



February 8, 2011

DHCS HCO 11-7331

Ms. Maria Enriquez, Chief  
Department of Health Care Services  
Fiscal Intermediary & Contracts Oversight Division  
MS 4700  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 DISENROLLMENT SUMMARY REPORT – Effective Date of 2/1/2011**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646, dated October 30, 2009

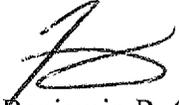
Dear Ms. Enriquez:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

**Note:** As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions, please contact Haiyong Li at (916) 364-6656.

Sincerely,

 for  
Benjamin R. Coss

Vice President  
California Health Care Options

cc: Reports File  
Admin File

# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	ALAMEDA	Alameda Alliance For Health			3	12	3		3	3	1	4	34		
		Anthem Blue Cross Partnrshp				18	7	1	4	6	1	9	113	1	
		Care1st Partner Plan, LLC												3	
		Contra Costa Health Plan							3			2	15		
		Health Net Comm Solutions									1		6		
		Health Plan of San Joaquin											10		
		Inland Empire Health Plan											2		
		Kern Family Health Care											1		
		L.A. Care Health Plan											3	1	
		Molina Healthcare Partner												3	
		San Francisco Health Plan										1		15	
	Santa Clara Family H.P.										4		4		
	County Subtotal				3	30	10	1	10	9	8	18	207	1	
		CONTRA COSTA	Alameda Alliance For Health			2						3	1	39	
			Anthem Blue Cross Partnrshp				4	10	5	5	4		3	69	
			Contra Costa Health Plan	2			7	1	8	3	4		12	34	
			Health Net Comm Solutions											7	

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
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- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	ALAMEDA	Alameda Alliance For Health				63
		Anthem Blue Cross Partnrshp		1		161
		Care1st Partner Plan, LLC				3
		Contra Costa Health Plan				20
		Health Net Comm Solutions				7
		Health Plan of San Joaquin				10
		Inland Empire Health Plan				2
		Kern Family Health Care				1
		L.A. Care Health Plan				4
		Molina Healthcare Partner				3
		San Francisco Health Plan				16
		Santa Clara Family H.P.				8
	County Subtotal			1		298
	CONTRA COSTA	Alameda Alliance For Health				45
		Anthem Blue Cross Partnrshp				100
		Contra Costa Health Plan		1		72
		Health Net Comm Solutions				7

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Plan Type	County Name	Plan Name													
Medical	CONTRA COSTA	Health Plan of San Joaquin									1		8		
		Inland Empire Health Plan											3		
		KP Cal, LLC												3	
		Molina Healthcare Partner												8	
		San Francisco Health Plan												1	
		Santa Clara Family H.P.												6	
		County Subtotal		2		2	11	11	13	8	8	4	16	178	
	FRESNO	Alameda Alliance For Health												3	
		Anthem Blue Cross Partnrshp				75	222	12	15	12			201	511	
		Community Hlth Grp Partner												4	
		Contra Costa Health Plan												2	
		Health Net Comm Solutions				13	22	2	4	8			38	271	
		Health Plan of San Joaquin												10	
		Inland Empire Health Plan										6		11	
		Kern Family Health Care												14	
		L.A. Care Health Plan											3	17	
		Molina Healthcare Partner										2		3	
		San Francisco Health Plan												1	

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Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	CONTRA COSTA	Health Plan of San Joaquin				9	
		Inland Empire Health Plan				3	
		KP Cal, LLC				3	
		Molina Healthcare Partner				8	
		San Francisco Health Plan				1	
		Santa Clara Family H.P.				6	
		County Subtotal			1		254
	FRESNO	Alameda Alliance For Health					3
		Anthem Blue Cross Partnrshp					1,048
		Community Hlth Grp Partner					4
		Contra Costa Health Plan					2
		Health Net Comm Solutions					358
		Health Plan of San Joaquin					10
		Inland Empire Health Plan					17
		Kern Family Health Care					14
		L.A. Care Health Plan					20
		Molina Healthcare Partner					5
		San Francisco Health Plan					1

