %	4	0 %
		94115	13	57 %	10	43 %	23	0 %
		94116	11	61 %	7	39 %	18	0 %
		94117	11	73 %	4	27 %	15	0 %
		94118	10	67 %	5	33 %	15	0 %
		94121	2	20 %	8	80 %	10	0 %
		94122	7	64 %	4	36 %	11	0 %
		94123	1	50 %	1	50 %	2	0 %
		94124	56	64 %	31	36 %	87	0 %
		94127	2	100 %		0 %	2	0 %
		94130	7	64 %	4	36 %	11	0 %
		94131	3	60 %	2	40 %	5	0 %
		94132	9	69 %	4	31 %	13	0 %
		94133	17	89 %	2	11 %	19	0 %
		94134	48	62 %	30	38 %	78	0 %
		94158		0 %	1	100 %	1	0 %
		SAN JOAQUIN	91770		0 %	1	100 %	1
	94544		2	100 %		0 %	2	0 %
	94949			0 %	3	100 %	3	0 %
	95202		6	26 %	17	74 %	23	0 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN JOAQUIN	95203	17	52 %	16	48 %	33	0 %
		95204	21	57 %	16	43 %	37	0 %
		95205	45	43 %	59	57 %	104	0 %
		95206	77	50 %	77	50 %	154	0 %
		95207	44	44 %	56	56 %	100	0 %
		95209	5	21 %	19	79 %	24	0 %
		95210	38	48 %	42	53 %	80	0 %
		95212	10	33 %	20	67 %	30	0 %
		95215	22	49 %	23	51 %	45	0 %
		95219	19	68 %	9	32 %	28	0 %
		95220	3	100 %		0 %	3	0 %
		95231	1	33 %	2	67 %	3	0 %
		95234	4	80 %	1	20 %	5	0 %
		95236	2	40 %	3	60 %	5	0 %
		95237	4	100 %		0 %	4	0 %
		95240	56	68 %	26	32 %	82	0 %
		95242	5	50 %	5	50 %	10	0 %
		95258	5	71 %	2	29 %	7	0 %
		95269		0 %	2	100 %	2	0 %
		95304	3	38 %	5	63 %	8	0 %
95307	1	100 %		0 %	1	0 %		
95320	2	40 %	3	60 %	5	0 %		
95330	19	56 %	15	44 %	34	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN JOAQUIN	95336	32	57 %	24	43 %	56	0 %
		95337	24	73 %	9	27 %	33	0 %
		95363	1	100 %		0 %	1	0 %
		95366		0 %	4	100 %	4	0 %
		95376	58	62 %	36	38 %	94	0 %
		95377	21	70 %	9	30 %	30	0 %
		95391	2	50 %	2	50 %	4	0 %
		95610	1	100 %		0 %	1	0 %
		95632		0 %	1	100 %	1	0 %
		95686	1	33 %	2	67 %	3	0 %
		95822	1	100 %		0 %	1	0 %
		95823	1	100 %		0 %	1	0 %
	SANTA CLARA	91411		0 %	2	100 %	2	0 %
		92701	1	100 %		0 %	1	0 %
		94040	13	72 %	5	28 %	18	0 %
		94041	3	100 %		0 %	3	0 %
		94043	15	83 %	3	17 %	18	0 %
		94085	22	81 %	5	19 %	27	0 %
		94086	15	50 %	15	50 %	30	0 %
		94087	10	48 %	11	52 %	21	0 %
		94088		0 %	1	100 %	1	0 %
		94089	7	58 %	5	42 %	12	0 %
94301		0 %	2	100 %	2	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SANTA CLARA	94303	1	100 %		0 %	1	0 %
		94306	4	100 %		0 %	4	0 %
		94402	3	100 %		0 %	3	0 %
		94560		0 %	1	100 %	1	0 %
		95002	9	75 %	3	25 %	12	0 %
		95008	22	76 %	7	24 %	29	0 %
		95011	1	100 %		0 %	1	0 %
		95013	1	100 %		0 %	1	0 %
		95014	6	100 %		0 %	6	0 %
		95020	40	48 %	43	52 %	83	0 %
		95021		0 %	5	100 %	5	0 %
		95023	4	100 %		0 %	4	0 %
		95030	2	100 %		0 %	2	0 %
		95032	7	78 %	2	22 %	9	0 %
		95033	1	100 %		0 %	1	0 %
		95035	36	75 %	12	25 %	48	0 %
		95036	3	100 %		0 %	3	0 %
		95037	14	52 %	13	48 %	27	0 %
		95038	2	50 %	2	50 %	4	0 %
		95046	3	38 %	5	63 %	8	0 %
95050	22	88 %	3	12 %	25	0 %		
95051	23	70 %	10	30 %	33	0 %		
95052	1	100 %		0 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SANTA CLARA	95054	4	44 %	5	56 %	9	0 %
		95070	5	100 %		0 %	5	0 %
		95076	1	100 %		0 %	1	0 %
		95108	1	100 %		0 %	1	0 %
