



November 8, 2010

DHCS HCO 10-6484

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 - DISENROLLMENT SUMMARY REPORT – Effective Date of 11/1/2010

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for
Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan				454	205	60	165	820	8	391	1,699	
		American Health Guard				22	11	5	20	59		55	284	
		Care 1st Health Plan				26	18	6	11	35		38	170	
		Community Dental Svc, Inc.				3	5		1	1		10	22	
		Health Net				52	27	3	16	39		63	277	
		Liberty Dental Plan of CA				9	2	6	7	2		11	50	
		SafeGuard Dental, Inc.				20	30	2	8	19		38	111	
		Western Dental Services				38	64	29	22	32	4	93	327	
	County Subtotal				624	362	111	250	1,007	12	699	2,940		
	SACRAMENTO	Access Dental Plan	2			22	46	25	32	18		31	476	
		Community Dental Svc, Inc.				5	4	3	6	10	3	12	123	
		HealthNet of California				9	17	15	11	9		11	250	
		Liberty Dental Plan of CA				4	12	6	12	9	2	15	226	
		Western Dental Services	2			10	22	25	30	4	1	30	417	
County Subtotal	4			50	101	74	91	50	6	99	1,492			
Total			4			674	463	185	341	1,057	18	798	4,432	
Medical	ALAMEDA	Alameda Alliance For Health	2			4	10	7	2	7		7	49	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	LOS ANGELES	Access Dental Plan				3,802
		American Health Guard				456
		Care 1st Health Plan				304
		Community Dental Svc, Inc.				42
		Health Net				477
		Liberty Dental Plan of CA				87
		SafeGuard Dental, Inc.				228
		Western Dental Services				609
		County Subtotal				
	SACRAMENTO	Access Dental Plan	11		1	664
		Community Dental Svc, Inc.	6		1	173
		HealthNet of California	3			325
		Liberty Dental Plan of CA	2			288
		Western Dental Services	10			551
County Subtotal		32		2	2,001	
Total		32		2	8,006	
Medical	ALAMEDA	Alameda Alliance For Health		1		89

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Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01		
Plan Type	County Name	Plan Name														
Medical	ALAMEDA	Anthem Blue Cross Partnrshp				17	15	4	3	5		6	165			
		Community Hlth Grp Partner											1			
		Contra Costa Health Plan												25		
		Health Net Comm Solutions										2		17		
		Health Plan of San Joaquin								2		2		10		
		Inland Empire Health Plan											1	6		
		Kern Family Health Care													7	
		KP Cal, LLC													3	
		L.A. Care Health Plan											2		10	
		San Francisco Health Plan													19	
		Santa Clara Family H.P.													6	
	County Subtotal			2			21	25	11	7	12	6	14	318		
		CONTRA COSTA	Alameda Alliance For Health									5		37		
			Anthem Blue Cross Partnrshp				7	1		4	5		21	104		
			Care1st Partner Plan, LLC												2	
			Contra Costa Health Plan		5			8	7	5		1		22	58	
			Health Net Comm Solutions												26	
			Health Plan of San Joaquin											9		

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Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	ALAMEDA	Anthem Blue Cross Partnrsip		2		217
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				25
		Health Net Comm Solutions				19
		Health Plan of San Joaquin				14
		Inland Empire Health Plan		1		8
		Kern Family Health Care				7
		KP Cal, LLC				3
		L.A. Care Health Plan				12
		San Francisco Health Plan				19
		Santa Clara Family H.P.				6
		County Subtotal			4	
	CONTRA COSTA	Alameda Alliance For Health				42
		Anthem Blue Cross Partnrsip		1		143
		Care1st Partner Plan, LLC				2
		Contra Costa Health Plan		1		107
		Health Net Comm Solutions				26
			Health Plan of San Joaquin			9