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Plan Type	County Name	Plan Name													
Medical	FRESNO	Santa Clara Family H.P.											5		
		County Subtotal				88	244	14	19	20	8	242	852		
	KERN	Anthem Blue Cross Partnrshp												20	
		Community Hlth Grp Partner												1	
		Health Net Comm Solutions				15	25	5	7	18	2	22	215		
		Health Plan of San Joaquin												1	
		Inland Empire Health Plan							1		1	2	26		
		Kern Family Health Care			1	12	23	1	4			4	90	5	
		L.A. Care Health Plan									12	2	31		
		Molina Healthcare Partner												2	
		County Subtotal			1	27	48	6	12	18	15	30	386	5	
		KINGS	Anthem Blue Cross Partnrshp											1	1
	Health Net Comm Solutions										1	3	5		
	Inland Empire Health Plan													2	
	Molina Healthcare Partner													1	
	County Subtotal										1	4	9		
	LOS ANGELES	Alameda Alliance For Health												9	
		Anthem Blue Cross Partnrshp									1			25	

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Plan Type	County Name	Plan Name					
Medical	FRESNO	Santa Clara Family H.P.				5	
		County Subtotal				1,487	
	KERN	Anthem Blue Cross Partnrsip					20
		Community Hlth Grp Partner					1
		Health Net Comm Solutions		1	1		311
		Health Plan of San Joaquin					1
		Inland Empire Health Plan					30
		Kern Family Health Care		1			141
		L.A. Care Health Plan					45
		Molina Healthcare Partner					2
		County Subtotal		2	1		551
		KINGS	Anthem Blue Cross Partnrsip				
	Health Net Comm Solutions						9
	Inland Empire Health Plan						2
	Molina Healthcare Partner						1
	County Subtotal						14
	LOS ANGELES	Alameda Alliance For Health					9
		Anthem Blue Cross Partnrsip					26

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	Community Hlth Grp Partner									1		9		
		Contra Costa Health Plan												3	
		Health Net Comm Solutions				48	160	39	30	71	3	239	1,136	15	
		Health Plan of San Joaquin												6	
		Inland Empire Health Plan							1		7	5	166		
		Kern Family Health Care									2		12		
		L.A. Care Health Plan				53	124	40	33	77	1	216	1,116	10	
		Molina Healthcare Partner							2		2	1	82		
		Santa Clara Family H.P.											4		
		County Subtotal				101	284	79	66	148	17	461	2,568	25	
	MADERA	Anthem Blue Cross Partnrshp									1		4		
		Health Net Comm Solutions											3		
		Health Plan of San Joaquin											1		
		County Subtotal									1		8		
	MARIN	KP Cal, LLC						1							
		County Subtotal						1							
	RIVERSIDE	Anthem Blue Cross Partnrshp									3		7		
		Care1st Partner Plan, LLC								1			3		

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Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	LOS ANGELES	Community Hlth Grp Partner				10
		Contra Costa Health Plan				3
		Health Net Comm Solutions	1	54	3	1,799
		Health Plan of San Joaquin				6
		Inland Empire Health Plan				179
		Kern Family Health Care				14
		L.A. Care Health Plan	3	85	6	1,764
		Molina Healthcare Partner				87
		Santa Clara Family H.P.				4
		County Subtotal	4	139	9	3,901
	MADERA	Anthem Blue Cross Partnrshp				5
		Health Net Comm Solutions				3
		Health Plan of San Joaquin				1
		County Subtotal				9
	MARIN	KP Cal, LLC				1
		County Subtotal				1
	RIVERSIDE	Anthem Blue Cross Partnrshp				10
		Care1st Partner Plan, LLC				4

