



July 9, 2010

DHCS HCO 10-5371

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 7/1/2010**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for  
Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan					332	227	63	147	440	6	214	1,329
		American Health Guard					26	12	9	11	46		101	315
		Care 1st Health Plan					16	12	5	5	23	1	32	155
		Community Dental Svc, Inc.			1		7		1	3	3	3	8	37
		Health Net					43	24	19	16	17	1	84	245
		Liberty Dental Plan of CA					14	7	13	1	3	1	19	49
		SafeGuard Dental, Inc.					12	13	13	4	10		36	101
		Western Dental Services					31	50	24	20	31	2	102	306
		County Subtotal			1		481	345	147	207	573	14	596	2,537
	SACRAMENTO	Access Dental Plan					13	22	25	18	9	3	24	337
		Community Dental Svc, Inc.					8	7	3	17	4	1	9	166
		HealthNet of California					9	6	1	10	6		15	167
		Liberty Dental Plan of CA					8	30	11	7			12	180
		Western Dental Services					17	26	31	17	14	1	29	351
		County Subtotal					55	91	71	69	33	5	89	1,201
	SAN BERNARDINO	SafeGuard Dental, Inc.								1				
		County Subtotal								1				

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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Disenrollment Reason Code			I01	X01	X02	X03	X04		X05	
Plan Type	County Name	Plan Name								
Dental	LOS ANGELES	Access Dental Plan			2	3			2,763	
		American Health Guard							520	
		Care 1st Health Plan							249	
		Community Dental Svc, Inc.							63	
		Health Net							449	
		Liberty Dental Plan of CA							107	
		SafeGuard Dental, Inc.				1			190	
		Western Dental Services							566	
		County Subtotal				3	3			4,907
	SACRAMENTO	Access Dental Plan					1		1	453
		Community Dental Svc, Inc.				1				216
		HealthNet of California								214
		Liberty Dental Plan of CA								248
		Western Dental Services				1	1		1	489
		County Subtotal				2	2		2	1,620
	SAN BERNARDINO	SafeGuard Dental, Inc.								1
		County Subtotal								1

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Plan Type	County Name	Plan Name													
Dental	SAN JOAQUIN	Access Dental Plan												1	
		County Subtotal												1	
	Total		1			536	437	218	276	606	19	685	3,739		
Medical	ALAMEDA	Alameda Alliance For Health		3		5	5	7	1		3	1	6	35	
		Anthem Blue Cross Partnrshp					9	14	8	10	7	1	15	117	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan										2		20	
		Health Net Comm Solutions												3	
		Health Plan of San Joaquin												4	
		Inland Empire Health Plan												1	
		L.A. Care Health Plan												1	
		San Francisco Health Plan													12
		Santa Clara Family H.P.											1		1
	County Subtotal			3		5	14	21	9	10	10	5	21	195	
	CONTRA COSTA	Alameda Alliance For Health					2						3		27
		Anthem Blue Cross Partnrshp						11	8	8	7	4	1	13	74
		Contra Costa Health Plan			1			2	6	6	5	1		6	33
Health Net Comm Solutions														6	

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Disenrollment Reason Code			I01	X01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name							
Dental	SAN JOAQUIN	Access Dental Plan							1
		County Subtotal							1
	Total			5	5		2	6,529	
Medical	ALAMEDA	Alameda Alliance For Health					1		67
		Anthem Blue Cross Partnrshp	1				1	183	
		Community Hlth Grp Partner							1
		Contra Costa Health Plan							22
		Health Net Comm Solutions							3
		Health Plan of San Joaquin							4
		Inland Empire Health Plan							1
		L.A. Care Health Plan							1
		San Francisco Health Plan							12
		Santa Clara Family H.P.							2
	County Subtotal	1					2	296	
	CONTRA COSTA	Alameda Alliance For Health							32
		Anthem Blue Cross Partnrshp							126
		Contra Costa Health Plan							60
Health Net Comm Solutions								6	

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Health Plan of San Joaquin												3	
		Inland Empire Health Plan												2	
		KP Cal, LLC												2	
		L.A. Care Health Plan												1	
		Molina Healthcare Partner												4	
		San Francisco Health Plan												9	
		Santa Clara Family H.P.												3	
		County Subtotal			1		2	13	14	14	12	5	4	19	164
	FRESNO	Alameda Alliance For Health													1
		Anthem Blue Cross Partnrshp			1			128	206	15	6	11	1	312	492
		Community Hlth Grp Partner													1
		Contra Costa Health Plan													6
		Health Net Comm Solutions						13	13	1	5	2	1	16	126
		Health Plan of San Joaquin													3
		Inland Empire Health Plan													6
		Kern Family Health Care													1
		L.A. Care Health Plan													18
		Molina Healthcare Partner													3

