



June 8, 2010

DHCS HCO 10-5126

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 6/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan									263	228	61	84	
		American Health Guard									25	19	4	13	
		Care 1st Health Plan									9	23	5	9	
		Community Dental Svc, Inc.									8	9		1	
		Health Net									44	27	17	11	
		HealthNet of California													
		Liberty Dental Plan of CA									2	13	1	1	
		SafeGuard Dental, Inc.									13	15	6	1	
		Western Dental Services									21	51	13	21	
		County Subtotal										385	385	107	141
		RIVERSIDE	Access Dental Plan												
	County Subtotal														
		SACRAMENTO	Access Dental Plan									13	39	30	28
	Community Dental Svc, Inc.										5	16	3	13	
	HealthNet of California										7	9	7	7	
	Liberty Dental Plan of CA										3	31	5	5	
	Western Dental Services						2				15	35	39	14	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment						Total		
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name									
Dental	LOS ANGELES	Access Dental Plan	329		236	1,153					2,354
		American Health Guard	44		88	329					522
		Care 1st Health Plan	16		32	101					195
		Community Dental Svc, Inc.	4	2	17	8					49
		Health Net	18		81	200					398
		HealthNet of California				3					3
		Liberty Dental Plan of CA	2		16	25					60
		SafeGuard Dental, Inc.	6	1	17	88					147
		Western Dental Services	9	1	87	214					417
		County Subtotal	428	4	574	2,121					4,145
	RIVERSIDE	Access Dental Plan				1					1
		County Subtotal				1					1
	SACRAMENTO	Access Dental Plan	4	1	21	286		1		1	424
		Community Dental Svc, Inc.	11		12	134					194
		HealthNet of California	5		13	135		2			185
		Liberty Dental Plan of CA	10	1	5	159					219
		Western Dental Services	2		15	251					373

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Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	
Plan Type	County Name	Plan Name													
Dental	SACRAMENTO	County Subtotal				2					43	130	84	67	
		Total				2					428	515	191	208	
Medical	ALAMEDA	Alameda Alliance For Health									7	8			
		Anthem Blue Cross Partnrshp									15	11	3		
		Contra Costa Health Plan													
		Health Net Comm Solutions													
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		KP Cal, LLC													
		L.A. Care Health Plan													
		San Francisco Health Plan													
		Santa Clara Family H.P.													
		County Subtotal									22	19	3		
		CONTRA COSTA	Alameda Alliance For Health												
			Anthem Blue Cross Partnrshp								15	14	1	2	
			Contra Costa Health Plan			3				5	2	3	2	1	
	Health Net Comm Solutions														
		Health Plan of San Joaquin													

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Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05		
Plan Type	County Name	Plan Name										
Dental	SACRAMENTO	County Subtotal	32	2	66	965		3		1	1,395	
	Total		460	6	640	3,087		3		1	5,541	
Medical	ALAMEDA	Alameda Alliance For Health	5		13	29			1	1	64	
		Anthem Blue Cross Partnrshp	6		11	98	1		1		146	
		Contra Costa Health Plan		2		9					11	
		Health Net Comm Solutions		1		5					6	
		Health Plan of San Joaquin				8					8	
		Inland Empire Health Plan				3					3	
		KP Cal, LLC				5					5	
		L.A. Care Health Plan				1	2				3	
		San Francisco Health Plan				5					5	
		Santa Clara Family H.P.				12					12	
		County Subtotal		11	3	25	176	1		2	1	263
	CONTRA COSTA	Alameda Alliance For Health			5	3	36					44
		Anthem Blue Cross Partnrshp		2	2	10	73	1		1		121
		Contra Costa Health Plan		1		10	36					63
		Health Net Comm Solutions				5						5
		Health Plan of San Joaquin			2							2

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Plan Type	County Name	Plan Name												
Medical	CONTRA COSTA	Inland Empire Health Plan												
		KP Cal, LLC												
		L.A. Care Health Plan									1			
		Molina Healthcare Partner												
		San Francisco Health Plan												
		County Subtotal			3				5		18	17	3	3
	FRESNO	Anthem Blue Cross PartnrsHP				1					101	209	18	8
		Care1st Partner Plan, LLC												
		Health Net Comm Solutions									4	20	1	1
		Health Plan of San Joaquin												
		Inland Empire Health Plan												
		Kern Family Health Care												
		KP Cal, LLC												
		L.A. Care Health Plan			3									3
		Santa Clara Family H.P.												
		County Subtotal			3		1				105	229	19	12
	KERN	Alameda Alliance For Health												
		Anthem Blue Cross PartnrsHP												