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Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Inland Empire Health Plan									5				
		Kern Family Health Care											1		
		KP Cal, LLC											1	8	
		L.A. Care Health Plan									1			13	
		Molina Healthcare Partner												7	
		San Francisco Health Plan												13	
		Santa Clara Family H.P.												9	
		County Subtotal		5			15	8	5	4	6	11	44	287	
	FRESNO	Alameda Alliance For Health												7	
		Anthem Blue Cross Partnrshp				60	168	14	5	10	4	251	561		
		Community Hlth Grp Partner												7	
		Health Net Comm Solutions				6	27	2		4	3	17	196		
		Health Plan of San Joaquin												5	
		Inland Empire Health Plan												18	
		Kern Family Health Care									1			7	
		KP Cal, LLC													2
		L.A. Care Health Plan										5			25
		Molina Healthcare Partner													10

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Medical	CONTRA COSTA	Inland Empire Health Plan				5	
		Kern Family Health Care				1	
		KP Cal, LLC				9	
		L.A. Care Health Plan				14	
		Molina Healthcare Partner				7	
		San Francisco Health Plan				13	
		Santa Clara Family H.P.				9	
		County Subtotal			2		387
	FRESNO	Alameda Alliance For Health					7
		Anthem Blue Cross Partnrsip			1		1,074
		Community Hlth Grp Partner					7
		Health Net Comm Solutions					255
		Health Plan of San Joaquin					5
		Inland Empire Health Plan					18
		Kern Family Health Care					8
		KP Cal, LLC					2
		L.A. Care Health Plan					30
		Molina Healthcare Partner					10

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Santa Clara Family H.P.											7		
		County Subtotal				66	195	16	5	14	13	268	845		
	KERN	Anthem Blue Cross Partnrshp								2		6		10	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												1	
		Health Net Comm Solutions				44	69	11	6	44	9	25	279		
		Inland Empire Health Plan									3	3	33		
		Kern Family Health Care		1	6	23	47	1	2	2		10	125	2	
		L.A. Care Health Plan				1						4	1	50	
		Molina Healthcare Partner												1	
		County Subtotal		1	6	68	116	12	10	46	22	39	503	2	
		LOS ANGELES	Alameda Alliance For Health												4
	Anthem Blue Cross Partnrshp										1	1		32	
	Care1st Partner Plan, LLC													4	
	Community Hlth Grp Partner													9	
	Contra Costa Health Plan													8	
	Health Net Comm Solutions					115	246	69	42	152	8	578	2,091	17	
	Health Plan of San Joaquin													11	

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Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	FRESNO	Santa Clara Family H.P.				7	
		County Subtotal			1	1,423	
	KERN	Anthem Blue Cross Partnrsip					18
		Community Hlth Grp Partner					4
		Contra Costa Health Plan					1
		Health Net Comm Solutions			2		489
		Inland Empire Health Plan					39
		Kern Family Health Care			1		220
		L.A. Care Health Plan					56
		Molina Healthcare Partner					1
		County Subtotal			3		828
		LOS ANGELES	Alameda Alliance For Health				
	Anthem Blue Cross Partnrsip						34
	Care1st Partner Plan, LLC						4
	Community Hlth Grp Partner						9
	Contra Costa Health Plan						8
	Health Net Comm Solutions			2	61	4	3,385
	Health Plan of San Joaquin						11

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Inland Empire Health Plan							5		24	3	247		
		Kern Family Health Care										8	38		
		KP Cal, LLC									2		5		
		L.A. Care Health Plan			1	48	230	57	35	74	2	328	1,965	14	
		Molina Healthcare Partner				1		1			2	1	113		
		Santa Clara Family H.P.											1		
		County Subtotal			1	164	476	127	82	227	39	918	4,528	31	
	MARIN	KP Cal, LLC		1											
		County Subtotal		1											
	RIVERSIDE	Alameda Alliance For Health												3	
		Anthem Blue Cross Partnrshp									1	1	9		
		Care1st Partner Plan, LLC									3		3		
		Community Hlth Grp Partner											11		
		Health Net Comm Solutions				1			3		9	5	70		
		Health Plan of San Joaquin											1		
		Inland Empire Health Plan		1		6	8	2	3	2	16	69	156	7	
		Kern Family Health Care									2		4		
	KP Cal, LLC											1	8		