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Medical	CONTRA COSTA	Health Plan of San Joaquin							3	
		Inland Empire Health Plan							2	
		KP Cal, LLC							2	
		L.A. Care Health Plan							1	
		Molina Healthcare Partner							4	
		San Francisco Health Plan							9	
		Santa Clara Family H.P.							3	
		County Subtotal							248	
	FRESNO	Alameda Alliance For Health								1
		Anthem Blue Cross Partnrshp								1,172
		Community Hlth Grp Partner								1
		Contra Costa Health Plan								6
		Health Net Comm Solutions						1		178
		Health Plan of San Joaquin								3
		Inland Empire Health Plan								6
		Kern Family Health Care								1
		L.A. Care Health Plan								18
		Molina Healthcare Partner								3

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Plan Type	County Name	Plan Name													
Medical	FRESNO	San Francisco Health Plan											1		
		Santa Clara Family H.P.												3	
		<b>County Subtotal</b>		1			141	219	16	11	13	2	329	660	
	KERN	Alameda Alliance For Health												2	
		Anthem Blue Cross Partnrshp												1	26
		Community Hlth Grp Partner													3
		Health Net Comm Solutions					31	43	5	2	14	6	24	189	
		Inland Empire Health Plan											1	12	
		Kern Family Health Care		1	3		7	25	3	6	3		16	116	
		KP Cal, LLC													1
		L.A. Care Health Plan				4	1								28
		Molina Healthcare Partner													6
		<b>County Subtotal</b>		1	3	4	39	68	8	8	17	6	44	381	
	LOS ANGELES	Alameda Alliance For Health													2
		Anthem Blue Cross Partnrshp								1		4		25	
		Care1st Partner Plan, LLC													4
		Community Hlth Grp Partner											1	8	
		Contra Costa Health Plan													4

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Disenrollment Reason Code			I01	X01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	FRESNO	San Francisco Health Plan							1	
		Santa Clara Family H.P.							3	
		County Subtotal						1	1,393	
	KERN	Alameda Alliance For Health								2
		Anthem Blue Cross Partnrshp								27
		Community Hlth Grp Partner								3
		Health Net Comm Solutions								314
		Inland Empire Health Plan								13
		Kern Family Health Care	3							183
		KP Cal, LLC								1
		L.A. Care Health Plan								33
		Molina Healthcare Partner								6
		County Subtotal	3							582
		LOS ANGELES	Alameda Alliance For Health							
	Anthem Blue Cross Partnrshp									30
	Care1st Partner Plan, LLC									4
	Community Hlth Grp Partner									9
	Contra Costa Health Plan									4

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Health Net Comm Solutions					140	268	53	43	96	6	1,277	1,880	
		Health Plan of San Joaquin												1	
		Inland Empire Health Plan								3	2	10	6	164	
		Kern Family Health Care										2	1	18	
		L.A. Care Health Plan	1	1		1	93	108	40	41	53	1	429	1,367	
		Molina Healthcare Partner										3	5	50	
		San Francisco Health Plan												4	
		Santa Clara Family H.P.													4
		County Subtotal	1	1		1	233	376	93	88	151	26	1,719	3,531	
	MARIN	KP Cal, LLC													2
		County Subtotal													2
	OUT OF STATE	Health Net Comm Solutions													2
		County Subtotal													2
	RIVERSIDE	Anthem Blue Cross Partnrshp												4	6
		Care1st Partner Plan, LLC					2								4
		Community Hlth Grp Partner										1			5
		Contra Costa Health Plan													3
		Health Net Comm Solutions								1	1	6			45

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Plan Type	County Name	Plan Name							
Medical	LOS ANGELES	Health Net Comm Solutions	9	1		9	51	6	3,839
		Health Plan of San Joaquin							1
		Inland Empire Health Plan							185
		Kern Family Health Care							21
		L.A. Care Health Plan	11	1			81	5	2,233
		Molina Healthcare Partner							58
		San Francisco Health Plan							4
		Santa Clara Family H.P.							4
		County Subtotal	20	2		9	132	11	6,394
	MARIN	KP Cal, LLC							4
		County Subtotal							4
	OUT OF STATE	Health Net Comm Solutions							2
		County Subtotal							2
	RIVERSIDE	Anthem Blue Cross Partnrshp							10
		Care1st Partner Plan, LLC							6
		Community Hlth Grp Partner							6
		Contra Costa Health Plan							3
		Health Net Comm Solutions							53

