



January 9, 2013

DHCS HCO 13-13712

Ms. Margaret Tatar, Chief  
Department of Health Care Services  
Medi-Cal Managed Care Division  
MS 4400  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-12 DEFAULT REPORT – Data for 11/28/2012 through 12/26/2012**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.11

Dear Ms. Tatar:

The purpose of the Default Report is to provide a summary of volume for the reporting period. Default volumes are grouped by choice type (medical, dental), county, zip code, plan, and language. Totals are available for both continuity of care and regular default types. This is a contractually required report detailed in Health Care Options Contract 07-65829.

If you have any questions regarding this report, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss  
Vice President  
California Health Care Options

CC: Report File  
Admin File

**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | ALAMEDA     | 90044    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 94103    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 94142    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 94501    | 43       | 72 %  |       | 0 %  | 17    | 28 %  | 60    | 100 % |
|                     |             | 94517    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 94523    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 94536    | 49       | 65 %  |       | 0 %  | 26    | 35 %  | 75    | 100 % |
|                     |             | 94538    | 59       | 78 %  |       | 0 %  | 17    | 22 %  | 76    | 100 % |
|                     |             | 94539    | 22       | 100 % |       | 0 %  |       | 0 %   | 22    | 100 % |
|                     |             | 94541    | 78       | 67 %  |       | 0 %  | 39    | 33 %  | 117   | 100 % |
|                     |             | 94542    | 11       | 85 %  |       | 0 %  | 2     | 15 %  | 13    | 100 % |
|                     |             | 94544    | 112      | 69 %  |       | 0 %  | 50    | 31 %  | 162   | 100 % |
|                     |             | 94545    | 36       | 65 %  |       | 0 %  | 19    | 35 %  | 55    | 100 % |
|                     |             | 94546    | 18       | 72 %  |       | 0 %  | 7     | 28 %  | 25    | 100 % |
|                     |             | 94550    | 19       | 83 %  |       | 0 %  | 4     | 17 %  | 23    | 100 % |
|                     |             | 94551    | 18       | 67 %  |       | 0 %  | 9     | 33 %  | 27    | 100 % |
|                     |             | 94552    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 94555    | 9        | 47 %  |       | 0 %  | 10    | 53 %  | 19    | 100 % |
|                     |             | 94560    | 39       | 70 %  |       | 0 %  | 17    | 30 %  | 56    | 100 % |
|                     |             | 94566    | 11       | 65 %  |       | 0 %  | 6     | 35 %  | 17    | 100 % |
| 94568               | 10          | 77 %     |          | 0 %   | 3     | 23 % | 13    | 100 % |       |       |
| 94572               | 2           | 100 %    |          | 0 %   |       | 0 %  | 2     | 100 % |       |       |

Legend:=

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)=

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | ALAMEDA     | 94577    | 30       | 65 %  |       | 0 %  | 16    | 35 %  | 46    | 100 % |
|                     |             | 94578    | 48       | 65 %  |       | 0 %  | 26    | 35 %  | 74    | 100 % |
|                     |             | 94579    | 19       | 79 %  |       | 0 %  | 5     | 21 %  | 24    | 100 % |
|                     |             | 94580    | 30       | 71 %  |       | 0 %  | 12    | 29 %  | 42    | 100 % |
|                     |             | 94587    | 44       | 73 %  |       | 0 %  | 16    | 27 %  | 60    | 100 % |
|                     |             | 94588    | 6        | 67 %  |       | 0 %  | 3     | 33 %  | 9     | 100 % |
|                     |             | 94589    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 94601    | 66       | 56 %  |       | 0 %  | 52    | 44 %  | 118   | 100 % |
|                     |             | 94602    | 14       | 61 %  |       | 0 %  | 9     | 39 %  | 23    | 100 % |
|                     |             | 94603    | 54       | 54 %  |       | 0 %  | 46    | 46 %  | 100   | 100 % |
|                     |             | 94605    | 70       | 65 %  |       | 0 %  | 37    | 35 %  | 107   | 100 % |
|                     |             | 94606    | 57       | 76 %  |       | 0 %  | 18    | 24 %  | 75    | 100 % |
|                     |             | 94607    | 36       | 62 %  |       | 0 %  | 22    | 38 %  | 58    | 100 % |
|                     |             | 94608    | 12       | 71 %  |       | 0 %  | 5     | 29 %  | 17    | 100 % |
|                     |             | 94609    | 12       | 44 %  |       | 0 %  | 15    | 56 %  | 27    | 100 % |
|                     |             | 94610    | 13       | 81 %  |       | 0 %  | 3     | 19 %  | 16    | 100 % |
|                     |             | 94611    | 5        | 71 %  |       | 0 %  | 2     | 29 %  | 7     | 100 % |
|                     |             | 94612    | 40       | 78 %  |       | 0 %  | 11    | 22 %  | 51    | 100 % |
|                     |             | 94619    | 24       | 71 %  |       | 0 %  | 10    | 29 %  | 34    | 100 % |
|                     |             | 94620    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
| 94621               | 80          | 67 %     |          | 0 %   | 39    | 33 % | 119   | 100 % |       |       |
| 94702               | 10          | 63 %     |          | 0 %   | 6     | 38 % | 16    | 100 % |       |       |
| 94703               | 13          | 87 %     |          | 0 %   | 2     | 13 % | 15    | 100 % |       |       |

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| Transaction Type    |              |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|--------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |              |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name  | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | ALAMEDA      | 94704    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |              | 94705    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |              | 94706    | 5        | 71 %  |       | 0 %  | 2     | 29 %  | 7     | 100 % |
|                     |              | 94707    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |              | 94708    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |              | 94710    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |              | 94712    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |              | 94801    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |              | 95136    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |              | 95757    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     | CONTRA COSTA | 94505    | 3        | 33 %  |       | 0 %  | 6     | 67 %  | 9     | 100 % |
|                     |              | 94506    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |              | 94509    | 70       | 59 %  |       | 0 %  | 48    | 41 %  | 118   | 100 % |
|                     |              | 94511    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     |              | 94513    | 22       | 69 %  |       | 0 %  | 10    | 31 %  | 32    | 100 % |
|                     |              | 94514    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
|                     |              | 94517    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |              | 94518    | 29       | 88 %  |       | 0 %  | 4     | 12 %  | 33    | 100 % |
|                     |              | 94519    | 15       | 79 %  |       | 0 %  | 4     | 21 %  | 19    | 100 % |
|                     |              | 94520    | 49       | 73 %  |       | 0 %  | 18    | 27 %  | 67    | 100 % |
| 94521               | 17           | 71 %     |          | 0 %   | 7     | 29 % | 24    | 100 % |       |       |
| 94523               | 4            | 50 %     |          | 0 %   | 4     | 50 % | 8     | 100 % |       |       |
| 94526               | 5            | 100 %    |          | 0 %   |       | 0 %  | 5     | 100 % |       |       |

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|---------------------|--------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |              |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name  | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | CONTRA COSTA | 94530    | 11       | 73 %  |       | 0 %  | 4     | 27 %  | 15    | 100 % |
|                     |              | 94531    | 34       | 62 %  |       | 0 %  | 21    | 38 %  | 55    | 100 % |
|                     |              | 94544    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |              | 94547    | 11       | 58 %  |       | 0 %  | 8     | 42 %  | 19    | 100 % |
|                     |              | 94549    | 1        | 33 %  |       | 0 %  | 2     | 67 %  | 3     | 100 % |
|                     |              | 94553    | 14       | 64 %  |       | 0 %  | 8     | 36 %  | 22    | 100 % |
|                     |              | 94556    |          | 0 %   |       | 0 %  | 2     | 100 % | 2     | 100 % |
|                     |              | 94561    | 46       | 78 %  |       | 0 %  | 13    | 22 %  | 59    | 100 % |
|                     |              | 94564    | 14       | 67 %  |       | 0 %  | 7     | 33 %  | 21    | 100 % |
|                     |              | 94565    | 91       | 56 %  |       | 0 %  | 71    | 44 %  | 162   | 100 % |
|                     |              | 94572    | 8        | 80 %  |       | 0 %  | 2     | 20 %  | 10    | 100 % |
|                     |              | 94582    | 1        | 25 %  |       | 0 %  | 3     | 75 %  | 4     | 100 % |
|                     |              | 94583    | 4        | 67 %  |       | 0 %  | 2     | 33 %  | 6     | 100 % |
|                     |              | 94589    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |              | 94596    | 5        | 63 %  |       | 0 %  | 3     | 38 %  | 8     | 100 % |
|                     |              | 94597    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |              | 94598    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |              | 94708    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |              | 94801    | 54       | 64 %  |       | 0 %  | 31    | 36 %  | 85    | 100 % |
|                     |              | 94803    | 8        | 57 %  |       | 0 %  | 6     | 43 %  | 14    | 100 % |
| 94804               | 47           | 55 %     |          | 0 %   | 38    | 45 % | 85    | 100 % |       |       |
| 94805               | 9            | 75 %     |          | 0 %   | 3     | 25 % | 12    | 100 % |       |       |
| 94806               | 71           | 69 %     |          | 0 %   | 32    | 31 % | 103   | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | FRESNO      | 11216    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 90044    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 92311    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93210    | 23       | 52 %  |       | 0 %   | 21    | 48 %  | 44    | 100 % |
|                     |             | 93230    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93234    | 20       | 45 %  |       | 0 %   | 24    | 55 %  | 44    | 100 % |
|                     |             | 93242    | 5        | 45 %  |       | 0 %   | 6     | 55 %  | 11    | 100 % |
|                     |             | 93277    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93602    |          | 0 %   |       | 0 %   | 1     | 100 % | 1     | 100 % |
|                     |             | 93606    | 1        | 20 %  |       | 0 %   | 4     | 80 %  | 5     | 100 % |
|                     |             | 93608    |          | 0 %   |       | 0 %   | 7     | 100 % | 7     | 100 % |
|                     |             | 93609    | 4        | 44 %  |       | 0 %   | 5     | 56 %  | 9     | 100 % |
|                     |             | 93611    | 14       | 39 %  |       | 0 %   | 22    | 61 %  | 36    | 100 % |
|                     |             | 93612    | 36       | 49 %  |       | 0 %   | 37    | 51 %  | 73    | 100 % |
|                     |             | 93616    | 1        | 25 %  |       | 0 %   | 3     | 75 %  | 4     | 100 % |
|                     |             | 93618    |          | 0 %   |       | 0 %   | 1     | 100 % | 1     | 100 % |
|                     |             | 93619    | 4        | 40 %  |       | 0 %   | 6     | 60 %  | 10    | 100 % |
|                     |             | 93622    | 21       | 64 %  |       | 0 %   | 12    | 36 %  | 33    | 100 % |
|                     |             | 93624    | 2        | 67 %  |       | 0 %   | 1     | 33 %  | 3     | 100 % |
|                     |             | 93625    | 15       | 79 %  |       | 0 %   | 4     | 21 %  | 19    | 100 % |
| 93626               | 1           | 100 %    |          | 0 %   |       | 0 %   | 1     | 100 % |       |       |
| 93627               |             | 0 %      |          | 0 %   | 2     | 100 % | 2     | 100 % |       |       |
| 93630               | 30          | 51 %     |          | 0 %   | 29    | 49 %  | 59    | 100 % |       |       |

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|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | FRESNO      | 93631    | 2        | 17 %  |       | 0 %  | 10    | 83 %  | 12    | 100 % |
|                     |             | 93640    | 31       | 50 %  |       | 0 %  | 31    | 50 %  | 62    | 100 % |
|                     |             | 93646    | 6        | 26 %  |       | 0 %  | 17    | 74 %  | 23    | 100 % |
|                     |             | 93648    | 15       | 37 %  |       | 0 %  | 26    | 63 %  | 41    | 100 % |
|                     |             | 93650    | 6        | 60 %  |       | 0 %  | 4     | 40 %  | 10    | 100 % |
|                     |             | 93651    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 93654    | 30       | 43 %  |       | 0 %  | 39    | 57 %  | 69    | 100 % |
|                     |             | 93656    | 14       | 78 %  |       | 0 %  | 4     | 22 %  | 18    | 100 % |
|                     |             | 93657    | 26       | 50 %  |       | 0 %  | 26    | 50 %  | 52    | 100 % |
|                     |             | 93660    | 10       | 42 %  |       | 0 %  | 14    | 58 %  | 24    | 100 % |
|                     |             | 93662    | 41       | 48 %  |       | 0 %  | 44    | 52 %  | 85    | 100 % |
|                     |             | 93667    | 5        | 100 % |       | 0 %  |       | 0 %   | 5     | 100 % |
|                     |             | 93668    | 1        | 33 %  |       | 0 %  | 2     | 67 %  | 3     | 100 % |
|                     |             | 93675    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 93701    | 17       | 40 %  |       | 0 %  | 26    | 60 %  | 43    | 100 % |
|                     |             | 93702    | 57       | 38 %  |       | 0 %  | 94    | 62 %  | 151   | 100 % |
|                     |             | 93703    | 52       | 49 %  |       | 0 %  | 55    | 51 %  | 107   | 100 % |
|                     |             | 93704    | 10       | 27 %  |       | 0 %  | 27    | 73 %  | 37    | 100 % |
|                     |             | 93705    | 41       | 35 %  |       | 0 %  | 76    | 65 %  | 117   | 100 % |
|                     |             | 93706    | 90       | 53 %  |       | 0 %  | 79    | 47 %  | 169   | 100 % |
| 93710               | 33          | 48 %     |          | 0 %   | 36    | 52 % | 69    | 100 % |       |       |
| 93711               | 12          | 44 %     |          | 0 %   | 15    | 56 % | 27    | 100 % |       |       |
| 93718               | 6           | 46 %     |          | 0 %   | 7     | 54 % | 13    | 100 % |       |       |

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|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | FRESNO      | 93720    | 20       | 54 %  |       | 0 %  | 17    | 46 %  | 37    | 100 % |
|                     |             | 93721    | 5        | 26 %  |       | 0 %  | 14    | 74 %  | 19    | 100 % |
|                     |             | 93722    | 79       | 43 %  |       | 0 %  | 105   | 57 %  | 184   | 100 % |
|                     |             | 93723    | 5        | 63 %  |       | 0 %  | 3     | 38 %  | 8     | 100 % |
|                     |             | 93725    | 35       | 47 %  |       | 0 %  | 39    | 53 %  | 74    | 100 % |
|                     |             | 93726    | 30       | 26 %  |       | 0 %  | 87    | 74 %  | 117   | 100 % |
|                     |             | 93727    | 72       | 38 %  |       | 0 %  | 117   | 62 %  | 189   | 100 % |
|                     |             | 93728    | 14       | 36 %  |       | 0 %  | 25    | 64 %  | 39    | 100 % |
|                     |             | 93730    |          | 0 %   |       | 0 %  | 4     | 100 % | 4     | 100 % |
|                     |             | 93737    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     | KERN        | 30907    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 72450    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 90044    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 92570    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 93203    | 60       | 71 %  |       | 0 %  | 25    | 29 %  | 85    | 100 % |
|                     |             | 93205    | 1        | 17 %  |       | 0 %  | 5     | 83 %  | 6     | 100 % |
|                     |             | 93206    | 6        | 86 %  |       | 0 %  | 1     | 14 %  | 7     | 100 % |
|                     |             | 93215    | 58       | 64 %  |       | 0 %  | 32    | 36 %  | 90    | 100 % |
|                     |             | 93222    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 93224    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
| 93225               | 2           | 40 %     |          | 0 %   | 3     | 60 % | 5     | 100 % |       |       |
| 93238               | 1           | 33 %     |          | 0 %   | 2     | 67 % | 3     | 100 % |       |       |
| 93240               | 9           | 45 %     |          | 0 %   | 11    | 55 % | 20    | 100 % |       |       |

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|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | KERN        | 93241    | 48       | 62 %  |       | 0 %  | 30    | 38 %  | 78    | 100 % |
|                     |             | 93243    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 93249    | 5        | 45 %  |       | 0 %  | 6     | 55 %  | 11    | 100 % |
|                     |             | 93250    | 16       | 52 %  |       | 0 %  | 15    | 48 %  | 31    | 100 % |
|                     |             | 93252    | 4        | 40 %  |       | 0 %  | 6     | 60 %  | 10    | 100 % |
|                     |             | 93255    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
|                     |             | 93256    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 93263    | 36       | 64 %  |       | 0 %  | 20    | 36 %  | 56    | 100 % |
|                     |             | 93268    | 50       | 75 %  |       | 0 %  | 17    | 25 %  | 67    | 100 % |
|                     |             | 93274    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 93280    | 41       | 51 %  |       | 0 %  | 39    | 49 %  | 80    | 100 % |
|                     |             | 93283    | 5        | 71 %  |       | 0 %  | 2     | 29 %  | 7     | 100 % |
|                     |             | 93285    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |             | 93301    | 24       | 46 %  |       | 0 %  | 28    | 54 %  | 52    | 100 % |
|                     |             | 93302    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 93304    | 89       | 55 %  |       | 0 %  | 74    | 45 %  | 163   | 100 % |
|                     |             | 93305    | 72       | 53 %  |       | 0 %  | 63    | 47 %  | 135   | 100 % |
|                     |             | 93306    | 89       | 56 %  |       | 0 %  | 70    | 44 %  | 159   | 100 % |
|                     |             | 93307    | 212      | 57 %  |       | 0 %  | 163   | 43 %  | 375   | 100 % |
|                     |             | 93308    | 91       | 58 %  |       | 0 %  | 65    | 42 %  | 156   | 100 % |
| 93309               | 92          | 74 %     |          | 0 %   | 32    | 26 % | 124   | 100 % |       |       |
| 93311               | 23          | 62 %     |          | 0 %   | 14    | 38 % | 37    | 100 % |       |       |
| 93312               | 24          | 69 %     |          | 0 %   | 11    | 31 % | 35    | 100 % |       |       |

