



January 10, 2011

DHCS HCO 11-7044

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 DISENROLLMENT SUMMARY REPORT – Effective Date of 1/1/2011**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss  
Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan				536	147	74	158	930	5	436	1,813		
		American Health Guard				29	8	5	7	45		33	152		
		Care 1st Health Plan				22	14	6	13	16		33	127		
		Community Dental Svc, Inc.				7	2	3		4		7	14		
		Health Net				47	34	12	23	40		55	188		
		HealthNet of California						1							
		Liberty Dental Plan of CA				5	3	6	3	3		13	35		
		SafeGuard Dental, Inc.				16	8	4	11	10		32	70		
		Western Dental Services				33	30	19	16	14		97	247		
	<b>County Subtotal</b>				695	247	129	231	1,062	5	706	2,646			
		SACRAMENTO	Access Dental Plan				15	28	20	36	10		15	408	
			Care 1st Health Plan											4	
			Community Dental Svc, Inc.				7	14	3	11	12		3	150	
			HealthNet of California				11	16	10	7	5		8	229	
	Liberty Dental Plan of CA			1		3	25	12	8	2		11	192		
	Western Dental Services			1		17	45	31	17	7		10	381		
	<b>County Subtotal</b>		2		53	128	76	79	36		47	1,364			

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Dental	LOS ANGELES	Access Dental Plan				4,099	
		American Health Guard				279	
		Care 1st Health Plan				231	
		Community Dental Svc, Inc.				37	
		Health Net				399	
		HealthNet of California				1	
		Liberty Dental Plan of CA				68	
		SafeGuard Dental, Inc.				151	
		Western Dental Services				456	
		County Subtotal					5,721
	SACRAMENTO	Access Dental Plan					532
		Care 1st Health Plan					4
		Community Dental Svc, Inc.					200
		HealthNet of California		1			287
		Liberty Dental Plan of CA		6			260
		Western Dental Services		2		1	512
		County Subtotal		9		1	1,795

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Plan Type	County Name	Plan Name													
Dental	SAN BERNARDINO	Care 1st Health Plan								1					
		SafeGuard Dental, Inc.								1					
		Western Dental Services				1									
		County Subtotal				1				2					
<b>Total</b>			2			749	375	205	310	1,100	5	753	4,010		
Medical	ALAMEDA	Alameda Alliance For Health	1		3	8	2	2		1		4	33		
		Anthem Blue Cross Partnrshp				19	25	1	10	10		14	120	3	
		Contra Costa Health Plan				3	3				1	2	17		
		Health Net Comm Solutions				1								4	
		Health Plan of San Joaquin										1	4		
		Inland Empire Health Plan												1	
		Kern Family Health Care												3	
		L.A. Care Health Plan												5	
		San Francisco Health Plan					1							8	
		Santa Clara Family H.P.								2				2	
	County Subtotal			1		4	31	30	3	12	11	1	21	197	3
		CONTRA COSTA	Alameda Alliance For Health			1					1			50	
		Anthem Blue Cross Partnrshp				17	8		4	7	3	11	89		

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Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	SAN BERNARDINO	Care 1st Health Plan				1
		SafeGuard Dental, Inc.				1
		Western Dental Services				1
		County Subtotal				3
	<b>Total</b>		9		1	7,519
Medical	ALAMEDA	Alameda Alliance For Health	1	2		57
		Anthem Blue Cross Partnrshp				202
		Contra Costa Health Plan				26
		Health Net Comm Solutions				5
		Health Plan of San Joaquin				5
		Inland Empire Health Plan				1
		Kern Family Health Care				3
		L.A. Care Health Plan				5
		San Francisco Health Plan				9
		Santa Clara Family H.P.				4
	County Subtotal	1	2		317	
		CONTRA COSTA	Alameda Alliance For Health			
		Anthem Blue Cross Partnrshp		1		140

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Care1st Partner Plan, LLC										1			
		Contra Costa Health Plan	1			11	7	3	5	5		16	94		
		Health Net Comm Solutions							1					3	
		Health Plan of San Joaquin												3	
		Inland Empire Health Plan												3	
		Kern Family Health Care												2	
		KP Cal, LLC												3	
		L.A. Care Health Plan												9	
		Molina Healthcare Partner												9	
		San Francisco Health Plan												3	
		Santa Clara Family H.P.												3	
	<b>County Subtotal</b>			1		1	28	15	3	10	13	3	28	271	
	FRESNO	Alameda Alliance For Health										3		5	
		Anthem Blue Cross Partnrshp		1			75	245	20	8	12	3	222	538	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan										2			
		Health Net Comm Solutions					7	26	4	2	9		33	210	
			Health Plan of San Joaquin										4	2	

