



September 7, 2010

DHCS HCO 10-5946

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 9/1/2010**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan				476	216	65	157	610	2	328	1,704	
		American Health Guard				38	12	13	15	60		54	294	
		Care 1st Health Plan				24	17	7	9	15	2	53	107	
		Community Dental Svc, Inc.				5	5	1	2	3		14	23	
		Health Net				54	28	16	12	42		87	226	
		Liberty Dental Plan of CA				8	5	4	6	1	1	17	33	
		SafeGuard Dental, Inc.				15	11	4	10	10		43	105	
		Western Dental Services				46	34	28	26	29	2	118	343	
		County Subtotal				666	328	138	237	770	7	714	2,835	
	SACRAMENTO	Access Dental Plan				27	43	9	25	20		26	440	
		Community Dental Svc, Inc.				8	6	11	7	10		14	161	
		HealthNet of California				10	17	10	12	9		19	203	
		Liberty Dental Plan of CA			1	17	19	12	13	13	1	13	228	
		Western Dental Services		2		17	47	30	29	8		36	440	
		County Subtotal		2		79	132	72	86	60	1	108	1,472	
	SAN BERNARDINO	SafeGuard Dental, Inc.								1				
		County Subtotal								1				

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care  
 E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County  
 B - Bene  
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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	LOS ANGELES	Access Dental Plan				3,558
		American Health Guard				486
		Care 1st Health Plan				234
		Community Dental Svc, Inc.				53
		Health Net				465
		Liberty Dental Plan of CA				75
		SafeGuard Dental, Inc.				198
		Western Dental Services				626
		County Subtotal				5,695
	SACRAMENTO	Access Dental Plan	3			593
		Community Dental Svc, Inc.	2			219
		HealthNet of California	5			285
		Liberty Dental Plan of CA	4			321
		Western Dental Services	8		1	618
		County Subtotal	22		1	2,036
	SAN BERNARDINO	SafeGuard Dental, Inc.				1
		County Subtotal				1

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Plan Type	County Name	Plan Name													
<b>Dental</b>	<b>Total</b>		2		1	745	460	210	324	830	8	822	4,307		
<b>Medical</b>	<b>ALAMEDA</b>	<b>Alameda Alliance For Health</b>	4		2	4	4	4		1		7	58		
		<b>Anthem Blue Cross Partnrshp</b>				28	24	5	6	16	5	29	160	1	
		<b>Contra Costa Health Plan</b>										3	13		
		<b>Health Net Comm Solutions</b>					1					2	9		
		<b>Health Plan of San Joaquin</b>									2		12		
		<b>KP Cal, LLC</b>												3	
		<b>L.A. Care Health Plan</b>												4	
		<b>Molina Healthcare Partner</b>												1	
		<b>San Francisco Health Plan</b>											2	9	
		<b>Santa Clara Family H.P.</b>										1	2	6	
	<b>County Subtotal</b>			4		2	32	29	9	6	17	8	45	275	1
	<b>CONTRA COSTA</b>	<b>Alameda Alliance For Health</b>										4	3	38	
		<b>Anthem Blue Cross Partnrshp</b>				9	7	1	4	3	4	11	93		
		<b>Contra Costa Health Plan</b>		2		2	8	1	8	6	3	1	8	57	
		<b>Health Net Comm Solutions</b>										2		6	
		<b>Health Plan of San Joaquin</b>										2		5	
		<b>Inland Empire Health Plan</b>										2		3	

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Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
<b>Dental</b>	<b>Total</b>		22		1	7,732	
<b>Medical</b>	<b>ALAMEDA</b>	Alameda Alliance For Health			1	85	
		Anthem Blue Cross Partnrshp				274	
		Contra Costa Health Plan				16	
		Health Net Comm Solutions				12	
		Health Plan of San Joaquin				14	
		KP Cal, LLC				3	
		L.A. Care Health Plan				4	
		Molina Healthcare Partner				1	
		San Francisco Health Plan				11	
		Santa Clara Family H.P.				9	
		County Subtotal				1	429
	<b>CONTRA COSTA</b>	Alameda Alliance For Health					45
		Anthem Blue Cross Partnrshp					132
		Contra Costa Health Plan		1	1		98
		Health Net Comm Solutions					8
		Health Plan of San Joaquin					7
		Inland Empire Health Plan					5