Legend:=

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |     |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-----|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |     | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |
| Medical             | KERN        | 93313    | 23       | 43 %  |       | 0 % | 30    | 57 %  | 53    | 100 % |
|                     |             | 93314    | 10       | 59 %  |       | 0 % | 7     | 41 %  | 17    | 100 % |
|                     |             | 93501    | 19       | 79 %  |       | 0 % | 5     | 21 %  | 24    | 100 % |
|                     |             | 93505    | 27       | 64 %  |       | 0 % | 15    | 36 %  | 42    | 100 % |
|                     |             | 93516    | 10       | 83 %  |       | 0 % | 2     | 17 %  | 12    | 100 % |
|                     |             | 93518    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 93527    | 4        | 57 %  |       | 0 % | 3     | 43 %  | 7     | 100 % |
|                     |             | 93554    | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |
|                     |             | 93555    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|                     |             | 93560    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|                     | 93561       | 14       | 40 %     |       | 0 %   | 21  | 60 %  | 35    | 100 % |       |
|                     | KINGS       | 93202    | 12       | 52 %  |       | 0 % | 11    | 48 %  | 23    | 100 % |
|                     |             | 93204    | 18       | 46 %  |       | 0 % | 21    | 54 %  | 39    | 100 % |
|                     |             | 93212    | 8        | 29 %  |       | 0 % | 20    | 71 %  | 28    | 100 % |
|                     |             | 93230    | 164      | 67 %  |       | 0 % | 79    | 33 %  | 243   | 100 % |
|                     |             | 93239    | 5        | 83 %  |       | 0 % | 1     | 17 %  | 6     | 100 % |
|                     |             | 93245    | 68       | 63 %  |       | 0 % | 40    | 37 %  | 108   | 100 % |
|                     |             | 93266    | 8        | 80 %  |       | 0 % | 2     | 20 %  | 10    | 100 % |
|                     | LOS ANGELES | 32607    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 33055    | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |
|                     |             | 84770    | 2        | 100 % |       | 0 % |       | 0 %   | 2     | 100 % |
|                     |             | 85019    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 89122    | 2        | 50 %  |       | 0 % | 2     | 50 %  | 4     | 100 % |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 89183    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 90001    | 99       | 56 %  |       | 0 %  | 79    | 44 %  | 178   | 100 % |
|                     |             | 90002    | 80       | 50 %  |       | 0 %  | 81    | 50 %  | 161   | 100 % |
|                     |             | 90003    | 111      | 48 %  |       | 0 %  | 122   | 52 %  | 233   | 100 % |
|                     |             | 90004    | 46       | 64 %  |       | 0 %  | 26    | 36 %  | 72    | 100 % |
|                     |             | 90005    | 31       | 72 %  |       | 0 %  | 12    | 28 %  | 43    | 100 % |
|                     |             | 90006    | 47       | 52 %  |       | 0 %  | 44    | 48 %  | 91    | 100 % |
|                     |             | 90007    | 84       | 63 %  |       | 0 %  | 50    | 37 %  | 134   | 100 % |
|                     |             | 90008    | 28       | 48 %  |       | 0 %  | 30    | 52 %  | 58    | 100 % |
|                     |             | 90009    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 90010    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 90011    | 148      | 54 %  |       | 0 %  | 126   | 46 %  | 274   | 100 % |
|                     |             | 90012    | 8        | 32 %  |       | 0 %  | 17    | 68 %  | 25    | 100 % |
|                     |             | 90013    | 32       | 84 %  |       | 0 %  | 6     | 16 %  | 38    | 100 % |
|                     |             | 90014    | 9        | 100 % |       | 0 %  |       | 0 %   | 9     | 100 % |
|                     |             | 90015    | 25       | 81 %  |       | 0 %  | 6     | 19 %  | 31    | 100 % |
|                     |             | 90016    | 43       | 55 %  |       | 0 %  | 35    | 45 %  | 78    | 100 % |
|                     |             | 90017    | 18       | 64 %  |       | 0 %  | 10    | 36 %  | 28    | 100 % |
|                     |             | 90018    | 71       | 64 %  |       | 0 %  | 40    | 36 %  | 111   | 100 % |
|                     |             | 90019    | 54       | 56 %  |       | 0 %  | 42    | 44 %  | 96    | 100 % |
|                     |             | 90020    | 34       | 64 %  |       | 0 %  | 19    | 36 %  | 53    | 100 % |
|                     |             | 90021    | 9        | 90 %  |       | 0 %  | 1     | 10 %  | 10    | 100 % |
| 90022               | 139         | 64 %     |          | 0 %   | 77    | 36 % | 216   | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |      |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |      | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct  | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90023    | 82       | 63 % |       | 0 %  | 49    | 37 %  | 131   | 100 % |
|                     |             | 90024    | 3        | 50 % |       | 0 %  | 3     | 50 %  | 6     | 100 % |
|                     |             | 90025    | 18       | 72 % |       | 0 %  | 7     | 28 %  | 25    | 100 % |
|                     |             | 90026    | 42       | 48 % |       | 0 %  | 45    | 52 %  | 87    | 100 % |
|                     |             | 90027    | 21       | 58 % |       | 0 %  | 15    | 42 %  | 36    | 100 % |
|                     |             | 90028    | 17       | 59 % |       | 0 %  | 12    | 41 %  | 29    | 100 % |
|                     |             | 90029    | 26       | 49 % |       | 0 %  | 27    | 51 %  | 53    | 100 % |
|                     |             | 90031    | 39       | 55 % |       | 0 %  | 32    | 45 %  | 71    | 100 % |
|                     |             | 90032    | 53       | 51 % |       | 0 %  | 51    | 49 %  | 104   | 100 % |
|                     |             | 90033    | 84       | 54 % |       | 0 %  | 73    | 46 %  | 157   | 100 % |
|                     |             | 90034    | 32       | 73 % |       | 0 %  | 12    | 27 %  | 44    | 100 % |
|                     |             | 90035    | 6        | 60 % |       | 0 %  | 4     | 40 %  | 10    | 100 % |
|                     |             | 90036    | 10       | 71 % |       | 0 %  | 4     | 29 %  | 14    | 100 % |
|                     |             | 90037    | 117      | 53 % |       | 0 %  | 105   | 47 %  | 222   | 100 % |
|                     |             | 90038    | 22       | 69 % |       | 0 %  | 10    | 31 %  | 32    | 100 % |
|                     |             | 90039    | 16       | 57 % |       | 0 %  | 12    | 43 %  | 28    | 100 % |
|                     |             | 90040    | 11       | 50 % |       | 0 %  | 11    | 50 %  | 22    | 100 % |
|                     |             | 90041    | 13       | 81 % |       | 0 %  | 3     | 19 %  | 16    | 100 % |
|                     |             | 90042    | 68       | 67 % |       | 0 %  | 33    | 33 %  | 101   | 100 % |
|                     |             | 90043    | 42       | 57 % |       | 0 %  | 32    | 43 %  | 74    | 100 % |
| 90044               | 139         | 52 %     |          | 0 %  | 130   | 48 % | 269   | 100 % |       |       |
| 90045               | 12          | 60 %     |          | 0 %  | 8     | 40 % | 20    | 100 % |       |       |
| 90046               | 12          | 71 %     |          | 0 %  | 5     | 29 % | 17    | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90047    | 80       | 66 %  |       | 0 %  | 41    | 34 %  | 121   | 100 % |
|                     |             | 90048    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 90049    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 90056    | 3        | 50 %  |       | 0 %  | 3     | 50 %  | 6     | 100 % |
|                     |             | 90057    | 61       | 72 %  |       | 0 %  | 24    | 28 %  | 85    | 100 % |
|                     |             | 90058    | 3        | 33 %  |       | 0 %  | 6     | 67 %  | 9     | 100 % |
|                     |             | 90059    | 83       | 54 %  |       | 0 %  | 72    | 46 %  | 155   | 100 % |
|                     |             | 90061    | 52       | 58 %  |       | 0 %  | 37    | 42 %  | 89    | 100 % |
|                     |             | 90062    | 50       | 59 %  |       | 0 %  | 35    | 41 %  | 85    | 100 % |
|                     |             | 90063    | 79       | 58 %  |       | 0 %  | 58    | 42 %  | 137   | 100 % |
|                     |             | 90064    | 25       | 69 %  |       | 0 %  | 11    | 31 %  | 36    | 100 % |
|                     |             | 90065    | 60       | 70 %  |       | 0 %  | 26    | 30 %  | 86    | 100 % |
|                     |             | 90066    | 25       | 61 %  |       | 0 %  | 16    | 39 %  | 41    | 100 % |
|                     |             | 90068    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 90069    | 6        | 86 %  |       | 0 %  | 1     | 14 %  | 7     | 100 % |
|                     |             | 90077    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     |             | 90083    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 90094    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 90201    | 138      | 58 %  |       | 0 %  | 98    | 42 %  | 236   | 100 % |
|                     |             | 90210    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
| 90211               | 1           | 50 %     |          | 0 %   | 1     | 50 % | 2     | 100 % |       |       |
| 90212               | 1           | 50 %     |          | 0 %   | 1     | 50 % | 2     | 100 % |       |       |
| 90220               | 78          | 49 %     |          | 0 %   | 82    | 51 % | 160   | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90221    | 79       | 46 %  |       | 0 %  | 91    | 54 %  | 170   | 100 % |
|                     |             | 90222    | 38       | 46 %  |       | 0 %  | 44    | 54 %  | 82    | 100 % |
|                     |             | 90230    | 9        | 60 %  |       | 0 %  | 6     | 40 %  | 15    | 100 % |
|                     |             | 90232    | 4        | 57 %  |       | 0 %  | 3     | 43 %  | 7     | 100 % |
|                     |             | 90240    | 16       | 76 %  |       | 0 %  | 5     | 24 %  | 21    | 100 % |
|                     |             | 90241    | 20       | 45 %  |       | 0 %  | 24    | 55 %  | 44    | 100 % |
|                     |             | 90242    | 42       | 66 %  |       | 0 %  | 22    | 34 %  | 64    | 100 % |
|                     |             | 90247    | 31       | 63 %  |       | 0 %  | 18    | 37 %  | 49    | 100 % |
|                     |             | 90248    | 11       | 73 %  |       | 0 %  | 4     | 27 %  | 15    | 100 % |
|                     |             | 90249    | 17       | 59 %  |       | 0 %  | 12    | 41 %  | 29    | 100 % |
|                     |             | 90250    | 73       | 48 %  |       | 0 %  | 78    | 52 %  | 151   | 100 % |
|                     |             | 90255    | 98       | 56 %  |       | 0 %  | 77    | 44 %  | 175   | 100 % |
|                     |             | 90260    | 17       | 49 %  |       | 0 %  | 18    | 51 %  | 35    | 100 % |
|                     |             | 90262    | 97       | 60 %  |       | 0 %  | 66    | 40 %  | 163   | 100 % |
|                     |             | 90265    | 4        | 100 % |       | 0 %  |       | 0 %   | 4     | 100 % |
|                     |             | 90266    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 90267    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 90270    | 28       | 52 %  |       | 0 %  | 26    | 48 %  | 54    | 100 % |
|                     |             | 90272    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 90274    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
| 90275               | 5           | 100 %    |          | 0 %   |       | 0 %  | 5     | 100 % |       |       |
| 90277               | 3           | 100 %    |          | 0 %   |       | 0 %  | 3     | 100 % |       |       |
| 90278               | 12          | 75 %     |          | 0 %   | 4     | 25 % | 16    | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90280    | 78       | 46 %  |       | 0 %  | 92    | 54 %  | 170   | 100 % |
|                     |             | 90290    | 8        | 100 % |       | 0 %  |       | 0 %   | 8     | 100 % |
|                     |             | 90291    | 10       | 77 %  |       | 0 %  | 3     | 23 %  | 13    | 100 % |
|                     |             | 90292    | 4        | 67 %  |       | 0 %  | 2     | 33 %  | 6     | 100 % |
|                     |             | 90293    |          | 0 %   |       | 0 %  | 2     | 100 % | 2     | 100 % |
|                     |             | 90301    | 31       | 55 %  |       | 0 %  | 25    | 45 %  | 56    | 100 % |
|                     |             | 90302    | 23       | 50 %  |       | 0 %  | 23    | 50 %  | 46    | 100 % |
|                     |             | 90303    | 28       | 62 %  |       | 0 %  | 17    | 38 %  | 45    | 100 % |
|                     |             | 90304    | 37       | 67 %  |       | 0 %  | 18    | 33 %  | 55    | 100 % |
|                     |             | 90305    | 4        | 40 %  |       | 0 %  | 6     | 60 %  | 10    | 100 % |
|                     |             | 90308    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     |             | 90401    | 2        | 40 %  |       | 0 %  | 3     | 60 %  | 5     | 100 % |
|                     |             | 90403    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |             | 90404    | 11       | 85 %  |       | 0 %  | 2     | 15 %  | 13    | 100 % |
|                     |             | 90405    | 10       | 77 %  |       | 0 %  | 3     | 23 %  | 13    | 100 % |
|                     |             | 90501    | 21       | 50 %  |       | 0 %  | 21    | 50 %  | 42    | 100 % |
|                     |             | 90502    | 5        | 50 %  |       | 0 %  | 5     | 50 %  | 10    | 100 % |
|                     |             | 90503    | 11       | 69 %  |       | 0 %  | 5     | 31 %  | 16    | 100 % |
|                     |             | 90504    | 11       | 85 %  |       | 0 %  | 2     | 15 %  | 13    | 100 % |
|                     |             | 90505    | 17       | 94 %  |       | 0 %  | 1     | 6 %   | 18    | 100 % |
| 90601               | 23          | 61 %     |          | 0 %   | 15    | 39 % | 38    | 100 % |       |       |
| 90602               | 15          | 44 %     |          | 0 %   | 19    | 56 % | 34    | 100 % |       |       |
| 90603               | 17          | 94 %     |          | 0 %   | 1     | 6 %  | 18    | 100 % |       |       |

