



August 9, 2010

DHCS HCO 10-5648

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 8/1/2010**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

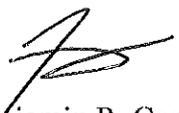
Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

  
for  
Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan				357	240	43	125	524	3	286	1,457		
		American Health Guard				26	12	3	16	79		46	316		
		Care 1st Health Plan				14	17	5	7	12		33	118		
		Community Dental Svc, Inc.				2	3	6	3	1	1	6	25		
		Health Net				32	30	8	3	27		59	256		
		HealthNet of California												1	
		Liberty Dental Plan of CA				8	8	4	1	3		10	36		
		SafeGuard Dental, Inc.				8	13	5	5	9		18	91		
		Western Dental Services				33	35	24	41	24		79	215		
		County Subtotal				480	358	98	201	679	4	537	2,515		
		RIVERSIDE	Access Dental Plan			1									
	County Subtotal				1										
		SACRAMENTO	Access Dental Plan			5	58	17	15	18	1	40	373		
			Community Dental Svc, Inc.	1		3	12	3	3	14		14	188		
			Health Net										1		
			HealthNet of California			13	9	3	7	1		12	210		
			Liberty Dental Plan of CA			6	7	12	9	12	3	8	253		

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care  
 E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
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 X05 = MER type E -Voluntary Aid Code or County  
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Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Dental	LOS ANGELES	Access Dental Plan				3,035	
		American Health Guard				498	
		Care 1st Health Plan				206	
		Community Dental Svc, Inc.				47	
		Health Net				415	
		HealthNet of California				1	
		Liberty Dental Plan of CA				70	
		SafeGuard Dental, Inc.				149	
		Western Dental Services				451	
		County Subtotal				4,872	
	RIVERSIDE	Access Dental Plan				1	
		County Subtotal				1	
	SACRAMENTO	Access Dental Plan	12			539	
		Community Dental Svc, Inc.	1			239	
		Health Net				1	
		HealthNet of California				255	
			Liberty Dental Plan of CA	4			314

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Plan Type	County Name	Plan Name														
Dental	SACRAMENTO	Western Dental Services				10	31	30	21	4		21	320			
		County Subtotal	1			37	117	65	55	49	4	95	1,345			
	SAN BERNARDINO	Access Dental Plan												2		
		Western Dental Services												1		
		County Subtotal												3		
	Total			1	1	517	475	163	256	728	8	632	3,863			
Medical	ALAMEDA	Alameda Alliance For Health	6		5	11	3	1		1	1	12	39			
		Anthem Blue Cross Partnrshp				18	24	2	4	9	7	20	140			
		Community Hlth Grp Partner												1		
		Contra Costa Health Plan												7		
		Health Net Comm Solutions									7	2	11			
		Health Plan of San Joaquin					1				1			8		
		Inland Empire Health Plan										4		1		
		L.A. Care Health Plan			1										4	
		Molina Healthcare Partner								1					4	
		San Francisco Health Plan													8	
		Santa Clara Family H.P.										1			3	
County Subtotal			6	6	29	28	3	5	10	17	38	226				

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Plan Type	County Name	Plan Name				
Dental	SACRAMENTO	Western Dental Services				437
		County Subtotal	17			1,785
	SAN BERNARDINO	Access Dental Plan				2
		Western Dental Services				1
		County Subtotal				3
	<b>Total</b>			17		
Medical	ALAMEDA	Alameda Alliance For Health				79
		Anthem Blue Cross Partnrshp		1		225
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				7
		Health Net Comm Solutions				20
		Health Plan of San Joaquin				10
		Inland Empire Health Plan				5
		L.A. Care Health Plan				5
		Molina Healthcare Partner				5
		San Francisco Health Plan				8
		Santa Clara Family H.P.				4
		County Subtotal			1	

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Plan Type	County Name	Plan Name														
Medical	CONTRA COSTA	Alameda Alliance For Health				3						3	50			
		Anthem Blue Cross Partnrshp				13	12	3		4		11	77			
		Community Hlth Grp Partner												1		
		Contra Costa Health Plan		1		2		7	2	1	6		14	49		
		Health Net Comm Solutions										1		5		
		Health Plan of San Joaquin													3	
		Inland Empire Health Plan											1	6		
		Kern Family Health Care													1	
		KP Cal, LLC														2
		L.A. Care Health Plan												2	3	
		San Francisco Health Plan														9
		Santa Clara Family H.P.														2
	<b>County Subtotal</b>			1		2	16	19	5	1	10	1	31	208		
	FRESNO	Alameda Alliance For Health													7	
		Anthem Blue Cross Partnrshp					126	180	14	12	39		255	628		
		Contra Costa Health Plan													2	
		Health Net Comm Solutions					4	18	9	2	2	1	10	165		
		Health Plan of San Joaquin													6	

