



February 8, 2011

DHCS HCO 11-7328

Ms. Maria Enriquez, Chief
Department of Health Care Services
Fiscal Intermediary & Contracts Oversight Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-12 - DEFAULT REPORT -- Effective Date of 2/1/2011

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Enriquez:

The purpose of the Default Report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, and language. Totals are available for both, continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,



for

Benjamin R. Coss
Vice President
California Health Care Options

cc: Reports File
Admin File

COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	90011	1	100 %		0 %	1	0 %
		90242		0 %	1	100 %	1	0 %
		90749	1	100 %		0 %	1	0 %
		92201	1	100 %		0 %	1	0 %
		92324	1	100 %		0 %	1	0 %
		92345	1	100 %		0 %	1	0 %
		93727	1	100 %		0 %	1	0 %
		94509		0 %	1	100 %	1	0 %
		94533	1	50 %	1	50 %	2	0 %
		95203	1	100 %		0 %	1	0 %
		95336	2	100 %		0 %	2	0 %
		95608	36	50 %	36	50 %	72	4 %
		95609		0 %	1	100 %	1	0 %
		95610	34	52 %	32	48 %	66	4 %
		95611	1	50 %	1	50 %	2	0 %
		95621	23	50 %	23	50 %	46	3 %
		95624	28	54 %	24	46 %	52	3 %
		95626	3	50 %	3	50 %	6	0 %
		95628	11	65 %	6	35 %	17	1 %
		95630	2	25 %	6	75 %	8	0 %
95632	31	53 %	28	47 %	59	3 %		
95638		0 %	2	100 %	2	0 %		
95648		0 %	1	100 %	1	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	95650		0 %	1	100 %	1	0 %
		95652		0 %	3	100 %	3	0 %
		95655	2	50 %	2	50 %	4	0 %
		95660	20	30 %	47	70 %	67	4 %
		95662	9	64 %	5	36 %	14	1 %
		95670	36	51 %	35	49 %	71	4 %
		95673	7	41 %	10	59 %	17	1 %
		95683	1	50 %	1	50 %	2	0 %
		95690	2	50 %	2	50 %	4	0 %
		95691		0 %	1	100 %	1	0 %
		95693	1	33 %	2	67 %	3	0 %
		95742		0 %	4	100 %	4	0 %
		95757	17	57 %	13	43 %	30	2 %
		95758	22	47 %	25	53 %	47	3 %
		95763	1	100 %		0 %	1	0 %
		95811	1	50 %	1	50 %	2	0 %
		95812	6	86 %	1	14 %	7	0 %
		95814	3	75 %	1	25 %	4	0 %
		95815	21	42 %	29	58 %	50	3 %
		95816	3	25 %	9	75 %	12	1 %
95817	25	93 %	2	7 %	27	2 %		
95818	10	77 %	3	23 %	13	1 %		
95819	1	100 %		0 %	1	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	95820	27	36 %	47	64 %	74	4 %
		95821	19	50 %	19	50 %	38	2 %
		95822	37	58 %	27	42 %	64	4 %
		95823	55	38 %	90	62 %	145	8 %
		95824	27	47 %	30	53 %	57	3 %
		95825	28	52 %	26	48 %	54	3 %
		95826	18	47 %	20	53 %	38	2 %
		95827	15	56 %	12	44 %	27	2 %
		95828	29	34 %	56	66 %	85	5 %
		95829	6	40 %	9	60 %	15	1 %
		95831	12	48 %	13	52 %	25	1 %
		95832	7	37 %	12	63 %	19	1 %
		95833	34	47 %	38	53 %	72	4 %
		95834	25	53 %	22	47 %	47	3 %
		95835	11	37 %	19	63 %	30	2 %
		95838	34	41 %	49	59 %	83	5 %
		95841	18	47 %	20	53 %	38	2 %
		95842	38	48 %	41	52 %	79	4 %
		95843	12	32 %	25	68 %	37	2 %
		95860		0 %	2	100 %	2	0 %
95864	16	76 %	5	24 %	21	1 %		
95866	1	100 %		0 %	1	0 %		
95901	1	100 %		0 %	1	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Dental	Dental Total		837	47 %	945	53 %	1,782	100 %
Medical	ALAMEDA	90044		0 %	1	100 %	1	0 %
		90631		0 %	1	100 %	1	0 %
		94118	2	100 %		0 %	2	0 %
		94501	25	68 %	12	32 %	37	0 %
		94502		0 %	1	100 %	1	0 %
		94509		0 %	1	100 %	1	0 %
		94536	27	61 %	17	39 %	44	0 %
		94538	29	66 %	15	34 %	44	0 %
		94539	6	60 %	4	40 %	10	0 %
		94541	69	73 %	26	27 %	95	0 %
		94542	7	70 %	3	30 %	10	0 %
		94543	7	100 %		0 %	7	0 %
		94544	95	67 %	47	33 %	142	0 %
		94545	42	79 %	11	21 %	53	0 %
		94546	30	73 %	11	27 %	41	0 %
		94550	9	43 %	12	57 %	21	0 %
		94551	26	68 %	12	32 %	38	0 %
		94552	7	88 %	1	13 %	8	0 %
		94555	10	43 %	13	57 %	23	0 %
		94560	36	63 %	21	37 %	57	0 %
		94566	5	50 %	5	50 %	10	0 %
		94568	6	60 %	4	40 %	10	0 %

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	94577	38	70 %	16	30 %	54	0 %
		94578	38	66 %	20	34 %	58	0 %
		94579	4	33 %	8	67 %	12	0 %
		94580	35	78 %	10	22 %	45	0 %
		94587	29	51 %	28	49 %	57	0 %
		94588	9	100 %		0 %	9	0 %
		94597	2	100 %		0 %	2	0 %
		94601	74	65 %	40	35 %	114	0 %
		94602	18	67 %	9	33 %	27	0 %
		94603	61	53 %	54	47 %	115	0 %
		94604		0 %	1	100 %	1	0 %
		94605	71	59 %	50	41 %	121	0 %
		94606	58	74 %	20	26 %	78	0 %
		94607	30	56 %	24	44 %	54	0 %
		94608	29	60 %	19	40 %	48	0 %
		94609	11	65 %	6	35 %	17	0 %
		94610	5	71 %	2	29 %	7	0 %
		94611	4	80 %	1	20 %	5	0 %
		94612	20	67 %	10	33 %	30	0 %
		94618		0 %	1	100 %	1	0 %
94619	29	73 %	11	28 %	40	0 %		
94621	67	60 %	45	40 %	112	0 %		
94702	10	71 %	4	29 %	14	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	ALAMEDA	94703	11	61 %	7	39 %	18	0 %
		94704	1	17 %	5	83 %	6	0 %
		94705	2	100 %		0 %	2	0 %
		94706	2	22 %	7	78 %	9	0 %
		94710	6	67 %	3	33 %	9	0 %
		94803	1	100 %		0 %	1	0 %
		94947	1	100 %		0 %	1	0 %
		95205		0 %	1	100 %	1	0 %
		95207	2	100 %		0 %	2	0 %
		95391		0 %	3	100 %	3	0 %
	95403	1	100 %		0 %	1	0 %	
	CONTRA COSTA	92501	1	100 %		0 %	1	0 %
		94505	2	50 %	2	50 %	4	0 %
		94506		0 %	2	100 %	2	0 %
		94509	54	52 %	49	48 %	103	0 %
		94511	3	100 %		0 %	3	0 %
		94513	27	71 %	11	29 %	38	0 %
		94514	1	100 %		0 %	1	0 %
		94518	6	75 %	2	25 %	8	0 %
		94519	7	58 %	5	42 %	12	0 %
94520		27	60 %	18	40 %	45	0 %	
94521	8	73 %	3	27 %	11	0 %		
94523	3	100 %		0 %	3	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	CONTRA COSTA	94526	2	100 %		0 %	2	0 %
		94530	7	88 %	1	13 %	8	0 %
		94531	37	69 %	17	31 %	54	0 %
		94547	6	40 %	9	60 %	15	0 %
		94549	1	50 %	1	50 %	2	0 %
		94553	14	67 %	7	33 %	21	0 %
		94556		0 %	1	100 %	1	0 %
		94561	37	69 %	17	31 %	54	0 %
		94563		0 %	1	100 %	1	0 %
		94564	4	44 %	5	56 %	9	0 %
		94565	70	52 %	65	48 %	135	0 %
		94572	5	63 %	3	38 %	8	0 %
		94582	1	33 %	2	67 %	3	0 %
		94583	2	40 %	3	60 %	5	0 %
		94596	3	75 %	1	25 %	4	0 %
		94597	1	20 %	4	80 %	5	0 %
		94598	4	100 %		0 %	4	0 %
		94621		0 %	1	100 %	1	0 %
		94801	33	57 %	25	43 %	58	0 %
		94803	11	79 %	3	21 %	14	0 %
94804	27	55 %	22	45 %	49	0 %		
94805	3	60 %	2	40 %	5	0 %		
94806	51	71 %	21	29 %	72	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	CONTRA COSTA	94820	4	100 %		0 %	4	0 %
		95376	2	100 %		0 %	2	0 %
	FRESNO	90804	2	100 %		0 %	2	0 %
		92392		0 %	1	100 %	1	0 %
		93210	17	49 %	18	51 %	35	0 %
		93230	1	100 %		0 %	1	0 %
		93234	7	32 %	15	68 %	22	0 %
		93242	1	33 %	2	67 %	3	0 %
		93245		0 %	1	100 %	1	0 %
		93602	2	67 %	1	33 %	3	0 %
		93606	1	25 %	3	75 %	4	0 %
		93608	3	60 %	2	40 %	5	0 %
		93609	5	45 %	6	55 %	11	0 %
		93611	15	47 %	17	53 %	32	0 %
		93612	44	57 %	33	43 %	77	0 %
		93616	1	33 %	2	67 %	3	0 %
		93618	2	100 %		0 %	2	0 %
		93619	6	50 %	6	50 %	12	0 %
		93620	30	94 %	2	6 %	32	0 %
		93622	19	58 %	14	42 %	33	0 %
93624		0 %	3	100 %	3	0 %		
93625	8	44 %	10	56 %	18	0 %		
93626	3	75 %	1	25 %	4	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	FRESNO	93627		0 %	1	100 %	1	0 %
		93630	31	55 %	25	45 %	56	0 %
		93631	4	29 %	10	71 %	14	0 %
		93637	2	100 %		0 %	2	0 %
		93638		0 %	1	100 %	1	0 %
		93640	10	23 %	34	77 %	44	0 %
		93641	3	100 %		0 %	3	0 %
		93646	20	41 %	29	59 %	49	0 %
		93647	1	100 %		0 %	1	0 %
		93648	23	38 %	37	62 %	60	0 %
		93650	4	33 %	8	67 %	12	0 %
		93651	2	100 %		0 %	2	0 %
		93652		0 %	3	100 %	3	0 %
		93654	22	38 %	36	62 %	58	0 %
		93656	3	27 %	8	73 %	11	0 %
		93657	34	43 %	45	57 %	79	0 %
		93660	5	26 %	14	74 %	19	0 %
		93662	26	36 %	47	64 %	73	0 %
		93664		0 %	1	100 %	1	0 %
		93668		0 %	1	100 %	1	0 %
93675	1	20 %	4	80 %	5	0 %		
93701	17	38 %	28	62 %	45	0 %		
93702	49	37 %	84	63 %	133	0 %		