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Kern Family Health Care											1		
		KP Cal, LLC												1	
		L.A. Care Health Plan												2	
		San Francisco Health Plan										3		10	
		Santa Clara Family H.P.									1			8	
		County Subtotal		2		2	17	8	9	10	6	19	22	224	
	FRESNO	Alameda Alliance For Health									1	2		1	
		Anthem Blue Cross Partnrshp				112	226	46	11	26	1	331	598		
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions				14	19	1		1		40	188		
		Health Plan of San Joaquin												2	
		Inland Empire Health Plan									2			26	
		Kern Family Health Care				1							5	13	
		L.A. Care Health Plan					3							12	
		Molina Healthcare Partner												3	
		Santa Clara Family H.P.												9	
		County Subtotal					127	248	47	11	27	4	378	858	

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		KP Cal, LLC				1	
		L.A. Care Health Plan				2	
		San Francisco Health Plan				13	
		Santa Clara Family H.P.				9	
		County Subtotal		1	1		321
	FRESNO	Alameda Alliance For Health					4
		Anthem Blue Cross Partnrshp					1,351
		Community Hlth Grp Partner					4
		Contra Costa Health Plan					2
		Health Net Comm Solutions					263
		Health Plan of San Joaquin					2
		Inland Empire Health Plan					28
		Kern Family Health Care					19
		L.A. Care Health Plan					15
		Molina Healthcare Partner					3
		Santa Clara Family H.P.					9
		County Subtotal					1,700

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Plan Type	County Name	Plan Name													
Medical	KERN	Anthem Blue Cross Partnrshp									3		17		
		Community Hlth Grp Partner											4		
		Contra Costa Health Plan				1								3	
		Health Net Comm Solutions				101	50		15	7	3	22	302		
		Health Plan of San Joaquin												3	
		Inland Empire Health Plan										1	9		
		Kern Family Health Care		3		7	37		9	3		11	114		
		KP Cal, LLC				3									
		L.A. Care Health Plan										6	3	50	
		Molina Healthcare Partner												2	
	County Subtotal			3		112	87		24	10	12	37	504		
	LOS ANGELES	Alameda Alliance For Health												12	
		Anthem Blue Cross Partnrshp										3		34	
		Care1st Partner Plan, LLC												2	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions				138	278	60	43	129	6	898	2,199	12	
		Health Plan of San Joaquin												7	

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Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	KERN	Anthem Blue Cross Partnrsip				20
		Community Hlth Grp Partner				4
		Contra Costa Health Plan				4
		Health Net Comm Solutions				500
		Health Plan of San Joaquin				3
		Inland Empire Health Plan				10
		Kern Family Health Care		1		185
		KP Cal, LLC				3
		L.A. Care Health Plan				59
		Molina Healthcare Partner				2
		County Subtotal			1	790
	LOS ANGELES	Alameda Alliance For Health				12
		Anthem Blue Cross Partnrsip				37
		Care1st Partner Plan, LLC				2
		Community Hlth Grp Partner				4
		Contra Costa Health Plan				2
		Health Net Comm Solutions		63	4	3,830
		Health Plan of San Joaquin				7

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Inland Empire Health Plan				3			4	1	17	7	208		
		Kern Family Health Care									2		35		
		L.A. Care Health Plan	1			93	180	40	43	77	2	412	1,507	15	
		Molina Healthcare Partner												107	
		Santa Clara Family H.P.												9	
		County Subtotal	1			234	458	100	90	207	30	1,317	4,126	27	
	MARIN	KP Cal, LLC						3	1						
		County Subtotal						3	1						
	RIVERSIDE	Alameda Alliance For Health			2									2	
		Anthem Blue Cross Partnrshp												5	
		Care1st Partner Plan, LLC												2	
		Community Hlth Grp Partner				2					1	1		6	
		Health Net Comm Solutions										3	3	46	
		Inland Empire Health Plan				2	7	2	6	7	10	54	161	9	
		Kern Family Health Care												2	
		KP Cal, LLC												3	
		L.A. Care Health Plan							2			18	2	95	
	Molina Healthcare Partner			3	17	57	15	20	56	3	55	349			