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Plan Type	County Name	Plan Name				
Medical	CONTRA COSTA	Care1st Partner Plan, LLC				1
		Contra Costa Health Plan			1	143
		Health Net Comm Solutions				4
		Health Plan of San Joaquin				3
		Inland Empire Health Plan				3
		Kern Family Health Care				2
		KP Cal, LLC				3
		L.A. Care Health Plan				9
		Molina Healthcare Partner				9
		San Francisco Health Plan				3
		Santa Clara Family H.P.				3
	County Subtotal			1	1	375
	FRESNO	Alameda Alliance For Health				8
		Anthem Blue Cross Partnrshp				1,124
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				2
		Health Net Comm Solutions				291
	Health Plan of San Joaquin				6	

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Inland Empire Health Plan											7		
		Kern Family Health Care											4		
		L.A. Care Health Plan											23		
		Molina Healthcare Partner											8		
		Santa Clara Family H.P.											3		
		County Subtotal		1			82	271	24	10	21	8	259	801	
	KERN	Alameda Alliance For Health										2		1	
		Anthem Blue Cross Partnrshp										2	2	26	
		Community Hlth Grp Partner												5	
		Health Net Comm Solutions				28	31	10	3	25	6	8	303		
		Health Plan of San Joaquin												3	
		Inland Empire Health Plan												15	
		Kern Family Health Care		1	4		16	19	3	5	3	3	10	147	1
		KP Cal, LLC												4	
		L.A. Care Health Plan							1	1		5		52	
		Molina Healthcare Partner												3	
		Santa Clara Family H.P.												3	
		County Subtotal		1	4		44	50	14	9	28	18	20	562	1

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Plan Type	County Name	Plan Name				
Medical	FRESNO	Inland Empire Health Plan				7
		Kern Family Health Care				4
		L.A. Care Health Plan				23
		Molina Healthcare Partner				8
		Santa Clara Family H.P.				3
		County Subtotal				1,477
	KERN	Alameda Alliance For Health				3
		Anthem Blue Cross Partnrshp				30
		Community Hlth Grp Partner				5
		Health Net Comm Solutions				414
		Health Plan of San Joaquin				3
		Inland Empire Health Plan				15
		Kern Family Health Care		1	1	214
		KP Cal, LLC				4
		L.A. Care Health Plan				59
		Molina Healthcare Partner				3
		Santa Clara Family H.P.				3
		County Subtotal		1	1	753

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Plan Type	County Name	Plan Name												
Medical	LOS ANGELES	Alameda Alliance For Health											4	
		Anthem Blue Cross PartnrsHP									3	2	24	
		Care1st Partner Plan, LLC											7	
		Community Hlth Grp Partner											4	
		Health Net Comm Solutions				92	296	64	37	92		340	1,605	7
		Health Plan of San Joaquin											1	
		Inland Empire Health Plan					2		2		21	10	254	
		Kern Family Health Care									5		28	
		KP Cal, LLC											3	
		L.A. Care Health Plan				71	200	30	29	67	9	418	1,629	11
		Molina Healthcare Partner										6	83	
		San Francisco Health Plan											2	
		Santa Clara Family H.P.											5	
	<b>County Subtotal</b>					163	498	94	68	159	38	776	3,649	18
	RIVERSIDE	Alameda Alliance For Health											6	
		Anthem Blue Cross PartnrsHP											10	
		Care1st Partner Plan, LLC											1	
		Community Hlth Grp Partner											15	

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Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Alameda Alliance For Health				4
		Anthem Blue Cross Partnrsip				29
		Care1st Partner Plan, LLC				7
		Community Hlth Grp Partner				4
		Health Net Comm Solutions	2	45	11	2,591
		Health Plan of San Joaquin				1
		Inland Empire Health Plan				289
		Kern Family Health Care				33
		KP Cal, LLC				3
		L.A. Care Health Plan	2	75	13	2,554
		Molina Healthcare Partner				89
		San Francisco Health Plan				2
		Santa Clara Family H.P.				5
	<b>County Subtotal</b>	<b>4</b>	<b>120</b>	<b>24</b>	<b>5,611</b>	
	RIVERSIDE	Alameda Alliance For Health				6
		Anthem Blue Cross Partnrsip				10
		Care1st Partner Plan, LLC				1
		Community Hlth Grp Partner				15