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Inland Empire Health Plan				279
		Kern Family Health Care				46
		KP Cal, LLC				7
		L.A. Care Health Plan	3	104	7	2,868
		Molina Healthcare Partner				118
		Santa Clara Family H.P.				1
		County Subtotal	5	165	11	6,774
	MARIN	KP Cal, LLC				1
		County Subtotal				1
	RIVERSIDE	Alameda Alliance For Health				3
		Anthem Blue Cross Partnrshp				11
		Care1st Partner Plan, LLC				6
		Community Hlth Grp Partner				11
		Health Net Comm Solutions				88
		Health Plan of San Joaquin				1
		Inland Empire Health Plan		3	2	275
		Kern Family Health Care				6
	KP Cal, LLC				9	

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	L.A. Care Health Plan					2		3		6	2	89		
		Molina Healthcare Partner				24	53	8	15	38	9	49	315		
		Santa Clara Family H.P.											4		
		County Subtotal		1		31	63	10	24	40	46	127	673	7	
	SACRAMENTO	Alameda Alliance For Health										1		12	
		Anthem Blue Cross Partnrshp				29	58	15	21	10	6	97	379	14	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan												12	
		Health Net Comm Solutions				30	29	19	7	18		74	314	5	
		Health Plan of San Joaquin									3			26	
		Inland Empire Health Plan											1	6	
		Kern Family Health Care													7
		KP Cal, LLC		6				8	1				6	25	
		L.A. Care Health Plan												15	
		Molina Healthcare Partner					7	23	17	5	30	1	38	278	
		San Francisco Health Plan												10	
		Santa Clara Family H.P.												9	
		County Subtotal		6			66	118	52	33	58	11	216	1,094	19

Disenrollment Reason Codes:

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- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	RIVERSIDE	L.A. Care Health Plan				102
		Molina Healthcare Partner	1	3		515
		Santa Clara Family H.P.				4
		County Subtotal	1	6	2	1,031
	SACRAMENTO	Alameda Alliance For Health				13
		Anthem Blue Cross Partnrshp	22	9	7	667
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				12
		Health Net Comm Solutions	5	3	16	520
		Health Plan of San Joaquin				29
		Inland Empire Health Plan				7
		Kern Family Health Care				7
		KP Cal, LLC				46
		L.A. Care Health Plan				15
		Molina Healthcare Partner	4	2	5	410
		San Francisco Health Plan				10
		Santa Clara Family H.P.				9
		County Subtotal	31	14	28	1,746

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SAN BERNARDINO	Alameda Alliance For Health											1	
		Anthem Blue Cross Partnrshp											9	
		Community Hlth Grp Partner											3	
		Health Net Comm Solutions							4		10	5	79	
		Health Plan of San Joaquin											7	
		Inland Empire Health Plan				9	8	5	16	1	13	70	150	3
		Kern Family Health Care											1	
		L.A. Care Health Plan			3				3		35	4	134	
		Molina Healthcare Partner				15	56	24	4	61	4	62	276	
		San Francisco Health Plan											1	
		Santa Clara Family H.P.									2		2	
	County Subtotal			3	24	64	29	27	62	64	141	663	3	
	SAN DIEGO	Alameda Alliance For Health											1	
		Anthem Blue Cross Partnrshp											6	
		Care1st Partner Plan, LLC				36	25	4		30		29	100	
		Community Hlth Grp Partner		2		12	27	6	7	4		55	159	3
		Health Net Comm Solutions				59	81	12	19	32	3	59	209	
		Inland Empire Health Plan									2	6	41	

Disenrollment Reason Codes:

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN BERNARDINO	Alameda Alliance For Health				1
		Anthem Blue Cross Partnrsip				9
		Community Hlth Grp Partner				3
		Health Net Comm Solutions		1		99
		Health Plan of San Joaquin				7
		Inland Empire Health Plan		17	3	295
		Kern Family Health Care				1
		L.A. Care Health Plan				179
		Molina Healthcare Partner		8		510
		San Francisco Health Plan				1
		Santa Clara Family H.P.				4
	County Subtotal		26	3	1,109	
	SAN DIEGO	Alameda Alliance For Health				1
		Anthem Blue Cross Partnrsip				6
		Care1st Partner Plan, LLC	4	5		233
		Community Hlth Grp Partner	2	6	2	285
		Health Net Comm Solutions	4	5	1	484
		Inland Empire Health Plan				49