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|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90604    | 38       | 67 %  |       | 0 %  | 19    | 33 %  | 57    | 100 % |
|                     |             | 90605    | 49       | 60 %  |       | 0 %  | 32    | 40 %  | 81    | 100 % |
|                     |             | 90606    | 29       | 52 %  |       | 0 %  | 27    | 48 %  | 56    | 100 % |
|                     |             | 90608    |          | 0 %   |       | 0 %  | 3     | 100 % | 3     | 100 % |
|                     |             | 90631    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 90638    | 22       | 61 %  |       | 0 %  | 14    | 39 %  | 36    | 100 % |
|                     |             | 90640    | 49       | 49 %  |       | 0 %  | 51    | 51 %  | 100   | 100 % |
|                     |             | 90650    | 86       | 55 %  |       | 0 %  | 70    | 45 %  | 156   | 100 % |
|                     |             | 90660    | 63       | 65 %  |       | 0 %  | 34    | 35 %  | 97    | 100 % |
|                     |             | 90670    | 14       | 61 %  |       | 0 %  | 9     | 39 %  | 23    | 100 % |
|                     |             | 90701    | 18       | 64 %  |       | 0 %  | 10    | 36 %  | 28    | 100 % |
|                     |             | 90703    | 18       | 86 %  |       | 0 %  | 3     | 14 %  | 21    | 100 % |
|                     |             | 90706    | 60       | 55 %  |       | 0 %  | 49    | 45 %  | 109   | 100 % |
|                     |             | 90710    | 10       | 42 %  |       | 0 %  | 14    | 58 %  | 24    | 100 % |
|                     |             | 90712    | 18       | 69 %  |       | 0 %  | 8     | 31 %  | 26    | 100 % |
|                     |             | 90713    | 8        | 100 % |       | 0 %  |       | 0 %   | 8     | 100 % |
|                     |             | 90715    | 8        | 38 %  |       | 0 %  | 13    | 62 %  | 21    | 100 % |
|                     |             | 90716    | 17       | 49 %  |       | 0 %  | 18    | 51 %  | 35    | 100 % |
|                     |             | 90717    | 11       | 69 %  |       | 0 %  | 5     | 31 %  | 16    | 100 % |
|                     |             | 90723    | 43       | 43 %  |       | 0 %  | 58    | 57 %  | 101   | 100 % |
| 90731               | 40          | 54 %     |          | 0 %   | 34    | 46 % | 74    | 100 % |       |       |
| 90732               | 4           | 57 %     |          | 0 %   | 3     | 43 % | 7     | 100 % |       |       |
| 90744               | 41          | 50 %     |          | 0 %   | 41    | 50 % | 82    | 100 % |       |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 90745    | 39       | 60 %  |       | 0 %  | 26    | 40 %  | 65    | 100 % |
|                     |             | 90746    | 25       | 76 %  |       | 0 %  | 8     | 24 %  | 33    | 100 % |
|                     |             | 90755    | 6        | 46 %  |       | 0 %  | 7     | 54 %  | 13    | 100 % |
|                     |             | 90802    | 34       | 62 %  |       | 0 %  | 21    | 38 %  | 55    | 100 % |
|                     |             | 90803    | 6        | 55 %  |       | 0 %  | 5     | 45 %  | 11    | 100 % |
|                     |             | 90804    | 37       | 56 %  |       | 0 %  | 29    | 44 %  | 66    | 100 % |
|                     |             | 90805    | 88       | 50 %  |       | 0 %  | 89    | 50 %  | 177   | 100 % |
|                     |             | 90806    | 54       | 51 %  |       | 0 %  | 51    | 49 %  | 105   | 100 % |
|                     |             | 90807    | 9        | 60 %  |       | 0 %  | 6     | 40 %  | 15    | 100 % |
|                     |             | 90808    | 4        | 33 %  |       | 0 %  | 8     | 67 %  | 12    | 100 % |
|                     |             | 90810    | 47       | 61 %  |       | 0 %  | 30    | 39 %  | 77    | 100 % |
|                     |             | 90813    | 71       | 49 %  |       | 0 %  | 74    | 51 %  | 145   | 100 % |
|                     |             | 90814    | 10       | 77 %  |       | 0 %  | 3     | 23 %  | 13    | 100 % |
|                     |             | 90815    | 9        | 64 %  |       | 0 %  | 5     | 36 %  | 14    | 100 % |
|                     |             | 91001    | 23       | 70 %  |       | 0 %  | 10    | 30 %  | 33    | 100 % |
|                     |             | 91006    | 12       | 80 %  |       | 0 %  | 3     | 20 %  | 15    | 100 % |
|                     |             | 91007    | 3        | 38 %  |       | 0 %  | 5     | 63 %  | 8     | 100 % |
|                     |             | 91010    | 25       | 66 %  |       | 0 %  | 13    | 34 %  | 38    | 100 % |
|                     |             | 91011    | 6        | 100 % |       | 0 %  |       | 0 %   | 6     | 100 % |
|                     |             | 91016    | 17       | 63 %  |       | 0 %  | 10    | 37 %  | 27    | 100 % |
| 91017               | 1           | 100 %    |          | 0 %   |       | 0 %  | 1     | 100 % |       |       |
| 91020               | 12          | 86 %     |          | 0 %   | 2     | 14 % | 14    | 100 % |       |       |
| 91024               | 4           | 100 %    |          | 0 %   |       | 0 %  | 4     | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 91030    | 6        | 38 %  |       | 0 %  | 10    | 63 %  | 16    | 100 % |
|                     |             | 91040    | 4        | 50 %  |       | 0 %  | 4     | 50 %  | 8     | 100 % |
|                     |             | 91041    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91042    | 12       | 41 %  |       | 0 %  | 17    | 59 %  | 29    | 100 % |
|                     |             | 91101    | 6        | 50 %  |       | 0 %  | 6     | 50 %  | 12    | 100 % |
|                     |             | 91103    | 29       | 56 %  |       | 0 %  | 23    | 44 %  | 52    | 100 % |
|                     |             | 91104    | 41       | 59 %  |       | 0 %  | 28    | 41 %  | 69    | 100 % |
|                     |             | 91105    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     |             | 91106    | 13       | 68 %  |       | 0 %  | 6     | 32 %  | 19    | 100 % |
|                     |             | 91107    | 9        | 64 %  |       | 0 %  | 5     | 36 %  | 14    | 100 % |
|                     |             | 91109    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 91201    | 19       | 54 %  |       | 0 %  | 16    | 46 %  | 35    | 100 % |
|                     |             | 91202    | 8        | 73 %  |       | 0 %  | 3     | 27 %  | 11    | 100 % |
|                     |             | 91203    | 8        | 80 %  |       | 0 %  | 2     | 20 %  | 10    | 100 % |
|                     |             | 91204    | 19       | 68 %  |       | 0 %  | 9     | 32 %  | 28    | 100 % |
|                     |             | 91205    | 33       | 55 %  |       | 0 %  | 27    | 45 %  | 60    | 100 % |
|                     |             | 91206    | 18       | 78 %  |       | 0 %  | 5     | 22 %  | 23    | 100 % |
|                     |             | 91207    | 1        | 33 %  |       | 0 %  | 2     | 67 %  | 3     | 100 % |
|                     |             | 91208    | 4        | 80 %  |       | 0 %  | 1     | 20 %  | 5     | 100 % |
|                     |             | 91209    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
| 91214               | 3           | 100 %    |          | 0 %   |       | 0 %  | 3     | 100 % |       |       |
| 91301               | 2           | 100 %    |          | 0 %   |       | 0 %  | 2     | 100 % |       |       |
| 91302               | 5           | 56 %     |          | 0 %   |       | 44 % | 4     | 9     | 100 % |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 91303    | 15       | 43 %  |       | 0 %  | 20    | 57 %  | 35    | 100 % |
|                     |             | 91304    | 37       | 60 %  |       | 0 %  | 25    | 40 %  | 62    | 100 % |
|                     |             | 91306    | 49       | 62 %  |       | 0 %  | 30    | 38 %  | 79    | 100 % |
|                     |             | 91307    | 11       | 92 %  |       | 0 %  | 1     | 8 %   | 12    | 100 % |
|                     |             | 91309    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91311    | 24       | 59 %  |       | 0 %  | 17    | 41 %  | 41    | 100 % |
|                     |             | 91316    | 9        | 56 %  |       | 0 %  | 7     | 44 %  | 16    | 100 % |
|                     |             | 91321    | 37       | 70 %  |       | 0 %  | 16    | 30 %  | 53    | 100 % |
|                     |             | 91324    | 19       | 68 %  |       | 0 %  | 9     | 32 %  | 28    | 100 % |
|                     |             | 91325    | 22       | 65 %  |       | 0 %  | 12    | 35 %  | 34    | 100 % |
|                     |             | 91326    | 5        | 71 %  |       | 0 %  | 2     | 29 %  | 7     | 100 % |
|                     |             | 91331    | 145      | 63 %  |       | 0 %  | 86    | 37 %  | 231   | 100 % |
|                     |             | 91335    | 63       | 59 %  |       | 0 %  | 44    | 41 %  | 107   | 100 % |
|                     |             | 91337    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91340    | 48       | 67 %  |       | 0 %  | 24    | 33 %  | 72    | 100 % |
|                     |             | 91342    | 102      | 66 %  |       | 0 %  | 53    | 34 %  | 155   | 100 % |
|                     |             | 91343    | 50       | 46 %  |       | 0 %  | 58    | 54 %  | 108   | 100 % |
|                     |             | 91344    | 18       | 55 %  |       | 0 %  | 15    | 45 %  | 33    | 100 % |
|                     |             | 91345    | 10       | 53 %  |       | 0 %  | 9     | 47 %  | 19    | 100 % |
|                     |             | 91350    | 6        | 60 %  |       | 0 %  | 4     | 40 %  | 10    | 100 % |
| 91351               | 29          | 58 %     |          | 0 %   | 21    | 42 % | 50    | 100 % |       |       |
| 91352               | 66          | 65 %     |          | 0 %   | 36    | 35 % | 102   | 100 % |       |       |
| 91354               | 2           | 29 %     |          | 0 %   | 5     | 71 % | 7     | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 91355    | 12       | 71 %  |       | 0 %  | 5     | 29 %  | 17    | 100 % |
|                     |             | 91356    | 10       | 56 %  |       | 0 %  | 8     | 44 %  | 18    | 100 % |
|                     |             | 91360    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 91364    | 4        | 36 %  |       | 0 %  | 7     | 64 %  | 11    | 100 % |
|                     |             | 91367    | 17       | 77 %  |       | 0 %  | 5     | 23 %  | 22    | 100 % |
|                     |             | 91380    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 91381    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91384    | 8        | 67 %  |       | 0 %  | 4     | 33 %  | 12    | 100 % |
|                     |             | 91387    | 28       | 78 %  |       | 0 %  | 8     | 22 %  | 36    | 100 % |
|                     |             | 91390    | 11       | 85 %  |       | 0 %  | 2     | 15 %  | 13    | 100 % |
|                     |             | 91393    | 8        | 100 % |       | 0 %  |       | 0 %   | 8     | 100 % |
|                     |             | 91401    | 32       | 63 %  |       | 0 %  | 19    | 37 %  | 51    | 100 % |
|                     |             | 91402    | 90       | 57 %  |       | 0 %  | 68    | 43 %  | 158   | 100 % |
|                     |             | 91403    | 4        | 80 %  |       | 0 %  | 1     | 20 %  | 5     | 100 % |
|                     |             | 91405    | 63       | 59 %  |       | 0 %  | 43    | 41 %  | 106   | 100 % |
|                     |             | 91406    | 43       | 53 %  |       | 0 %  | 38    | 47 %  | 81    | 100 % |
|                     |             | 91411    | 29       | 69 %  |       | 0 %  | 13    | 31 %  | 42    | 100 % |
|                     |             | 91423    | 4        | 50 %  |       | 0 %  | 4     | 50 %  | 8     | 100 % |
|                     |             | 91436    | 5        | 100 % |       | 0 %  |       | 0 %   | 5     | 100 % |
|                     |             | 91501    | 5        | 63 %  |       | 0 %  | 3     | 38 %  | 8     | 100 % |
| 91502               | 5           | 56 %     |          | 0 %   | 4     | 44 % | 9     | 100 % |       |       |
| 91504               | 6           | 86 %     |          | 0 %   | 1     | 14 % | 7     | 100 % |       |       |
| 91505               | 8           | 62 %     |          | 0 %   | 5     | 38 % | 13    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 91506    | 5        | 71 %  |       | 0 %  | 2     | 29 %  | 7     | 100 % |
|                     |             | 91601    | 30       | 68 %  |       | 0 %  | 14    | 32 %  | 44    | 100 % |
|                     |             | 91602    | 3        | 60 %  |       | 0 %  | 2     | 40 %  | 5     | 100 % |
|                     |             | 91604    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
|                     |             | 91605    | 73       | 62 %  |       | 0 %  | 44    | 38 %  | 117   | 100 % |
|                     |             | 91606    | 67       | 71 %  |       | 0 %  | 28    | 29 %  | 95    | 100 % |
|                     |             | 91607    | 11       | 61 %  |       | 0 %  | 7     | 39 %  | 18    | 100 % |
|                     |             | 91701    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91702    | 50       | 61 %  |       | 0 %  | 32    | 39 %  | 82    | 100 % |
|                     |             | 91706    | 89       | 56 %  |       | 0 %  | 69    | 44 %  | 158   | 100 % |
|                     |             | 91709    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 91711    | 7        | 64 %  |       | 0 %  | 4     | 36 %  | 11    | 100 % |
|                     |             | 91722    | 24       | 75 %  |       | 0 %  | 8     | 25 %  | 32    | 100 % |
|                     |             | 91723    | 24       | 80 %  |       | 0 %  | 6     | 20 %  | 30    | 100 % |
|                     |             | 91724    | 22       | 67 %  |       | 0 %  | 11    | 33 %  | 33    | 100 % |
|                     |             | 91730    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 91731    | 41       | 51 %  |       | 0 %  | 39    | 49 %  | 80    | 100 % |
|                     |             | 91732    | 63       | 47 %  |       | 0 %  | 71    | 53 %  | 134   | 100 % |
|                     |             | 91733    | 58       | 57 %  |       | 0 %  | 44    | 43 %  | 102   | 100 % |
|                     |             | 91740    | 5        | 50 %  |       | 0 %  | 5     | 50 %  | 10    | 100 % |
| 91741               | 6           | 86 %     |          | 0 %   | 1     | 14 % | 7     | 100 % |       |       |
| 91744               | 66          | 50 %     |          | 0 %   | 65    | 50 % | 131   | 100 % |       |       |
| 91745               | 25          | 66 %     |          | 0 %   | 13    | 34 % | 38    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 91746    | 19       | 44 %  |       | 0 %  | 24    | 56 %  | 43    | 100 % |
|                     |             | 91748    | 31       | 60 %  |       | 0 %  | 21    | 40 %  | 52    | 100 % |
|                     |             | 91750    | 13       | 76 %  |       | 0 %  | 4     | 24 %  | 17    | 100 % |
|                     |             | 91754    | 33       | 85 %  |       | 0 %  | 6     | 15 %  | 39    | 100 % |
|                     |             | 91755    | 22       | 79 %  |       | 0 %  | 6     | 21 %  | 28    | 100 % |
|                     |             | 91761    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91764    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91765    | 23       | 88 %  |       | 0 %  | 3     | 12 %  | 26    | 100 % |
|                     |             | 91766    | 104      | 55 %  |       | 0 %  | 85    | 45 %  | 189   | 100 % |
|                     |             | 91767    | 66       | 62 %  |       | 0 %  | 40    | 38 %  | 106   | 100 % |
|                     |             | 91768    | 62       | 60 %  |       | 0 %  | 42    | 40 %  | 104   | 100 % |
|                     |             | 91770    | 34       | 65 %  |       | 0 %  | 18    | 35 %  | 52    | 100 % |
|                     |             | 91773    | 8        | 57 %  |       | 0 %  | 6     | 43 %  | 14    | 100 % |
|                     |             | 91775    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 91776    | 33       | 67 %  |       | 0 %  | 16    | 33 %  | 49    | 100 % |
|                     |             | 91780    | 13       | 59 %  |       | 0 %  | 9     | 41 %  | 22    | 100 % |
|                     |             | 91786    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91789    | 9        | 82 %  |       | 0 %  | 2     | 18 %  | 11    | 100 % |
|                     |             | 91790    | 28       | 52 %  |       | 0 %  | 26    | 48 %  | 54    | 100 % |
|                     |             | 91791    | 15       | 68 %  |       | 0 %  | 7     | 32 %  | 22    | 100 % |
| 91792               | 17          | 63 %     |          | 0 %   | 10    | 37 % | 27    | 100 % |       |       |
| 91801               | 40          | 75 %     |          | 0 %   | 13    | 25 % | 53    | 100 % |       |       |
| 91803               | 13          | 52 %     |          | 0 %   | 12    | 48 % | 25    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type<br>Transaction SubType<br>Plan Type                      County Name                      Zip Code |             |       | Defaults |       |       |       |       |       | Total |       |
|---|-------------|-------|----------|-------|-------|-------|-------|-------|-------|-------|
|   |             |       | A        |       | E     |       | P     |       | Count | Pct   |
|   |             |       | Count    | Pct   | Count | Pct   | Count | Pct   |       |       |
| Medical   | LOS ANGELES | 92021 |          | 0 %   |       | 0 %   | 1     | 100 % | 1     | 100 % |
|   |             | 92069 |          | 0 %   |       | 0 %   | 1     | 100 % | 1     | 100 % |
|   |             | 92308 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 92311 | 2        | 100 % |       | 0 %   |       | 0 %   | 2     | 100 % |
|   |             | 92344 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 92345 | 4        | 100 % |       | 0 %   |       | 0 %   | 4     | 100 % |
|   |             | 92374 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 92392 | 5        | 100 % |       | 0 %   |       | 0 %   | 5     | 100 % |
|   |             | 92553 | 5        | 100 % |       | 0 %   |       | 0 %   | 5     | 100 % |
|   |             | 92704 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 92705 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 92841 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 93021 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 93306 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 93307 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 93505 | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|   |             | 93510 | 4        | 40 %  |       | 0 %   | 6     | 60 %  | 10    | 100 % |
|   |             | 93534 | 58       | 57 %  |       | 0 %   | 43    | 43 %  | 101   | 100 % |
|   |             | 93535 | 156      | 55 %  |       | 0 %   | 126   | 45 %  | 282   | 100 % |
|   |             | 93536 | 48       | 60 %  |       | 0 %   | 32    | 40 %  | 80    | 100 % |
| 93543   | 24          | 65 %  |          | 0 %   | 13    | 35 %  | 37    | 100 % |       |       |
| 93544   |             | 0 %   |          | 0 %   | 1     | 100 % | 1     | 100 % |       |       |
| 93550   | 121         | 52 %  |          | 0 %   | 110   | 48 %  | 231   | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |     |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-----|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |     | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |
| Medical             | LOS ANGELES | 93551    | 19       | 59 %  |       | 0 % | 13    | 41 %  | 32    | 100 % |
|                     |             | 93552    | 61       | 62 %  |       | 0 % | 38    | 38 %  | 99    | 100 % |
|                     |             | 93560    | 6        | 100 % |       | 0 % |       | 0 %   | 6     | 100 % |
|                     |             | 93591    | 18       | 82 %  |       | 0 % | 4     | 18 %  | 22    | 100 % |
|                     |             | 94086    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 94587    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 95351    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 98038    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 98203    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|                     |             | 98233    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     | MADERA      | 93307    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 93601    | 5        | 100 % |       | 0 % |       | 0 %   | 5     | 100 % |
|                     |             | 93610    | 24       | 83 %  |       | 0 % | 5     | 17 %  | 29    | 100 % |
|                     |             | 93614    | 7        | 64 %  |       | 0 % | 4     | 36 %  | 11    | 100 % |
|                     |             | 93636    | 2        | 33 %  |       | 0 % | 4     | 67 %  | 6     | 100 % |
|                     |             | 93637    | 50       | 60 %  |       | 0 % | 34    | 40 %  | 84    | 100 % |
|                     |             | 93638    | 62       | 58 %  |       | 0 % | 45    | 42 %  | 107   | 100 % |
|                     |             | 93639    | 9        | 75 %  |       | 0 % | 3     | 25 %  | 12    | 100 % |
|                     |             | 93643    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 93644    | 3        | 43 %  |       | 0 % | 4     | 57 %  | 7     | 100 % |
|                     |             | 93703    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |             | 93710    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
| 93723               | 4           | 100 %    |          | 0 %   |       | 0 % | 4     | 100 % |       |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type<br>Transaction SubType<br>Plan Type                      County Name                      Zip Code |           |       | Defaults |       |       |     |       |       | Total |       |
|---|-----------|-------|----------|-------|-------|-----|-------|-------|-------|-------|
|   |           |       | A        |       | E     |     | P     |       | Count | Pct   |
|   |           |       | Count    | Pct   | Count | Pct | Count | Pct   |       |       |
| Medical   | MADERA    | 98901 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   | RIVERSIDE | 74112 |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|   |           | 83605 | 2        | 100 % |       | 0 % |       | 0 %   | 2     | 100 % |
|   |           | 90008 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 90242 | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |
|   |           | 91343 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 91752 | 37       | 69 %  |       | 0 % | 17    | 31 %  | 54    | 100 % |
|   |           | 91764 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 92025 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 92173 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 92201 | 93       | 54 %  |       | 0 % | 78    | 46 %  | 171   | 100 % |
|   |           | 92202 |          | 0 %   |       | 0 % | 2     | 100 % | 2     | 100 % |
|   |           | 92203 | 19       | 76 %  |       | 0 % | 6     | 24 %  | 25    | 100 % |
|   |           | 92210 | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|   |           | 92211 | 11       | 65 %  |       | 0 % | 6     | 35 %  | 17    | 100 % |
|   |           | 92220 | 42       | 56 %  |       | 0 % | 33    | 44 %  | 75    | 100 % |
|   |           | 92223 | 52       | 65 %  |       | 0 % | 28    | 35 %  | 80    | 100 % |
|   |           | 92230 | 8        | 89 %  |       | 0 % | 1     | 11 %  | 9     | 100 % |
|   |           | 92234 | 78       | 68 %  |       | 0 % | 36    | 32 %  | 114   | 100 % |
|   |           | 92236 | 90       | 62 %  |       | 0 % | 55    | 38 %  | 145   | 100 % |
|   | 92240     | 99    | 66 %     |       | 0 %   | 51  | 34 %  | 150   | 100 % |       |
|   | 92241     | 15    | 65 %     |       | 0 %   | 8   | 35 %  | 23    | 100 % |       |
|   | 92253     | 27    | 73 %     |       | 0 %   | 10  | 27 %  | 37    | 100 % |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | RIVERSIDE   | 92254    | 30       | 55 %  |       | 0 %  | 25    | 45 %  | 55    | 100 % |
|                     |             | 92258    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |             | 92260    | 13       | 52 %  |       | 0 %  | 12    | 48 %  | 25    | 100 % |
|                     |             | 92262    | 36       | 69 %  |       | 0 %  | 16    | 31 %  | 52    | 100 % |
|                     |             | 92264    | 9        | 82 %  |       | 0 %  | 2     | 18 %  | 11    | 100 % |
|                     |             | 92270    | 4        | 57 %  |       | 0 %  | 3     | 43 %  | 7     | 100 % |
|                     |             | 92274    | 60       | 74 %  |       | 0 %  | 21    | 26 %  | 81    | 100 % |
|                     |             | 92276    | 7        | 47 %  |       | 0 %  | 8     | 53 %  | 15    | 100 % |
|                     |             | 92282    | 1        | 20 %  |       | 0 %  | 4     | 80 %  | 5     | 100 % |
|                     |             | 92311    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92320    |          | 0 %   |       | 0 %  | 4     | 100 % | 4     | 100 % |
|                     |             | 92324    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92335    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92345    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92346    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 92369    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92382    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 92501    | 32       | 70 %  |       | 0 %  | 14    | 30 %  | 46    | 100 % |
|                     |             | 92502    | 7        | 88 %  |       | 0 %  | 1     | 13 %  | 8     | 100 % |
|                     |             | 92503    | 133      | 74 %  |       | 0 %  | 47    | 26 %  | 180   | 100 % |
| 92504               | 71          | 73 %     |          | 0 %   | 26    | 27 % | 97    | 100 % |       |       |
| 92505               | 80          | 66 %     |          | 0 %   | 41    | 34 % | 121   | 100 % |       |       |
| 92506               | 31          | 62 %     |          | 0 %   | 19    | 38 % | 50    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | RIVERSIDE   | 92507    | 78       | 66 %  |       | 0 %  | 41    | 34 %  | 119   | 100 % |
|                     |             | 92508    | 19       | 90 %  |       | 0 %  | 2     | 10 %  | 21    | 100 % |
|                     |             | 92509    | 121      | 67 %  |       | 0 %  | 59    | 33 %  | 180   | 100 % |
|                     |             | 92518    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 92530    | 97       | 69 %  |       | 0 %  | 43    | 31 %  | 140   | 100 % |
|                     |             | 92531    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
|                     |             | 92532    | 35       | 100 % |       | 0 %  |       | 0 %   | 35    | 100 % |
|                     |             | 92536    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |             | 92539    | 6        | 86 %  |       | 0 %  | 1     | 14 %  | 7     | 100 % |
|                     |             | 92543    | 67       | 61 %  |       | 0 %  | 42    | 39 %  | 109   | 100 % |
|                     |             | 92544    | 71       | 65 %  |       | 0 %  | 38    | 35 %  | 109   | 100 % |
|                     |             | 92545    | 55       | 79 %  |       | 0 %  | 15    | 21 %  | 70    | 100 % |
|                     |             | 92546    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 92548    | 11       | 69 %  |       | 0 %  | 5     | 31 %  | 16    | 100 % |
|                     |             | 92549    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 92551    | 52       | 63 %  |       | 0 %  | 30    | 37 %  | 82    | 100 % |
|                     |             | 92552    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |             | 92553    | 124      | 60 %  |       | 0 %  | 82    | 40 %  | 206   | 100 % |
|                     |             | 92555    | 34       | 64 %  |       | 0 %  | 19    | 36 %  | 53    | 100 % |
|                     |             | 92557    | 51       | 61 %  |       | 0 %  | 32    | 39 %  | 83    | 100 % |
| 92562               | 41          | 79 %     |          | 0 %   | 11    | 21 % | 52    | 100 % |       |       |
| 92563               | 40          | 77 %     |          | 0 %   | 12    | 23 % | 52    | 100 % |       |       |
| 92567               | 8           | 44 %     |          | 0 %   | 10    | 56 % | 18    | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | RIVERSIDE   | 92570    | 86       | 60 %  |       | 0 %  | 57    | 40 %  | 143   | 100 % |
|                     |             | 92571    | 96       | 66 %  |       | 0 %  | 49    | 34 %  | 145   | 100 % |
|                     |             | 92582    | 32       | 71 %  |       | 0 %  | 13    | 29 %  | 45    | 100 % |
|                     |             | 92583    | 60       | 73 %  |       | 0 %  | 22    | 27 %  | 82    | 100 % |
|                     |             | 92584    | 40       | 82 %  |       | 0 %  | 9     | 18 %  | 49    | 100 % |
|                     |             | 92585    | 18       | 72 %  |       | 0 %  | 7     | 28 %  | 25    | 100 % |
|                     |             | 92586    | 18       | 86 %  |       | 0 %  | 3     | 14 %  | 21    | 100 % |
|                     |             | 92587    | 13       | 62 %  |       | 0 %  | 8     | 38 %  | 21    | 100 % |
|                     |             | 92589    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92590    | 6        | 86 %  |       | 0 %  | 1     | 14 %  | 7     | 100 % |
|                     |             | 92591    | 27       | 66 %  |       | 0 %  | 14    | 34 %  | 41    | 100 % |
|                     |             | 92592    | 50       | 78 %  |       | 0 %  | 14    | 22 %  | 64    | 100 % |
|                     |             | 92595    | 31       | 82 %  |       | 0 %  | 7     | 18 %  | 38    | 100 % |
|                     |             | 92596    | 24       | 96 %  |       | 0 %  | 1     | 4 %   | 25    | 100 % |
|                     |             | 92860    | 18       | 82 %  |       | 0 %  | 4     | 18 %  | 22    | 100 % |
|                     |             | 92878    | 1        | 50 %  |       | 0 %  | 1     | 50 %  | 2     | 100 % |
|                     |             | 92879    | 56       | 80 %  |       | 0 %  | 14    | 20 %  | 70    | 100 % |
|                     |             | 92880    | 45       | 70 %  |       | 0 %  | 19    | 30 %  | 64    | 100 % |
|                     |             | 92881    | 8        | 57 %  |       | 0 %  | 6     | 43 %  | 14    | 100 % |
|                     |             | 92882    | 61       | 79 %  |       | 0 %  | 16    | 21 %  | 77    | 100 % |
| 92883               | 17          | 77 %     |          | 0 %   | 5     | 23 % | 22    | 100 % |       |       |
| 93534               |             | 0 %      |          | 0 %   |       | 2    | 100 % | 2     | 100 % |       |
| 97886               |             | 0 %      |          | 0 %   |       | 1    | 100 % | 1     | 100 % |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SACRAMENTO  | 90201    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 93705    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95020    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95202    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95206    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 95207    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 95237    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95376    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95608    | 74       | 84 %  |       | 0 %  | 14    | 16 %  | 88    | 100 % |
|                     |             | 95610    | 42       | 89 %  |       | 0 %  | 5     | 11 %  | 47    | 100 % |
|                     |             | 95621    | 55       | 82 %  |       | 0 %  | 12    | 18 %  | 67    | 100 % |
|                     |             | 95624    | 62       | 97 %  |       | 0 %  | 2     | 3 %   | 64    | 100 % |
|                     |             | 95626    | 10       | 100 % |       | 0 %  |       | 0 %   | 10    | 100 % |
|                     |             | 95628    | 32       | 84 %  |       | 0 %  | 6     | 16 %  | 38    | 100 % |
|                     |             | 95630    | 23       | 77 %  |       | 0 %  | 7     | 23 %  | 30    | 100 % |
|                     |             | 95632    | 52       | 83 %  |       | 0 %  | 11    | 17 %  | 63    | 100 % |
|                     |             | 95638    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95641    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |             | 95650    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95652    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
| 95655               | 11          | 100 %    |          | 0 %   |       | 0 %  | 11    | 100 % |       |       |
| 95660               | 79          | 87 %     |          | 0 %   | 12    | 13 % | 91    | 100 % |       |       |
| 95662               | 18          | 95 %     |          | 0 %   | 1     | 5 %  | 19    | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SACRAMENTO  | 95670    | 72       | 80 %  |       | 0 %  | 18    | 20 %  | 90    | 100 % |
|                     |             | 95673    | 27       | 90 %  |       | 0 %  | 3     | 10 %  | 30    | 100 % |
|                     |             | 95683    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 95690    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 95693    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 95742    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95757    | 24       | 83 %  |       | 0 %  | 5     | 17 %  | 29    | 100 % |
|                     |             | 95758    | 55       | 90 %  |       | 0 %  | 6     | 10 %  | 61    | 100 % |
|                     |             | 95759    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95811    | 7        | 78 %  |       | 0 %  | 2     | 22 %  | 9     | 100 % |
|                     |             | 95812    | 25       | 89 %  |       | 0 %  | 3     | 11 %  | 28    | 100 % |
|                     |             | 95814    | 14       | 100 % |       | 0 %  |       | 0 %   | 14    | 100 % |
|                     |             | 95815    | 73       | 85 %  |       | 0 %  | 13    | 15 %  | 86    | 100 % |
|                     |             | 95816    | 8        | 89 %  |       | 0 %  | 1     | 11 %  | 9     | 100 % |
|                     |             | 95817    | 30       | 83 %  |       | 0 %  | 6     | 17 %  | 36    | 100 % |
|                     |             | 95818    | 17       | 94 %  |       | 0 %  | 1     | 6 %   | 18    | 100 % |
|                     |             | 95819    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 95820    | 75       | 86 %  |       | 0 %  | 12    | 14 %  | 87    | 100 % |
|                     |             | 95821    | 61       | 91 %  |       | 0 %  | 6     | 9 %   | 67    | 100 % |
|                     |             | 95822    | 88       | 89 %  |       | 0 %  | 11    | 11 %  | 99    | 100 % |
| 95823               | 220         | 91 %     |          | 0 %   | 22    | 9 %  | 242   | 100 % |       |       |
| 95824               | 76          | 85 %     |          | 0 %   | 13    | 15 % | 89    | 100 % |       |       |
| 95825               | 57          | 97 %     |          | 0 %   | 2     | 3 %  | 59    | 100 % |       |       |