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	Health Plan of San Joaquin										2			
		Inland Empire Health Plan					4	7	6	24	8	12	53	169	
		Kern Family Health Care												4	
		KP Cal, LLC									2	1		5	
		L.A. Care Health Plan								5		16	7	84	
		Molina Healthcare Partner					13	44	8	10	43	1	33	260	
		County Subtotal					19	51	14	40	54	39	97	585	
	SACRAMENTO	Alameda Alliance For Health													10
		Anthem Blue Cross Partnrshp					42	69	10	6	7	8	67	352	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												11	
		Health Net Comm Solutions					17	16	5	6	11	1	29	173	
		Health Plan of San Joaquin										1		15	
		Inland Empire Health Plan												4	
		Kern Family Health Care										3		6	
		KP Cal, LLC					1	2	3				3	20	
		L.A. Care Health Plan												4	
		Molina Healthcare Partner					14	14	6	5	14		17	158	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total		
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	RIVERSIDE	Health Plan of San Joaquin							2	
		Inland Empire Health Plan	6				7	2	298	
		Kern Family Health Care							4	
		KP Cal, LLC							8	
		L.A. Care Health Plan							112	
		Molina Healthcare Partner					2		414	
		County Subtotal		6				9	2	916
	SACRAMENTO	Alameda Alliance For Health								10
		Anthem Blue Cross Partnrshp	3			1	4	2		571
		Community Hlth Grp Partner								4
		Contra Costa Health Plan								11
		Health Net Comm Solutions	3				2			263
		Health Plan of San Joaquin								16
		Inland Empire Health Plan								4
		Kern Family Health Care								9
		KP Cal, LLC					1			30
		L.A. Care Health Plan								4
		Molina Healthcare Partner				1	2	1		232

Disenrollment Reason Codes:

- E01 = Incarcerated
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- E04 = Deceased
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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SACRAMENTO	San Francisco Health Plan												5	
		Santa Clara Family H.P.												7	
		County Subtotal					74	101	24	17	32	13	116	769	
	SAN BERNARDINO	Anthem Blue Cross Partnrshp													7
		Care1st Partner Plan, LLC													1
		Community Hlth Grp Partner											1	5	
		Health Net Comm Solutions								5	3	2	3	69	
		Health Plan of San Joaquin												1	
		Inland Empire Health Plan					8	4	9	5	4	6	49	140	
		Kern Family Health Care										1		1	
		L.A. Care Health Plan					3			16		11	12	112	
		Molina Healthcare Partner					32	43	12	7	42	2	45	284	
		Santa Clara Family H.P.												1	
		County Subtotal					43	47	21	33	49	22	110	621	
	SAN DIEGO	Anthem Blue Cross Partnrshp												3	
		Care1st Partner Plan, LLC					14	18	9	3	25		19	95	
		Community Hlth Grp Partner				1	8	19	6	4	2		39	101	
		Health Net Comm Solutions					53	47	15	18	28		47	177	

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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total		
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	SACRAMENTO	San Francisco Health Plan							5	
		Santa Clara Family H.P.							7	
		County Subtotal	6			2	9	3	1,166	
	SAN BERNARDINO	Anthem Blue Cross Partnrshp								7
		Care1st Partner Plan, LLC								1
		Community Hlth Grp Partner								6
		Health Net Comm Solutions								82
		Health Plan of San Joaquin								1
		Inland Empire Health Plan	2				13	3		243
		Kern Family Health Care								2
		L.A. Care Health Plan								154
		Molina Healthcare Partner	1				3			471
		Santa Clara Family H.P.								1
		County Subtotal	3				16	3		968
	SAN DIEGO	Anthem Blue Cross Partnrshp								3
		Care1st Partner Plan, LLC					1			184
		Community Hlth Grp Partner				3	6	2		191
		Health Net Comm Solutions	1			2	5			393

Disenrollment Reason Codes:

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Initiation Codes:

- F06 = Moving Out Of County
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Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Health Plan of San Joaquin												1	
		Inland Empire Health Plan										1	4	25	
		Kern Family Health Care													4
		KP Cal, LLC		2				4		1					7
		L.A. Care Health Plan													16
		Molina Healthcare Partner					13	54	10	4	14			37	256
		County Subtotal		2		1	88	142	40	30	69	1	149	682	
	SAN FRANCISCO	Alameda Alliance For Health				1									5
		Anthem Blue Cross Partnrshp		1			6	7	2		7		6	42	
		Contra Costa Health Plan													1
		Health Net Comm Solutions													1
		KP Cal, LLC													1
		L.A. Care Health Plan													3
		Molina Healthcare Partner													1
		San Francisco Health Plan		1			1	9	1					3	16
		Santa Clara Family H.P.													5
	County Subtotal		2		1	7	16	3		7		9	75		
	SAN JOAQUIN	Alameda Alliance For Health												2	12

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total		
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	SAN DIEGO	Health Plan of San Joaquin							1	
		Inland Empire Health Plan							30	
		Kern Family Health Care							4	
		KP Cal, LLC							14	
		L.A. Care Health Plan							16	
		Molina Healthcare Partner				2	5		395	
		<b>County Subtotal</b>		1			7	17	2	1,231
	SAN FRANCISCO	Alameda Alliance For Health								6
		Anthem Blue Cross Partnrshp								71
		Contra Costa Health Plan								1
		Health Net Comm Solutions								1
		KP Cal, LLC								1
		L.A. Care Health Plan								3
		Molina Healthcare Partner								1
		San Francisco Health Plan						1		32
		Santa Clara Family H.P.								5
	<b>County Subtotal</b>							1	121	
	SAN JOAQUIN	Alameda Alliance For Health								14

**Disenrollment Reason Codes:**

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**Initiation Codes:**

- B - Bene
- D - DHCS
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- S - Social Services

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- X01 = Waiver Programs exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Anthem Blue Cross PartnrsHP					15	23	4	1	3	3	50	124	
		Contra Costa Health Plan												6	
		Health Net Comm Solutions												4	19
		Health Plan of San Joaquin		3			2	12	2		1	1	4	20	
		Inland Empire Health Plan													8
		L.A. Care Health Plan													2
		Molina Healthcare Partner													5
		Santa Clara Family H.P.													6
		County Subtotal			3			17	35	6	1	4	4	60	202
	SANTA CLARA	Alameda Alliance For Health													7
		Anthem Blue Cross PartnrsHP			1		6	28	8	3	6	1	15	93	
		Contra Costa Health Plan													4
		Health Net Comm Solutions										2	1	3	
		Health Plan of San Joaquin													1
		Inland Empire Health Plan											2		3
		KP Cal, LLC													2
		L.A. Care Health Plan											2		5
		Molina Healthcare Partner													5

Disenrollment Reason Codes:

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Initiation Codes:

- F06 = Moving Out Of County
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- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total		
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrsip							223	
		Contra Costa Health Plan							6	
		Health Net Comm Solutions							23	
		Health Plan of San Joaquin					1	1	47	
		Inland Empire Health Plan							8	
		L.A. Care Health Plan							2	
		Molina Healthcare Partner							5	
		Santa Clara Family H.P.							6	
		County Subtotal						1	1	334
	SANTA CLARA	Alameda Alliance For Health								7
		Anthem Blue Cross Partnrsip	1							162
		Contra Costa Health Plan								4
		Health Net Comm Solutions								6
		Health Plan of San Joaquin								1
		Inland Empire Health Plan								5
		KP Cal, LLC								2
		L.A. Care Health Plan								7
		Molina Healthcare Partner								5

Disenrollment Reason Codes:

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	San Francisco Health Plan												2	
		Santa Clara Family H.P.					5	11		6	4		11	44	
		County Subtotal		1			11	39	8	9	10	7	27	169	
	STANISLAUS	Alameda Alliance For Health										1	2	9	
		Anthem Blue Cross Partnrshp					5	8	3	1	5		6	36	
		Contra Costa Health Plan												1	
		Health Net Comm Solutions					10	12	2		6		19	53	
		Health Plan of San Joaquin												18	
		Inland Empire Health Plan												5	
		Kern Family Health Care												1	
		Santa Clara Family H.P.													21
		County Subtotal					15	20	5	1	11	1	27	144	
	TULARE	Alameda Alliance For Health													1
		Anthem Blue Cross Partnrshp					19	100		1	6	1	75	133	
		Health Net Comm Solutions					3	12	5	1	3		28	96	
		Health Plan of San Joaquin						2							
		Inland Empire Health Plan												5	
		Kern Family Health Care										2		8	