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Plan Type	County Name	Plan Name													
Medical	RIVERSIDE	Community Hlth Grp Partner											8		
		Health Net Comm Solutions				1	3					1	54		
		Inland Empire Health Plan				2	7	3	9	5	9	24	141	1	
		Kern Family Health Care										2	5		
		L.A. Care Health Plan									6	2	93		
		Molina Healthcare Partner				21	39	8	4	24	1	39	257		
		County Subtotal				24	49	11	13	30	19	68	568	1	
	SACRAMENTO	Alameda Alliance For Health												6	
		Anthem Blue Cross Partnrshp				25	116	13	3	2		64	263	15	
		Community Hlth Grp Partner												1	
		Contra Costa Health Plan												11	
		Health Net Comm Solutions				23	48	10	8	14		39	184	7	
		Health Plan of San Joaquin												6	
		Inland Empire Health Plan												3	
		Kern Family Health Care											1		
		KP Cal, LLC		1			6						1	4	
		L.A. Care Health Plan												7	
		Molina Healthcare Partner		1			28	30	10	6	15		33	171	

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Plan Type	County Name	Plan Name					
Medical	RIVERSIDE	Community Hlth Grp Partner				8	
		Health Net Comm Solutions				59	
		Inland Empire Health Plan	1	7		209	
		Kern Family Health Care				7	
		L.A. Care Health Plan				101	
		Molina Healthcare Partner			1	394	
		County Subtotal	1	8		792	
	SACRAMENTO	Alameda Alliance For Health					6
		Anthem Blue Cross Partnrshp	10	13	15	539	
		Community Hlth Grp Partner				1	
		Contra Costa Health Plan				11	
		Health Net Comm Solutions	3	5	38	379	
		Health Plan of San Joaquin				6	
		Inland Empire Health Plan				3	
		Kern Family Health Care				1	
		KP Cal, LLC	3	1		16	
		L.A. Care Health Plan				7	
		Molina Healthcare Partner	1	3	2	300	

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		Santa Clara Family H.P.											3		
		<b>County Subtotal</b>	2			82	194	33	17	31			138	665	22
	SAN BERNARDINO	Alameda Alliance For Health			1									2	
		Anthem Blue Cross Partnrshp									1	2	1		
		Community Hlth Grp Partner												2	
		Contra Costa Health Plan												4	
		Health Net Comm Solutions					1		1		7	5	55		
		Inland Empire Health Plan				2	9	3	7	7	11	22	175	4	
		Kern Family Health Care									3	2	2		
		KP Cal, LLC												1	
		L.A. Care Health Plan				2			3		8	9	142		
		Molina Healthcare Partner			1	14	55	18	11	37		29	259	1	
		<b>County Subtotal</b>			2	18	65	21	22	44	30	69	643	5	
	SAN DIEGO	Anthem Blue Cross Partnrshp											3	5	
		Care1st Partner Plan, LLC				19	29	5	10	22		27	84	3	
		Community Hlth Grp Partner				4	19	9		6		58	61	3	
		Contra Costa Health Plan												1	

**Disenrollment Reason Codes:**

- E01 = Incarcerated
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- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
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**Initiation Codes:**

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SACRAMENTO	San Francisco Health Plan				6
		Santa Clara Family H.P.				3
		<b>County Subtotal</b>	17	22	55	1,278
	SAN BERNARDINO	Alameda Alliance For Health				3
		Anthem Blue Cross Partnrsip				4
		Community Hlth Grp Partner				2
		Contra Costa Health Plan				4
		Health Net Comm Solutions				69
		Inland Empire Health Plan		10	3	253
		Kern Family Health Care				7
		KP Cal, LLC				1
		L.A. Care Health Plan				164
		Molina Healthcare Partner		7		432
		<b>County Subtotal</b>		17	3	939
	SAN DIEGO	Anthem Blue Cross Partnrsip				8
		Care1st Partner Plan, LLC	1	2	1	203
		Community Hlth Grp Partner	1	1	1	163
		Contra Costa Health Plan				1