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| Transaction Type    |                |          | Defaults |       |       |     |       |       | Total |       |
|---------------------|----------------|----------|----------|-------|-------|-----|-------|-------|-------|-------|
| Transaction SubType |                |          | A        |       | E     |     | P     |       |       |       |
| Plan Type           | County Name    | Zip Code | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |
| Medical             | SACRAMENTO     | 95826    | 71       | 95 %  |       | 0 % | 4     | 5 %   | 75    | 100 % |
|                     |                | 95827    | 36       | 90 %  |       | 0 % | 4     | 10 %  | 40    | 100 % |
|                     |                | 95828    | 109      | 96 %  |       | 0 % | 5     | 4 %   | 114   | 100 % |
|                     |                | 95829    | 43       | 93 %  |       | 0 % | 3     | 7 %   | 46    | 100 % |
|                     |                | 95831    | 44       | 92 %  |       | 0 % | 4     | 8 %   | 48    | 100 % |
|                     |                | 95832    | 57       | 89 %  |       | 0 % | 7     | 11 %  | 64    | 100 % |
|                     |                | 95833    | 90       | 90 %  |       | 0 % | 10    | 10 %  | 100   | 100 % |
|                     |                | 95834    | 43       | 84 %  |       | 0 % | 8     | 16 %  | 51    | 100 % |
|                     |                | 95835    | 20       | 91 %  |       | 0 % | 2     | 9 %   | 22    | 100 % |
|                     |                | 95838    | 91       | 84 %  |       | 0 % | 17    | 16 %  | 108   | 100 % |
|                     |                | 95841    | 43       | 90 %  |       | 0 % | 5     | 10 %  | 48    | 100 % |
|                     |                | 95842    | 69       | 87 %  |       | 0 % | 10    | 13 %  | 79    | 100 % |
|                     |                | 95843    | 60       | 85 %  |       | 0 % | 11    | 15 %  | 71    | 100 % |
|                     |                | 95853    |          | 0 %   |       | 0 % | 2     | 100 % | 2     | 100 % |
|                     | 95864          | 16       | 100 %    |       | 0 %   |     | 0 %   | 16    | 100 % |       |
|                     | 95963          |          | 0 %      |       | 0 %   | 1   | 100 % | 1     | 100 % |       |
|                     | SAN BERNARDINO | 68111    | 5        | 100 % |       | 0 % |       | 0 %   | 5     | 100 % |
|                     |                | 77708    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|                     |                | 80504    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 85033    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 90004    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
| 90016               |                |          | 0 %      |       | 0 %   | 1   | 100 % | 1     | 100 % |       |
| 90255               |                |          | 0 %      |       | 0 %   | 1   | 100 % | 1     | 100 % |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |                |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|----------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |                |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name    | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SAN BERNARDINO | 91701    | 38       | 84 %  |       | 0 %  | 7     | 16 %  | 45    | 100 % |
|                     |                | 91708    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |                | 91709    | 20       | 51 %  |       | 0 %  | 19    | 49 %  | 39    | 100 % |
|                     |                | 91710    | 83       | 77 %  |       | 0 %  | 25    | 23 %  | 108   | 100 % |
|                     |                | 91730    | 49       | 64 %  |       | 0 %  | 28    | 36 %  | 77    | 100 % |
|                     |                | 91732    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |                | 91737    | 6        | 67 %  |       | 0 %  | 3     | 33 %  | 9     | 100 % |
|                     |                | 91739    | 17       | 63 %  |       | 0 %  | 10    | 37 %  | 27    | 100 % |
|                     |                | 91746    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |                | 91761    | 94       | 77 %  |       | 0 %  | 28    | 23 %  | 122   | 100 % |
|                     |                | 91762    | 77       | 62 %  |       | 0 %  | 47    | 38 %  | 124   | 100 % |
|                     |                | 91763    | 61       | 73 %  |       | 0 %  | 23    | 27 %  | 84    | 100 % |
|                     |                | 91764    | 93       | 60 %  |       | 0 %  | 62    | 40 %  | 155   | 100 % |
|                     |                | 91766    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |                | 91784    | 4        | 67 %  |       | 0 %  | 2     | 33 %  | 6     | 100 % |
|                     |                | 91786    | 58       | 65 %  |       | 0 %  | 31    | 35 %  | 89    | 100 % |
|                     |                | 92054    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |                | 92109    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |                | 92301    | 93       | 56 %  |       | 0 %  | 74    | 44 %  | 167   | 100 % |
|                     |                | 92307    | 48       | 58 %  |       | 0 %  | 35    | 42 %  | 83    | 100 % |
| 92308               | 42             | 66 %     |          | 0 %   | 22    | 34 % | 64    | 100 % |       |       |
| 92313               | 7              | 64 %     |          | 0 %   | 4     | 36 % | 11    | 100 % |       |       |
| 92316               | 52             | 66 %     |          | 0 %   | 27    | 34 % | 79    | 100 % |       |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |                |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|----------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |                |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name    | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | SAN BERNARDINO | 92324    | 129      | 66 %  |       | 0 %   | 66    | 34 %  | 195   | 100 % |
|                     |                | 92335    | 211      | 63 %  |       | 0 %   | 126   | 37 %  | 337   | 100 % |
|                     |                | 92336    | 79       | 63 %  |       | 0 %   | 47    | 37 %  | 126   | 100 % |
|                     |                | 92337    | 35       | 64 %  |       | 0 %   | 20    | 36 %  | 55    | 100 % |
|                     |                | 92344    | 35       | 74 %  |       | 0 %   | 12    | 26 %  | 47    | 100 % |
|                     |                | 92345    | 143      | 62 %  |       | 0 %   | 87    | 38 %  | 230   | 100 % |
|                     |                | 92346    | 71       | 66 %  |       | 0 %   | 36    | 34 %  | 107   | 100 % |
|                     |                | 92354    | 23       | 61 %  |       | 0 %   | 15    | 39 %  | 38    | 100 % |
|                     |                | 92359    | 19       | 76 %  |       | 0 %   | 6     | 24 %  | 25    | 100 % |
|                     |                | 92371    | 33       | 72 %  |       | 0 %   | 13    | 28 %  | 46    | 100 % |
|                     |                | 92372    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
|                     |                | 92373    | 30       | 75 %  |       | 0 %   | 10    | 25 %  | 40    | 100 % |
|                     |                | 92374    | 42       | 66 %  |       | 0 %   | 22    | 34 %  | 64    | 100 % |
|                     |                | 92376    | 172      | 67 %  |       | 0 %   | 83    | 33 %  | 255   | 100 % |
|                     |                | 92377    | 19       | 51 %  |       | 0 %   | 18    | 49 %  | 37    | 100 % |
|                     |                | 92392    | 117      | 61 %  |       | 0 %   | 74    | 39 %  | 191   | 100 % |
|                     |                | 92393    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |                | 92394    | 74       | 59 %  |       | 0 %   | 51    | 41 %  | 125   | 100 % |
|                     |                | 92395    | 70       | 57 %  |       | 0 %   | 53    | 43 %  | 123   | 100 % |
|                     |                | 92399    | 50       | 59 %  |       | 0 %   | 35    | 41 %  | 85    | 100 % |
| 92401               | 12             | 60 %     |          | 0 %   | 8     | 40 %  | 20    | 100 % |       |       |
| 92402               |                | 0 %      |          | 0 %   | 5     | 100 % | 5     | 100 % |       |       |
| 92404               | 124            | 61 %     |          | 0 %   | 80    | 39 %  | 204   | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |                |          | Defaults |       |       |     |       |       | Total |       |
|---------------------|----------------|----------|----------|-------|-------|-----|-------|-------|-------|-------|
| Transaction SubType |                |          | A        |       | E     |     | P     |       |       |       |
| Plan Type           | County Name    | Zip Code | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |
| Medical             | SAN BERNARDINO | 92405    | 60       | 57 %  |       | 0 % | 46    | 43 %  | 106   | 100 % |
|                     |                | 92406    | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |
|                     |                | 92407    | 83       | 63 %  |       | 0 % | 48    | 37 %  | 131   | 100 % |
|                     |                | 92408    | 38       | 68 %  |       | 0 % | 18    | 32 %  | 56    | 100 % |
|                     |                | 92410    | 112      | 54 %  |       | 0 % | 96    | 46 %  | 208   | 100 % |
|                     |                | 92411    | 87       | 67 %  |       | 0 % | 42    | 33 %  | 129   | 100 % |
|                     |                | 92415    | 38       | 78 %  |       | 0 % | 11    | 22 %  | 49    | 100 % |
|                     |                | 92501    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 92503    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 92509    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 92551    | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |
|                     |                | 92553    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 92555    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 92571    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     |                | 93536    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
|                     | 93706          | 3        | 100 %    |       | 0 %   |     | 0 %   | 3     | 100 % |       |
|                     | 95336          |          | 0 %      |       | 0 %   |     | 1     | 100 % | 1     | 100 % |
|                     | SAN DIEGO      | 91901    | 11       | 55 %  |       | 0 % | 9     | 45 %  | 20    | 100 % |
|                     |                | 91902    | 13       | 93 %  |       | 0 % | 1     | 7 %   | 14    | 100 % |
|                     |                | 91903    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
|                     |                | 91905    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |
| 91906               |                | 1        | 17 %     |       | 0 %   | 5   | 83 %  | 6     | 100 % |       |
| 91910               |                | 62       | 63 %     |       | 0 %   | 36  | 37 %  | 98    | 100 % |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SAN DIEGO   | 91911    | 107      | 57 %  |       | 0 %  | 80    | 43 %  | 187   | 100 % |
|                     |             | 91912    | 8        | 89 %  |       | 0 %  | 1     | 11 %  | 9     | 100 % |
|                     |             | 91913    | 28       | 68 %  |       | 0 %  | 13    | 32 %  | 41    | 100 % |
|                     |             | 91914    | 3        | 60 %  |       | 0 %  | 2     | 40 %  | 5     | 100 % |
|                     |             | 91915    | 7        | 44 %  |       | 0 %  | 9     | 56 %  | 16    | 100 % |
|                     |             | 91916    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 91917    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 91931    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |             | 91932    | 30       | 49 %  |       | 0 %  | 31    | 51 %  | 61    | 100 % |
|                     |             | 91935    | 6        | 67 %  |       | 0 %  | 3     | 33 %  | 9     | 100 % |
|                     |             | 91941    | 29       | 59 %  |       | 0 %  | 20    | 41 %  | 49    | 100 % |
|                     |             | 91942    | 30       | 75 %  |       | 0 %  | 10    | 25 %  | 40    | 100 % |
|                     |             | 91945    | 30       | 61 %  |       | 0 %  | 19    | 39 %  | 49    | 100 % |
|                     |             | 91946    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 91950    | 77       | 58 %  |       | 0 %  | 55    | 42 %  | 132   | 100 % |
|                     |             | 91963    | 6        | 100 % |       | 0 %  |       | 0 %   | 6     | 100 % |
|                     |             | 91977    | 68       | 66 %  |       | 0 %  | 35    | 34 %  | 103   | 100 % |
|                     |             | 91978    | 6        | 86 %  |       | 0 %  | 1     | 14 %  | 7     | 100 % |
|                     |             | 91980    | 9        | 100 % |       | 0 %  |       | 0 %   | 9     | 100 % |
|                     |             | 92003    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
| 92004               | 2           | 33 %     |          | 0 %   | 4     | 67 % | 6     | 100 % |       |       |
| 92007               | 5           | 100 %    |          | 0 %   |       | 0 %  | 5     | 100 % |       |       |
| 92008               | 16          | 84 %     |          | 0 %   | 3     | 16 % | 19    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SAN DIEGO   | 92009    | 11       | 69 %  |       | 0 %  | 5     | 31 %  | 16    | 100 % |
|                     |             | 92010    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92011    | 6        | 67 %  |       | 0 %  | 3     | 33 %  | 9     | 100 % |
|                     |             | 92014    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92019    | 29       | 62 %  |       | 0 %  | 18    | 38 %  | 47    | 100 % |
|                     |             | 92020    | 108      | 65 %  |       | 0 %  | 57    | 35 %  | 165   | 100 % |
|                     |             | 92021    | 120      | 70 %  |       | 0 %  | 51    | 30 %  | 171   | 100 % |
|                     |             | 92022    | 5        | 100 % |       | 0 %  |       | 0 %   | 5     | 100 % |
|                     |             | 92023    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 92024    | 15       | 79 %  |       | 0 %  | 4     | 21 %  | 19    | 100 % |
|                     |             | 92025    | 86       | 59 %  |       | 0 %  | 59    | 41 %  | 145   | 100 % |
|                     |             | 92026    | 46       | 61 %  |       | 0 %  | 30    | 39 %  | 76    | 100 % |
|                     |             | 92027    | 75       | 64 %  |       | 0 %  | 43    | 36 %  | 118   | 100 % |
|                     |             | 92028    | 47       | 68 %  |       | 0 %  | 22    | 32 %  | 69    | 100 % |
|                     |             | 92029    | 4        | 36 %  |       | 0 %  | 7     | 64 %  | 11    | 100 % |
|                     |             | 92036    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |             | 92037    | 5        | 83 %  |       | 0 %  | 1     | 17 %  | 6     | 100 % |
|                     |             | 92040    | 47       | 72 %  |       | 0 %  | 18    | 28 %  | 65    | 100 % |
|                     |             | 92051    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92052    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
| 92054               | 71          | 75 %     |          | 0 %   | 24    | 25 % | 95    | 100 % |       |       |
| 92056               | 35          | 67 %     |          | 0 %   | 17    | 33 % | 52    | 100 % |       |       |
| 92057               | 39          | 62 %     |          | 0 %   | 24    | 38 % | 63    | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SAN DIEGO   | 92058    | 38       | 64 %  |       | 0 %  | 21    | 36 %  | 59    | 100 % |
|                     |             | 92059    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 92061    | 4        | 80 %  |       | 0 %  | 1     | 20 %  | 5     | 100 % |
|                     |             | 92064    | 16       | 67 %  |       | 0 %  | 8     | 33 %  | 24    | 100 % |
|                     |             | 92065    | 43       | 69 %  |       | 0 %  | 19    | 31 %  | 62    | 100 % |
|                     |             | 92069    | 48       | 67 %  |       | 0 %  | 24    | 33 %  | 72    | 100 % |
|                     |             | 92071    | 37       | 77 %  |       | 0 %  | 11    | 23 %  | 48    | 100 % |
|                     |             | 92072    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92075    | 8        | 80 %  |       | 0 %  | 2     | 20 %  | 10    | 100 % |
|                     |             | 92078    | 16       | 53 %  |       | 0 %  | 14    | 47 %  | 30    | 100 % |
|                     |             | 92079    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92081    | 28       | 82 %  |       | 0 %  | 6     | 18 %  | 34    | 100 % |
|                     |             | 92082    | 17       | 77 %  |       | 0 %  | 5     | 23 %  | 22    | 100 % |
|                     |             | 92083    | 46       | 58 %  |       | 0 %  | 33    | 42 %  | 79    | 100 % |
|                     |             | 92084    | 45       | 60 %  |       | 0 %  | 30    | 40 %  | 75    | 100 % |
|                     |             | 92086    | 3        | 75 %  |       | 0 %  | 1     | 25 %  | 4     | 100 % |
|                     |             | 92088    | 2        | 67 %  |       | 0 %  | 1     | 33 %  | 3     | 100 % |
|                     |             | 92101    | 34       | 76 %  |       | 0 %  | 11    | 24 %  | 45    | 100 % |
|                     |             | 92102    | 107      | 66 %  |       | 0 %  | 56    | 34 %  | 163   | 100 % |
|                     |             | 92103    | 8        | 57 %  |       | 0 %  | 6     | 43 %  | 14    | 100 % |
| 92104               | 36          | 62 %     |          | 0 %   | 22    | 38 % | 58    | 100 % |       |       |
| 92105               | 153         | 59 %     |          | 0 %   | 105   | 41 % | 258   | 100 % |       |       |
| 92106               | 3           | 60 %     |          | 0 %   | 2     | 40 % | 5     | 100 % |       |       |