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	FRESNO	93703	28	31 %	63	69 %	91	0 %
		93704	16	37 %	27	63 %	43	0 %
		93705	53	41 %	75	59 %	128	0 %
		93706	68	48 %	73	52 %	141	0 %
		93710	14	28 %	36	72 %	50	0 %
		93711	15	47 %	17	53 %	32	0 %
		93718		0 %	3	100 %	3	0 %
		93720	20	63 %	12	38 %	32	0 %
		93721	5	33 %	10	67 %	15	0 %
		93722	61	39 %	97	61 %	158	0 %
		93723	3	50 %	3	50 %	6	0 %
		93725	22	33 %	45	67 %	67	0 %
		93726	36	36 %	64	64 %	100	0 %
		93727	53	34 %	104	66 %	157	0 %
		93728	16	39 %	25	61 %	41	0 %
		93730	2	50 %	2	50 %	4	0 %
		93755	3	100 %		0 %	3	0 %
		93777		0 %	1	100 %	1	0 %
		93794		0 %	1	100 %	1	0 %
		95454	1	100 %		0 %	1	0 %
	KERN	90057	1	100 %		0 %	1	0 %
	91722		0 %	1	100 %	1	0 %	
	91750	3	100 %		0 %	3	0 %	

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	KERN	92201	2	100 %		0 %	2	0 %
		93203	40	63 %	23	37 %	63	0 %
		93205	4	57 %	3	43 %	7	0 %
		93206	9	75 %	3	25 %	12	0 %
		93215	53	57 %	40	43 %	93	0 %
		93225	7	64 %	4	36 %	11	0 %
		93238	1	100 %		0 %	1	0 %
		93240	19	79 %	5	21 %	24	0 %
		93241	38	68 %	18	32 %	56	0 %
		93243	2	50 %	2	50 %	4	0 %
		93249	1	100 %		0 %	1	0 %
		93250	15	48 %	16	52 %	31	0 %
		93252	6	75 %	2	25 %	8	0 %
		93263	13	27 %	35	73 %	48	0 %
		93268	45	70 %	19	30 %	64	0 %
		93276	1	100 %		0 %	1	0 %
		93280	24	46 %	28	54 %	52	0 %
		93283	2	40 %	3	60 %	5	0 %
		93285		0 %	3	100 %	3	0 %
		93292	3	100 %		0 %	3	0 %
93301	26	63 %	15	37 %	41	0 %		
93304	88	54 %	76	46 %	164	0 %		
93305	72	55 %	60	45 %	132	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	KERN	93306	77	55 %	64	45 %	141	0 %
		93307	172	63 %	102	37 %	274	1 %
		93308	47	54 %	40	46 %	87	0 %
		93309	70	57 %	53	43 %	123	0 %
		93311	20	65 %	11	35 %	31	0 %
		93312	21	60 %	14	40 %	35	0 %
		93313	47	64 %	27	36 %	74	0 %
		93314	13	65 %	7	35 %	20	0 %
		93387		0 %	1	100 %	1	0 %
		93390		0 %	1	100 %	1	0 %
		93501	16	67 %	8	33 %	24	0 %
		93502	1	100 %		0 %	1	0 %
		93504	1	100 %		0 %	1	0 %
		93505	13	52 %	12	48 %	25	0 %
		93516	3	60 %	2	40 %	5	0 %
		93518	1	100 %		0 %	1	0 %
		93523	1	33 %	2	67 %	3	0 %
		93527	5	71 %	2	29 %	7	0 %
		93552		0 %	1	100 %	1	0 %
		93555	2	100 %		0 %	2	0 %
	93561	17	44 %	22	56 %	39	0 %	
93581		0 %	1	100 %	1	0 %		
	LOS ANGELES	89108		0 %	1	100 %	1	0 %

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Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90001	77	49 %	80	51 %	157	0 %
		90002	74	42 %	102	58 %	176	0 %
		90003	95	44 %	121	56 %	216	1 %
		90004	53	54 %	45	46 %	98	0 %
		90005	24	56 %	19	44 %	43	0 %
		90006	58	64 %	33	36 %	91	0 %
		90007	32	59 %	22	41 %	54	0 %
		90008	14	30 %	32	70 %	46	0 %
		90009		0 %	1	100 %	1	0 %
		90011	122	44 %	154	56 %	276	1 %
		90012	24	75 %	8	25 %	32	0 %
		90013	5	71 %	2	29 %	7	0 %
		90014	1	100 %		0 %	1	0 %
		90015	22	76 %	7	24 %	29	0 %
		90016	58	64 %	32	36 %	90	0 %
		90017	19	48 %	21	53 %	40	0 %
		90018	50	46 %	59	54 %	109	0 %
		90019	55	53 %	48	47 %	103	0 %
		90020	20	47 %	23	53 %	43	0 %
		90021	2	67 %	1	33 %	3	0 %
		90022	76	52 %	69	48 %	145	0 %
		90023	59	56 %	46	44 %	105	0 %
		90024	5	83 %	1	17 %	6	0 %

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90025	9	82 %	2	18 %	11	0 %
		90026	53	62 %	33	38 %	86	0 %
		90027	18	75 %	6	25 %	24	0 %
		90028	15	60 %	10	40 %	25	0 %
		90029	34	55 %	28	45 %	62	0 %
		90030	1	33 %	2	67 %	3	0 %
		90031	48	59 %	34	41 %	82	0 %
		90032	37	41 %	54	59 %	91	0 %
		90033	43	50 %	43	50 %	86	0 %
		90034	23	58 %	17	43 %	40	0 %
		90035	3	50 %	3	50 %	6	0 %
		90036	1	50 %	1	50 %	2	0 %
		90037	84	48 %	92	52 %	176	0 %
		90038	28	56 %	22	44 %	50	0 %
		90039	14	67 %	7	33 %	21	0 %
		90040	18	64 %	10	36 %	28	0 %
		90041	20	87 %	3	13 %	23	0 %
		90042	52	48 %	56	52 %	108	0 %
		90043	39	48 %	42	52 %	81	0 %
		90044	131	46 %	153	54 %	284	1 %
90045	11	61 %	7	39 %	18	0 %		
90046	6	75 %	2	25 %	8	0 %		
90047	62	57 %	47	43 %	109	0 %		