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	SAN DIEGO	Health Net Comm Solutions				47	54	6	12	23		44	139	2
		Health Plan of San Joaquin										1		
		Inland Empire Health Plan									6	1	30	
		KP Cal, LLC		3				2						
		L.A. Care Health Plan												17
		Molina Healthcare Partner				15	42	4	4	13	4	29	196	1
		Santa Clara Family H.P.												2
		County Subtotal		3			85	146	24	26	64	10	163	535
	SAN FRANCISCO	Alameda Alliance For Health												4
		Anthem Blue Cross Partnrshp				2	2				4			39
		Community Hlth Grp Partner												1
		Contra Costa Health Plan												8
		Health Net Comm Solutions												6
		Health Plan of San Joaquin												1
		KP Cal, LLC												2
		Molina Healthcare Partner												2
		San Francisco Health Plan		1		3		4			1		2	20
		Santa Clara Family H.P.												3

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# COPS-17.2 – Disenrollment Summary Report

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Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SAN DIEGO	Health Net Comm Solutions	2	8		337	
		Health Plan of San Joaquin				1	
		Inland Empire Health Plan				37	
		KP Cal, LLC				5	
		L.A. Care Health Plan				17	
		Molina Healthcare Partner				308	
		Santa Clara Family H.P.				2	
		County Subtotal		4	11	2	1,082
	SAN FRANCISCO	Alameda Alliance For Health					4
		Anthem Blue Cross Partnrshp					47
		Community Hlth Grp Partner					1
		Contra Costa Health Plan					8
		Health Net Comm Solutions					6
		Health Plan of San Joaquin					1
		KP Cal, LLC					2
		Molina Healthcare Partner					2
		San Francisco Health Plan			1		32
		Santa Clara Family H.P.					3

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Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SAN FRANCISCO	County Subtotal	1		3	2	6			5		2	86		
	SAN JOAQUIN	Alameda Alliance For Health									3		21		
		Anthem Blue Cross Partnrshp				26	38	10	4	11		81	222		
		Care1st Partner Plan, LLC												1	
		Contra Costa Health Plan												8	
		Health Net Comm Solutions												7	
		Health Plan of San Joaquin		3			1	6		2			3	34	
		Inland Empire Health Plan										1		4	
		KP Cal, LLC													1
		L.A. Care Health Plan													1
		Molina Healthcare Partner													10
		San Francisco Health Plan													1
		Santa Clara Family H.P.													7
	County Subtotal			3			27	44	10	6	11	4	84	317	
	SANTA CLARA	Alameda Alliance For Health													11
		Anthem Blue Cross Partnrshp					10	19	3	7	6		8	67	
		Health Net Comm Solutions											1	6	
		Health Plan of San Joaquin					1								5

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	SAN FRANCISCO	County Subtotal		1		106
	SAN JOAQUIN	Alameda Alliance For Health				24
		Anthem Blue Cross Partnrshp				392
		Care1st Partner Plan, LLC				1
		Contra Costa Health Plan				8
		Health Net Comm Solutions				7
		Health Plan of San Joaquin				49
		Inland Empire Health Plan				5
		KP Cal, LLC				1
		L.A. Care Health Plan				1
		Molina Healthcare Partner				10
		San Francisco Health Plan				1
		Santa Clara Family H.P.				7
		County Subtotal				506
	SANTA CLARA	Alameda Alliance For Health				11
		Anthem Blue Cross Partnrshp			2	122
		Health Net Comm Solutions				7
		Health Plan of San Joaquin				6

