



October 6, 2010

DHCS HCO 10-6198

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 10/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	ALAMEDA	Alameda Alliance For Health	1		1	10	4	1		4		5	29		
		Anthem Blue Cross Partnrshp				11	17	5	7	7	2	16	88	1	
		Contra Costa Health Plan							1				24		
		Health Net Comm Solutions											8		
		Health Plan of San Joaquin											4		
		Inland Empire Health Plan									1		5		
		KP Cal, LLC											2		
		L.A. Care Health Plan											9		
		Molina Healthcare Partner											7		
		San Francisco Health Plan										1	10		
		Santa Clara Family H.P.											8		
	County Subtotal			1		1	21	21	6	8	11	3	22	194	1
	CONTRA COSTA	Alameda Alliance For Health						2				2		32	
		Anthem Blue Cross Partnrshp				5	14	1	7	6	4	3	97		
		Contra Costa Health Plan	1			8	2					17	22		
		Health Net Comm Solutions									1		11		
		Health Plan of San Joaquin											12		

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	ALAMEDA	Alameda Alliance For Health		1		56
		Anthem Blue Cross Partnrsip		2		156
		Contra Costa Health Plan				25
		Health Net Comm Solutions				8
		Health Plan of San Joaquin				4
		Inland Empire Health Plan				6
		KP Cal, LLC				2
		L.A. Care Health Plan				9
		Molina Healthcare Partner				7
		San Francisco Health Plan				11
		Santa Clara Family H.P.				8
	County Subtotal			3		292
	CONTRA COSTA	Alameda Alliance For Health				36
		Anthem Blue Cross Partnrsip				137
		Contra Costa Health Plan		1		51
		Health Net Comm Solutions				12
		Health Plan of San Joaquin				12

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Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Inland Empire Health Plan											6		
		Kern Family Health Care											3		
		KP Cal, LLC											2		
		L.A. Care Health Plan											11		
		San Francisco Health Plan			2						4		10		
		Santa Clara Family H.P.											3		
		County Subtotal		1		2	13	18	1	7	6	11	20	209	
	FRESNO	Alameda Alliance For Health												6	
		Anthem Blue Cross Partnrshp				67	182	42	10	12	4	232	503		
		Health Net Comm Solutions				4	32	7	1	5	2	34	321		
		Health Plan of San Joaquin											1		
		Inland Empire Health Plan									3		21		
		Kern Family Health Care											10		
		KP Cal, LLC											1		
		L.A. Care Health Plan											17		
		Molina Healthcare Partner											4		
		Santa Clara Family H.P.										4	2		
		County Subtotal					71	214	49	11	17	9	270	886	

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Disenrollment Reason Code			X03	X04	X05			
Plan Type	County Name	Plan Name						
Medical	CONTRA COSTA	Inland Empire Health Plan				6		
		Kern Family Health Care				3		
		KP Cal, LLC				2		
		L.A. Care Health Plan				11		
		San Francisco Health Plan				16		
		Santa Clara Family H.P.				3		
		County Subtotal			1		289	
	FRESNO	Alameda Alliance For Health					6	
		Anthem Blue Cross Partnrshp			1		1,053	
		Health Net Comm Solutions					406	
		Health Plan of San Joaquin					1	
		Inland Empire Health Plan					24	
		Kern Family Health Care					10	
		KP Cal, LLC					1	
		L.A. Care Health Plan					17	
		Molina Healthcare Partner					4	
		Santa Clara Family H.P.					6	
		County Subtotal				1		1,528

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Plan Type	County Name	Plan Name													
Medical	KERN	Alameda Alliance For Health											2		
		Anthem Blue Cross Partnrshp									2		21		
		Community Hlth Grp Partner												7	
		Health Net Comm Solutions				64	32	9	12	16	1	29	260		
		Health Plan of San Joaquin									2		2		
		Inland Empire Health Plan									6	3	16		
		Kern Family Health Care		1	6		15	13	4	2	6		11	101	4
		KP Cal, LLC												7	
		L.A. Care Health Plan										9		64	
		Molina Healthcare Partner												7	
		Santa Clara Family H.P.												1	
	County Subtotal			1	6		79	45	13	14	22	20	43	488	4
	KINGS	Health Net Comm Solutions												1	
		Inland Empire Health Plan												1	
		County Subtotal												2	
	LOS ANGELES	Anthem Blue Cross Partnrshp										6	8	56	
		Care1st Partner Plan, LLC												2	
		Community Hlth Grp Partner												12	