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Kern Family Health Care											2		
		KP Cal, LLC	3						2			2	3		
		L.A. Care Health Plan											1	23	
		Molina Healthcare Partner				13	59	5	3	13	3	34	235	3	
		Santa Clara Family H.P.												1	
		County Subtotal	5			120	192	27	31	79	8	186	780	6	
	SAN FRANCISCO	Alameda Alliance For Health												12	
		Anthem Blue Cross Partnrshp				3	2	1	1	6			2	85	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions												1	
		Health Plan of San Joaquin												1	
		Kern Family Health Care												1	
		KP Cal, LLC												1	
		L.A. Care Health Plan										2		2	
		San Francisco Health Plan				5	5			2			5	39	
		Santa Clara Family H.P.												1	
	County Subtotal				8	7	1	1	8	2	7	145			
	SAN JOAQUIN	Alameda Alliance For Health									2		32		

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN DIEGO	Kern Family Health Care				2
		KP Cal, LLC				10
		L.A. Care Health Plan				24
		Molina Healthcare Partner	3	6		377
		Santa Clara Family H.P.				1
		County Subtotal	13	22	3	1,472
	SAN FRANCISCO	Alameda Alliance For Health				12
		Anthem Blue Cross Partnrshp				100
		Contra Costa Health Plan				2
		Health Net Comm Solutions				1
		Health Plan of San Joaquin				1
		Kern Family Health Care				1
		KP Cal, LLC				1
		L.A. Care Health Plan				4
		San Francisco Health Plan				56
		Santa Clara Family H.P.				1
	County Subtotal				179	
	SAN JOAQUIN	Alameda Alliance For Health				34

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrsbp				7	35	9	2	10	6	70	209		
		Contra Costa Health Plan							1		2		12		
		Health Net Comm Solutions									8			29	
		Health Plan of San Joaquin				1	1	2	1				5	50	
		Inland Empire Health Plan												5	
		L.A. Care Health Plan												9	
		Molina Healthcare Partner												7	
		San Francisco Health Plan												2	
		Santa Clara Family H.P.										1	1	15	
	County Subtotal					8	36	11	4	10	19	76	370		
	SANTA CLARA	Alameda Alliance For Health				2								7	
		Anthem Blue Cross Partnrsbp				8	30	4	3	10			17	101	1
		Contra Costa Health Plan												3	
		Health Net Comm Solutions							3		1			23	
		Health Plan of San Joaquin				2							1	17	
		KP Cal, LLC												3	
		L.A. Care Health Plan										1		12	
	Molina Healthcare Partner												6		

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrsip	1	1		350
		Contra Costa Health Plan				15
		Health Net Comm Solutions				37
		Health Plan of San Joaquin		1		61
		Inland Empire Health Plan				5
		L.A. Care Health Plan				9
		Molina Healthcare Partner				7
		San Francisco Health Plan				2
		Santa Clara Family H.P.				17
		County Subtotal		1	2	
	SANTA CLARA	Alameda Alliance For Health				9
		Anthem Blue Cross Partnrsip				174
		Contra Costa Health Plan				3
		Health Net Comm Solutions				27
		Health Plan of San Joaquin				20
		KP Cal, LLC				3
		L.A. Care Health Plan				13
		Molina Healthcare Partner				6

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	San Francisco Health Plan											2		
		Santa Clara Family H.P.			1	8	21	4	2	3	2	7	30		
		County Subtotal			1	20	51	8	8	13	4	25	204	1	
	STANISLAUS	Alameda Alliance For Health												8	
		Anthem Blue Cross Partnrshp				6	7	2	3	2	6	8	64		
		Contra Costa Health Plan											7		
		Health Net Comm Solutions				4	15			9		13	107		
		Health Plan of San Joaquin									1		27		
		Inland Empire Health Plan											3		
		L.A. Care Health Plan											8		
		Molina Healthcare Partner											4		
		Santa Clara Family H.P.									3		28		
		County Subtotal					10	22	2	3	11	10	21	256	
	TULARE	Alameda Alliance For Health											1	2	
		Anthem Blue Cross Partnrshp				28	45	2		3		179	98		
		Contra Costa Health Plan										1	2		
		Health Net Comm Solutions				5	8			3	3	42	97		
		Inland Empire Health Plan											13		