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90048		0 %	1	100 %	1	0 %
		90049		0 %	1	100 %	1	0 %
		90056	1	25 %	3	75 %	4	0 %
		90057	55	52 %	50	48 %	105	0 %
		90058	3	43 %	4	57 %	7	0 %
		90059	78	50 %	78	50 %	156	0 %
		90060	1	100 %		0 %	1	0 %
		90061	36	45 %	44	55 %	80	0 %
		90062	35	59 %	24	41 %	59	0 %
		90063	50	47 %	57	53 %	107	0 %
		90064	6	67 %	3	33 %	9	0 %
		90065	56	68 %	26	32 %	82	0 %
		90066	18	55 %	15	45 %	33	0 %
		90068	1	100 %		0 %	1	0 %
		90075	1	100 %		0 %	1	0 %
		90077		0 %	1	100 %	1	0 %
		90078	1	50 %	1	50 %	2	0 %
		90081		0 %	1	100 %	1	0 %
		90086	1	100 %		0 %	1	0 %
		90201	124	56 %	98	44 %	222	1 %
90211	1	50 %	1	50 %	2	0 %		
90212	1	50 %	1	50 %	2	0 %		
90220	62	56 %	49	44 %	111	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90221	62	47 %	71	53 %	133	0 %
		90222	53	48 %	57	52 %	110	0 %
		90224	1	100 %		0 %	1	0 %
		90230	12	52 %	11	48 %	23	0 %
		90231		0 %	1	100 %	1	0 %
		90232	5	71 %	2	29 %	7	0 %
		90240	14	54 %	12	46 %	26	0 %
		90241	21	53 %	19	48 %	40	0 %
		90242	31	46 %	36	54 %	67	0 %
		90245	7	70 %	3	30 %	10	0 %
		90247	31	54 %	26	46 %	57	0 %
		90248	3	43 %	4	57 %	7	0 %
		90249	16	55 %	13	45 %	29	0 %
		90250	64	47 %	71	53 %	135	0 %
		90251	3	75 %	1	25 %	4	0 %
		90255	92	54 %	78	46 %	170	0 %
		90260	28	56 %	22	44 %	50	0 %
		90262	65	40 %	98	60 %	163	0 %
		90265	1	100 %		0 %	1	0 %
		90266	5	100 %		0 %	5	0 %
90270	31	57 %	23	43 %	54	0 %		
90272	2	100 %		0 %	2	0 %		
90275	5	100 %		0 %	5	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90277	5	63 %	3	38 %	8	0 %
		90278	4	44 %	5	56 %	9	0 %
		90280	97	47 %	108	53 %	205	1 %
		90290	1	33 %	2	67 %	3	0 %
		90291	13	65 %	7	35 %	20	0 %
		90292	4	57 %	3	43 %	7	0 %
		90301	23	56 %	18	44 %	41	0 %
		90302	31	72 %	12	28 %	43	0 %
		90303	30	45 %	37	55 %	67	0 %
		90304	23	45 %	28	55 %	51	0 %
		90305	10	71 %	4	29 %	14	0 %
		90307	4	100 %		0 %	4	0 %
		90310		0 %	1	100 %	1	0 %
		90401	3	100 %		0 %	3	0 %
		90402	1	100 %		0 %	1	0 %
		90403	4	67 %	2	33 %	6	0 %
		90404	6	55 %	5	45 %	11	0 %
		90405	3	100 %		0 %	3	0 %
		90406	1	13 %	7	88 %	8	0 %
		90501	22	55 %	18	45 %	40	0 %
90502	7	54 %	6	46 %	13	0 %		
90503	5	45 %	6	55 %	11	0 %		
90504	4	57 %	3	43 %	7	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90505	2	67 %	1	33 %	3	0 %
		90601	15	50 %	15	50 %	30	0 %
		90602	23	55 %	19	45 %	42	0 %
		90603	1	25 %	3	75 %	4	0 %
		90604	20	49 %	21	51 %	41	0 %
		90605	22	39 %	35	61 %	57	0 %
		90606	8	24 %	26	76 %	34	0 %
		90621	1	100 %		0 %	1	0 %
		90623	1	100 %		0 %	1	0 %
		90631	5	71 %	2	29 %	7	0 %
		90638	18	56 %	14	44 %	32	0 %
		90640	43	54 %	37	46 %	80	0 %
		90650	84	56 %	65	44 %	149	0 %
		90660	34	41 %	49	59 %	83	0 %
		90662	1	50 %	1	50 %	2	0 %
		90670	15	63 %	9	38 %	24	0 %
		90701	8	57 %	6	43 %	14	0 %
		90703	9	47 %	10	53 %	19	0 %
		90704	1	100 %		0 %	1	0 %
		90706	58	52 %	54	48 %	112	0 %
90710	12	63 %	7	37 %	19	0 %		
90712	6	55 %	5	45 %	11	0 %		
90713	9	56 %	7	44 %	16	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	90715	14	54 %	12	46 %	26	0 %
		90716	15	50 %	15	50 %	30	0 %
		90717	4	31 %	9	69 %	13	0 %
		90723	50	43 %	67	57 %	117	0 %
		90731	60	58 %	43	42 %	103	0 %
		90732	4	57 %	3	43 %	7	0 %
		90744	54	55 %	45	45 %	99	0 %
		90745	43	56 %	34	44 %	77	0 %
		90746	3	18 %	14	82 %	17	0 %
		90755	7	47 %	8	53 %	15	0 %
		90801		0 %	3	100 %	3	0 %
		90802	27	59 %	19	41 %	46	0 %
		90803	3	60 %	2	40 %	5	0 %
		90804	22	35 %	41	65 %	63	0 %
		90805	91	49 %	96	51 %	187	0 %
		90806	53	54 %	46	46 %	99	0 %
		90807	14	64 %	8	36 %	22	0 %
		90808	18	90 %	2	10 %	20	0 %
		90810	34	50 %	34	50 %	68	0 %
		90813	61	48 %	67	52 %	128	0 %
90814	8	73 %	3	27 %	11	0 %		
90815	6	67 %	3	33 %	9	0 %		
91001	34	71 %	14	29 %	48	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91006	2	50 %	2	50 %	4	0 %
		91007	8	80 %	2	20 %	10	0 %
		91009		0 %	2	100 %	2	0 %
		91010	9	50 %	9	50 %	18	0 %
		91011		0 %	1	100 %	1	0 %
		91016	36	71 %	15	29 %	51	0 %
		91020	1	50 %	1	50 %	2	0 %
		91024	2	100 %		0 %	2	0 %
		91030	9	90 %	1	10 %	10	0 %
		91040	17	74 %	6	26 %	23	0 %
		91042	10	40 %	15	60 %	25	0 %
		91101	15	60 %	10	40 %	25	0 %
		91102	1	100 %		0 %	1	0 %
		91103	38	61 %	24	39 %	62	0 %
		91104	17	53 %	15	47 %	32	0 %
		91105		0 %	2	100 %	2	0 %
		91106	12	55 %	10	45 %	22	0 %
		91107	14	64 %	8	36 %	22	0 %
		91108	4	100 %		0 %	4	0 %
		91109	2	100 %		0 %	2	0 %
91201	9	53 %	8	47 %	17	0 %		
91202	6	86 %	1	14 %	7	0 %		
91203	1	11 %	8	89 %	9	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91204	15	63 %	9	38 %	24	0 %
		91205	23	66 %	12	34 %	35	0 %
		91206	9	69 %	4	31 %	13	0 %
		91207	7	88 %	1	13 %	8	0 %
		91208	1	25 %	3	75 %	4	0 %
		91214	7	88 %	1	13 %	8	0 %
		91224	1	100 %		0 %	1	0 %
		91301	1	50 %	1	50 %	2	0 %
		91302	7	88 %	1	13 %	8	0 %
		91303	23	55 %	19	45 %	42	0 %
		91304	35	50 %	35	50 %	70	0 %
		91306	24	52 %	22	48 %	46	0 %
		91307	1	17 %	5	83 %	6	0 %
		91311	18	62 %	11	38 %	29	0 %
		91316	6	60 %	4	40 %	10	0 %
		91321	17	50 %	17	50 %	34	0 %
		91322	2	100 %		0 %	2	0 %
		91324	22	67 %	11	33 %	33	0 %
		91325	9	69 %	4	31 %	13	0 %
		91326	1	50 %	1	50 %	2	0 %
91328		0 %	1	100 %	1	0 %		
91331		111	51 %	108	49 %	219	1 %	
91333		3	100 %		0 %	3	0 %	