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Plan Type	County Name	Plan Name										
Medical	CONTRA COSTA	Inland Empire Health Plan				1					1	
		KP Cal, LLC				3					3	
		L.A. Care Health Plan				9						10
		Molina Healthcare Partner				5						5
		San Francisco Health Plan				9						9
		County Subtotal		3	9	23	177	1		1		263
	FRESNO	Anthem Blue Cross Partnrsip		13	2	265	457			1	1	1,076
		Care1st Partner Plan, LLC					3					3
		Health Net Comm Solutions		1	1	18	131					177
		Health Plan of San Joaquin					4					4
		Inland Empire Health Plan					1					1
		Kern Family Health Care			2		4					6
		KP Cal, LLC				4	1					5
		L.A. Care Health Plan			2	2	14					24
		Santa Clara Family H.P.					10					10
		County Subtotal		14	7	289	625			1	1	1,306
	KERN	Alameda Alliance For Health					6					6
		Anthem Blue Cross Partnrsip				2	18					20

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Plan Type	County Name	Plan Name												
Medical	KERN	Community Hlth Grp Partner												
		Health Net Comm Solutions									41	46	9	1
		Inland Empire Health Plan												
		Kern Family Health Care					14				18	28	3	
		KP Cal, LLC												
		L.A. Care Health Plan												
		Molina Healthcare Partner												
		County Subtotal						14				59	74	12
	LOS ANGELES	Alameda Alliance For Health												
		Anthem Blue Cross Partnrshp												
		Care1st Partner Plan, LLC												
		Community Hlth Grp Partner												
		Contra Costa Health Plan												
		Health Net Comm Solutions									105	237	59	36
		Health Plan of San Joaquin												
		Inland Empire Health Plan									1			4
		Kern Family Health Care												
		KP Cal, LLC												

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Plan Type	County Name	Plan Name									
Medical	KERN	Community Hlth Grp Partner				5					5
		Health Net Comm Solutions	10		22	219				1	349
		Inland Empire Health Plan				7					7
		Kern Family Health Care	2		7	91	5		2		170
		KP Cal, LLC				2					2
		L.A. Care Health Plan		2	2	40			2		46
		Molina Healthcare Partner				4					4
		County Subtotal	12	2	33	392	5		4	1	609
	LOS ANGELES	Alameda Alliance For Health			1	7					8
		Anthem Blue Cross Partnrshp		1	3	22					26
		Care1st Partner Plan, LLC			1						1
		Community Hlth Grp Partner				1					1
		Contra Costa Health Plan			1	1					2
		Health Net Comm Solutions	72	3	1,307	1,625	17	1	32	4	3,498
		Health Plan of San Joaquin				1					1
		Inland Empire Health Plan		9	3	159					176
		Kern Family Health Care				18					18
		KP Cal, LLC				1					1

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Plan Type	County Name	Plan Name												
Medical	LOS ANGELES	L.A. Care Health Plan							3		66	112	46	31
		Molina Healthcare Partner												
		San Francisco Health Plan							1					
		Santa Clara Family H.P.												
		County Subtotal							4	1	171	349	105	71
	MARIN	KP Cal, LLC									2			
		County Subtotal									2			
	RIVERSIDE	Alameda Alliance For Health												
		Anthem Blue Cross Partnrshp												
		Care1st Partner Plan, LLC												
		Community Hlth Grp Partner									1			
		Contra Costa Health Plan												
		Health Net Comm Solutions												
		Health Plan of San Joaquin												
		Inland Empire Health Plan									2	7		1
		KP Cal, LLC												
		L.A. Care Health Plan												
	Molina Healthcare Partner										17	56	12	6