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Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SANTA CLARA	San Francisco Health Plan				2	
		Santa Clara Family H.P.				78	
		County Subtotal				335	
	STANISLAUS	Alameda Alliance For Health					8
		Anthem Blue Cross Partnrshp					98
		Contra Costa Health Plan					7
		Health Net Comm Solutions			1		149
		Health Plan of San Joaquin					28
		Inland Empire Health Plan					3
		L.A. Care Health Plan					8
		Molina Healthcare Partner					4
		Santa Clara Family H.P.					31
		County Subtotal			1		336
		TULARE	Alameda Alliance For Health				
	Anthem Blue Cross Partnrshp						355
	Contra Costa Health Plan						3
	Health Net Comm Solutions						158
	Inland Empire Health Plan						13

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COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	TULARE	Kern Family Health Care											14		
		L.A. Care Health Plan					1				2		10		
		Molina Healthcare Partner												7	
		County Subtotal				33	54	2		6	5	223	243		
	Total		21	6	5	654	1,427	313	239	592	260	2,305	10,909	69	
Total			25	6	5	1,328	1,890	498	580	1,649	278	3,103	15,341	69	

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Kern Family Health Care				14
		L.A. Care Health Plan				13
		Molina Healthcare Partner				7
		County Subtotal				566
	Total		51	245	48	17,144
Total			83	245	50	25,150

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COPS-17.2 – Disenrollment Summary Report

Data for transactions between 9/24/2010 12:00:00 AM and 10/25/2010

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic				2			8				12			
	Armenian				1		5				5	14			
	Cambodian											3			
	Chinese				2	7	3	2	3		1	13			
	English	3			217	219	111	137	236	11	302	2,005		32	
	Farsi					1					6	6			
	Hmong				9	2					3	34			
	Korean				3	2		1					1		
	No Response, Client declined to state					1									
	No Valid Data					1	1		1		2	6			
	Russian				3	5			2		7	92			
	Spanish	1			434	224	64	193	815	7	467	2,221			
	Tagalog				1						2	3			
Vietnamese				2	1	1				3	22				
Total		4			674	463	185	341	1,057	18	798	4,432		32	
Medical	Arabic				6	5		1	3		34	112			1

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
 D - DHCS
 P - Plan
 S - Social Services

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		22
	Armenian		25
	Cambodian		3
	Chinese		31
	English	2	3,275
	Farsi		13
	Hmong		48
	Korean		7
	No Response, Client declined to state		1
	No Valid Data		11
	Russian		109
	Spanish		4,426
	Tagalog		6
Vietnamese		29	
Total		2	8,006
Medical	Arabic		162

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Plan Type	Language														
Medical	Armenian				7	12		1			51	54			3
	Cambodian										15	31			
	Chinese	1			7	12	4	5	10	2	30	115			1
	English	14	5	4	469	957	243	148	404	173	1,301	6,917	38	51	184
	Farsi				4	4		6	3		5	20			
	Hmong				12	19					31	61	1		1
	Korean				1	3	1		1		2	7			
	No Response, Client declined to state					1						1			
	No Valid Data				4	11	2	2	2		7	23	5		
	Russian	1			7	9	1	2	4		18	72	1		1
	Spanish	4	1	1	132	359	59	70	159	81	777	3,326	20		52
	Tagalog	1			3	1		1			3	20	2		2
	Vietnamese				2	34	3	3	6	4	31	150	2		
Total		21	6	5	654	1,427	313	239	592	260	2,305	10,909	69	51	245
Total		25	6	5	1,328	1,890	498	580	1,649	278	3,103	15,341	69	83	245

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Armenian	1	129
	Cambodian		46
	Chinese	2	189
	English	29	10,937
	Farsi		42
	Hmong	2	127
	Korean		15
	No Response, Client declined to state		2
	No Valid Data	6	62
	Russian		116
	Spanish	4	5,045
	Tagalog	1	34
	Vietnamese	3	238
Total		48	17,144
Total		50	25,150

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