		95109	1	100 %		0 %	1	0 %
		95110	11	38 %	18	62 %	29	0 %
		95111	64	58 %	46	42 %	110	0 %
		95112	42	58 %	31	42 %	73	0 %
		95116	32	47 %	36	53 %	68	0 %
		95117	40	80 %	10	20 %	50	0 %
		95118	10	59 %	7	41 %	17	0 %
		95119	4	67 %	2	33 %	6	0 %
		95120	7	64 %	4	36 %	11	0 %
		95121	36	77 %	11	23 %	47	0 %
		95122	70	56 %	54	44 %	124	0 %
		95123	36	72 %	14	28 %	50	0 %
		95124	22	79 %	6	21 %	28	0 %
		95125	21	66 %	11	34 %	32	0 %
		95126	23	58 %	17	43 %	40	0 %
		95127	57	58 %	41	42 %	98	0 %
95128	23	74 %	8	26 %	31	0 %		
95129	10	56 %	8	44 %	18	0 %		
95130	3	100 %		0 %	3	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SANTA CLARA	95131	7	54 %	6	46 %	13	0 %
		95132	19	63 %	11	37 %	30	0 %
		95133	10	50 %	10	50 %	20	0 %
		95134	5	83 %	1	17 %	6	0 %
		95135	1	33 %	2	67 %	3	0 %
		95136	21	72 %	8	28 %	29	0 %
		95138	9	56 %	7	44 %	16	0 %
		95139	3	100 %		0 %	3	0 %
		95148	24	57 %	18	43 %	42	0 %
		95151	1	50 %	1	50 %	2	0 %
		95153		0 %	1	100 %	1	0 %
		95154	1	100 %		0 %	1	0 %
		95155	1	100 %		0 %	1	0 %
		95158	1	100 %		0 %	1	0 %
		95173		0 %	1	100 %	1	0 %
	STANISLAUS	48313	3	100 %		0 %	3	0 %
		95307	77	57 %	58	43 %	135	0 %
		95313	3	100 %		0 %	3	0 %
		95319	3	50 %	3	50 %	6	0 %
		95323	1	33 %	2	67 %	3	0 %
		95324	1	100 %		0 %	1	0 %
		95326	5	42 %	7	58 %	12	0 %
		95328	10	67 %	5	33 %	15	0 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	STANISLAUS	95350	80	65 %	43	35 %	123	0 %
		95351	110	62 %	67	38 %	177	1 %
		95354	27	46 %	32	54 %	59	0 %
		95355	53	65 %	29	35 %	82	0 %
		95356	23	66 %	12	34 %	35	0 %
		95357	7	58 %	5	42 %	12	0 %
		95358	45	64 %	25	36 %	70	0 %
		95360		0 %	1	100 %	1	0 %
		95361	42	67 %	21	33 %	63	0 %
		95363	20	59 %	14	41 %	34	0 %
		95367	44	59 %	30	41 %	74	0 %
		95368	9	53 %	8	47 %	17	0 %
		95380	2	100 %		0 %	2	0 %
		95386	30	77 %	9	23 %	39	0 %
		95387	1	25 %	3	75 %	4	0 %
	95642		0 %	1	100 %	1	0 %	
	TULARE	92570	1	100 %		0 %	1	0 %
		93201	1	20 %	4	80 %	5	0 %
		93212		0 %	1	100 %	1	0 %
		93215	2	40 %	3	60 %	5	0 %
		93216		0 %	2	100 %	2	0 %
		93218		0 %	1	100 %	1	0 %
		93219	20	56 %	16	44 %	36	0 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.1 – Default Report**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	TULARE	93221	4	20 %	16	80 %	20	0 %
		93223	21	64 %	12	36 %	33	0 %
		93227	6	86 %	1	14 %	7	0 %
		93235	6	32 %	13	68 %	19	0 %
		93244	1	100 %		0 %	1	0 %
		93247	21	41 %	30	59 %	51	0 %
		93256	8	44 %	10	56 %	18	0 %
		93257	82	43 %	110	57 %	192	1 %
		93258	7	33 %	14	67 %	21	0 %
		93261	2	20 %	8	80 %	10	0 %
		93265	2	67 %	1	33 %	3	0 %
		93267	2	25 %	6	75 %	8	0 %
		93270	15	54 %	13	46 %	28	0 %
		93271	1	25 %	3	75 %	4	0 %
		93272	4	44 %	5	56 %	9	0 %
		93274	82	52 %	75	48 %	157	0 %
		93275	2	67 %	1	33 %	3	0 %
		93277	43	41 %	63	59 %	106	0 %
		93286	13	48 %	14	52 %	27	0 %
		93290	1	100 %		0 %	1	0 %
93291	80	47 %	89	53 %	169	1 %		
93292	44	47 %	50	53 %	94	0 %		
93615	18	56 %	14	44 %	32	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