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Plan Type	County Name	Plan Name										
Medical	LOS ANGELES	L.A. Care Health Plan	61	3	330	1,313	14	1	55	8	2,043	
		Molina Healthcare Partner		4	2	60					66	
		San Francisco Health Plan				3					4	
		Santa Clara Family H.P.				5					5	
		County Subtotal		133	20	1,648	3,216	31	2	87	12	5,850
	MARIN	KP Cal, LLC	1									3
		County Subtotal	1									3
	RIVERSIDE	Alameda Alliance For Health				4						4
		Anthem Blue Cross Partnrshp			4	7						11
		Care1st Partner Plan, LLC				1						1
		Community Hlth Grp Partner				2						3
		Contra Costa Health Plan				4						4
		Health Net Comm Solutions			4	63						67
		Health Plan of San Joaquin				1						1
		Inland Empire Health Plan		2	14	21	124	4	1	3	1	180
		KP Cal, LLC					2					2
		L.A. Care Health Plan		1	11	7	55					76
	Molina Healthcare Partner		39	7	40	245	1		2	1	426	

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Plan Type	County Name	Plan Name														
Medical	RIVERSIDE	County Subtotal									20	63	12	9		
	SACRAMENTO	Alameda Alliance For Health														
		Anthem Blue Cross Partnrshp									19	48	15	5		
		Care1st Partner Plan, LLC														
		Contra Costa Health Plan		1												
		Health Net Comm Solutions									10	19	5	4		
		Health Plan of San Joaquin														
		Inland Empire Health Plan														
		Kern Family Health Care														
		KP Cal, LLC				1						1	4			
		L.A. Care Health Plan														
		Molina Healthcare Partner										19	26	15	6	
		San Francisco Health Plan														
		Santa Clara Family H.P.														
	County Subtotal			1		1					49	97	35	15		
	SAN BERNARDINO	Alameda Alliance For Health														
		Anthem Blue Cross Partnrshp														
		Care1st Partner Plan, LLC														

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
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- E04 = Deceased
- E05 = Child Protective Services
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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment							Total		
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05		
Plan Type	County Name	Plan Name										
Medical	RIVERSIDE	County Subtotal	42	40	68	508	5	1	5	2	775	
	SACRAMENTO	Alameda Alliance For Health			3	13						16
		Anthem Blue Cross Partnrshp	13		50	281	14	1	3	2	451	
		Care1st Partner Plan, LLC				1						1
		Contra Costa Health Plan		1		5						7
		Health Net Comm Solutions	15		18	127	10	1	3	4	216	
		Health Plan of San Joaquin			5	16						21
		Inland Empire Health Plan				1						1
		Kern Family Health Care				5						5
		KP Cal, LLC			1	11						18
		L.A. Care Health Plan				13						13
		Molina Healthcare Partner	30		18	161	4	3	1			283
		San Francisco Health Plan				6						6
		Santa Clara Family H.P.				18						18
		County Subtotal	58	1	95	658	28	5	7	6	1,056	
	SAN BERNARDINO	Alameda Alliance For Health				3						3
		Anthem Blue Cross Partnrshp				8						8
		Care1st Partner Plan, LLC				1						1

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04
Plan Type	County Name	Plan Name												
Medical	SAN BERNARDINO	Contra Costa Health Plan												
		Health Net Comm Solutions												
		Inland Empire Health Plan									3	4	10	5
		Kern Family Health Care												
		KP Cal, LLC												
		L.A. Care Health Plan									1	3	3	
		Molina Healthcare Partner									19	43	14	9
		Santa Clara Family H.P.												
		County Subtotal									23	50	27	14
	SAN DIEGO	Anthem Blue Cross Partnrshp												
		Care1st Partner Plan, LLC									8	6	4	3
		Community Hlth Grp Partner			2						15	13	8	4
		Health Net Comm Solutions									39	45	12	20
		Inland Empire Health Plan												
		Kern Family Health Care												
		KP Cal, LLC									2	1	1	1
		L.A. Care Health Plan												2
		Molina Healthcare Partner									19	64	4	1