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Medical	CONTRA COSTA	Alameda Alliance For Health				56
		Anthem Blue Cross Partnrsbp		1		121
		Community Hlth Grp Partner				1
		Contra Costa Health Plan		3		85
		Health Net Comm Solutions				6
		Health Plan of San Joaquin				3
		Inland Empire Health Plan				7
		Kern Family Health Care				1
		KP Cal, LLC				2
		L.A. Care Health Plan				5
		San Francisco Health Plan				9
		Santa Clara Family H.P.				2
		County Subtotal			4	
	FRESNO	Alameda Alliance For Health				7
		Anthem Blue Cross Partnrsbp		1	4	1,259
		Contra Costa Health Plan				2
		Health Net Comm Solutions		1		212
		Health Plan of San Joaquin				6

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Inland Empire Health Plan											11		
		Kern Family Health Care												6	
		L.A. Care Health Plan											2	8	
		Molina Healthcare Partner													9
		San Francisco Health Plan													1
		Santa Clara Family H.P.													3
		County Subtotal					130	198	23	14	41	1	267	846	
	KERN	Alameda Alliance For Health													2
		Anthem Blue Cross Partnrshp								2					31
		Health Net Comm Solutions				59	67	13	5	14	11	34		296	
		Health Plan of San Joaquin													6
		Inland Empire Health Plan													21
		Kern Family Health Care		1	6		18	27		7	1		11	132	1
		L.A. Care Health Plan										4			23
	County Subtotal		1	6		77	94	13	14	15	15	45	511	1	
	LOS ANGELES	Alameda Alliance For Health													4
		Anthem Blue Cross Partnrshp													24
		Community Hlth Grp Partner													12

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Plan Type	County Name	Plan Name					
Medical	FRESNO	Inland Empire Health Plan				11	
		Kern Family Health Care				6	
		L.A. Care Health Plan				10	
		Molina Healthcare Partner				9	
		San Francisco Health Plan				1	
		Santa Clara Family H.P.				3	
		County Subtotal			2	4	1,526
	KERN	Alameda Alliance For Health					2
		Anthem Blue Cross Partnrshp					33
		Health Net Comm Solutions			1	1	501
		Health Plan of San Joaquin					6
		Inland Empire Health Plan					21
		Kern Family Health Care			1	2	207
		L.A. Care Health Plan					27
	County Subtotal			2	3	797	
	LOS ANGELES	Alameda Alliance For Health					4
		Anthem Blue Cross Partnrshp					24
		Community Hlth Grp Partner					12

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Contra Costa Health Plan											4		
		Health Net Comm Solutions	1			137	207	26	66	71	6	1,004	1,938	10	
		Health Plan of San Joaquin											1		
		Inland Empire Health Plan							2		13	8	178		
		Kern Family Health Care											25		
		KP Cal, LLC											2		
		L.A. Care Health Plan	1		8	77	130	21	30	70	5	303	1,342	12	
		Molina Healthcare Partner									3	3	79		
		San Francisco Health Plan											2		
		Santa Clara Family H.P.										3	6		
	<b>County Subtotal</b>			2		8	214	337	47	98	141	27	1,321	3,617	22
		MARIN	KP Cal, LLC	1											
	<b>County Subtotal</b>		1												
		RIVERSIDE	Alameda Alliance For Health											1	
			Anthem Blue Cross Partnrshp									2		3	
	Care1st Partner Plan, LLC												4		
	Community Hlth Grp Partner										5		10		
	Health Net Comm Solutions							1		2	2	3	16		