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Plan Type	County Name	Plan Name				
Medical	KERN	Alameda Alliance For Health				2
		Anthem Blue Cross Partnrsip				23
		Community Hlth Grp Partner				7
		Health Net Comm Solutions		2		425
		Health Plan of San Joaquin				4
		Inland Empire Health Plan				25
		Kern Family Health Care		2		165
		KP Cal, LLC				7
		L.A. Care Health Plan				73
		Molina Healthcare Partner				7
		Santa Clara Family H.P.				1
	County Subtotal			4		739
	KINGS	Health Net Comm Solutions				1
		Inland Empire Health Plan				1
		County Subtotal				2
	LOS ANGELES	Anthem Blue Cross Partnrsip				70
		Care1st Partner Plan, LLC				2
		Community Hlth Grp Partner				12

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Medical	LOS ANGELES	Health Net Comm Solutions			1	108	219	47	37	82	5	552	1,843	12
		Inland Empire Health Plan							1		20	4	222	
		Kern Family Health Care									2	3	34	
		KP Cal, LLC												2
		L.A. Care Health Plan			1	53	176	48	24	45	7	319	1,355	6
		Molina Healthcare Partner							1		3	11	113	
		San Francisco Health Plan												1
		Santa Clara Family H.P.												4
		County Subtotal				2	161	395	95	63	127	43	897	3,644
	MARIN	KP Cal, LLC												1
		County Subtotal												1
	RIVERSIDE	Anthem Blue Cross Partnrshp												16
		Care1st Partner Plan, LLC								1				4
		Community Hlth Grp Partner												18
		Health Net Comm Solutions				3						11		60
		Health Plan of San Joaquin												1
		Inland Empire Health Plan				1	11	5	9	3	11	40	162	1
	Kern Family Health Care												6	

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Health Net Comm Solutions	2	56	2	2,966
		Inland Empire Health Plan				247
		Kern Family Health Care				39
		KP Cal, LLC				2
		L.A. Care Health Plan	1	74	13	2,122
		Molina Healthcare Partner				128
		San Francisco Health Plan				1
		Santa Clara Family H.P.				4
		County Subtotal	3	130	15	5,593
	MARIN	KP Cal, LLC				1
		County Subtotal				1
	RIVERSIDE	Anthem Blue Cross Partnrsip				16
		Care1st Partner Plan, LLC				5
		Community Hlth Grp Partner				18
		Health Net Comm Solutions				74
		Health Plan of San Joaquin				1
		Inland Empire Health Plan		3	2	248
		Kern Family Health Care				6

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	L.A. Care Health Plan							2		14	4	69		
		Molina Healthcare Partner				13	47	4	10	48		24	264	1	
		Santa Clara Family H.P.												1	
		County Subtotal				17	58	9	22	51	36	68	601	2	
	SACRAMENTO	Alameda Alliance For Health												19	
		Anthem Blue Cross Partnrshp				14	50	10	6	13	4	63	271	8	
		Care1st Partner Plan, LLC												4	
		Contra Costa Health Plan												10	
		Health Net Comm Solutions				23	25	6	12	29	11	40	235	11	
		Health Plan of San Joaquin												21	
		Inland Empire Health Plan												6	
		KP Cal, LLC		1			3	5	1	1			2	14	1
		L.A. Care Health Plan										1		22	
		Molina Healthcare Partner					11	20	5	11	14	1	15	252	1
		San Francisco Health Plan											1	2	
		Santa Clara Family H.P.												6	
	County Subtotal			1			51	100	22	30	56	17	121	862	21
	SAN BERNARDINO	Anthem Blue Cross Partnrshp												8	