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment						Total		
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name									
Medical	SAN BERNARDINO	Contra Costa Health Plan				1					1
		Health Net Comm Solutions		6	5	57					68
		Inland Empire Health Plan	1	4	49	142		3	11	3	235
		Kern Family Health Care				5					5
		KP Cal, LLC			1	2					3
		L.A. Care Health Plan		16	3	120					146
		Molina Healthcare Partner	28	2	43	247			2	1	408
		Santa Clara Family H.P.				1					1
		County Subtotal	29	28	101	587		3	13	4	879
	SAN DIEGO	Anthem Blue Cross Partnrshp				12					12
		Care1st Partner Plan, LLC	7		33	64		1	2	2	130
		Community Hlth Grp Partner	11		33	126	4	3	6	1	226
		Health Net Comm Solutions	14	1	45	156	2	6	4		344
		Inland Empire Health Plan		1		34					35
		Kern Family Health Care		1		2					3
		KP Cal, LLC				5			1		11
		L.A. Care Health Plan		1							3
		Molina Healthcare Partner	13		36	306		7	4		454

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Santa Clara Family H.P.													
		County Subtotal			2						83	129	29	31	
	SAN FRANCISCO	Alameda Alliance For Health													
		Anthem Blue Cross Partnrshp									1	1			
		Contra Costa Health Plan													
		Health Net Comm Solutions													
		Health Plan of San Joaquin													
		L.A. Care Health Plan													
		San Francisco Health Plan			2			1	7		4	4	1	1	
		County Subtotal			2			1	7		5	5	1	1	
	SAN JOAQUIN	Alameda Alliance For Health													
		Anthem Blue Cross Partnrshp									12	13	11	1	
		Contra Costa Health Plan													
		Health Net Comm Solutions													
		Health Plan of San Joaquin			1							2	2		
		KP Cal, LLC													
		L.A. Care Health Plan													
		Molina Healthcare Partner													

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment							Total	
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name									
Medical	SAN DIEGO	Santa Clara Family H.P.				1					1
		County Subtotal	45	4	147	706	6	17	17	3	1,219
	SAN FRANCISCO	Alameda Alliance For Health				11					11
		Anthem Blue Cross Partnrshp	3		5	50	1				61
		Contra Costa Health Plan				3					3
		Health Net Comm Solutions				2					2
		Health Plan of San Joaquin				3					3
		L.A. Care Health Plan				2					2
		San Francisco Health Plan			6	28					54
		County Subtotal	3		11	99	1				136
		SAN JOAQUIN	Alameda Alliance For Health				13				
	Anthem Blue Cross Partnrshp		5	4	48	152			2		248
	Contra Costa Health Plan					3					3
	Health Net Comm Solutions			3		20					23
	Health Plan of San Joaquin		1		9	32					47
	KP Cal, LLC					4					4
	L.A. Care Health Plan					6					6
	Molina Healthcare Partner					2					2

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Santa Clara Family H.P.													
		County Subtotal			1						12	15	13	1	
	SANTA CLARA	Alameda Alliance For Health													
		Anthem Blue Cross Partnrshp			1						13	23	6	3	
		Health Net Comm Solutions													
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care													
		KP Cal, LLC													
		Molina Healthcare Partner													
		Santa Clara Family H.P.									6	19	1	5	
		County Subtotal			1						19	42	7	8	
	STANISLAUS	Alameda Alliance For Health													
		Anthem Blue Cross Partnrshp									7	4	2		
		Contra Costa Health Plan													
		Health Net Comm Solutions									3	2	10		
		Health Plan of San Joaquin													
	Inland Empire Health Plan														

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment						Total		
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05	
Plan Type	County Name	Plan Name									
Medical	SAN JOAQUIN	Santa Clara Family H.P.		1		4					5
		County Subtotal	6	8	57	236			2		351
Medical	SANTA CLARA	Alameda Alliance For Health				5					5
		Anthem Blue Cross Partnrshp	10		24	70					150
		Health Net Comm Solutions				7					7
		Health Plan of San Joaquin				2					2
		Inland Empire Health Plan				1					1
		Kern Family Health Care				3					3
		KP Cal, LLC				1					1
		Molina Healthcare Partner				1					1
		Santa Clara Family H.P.	4	1	9	27					72
		County Subtotal	14	1	33	117					242
		Medical	STANISLAUS	Alameda Alliance For Health				3			
Anthem Blue Cross Partnrshp				2	7	61					83
Contra Costa Health Plan						1					1
Health Net Comm Solutions	5			1	6	43					70
Health Plan of San Joaquin				4		15					19
Inland Empire Health Plan						14					14

