



August 8, 2011

DHCS HCO 11-8979

Ms. Tanya Homman, Chief
Department of Health Care Services
Medi-Cal Managed Care Division
MS 4400
P.O. Box 997413
Sacramento, CA 95899-7413

COPS-17 DISENROLLMENT SUMMARY REPORT – Data for 6/28/2011 through 7/25/2011

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4
C #1009-0646 dated October 30, 2009

Dear Ms. Homman:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions regarding this report, please contact Haiyong Li at (916) 364-6656.

Sincerely,

for
Benjamin R. Coss
Vice President
California Health Care Options

CC: Report File
Admin File

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan						520	132	30	160	650	2	282	
		American Health Guard						24	4	8	6	19		12	
		Care 1st Health Plan						29	3	1	22	23		18	
		Community Dental Svc, Inc.						1	3	4	2	4		2	
		Health Net						44	25	14	27	29		37	
		Liberty Dental Plan of CA						8	13	5	1	9	1	8	
		SafeGuard Dental, Inc.						18	19	11	3	9		11	
		Western Dental Services						38	18	21	26	37		39	
		County Subtotal						682	217	94	247	780	3	409	
	SACRAMENTO	Access Dental Plan			1				11	15	20	18	6	1	2
		Community Dental Svc, Inc.								2	4	3	8	5	2
		HealthNet of California							1	4	13		6		15
		Liberty Dental Plan of CA							9	12	5	8	9		8
		Western Dental Services							5	50	7	25	5		23
County Subtotal				1				26	83	49	54	34	6	50	
Total				1				708	300	143	301	814	9	459	
Medical	ALAMEDA	Alameda Alliance For Health						3	8	8	2	1	2	10	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			F10	I01	X01	X03	X04	X05	
Plan Type	County Name	Plan Name							
Dental	LOS ANGELES	Access Dental Plan	1,450						3,226
		American Health Guard	116						189
		Care 1st Health Plan	101						197
		Community Dental Svc, Inc.	9						25
		Health Net	164						340
		Liberty Dental Plan of CA	29						74
		SafeGuard Dental, Inc.	68						139
		Western Dental Services	189						368
		County Subtotal	2,126						4,558
	SACRAMENTO	Access Dental Plan	329			1			404
		Community Dental Svc, Inc.	151			1			176
		HealthNet of California	175			3			217
		Liberty Dental Plan of CA	199			2			252
		Western Dental Services	307						422
		County Subtotal	1,161			7			1,471
Total			3,287			7		6,029	
Medical	ALAMEDA	Alameda Alliance For Health	132					2	169

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

California Health Care Options

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	ALAMEDA	Anthem Blue Cross Partnrshp						10	16	3	1	11	1	17	
		County Subtotal		1			3	18	24	5	2	13	1	27	
	CONTRA COSTA	Anthem Blue Cross Partnrshp								6	8	2	1	3	3
		Contra Costa Health Plan		2	3			9	7	1	1	3	2	4	
		County Subtotal		2	3			9	13	9	3	4	5	7	
	FRESNO	Anthem Blue Cross Partnrshp						34	168	15	10	4	1	57	
		CalViva Health						9	23	2		9	6	12	
		County Subtotal						43	191	17	10	13	7	69	
	KERN	Health Net Comm Solutions						20	60	3	4	19	1	21	
		Kern Family Health Care			6		7	9	30	2	1	2	1	9	
		County Subtotal			6		7	29	90	5	5	21	2	30	
	KINGS	Anthem Blue Cross Partnrshp											2	12	
		CalViva Health						5	6					74	
		County Subtotal						5	6			2		86	
	LOS ANGELES	Health Net Comm Solutions						79	111	73	28	77	6	461	
		L.A. Care Health Plan		1	2		1	54	112	45	25	74	5	271	
		County Subtotal		1	2		1	133	223	118	53	151	11	732	
	MADERA	Anthem Blue Cross Partnrshp						2	17			2		14	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			F10	I01	X01	X03	X04	X05	
Plan Type	County Name	Plan Name							
Medical	ALAMEDA	Anthem Blue Cross Partnrsip	108					1	168
		County Subtotal	240					3	337
	CONTRA COSTA	Anthem Blue Cross Partnrsip	55						78
		Contra Costa Health Plan	90						122
		County Subtotal	145						200
	FRESNO	Anthem Blue Cross Partnrsip	388						677
		CalViva Health	201						262
		County Subtotal	589						939
	KERN	Health Net Comm Solutions	175						303
		Kern Family Health Care	175					1	243
		County Subtotal	350					1	546
	KINGS	Anthem Blue Cross Partnrsip	26						40
		CalViva Health	58						143
		County Subtotal	84						183
	LOS ANGELES	Health Net Comm Solutions	1,338	10	3		19	6	2,211
		L.A. Care Health Plan	1,637	3	3	1	37	12	2,283
		County Subtotal	2,975	13	6	1	56	18	4,494
	MADERA	Anthem Blue Cross Partnrsip	167				3		205