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	Health Net Comm Solutions									2	2	66		
		Inland Empire Health Plan			1	7	19	2	3	1	8	45	230	2	
		Kern Family Health Care												7	
		KP Cal, LLC												5	
		L.A. Care Health Plan					2		4	2	3	6	74		
		Molina Healthcare Partner				27	32	20	9	54	1	27	366		
		County Subtotal			1	34	53	22	16	57	14	80	780	2	
	SACRAMENTO	Alameda Alliance For Health												13	
		Anthem Blue Cross Partnrshp	2			24	74	25	1	9		95	339	7	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan												18	
		Health Net Comm Solutions				43	39	6	6	19	5	65	300	3	
		Health Plan of San Joaquin				1					1	2	8		
		Inland Empire Health Plan										2	7		
		Kern Family Health Care												4	
		KP Cal, LLC	3				8		1	1				10	1
		L.A. Care Health Plan												31	
		Molina Healthcare Partner				31	30	3	14	23		28	268		

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
 F04 = Too Far To Go  
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County  
 F09 = Other Reason  
 F10 = No Reason Checked  
 I01 = IS-Generated Disenrollment  
 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
 X03 = Indian Health Coverage  
 X04 = Medical Exemption  
 X05 = MER type E -Voluntary Aid Code or County

B - Bene  
 D - DHCS  
 P - Plan  
 S - Social Services

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	RIVERSIDE	Health Net Comm Solutions				70
		Inland Empire Health Plan		7	2	327
		Kern Family Health Care				7
		KP Cal, LLC				5
		L.A. Care Health Plan				91
		Molina Healthcare Partner		3		539
		County Subtotal		10	2	1,071
	SACRAMENTO	Alameda Alliance For Health				13
		Anthem Blue Cross Partnrshp	3	9	24	612
		Community Hlth Grp Partner				1
		Contra Costa Health Plan				18
		Health Net Comm Solutions	1	11	69	567
		Health Plan of San Joaquin				12
		Inland Empire Health Plan				9
		Kern Family Health Care				4
		KP Cal, LLC				24
		L.A. Care Health Plan				31
		Molina Healthcare Partner	1		3	401

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SACRAMENTO	San Francisco Health Plan											5		
		Santa Clara Family H.P.											13		
		<b>County Subtotal</b>	5			99	151	34	22	52	6	192	1,017	11	
	SAN BERNARDINO	Anthem Blue Cross Partnrshp											3	9	
		Community Hlth Grp Partner												5	
		Health Net Comm Solutions				1	1		2		8	4	60		
		Inland Empire Health Plan				14	11	3	6	3	9	43	213	8	
		Kern Family Health Care									2				
		L.A. Care Health Plan				2			4		32	6	164		
		Molina Healthcare Partner				21	46	16	9	49	2	39	328	1	
		Santa Clara Family H.P.												3	
		<b>County Subtotal</b>				38	58	19	21	52	53	95	782	9	
	SAN DIEGO	Alameda Alliance For Health												2	
		Anthem Blue Cross Partnrshp									1		16		
		Care1st Partner Plan, LLC				42	18	4	3	24		42	125		
		Community Hlth Grp Partner				15	25	3		8		55	92	3	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions				59	52	12	15	16	2	64	223		

Disenrollment Reason Codes:

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Initiation Codes:

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SACRAMENTO	San Francisco Health Plan				5
		Santa Clara Family H.P.				13
		County Subtotal	5	20	96	1,710
	SAN BERNARDINO	Anthem Blue Cross Partnrshp				12
		Community Hlth Grp Partner				5
		Health Net Comm Solutions				76
		Inland Empire Health Plan		5	2	317
		Kern Family Health Care				2
		L.A. Care Health Plan				208
		Molina Healthcare Partner		4		515
		Santa Clara Family H.P.				3
		County Subtotal		9	2	1,138
		SAN DIEGO	Alameda Alliance For Health			
	Anthem Blue Cross Partnrshp					17
	Care1st Partner Plan, LLC		1			259
	Community Hlth Grp Partner		3	7	1	212
	Contra Costa Health Plan					2
	Health Net Comm Solutions		2	4		449

Disenrollment Reason Codes:

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- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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- E12 = Moved Out Of County
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Initiation Codes:

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- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Health Plan of San Joaquin											3		
		Inland Empire Health Plan										4	37		
		Kern Family Health Care											3	9	
		KP Cal, LLC		1				1					1	4	
		L.A. Care Health Plan										3	2	24	
		Molina Healthcare Partner				26	43	5	9	15	4	36	209		
		Santa Clara Family H.P.				1									
		County Subtotal		1		1	142	139	24	27	63	10	207	746	3
	SAN FRANCISCO	Alameda Alliance For Health									1				
		Anthem Blue Cross Partnrshp						5	1	1	5		7	62	
		Contra Costa Health Plan												4	
		Health Net Comm Solutions												2	
		Inland Empire Health Plan												2	
		L.A. Care Health Plan												1	
		Molina Healthcare Partner												3	
		San Francisco Health Plan				7	9	5		1	1		4	26	
	County Subtotal				7	9	10	1	2	7		11	100		
	SAN JOAQUIN	Alameda Alliance For Health											1	26	

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- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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- X01 = Waiver Programs exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN DIEGO	Health Plan of San Joaquin				3
		Inland Empire Health Plan				41
		Kern Family Health Care				12
		KP Cal, LLC				7
		L.A. Care Health Plan				29
		Molina Healthcare Partner	4	2	1	354
		Santa Clara Family H.P.				1
		County Subtotal	10	13	2	1,388
	SAN FRANCISCO	Alameda Alliance For Health				1
		Anthem Blue Cross Partnrshp				81
		Contra Costa Health Plan				4
		Health Net Comm Solutions				2
		Inland Empire Health Plan				2
		L.A. Care Health Plan				1
		Molina Healthcare Partner				3
		San Francisco Health Plan				53
	County Subtotal				147	
	SAN JOAQUIN	Alameda Alliance For Health				27

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- E09 = Long Term Care
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Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
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- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrshp				16	27	7	7	9	7	63	265		
		Contra Costa Health Plan									4		9		
		Health Net Comm Solutions										3		10	
		Health Plan of San Joaquin		5			3	4	3	2	2		6	63	
		Inland Empire Health Plan												2	
		Kern Family Health Care												6	
		KP Cal, LLC												2	
		L.A. Care Health Plan												10	
		Molina Healthcare Partner												5	
		Santa Clara Family H.P.												4	
	County Subtotal			5			19	31	10	9	11	14	70	402	
		SANTA CLARA	Alameda Alliance For Health											5	
			Anthem Blue Cross Partnrshp				4	36		2	6	1	5	96	
			Community Hlth Grp Partner											6	
			Contra Costa Health Plan											7	
			Health Net Comm Solutions										1	17	
			Health Plan of San Joaquin											2	9
			Kern Family Health Care												2

Disenrollment Reason Codes:

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- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
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Initiation Codes:

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- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN JOAQUIN	Anthem Blue Cross Partnrshp		1		402
		Contra Costa Health Plan				13
		Health Net Comm Solutions				13
		Health Plan of San Joaquin			1	89
		Inland Empire Health Plan				2
		Kern Family Health Care				6
		KP Cal, LLC				2
		L.A. Care Health Plan				10
		Molina Healthcare Partner				5
		Santa Clara Family H.P.				4
		County Subtotal			1	1
	SANTA CLARA	Alameda Alliance For Health				5
		Anthem Blue Cross Partnrshp		1	1	152
		Community Hlth Grp Partner				6
		Contra Costa Health Plan				7
		Health Net Comm Solutions				18
		Health Plan of San Joaquin				11
		Kern Family Health Care				2

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- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
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Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SANTA CLARA	L.A. Care Health Plan											2	
		Santa Clara Family H.P.			1	10	21	2	2	4		11	29	
		County Subtotal			1	14	57	2	4	10	2	18	173	
	STANISLAUS	Alameda Alliance For Health									1		11	
		Anthem Blue Cross Partnrshp	1			10	8	1	4	3		4	59	
		Community Hlth Grp Partner											1	
		Contra Costa Health Plan											4	
		Health Net Comm Solutions				5	14	3	4	6		9	100	
		Health Plan of San Joaquin											14	
		Inland Empire Health Plan									3			
		Kern Family Health Care												2
		KP Cal, LLC												2
		L.A. Care Health Plan											4	1
		Molina Healthcare Partner												7
		Santa Clara Family H.P.												12
		County Subtotal	1			15	22	4	8	9	4	17	213	
	TULARE	Alameda Alliance For Health												1
		Anthem Blue Cross Partnrshp	1			13	50	5	3	1		120	103	