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Contra Costa Health Plan				4
		Health Net Comm Solutions		53	4	3,523
		Health Plan of San Joaquin				1
		Inland Empire Health Plan				201
		Kern Family Health Care				25
		KP Cal, LLC				2
		L.A. Care Health Plan	1	84	7	2,091
		Molina Healthcare Partner				85
		San Francisco Health Plan				2
		Santa Clara Family H.P.				9
		<b>County Subtotal</b>	<b>1</b>	<b>137</b>	<b>11</b>	<b>5,983</b>
MARIN	KP Cal, LLC				1	
	<b>County Subtotal</b>				<b>1</b>	
RIVERSIDE	Alameda Alliance For Health				1	
	Anthem Blue Cross Partnrsph				5	
	Care1st Partner Plan, LLC				4	
	Community Hlth Grp Partner				15	
	Health Net Comm Solutions				24	

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	Health Plan of San Joaquin											1		
		Inland Empire Health Plan				4	4	1	12	1	5	62	151	3	
		Kern Family Health Care												5	
		KP Cal, LLC												3	
		L.A. Care Health Plan			3	1						4	8	62	
		Molina Healthcare Partner				21	50	13	13	49	3	42	308		
		Santa Clara Family H.P.												2	
		County Subtotal			3	26	55	14	27	50	21	115	566	3	
	SACRAMENTO	Alameda Alliance For Health												12	
		Anthem Blue Cross Partnrshp	1			34	70	12	8	23			88	339	15
		Community Hlth Grp Partner												5	
		Contra Costa Health Plan											3	12	
		Health Net Comm Solutions				11	19	16	2	16	5	54	203	6	
		Health Plan of San Joaquin										1		27	
		Inland Empire Health Plan										2		12	
		Kern Family Health Care												6	
		KP Cal, LLC	1			1	1						2	16	
		L.A. Care Health Plan										3	2	12	

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County

B - Bene  
 D - DHCS  
 P - Plan  
 S - Social Services

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	RIVERSIDE	Health Plan of San Joaquin				1
		Inland Empire Health Plan		3		246
		Kern Family Health Care				5
		KP Cal, LLC				3
		L.A. Care Health Plan				78
		Molina Healthcare Partner	1	3		503
		Santa Clara Family H.P.				2
		County Subtotal	1	6		887
	SACRAMENTO	Alameda Alliance For Health				12
		Anthem Blue Cross Partnrshp	7	5	1	603
		Community Hlth Grp Partner				5
		Contra Costa Health Plan				15
		Health Net Comm Solutions	3	2	1	338
		Health Plan of San Joaquin				28
		Inland Empire Health Plan				14
		Kern Family Health Care				6
		KP Cal, LLC				21
		L.A. Care Health Plan				17

Disenrollment Reason Codes:

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SACRAMENTO	Molina Healthcare Partner				21	29	5	1	11	2	21	201	2	
		Santa Clara Family H.P.										1	5		
		County Subtotal		2		67	119	33	11	50	13	171	850	23	
	SAN BERNARDINO	Alameda Alliance For Health									3				
		Anthem Blue Cross Partnrshp												4	
		Care1st Partner Plan, LLC												2	
		Community Hlth Grp Partner												3	
		Health Net Comm Solutions				2			3		9	4	49		
		Inland Empire Health Plan				8	7	5	8	4	7	35	148	5	
		Kern Family Health Care						2	1					4	
		L.A. Care Health Plan			4				3		7	10	156		
		Molina Healthcare Partner				20	52	16	12	36	2	28	249		
		San Francisco Health Plan												1	
		Santa Clara Family H.P.									3			1	
		County Subtotal			4	30	61	21	27	40	31	77	617	5	
	SAN DIEGO	Anthem Blue Cross Partnrshp									3			12	
		Care1st Partner Plan, LLC				11	23	2	1	15		19	106		
		Community Hlth Grp Partner				11	15	1	1	3		22	97	2	

Disenrollment Reason Codes:

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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SACRAMENTO	Molina Healthcare Partner		4		297
		Santa Clara Family H.P.				6
		County Subtotal	10	11	2	1,362
	SAN BERNARDINO	Alameda Alliance For Health				3
		Anthem Blue Cross Partnrshp				4
		Care1st Partner Plan, LLC				2
		Community Hlth Grp Partner				3
		Health Net Comm Solutions		1		68
		Inland Empire Health Plan		4		231
		Kern Family Health Care				7
		L.A. Care Health Plan				180
		Molina Healthcare Partner		5		420
		San Francisco Health Plan				1
		Santa Clara Family H.P.				4
		County Subtotal		10		923
	SAN DIEGO	Anthem Blue Cross Partnrshp				15
		Care1st Partner Plan, LLC	4	3		184
		Community Hlth Grp Partner	8	14		174