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- B - Bene
- D - DHCS
- P - Plan
- S - Social Services
- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County

COPS-17.2 – Disenrollment Summary Report

California Health Care Options

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment											
Disenrollment Reason Code			E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09
Plan Type	County Name	Plan Name												
Medical	MADERA	CalViva Health								2				5
		County Subtotal						2	17	2		2		19
	RIVERSIDE	Inland Empire Health Plan						2	21	4	5	2	4	36
		Molina Healthcare Partner		1				10	44	13	8	42		33
		County Subtotal		1				12	65	17	13	44	4	69
	SACRAMENTO	Anthem Blue Cross Partnrshp		1				17	31	13	6	4		56
		Health Net Comm Solutions						33	26	11	4	21		33
		KP Cal, LLC		1				1		2	1			
		Molina Healthcare Partner						14	23	30	13	19		19
		County Subtotal		2				65	80	56	24	44		108
	SAN BERNARDINO	Inland Empire Health Plan						6	10	2	10	12	1	42
		Molina Healthcare Partner						11	44	21	8	43		6
		County Subtotal						17	54	23	18	55	1	48
	SAN DIEGO	Care1st Partner Plan, LLC						18	21	8	3	38		26
		Community Hlth Grp Partner						13	28	5	12	3		44
		Health Net Comm Solutions						30	40	3	8	26		50
		KP Cal, LLC							5	1	1			2
		Molina Healthcare Partner						10	51	5	3	11	2	26

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment					Total	
Disenrollment Reason Code			F10	I01	X01	X03	X04	X05	
Plan Type	County Name	Plan Name							
Medical	MADERA	CalViva Health	110			3			120
		County Subtotal	277			6			325
	RIVERSIDE	Inland Empire Health Plan	249	1			1	3	328
		Molina Healthcare Partner	298						449
		County Subtotal	547	1			1	3	777
	SACRAMENTO	Anthem Blue Cross Partnrshp	365	10		5	3		511
		Health Net Comm Solutions	251	5		5		1	390
		KP Cal, LLC	10	1					16
		Molina Healthcare Partner	201			3	1	1	324
		County Subtotal	827	16		13	4	2	1,241
		SAN BERNARDINO	Inland Empire Health Plan	256	4	1		5	1
	Molina Healthcare Partner		342				1		476
	County Subtotal		598	4	1		6	1	826
	SAN DIEGO	Care1st Partner Plan, LLC	136			1	2	2	255
		Community Hlth Grp Partner	83	3		2		2	195
		Health Net Comm Solutions	188	2		2	2	2	353
		KP Cal, LLC	7						16
		Molina Healthcare Partner	133	3			1	1	246