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| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SAN DIEGO   | 92107    | 12       | 86 %  |       | 0 %  | 2     | 14 %  | 14    | 100 % |
|                     |             | 92108    | 8        | 100 % |       | 0 %  |       | 0 %   | 8     | 100 % |
|                     |             | 92109    | 22       | 92 %  |       | 0 %  | 2     | 8 %   | 24    | 100 % |
|                     |             | 92110    | 5        | 56 %  |       | 0 %  | 4     | 44 %  | 9     | 100 % |
|                     |             | 92111    | 34       | 56 %  |       | 0 %  | 27    | 44 %  | 61    | 100 % |
|                     |             | 92112    | 4        | 80 %  |       | 0 %  | 1     | 20 %  | 5     | 100 % |
|                     |             | 92113    | 122      | 58 %  |       | 0 %  | 88    | 42 %  | 210   | 100 % |
|                     |             | 92114    | 109      | 61 %  |       | 0 %  | 70    | 39 %  | 179   | 100 % |
|                     |             | 92115    | 65       | 67 %  |       | 0 %  | 32    | 33 %  | 97    | 100 % |
|                     |             | 92116    | 26       | 79 %  |       | 0 %  | 7     | 21 %  | 33    | 100 % |
|                     |             | 92117    | 33       | 70 %  |       | 0 %  | 14    | 30 %  | 47    | 100 % |
|                     |             | 92118    | 2        | 50 %  |       | 0 %  | 2     | 50 %  | 4     | 100 % |
|                     |             | 92119    | 15       | 71 %  |       | 0 %  | 6     | 29 %  | 21    | 100 % |
|                     |             | 92120    | 8        | 62 %  |       | 0 %  | 5     | 38 %  | 13    | 100 % |
|                     |             | 92121    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 92122    | 8        | 80 %  |       | 0 %  | 2     | 20 %  | 10    | 100 % |
|                     |             | 92123    | 12       | 63 %  |       | 0 %  | 7     | 37 %  | 19    | 100 % |
|                     |             | 92124    | 13       | 72 %  |       | 0 %  | 5     | 28 %  | 18    | 100 % |
|                     |             | 92126    | 26       | 63 %  |       | 0 %  | 15    | 37 %  | 41    | 100 % |
|                     |             | 92127    | 7        | 54 %  |       | 0 %  | 6     | 46 %  | 13    | 100 % |
| 92128               | 6           | 86 %     |          | 0 %   | 1     | 14 % | 7     | 100 % |       |       |
| 92129               | 16          | 80 %     |          | 0 %   | 4     | 20 % | 20    | 100 % |       |       |
| 92130               | 16          | 84 %     |          | 0 %   | 3     | 16 % | 19    | 100 % |       |       |

Legend:=-

A = Auto Assign Members who made no choice that were assigned by algorithm (does not include those who defaulted by continuity of care)=