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91335	52	58 %	37	42 %	89	0 %
		91337	1	100 %		0 %	1	0 %
		91340	35	58 %	25	42 %	60	0 %
		91342	89	57 %	66	43 %	155	0 %
		91343	44	56 %	34	44 %	78	0 %
		91344	15	50 %	15	50 %	30	0 %
		91345	13	65 %	7	35 %	20	0 %
		91350	2	18 %	9	82 %	11	0 %
		91351	27	59 %	19	41 %	46	0 %
		91352	47	57 %	36	43 %	83	0 %
		91354	6	60 %	4	40 %	10	0 %
		91355	6	50 %	6	50 %	12	0 %
		91356	11	58 %	8	42 %	19	0 %
		91364	3	60 %	2	40 %	5	0 %
		91367	8	62 %	5	38 %	13	0 %
		91381	1	100 %		0 %	1	0 %
		91384	13	68 %	6	32 %	19	0 %
		91387	33	53 %	29	47 %	62	0 %
		91390	2	100 %		0 %	2	0 %
		91392		0 %	2	100 %	2	0 %
91393	2	67 %	1	33 %	3	0 %		
91401	21	54 %	18	46 %	39	0 %		
91402	83	55 %	68	45 %	151	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91403	3	50 %	3	50 %	6	0 %
		91404		0 %	1	100 %	1	0 %
		91405	57	59 %	39	41 %	96	0 %
		91406	32	51 %	31	49 %	63	0 %
		91411	27	73 %	10	27 %	37	0 %
		91412		0 %	1	100 %	1	0 %
		91413		0 %	1	100 %	1	0 %
		91423	13	72 %	5	28 %	18	0 %
		91436	3	100 %		0 %	3	0 %
		91501	3	30 %	7	70 %	10	0 %
		91502	3	30 %	7	70 %	10	0 %
		91504	8	47 %	9	53 %	17	0 %
		91505	3	100 %		0 %	3	0 %
		91506	9	90 %	1	10 %	10	0 %
		91601	13	34 %	25	66 %	38	0 %
		91602	11	73 %	4	27 %	15	0 %
		91604	5	71 %	2	29 %	7	0 %
		91605	58	54 %	50	46 %	108	0 %
		91606	38	51 %	36	49 %	74	0 %
		91607	7	41 %	10	59 %	17	0 %
91615	1	100 %		0 %	1	0 %		
91702	45	58 %	32	42 %	77	0 %		
91706	57	61 %	36	39 %	93	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91709	1	50 %	1	50 %	2	0 %
		91710	1	100 %		0 %	1	0 %
		91711	8	57 %	6	43 %	14	0 %
		91715	3	100 %		0 %	3	0 %
		91722	23	68 %	11	32 %	34	0 %
		91723	9	53 %	8	47 %	17	0 %
		91724	17	71 %	7	29 %	24	0 %
		91731	38	73 %	14	27 %	52	0 %
		91732	35	38 %	57	62 %	92	0 %
		91733	66	56 %	52	44 %	118	0 %
		91739	6	100 %		0 %	6	0 %
		91740	11	50 %	11	50 %	22	0 %
		91741	8	62 %	5	38 %	13	0 %
		91744	77	54 %	66	46 %	143	0 %
		91745	27	57 %	20	43 %	47	0 %
		91746	35	52 %	32	48 %	67	0 %
		91747	1	50 %	1	50 %	2	0 %
		91748	19	61 %	12	39 %	31	0 %
		91750	8	50 %	8	50 %	16	0 %
		91754	14	52 %	13	48 %	27	0 %
91755	12	44 %	15	56 %	27	0 %		
91761		0 %	1	100 %	1	0 %		
91765	11	85 %	2	15 %	13	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	91766	87	62 %	53	38 %	140	0 %
		91767	59	52 %	54	48 %	113	0 %
		91768	37	54 %	32	46 %	69	0 %
		91769	1	100 %		0 %	1	0 %
		91770	46	57 %	35	43 %	81	0 %
		91773	12	52 %	11	48 %	23	0 %
		91775	4	40 %	6	60 %	10	0 %
		91776	29	69 %	13	31 %	42	0 %
		91780	15	48 %	16	52 %	31	0 %
		91789	10	67 %	5	33 %	15	0 %
		91790	21	60 %	14	40 %	35	0 %
		91791	18	58 %	13	42 %	31	0 %
		91792	20	71 %	8	29 %	28	0 %
		91793		0 %	1	100 %	1	0 %
		91801	32	64 %	18	36 %	50	0 %
		91803	8	33 %	16	67 %	24	0 %
		92154	1	100 %		0 %	1	0 %
		92276	1	100 %		0 %	1	0 %
		92314	1	100 %		0 %	1	0 %
		92345		0 %	2	100 %	2	0 %
92372	1	100 %		0 %	1	0 %		
92394	4	80 %	1	20 %	5	0 %		
92404	1	100 %		0 %	1	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	92405	3	100 %		0 %	3	0 %
		92407	3	100 %		0 %	3	0 %
		92509	3	100 %		0 %	3	0 %
		92545	1	100 %		0 %	1	0 %
		92551	1	100 %		0 %	1	0 %
		92553	2	100 %		0 %	2	0 %
		92555	1	100 %		0 %	1	0 %
		92570	2	100 %		0 %	2	0 %
		92571	1	50 %	1	50 %	2	0 %
		92595	2	100 %		0 %	2	0 %
		92705		0 %	1	100 %	1	0 %
		92804	1	100 %		0 %	1	0 %
		92815	1	100 %		0 %	1	0 %
		92882	1	100 %		0 %	1	0 %
		93012	1	100 %		0 %	1	0 %
		93230		0 %	1	100 %	1	0 %
		93304	2	100 %		0 %	2	0 %
		93510	2	67 %	1	33 %	3	0 %
		93532	6	75 %	2	25 %	8	0 %
		93534	39	38 %	64	62 %	103	0 %
93535	104	51 %	99	49 %	203	1 %		
93536	51	54 %	44	46 %	95	0 %		
93539	4	100 %		0 %	4	0 %		

Legend:

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	LOS ANGELES	93543	8	31 %	18	69 %	26	0 %
		93544		0 %	1	100 %	1	0 %
		93550	98	51 %	93	49 %	191	1 %
		93551	35	59 %	24	41 %	59	0 %
		93552	31	42 %	43	58 %	74	0 %
		93553	4	100 %		0 %	4	0 %
		93560	4	67 %	2	33 %	6	0 %
		93562	4	100 %		0 %	4	0 %
		93586	2	100 %		0 %	2	0 %
		93590	2	67 %	1	33 %	3	0 %
		93591	11	46 %	13	54 %	24	0 %
		95215		0 %	1	100 %	1	0 %
		95354	3	100 %		0 %	3	0 %
		RIVERSIDE	59602	3	100 %		0 %	3
	85038		1	100 %		0 %	1	0 %
	90008		3	100 %		0 %	3	0 %
	90033		5	100 %		0 %	5	0 %
	90044		1	100 %		0 %	1	0 %
	90221		1	100 %		0 %	1	0 %
	90280		2	100 %		0 %	2	0 %
	90503		2	100 %		0 %	2	0 %
	90706		0 %	1	100 %	1	0 %	
91709	1	100 %		0 %	1	0 %		

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	91731	1	100 %		0 %	1	0 %
		91752	44	88 %	6	12 %	50	0 %
		91766	2	100 %		0 %	2	0 %
		91768	1	100 %		0 %	1	0 %
		91912	1	100 %		0 %	1	0 %
		92201	123	63 %	71	37 %	194	1 %
		92202	3	38 %	5	63 %	8	0 %
		92203	23	66 %	12	34 %	35	0 %
		92210	4	100 %		0 %	4	0 %
		92211	15	100 %		0 %	15	0 %
		92220	35	53 %	31	47 %	66	0 %
		92223	44	73 %	16	27 %	60	0 %
		92230	3	27 %	8	73 %	11	0 %
		92234	64	70 %	27	30 %	91	0 %
		92235		0 %	1	100 %	1	0 %
		92236	108	65 %	57	35 %	165	0 %
		92240	62	61 %	40	39 %	102	0 %
		92241	10	83 %	2	17 %	12	0 %
		92253	33	80 %	8	20 %	41	0 %
		92254	37	56 %	29	44 %	66	0 %
92258	1	33 %	2	67 %	3	0 %		
92260	10	83 %	2	17 %	12	0 %		
92262	20	43 %	27	57 %	47	0 %		