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

California Health Care Options

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment												
Disenrollment Reason Code			E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	County Subtotal						71	145	22	27	78	2	148	
	SAN FRANCISCO	Anthem Blue Cross Partnrshp						3	3		3	5	2	3	
		San Francisco Health Plan						1	2		1	10	1	8	
		County Subtotal						4	5		4	15	3	11	
	SAN JOAQUIN	Anthem Blue Cross Partnrshp						14	27	3			10		98
		Health Plan of San Joaquin		1	3			4	4		2	1	1	4	
		County Subtotal		1	3			18	31	3	2	11	1	102	
	SANTA CLARA	Anthem Blue Cross Partnrshp						3	13	1			4		12
		Santa Clara Family H.P.				2	1	7	17	3	2	2		1	
		County Subtotal				2	1	10	30	4	2	6		13	
	STANISLAUS	Anthem Blue Cross Partnrshp						4	2		2	3		8	
		Health Net Comm Solutions						2	10		1	7		11	
		County Subtotal						6	12		3	10		19	
	TULARE	Anthem Blue Cross Partnrshp						13	39	2	2	11	4	41	
		Health Net Comm Solutions						13	16			2		19	
		County Subtotal						26	55	2	2	13	4	60	
	Total			1	10	11	2	12	468	1,041	283	168	482	41	1,548
	Total			1	11	11	2	12	1,176	1,341	426	469	1,296	50	2,007

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type			Disenrollment					Total		
Disenrollment Reason Code			F10	I01	X01	X03	X04	X05		
Plan Type	County Name	Plan Name								
Medical	SAN DIEGO	County Subtotal	547	8		5	5	7	1,065	
	SAN FRANCISCO	Anthem Blue Cross Partnrshp	61						1	81
		San Francisco Health Plan	48		1				4	76
		County Subtotal	109		1				5	157
	SAN JOAQUIN	Anthem Blue Cross Partnrshp	167							319
		Health Plan of San Joaquin	97							117
		County Subtotal	264							436
	SANTA CLARA	Anthem Blue Cross Partnrshp	79							112
		Santa Clara Family H.P.	84					2		121
		County Subtotal	163					2		233
	STANISLAUS	Anthem Blue Cross Partnrshp	113			1			1	134
		Health Net Comm Solutions	131							162
		County Subtotal	244			1			1	296
	TULARE	Anthem Blue Cross Partnrshp	161		1	4			2	280
		Health Net Comm Solutions	87					2		139
		County Subtotal	248		1	4		2	2	419
	Total			8,207	42	9	30	77	42	12,474
	Total			11,494	42	9	37	77	42	18,503

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment														
Disenrollment Reason Code		E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	Language															
Dental	Arabic						1								4	
	Armenian									1			4	12		
	Cambodian							7		1			1	7		
	Chinese						3	3			2		2	23		
	English		1				226	180	99	103	195	8	146	1,616		
	Farsi								2						7	
	Hmong						2	5					3	24		
	Korean						1						1			
	No Response, Client declined to state														1	
	No Valid Data														5	
	Russian								3		6	2		3	49	
	Spanish						475	101	41	190	613	1	299	1,502		
	Tagalog														6	
Vietnamese								1	1		2			31		
Total			1			708	300	143	301	814	9	459	3,287			
Medical	Arabic						2	7		1			15	34		

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care

E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County

B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type		Disenrollment				Total
Disenrollment Reason Code		X01	X03	X04	X05	
Plan Type	Language					
Dental	Arabic					5
	Armenian					17
	Cambodian					16
	Chinese					33
	English		7			2,581
	Farsi					9
	Hmong					34
	Korean					2
	No Response, Client declined to state					1
	No Valid Data					5
	Russian					63
	Spanish					3,222
	Tagalog					6
Vietnamese					35	
Total			7			6,029
Medical	Arabic			1		60

Disenrollment Reason Codes:

- E01 = Incarcerated
- E02 = Prior Care
- E03 = Enrolled Incorrectly Into a Plan
- E04 = Deceased
- E05 = Child Protective Services
- E06 = Foster Care/Adoption
- E07 = Problem Using the HCP
- E08 = Terminated By Plan
- E09 = Long Term Care
- E10 = CCS Not In PCCM Contract
- E11 = Other Health Coverage
- E12 = Moved Out Of County
- E13 = Pregnancy
- F01 = Could Not Choose Doctor I Wanted
- F02 = Plan Did Not Cover Bene Needs
- F03 = Doctor Did Not Meet Beneficiary Needs
- F04 = Too Far To Go
- F05 = Did Not Choose This Plan

Initiation Codes:

- F06 = Moving Out Of County
- F09 = Other Reason
- F10 = No Reason Checked
- I01 = IS-Generated Disenrollment
- X01 = Waiver Programs exemption
- X02 = Dental Exemption
- X03 = Indian Health Coverage
- X04 = Medical Exemption
- X05 = MER type E -Voluntary Aid Code or County
- B - Bene
- D - DHCS
- P - Plan
- S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type		Disenrollment														
Disenrollment Reason Code		E07P	E09P	E11P	E12B	E12P	F01	F02	F03	F04	F05	F06	F09	F10	I01	
Plan Type	Language															
Medical	Armenian						13	4			1		25	51		
	Cambodian						4	5			1		7	23		
	Chinese						9	14	4	1	3		17	96		
	English	1	9	10		12	322	700	213	98	327	32	778	5,376	28	
	Farsi						2	1	1				4	18		
	Hmong						3	31			2		17	56		
	Korean						2	1	1				13	19		
	No Response, Client declined to state		1						1						1	
	No Valid Data				1			9	16	1	3	19		39	57	
	Russian							14	11		4	3		8	40	
	Spanish				2			83	228	58	58	119	9	602	2,302	14
	Tagalog							1	1	3	3	1		1	18	
	Vietnamese							4	21	2		6		22	116	
Total		1	10	11	2	12	468	1,041	283	168	482	41	1,548	8,207	42	
Total		1	11	11	2	12	1,176	1,341	426	469	1,296	50	2,007	11,494	42	

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services

COPS-17.2 – Disenrollment Summary Report

Data for 6/28/2011 through 7/25/2011

Transaction Type		Disenrollment				Total
Disenrollment Reason Code		X01	X03	X04	X05	
Plan Type	Language					
Medical	Armenian	1				95
	Cambodian					40
	Chinese				2	146
	English	8	29	55	26	8,024
	Farsi				1	27
	Hmong					109
	Korean					36
	No Response, Client declined to state				2	5
	No Valid Data		1		4	150
	Russian			2		82
	Spanish			17	7	3,499
	Tagalog			1		29
	Vietnamese			1		172
Total		9	30	77	42	12,474
Total		9	37	77	42	18,503

Disenrollment Reason Codes:

E01 = Incarcerated
 E02 = Prior Care
 E03 = Enrolled Incorrectly Into a Plan
 E04 = Deceased
 E05 = Child Protective Services
 E06 = Foster Care/Adoption
 E07 = Problem Using the HCP
 E08 = Terminated By Plan
 E09 = Long Term Care
 E10 = CCS Not In PCCM Contract
 E11 = Other Health Coverage
 E12 = Moved Out Of County
 E13 = Pregnancy
 F01 = Could Not Choose Doctor I Wanted
 F02 = Plan Did Not Cover Bene Needs
 F03 = Doctor Did Not Meet Beneficiary Needs
 F04 = Too Far To Go
 F05 = Did Not Choose This Plan

Initiation Codes:

F06 = Moving Out Of County
 F09 = Other Reason
 F10 = No Reason Checked
 I01 = IS-Generated Disenrollment
 X01 = Waiver Programs exemption
 X02 = Dental Exemption
 X03 = Indian Health Coverage
 X04 = Medical Exemption
 X05 = MER type E -Voluntary Aid Code or County
 B - Bene
 D - DHCS
 P - Plan
 S - Social Services