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	
Plan Type	County Name	Plan Name													
Medical	STANISLAUS	Kern Family Health Care													
		KP Cal, LLC													
		Santa Clara Family H.P.													
		County Subtotal									10	6	12		
	TULARE	Anthem Blue Cross Partnrshp									20	113	7	6	
		Health Net Comm Solutions									2	22	2	1	
		Health Plan of San Joaquin													
		Inland Empire Health Plan													
		Kern Family Health Care													
		L.A. Care Health Plan													
		County Subtotal									22	135	9	7	
	Total			1	3	10	1	14	1	16	1	620	1,230	287	173
	Total			1	3	10	3	14	1	16	1	1,048	1,745	478	381

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type			Disenrollment							Total		
Disenrollment Reason Code			F05	F06	F09	F10	I01	X03	X04	X05		
Plan Type	County Name	Plan Name										
Medical	STANISLAUS	Kern Family Health Care				2					2	
		KP Cal, LLC				1					1	
		Santa Clara Family H.P.				9					9	
		County Subtotal	5	7	13	149					202	
	TULARE	Anthem Blue Cross Partnrshp	5	2	106	177					436	
		Health Net Comm Solutions			18	117					162	
		Health Plan of San Joaquin				1					1	
		Inland Empire Health Plan				5					5	
		Kern Family Health Care				6					6	
		L.A. Care Health Plan				12					12	
		County Subtotal	5	2	124	318					622	
	Total			381	132	2,667	7,964	78	28	139	30	13,776
	Total			841	138	3,307	11,051	78	31	139	31	19,317

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Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	F05	F06
Plan Type	Language														
Dental	Arabic									1			3		
	Armenian										3			3	
	Cambodian												4		
	Chinese									1	2	1			
	English				2					147	239	138	67	136	3
	Farsi													2	
	Hmong									4	2				
	Korean														
	No Valid Data														
	Russian									1	22		8		
	Spanish									267	239	51	126	319	3
	Tagalog										7				
	Vietnamese									7	1	1			
Total					2				428	515	191	208	460	6	
Medical	Arabic									2	1	5		2	
	Armenian									9	3	3		2	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type		Disenrollment					Total	
Disenrollment Reason Code		F09	F10	I01	X03	X04		X05
Plan Type	Language							
Dental	Arabic		2				6	
	Armenian	3	3				12	
	Cambodian	2	4				10	
	Chinese		8				12	
	English	247	1,218		3		1	2,201
	Farsi							2
	Hmong		19					25
	Korean		6					6
	No Valid Data		2					2
	Russian	10	64					105
	Spanish	376	1,732					3,113
	Tagalog	1	3					11
	Vietnamese	1	26					36
	Total		640	3,087		3		1
Medical	Arabic	15	85					110
	Armenian	40	33				1	91

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type		Disenrollment													
Disenrollment Reason Code		E07D	E08D	E09P	E11B	E11P	E12B	E12P	E12S	F01	F02	F03	F04	F05	F06
Plan Type	Language														
Medical	Cambodian										10	1		2	
	Chinese			1						7	6	3		5	4
	English	1	3	6	1	13		12	1	434	794	211	104	253	78
	Farsi									3	4			1	
	Hmong									10	15	2		16	
	Korean									1					
	No Response, Client declined to state										1				
	No Valid Data									5	7	3	1		
	Russian									7	20	2	3	2	
	Spanish			3		1	1	4		134	341	55	55	97	46
	Tagalog									2			4		
	Vietnamese									6	28	2	6	1	4
Total		1	3	10	1	14	1	16	1	620	1,230	287	173	381	132
Total		1	3	10	3	14	1	16	1	1,048	1,745	478	381	841	138

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 4/27/2010 12:00:00 AM and 5/25/2010

Transaction Type		Disenrollment						Total
Disenrollment Reason Code		F09	F10	I01	X03	X04	X05	
Plan Type	Language							
Medical	Cambodian	24	19					56
	Chinese	18	65					109
	English	1,571	4,856	50	28	102	21	8,539
	Farsi	11	38					57
	Hmong	34	46					123
	Korean	1	9					11
	No Response, Client declined to state	1						2
	No Valid Data	7	14	6			1	44
	Russian	12	96	3				145
	Spanish	908	2,609	18		37	7	4,316
	Tagalog	4	12					22
	Vietnamese	21	82	1				151
	Total		2,667	7,964	78	28	139	30
Total		3,307	11,051	78	31	139	31	19,317

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