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92264	9	64 %	5	36 %	14	0 %
		92270	13	93 %	1	7 %	14	0 %
		92274	56	75 %	19	25 %	75	0 %
		92275	6	100 %		0 %	6	0 %
		92276	10	77 %	3	23 %	13	0 %
		92282		0 %	1	100 %	1	0 %
		92313	3	100 %		0 %	3	0 %
		92320	3	75 %	1	25 %	4	0 %
		92324	1	50 %	1	50 %	2	0 %
		92335		0 %	1	100 %	1	0 %
		92345	2	100 %		0 %	2	0 %
		92346		0 %	2	100 %	2	0 %
		92392	2	100 %		0 %	2	0 %
		92405	1	100 %		0 %	1	0 %
		92410		0 %	1	100 %	1	0 %
		92501	27	68 %	13	33 %	40	0 %
		92502	2	33 %	4	67 %	6	0 %
		92503	95	69 %	43	31 %	138	0 %
		92504	58	70 %	25	30 %	83	0 %
		92505	61	70 %	26	30 %	87	0 %
92506	19	54 %	16	46 %	35	0 %		
92507	57	70 %	25	30 %	82	0 %		
92508	13	72 %	5	28 %	18	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92509	109	70 %	47	30 %	156	0 %
		92516	2	67 %	1	33 %	3	0 %
		92517		0 %	1	100 %	1	0 %
		92518		0 %	3	100 %	3	0 %
		92530	79	72 %	30	28 %	109	0 %
		92531		0 %	1	100 %	1	0 %
		92532	6	60 %	4	40 %	10	0 %
		92536	2	67 %	1	33 %	3	0 %
		92539	1	50 %	1	50 %	2	0 %
		92543	62	63 %	36	37 %	98	0 %
		92544	52	63 %	30	37 %	82	0 %
		92545	35	56 %	27	44 %	62	0 %
		92546	2	100 %		0 %	2	0 %
		92548	3	25 %	9	75 %	12	0 %
		92549	5	100 %		0 %	5	0 %
		92551	51	70 %	22	30 %	73	0 %
		92552	2	50 %	2	50 %	4	0 %
		92553	151	67 %	74	33 %	225	1 %
		92555	31	57 %	23	43 %	54	0 %
		92556	1	100 %		0 %	1	0 %
92557	81	65 %	43	35 %	124	0 %		
92561		0 %	1	100 %	1	0 %		
92562	15	38 %	24	62 %	39	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92563	24	65 %	13	35 %	37	0 %
		92567	6	55 %	5	45 %	11	0 %
		92570	107	66 %	55	34 %	162	0 %
		92571	96	67 %	47	33 %	143	0 %
		92572	4	50 %	4	50 %	8	0 %
		92581	1	100 %		0 %	1	0 %
		92582	18	82 %	4	18 %	22	0 %
		92583	27	59 %	19	41 %	46	0 %
		92584	30	75 %	10	25 %	40	0 %
		92585	23	85 %	4	15 %	27	0 %
		92586	5	50 %	5	50 %	10	0 %
		92587	16	80 %	4	20 %	20	0 %
		92589	1	100 %		0 %	1	0 %
		92590	4	80 %	1	20 %	5	0 %
		92591	28	90 %	3	10 %	31	0 %
		92592	30	68 %	14	32 %	44	0 %
		92595	16	59 %	11	41 %	27	0 %
		92596	8	62 %	5	38 %	13	0 %
		92805	2	100 %		0 %	2	0 %
		92831	1	100 %		0 %	1	0 %
92860	13	62 %	8	38 %	21	0 %		
92877	2	100 %		0 %	2	0 %		
92879	46	70 %	20	30 %	66	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	RIVERSIDE	92880	28	65 %	15	35 %	43	0 %
		92881	16	84 %	3	16 %	19	0 %
		92882	70	71 %	29	29 %	99	0 %
		92883	9	56 %	7	44 %	16	0 %
		93535	1	100 %		0 %	1	0 %
		93727	2	100 %		0 %	2	0 %
		97504		0 %	1	100 %	1	0 %
	SACRAMENTO	90011	1	100 %		0 %	1	0 %
		90280	1	100 %		0 %	1	0 %
		90745		0 %	1	100 %	1	0 %
		90749	1	100 %		0 %	1	0 %
		91730	3	100 %		0 %	3	0 %
		92201	1	100 %		0 %	1	0 %
		92324	1	100 %		0 %	1	0 %
		92345	1	100 %		0 %	1	0 %
		93727	1	100 %		0 %	1	0 %
		94533	1	50 %	1	50 %	2	0 %
		95354	1	100 %		0 %	1	0 %
		95608	53	64 %	30	36 %	83	0 %
		95609	1	100 %		0 %	1	0 %
		95610	45	63 %	27	38 %	72	0 %
		95611	3	60 %	2	40 %	5	0 %
		95621	28	61 %	18	39 %	46	0 %

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95624	22	58 %	16	42 %	38	0 %
		95626	4	67 %	2	33 %	6	0 %
		95628	18	75 %	6	25 %	24	0 %
		95630	5	45 %	6	55 %	11	0 %
		95632	28	51 %	27	49 %	55	0 %
		95641	1	33 %	2	67 %	3	0 %
		95648		0 %	1	100 %	1	0 %
		95650	1	100 %		0 %	1	0 %
		95652	1	50 %	1	50 %	2	0 %
		95655	2	67 %	1	33 %	3	0 %
		95660	30	39 %	46	61 %	76	0 %
		95662	10	63 %	6	38 %	16	0 %
		95670	43	55 %	35	45 %	78	0 %
		95673	9	45 %	11	55 %	20	0 %
		95677		0 %	1	100 %	1	0 %
		95680		0 %	3	100 %	3	0 %
		95683	1	100 %		0 %	1	0 %
		95690		0 %	1	100 %	1	0 %
		95691		0 %	1	100 %	1	0 %
		95693	1	50 %	1	50 %	2	0 %
95695		0 %	1	100 %	1	0 %		
95742	1	17 %	5	83 %	6	0 %		
95757	19	66 %	10	34 %	29	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95758	16	48 %	17	52 %	33	0 %
		95763	1	100 %		0 %	1	0 %
		95811	2	67 %	1	33 %	3	0 %
		95812	5	83 %	1	17 %	6	0 %
		95814	1	33 %	2	67 %	3	0 %
		95815	33	47 %	37	53 %	70	0 %
		95816	4	57 %	3	43 %	7	0 %
		95817	27	79 %	7	21 %	34	0 %
		95818	7	54 %	6	46 %	13	0 %
		95819	1	100 %		0 %	1	0 %
		95820	31	43 %	41	57 %	72	0 %
		95821	18	41 %	26	59 %	44	0 %
		95822	44	56 %	34	44 %	78	0 %
		95823	81	48 %	87	52 %	168	0 %
		95824	40	54 %	34	46 %	74	0 %
		95825	27	49 %	28	51 %	55	0 %
		95826	25	50 %	25	50 %	50	0 %
		95827	16	52 %	15	48 %	31	0 %
		95828	47	43 %	63	57 %	110	0 %
		95829	6	46 %	7	54 %	13	0 %
95831	20	59 %	14	41 %	34	0 %		
95832	8	44 %	10	56 %	18	0 %		
95833	32	48 %	35	52 %	67	0 %		

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SACRAMENTO	95834	24	53 %	21	47 %	45	0 %
		95835	21	58 %	15	42 %	36	0 %
		95838	50	50 %	50	50 %	100	0 %
		95841	19	46 %	22	54 %	41	0 %
		95842	39	46 %	45	54 %	84	0 %
		95843	16	36 %	28	64 %	44	0 %
		95864	10	71 %	4	29 %	14	0 %
		95901	1	100 %		0 %	1	0 %
	SAN BERNARDINO	31315	3	100 %		0 %	3	0 %
		47340	1	100 %		0 %	1	0 %
		85032		0 %	1	100 %	1	0 %
		85281		0 %	1	100 %	1	0 %
		90011	1	100 %		0 %	1	0 %
		90013	1	100 %		0 %	1	0 %
		90026	1	100 %		0 %	1	0 %
		90047	1	100 %		0 %	1	0 %
		90201	1	100 %		0 %	1	0 %
		90706	1	50 %	1	50 %	2	0 %
		90723		0 %	1	100 %	1	0 %
		91103	1	100 %		0 %	1	0 %
91351	1	100 %		0 %	1	0 %		
91701	23	72 %	9	28 %	32	0 %		
91708	2	100 %		0 %	2	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	91709	21	81 %	5	19 %	26	0 %
		91710	54	58 %	39	42 %	93	0 %
		91729		0 %	3	100 %	3	0 %
		91730	61	78 %	17	22 %	78	0 %
		91731		0 %	1	100 %	1	0 %
		91732	1	100 %		0 %	1	0 %
		91737	11	73 %	4	27 %	15	0 %
		91739	9	53 %	8	47 %	17	0 %
		91743	1	100 %		0 %	1	0 %
		91744		0 %	1	100 %	1	0 %
		91750		0 %	1	100 %	1	0 %
		91752		0 %	1	100 %	1	0 %
		91761	67	64 %	38	36 %	105	0 %
		91762	55	56 %	43	44 %	98	0 %
		91763	52	60 %	35	40 %	87	0 %
		91764	83	56 %	65	44 %	148	0 %
		91768	1	100 %		0 %	1	0 %
		91784	6	43 %	8	57 %	14	0 %
		91785	1	100 %		0 %	1	0 %
		91786	78	71 %	32	29 %	110	0 %
91791		0 %	1	100 %	1	0 %		
91801	1	100 %		0 %	1	0 %		
91912		0 %	2	100 %	2	0 %		