# COPS-12.1 – Default Report

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	TULARE	93618	29	50 %	29	50 %	58	0 %
		93631	2	100 %		0 %	2	0 %
		93641	2	100 %		0 %	2	0 %
		93647	21	50 %	21	50 %	42	0 %
		93654	3	100 %		0 %	3	0 %
		93662	1	100 %		0 %	1	0 %
		93666	1	50 %	1	50 %	2	0 %
		93673		0 %	2	100 %	2	0 %
		93722	1	100 %		0 %	1	0 %
		95112	1	100 %		0 %	1	0 %
	<b>Medical Total</b>		19,473	59 %	13,790	41 %	33,263	100 %
<b>Total</b>			20,365	58 %	14,732	42 %	35,097	100 %

**Legend:**

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.2 – Default Report**

**California Health Care Options**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	Access Dental Plan	96	26 %	273	74 %	369	20 %
		Community Dental Svc, Inc.	287	80 %	71	20 %	358	20 %
		HealthNet of California	233	65 %	124	35 %	357	19 %
		Liberty Dental Plan of CA	223	62 %	137	38 %	360	20 %
		Western Dental Services	53	14 %	337	86 %	390	21 %
	Dental Total		892	49 %	942	51 %	1,834	100 %
Medical	ALAMEDA	Alameda Alliance For Health	522	66 %	273	34 %	795	2 %
		Blue Cross of CA Partnrshp	301	68 %	141	32 %	442	1 %
	CONTRA COSTA	Blue Cross of CA Partnrshp	50	57 %	37	43 %	87	0 %
		Contra Costa Health Plan	391	66 %	205	34 %	596	2 %
	FRESNO	Blue Cross of CA Partnrshp	130	28 %	341	72 %	471	1 %
		Health Net Comm Solutions	450	49 %	470	51 %	920	3 %
	KERN	Health Net Comm Solutions	586	76 %	188	24 %	774	2 %
		Kern Family Health Care	444	50 %	437	50 %	881	3 %
	LOS ANGELES	Health Net Comm Solutions	2,038	50 %	2,031	50 %	4,069	12 %
		L.A. Care Health Plan	4,549	58 %	3,358	42 %	7,907	24 %
	RIVERSIDE	Inland Empire Health Plan	948	57 %	726	43 %	1,674	5 %
		Molina Healthcare Partner	948	81 %	222	19 %	1,170	4 %
	SACRAMENTO	Anthem Blue Cross Partnrshp	253	40 %	378	60 %	631	2 %
		Health Net Comm Solutions	321	60 %	214	40 %	535	2 %
		KP Cal, LLC		0 %	75	100 %	75	0 %
		Molina Healthcare Partner	408	72 %	161	28 %	569	2 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