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Inland Empire Health Plan				240
		Kern Family Health Care				37
		L.A. Care Health Plan		87	8	2,465
		Molina Healthcare Partner				107
		Santa Clara Family H.P.				9
		County Subtotal		150	12	6,752
	MARIN	KP Cal, LLC				4
		County Subtotal				4
	RIVERSIDE	Alameda Alliance For Health				4
		Anthem Blue Cross Partnrshp				5
		Care1st Partner Plan, LLC				2
		Community Hlth Grp Partner				10
		Health Net Comm Solutions				52
		Inland Empire Health Plan	1	9	1	269
		Kern Family Health Care				2
		KP Cal, LLC				3
		L.A. Care Health Plan				117
		Molina Healthcare Partner	2	8		585

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	San Francisco Health Plan											4		
		Santa Clara Family H.P.											4		
		<b>County Subtotal</b>			5	21	64	17	28	64	35	114	679	9	
	SACRAMENTO	Alameda Alliance For Health											2	8	
		Anthem Blue Cross Partnrshp				39	75	17	18	21		114	393	14	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan												15	
		Health Net Comm Solutions			1	47	34	13	9	17		51	215	5	
		Health Plan of San Joaquin												35	
		Inland Empire Health Plan											1	12	
		Kern Family Health Care													8
		KP Cal, LLC		4				3					3	27	
		L.A. Care Health Plan													13
		Molina Healthcare Partner					22	40	11	6	22	2	20	258	
		San Francisco Health Plan											2	5	
		Santa Clara Family H.P.					1							12	
		<b>County Subtotal</b>		4		1	109	152	41	33	60	2	193	1,002	19
	SAN BERNARDINO		Anthem Blue Cross Partnrshp											8	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	RIVERSIDE	San Francisco Health Plan				4	
		Santa Clara Family H.P.				4	
		<b>County Subtotal</b>	3	17	1	1,057	
	SACRAMENTO	Alameda Alliance For Health				10	
		Anthem Blue Cross Partnrshp	12	9	1	713	
		Community Hlth Grp Partner				1	
		Contra Costa Health Plan				15	
		Health Net Comm Solutions	3	5	1	401	
		Health Plan of San Joaquin				35	
		Inland Empire Health Plan				13	
		Kern Family Health Care				8	
		KP Cal, LLC				37	
		L.A. Care Health Plan				13	
		Molina Healthcare Partner	3	5		389	
		San Francisco Health Plan				7	
		Santa Clara Family H.P.				13	
		<b>County Subtotal</b>	18	19	2	1,655	
		SAN BERNARDINO	Anthem Blue Cross Partnrshp				8

Disenrollment Reason Codes:

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Initiation Codes:

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- F10 = No Reason Checked
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SAN BERNARDINO	Community Hlth Grp Partner											3	
		Health Net Comm Solutions							3		6	7	96	
		Health Plan of San Joaquin											2	
		Inland Empire Health Plan				4	15	5	4	5	7	51	212	9
		Kern Family Health Care											5	
		KP Cal, LLC									1			
		L.A. Care Health Plan							7		29	6	167	
		Molina Healthcare Partner			1	17	86	27	11	41	3	36	293	1
		County Subtotal			1	21	101	32	25	46	46	100	786	10
	SAN DIEGO	Alameda Alliance For Health											5	
		Anthem Blue Cross Partnrshp										2	7	
		Care1st Partner Plan, LLC				34	22	2	3	34		35	99	
		Community Hlth Grp Partner				25	13	5	4	15		45	129	3
		Health Net Comm Solutions				78	62	9	17	30	3	45	201	2
		Health Plan of San Joaquin											6	
		Inland Empire Health Plan									4	1	30	
		Kern Family Health Care									1		4	
		KP Cal, LLC		2			1	3	1	1			2	1

Disenrollment Reason Codes:

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Initiation Codes:

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN BERNARDINO	Community Hlth Grp Partner				3
		Health Net Comm Solutions				112
		Health Plan of San Joaquin				2
		Inland Empire Health Plan		7	1	320
		Kern Family Health Care				5
		KP Cal, LLC				1
		L.A. Care Health Plan				209
		Molina Healthcare Partner			3	519
		County Subtotal			10	1
	SAN DIEGO	Alameda Alliance For Health				5
		Anthem Blue Cross Partnrshp				9
		Care1st Partner Plan, LLC	2	2		233
		Community Hlth Grp Partner	5	6	2	252
		Health Net Comm Solutions	1	13	1	462
		Health Plan of San Joaquin				6
		Inland Empire Health Plan				35
		Kern Family Health Care				5
		KP Cal, LLC				11