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Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05
Plan Type	County Name	Plan Name						
Medical	SANTA CLARA	San Francisco Health Plan						2
		Santa Clara Family H.P.						81
		County Subtotal	1					282
	STANISLAUS	Alameda Alliance For Health						12
		Anthem Blue Cross Partnrshp					1	65
		Contra Costa Health Plan						1
		Health Net Comm Solutions						102
		Health Plan of San Joaquin						18
		Inland Empire Health Plan						5
		Kern Family Health Care						1
		Santa Clara Family H.P.						21
		County Subtotal					1	225
		TULARE	Alameda Alliance For Health					
	Anthem Blue Cross Partnrshp							335
	Health Net Comm Solutions							148
	Health Plan of San Joaquin							2
	Inland Empire Health Plan							5
	Kern Family Health Care							10

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Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10
Plan Type	County Name	Plan Name												
Medical	TULARE	L.A. Care Health Plan												14
		Molina Healthcare Partner										2		
		<b>County Subtotal</b>					22	114	5	2	9	5	103	257
	<b>Total</b>		1	17	3	14	736	1,263	266	262	441	135	2,830	8,439
<b>Total</b>			1	18	3	14	1,272	1,700	484	538	1,047	154	3,515	12,178

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Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			I01	X01	X02	X03	X04	X05	
Plan Type	County Name	Plan Name							
Medical	TULARE	L.A. Care Health Plan							14
		Molina Healthcare Partner							2
		<b>County Subtotal</b>							517
	<b>Total</b>		41	2		18	188	23	14,679
<b>Total</b>			41	2	5	23	188	25	21,208

Disenrollment Reason Codes:

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- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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- X05 = MER type E -Voluntary Aid Code or County
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X01
Plan Type	Language														
Dental	Arabic						4		1			1	5		
	Armenian					4	1			1		6	5		
	Cambodian												4		
	Chinese					1		2	2	2		4	15		
	English		1			195	192	130	105	172	6	291	1,615		
	Farsi					1						1	4		
	Hmong						8	5		2		5	28		
	Korean					3						2	4		
	No Valid Data							3		1				7	
	Russian							12	7		1	3	7	92	
	Spanish					323	217	74	164	428	9	368	1,932		
	Tagalog					3								5	
	Vietnamese					6			3		1			23	
<b>Total</b>			1			536	437	218	276	606	19	685	3,739		
Medical	Arabic					1	5	6	1	1		22	54		
	Armenian					9	2		2	1		57	40		

Disenrollment Reason Codes:

Initiation Codes:

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Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type		Disenrollment				Total
Disenrollment Reason Code		X02	X03	X04	X05	
Plan Type	Language					
Dental	Arabic					11
	Armenian					17
	Cambodian					4
	Chinese					26
	English	5	5		1	2,718
	Farsi					6
	Hmong					48
	Korean					9
	No Valid Data					11
	Russian					122
	Spanish				1	3,516
	Tagalog					8
	Vietnamese					33
<b>Total</b>		5	5		2	6,529
Medical	Arabic				1	91
	Armenian			2		113

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Transaction Type		Disenrollment													
Disenrollment Reason Code		E07D	E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X01
Plan Type	Language														
Medical	Cambodian					1	2			2		9	22		
	Chinese		2			8	14	3	5	2	1	24	68		
	English		12	2	13	532	826	212	185	318	80	1,491	5,070	23	2
	Farsi					3	4			1		3	34	1	
	Hmong					10	29					37	54		
	Korean					3	4	2				3	5		
	No Response, Client declined to state					2	1						3		
	No Valid Data		2	1		13	19	4	1	1	1	11	24	1	
	Russian					4	21			1	1	9	89	1	
	Spanish	1	1		1	140	314	39	62	114	46	1,135	2,842	15	
	Tagalog					3	4		6			1	16		
	Vietnamese					7	18				6	28	118		
<b>Total</b>		1	17	3	14	736	1,263	266	262	441	135	2,830	8,439	41	2
<b>Total</b>		1	18	3	14	1,272	1,700	484	538	1,047	154	3,515	12,178	41	2

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 5/26/2010 12:00:00 AM and 6/24/2010

Transaction Type		Disenrollment				Total
Disenrollment Reason Code		X02	X03	X04	X05	
Plan Type	Language					
Medical	Cambodian					36
	Chinese			3		130
	English		18	134	17	8,935
	Farsi					46
	Hmong					130
	Korean			1		18
	No Response, Client declined to state				1	7
	No Valid Data					78
	Russian					126
	Spanish			48	3	4,761
	Tagalog				1	31
	Vietnamese					177
	<b>Total</b>			18	188	23
<b>Total</b>		5	23	188	25	21,208

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