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A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)
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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	92201	1	100 %		0 %	1	0 %
		92220		0 %	1	100 %	1	0 %
		92234		0 %	1	100 %	1	0 %
		92301	57	57 %	43	43 %	100	0 %
		92307	50	55 %	41	45 %	91	0 %
		92308	47	48 %	51	52 %	98	0 %
		92311	1	100 %		0 %	1	0 %
		92313	5	56 %	4	44 %	9	0 %
		92316	51	65 %	28	35 %	79	0 %
		92320	1	100 %		0 %	1	0 %
		92321	1	100 %		0 %	1	0 %
		92324	103	60 %	69	40 %	172	0 %
		92325		0 %	1	100 %	1	0 %
		92329	18	82 %	4	18 %	22	0 %
		92334	1	100 %		0 %	1	0 %
		92335	173	64 %	97	36 %	270	1 %
		92336	103	67 %	50	33 %	153	0 %
		92337	40	63 %	23	37 %	63	0 %
		92340		0 %	2	100 %	2	0 %
		92344	20	45 %	24	55 %	44	0 %
92345	129	55 %	106	45 %	235	1 %		
92346	65	62 %	40	38 %	105	0 %		
92354	10	56 %	8	44 %	18	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN BERNARDINO	92359	8	67 %	4	33 %	12	0 %
		92363		0 %	1	100 %	1	0 %
		92371	10	67 %	5	33 %	15	0 %
		92373	24	56 %	19	44 %	43	0 %
		92374	49	71 %	20	29 %	69	0 %
		92376	143	58 %	103	42 %	246	1 %
		92377	30	70 %	13	30 %	43	0 %
		92378	3	100 %		0 %	3	0 %
		92382		0 %	1	100 %	1	0 %
		92391		0 %	1	100 %	1	0 %
		92392	98	64 %	54	36 %	152	0 %
		92393		0 %	4	100 %	4	0 %
		92394	53	61 %	34	39 %	87	0 %
		92395	65	53 %	58	47 %	123	0 %
		92397	1	100 %		0 %	1	0 %
		92399	38	70 %	16	30 %	54	0 %
		92401	6	46 %	7	54 %	13	0 %
		92402	1	100 %		0 %	1	0 %
		92404	127	51 %	124	49 %	251	1 %
		92405	41	48 %	45	52 %	86	0 %
92407	70	60 %	46	40 %	116	0 %		
92408	24	48 %	26	52 %	50	0 %		
92410	104	50 %	103	50 %	207	1 %		

Legend:

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN BERNARDINO	92411	41	42 %	56	58 %	97	0 %	
		92415	16	80 %	4	20 %	20	0 %	
		92423	5	100 %		0 %	5	0 %	
		92509			0 %	1	100 %	1	0 %
		92543			0 %	1	100 %	1	0 %
		92551	1	100 %		0 %	1	0 %	
		92805	4	100 %		0 %	4	0 %	
		92831	1	100 %		0 %	1	0 %	
		93309	1	100 %		0 %	1	0 %	
		93646	1	100 %		0 %	1	0 %	
		95833	1	100 %		0 %	1	0 %	
		99336	3	100 %		0 %	3	0 %	
	SAN DIEGO	89523	1	100 %		0 %	1	0 %	
		90025	1	100 %		0 %	1	0 %	
		91411	3	100 %		0 %	3	0 %	
		91606	1	100 %		0 %	1	0 %	
		91901	5	71 %	2	29 %	7	0 %	
		91902	5	42 %	7	58 %	12	0 %	
		91905	1	100 %		0 %	1	0 %	
		91910	50	56 %	39	44 %	89	0 %	
		91911	117	70 %	49	30 %	166	0 %	
		91912	2	100 %		0 %	2	0 %	
91913	23	74 %	8	26 %	31	0 %			

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	91914	4	40 %	6	60 %	10	0 %
		91915	10	71 %	4	29 %	14	0 %
		91916		0 %	1	100 %	1	0 %
		91931	1	100 %		0 %	1	0 %
		91932	45	65 %	24	35 %	69	0 %
		91934	1	100 %		0 %	1	0 %
		91935	10	91 %	1	9 %	11	0 %
		91941	8	40 %	12	60 %	20	0 %
		91942	21	58 %	15	42 %	36	0 %
		91945	23	55 %	19	45 %	42	0 %
		91946	2	67 %	1	33 %	3	0 %
		91950	64	57 %	49	43 %	113	0 %
		91951	1	100 %		0 %	1	0 %
		91963	3	30 %	7	70 %	10	0 %
		91976		0 %	1	100 %	1	0 %
		91977	66	63 %	39	37 %	105	0 %
		91978	5	71 %	2	29 %	7	0 %
		91980	4	100 %		0 %	4	0 %
		92003	6	86 %	1	14 %	7	0 %
		92004	7	100 %		0 %	7	0 %
92007	2	67 %	1	33 %	3	0 %		
92008	13	81 %	3	19 %	16	0 %		
92009	6	67 %	3	33 %	9	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92010	3	50 %	3	50 %	6	0 %
		92011	5	100 %		0 %	5	0 %
		92018	3	100 %		0 %	3	0 %
		92019	14	56 %	11	44 %	25	0 %
		92020	79	66 %	40	34 %	119	0 %
		92021	53	57 %	40	43 %	93	0 %
		92022	2	67 %	1	33 %	3	0 %
		92024	7	54 %	6	46 %	13	0 %
		92025	58	66 %	30	34 %	88	0 %
		92026	45	66 %	23	34 %	68	0 %
		92027	70	64 %	39	36 %	109	0 %
		92028	43	72 %	17	28 %	60	0 %
		92029	4	67 %	2	33 %	6	0 %
		92030	2	50 %	2	50 %	4	0 %
		92036		0 %	2	100 %	2	0 %
		92037	1	100 %		0 %	1	0 %
		92040	28	64 %	16	36 %	44	0 %
		92046	1	100 %		0 %	1	0 %
		92051	2	67 %	1	33 %	3	0 %
		92054	39	74 %	14	26 %	53	0 %
92056	30	68 %	14	32 %	44	0 %		
92057	44	63 %	26	37 %	70	0 %		
92058	26	63 %	15	37 %	41	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92059	2	40 %	3	60 %	5	0 %
		92061	3	100 %		0 %	3	0 %
		92064	19	83 %	4	17 %	23	0 %
		92065	39	65 %	21	35 %	60	0 %
		92069	28	62 %	17	38 %	45	0 %
		92070	2	50 %	2	50 %	4	0 %
		92071	24	73 %	9	27 %	33	0 %
		92072		0 %	2	100 %	2	0 %
		92075	11	100 %		0 %	11	0 %
		92078	25	71 %	10	29 %	35	0 %
		92081	2	33 %	4	67 %	6	0 %
		92082	16	76 %	5	24 %	21	0 %
		92083	50	69 %	22	31 %	72	0 %
		92084	50	56 %	39	44 %	89	0 %
		92101	7	47 %	8	53 %	15	0 %
		92102	62	58 %	44	42 %	106	0 %
		92103	6	67 %	3	33 %	9	0 %
		92104	36	62 %	22	38 %	58	0 %
		92105	135	60 %	90	40 %	225	1 %
		92106	3	100 %		0 %	3	0 %
92107	10	77 %	3	23 %	13	0 %		
92108	4	100 %		0 %	4	0 %		
92109	5	71 %	2	29 %	7	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92110	5	71 %	2	29 %	7	0 %
		92111	15	56 %	12	44 %	27	0 %
		92112	1	50 %	1	50 %	2	0 %
		92113	92	58 %	67	42 %	159	0 %
		92114	71	51 %	68	49 %	139	0 %
		92115	46	52 %	43	48 %	89	0 %
		92116	21	75 %	7	25 %	28	0 %
		92117	20	77 %	6	23 %	26	0 %
		92118	3	100 %		0 %	3	0 %
		92119	2	100 %		0 %	2	0 %
		92120	1	100 %		0 %	1	0 %
		92122		0 %	3	100 %	3	0 %
		92123	11	69 %	5	31 %	16	0 %
		92124	4	57 %	3	43 %	7	0 %
		92126	29	73 %	11	28 %	40	0 %
		92127	6	75 %	2	25 %	8	0 %
		92128	7	70 %	3	30 %	10	0 %
		92129	12	75 %	4	25 %	16	0 %
		92130	5	50 %	5	50 %	10	0 %
		92131	2	67 %	1	33 %	3	0 %
92138		0 %	2	100 %	2	0 %		
92139	15	48 %	16	52 %	31	0 %		
92154	77	58 %	55	42 %	132	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN DIEGO	92163	2	100 %		0 %	2	0 %
		92165	1	100 %		0 %	1	0 %
		92169		0 %	1	100 %	1	0 %
		92173	81	67 %	40	33 %	121	0 %
		92174	2	100 %		0 %	2	0 %
		92175	3	100 %		0 %	3	0 %
		92193	1	50 %	1	50 %	2	0 %
		92223	1	100 %		0 %	1	0 %
		92407	3	100 %		0 %	3	0 %
		93230	1	100 %		0 %	1	0 %
		93553	1	100 %		0 %	1	0 %
		93930	1	100 %		0 %	1	0 %
		94118	1	100 %		0 %	1	0 %
		94520	1	100 %		0 %	1	0 %
		95110	1	100 %		0 %	1	0 %
		95132	1	100 %		0 %	1	0 %
		95812		0 %	1	100 %	1	0 %
	SAN FRANCISCO	91411	1	100 %		0 %	1	0 %
		94017	1	100 %		0 %	1	0 %
		94102	21	72 %	8	28 %	29	0 %
		94103	13	62 %	8	38 %	21	0 %
		94107	9	60 %	6	40 %	15	0 %
		94108	7	78 %	2	22 %	9	0 %