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- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	L.A. Care Health Plan											10		
		Molina Healthcare Partner				22	85	11	1	5		29	191	1	
		San Francisco Health Plan												1	
		Santa Clara Family H.P.				1								1	
		County Subtotal		2			161	185	28	26	84	8	164	680	6
	SAN FRANCISCO	Alameda Alliance For Health												16	
		Anthem Blue Cross Partnrshp				1	5	1	5	1			7	58	
		Contra Costa Health Plan												7	
		Health Net Comm Solutions												2	
		Health Plan of San Joaquin												1	
		San Francisco Health Plan				8	2	3		2			3	22	
		County Subtotal				9	7	4	5	3			10	106	
	SAN JOAQUIN	Alameda Alliance For Health										2		17	
		Anthem Blue Cross Partnrshp				18	23	8	4	5	1	70	181		
		Community Hlth Grp Partner												2	
		Contra Costa Health Plan									2				
		Health Net Comm Solutions												26	
		Health Plan of San Joaquin		2			6	4	1	1	7		1	34	

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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
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- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN DIEGO	L.A. Care Health Plan				10
		Molina Healthcare Partner		3	1	349
		San Francisco Health Plan				1
		Santa Clara Family H.P.				2
		County Subtotal	8	24	4	1,380
	SAN FRANCISCO	Alameda Alliance For Health				16
		Anthem Blue Cross Partnrshp				78
		Contra Costa Health Plan				7
		Health Net Comm Solutions				2
		Health Plan of San Joaquin				1
		San Francisco Health Plan				40
		County Subtotal				144
	SAN JOAQUIN	Alameda Alliance For Health				19
		Anthem Blue Cross Partnrshp		1		311
		Community Hlth Grp Partner				2
		Contra Costa Health Plan				2
		Health Net Comm Solutions				26
		Health Plan of San Joaquin		2		58

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Initiation Codes:

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- F10 = No Reason Checked
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- X01 = Waiver Programs exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SAN JOAQUIN	Kern Family Health Care											1	
		KP Cal, LLC										3		
		L.A. Care Health Plan									1		9	
		Molina Healthcare Partner											9	
		Santa Clara Family H.P.											5	
		County Subtotal		2			24	27	9	5	12	6	74	284
	SANTA CLARA	Alameda Alliance For Health									2	1	12	
		Anthem Blue Cross Partnrshp				19	28	10	8	11	4	15	126	
		Care1st Partner Plan, LLC											1	
		Community Hlth Grp Partner											2	
		Health Net Comm Solutions										5	20	
		Health Plan of San Joaquin											10	
		Inland Empire Health Plan									1		5	
		Kern Family Health Care									1		2	
		KP Cal, LLC											10	
		L.A. Care Health Plan											4	
		Molina Healthcare Partner											6	
		San Francisco Health Plan											3	

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SAN JOAQUIN	Kern Family Health Care				1	
		KP Cal, LLC				3	
		L.A. Care Health Plan				10	
		Molina Healthcare Partner				9	
		Santa Clara Family H.P.				5	
		County Subtotal		3			446
	SANTA CLARA	Alameda Alliance For Health					15
		Anthem Blue Cross Partnrsip					221
		Care1st Partner Plan, LLC					1
		Community Hlth Grp Partner					2
		Health Net Comm Solutions					25
		Health Plan of San Joaquin					10
		Inland Empire Health Plan					6
		Kern Family Health Care					3
		KP Cal, LLC					10
		L.A. Care Health Plan					4
		Molina Healthcare Partner					6
		San Francisco Health Plan					3

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Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Santa Clara Family H.P.				14	20		3	2		8	57		
		County Subtotal				33	48	10	11	13	8	29	258		
	STANISLAUS	Alameda Alliance For Health											1	8	
		Anthem Blue Cross Partnrshp				6	17	2	1		1		9	81	
		Contra Costa Health Plan												1	
		Health Net Comm Solutions				7	3	2			6		17	77	
		Health Plan of San Joaquin										1		10	
		Inland Empire Health Plan												2	
		Kern Family Health Care												2	
		L.A. Care Health Plan												1	
		Molina Healthcare Partner												6	
		Santa Clara Family H.P.											2	15	
		County Subtotal					13	20	4	1	6	2	29	203	
	TULARE	Alameda Alliance For Health												2	
		Anthem Blue Cross Partnrshp				21	63	2	10	17			84	137	
		Health Net Comm Solutions				4	6	2	4	1	1		23	105	
		Health Plan of San Joaquin												1	
		Inland Empire Health Plan												4	