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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total		
Disenrollment Reason Code			X03	X04	X05			
Plan Type	County Name	Plan Name						
Medical	SANTA CLARA	L.A. Care Health Plan				2		
		Santa Clara Family H.P.				80		
		County Subtotal			1	1	283	
	STANISLAUS	Alameda Alliance For Health					12	
		Anthem Blue Cross Partnrshp			1		91	
		Community Hlth Grp Partner					1	
		Contra Costa Health Plan					4	
		Health Net Comm Solutions					141	
		Health Plan of San Joaquin					14	
		Inland Empire Health Plan					3	
		Kern Family Health Care					2	
		KP Cal, LLC					2	
		L.A. Care Health Plan					5	
		Molina Healthcare Partner					7	
		Santa Clara Family H.P.					12	
		County Subtotal				1		294
		TULARE	Alameda Alliance For Health					1
	Anthem Blue Cross Partnrshp						296	

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- E06 = Foster Care/Adoption
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Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	TULARE	Community Hlth Grp Partner											5	
		Contra Costa Health Plan											3	
		Health Net Comm Solutions				3	19	1	1	6	4	33	88	
		Health Plan of San Joaquin											1	
		Inland Empire Health Plan											27	
		Kern Family Health Care									2		12	
		L.A. Care Health Plan					1						9	
		Santa Clara Family H.P.											4	
	<b>County Subtotal</b>			1			16	70	6	4	7	6	153	253
	<b>Total</b>		17	4	15	734	1,455	260	222	500	177	1,947	9,946	47
<b>Total</b>			19	4	15	1,483	1,830	465	532	1,600	182	2,700	13,956	47

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- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
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Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Community Hlth Grp Partner				5
		Contra Costa Health Plan				3
		Health Net Comm Solutions		1		156
		Health Plan of San Joaquin				1
		Inland Empire Health Plan				27
		Kern Family Health Care				14
		L.A. Care Health Plan				10
		Santa Clara Family H.P.				4
		County Subtotal			1	
	<b>Total</b>		20	180	130	15,654
<b>Total</b>			29	180	131	23,173

Disenrollment Reason Codes:

E01 = Incarcerated  
 E02 = Prior Care  
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 E04 = Deceased  
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 E13 = Pregnancy  
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Initiation Codes:

F06 = Moving Out Of County  
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 F10 = No Reason Checked  
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 X01 = Waiver Programs exemption  
 X02 = Dental Exemption  
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic											6			
	Armenian				3	3	1	2	1		3	13			
	Cambodian				5			4				2			
	Chinese				4	7					4	17		1	
	English	1			220	202	123	118	200	1	234	1,820		8	
	Farsi	1										5			
	Hmong											44			
	Korean				1		1		2		3	4			
	No Valid Data				1	3	1		1		2	1			
	Russian					15	4	6	1		7	69			
	Spanish				511	137	68	180	894	4	498	1,995			
	Tagalog				4						2	3			
	Vietnamese					8	7		1			31			
<b>Total</b>		2			749	375	205	310	1,100	5	753	4,010		9	
Medical	Arabic				6	13		2			24	66			1
	Armenian				5	5			2		51	52			1

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		6
	Armenian		26
	Cambodian		11
	Chinese		33
	English	1	2,928
	Farsi		6
	Hmong		44
	Korean		11
	No Valid Data		9
	Russian		102
	Spanish		4,287
	Tagalog		9
	Vietnamese		47
<b>Total</b>		<b>1</b>	<b>7,519</b>
Medical	Arabic		112
	Armenian		116

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Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Cambodian				2	4					6	35			
	Chinese				9	12		2	7		27	92			2
	English	15	3	14	539	868	188	162	357	125	1,115	6,519	25	19	142
	Farsi	1			4	6	1	1			14	8			
	Hmong				1	20	3				45	72			
	Korean					1					4	9			
	No Response, Client declined to state				1	1		1	1		1	2			
	No Valid Data				7	13	1	1	2		7	21	3		
	Russian				26	14	1	2	4		26	48			1
	Spanish	1	1	1	128	450	64	50	125	49	599	2,884	18	1	32
	Tagalog				3	7	1				4	12	1		
	Vietnamese				3	41	1	1	2	3	24	126			1
	<b>Total</b>		17	4	15	734	1,455	260	222	500	177	1,947	9,946	47	20
<b>Total</b>		19	4	15	1,483	1,830	465	532	1,600	182	2,700	13,956	47	29	180

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 11/24/2010 12:00:00 AM and 12/27/2010

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Cambodian	4	51
	Chinese	9	160
	English	76	10,167
	Farsi		35
	Hmong		141
	Korean		14
	No Response, Client declined to state		7
	No Valid Data	14	69
	Russian		122
	Spanish	11	4,414
	Tagalog		28
	Vietnamese	16	218
	<b>Total</b>		130
<b>Total</b>		131	23,173

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