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Plan Type	County Name	Plan Name				
Medical	RIVERSIDE	L.A. Care Health Plan				89
		Molina Healthcare Partner		3	1	415
		Santa Clara Family H.P.				1
		County Subtotal		6	3	873
	SACRAMENTO	Alameda Alliance For Health				19
		Anthem Blue Cross Partnrsip	21	1	8	469
		Care1st Partner Plan, LLC				4
		Contra Costa Health Plan				10
		Health Net Comm Solutions	5	2	13	412
		Health Plan of San Joaquin				21
		Inland Empire Health Plan				6
		KP Cal, LLC	7			35
		L.A. Care Health Plan				23
		Molina Healthcare Partner	6	3	1	340
		San Francisco Health Plan				3
		Santa Clara Family H.P.				6
		County Subtotal	39	6	22	1,348
	SAN BERNARDINO	Anthem Blue Cross Partnrsip				8

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		Community Hlth Grp Partner											6	
		Contra Costa Health Plan											1	
		Health Net Comm Solutions				3					8	2	87	
		Health Plan of San Joaquin											5	
		Inland Empire Health Plan				9	12	7	8	3	9	39	140	4
		Kern Family Health Care									1		5	
		L.A. Care Health Plan				1			8		21	5	139	
		Molina Healthcare Partner			1	9	37	20	6	37	3	22	255	1
		Santa Clara Family H.P.											3	
	County Subtotal				1	22	49	27	22	40	42	68	656	5
		SAN DIEGO	Anthem Blue Cross Partnrshp						2		3		3	
	Care1st Partner Plan, LLC				30	25	2		21		34	75		
	Community Hlth Grp Partner				14	18	6	14	6		62	118	2	
	Contra Costa Health Plan											2		
	Health Net Comm Solutions				82	85	9	21	30	3	53	201	1	
	Inland Empire Health Plan									1		37		
	KP Cal, LLC			2			2	2		2		2	5	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN BERNARDINO	Care1st Partner Plan, LLC				7
		Community Hlth Grp Partner				6
		Contra Costa Health Plan				1
		Health Net Comm Solutions				100
		Health Plan of San Joaquin				5
		Inland Empire Health Plan		9	6	246
		Kern Family Health Care				6
		L.A. Care Health Plan				174
		Molina Healthcare Partner		8	2	401
		Santa Clara Family H.P.				3
	County Subtotal		17	8	957	
	SAN DIEGO	Anthem Blue Cross Partnshp				8
		Care1st Partner Plan, LLC	1	1		189
		Community Hlth Grp Partner		6		246
		Contra Costa Health Plan				2
		Health Net Comm Solutions		3	1	489
		Inland Empire Health Plan				38
		KP Cal, LLC				15

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	L.A. Care Health Plan									1	3	13		
		Molina Healthcare Partner				17	96	5	11	14		21	185	1	
		San Francisco Health Plan												2	
		County Subtotal		2		145	226	24	48	71	8	175	641	4	
	SAN FRANCISCO	Alameda Alliance For Health												7	
		Anthem Blue Cross Partnrshp				6	6	2		1		7	39		
		Community Hlth Grp Partner												2	
		Contra Costa Health Plan				1								7	
		Health Net Comm Solutions												4	
		Health Plan of San Joaquin												2	
		Inland Empire Health Plan												3	
		L.A. Care Health Plan												16	
		San Francisco Health Plan			1	4	6			1		7	11		
		Santa Clara Family H.P.												2	
		County Subtotal			1	11	12	2		2		14	93		
	SAN JOAQUIN	Alameda Alliance For Health												15	
		Anthem Blue Cross Partnrshp				18	20	6	7	10	3	72	150		
		Contra Costa Health Plan				2					1				

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN DIEGO	L.A. Care Health Plan				17
		Molina Healthcare Partner	1	1		352
		San Francisco Health Plan				2
		County Subtotal	2	11	1	1,358
	SAN FRANCISCO	Alameda Alliance For Health				7
		Anthem Blue Cross Partnrshp				61
		Community Hlth Grp Partner				2
		Contra Costa Health Plan				8
		Health Net Comm Solutions				4
		Health Plan of San Joaquin				2
		Inland Empire Health Plan				3
		L.A. Care Health Plan				16
		San Francisco Health Plan				30
		Santa Clara Family H.P.				2
		County Subtotal				135
	SAN JOAQUIN	Alameda Alliance For Health				15
		Anthem Blue Cross Partnrshp				286
		Contra Costa Health Plan				3