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SANTA CLARA	Santa Clara Family H.P.			1	105
		County Subtotal			1	411
	STANISLAUS	Alameda Alliance For Health				9
		Anthem Blue Cross Partnrshp				117
		Contra Costa Health Plan				1
		Health Net Comm Solutions				112
		Health Plan of San Joaquin				11
		Inland Empire Health Plan				2
		Kern Family Health Care				2
		L.A. Care Health Plan				1
		Molina Healthcare Partner				6
		Santa Clara Family H.P.				17
		County Subtotal				278
	TULARE	Alameda Alliance For Health				2
		Anthem Blue Cross Partnrshp			2	336
		Health Net Comm Solutions	1			147
		Health Plan of San Joaquin				1
		Inland Empire Health Plan				4

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	TULARE	Kern Family Health Care							1				16	
		L.A. Care Health Plan											12	
		Molina Healthcare Partner											4	
		County Subtotal				25	69	4	15	18	1	107	281	
	<b>Total</b>		15	3	11	938	1,506	315	290	573	181	2,619	10,266	72
<b>Total</b>			17	3	12	1,683	1,966	525	614	1,403	189	3,441	14,573	72

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Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Kern Family Health Care				17
		L.A. Care Health Plan				12
		Molina Healthcare Partner				4
		County Subtotal	1	2		523
	<b>Total</b>		30	227	23	17,069
<b>Total</b>			52	227	24	24,801

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 7/27/2010 12:00:00 AM and 8/25/2010

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic						1					8			
	Armenian				5				1		4	11			
	Chinese				11	10	1		1		4	42			
	English	2			213	190	132	143	198	6	342	1,786		22	
	Farsi				2			1				5			
	Hmong					1	2				2	48			
	Korean				2	2					1	7			
	No Valid Data				1	1	1				1	4			
	Russian				10	26			4		7	67			
	Spanish				500	230	73	178	625		452	2,291			
	Tagalog										8	6			
	Vietnamese			1	1			2	1	2	1	32			
<b>Total</b>		2		1	745	460	210	324	830	8	822	4,307		22	
Medical												1			
	Arabic				2	3		1	7	1	14	49			
	Armenian				11	6		3	5		71	37			5

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		9
	Armenian		21
	Chinese		69
	English	1	3,035
	Farsi		8
	Hmong		53
	Korean		12
	No Valid Data		8
	Russian		114
	Spanish		4,349
	Tagalog		14
	Vietnamese		40
	<b>Total</b>		<b>1</b>
Medical			1
	Arabic		77
	Armenian		138

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Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Cambodian					2	1		3		6	21			1
	Chinese				13	19	1	2	11	3	25	93			
	English	10	3	4	690	983	235	184	389	117	1,522	6,572	45	30	170
	Farsi				10		1	1	2		14	12			
	Hmong				9	23	8				28	48			
	Korean	1			1			3	1		9	9	1		1
	No Response, Client declined to state				1						1	5			
	No Valid Data	2			10	16	2	1	1	2	11	17	5		
	Russian				10	26		2	7		11	85	1		1
	Spanish	2		6	164	385	62	85	142	54	884	3,108	18		49
	Tagalog				1	6	2	8	1		5	23	2		
	Vietnamese			1	16	37	3		4	4	18	186			
	<b>Total</b>		15	3	11	938	1,506	315	290	573	181	2,619	10,266	72	30
<b>Total</b>		17	3	12	1,683	1,966	525	614	1,403	189	3,441	14,573	72	52	227

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Cambodian	1	35
	Chinese		167
	English	16	10,970
	Farsi		40
	Hmong		116
	Korean		26
	No Response, Client declined to state		7
	No Valid Data	1	68
	Russian		143
	Spanish	4	4,963
	Tagalog		48
	Vietnamese	1	270
<b>Total</b>		23	17,069
<b>Total</b>		24	24,801

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