Disenrollment Reason Codes:

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Health Net Comm Solutions				37	71	8	14	17	2	47	170	1	
		Inland Empire Health Plan											28		
		Kern Family Health Care												5	
		KP Cal, LLC	1			1	2		4			2		6	
		L.A. Care Health Plan												15	
		Molina Healthcare Partner				11	108	2	7	14		29		159	1
		Santa Clara Family H.P.												1	
		County Subtotal	1			71	219	13	27	49	5	119		599	4
	SAN FRANCISCO	Alameda Alliance For Health								1				9	
		Anthem Blue Cross Partnrshp				3	1		1	5		7		70	
		Contra Costa Health Plan												8	
		Health Plan of San Joaquin												4	
		KP Cal, LLC												3	
		Molina Healthcare Partner												1	
		San Francisco Health Plan			1	4	11			2		1		28	
		Santa Clara Family H.P.												1	
	County Subtotal			1	7	12		2	7		8		124		
	SAN JOAQUIN	Alameda Alliance For Health												12	

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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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Initiation Codes:

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- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN DIEGO	Health Net Comm Solutions	4	8		379
		Inland Empire Health Plan				28
		Kern Family Health Care				5
		KP Cal, LLC				16
		L.A. Care Health Plan				15
		Molina Healthcare Partner	6	3	1	341
		Santa Clara Family H.P.				1
		County Subtotal	22	28	1	1,158
	SAN FRANCISCO	Alameda Alliance For Health				10
		Anthem Blue Cross Partnrshp				87
		Contra Costa Health Plan				8
		Health Plan of San Joaquin				4
		KP Cal, LLC				3
		Molina Healthcare Partner				1
		San Francisco Health Plan				47
		County Subtotal				161
	SAN JOAQUIN	Alameda Alliance For Health				12

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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Initiation Codes:

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- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrsbp				8	31	6		8	3	90	148		
		Community Hlth Grp Partner											1		
		Contra Costa Health Plan												7	
		Health Net Comm Solutions											5	14	
		Health Plan of San Joaquin	3			2	4			3		9	38		
		Inland Empire Health Plan												3	
		KP Cal, LLC												3	
		L.A. Care Health Plan												1	
		Molina Healthcare Partner												2	
		San Francisco Health Plan												1	
		Santa Clara Family H.P.												4	
	County Subtotal	3				10	35	6		11	3	104	234		
	SANTA CLARA	Alameda Alliance For Health												16	
		Anthem Blue Cross Partnrsbp	2			3	14		12	11	1	9	110		
		Care1st Partner Plan, LLC												5	
		Contra Costa Health Plan										1			
		Health Net Comm Solutions										2		10	
			Health Plan of San Joaquin											7	

Disenrollment Reason Codes:

- E01 = Incarcerated
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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrsip		1		295
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				7
		Health Net Comm Solutions				19
		Health Plan of San Joaquin	1			60
		Inland Empire Health Plan				3
		KP Cal, LLC				3
		L.A. Care Health Plan				1
		Molina Healthcare Partner				2
		San Francisco Health Plan				1
		Santa Clara Family H.P.				4
	County Subtotal		1	1		408
	SANTA CLARA	Alameda Alliance For Health				16
		Anthem Blue Cross Partnrsip				162
		Care1st Partner Plan, LLC				5
		Contra Costa Health Plan				1
		Health Net Comm Solutions				12
		Health Plan of San Joaquin				7

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
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Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Inland Empire Health Plan									1		2		
		KP Cal, LLC												1	
		Molina Healthcare Partner													2
		San Francisco Health Plan													1
		Santa Clara Family H.P.			4	3	12	5	5	4			10	47	
		County Subtotal		2		4	6	26	5	17	15	5	19	201	
	STANISLAUS	Alameda Alliance For Health										1		7	
		Anthem Blue Cross Partnrshp				4	8	6	2			1	5	74	
		Health Net Comm Solutions				4	7		2	7			7	87	
		Health Plan of San Joaquin							1		3			8	
		Inland Empire Health Plan				3							1	9	
		KP Cal, LLC													2
		L.A. Care Health Plan								3					15
		Molina Healthcare Partner													2
		Santa Clara Family H.P.											1	4	
		County Subtotal					11	15	6	5	10	5	14	208	
	TULARE	Alameda Alliance For Health													4
		Anthem Blue Cross Partnrshp				14	87	2	2	9	4	80	124		