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |               | Defaults |       |       |     |       |       | Total |       |       |
|---------------------|-------------|---------------|----------|-------|-------|-----|-------|-------|-------|-------|-------|
| Transaction SubType |             |               | A        |       | E     |     | P     |       |       |       |       |
| Plan Type           | County Name | Zip Code      | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |       |
| Medical             | SAN DIEGO   | 92131         | 4        | 50 %  |       | 0 % | 4     | 50 %  | 8     | 100 % |       |
|                     |             | 92138         | 2        | 100 % |       | 0 % |       | 0 %   | 2     | 100 % |       |
|                     |             | 92139         | 43       | 73 %  |       | 0 % | 16    | 27 %  | 59    | 100 % |       |
|                     |             | 92142         | 5        | 83 %  |       | 0 % | 1     | 17 %  | 6     | 100 % |       |
|                     |             | 92154         | 100      | 62 %  |       | 0 % | 61    | 38 %  | 161   | 100 % |       |
|                     |             | 92170         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92171         | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |       |
|                     |             | 92173         | 60       | 56 %  |       | 0 % | 47    | 44 %  | 107   | 100 % |       |
|                     |             | 92174         | 3        | 100 % |       | 0 % |       | 0 %   | 3     | 100 % |       |
|                     |             | 92178         |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |       |
|                     |             | 92336         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92354         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92363         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92543         |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |       |
|                     |             | 92545         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92563         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     |             | 92583         | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |       |
|                     | 97838       |               | 0 %      |       | 0 %   | 1   | 100 % | 1     | 100 % |       |       |
|                     |             | SAN FRANCISCO | 94102    | 27    | 77 %  |     | 0 %   | 8     | 23 %  | 35    | 100 % |
|                     |             |               | 94103    | 27    | 73 %  |     | 0 %   | 10    | 27 %  | 37    | 100 % |
|                     | 94107       |               | 5        | 28 %  |       | 0 % | 13    | 72 %  | 18    | 100 % |       |
|                     | 94108       |               | 15       | 65 %  |       | 0 % | 8     | 35 %  | 23    | 100 % |       |
|                     | 94109       |               | 19       | 73 %  |       | 0 % | 7     | 27 %  | 26    | 100 % |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |               |          | Defaults |       |       |     |       |       | Total |       |
|---------------------|---------------|----------|----------|-------|-------|-----|-------|-------|-------|-------|
| Transaction SubType |               |          | A        |       | E     |     | P     |       |       |       |
| Plan Type           | County Name   | Zip Code | Count    | Pct   | Count | Pct | Count | Pct   | Count | Pct   |
| Medical             | SAN FRANCISCO | 94110    | 35       | 61 %  |       | 0 % | 22    | 39 %  | 57    | 100 % |
|                     |               | 94112    | 65       | 68 %  |       | 0 % | 30    | 32 %  | 95    | 100 % |
|                     |               | 94114    | 5        | 100 % |       | 0 % |       | 0 %   | 5     | 100 % |
|                     |               | 94115    | 22       | 76 %  |       | 0 % | 7     | 24 %  | 29    | 100 % |
|                     |               | 94116    | 13       | 54 %  |       | 0 % | 11    | 46 %  | 24    | 100 % |
|                     |               | 94117    | 13       | 81 %  |       | 0 % | 3     | 19 %  | 16    | 100 % |
|                     |               | 94118    | 4        | 50 %  |       | 0 % | 4     | 50 %  | 8     | 100 % |
|                     |               | 94121    | 12       | 57 %  |       | 0 % | 9     | 43 %  | 21    | 100 % |
|                     |               | 94122    | 18       | 78 %  |       | 0 % | 5     | 22 %  | 23    | 100 % |
|                     |               | 94123    | 2        | 100 % |       | 0 % |       | 0 %   | 2     | 100 % |
|                     |               | 94124    | 81       | 65 %  |       | 0 % | 44    | 35 %  | 125   | 100 % |
|                     |               | 94127    | 2        | 100 % |       | 0 % |       | 0 %   | 2     | 100 % |
|                     |               | 94129    | 1        | 33 %  |       | 0 % | 2     | 67 %  | 3     | 100 % |
|                     |               | 94130    | 16       | 73 %  |       | 0 % | 6     | 27 %  | 22    | 100 % |
|                     |               | 94131    | 9        | 90 %  |       | 0 % | 1     | 10 %  | 10    | 100 % |
|                     |               | 94132    | 12       | 67 %  |       | 0 % | 6     | 33 %  | 18    | 100 % |
|                     |               | 94133    | 23       | 85 %  |       | 0 % | 4     | 15 %  | 27    | 100 % |
|                     |               | 94134    | 25       | 48 %  |       | 0 % | 27    | 52 %  | 52    | 100 % |
|                     |               | 94142    | 15       | 83 %  |       | 0 % | 3     | 17 %  | 18    | 100 % |
|                     |               | 94143    | 1        | 100 % |       | 0 % |       | 0 %   | 1     | 100 % |
| 94158               |               | 0 %      |          | 0 %   |       | 0 % | 2     | 100 % | 2     | 100 % |
| 94603               | 3             | 100 %    |          | 0 %   |       | 0 % | 3     | 100 % | 3     | 100 % |
| 95348               | 1             | 100 %    |          | 0 %   |       | 0 % | 1     | 100 % | 1     | 100 % |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | SAN JOAQUIN | 93728    |          | 0 %   |       | 0 %   | 1     | 100 % | 1     | 100 % |
|                     |             | 94538    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 94541    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 94551    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 94571    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 94605    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 95035    |          | 0 %   | 2     | 100 % |       | 0 %   | 2     | 100 % |
|                     |             | 95201    |          | 0 %   | 4     | 100 % |       | 0 %   | 4     | 100 % |
|                     |             | 95202    | 27       | 8 %   | 308   | 90 %  | 7     | 2 %   | 342   | 100 % |
|                     |             | 95203    | 38       | 8 %   | 442   | 88 %  | 23    | 5 %   | 503   | 100 % |
|                     |             | 95204    | 42       | 7 %   | 545   | 90 %  | 20    | 3 %   | 607   | 100 % |
|                     |             | 95205    | 105      | 7 %   | 1,270 | 90 %  | 34    | 2 %   | 1,409 | 100 % |
|                     |             | 95206    | 139      | 7 %   | 1,831 | 90 %  | 56    | 3 %   | 2,026 | 100 % |
|                     |             | 95207    | 87       | 8 %   | 1,031 | 90 %  | 31    | 3 %   | 1,149 | 100 % |
|                     |             | 95208    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 95209    | 57       | 9 %   | 566   | 89 %  | 13    | 2 %   | 636   | 100 % |
|                     |             | 95210    | 92       | 8 %   | 1,060 | 89 %  | 33    | 3 %   | 1,185 | 100 % |
|                     |             | 95212    | 30       | 8 %   | 339   | 88 %  | 16    | 4 %   | 385   | 100 % |
|                     |             | 95215    | 42       | 8 %   | 490   | 89 %  | 20    | 4 %   | 552   | 100 % |
|                     |             | 95219    | 23       | 10 %  | 198   | 88 %  | 5     | 2 %   | 226   | 100 % |
| 95220               | 14          | 18 %     | 62       | 81 %  | 1     | 1 %   | 77    | 100 % |       |       |
| 95227               | 1           | 8 %      | 12       | 92 %  |       | 0 %   | 13    | 100 % |       |       |
| 95230               |             | 0 %      | 7        | 100 % |       | 0 %   | 7     | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | SAN JOAQUIN | 95231    | 15       | 18 %  | 64    | 76 %  | 5     | 6 %   | 84    | 100 % |
|                     |             | 95234    |          | 0 %   | 7     | 100 % |       | 0 %   | 7     | 100 % |
|                     |             | 95236    | 7        | 27 %  | 18    | 69 %  | 1     | 4 %   | 26    | 100 % |
|                     |             | 95237    |          | 0 %   | 42    | 100 % |       | 0 %   | 42    | 100 % |
|                     |             | 95240    | 67       | 6 %   | 976   | 90 %  | 39    | 4 %   | 1,082 | 100 % |
|                     |             | 95242    | 23       | 11 %  | 175   | 83 %  | 13    | 6 %   | 211   | 100 % |
|                     |             | 95258    | 5        | 11 %  | 39    | 87 %  | 1     | 2 %   | 45    | 100 % |
|                     |             | 95267    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 95304    | 16       | 12 %  | 114   | 85 %  | 4     | 3 %   | 134   | 100 % |
|                     |             | 95320    | 24       | 8 %   | 263   | 91 %  | 3     | 1 %   | 290   | 100 % |
|                     |             | 95330    | 48       | 13 %  | 326   | 85 %  | 9     | 2 %   | 383   | 100 % |
|                     |             | 95336    | 60       | 9 %   | 610   | 89 %  | 14    | 2 %   | 684   | 100 % |
|                     |             | 95337    | 23       | 6 %   | 352   | 90 %  | 15    | 4 %   | 390   | 100 % |
|                     |             | 95351    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 95361    |          | 0 %   | 4     | 100 % |       | 0 %   | 4     | 100 % |
|                     |             | 95366    | 16       | 8 %   | 177   | 90 %  | 3     | 2 %   | 196   | 100 % |
|                     |             | 95376    | 87       | 9 %   | 840   | 89 %  | 22    | 2 %   | 949   | 100 % |
|                     |             | 95377    | 30       | 9 %   | 309   | 91 %  | 1     | 0 %   | 340   | 100 % |
|                     |             | 95385    |          | 0 %   | 9     | 100 % |       | 0 %   | 9     | 100 % |
|                     |             | 95391    | 14       | 19 %  | 59    | 81 %  |       | 0 %   | 73    | 100 % |
| 95632               | 1           | 4 %      | 25       | 89 %  | 2     | 7 %   | 28    | 100 % |       |       |
| 95686               | 4           | 15 %     | 20       | 77 %  | 2     | 8 %   | 26    | 100 % |       |       |
| 95824               |             | 0 %      |          | 0 %   |       | 100 % | 1     | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | SAN JOAQUIN | 95831    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 95832    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 95841    |          | 0 %   | 2     | 100 % |       | 0 %   | 2     | 100 % |
|                     |             | 95851    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     | SANTA CLARA | 93610    | 2        | 100 % |       | 0 %   |       | 0 %   | 2     | 100 % |
|                     |             | 94022    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
|                     |             | 94024    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
|                     |             | 94040    | 8        | 89 %  |       | 0 %   | 1     | 11 %  | 9     | 100 % |
|                     |             | 94041    | 3        | 38 %  |       | 0 %   | 5     | 63 %  | 8     | 100 % |
|                     |             | 94042    | 2        | 100 % |       | 0 %   |       | 0 %   | 2     | 100 % |
|                     |             | 94043    | 13       | 76 %  |       | 0 %   | 4     | 24 %  | 17    | 100 % |
|                     |             | 94085    | 16       | 55 %  |       | 0 %   | 13    | 45 %  | 29    | 100 % |
|                     |             | 94086    | 30       | 81 %  |       | 0 %   | 7     | 19 %  | 37    | 100 % |
|                     |             | 94087    | 19       | 86 %  |       | 0 %   | 3     | 14 %  | 22    | 100 % |
|                     |             | 94088    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
|                     |             | 94089    | 10       | 71 %  |       | 0 %   | 4     | 29 %  | 14    | 100 % |
|                     |             | 94301    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 94303    | 6        | 100 % |       | 0 %   |       | 0 %   | 6     | 100 % |
|                     |             | 94304    | 2        | 100 % |       | 0 %   |       | 0 %   | 2     | 100 % |
|                     |             | 94305    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
| 94306               | 8           | 67 %     |          | 0 %   | 4     | 33 %  | 12    | 100 % |       |       |
| 95002               | 5           | 71 %     |          | 0 %   | 2     | 29 %  | 7     | 100 % |       |       |
| 95008               | 26          | 79 %     |          | 0 %   | 7     | 21 %  | 33    | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SANTA CLARA | 95014    | 5        | 45 %  |       | 0 %  | 6     | 55 %  | 11    | 100 % |
|                     |             | 95020    | 90       | 65 %  |       | 0 %  | 48    | 35 %  | 138   | 100 % |
|                     |             | 95021    | 2        | 33 %  |       | 0 %  | 4     | 67 %  | 6     | 100 % |
|                     |             | 95023    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 95030    | 2        | 100 % |       | 0 %  |       | 0 %   | 2     | 100 % |
|                     |             | 95031    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95032    | 5        | 63 %  |       | 0 %  | 3     | 38 %  | 8     | 100 % |
|                     |             | 95033    | 3        | 100 % |       | 0 %  |       | 0 %   | 3     | 100 % |
|                     |             | 95035    | 32       | 59 %  |       | 0 %  | 22    | 41 %  | 54    | 100 % |
|                     |             | 95037    | 25       | 63 %  |       | 0 %  | 15    | 38 %  | 40    | 100 % |
|                     |             | 95038    |          | 0 %   |       | 0 %  | 1     | 100 % | 1     | 100 % |
|                     |             | 95046    | 12       | 80 %  |       | 0 %  | 3     | 20 %  | 15    | 100 % |
|                     |             | 95050    | 23       | 59 %  |       | 0 %  | 16    | 41 %  | 39    | 100 % |
|                     |             | 95051    | 28       | 82 %  |       | 0 %  | 6     | 18 %  | 34    | 100 % |
|                     |             | 95054    | 8        | 100 % |       | 0 %  |       | 0 %   | 8     | 100 % |
|                     |             | 95055    | 1        | 100 % |       | 0 %  |       | 0 %   | 1     | 100 % |
|                     |             | 95070    | 9        | 100 % |       | 0 %  |       | 0 %   | 9     | 100 % |
|                     |             | 95110    | 35       | 55 %  |       | 0 %  | 29    | 45 %  | 64    | 100 % |
|                     |             | 95111    | 82       | 73 %  |       | 0 %  | 30    | 27 %  | 112   | 100 % |
|                     |             | 95112    | 68       | 67 %  |       | 0 %  | 34    | 33 %  | 102   | 100 % |
| 95113               | 2           | 100 %    |          | 0 %   |       | 0 %  | 2     | 100 % |       |       |
| 95116               | 68          | 57 %     |          | 0 %   | 51    | 43 % | 119   | 100 % |       |       |
| 95117               | 23          | 64 %     |          | 0 %   | 13    | 36 % | 36    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |      |       |      |       |       | Total |       |
|---------------------|-------------|----------|----------|------|-------|------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |      | E     |      | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct  | Count | Pct  | Count | Pct   | Count | Pct   |
| Medical             | SANTA CLARA | 95118    | 22       | 81 % |       | 0 %  | 5     | 19 %  | 27    | 100 % |
|                     |             | 95119    | 7        | 47 % |       | 0 %  | 8     | 53 %  | 15    | 100 % |
|                     |             | 95120    | 8        | 89 % |       | 0 %  | 1     | 11 %  | 9     | 100 % |
|                     |             | 95121    | 29       | 76 % |       | 0 %  | 9     | 24 %  | 38    | 100 % |
|                     |             | 95122    | 94       | 70 % |       | 0 %  | 41    | 30 %  | 135   | 100 % |
|                     |             | 95123    | 24       | 52 % |       | 0 %  | 22    | 48 %  | 46    | 100 % |
|                     |             | 95124    | 21       | 75 % |       | 0 %  | 7     | 25 %  | 28    | 100 % |
|                     |             | 95125    | 30       | 79 % |       | 0 %  | 8     | 21 %  | 38    | 100 % |
|                     |             | 95126    | 32       | 73 % |       | 0 %  | 12    | 27 %  | 44    | 100 % |
|                     |             | 95127    | 66       | 61 % |       | 0 %  | 42    | 39 %  | 108   | 100 % |
|                     |             | 95128    | 35       | 71 % |       | 0 %  | 14    | 29 %  | 49    | 100 % |
|                     |             | 95129    | 8        | 62 % |       | 0 %  | 5     | 38 %  | 13    | 100 % |
|                     |             | 95130    | 7        | 78 % |       | 0 %  | 2     | 22 %  | 9     | 100 % |
|                     |             | 95131    | 19       | 86 % |       | 0 %  | 3     | 14 %  | 22    | 100 % |
|                     |             | 95132    | 15       | 56 % |       | 0 %  | 12    | 44 %  | 27    | 100 % |
|                     |             | 95133    | 31       | 66 % |       | 0 %  | 16    | 34 %  | 47    | 100 % |
|                     |             | 95134    | 4        | 67 % |       | 0 %  | 2     | 33 %  | 6     | 100 % |
|                     |             | 95135    | 1        | 25 % |       | 0 %  | 3     | 75 %  | 4     | 100 % |
|                     |             | 95136    | 27       | 71 % |       | 0 %  | 11    | 29 %  | 38    | 100 % |
|                     |             | 95138    | 18       | 67 % |       | 0 %  | 9     | 33 %  | 27    | 100 % |
| 95139               | 3           | 100 %    |          | 0 %  |       | 0 %  | 3     | 100 % |       |       |
| 95148               | 39          | 71 %     |          | 0 %  | 16    | 29 % | 55    | 100 % |       |       |
| 95154               |             | 0 %      |          | 0 %  |       |      | 1     | 100 % |       |       |