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	County Name	Plan Name													
Medical	SANTA CLARA	Inland Empire Health Plan										3	3		
		L.A. Care Health Plan											1		
		Molina Healthcare Partner									2				
		Santa Clara Family H.P.				2	21	4	1	4			8	22	
		County Subtotal				13	40	7	8	10	2	20	115		
	STANISLAUS	Alameda Alliance For Health												7	
		Anthem Blue Cross Partnrshp				8	4		3	3	3	6	40		
		Contra Costa Health Plan												1	
		Health Net Comm Solutions				2	4	1		8	2	9	74		
		Health Plan of San Joaquin						4						4	
		Inland Empire Health Plan												2	
		Kern Family Health Care													1
		San Francisco Health Plan													1
		Santa Clara Family H.P.													2
		County Subtotal				10	8	5	3	11	5	15	132		
	TULARE	Anthem Blue Cross Partnrshp				8	62	3	4	3	1	99	112		
		Health Net Comm Solutions				3	14		3	2	2	29	74		
		Health Plan of San Joaquin												4	

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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type			Disenrollment			Total	
Disenrollment Reason Code			X03	X04	X05		
Plan Type	County Name	Plan Name					
Medical	SANTA CLARA	Inland Empire Health Plan				6	
		L.A. Care Health Plan				1	
		Molina Healthcare Partner				2	
		Santa Clara Family H.P.				62	
		County Subtotal		2			217
	STANISLAUS	Alameda Alliance For Health					7
		Anthem Blue Cross Partnrshp		2			69
		Contra Costa Health Plan					1
		Health Net Comm Solutions		1			101
		Health Plan of San Joaquin					8
		Inland Empire Health Plan					2
		Kern Family Health Care					1
		San Francisco Health Plan					1
		Santa Clara Family H.P.					2
		County Subtotal		3			192
	TULARE	Anthem Blue Cross Partnrshp					292
		Health Net Comm Solutions		2			129
		Health Plan of San Joaquin					4

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Medical	TULARE	Inland Empire Health Plan										1	11	
		Kern Family Health Care											13	
		L.A. Care Health Plan										1	2	
		Molina Healthcare Partner												1
		Santa Clara Family H.P.												6
		County Subtotal				11	76	3	7	5	3	130	223	
<b>Total</b>			11	1	10	529	1,226	227	217	414	127	1,460	7,492	68
Dental	LOS ANGELES	Access Dental Plan				355	147	31	109	632	2	281	1,219	
		American Health Guard				12	3	2	10	24		22	183	
		Care 1st Health Plan				18	8	2		15		26	94	
		Community Dental Svc, Inc.				6	2	3	1	1		3	15	
		Health Net				34	16	8	15	19		37	127	
		Liberty Dental Plan of CA				5	6		1	5		4	18	
		SafeGuard Dental, Inc.				14	7	7	5	2		16	50	
		Western Dental Services				25	21	8	18	20	6	49	147	
	County Subtotal				469	210	61	159	718	8	438	1,853		
	SACRAMENTO	Access Dental Plan				24	16	11	17	6		36	237	
Community Dental Svc, Inc.					1		4	4	3		4	111		

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Medical	TULARE	Inland Empire Health Plan				12
		Kern Family Health Care				13
		L.A. Care Health Plan				3
		Molina Healthcare Partner				1
		Santa Clara Family H.P.				6
		County Subtotal		2		
	<b>Total</b>			26	209	70
Dental	LOS ANGELES	Access Dental Plan				2,776
		American Health Guard				256
		Care 1st Health Plan				163
		Community Dental Svc, Inc.				31
		Health Net			1	257
		Liberty Dental Plan of CA				39
		SafeGuard Dental, Inc.				101
		Western Dental Services				294
		County Subtotal				1
	SACRAMENTO	Access Dental Plan	6			353
	Community Dental Svc, Inc.	2		1	130	

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Transaction Type			Disenrollment											
Disenrollment Reason Code			E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01
Plan Type	County Name	Plan Name												
Dental	SACRAMENTO	HealthNet of California				4	6	7	17	3		7	176	
		Liberty Dental Plan of CA				10	5	4	3	3		3	173	
		Western Dental Services	1			15	26	19	16	5		10	301	
		County Subtotal	1			54	53	45	57	20		60	998	
	<b>Total</b>		1			523	263	106	216	738	8	498	2,851	
<b>Total</b>			12	1	10	1,052	1,489	333	433	1,152	135	1,958	10,343	68