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN FRANCISCO	94109	16	73 %	6	27 %	22	0 %
		94110	62	75 %	21	25 %	83	0 %
		94112	56	61 %	36	39 %	92	0 %
		94114	3	75 %	1	25 %	4	0 %
		94115	9	64 %	5	36 %	14	0 %
		94116	12	63 %	7	37 %	19	0 %
		94117	4	67 %	2	33 %	6	0 %
		94118	6	60 %	4	40 %	10	0 %
		94121	17	89 %	2	11 %	19	0 %
		94122	14	88 %	2	13 %	16	0 %
		94123	1	33 %	2	67 %	3	0 %
		94124	62	61 %	40	39 %	102	0 %
		94127	1	100 %		0 %	1	0 %
		94130	5	63 %	3	38 %	8	0 %
		94131	2	67 %	1	33 %	3	0 %
		94132	9	75 %	3	25 %	12	0 %
		94133	6	40 %	9	60 %	15	0 %
		94134	32	68 %	15	32 %	47	0 %
		94142	8	100 %		0 %	8	0 %
		94188	1	100 %		0 %	1	0 %
94518	2	100 %		0 %	2	0 %		
94589	1	100 %		0 %	1	0 %		
94591	1	100 %		0 %	1	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN FRANCISCO	94621	1	100 %		0 %	1	0 %
		95377	1	100 %		0 %	1	0 %
	SAN JOAQUIN	90221		0 %	1	100 %	1	0 %
		93926		0 %	1	100 %	1	0 %
		94560	2	100 %		0 %	2	0 %
		95202	19	66 %	10	34 %	29	0 %
		95203	23	46 %	27	54 %	50	0 %
		95204	31	70 %	13	30 %	44	0 %
		95205	51	54 %	44	46 %	95	0 %
		95206	100	67 %	49	33 %	149	0 %
		95207	53	58 %	38	42 %	91	0 %
		95209	31	60 %	21	40 %	52	0 %
		95210	32	51 %	31	49 %	63	0 %
		95212	7	44 %	9	56 %	16	0 %
		95215	14	42 %	19	58 %	33	0 %
		95219	19	70 %	8	30 %	27	0 %
		95220	1	100 %		0 %	1	0 %
		95230	6	86 %	1	14 %	7	0 %
		95231	2	20 %	8	80 %	10	0 %
		95236	1	20 %	4	80 %	5	0 %
		95237	5	71 %	2	29 %	7	0 %
95240	36	51 %	35	49 %	71	0 %		
95241	1	20 %	4	80 %	5	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SAN JOAQUIN	95242	7	44 %	9	56 %	16	0 %
		95258	1	100 %		0 %	1	0 %
		95267	2	100 %		0 %	2	0 %
		95304	6	75 %	2	25 %	8	0 %
		95320	5	71 %	2	29 %	7	0 %
		95330	17	89 %	2	11 %	19	0 %
		95336	34	58 %	25	42 %	59	0 %
		95337	12	63 %	7	37 %	19	0 %
		95366	2	100 %		0 %	2	0 %
		95376	32	52 %	30	48 %	62	0 %
		95377	27	87 %	4	13 %	31	0 %
		95391	4	80 %	1	20 %	5	0 %
		95686		0 %	1	100 %	1	0 %
		95971	1	100 %		0 %	1	0 %
	SANTA CLARA	91411	4	100 %		0 %	4	0 %
		93620		0 %	1	100 %	1	0 %
		93912		0 %	1	100 %	1	0 %
		94040	5	56 %	4	44 %	9	0 %
		94041	2	67 %	1	33 %	3	0 %
		94043	11	65 %	6	35 %	17	0 %
94070			0 %	1	100 %	1	0 %	
94085		13	57 %	10	43 %	23	0 %	
94086	17	77 %	5	23 %	22	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SANTA CLARA	94087	11	46 %	13	54 %	24	0 %
		94088		0 %	2	100 %	2	0 %
		94089	4	80 %	1	20 %	5	0 %
		94303	4	100 %		0 %	4	0 %
		94306	3	75 %	1	25 %	4	0 %
		94536	1	100 %		0 %	1	0 %
		94541	1	100 %		0 %	1	0 %
		94587		0 %	1	100 %	1	0 %
		95002	4	67 %	2	33 %	6	0 %
		95008	24	75 %	8	25 %	32	0 %
		95014	3	50 %	3	50 %	6	0 %
		95020	46	55 %	37	45 %	83	0 %
		95021	3	43 %	4	57 %	7	0 %
		95023	31	82 %	7	18 %	38	0 %
		95032	7	88 %	1	13 %	8	0 %
		95033		0 %	3	100 %	3	0 %
		95035	38	83 %	8	17 %	46	0 %
		95036	8	100 %		0 %	8	0 %
		95037	14	45 %	17	55 %	31	0 %
		95038	3	100 %		0 %	3	0 %
95046	1	33 %	2	67 %	3	0 %		
95050	10	42 %	14	58 %	24	0 %		
95051	23	77 %	7	23 %	30	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	SANTA CLARA	95052	1	100 %		0 %	1	0 %
		95054	8	62 %	5	38 %	13	0 %
		95055		0 %	1	100 %	1	0 %
		95070	4	57 %	3	43 %	7	0 %
		95109		0 %	1	100 %	1	0 %
		95110	28	74 %	10	26 %	38	0 %
		95111	71	54 %	61	46 %	132	0 %
		95112	59	66 %	31	34 %	90	0 %
		95113		0 %	1	100 %	1	0 %
		95116	74	67 %	37	33 %	111	0 %
		95117	41	72 %	16	28 %	57	0 %
		95118	11	42 %	15	58 %	26	0 %
		95119	10	71 %	4	29 %	14	0 %
		95120	3	100 %		0 %	3	0 %
		95121	24	60 %	16	40 %	40	0 %
		95122	57	56 %	44	44 %	101	0 %
		95123	24	56 %	19	44 %	43	0 %
		95124	21	66 %	11	34 %	32	0 %
		95125	31	78 %	9	23 %	40	0 %
		95126	26	60 %	17	40 %	43	0 %
95127	66	61 %	43	39 %	109	0 %		
95128	28	82 %	6	18 %	34	0 %		
95129	7	70 %	3	30 %	10	0 %		

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct	
Medical	SANTA CLARA	95130	8	80 %	2	20 %	10	0 %	
		95131	8	44 %	10	56 %	18	0 %	
		95132	14	74 %	5	26 %	19	0 %	
		95133	24	63 %	14	37 %	38	0 %	
		95134	9	82 %	2	18 %	11	0 %	
		95136	28	67 %	14	33 %	42	0 %	
		95138	1	50 %	1	50 %	2	0 %	
		95139		0 %	1	100 %	1	0 %	
		95148	26	81 %	6	19 %	32	0 %	
		95151		0 %	2	100 %	2	0 %	
		95154	1	100 %		0 %	1	0 %	
		95155		0 %	1	100 %	1	0 %	
		95161	2	100 %		0 %	2	0 %	
		95173		0 %	2	100 %	2	0 %	
		STANISLAUS	93230	1	100 %		0 %	1	0 %
			95123	1	100 %		0 %	1	0 %
			95204	1	100 %		0 %	1	0 %
			95210		0 %	1	100 %	1	0 %
			95307	73	70 %	32	30 %	105	0 %
			95313		0 %	2	100 %	2	0 %
		95319	9	53 %	8	47 %	17	0 %	
		95323	2	50 %	2	50 %	4	0 %	
		95326	10	67 %	5	33 %	15	0 %	