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- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Health Net Comm Solutions							1		2	1	30		
		Health Plan of San Joaquin	5			7	5	3			1	6	27		
		Inland Empire Health Plan												6	
		KP Cal, LLC									1				
		L.A. Care Health Plan												2	
		Molina Healthcare Partner												3	
		San Francisco Health Plan												2	
		Santa Clara Family H.P.												13	
		County Subtotal		5			27	25	9	8	10	8	79	248	
	SANTA CLARA	Alameda Alliance For Health												10	
		Anthem Blue Cross Partnrshp				6	19	8	4	15	2	13	96		
		Community Hlth Grp Partner												3	
		Contra Costa Health Plan									2			7	
		Health Net Comm Solutions												8	
		Health Plan of San Joaquin												4	
		L.A. Care Health Plan						1			4			5	
		San Francisco Health Plan												10	
		Santa Clara Family H.P.				1	10	18	8	1	4		5	34	

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- F10 = No Reason Checked
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- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN JOAQUIN	Health Net Comm Solutions				34
		Health Plan of San Joaquin			1	55
		Inland Empire Health Plan				6
		KP Cal, LLC				1
		L.A. Care Health Plan				2
		Molina Healthcare Partner				3
		San Francisco Health Plan				2
		Santa Clara Family H.P.				13
		County Subtotal				1
	SANTA CLARA	Alameda Alliance For Health				10
		Anthem Blue Cross Partnrshp				163
		Community Hlth Grp Partner				3
		Contra Costa Health Plan				9
		Health Net Comm Solutions				8
		Health Plan of San Joaquin				4
		L.A. Care Health Plan				10
		San Francisco Health Plan				10
		Santa Clara Family H.P.			1	

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	County Subtotal			1	16	38	16	5	19	8	18	177		
	STANISLAUS	Alameda Alliance For Health				3								3	
		Anthem Blue Cross Partnrshp				14	14	5	1				7	81	
		Contra Costa Health Plan										3		6	
		Health Net Comm Solutions				13	8	2			3	1	6	83	
		Health Plan of San Joaquin												27	
		Kern Family Health Care													2
		KP Cal, LLC													3
		L.A. Care Health Plan											1	1	1
		Santa Clara Family H.P.												1	4
		County Subtotal					30	22	7	1	3	5	15	210	
	TULARE	Alameda Alliance For Health													1
		Anthem Blue Cross Partnrshp		1			25	35	2	2	6	4	97	83	
		Community Hlth Grp Partner													1
		Health Net Comm Solutions					1	8	1		11		35	67	
		Inland Empire Health Plan													13
		Kern Family Health Care												1	12
		L.A. Care Health Plan													4

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SANTA CLARA	County Subtotal		1		299	
	STANISLAUS	Alameda Alliance For Health				6	
		Anthem Blue Cross Partnrshp				122	
		Contra Costa Health Plan				9	
		Health Net Comm Solutions				116	
		Health Plan of San Joaquin				27	
		Kern Family Health Care				2	
		KP Cal, LLC				3	
		L.A. Care Health Plan				3	
		Santa Clara Family H.P.				5	
		County Subtotal					293
	TULARE	Alameda Alliance For Health					1
		Anthem Blue Cross Partnrshp					255
		Community Hlth Grp Partner					1
		Health Net Comm Solutions					123
		Inland Empire Health Plan					13
		Kern Family Health Care					13
		L.A. Care Health Plan					4

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	TULARE	Santa Clara Family H.P.											4	
		County Subtotal	1			26	43	3	2	17	4	133	185	
	Total		12	6	8	690	1,266	283	241	452	214	1,943	9,097	55
Dental	LOS ANGELES	Access Dental Plan				381	173	47	97	648	2	315	1,544	1
		American Health Guard				22	22	4	12	57		39	203	
		Care 1st Health Plan				20	14	3	24	15		34	123	
		Community Dental Svc, Inc.				9	5		5	2		9	21	
		Health Net				41	24	9	18	37		53	182	
		HealthNet of California												1
		Liberty Dental Plan of CA				5	10	1	2	2		12	36	
		SafeGuard Dental, Inc.				12	23	3	5	10		29	87	
		Western Dental Services				53	28	18	26	17	2	76	265	
	County Subtotal				543	299	85	189	788	4	567	2,462	1	
	SACRAMENTO	Access Dental Plan				10	36	30	33	7		25	306	
		Community Dental Svc, Inc.				5	7	3	7	4		5	111	
		HealthNet of California				12	7	10	2	6	3	8	236	
		Liberty Dental Plan of CA				12	18	16	3		7	15	195	
SafeGuard Dental, Inc.											1			