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|---------------------|-------------|----------|----------|-----|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |     | E     |       | P     |       |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct | Count | Pct   | Count | Pct   | Count | Pct   |       |
| Medical             | SANTA CLARA | 95206    |          | 0 % |       | 0 %   | 1     | 100 % | 1     | 100 % |       |
|                     | STANISLAUS  | 91204    |          | 0 % | 5     | 100 % |       | 0 %   | 5     | 100 % |       |
|                     |             |          | 93706    | 1   | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             |          | 94303    | 1   | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             |          | 95051    | 1   | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             |          | 95062    |     | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             |          | 95307    | 133 | 4 %   | 3,026 | 95 %  | 31    | 1 %   | 3,190 | 100 % |
|                     |             |          | 95316    |     | 0 %   | 3     | 100 % |       | 0 %   | 3     | 100 % |
|                     |             |          | 95319    | 1   | 1 %   | 174   | 99 %  | 1     | 1 %   | 176   | 100 % |
|                     |             |          | 95323    | 2   | 5 %   | 41    | 95 %  |       | 0 %   | 43    | 100 % |
|                     |             |          | 95326    | 15  | 4 %   | 313   | 93 %  | 10    | 3 %   | 338   | 100 % |
|                     |             |          | 95328    | 17  | 5 %   | 299   | 94 %  | 2     | 1 %   | 318   | 100 % |
|                     |             |          | 95329    | 2   | 50 %  | 2     | 50 %  |       | 0 %   | 4     | 100 % |
|                     |             |          | 95337    |     | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             |          | 95350    | 142 | 5 %   | 2,933 | 94 %  | 29    | 1 %   | 3,104 | 100 % |
|                     |             |          | 95351    | 215 | 4 %   | 5,472 | 96 %  | 41    | 1 %   | 5,728 | 100 % |
|                     |             |          | 95353    |     | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             |          | 95354    | 96  | 4 %   | 2,101 | 95 %  | 19    | 1 %   | 2,216 | 100 % |
|                     |             |          | 95355    | 115 | 5 %   | 2,164 | 94 %  | 11    | 0 %   | 2,290 | 100 % |
|                     |             |          | 95356    | 51  | 4 %   | 1,071 | 94 %  | 20    | 2 %   | 1,142 | 100 % |
|                     |             | 95357    | 30       | 6 % | 512   | 94 %  | 2     | 0 %   | 544   | 100 % |       |
|                     |             | 95358    | 154      | 5 % | 2,663 | 94 %  | 30    | 1 %   | 2,847 | 100 % |       |
|                     |             | 95360    |          | 0 % | 6     | 100 % |       | 0 %   | 6     | 100 % |       |

Legend:=-

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | STANISLAUS  | 95361    | 72       | 7 %   | 910   | 92 %  | 11    | 1 %   | 993   | 100 % |
|                     |             | 95363    | 95       | 7 %   | 1,155 | 90 %  | 27    | 2 %   | 1,277 | 100 % |
|                     |             | 95367    | 47       | 4 %   | 1,071 | 95 %  | 15    | 1 %   | 1,133 | 100 % |
|                     |             | 95368    | 24       | 5 %   | 476   | 95 %  | 3     | 1 %   | 503   | 100 % |
|                     |             | 95380    |          | 0 %   | 3     | 100 % |       | 0 %   | 3     | 100 % |
|                     |             | 95382    | 1        | 10 %  | 9     | 90 %  |       | 0 %   | 10    | 100 % |
|                     |             | 95385    |          | 0 %   | 6     | 100 % |       | 0 %   | 6     | 100 % |
|                     |             | 95386    | 32       | 6 %   | 478   | 93 %  | 2     | 0 %   | 512   | 100 % |
|                     |             | 95387    | 7        | 8 %   | 79    | 92 %  |       | 0 %   | 86    | 100 % |
|                     |             | 95397    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     | TULARE      | 90605    | 2        | 100 % |       | 0 %   |       | 0 %   | 2     | 100 % |
|                     |             | 91744    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93201    |          | 0 %   |       | 0 %   | 2     | 100 % | 2     | 100 % |
|                     |             | 93212    | 4        | 100 % |       | 0 %   |       | 0 %   | 4     | 100 % |
|                     |             | 93215    | 2        | 40 %  |       | 0 %   | 3     | 60 %  | 5     | 100 % |
|                     |             | 93219    | 18       | 46 %  |       | 0 %   | 21    | 54 %  | 39    | 100 % |
|                     |             | 93221    | 27       | 61 %  |       | 0 %   | 17    | 39 %  | 44    | 100 % |
|                     |             | 93223    | 19       | 48 %  |       | 0 %   | 21    | 53 %  | 40    | 100 % |
|                     |             | 93227    | 1        | 25 %  |       | 0 %   | 3     | 75 %  | 4     | 100 % |
|                     |             | 93230    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
| 93235               | 8           | 42 %     |          | 0 %   | 11    | 58 %  | 19    | 100 % |       |       |
| 93247               | 20          | 50 %     |          | 0 %   | 20    | 50 %  | 40    | 100 % |       |       |
| 93256               | 8           | 40 %     |          | 0 %   | 12    | 60 %  | 20    | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Medical             | TULARE      | 93257    | 129      | 57 %  |       | 0 %   | 97    | 43 %  | 226   | 100 % |
|                     |             | 93258    | 3        | 43 %  |       | 0 %   | 4     | 57 %  | 7     | 100 % |
|                     |             | 93261    | 6        | 60 %  |       | 0 %   | 4     | 40 %  | 10    | 100 % |
|                     |             | 93265    | 3        | 100 % |       | 0 %   |       | 0 %   | 3     | 100 % |
|                     |             | 93267    | 16       | 57 %  |       | 0 %   | 12    | 43 %  | 28    | 100 % |
|                     |             | 93270    | 12       | 55 %  |       | 0 %   | 10    | 45 %  | 22    | 100 % |
|                     |             | 93271    |          | 0 %   |       | 0 %   | 2     | 100 % | 2     | 100 % |
|                     |             | 93272    | 3        | 30 %  |       | 0 %   | 7     | 70 %  | 10    | 100 % |
|                     |             | 93274    | 98       | 54 %  |       | 0 %   | 82    | 46 %  | 180   | 100 % |
|                     |             | 93275    | 2        | 67 %  |       | 0 %   | 1     | 33 %  | 3     | 100 % |
|                     |             | 93277    | 85       | 57 %  |       | 0 %   | 65    | 43 %  | 150   | 100 % |
|                     |             | 93280    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93286    | 22       | 63 %  |       | 0 %   | 13    | 37 %  | 35    | 100 % |
|                     |             | 93291    | 125      | 60 %  |       | 0 %   | 82    | 40 %  | 207   | 100 % |
|                     |             | 93292    | 62       | 60 %  |       | 0 %   | 42    | 40 %  | 104   | 100 % |
|                     |             | 93615    | 14       | 67 %  |       | 0 %   | 7     | 33 %  | 21    | 100 % |
|                     |             | 93618    | 48       | 47 %  |       | 0 %   | 55    | 53 %  | 103   | 100 % |
|                     |             | 93631    | 1        | 50 %  |       | 0 %   | 1     | 50 %  | 2     | 100 % |
|                     |             | 93646    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 93647    | 25       | 53 %  |       | 0 %   | 22    | 47 %  | 47    | 100 % |
| 93654               | 2           | 100 %    |          | 0 %   |       | 0 %   | 2     | 100 % |       |       |
| 93666               |             | 0 %      |          | 0 %   | 2     | 100 % | 2     | 100 % |       |       |
| 93673               |             | 0 %      |          | 0 %   | 1     | 100 % | 1     | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |               |          | Defaults |       |        |       |        |       | Total  |       |
|---------------------|---------------|----------|----------|-------|--------|-------|--------|-------|--------|-------|
| Transaction SubType |               |          | A        |       | E      |       | P      |       |        |       |
| Plan Type           | County Name   | Zip Code | Count    | Pct   | Count  | Pct   | Count  | Pct   | Count  | Pct   |
| Medical             | TULARE        | 95842    |          | 0 %   |        | 0 %   | 2      | 100 % | 2      | 100 % |
|                     | Medical Total |          | 28,054   | 34 %  | 37,581 | 46 %  | 15,893 | 19 %  | 81,528 | 100 % |
| Dental              | SACRAMENTO    | 75551    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 89101    |          | 0 %   | 6      | 100 % |        | 0 %   | 6      | 100 % |
|                     |               | 91768    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 91941    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 93705    | 1        | 100 % |        | 0 %   |        | 0 %   | 1      | 100 % |
|                     |               | 93727    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94110    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94303    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94521    |          | 0 %   | 2      | 100 % |        | 0 %   | 2      | 100 % |
|                     |               | 94545    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94565    |          | 0 %   | 2      | 100 % |        | 0 %   | 2      | 100 % |
|                     |               | 94571    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94591    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 94601    |          | 0 %   | 5      | 100 % |        | 0 %   | 5      | 100 % |
|                     |               | 95020    | 1        | 100 % |        | 0 %   |        | 0 %   | 1      | 100 % |
|                     |               | 95202    |          | 0 %   | 1      | 100 % |        | 0 %   | 1      | 100 % |
|                     |               | 95206    |          | 0 %   | 3      | 100 % |        | 0 %   | 3      | 100 % |
|                     |               | 95207    | 1        | 100 % |        | 0 %   |        | 0 %   | 1      | 100 % |
| 95219               |               | 0 %      | 1        | 100 % |        | 0 %   | 1      | 100 % |        |       |
| 95237               | 1             | 100 %    |          | 0 %   |        | 0 %   | 1      | 100 % |        |       |
| 95336               |               | 0 %      | 1        | 100 % |        | 0 %   | 1      | 100 % |        |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |       |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|-------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |       | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count | Pct   | Count | Pct   | Count | Pct   |
| Dental              | SACRAMENTO  | 95376    | 1        | 100 % |       | 0 %   |       | 0 %   | 1     | 100 % |
|                     |             | 95608    | 41       | 2 %   | 2,560 | 97 %  | 31    | 1 %   | 2,632 | 100 % |
|                     |             | 95609    |          | 0 %   | 4     | 100 % |       | 0 %   | 4     | 100 % |
|                     |             | 95610    | 34       | 1 %   | 2,272 | 98 %  | 16    | 1 %   | 2,322 | 100 % |
|                     |             | 95611    | 1        | 11 %  | 8     | 89 %  |       | 0 %   | 9     | 100 % |
|                     |             | 95615    | 1        | 2 %   | 62    | 98 %  |       | 0 %   | 63    | 100 % |
|                     |             | 95621    | 41       | 2 %   | 1,626 | 97 %  | 14    | 1 %   | 1,681 | 100 % |
|                     |             | 95624    | 31       | 2 %   | 1,603 | 96 %  | 30    | 2 %   | 1,664 | 100 % |
|                     |             | 95626    | 8        | 3 %   | 298   | 97 %  | 1     | 0 %   | 307   | 100 % |
|                     |             | 95628    | 12       | 1 %   | 796   | 98 %  | 5     | 1 %   | 813   | 100 % |
|                     |             | 95630    | 5        | 1 %   | 516   | 98 %  | 5     | 1 %   | 526   | 100 % |
|                     |             | 95632    | 37       | 7 %   | 512   | 90 %  | 19    | 3 %   | 568   | 100 % |
|                     |             | 95638    |          | 0 %   | 48    | 100 % |       | 0 %   | 48    | 100 % |
|                     |             | 95639    |          | 0 %   | 14    | 100 % |       | 0 %   | 14    | 100 % |
|                     |             | 95641    | 3        | 4 %   | 71    | 96 %  |       | 0 %   | 74    | 100 % |
|                     |             | 95650    |          | 0 %   | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 95652    | 1        | 1 %   | 103   | 98 %  | 1     | 1 %   | 105   | 100 % |
|                     |             | 95655    | 6        | 4 %   | 134   | 95 %  | 1     | 1 %   | 141   | 100 % |
|                     |             | 95660    | 43       | 1 %   | 4,273 | 99 %  | 20    | 0 %   | 4,336 | 100 % |
|                     |             | 95662    | 13       | 2 %   | 709   | 97 %  | 9     | 1 %   | 731   | 100 % |
| 95670               | 55          | 1 %      | 3,874    | 98 %  | 22    | 1 %   | 3,951 | 100 % |       |       |
| 95673               | 14          | 1 %      | 1,154    | 98 %  | 12    | 1 %   | 1,180 | 100 % |       |       |
| 95675               |             | 0 %      | 1        | 100 % |       | 0 %   | 1     | 100 % |       |       |

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**COPS-12.1 – Default Report**

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |             |          | Defaults |      |       |       |       |       | Total |       |
|---------------------|-------------|----------|----------|------|-------|-------|-------|-------|-------|-------|
| Transaction SubType |             |          | A        |      | E     |       | P     |       |       |       |
| Plan Type           | County Name | Zip Code | Count    | Pct  | Count | Pct   | Count | Pct   | Count | Pct   |
| Dental              | SACRAMENTO  | 95677    |          | 0 %  | 2     | 100 % |       | 0 %   | 2     | 100 % |
|                     |             | 95678    |          | 0 %  | 5     | 100 % |       | 0 %   | 5     | 100 % |
|                     |             | 95680    |          | 0 %  | 3     | 100 % |       | 0 %   | 3     | 100 % |
|                     |             | 95683    | 1        | 3 %  | 32    | 97 %  |       | 0 %   | 33    | 100 % |
|                     |             | 95690    | 1        | 2 %  | 60    | 95 %  | 2     | 3 %   | 63    | 100 % |
|                     |             | 95691    |          | 0 %  | 1     | 100 % |       | 0 %   | 1     | 100 % |
|                     |             | 95693    | 1        | 1 %  | 113   | 98 %  | 1     | 1 %   | 115   | 100 % |
|                     |             | 95741    |          | 0 %  | 14    | 100 % |       | 0 %   | 14    | 100 % |
|                     |             | 95742    | 1        | 1 %  | 127   | 98 %  | 1     | 1 %   | 129   | 100 % |
|                     |             | 95747    |          | 0 %  | 2     | 100 % |       | 0 %   | 2     | 100 % |
|                     |             | 95757    | 17       | 2 %  | 863   | 98 %  | 4     | 0 %   | 884   | 100 % |
|                     |             | 95758    | 41       | 2 %  | 1,681 | 96 %  | 22    | 1 %   | 1,744 | 100 % |
|                     |             | 95759    |          | 0 %  | 5     | 100 % |       | 0 %   | 5     | 100 % |
|                     |             | 95763    |          | 0 %  | 7     | 100 % |       | 0 %   | 7     | 100 % |
|                     |             | 95811    | 5        | 1 %  | 403   | 99 %  | 1     | 0 %   | 409   | 100 % |
|                     |             | 95812    | 16       | 2 %  | 692   | 97 %  | 4     | 1 %   | 712   | 100 % |
|                     |             | 95813    |          | 0 %  | 3     | 100 % |       | 0 %   | 3     | 100 % |
|                     |             | 95814    | 2        | 1 %  | 244   | 99 %  |       | 0 %   | 246   | 100 % |
|                     |             | 95815    | 33       | 1 %  | 3,214 | 98 %  | 28    | 1 %   | 3,275 | 100 % |
|                     |             | 95816    | 3        | 2 %  | 189   | 96 %  | 4     | 2 %   | 196   | 100 % |
| 95817               | 22          | 2 %      | 1,067    | 97 % | 9     | 1 %   | 1,098 | 100 % |       |       |
| 95818               | 12          | 1 %      | 1,058    | 98 % | 7     | 1 %   | 1,077 | 100 % |       |       |
| 95819               | 2           | 3 %      | 71       | 95 % | 2     | 3 %   | 75    | 100 % |       |       |

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Data for 11/28/2012 through 12/26/2012