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	STANISLAUS	95328	10	43 %	13	57 %	23	0 %
		95350	97	74 %	34	26 %	131	0 %
		95351	127	59 %	87	41 %	214	1 %
		95354	61	63 %	36	37 %	97	0 %
		95355	62	63 %	36	37 %	98	0 %
		95356	35	80 %	9	20 %	44	0 %
		95357	16	55 %	13	45 %	29	0 %
		95358	60	71 %	24	29 %	84	0 %
		95361	33	59 %	23	41 %	56	0 %
		95363	47	78 %	13	22 %	60	0 %
		95366		0 %	1	100 %	1	0 %
		95367	29	66 %	15	34 %	44	0 %
		95368	17	68 %	8	32 %	25	0 %
		95380	4	67 %	2	33 %	6	0 %
		95382	1	100 %		0 %	1	0 %
		95386	14	64 %	8	36 %	22	0 %
		95387		0 %	2	100 %	2	0 %
		95611	1	100 %		0 %	1	0 %
		TULARE	91706	1	100 %		0 %	1
	93201		3	60 %	2	40 %	5	0 %
	93212		8	100 %		0 %	8	0 %
	93215			0 %	1	100 %	1	0 %
	93216			0 %	3	100 %	3	0 %

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	TULARE	93218	4	80 %	1	20 %	5	0 %
		93219	15	56 %	12	44 %	27	0 %
		93221	22	76 %	7	24 %	29	0 %
		93223	27	64 %	15	36 %	42	0 %
		93227	3	33 %	6	67 %	9	0 %
		93230	4	100 %		0 %	4	0 %
		93235	6	75 %	2	25 %	8	0 %
		93247	22	49 %	23	51 %	45	0 %
		93256	8	57 %	6	43 %	14	0 %
		93257	102	53 %	90	47 %	192	1 %
		93258	12	43 %	16	57 %	28	0 %
		93261	5	56 %	4	44 %	9	0 %
		93265	1	33 %	2	67 %	3	0 %
		93267	19	66 %	10	34 %	29	0 %
		93270	4	27 %	11	73 %	15	0 %
		93271	2	67 %	1	33 %	3	0 %
		93272	1	14 %	6	86 %	7	0 %
		93274	74	48 %	80	52 %	154	0 %
		93275	5	83 %	1	17 %	6	0 %
		93277	52	52 %	48	48 %	100	0 %
93278		0 %	2	100 %	2	0 %		
93279	4	80 %	1	20 %	5	0 %		
93286	39	74 %	14	26 %	53	0 %		

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COPS-12.1 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Zip Code	Count	Pct	Count	Pct	Count	Pct
Medical	TULARE	93290	2	33 %	4	67 %	6	0 %
		93291	100	55 %	83	45 %	183	0 %
		93292	59	58 %	43	42 %	102	0 %
		93612	4	100 %		0 %	4	0 %
		93615	15	60 %	10	40 %	25	0 %
		93618	44	57 %	33	43 %	77	0 %
		93646	1	50 %	1	50 %	2	0 %
		93647	29	60 %	19	40 %	48	0 %
		93666		0 %	3	100 %	3	0 %
		93673		0 %	11	100 %	11	0 %
		93720	1	100 %		0 %	1	0 %
Medical Total			21,607	57 %	16,059	43 %	37,666	100 %
Total			22,444	57 %	17,004	43 %	39,448	100 %

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COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total	
Transaction SubType			A		P			
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct
Dental	SACRAMENTO	Access Dental Plan	111	31 %	248	69 %	359	20 %
		Community Dental Svc, Inc.	255	77 %	77	23 %	332	19 %
		HealthNet of California	208	60 %	138	40 %	346	19 %
		Liberty Dental Plan of CA	244	70 %	104	30 %	348	20 %
		Western Dental Services	19	5 %	378	95 %	397	22 %
	Dental Total		837	47 %	945	53 %	1,782	100 %
Medical	ALAMEDA	Alameda Alliance For Health	654	61 %	421	39 %	1,075	3 %
		Anthem Blue Cross Partnrshp	453	69 %	202	31 %	655	2 %
	CONTRA COSTA	Anthem Blue Cross Partnrshp		0 %	41	100 %	41	0 %
		Contra Costa Health Plan	464	64 %	262	36 %	726	2 %
	FRESNO	Anthem Blue Cross Partnrshp	24	5 %	432	95 %	456	1 %
		Health Net Comm Solutions	816	51 %	779	49 %	1,595	4 %
	KERN	Health Net Comm Solutions	559	70 %	242	30 %	801	2 %
		Kern Family Health Care	443	48 %	484	52 %	927	2 %
	LOS ANGELES	Health Net Comm Solutions	1,837	46 %	2,123	54 %	3,960	11 %
		L.A. Care Health Plan	5,000	56 %	3,899	44 %	8,899	24 %
	RIVERSIDE	Inland Empire Health Plan	1,699	65 %	926	35 %	2,625	7 %
		Molina Healthcare Partner	726	72 %	278	28 %	1,004	3 %
	SACRAMENTO	Anthem Blue Cross Partnrshp	228	35 %	430	65 %	658	2 %
		Health Net Comm Solutions	387	60 %	255	40 %	642	2 %
		KP Cal, LLC		0 %	94	100 %	94	0 %
		Molina Healthcare Partner	395	71 %	161	29 %	556	1 %

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COPS-12.2 – Default Report

California Health Care Options

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Defaults				Total		
Transaction SubType			A		P				
Plan Type	County Name	Plan Name	Count	Pct	Count	Pct	Count	Pct	
Medical	SAN BERNARDINO	Inland Empire Health Plan	1,788	59 %	1,223	41 %	3,011	8 %	
		Molina Healthcare Partner	596	58 %	433	42 %	1,029	3 %	
	SAN DIEGO	Care1st Partner Plan, LLC	834	84 %	163	16 %	997	3 %	
		Community Hlth Grp Partner	327	39 %	506	61 %	833	2 %	
		Health Net Comm Solutions	533	69 %	240	31 %	773	2 %	
		KP Cal, LLC		0 %	53	100 %	53	0 %	
		Molina Healthcare Partner	461	60 %	303	40 %	764	2 %	
		ANthem Blue Cross Partner	82	65 %	44	35 %	126	0 %	
	SAN FRANCISCO	San Francisco Health Plan	302	68 %	139	32 %	441	1 %	
		ANthem Blue Cross Partner	328	74 %	118	26 %	446	1 %	
	SAN JOAQUIN	Health Plan of San Joaquin	256	47 %	290	53 %	546	1 %	
		ANthem Blue Cross Partner	286	63 %	168	37 %	454	1 %	
	SANTA CLARA	Santa Clara Family H.P.	720	64 %	405	36 %	1,125	3 %	
		ANthem Blue Cross Partner	223	54 %	192	46 %	415	1 %	
	STANISLAUS	Health Net Comm Solutions	488	73 %	182	27 %	670	2 %	
		ANthem Blue Cross Partner	58	14 %	353	86 %	411	1 %	
	TULARE	Health Net Comm Solutions	640	75 %	218	25 %	858	2 %	
		Medical Total		21,607	57 %	16,059	43 %	37,666	100 %
	Total			22,444	57 %	17,004	43 %	39,448	100 %

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COPS-12.2 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Dental	Arabic	5	56 %	4	44 %	9	1 %
	Armenian	2	50 %	2	50 %	4	0 %
	Cambodian	1	50 %	1	50 %	2	0 %
	Chinese	8	80 %	2	20 %	10	1 %
	English	683	47 %	780	53 %	1,463	82 %
	Farsi		0 %	2	100 %	2	0 %
	Hmong	21	53 %	19	48 %	40	2 %
	Russian	15	43 %	20	57 %	35	2 %
	Spanish	95	48 %	103	52 %	198	11 %
	Tagalog	2	67 %	1	33 %	3	0 %
	Vietnamese	5	31 %	11	69 %	16	1 %
	Dental Total		837	47 %	945	53 %	1,782
Medical		1	17 %	5	83 %	6	0 %
	Arabic	65	65 %	35	35 %	100	0 %
	Armenian	41	48 %	45	52 %	86	0 %
	Cambodian	17	50 %	17	50 %	34	0 %
	Chinese	197	69 %	90	31 %	287	1 %
	English	14,216	56 %	11,030	44 %	25,246	67 %
	Farsi	28	60 %	19	40 %	47	0 %
	Hmong	31	39 %	49	61 %	80	0 %
	Korean	19	54 %	16	46 %	35	0 %
	No Response, Client declined to state	9	69 %	4	31 %	13	0 %
	Russian	28	49 %	29	51 %	57	0 %

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COPS-12.2 – Default Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type		Defaults				Total	
Transaction SubType		A		P			
Plan Type	Language	Count	Pct	Count	Pct	Count	Pct
Medical	Spanish	6,796	60 %	4,618	40 %	11,414	30 %
	Tagalog	37	71 %	15	29 %	52	0 %
	Vietnamese	122	58 %	87	42 %	209	1 %
	Medical Total	21,607	57 %	16,059	43 %	37,666	100 %
Total		22,444	57 %	17,004	43 %	39,448	100 %

Legend:

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