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Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	TULARE	Santa Clara Family H.P.				4	
		County Subtotal				414	
	Total		44	180	50	14,541	
Dental	LOS ANGELES	Access Dental Plan				3,208	
		American Health Guard				359	
		Care 1st Health Plan				233	
		Community Dental Svc, Inc.				51	
		Health Net				364	
		HealthNet of California				1	
		Liberty Dental Plan of CA				68	
		SafeGuard Dental, Inc.				169	
		Western Dental Services				485	
		County Subtotal					4,938
	SACRAMENTO	Access Dental Plan	19				466
		Community Dental Svc, Inc.					142
		HealthNet of California	7				291
		Liberty Dental Plan of CA	6				272
		SafeGuard Dental, Inc.					1

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Dental	SACRAMENTO	Western Dental Services	1			9	21	12	19	5	2	27	273	
		County Subtotal	1			48	89	71	64	22	12	81	1,121	
	Total	1			591	388	156	253	810	16	648	3,583	1	
Total			13	6	8	1,281	1,654	439	494	1,262	230	2,591	12,680	56

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	SACRAMENTO	Western Dental Services	10			379
		County Subtotal	42			1,551
	Total		42			6,489
Total			86	180	50	21,030

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Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Arabic				2	5		2			16	101	1		1
	Armenian				7	9	4	2	5	3	32	37			1
	Cambodian				1	2	1	2			17	20			
	Chinese				11	17	1	3	2		21	51	1		
	English	10	6	7	509	856	205	151	323	141	1,083	5,851	32	44	138
	Farsi				2	7	1		3		14	29			
	Hmong				3	21					19	35			
	Korean				4			3	1		4	9			
	No Response, Client declined to state					1				1	2	1			
	No Valid Data	1		1	2	12	4	1	1		21	23	3		
	Russian				6	17	1	2		7	19	57	1		
	Spanish	1			138	300	66	69	112	62	674	2,750	14		40
	Tagalog							2	1		3	17	1		
Vietnamese				5	19		4	4		18	116	2			
Total		12	6	8	690	1,266	283	241	452	214	1,943	9,097	55	44	180
Dental	Arabic					3		1			1	10			

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Arabic		128
	Armenian		100
	Cambodian		43
	Chinese	1	108
	English	30	9,386
	Farsi		56
	Hmong	1	79
	Korean		21
	No Response, Client declined to state		5
	No Valid Data	5	74
	Russian		110
	Spanish	10	4,236
	Tagalog	2	26
Vietnamese	1	169	
Total	50	14,541	
Dental	Arabic		15

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Armenian					1					2	11			
	Cambodian					1						4			
	Chinese				4	4		3			3	18			
	English	1			194	196	107	90	191	5	219	1,454	1	42	
	Farsi										1	6			
	Hmong							3				21			
	Korean				3							3			
	No Valid Data										1	3			
	Russian				2	11	1	3		7	26	58			
	Spanish				388	172	48	149	619	4	394	1,955			
	Tagalog											5			
	Vietnamese							4			1	35			
Total		1			591	388	156	253	810	16	648	3,583	1	42	
Total		13	6	8	1,281	1,654	439	494	1,262	230	2,591	12,680	56	86	180

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 8/26/2010 12:00:00 AM and 9/23/2010

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Armenian		14
	Cambodian		5
	Chinese		32
	English		2,500
	Farsi		7
	Hmong		24
	Korean		6
	No Valid Data		4
	Russian		108
	Spanish		3,729
	Tagalog		5
	Vietnamese		40
	Total		
Total		50	21,030

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