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Transaction Type			Disenrollment			Total
Disenrollment Reason Code			X03	X04	X05	
Plan Type	County Name	Plan Name				
Dental	SACRAMENTO	HealthNet of California	1			221
		Liberty Dental Plan of CA	1			202
		Western Dental Services	7		1	401
		County Subtotal	17		2	1,307
	<b>Total</b>		17		3	5,224
<b>Total</b>			43	209	73	17,311

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- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
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- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Medical	Arabic				3	4		1	1		14	45			2
	Armenian				6	3					36	29			3
	Cambodian				1	4	1				2	16			
	Chinese	1			9	3	3				12	72			1
	English	8	1	10	379	799	162	130	288	79	842	4,803	33	26	151
	Farsi				6	4	1				5	15	1		
	Hmong				8	9	1		1		29	61			
	Korean				3						2	2			
	No Response, Client declined to state						1				1	3			
	No Valid Data	1			4	9	3		1	1	10	17	4		
	Russian				12	11	3	1	1		17	46	1		
	Spanish	1			91	347	52	81	122	47	448	2,262	25		50
	Tagalog				1	4		1			5	11	2		
	Vietnamese				6	28	1	3			37	110	2		2
<b>Total</b>		11	1	10	529	1,226	227	217	414	127	1,460	7,492	68	26	209
Dental										1					

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated  
 E02 = Prior Care  
 E03 = Enrolled Incorrectly Into a Plan  
 E04 = Deceased  
 E05 = Child Protective Services  
 E06 = Foster Care/Adoption  
 E07 = Problem Using the HCP  
 E08 = Terminated By Plan  
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract  
 E11 = Other Health Coverage  
 E12 = Moved Out Of County  
 E13 = Pregnancy  
 F01 = Could Not Choose Doctor I Wanted  
 F02 = Plan Did Not Cover Bene Needs  
 F03 = Doctor Did Not Meet Beneficiary Needs  
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# COPS-17.2 – Disenrollment Summary Report

Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Medical	Arabic		70
	Armenian	2	79
	Cambodian		24
	Chinese	5	106
	English	45	7,756
	Farsi		32
	Hmong	2	111
	Korean		7
	No Response, Client declined to state		5
	No Valid Data	5	55
	Russian		92
	Spanish	4	3,530
	Tagalog		24
Vietnamese	7	196	
<b>Total</b>	<b>70</b>	<b>12,087</b>	
Dental			1

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Data for transactions between 12/28/2010 12:00:00 AM and 1/24/2011

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09P	E11P	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	Language														
Dental	Arabic					2						9			
	Armenian										2	11			
	Cambodian								1						
	Chinese				3		1		2			16			
	English	1			162	126	67	78	114		193	1,303		17	
	Farsi											4			
	Hmong				3	3	2	2				30			
	Korean											3			
	No Response, Client declined to state											1			
	No Valid Data					1			1		1				
	Russian				8				1		3	28			
	Spanish				343	125	36	136	619	8	292	1,419			
	Tagalog				1										
	Vietnamese				3	6					6	27			
<b>Total</b>		1			523	263	106	216	738	8	498	2,851		17	
<b>Total</b>		12	1	10	1,052	1,489	333	433	1,152	135	1,958	10,343	68	43	209

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Transaction Type		Disenrollment	Total
Disenrollment Reason Code		X05	
Plan Type	Language		
Dental	Arabic		11
	Armenian		13
	Cambodian		1
	Chinese		22
	English	3	2,064
	Farsi		4
	Hmong		40
	Korean		3
	No Response, Client declined to state		1
	No Valid Data		3
	Russian		40
	Spanish		2,978
	Tagalog		1
	Vietnamese		42
<b>Total</b>		3	5,224
<b>Total</b>		73	17,311

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