**COPS-12.2 – Default Report**

**California Health Care Options**

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN BERNARDINO	Inland Empire Health Plan	1,352	58 %	981	42 %	2,333	7 %	
		Molina Healthcare Partner	1,093	75 %	356	25 %	1,449	4 %	
	SAN DIEGO	Care1st Partner Plan, LLC	353	84 %	67	16 %	420	1 %	
		Community Hlth Grp Partner	414	55 %	340	45 %	754	2 %	
		Health Net Comm Solutions	307	60 %	208	40 %	515	2 %	
		KP Cal, LLC		0 %	41	100 %	41	0 %	
		Molina Healthcare Partner	643	70 %	280	30 %	923	3 %	
		SAN FRANCISCO	Blue Cross of CA Partnrshp	102	63 %	60	37 %	162	0 %
		San Francisco Health Plan	254	65 %	138	35 %	392	1 %	
	SAN JOAQUIN	Blue Cross of CA Partnrshp	195	55 %	160	45 %	355	1 %	
		Health Plan of San Joaquin	358	51 %	349	49 %	707	2 %	
	SANTA CLARA	Blue Cross of CA Partnrshp	250	61 %	162	39 %	412	1 %	
		Santa Clara Family H.P.	667	63 %	388	37 %	1,055	3 %	
	STANISLAUS	Blue Cross of CA Partnrshp	71	22 %	256	78 %	327	1 %	
		Health Net Comm Solutions	525	82 %	119	18 %	644	2 %	
	TULARE	Blue Cross of CA Partnrshp	153	27 %	409	73 %	562	2 %	
		Health Net Comm Solutions	397	64 %	219	36 %	616	2 %	
		<b>Medical Total</b>		19,473	59 %	13,790	41 %	33,263	100 %
	<b>Total</b>			20,365	58 %	14,732	42 %	35,097	100 %

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

# COPS-12.2 – Default Report

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental	Arabic	6	55 %	5	45 %	11	1 %
	Armenian	3	43 %	4	57 %	7	0 %
	Chinese	3	23 %	10	77 %	13	1 %
	English	638	46 %	754	54 %	1,392	76 %
	Farsi	2	67 %	1	33 %	3	0 %
	Hmong	16	44 %	20	56 %	36	2 %
	Russian	49	70 %	21	30 %	70	4 %
	Spanish	167	58 %	123	42 %	290	16 %
	Vietnamese	8	67 %	4	33 %	12	1 %
	<b>Dental Total</b>		892	49 %	942	51 %	1,834
Medical		2	100 %		0 %	2	0 %
	Arabic	82	85 %	15	15 %	97	0 %
	Armenian	47	46 %	56	54 %	103	0 %
	Cambodian	27	52 %	25	48 %	52	0 %
	Chinese	182	68 %	84	32 %	266	1 %
	English	12,165	57 %	9,058	43 %	21,223	64 %
	Farsi	39	68 %	18	32 %	57	0 %
	Hmong	40	42 %	55	58 %	95	0 %
	Korean	28	72 %	11	28 %	39	0 %
	No Response, Client declined to state	18	78 %	5	22 %	23	0 %
	No Valid Data		0 %	2	100 %	2	0 %
	Russian	48	62 %	30	38 %	78	0 %
Spanish	6,682	61 %	4,321	39 %	11,003	33 %	

**Legend:**

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.

## COPS-12.2 – Default Report

Data for transactions between 2/24/2010 12:00:00 AM and 3/25/2010

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical	Tagalog	27	82 %	6	18 %	33	0 %
	Vietnamese	86	45 %	104	55 %	190	1 %
	Medical Total	19,473	59 %	13,790	41 %	33,263	100 %
<b>Total</b>		20,365	58 %	14,732	42 %	35,097	100 %

**Legend:**

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

P = Prior Plan. Previously Continuity of Care. Members defaulted because they were previously a member or because other family members were already assigned to the plan.