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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SANTA CLARA	Inland Empire Health Plan				3
		KP Cal, LLC				1
		Molina Healthcare Partner				2
		San Francisco Health Plan				1
		Santa Clara Family H.P.		2		92
		County Subtotal		2		302
	STANISLAUS	Alameda Alliance For Health				8
		Anthem Blue Cross Partnrshp	1	1		102
		Health Net Comm Solutions				114
		Health Plan of San Joaquin				12
		Inland Empire Health Plan				13
		KP Cal, LLC				2
		L.A. Care Health Plan				18
		Molina Healthcare Partner				2
		Santa Clara Family H.P.				5
		County Subtotal	1	1		276
	TULARE	Alameda Alliance For Health				4
		Anthem Blue Cross Partnrshp				322

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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Initiation Codes:

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Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	TULARE	Health Net Comm Solutions				4	34		1	10		17	80		
		Inland Empire Health Plan											4		
		Kern Family Health Care												10	
		L.A. Care Health Plan												6	
		Molina Healthcare Partner												2	
		Santa Clara Family H.P.				1								2	
		<b>County Subtotal</b>					19	121	2	3	19	4	97	232	
	<b>Total</b>		19	6	28	713	1,339	191	251	468	148	2,426	9,039	58	
<b>Total</b>			20	6	29	1,230	1,814	354	507	1,196	156	3,058	12,902	58	

Disenrollment Reason Codes:

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- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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- F06 = Moving Out Of County
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Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Health Net Comm Solutions				146
		Inland Empire Health Plan				4
		Kern Family Health Care				10
		L.A. Care Health Plan				6
		Molina Healthcare Partner				2
		Santa Clara Family H.P.				3
		<b>County Subtotal</b>				
	<b>Total</b>		36	205	21	14,948
<b>Total</b>			53	205	21	21,609

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic								1			5			
	Armenian						1				1	9			
	Cambodian										3	4			
	Chinese				2	2	3	3	2			23			
	English	1		1	149	205	94	99	168	3	257	1,728		17	
	Farsi				3						2	8			
	Hmong				1							37			
	Korean				1						1	8			
	No Valid Data				1	1			2		2	3			
	Russian				2	11	3	3	11		6	55			
	Spanish				357	254	62	150	544	5	356	1,966			
	Tagalog				1						2	2			
	Vietnamese					2		1			2	15			
<b>Total</b>		1		1	517	475	163	256	728	8	632	3,863		17	
Medical	Arabic				8	1			1		10	68			
	Armenian				16	2	1		1	1	48	41			3

Disenrollment Reason Codes:

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Data for transactions between 6/25/2010 12:00:00 AM and 7/26/2010

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		6
	Armenian		11
	Cambodian		7
	Chinese		35
	English		2,722
	Farsi		13
	Hmong		38
	Korean		10
	No Valid Data		9
	Russian		91
	Spanish		3,694
	Tagalog		5
	Vietnamese		20
<b>Total</b>			<b>6,661</b>
Medical	Arabic		88
	Armenian		113

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Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Cambodian				6	11	1		1		18	16			
	Chinese				3	21	2		4	1	12	72			
	English	14	6	21	517	895	140	161	304	109	1,457	5,708	37	36	138
	Farsi				8			5	1		7	35			
	Hmong				5	19		1		1	22	63			
	Korean				5						8	4			
	No Response, Client declined to state					1			1					1	
	No Valid Data	1			9	14	3	1	1		14	25	1		
	Russian				9	33		2	5		25	66	1		2
	Spanish	1		7	120	320	40	81	149	31	777	2,819	18		61
	Tagalog	3			3	6	3			2	5	16			
	Vietnamese				4	16	1			3	23	106			1
	<b>Total</b>		19	6	28	713	1,339	191	251	468	148	2,426	9,039	58	36
<b>Total</b>		20	6	29	1,230	1,814	354	507	1,196	156	3,058	12,902	58	53	205

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# COPS-17.2 – Disenrollment Summary Report

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Cambodian		53
	Chinese		115
	English	16	9,559
	Farsi		56
	Hmong	1	112
	Korean		17
	No Response, Client declined to state		3
	No Valid Data	1	70
	Russian		143
	Spanish	3	4,427
	Tagalog		38
	Vietnamese		154
	<b>Total</b>		21
<b>Total</b>		21	21,609

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