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|---------------------|-------------|----------|----------|-------|--------|-------|-------|-------|--------|-------|
| Transaction SubType |             |          | A        |       | E      |       | P     |       |        |       |
| Plan Type           | County Name | Zip Code | Count    | Pct   | Count  | Pct   | Count | Pct   | Count  | Pct   |
| Dental              | SACRAMENTO  | 95820    | 47       | 1 %   | 3,495  | 98 %  | 23    | 1 %   | 3,565  | 100 % |
|                     |             | 95821    | 46       | 2 %   | 2,583  | 98 %  | 16    | 1 %   | 2,645  | 100 % |
|                     |             | 95822    | 48       | 1 %   | 4,038  | 98 %  | 30    | 1 %   | 4,116  | 100 % |
|                     |             | 95823    | 107      | 1 %   | 10,086 | 98 %  | 77    | 1 %   | 10,270 | 100 % |
|                     |             | 95824    | 43       | 1 %   | 4,307  | 98 %  | 26    | 1 %   | 4,376  | 100 % |
|                     |             | 95825    | 29       | 1 %   | 2,108  | 98 %  | 22    | 1 %   | 2,159  | 100 % |
|                     |             | 95826    | 43       | 2 %   | 1,689  | 97 %  | 17    | 1 %   | 1,749  | 100 % |
|                     |             | 95827    | 27       | 2 %   | 1,333  | 97 %  | 14    | 1 %   | 1,374  | 100 % |
|                     |             | 95828    | 57       | 1 %   | 5,480  | 98 %  | 50    | 1 %   | 5,587  | 100 % |
|                     |             | 95829    | 29       | 3 %   | 991    | 95 %  | 18    | 2 %   | 1,038  | 100 % |
|                     |             | 95830    |          | 0 %   | 27     | 100 % |       | 0 %   | 27     | 100 % |
|                     |             | 95831    | 38       | 4 %   | 973    | 95 %  | 13    | 1 %   | 1,024  | 100 % |
|                     |             | 95832    | 48       | 2 %   | 1,963  | 97 %  | 17    | 1 %   | 2,028  | 100 % |
|                     |             | 95833    | 58       | 2 %   | 2,577  | 97 %  | 26    | 1 %   | 2,661  | 100 % |
|                     |             | 95834    | 15       | 1 %   | 1,690  | 98 %  | 11    | 1 %   | 1,716  | 100 % |
|                     |             | 95835    | 11       | 1 %   | 1,016  | 98 %  | 6     | 1 %   | 1,033  | 100 % |
|                     |             | 95838    | 57       | 1 %   | 4,976  | 98 %  | 34    | 1 %   | 5,067  | 100 % |
|                     |             | 95841    | 29       | 2 %   | 1,806  | 98 %  | 12    | 1 %   | 1,847  | 100 % |
|                     |             | 95842    | 38       | 1 %   | 3,381  | 98 %  | 26    | 1 %   | 3,445  | 100 % |
|                     |             | 95843    | 53       | 2 %   | 2,574  | 97 %  | 17    | 1 %   | 2,644  | 100 % |
| 95851               |             | 0 %      | 3        | 100 % |        | 0 %   | 3     | 100 % |        |       |
| 95852               |             | 0 %      | 1        | 100 % |        | 0 %   | 1     | 100 % |        |       |
| 95853               |             | 0 %      | 5        | 100 % |        | 0 %   | 5     | 100 % |        |       |

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# COPS-12.1 – Default Report

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |                     |          | Defaults |      |         |       |        |      | Total   |       |
|---------------------|---------------------|----------|----------|------|---------|-------|--------|------|---------|-------|
| Transaction SubType |                     |          | A        |      | E       |       | P      |      |         |       |
| Plan Type           | County Name         | Zip Code | Count    | Pct  | Count   | Pct   | Count  | Pct  | Count   | Pct   |
| Dental              | SACRAMENTO          | 95860    |          | 0 %  | 4       | 100 % |        | 0 %  | 4       | 100 % |
|                     |                     | 95864    | 13       | 3 %  | 465     | 97 %  | 3      | 1 %  | 481     | 100 % |
|                     |                     | 95865    |          | 0 %  | 1       | 100 % |        | 0 %  | 1       | 100 % |
|                     |                     | 95866    |          | 0 %  | 9       | 100 % |        | 0 %  | 9       | 100 % |
|                     | <b>Dental Total</b> |          | 1,344    | 1 %  | 88,106  | 98 %  | 729    | 1 %  | 90,179  | 100 % |
| <b>Total</b>        |                     |          | 29,398   | 17 % | 125,687 | 73 %  | 16,622 | 10 % | 171,707 | 100 % |

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**COPS-12.2 – Default Report**

Data for 11/28/2012 through 12/26/2012

**California Health Care Options**

| Transaction Type    |                           |                             | Defaults |      |       |       |       |       |
|---------------------|---------------------------|-----------------------------|----------|------|-------|-------|-------|-------|
| Transaction SubType |                           |                             | A        |      | E     |       | P     |       |
| Plan Type           | County Name               | Plan Name                   | Count    | Pct  | Count | Pct   | Count | Pct   |
| Medical             | ALAMEDA                   | Alameda Alliance For Health | 575      | 59 % |       | 0 %   | 396   | 41 %  |
|                     |                           | Anthem Blue Cross Partnrshp | 671      | 78 % |       | 0 %   | 191   | 22 %  |
|                     | CONTRA COSTA              | Anthem Blue Cross Partnrshp | 80       | 59 % |       | 0 %   | 55    | 41 %  |
|                     |                           | Contra Costa Health Plan    | 582      | 65 % |       | 0 %   | 307   | 35 %  |
|                     | FRESNO                    | Anthem Blue Cross Partnrshp | 382      | 51 % |       | 0 %   | 361   | 49 %  |
|                     |                           | CalViva Health              | 571      | 40 % |       | 0 %   | 868   | 60 %  |
|                     | KERN                      | Health Net Comm Solutions   | 807      | 75 % |       | 0 %   | 271   | 25 %  |
|                     |                           | Kern Family Health Care     | 373      | 40 % |       | 0 %   | 557   | 60 %  |
|                     | KINGS                     | Anthem Blue Cross Partnrshp | 114      | 58 % |       | 0 %   | 81    | 42 %  |
|                     |                           | CalViva Health              | 169      | 65 % |       | 0 %   | 93    | 35 %  |
|                     | LOS ANGELES               | Health Net Comm Solutions   | 3,924    | 66 % |       | 0 %   | 2,054 | 34 %  |
|                     |                           | L.A. Care Health Plan       | 4,229    | 53 % |       | 0 %   | 3,770 | 47 %  |
|                     | MADERA                    | Anthem Blue Cross Partnrshp | 73       | 73 % |       | 0 %   | 27    | 27 %  |
|                     |                           | CalViva Health              | 98       | 58 % |       | 0 %   | 72    | 42 %  |
|                     | RIVERSIDE                 | Inland Empire Health Plan   | 2,416    | 68 % |       | 0 %   | 1,131 | 32 %  |
|                     |                           | Molina Healthcare Partner   | 322      | 66 % |       | 0 %   | 166   | 34 %  |
|                     | SACRAMENTO                | Anthem Blue Cross Partnrshp | 476      | 82 % |       | 0 %   | 108   | 18 %  |
|                     |                           | Health Net Comm Solutions   | 1,305    | 95 % |       | 0 %   | 74    | 5 %   |
|                     |                           | KP Cal, LLC                 |          | 0 %  |       | 0 %   | 53    | 100 % |
|                     |                           | Molina Healthcare Partner   | 429      | 89 % |       | 0 %   | 53    | 11 %  |
| SAN BERNARDINO      | Inland Empire Health Plan | 2,461                       | 65 %     |      | 0 %   | 1,348 | 35 %  |       |
|                     | Molina Healthcare Partner | 320                         | 58 %     |      | 0 %   | 233   | 42 %  |       |

Legend:

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# COPS-12.2 – Default Report

Data for 11/28/2012 through 12/26/2012

| Transaction Type    |                           |                             | Total |       |
|---------------------|---------------------------|-----------------------------|-------|-------|
| Transaction SubType |                           |                             |       |       |
| Plan Type           | County Name               | Plan Name                   | Count | Pct   |
| Medical             | ALAMEDA                   | Alameda Alliance For Health | 971   | 100 % |
|                     |                           | Anthem Blue Cross Partnrshp | 862   | 100 % |
|                     | CONTRA COSTA              | Anthem Blue Cross Partnrshp | 135   | 100 % |
|                     |                           | Contra Costa Health Plan    | 889   | 100 % |
|                     | FRESNO                    | Anthem Blue Cross Partnrshp | 743   | 100 % |
|                     |                           | CalViva Health              | 1,439 | 100 % |
|                     | KERN                      | Health Net Comm Solutions   | 1,078 | 100 % |
|                     |                           | Kern Family Health Care     | 930   | 100 % |
|                     | KINGS                     | Anthem Blue Cross Partnrshp | 195   | 100 % |
|                     |                           | CalViva Health              | 262   | 100 % |
|                     | LOS ANGELES               | Health Net Comm Solutions   | 5,978 | 100 % |
|                     |                           | L.A. Care Health Plan       | 7,999 | 100 % |
|                     | MADERA                    | Anthem Blue Cross Partnrshp | 100   | 100 % |
|                     |                           | CalViva Health              | 170   | 100 % |
|                     | RIVERSIDE                 | Inland Empire Health Plan   | 3,547 | 100 % |
|                     |                           | Molina Healthcare Partner   | 488   | 100 % |
|                     | SACRAMENTO                | Anthem Blue Cross Partnrshp | 584   | 100 % |
|                     |                           | Health Net Comm Solutions   | 1,379 | 100 % |
|                     |                           | KP Cal, LLC                 | 53    | 100 % |
|                     |                           | Molina Healthcare Partner   | 482   | 100 % |
| SAN BERNARDINO      | Inland Empire Health Plan | 3,809                       | 100 % |       |
|                     | Molina Healthcare Partner | 553                         | 100 % |       |

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**COPS-12.2 – Default Report**

**California Health Care Options**

Data for 11/28/2012 through 12/26/2012

| Transaction Type          |                      |                             | Defaults           |               |                |               |               |               |             |
|---------------------------|----------------------|-----------------------------|--------------------|---------------|----------------|---------------|---------------|---------------|-------------|
| Transaction SubType       |                      |                             | A                  |               | E              |               | P             |               |             |
| Plan Type                 | County Name          | Plan Name                   | Count              | Pct           | Count          | Pct           | Count         | Pct           |             |
| Medical                   | SAN DIEGO            | Care1st Partner Plan, LLC   | 826                | 78 %          |                | 0 %           | 229           | 22 %          |             |
|                           |                      | Community Hlth Grp Partner  | 1,100              | 63 %          |                | 0 %           | 640           | 37 %          |             |
|                           |                      | Health Net Comm Solutions   | 433                | 66 %          |                | 0 %           | 219           | 34 %          |             |
|                           |                      | KP Cal, LLC                 |                    | 0 %           |                | 0 %           | 43            | 100 %         |             |
|                           |                      | Molina Healthcare Partner   | 456                | 53 %          |                | 0 %           | 409           | 47 %          |             |
|                           | SAN FRANCISCO        | Anthem Blue Cross Partnrshp | 130                | 77 %          |                | 0 %           | 39            | 23 %          |             |
|                           |                      | San Francisco Health Plan   | 341                | 64 %          |                | 0 %           | 193           | 36 %          |             |
|                           | SAN JOAQUIN          | Health Net Comm Solutions   | 569                | 17 %          | 2,717          | 82 %          | 13            | 0 %           |             |
|                           |                      | Health Plan of San Joaquin  | 572                | 5 %           | 9,888          | 91 %          | 382           | 4 %           |             |
|                           | SANTA CLARA          | Anthem Blue Cross Partnrshp | 174                | 55 %          |                | 0 %           | 141           | 45 %          |             |
|                           |                      | Santa Clara Family H.P.     | 1,053              | 70 %          |                | 0 %           | 441           | 30 %          |             |
|                           | STANISLAUS           | Health Net Comm Solutions   | 620                | 5 %           | 10,508         | 93 %          | 230           | 2 %           |             |
|                           |                      | Health Plan of San Joaquin  | 634                | 4 %           | 14,468         | 96 %          | 24            | 0 %           |             |
|                           | TULARE               | Anthem Blue Cross Partnrshp | 134                | 31 %          |                | 0 %           | 292           | 69 %          |             |
|                           |                      | Health Net Comm Solutions   | 635                | 66 %          |                | 0 %           | 329           | 34 %          |             |
|                           | <b>Medical Total</b> |                             |                    | <b>28,054</b> | <b>34 %</b>    | <b>37,581</b> | <b>46 %</b>   | <b>15,893</b> | <b>19 %</b> |
|                           | Dental               | SACRAMENTO                  | Access Dental Plan | 390           | 4 %            | 8,391         | 92 %          | 312           | 3 %         |
| HealthNet of California   |                      |                             | 475                | 3 %           | 14,437         | 95 %          | 217           | 1 %           |             |
| Liberty Dental Plan of CA |                      |                             | 479                | 1 %           | 65,278         | 99 %          | 200           | 0 %           |             |
| <b>Dental Total</b>       |                      |                             | <b>1,344</b>       | <b>1 %</b>    | <b>88,106</b>  | <b>98 %</b>   | <b>729</b>    | <b>1 %</b>    |             |
| <b>Total</b>              |                      |                             | <b>29,398</b>      | <b>17 %</b>   | <b>125,687</b> | <b>73 %</b>   | <b>16,622</b> | <b>10 %</b>   |             |

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Data for 11/28/2012 through 12/26/2012

| Transaction Type          |                      |                             | Total              |               |              |
|---------------------------|----------------------|-----------------------------|--------------------|---------------|--------------|
| Transaction SubType       |                      |                             |                    |               |              |
| Plan Type                 | County Name          | Plan Name                   | Count              | Pct           |              |
| Medical                   | SAN DIEGO            | Care1st Partner Plan, LLC   | 1,055              | 100 %         |              |
|                           |                      | Community Hlth Grp Partner  | 1,740              | 100 %         |              |
|                           |                      | Health Net Comm Solutions   | 652                | 100 %         |              |
|                           |                      | KP Cal, LLC                 | 43                 | 100 %         |              |
|                           |                      | Molina Healthcare Partner   | 865                | 100 %         |              |
|                           | SAN FRANCISCO        | Anthem Blue Cross Partnrshp | 169                | 100 %         |              |
|                           |                      | San Francisco Health Plan   | 534                | 100 %         |              |
|                           | SAN JOAQUIN          | Health Net Comm Solutions   | 3,299              | 100 %         |              |
|                           |                      | Health Plan of San Joaquin  | 10,842             | 100 %         |              |
|                           | SANTA CLARA          | Anthem Blue Cross Partnrshp | 315                | 100 %         |              |
|                           |                      | Santa Clara Family H.P.     | 1,494              | 100 %         |              |
|                           | STANISLAUS           | Health Net Comm Solutions   | 11,358             | 100 %         |              |
|                           |                      | Health Plan of San Joaquin  | 15,126             | 100 %         |              |
|                           | TULARE               | Anthem Blue Cross Partnrshp | 426                | 100 %         |              |
|                           |                      | Health Net Comm Solutions   | 964                | 100 %         |              |
|                           | <b>Medical Total</b> |                             |                    | <b>81,528</b> | <b>100 %</b> |
|                           | Dental               | SACRAMENTO                  | Access Dental Plan | 9,093         | 100 %        |
| HealthNet of California   |                      |                             | 15,129             | 100 %         |              |
| Liberty Dental Plan of CA |                      |                             | 65,957             | 100 %         |              |
| <b>Dental Total</b>       |                      |                             | <b>90,179</b>      | <b>100 %</b>  |              |
| <b>Total</b>              |                      |                             | <b>171,707</b>     | <b>100 %</b>  |              |

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Data for 11/28/2012 through 12/26/2012

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Data for 11/28/2012 through 12/26/2012

| Transaction Type     |                                       | Defaults      |             |               |             |               |             | Total         |              |
|----------------------|---------------------------------------|---------------|-------------|---------------|-------------|---------------|-------------|---------------|--------------|
| Transaction SubType  |                                       | A             |             | E             |             | P             |             |               |              |
| Plan Type            | Language                              | Count         | Pct         | Count         | Pct         | Count         | Pct         | Count         | Pct          |
| Medical              |                                       | 1             | 50 %        |               | 0 %         | 1             | 50 %        | 2             | 100 %        |
|                      | Arabic                                | 91            | 46 %        | 71            | 36 %        | 38            | 19 %        | 200           | 100 %        |
|                      | Armenian                              | 74            | 58 %        |               | 0 %         | 53            | 42 %        | 127           | 100 %        |
|                      | Cambodian                             | 28            | 12 %        | 191           | 81 %        | 18            | 8 %         | 237           | 100 %        |
|                      | Chinese                               | 313           | 75 %        | 13            | 3 %         | 94            | 22 %        | 420           | 100 %        |
|                      | English                               | 19,404        | 33 %        | 28,631        | 48 %        | 11,159        | 19 %        | 59,194        | 100 %        |
|                      | Farsi                                 | 54            | 51 %        | 35            | 33 %        | 16            | 15 %        | 105           | 100 %        |
|                      | Hmong                                 | 58            | 42 %        | 48            | 35 %        | 31            | 23 %        | 137           | 100 %        |
|                      | Korean                                | 51            | 76 %        | 1             | 1 %         | 15            | 22 %        | 67            | 100 %        |
|                      | No Response, Client declined to state | 35            | 40 %        | 45            | 52 %        | 7             | 8 %         | 87            | 100 %        |
|                      | No Valid Data                         | 286           | 34 %        | 540           | 65 %        | 6             | 1 %         | 832           | 100 %        |
|                      | Russian                               | 57            | 70 %        | 17            | 21 %        | 8             | 10 %        | 82            | 100 %        |
|                      | Spanish                               | 7,368         | 37 %        | 7,946         | 40 %        | 4,336         | 22 %        | 19,650        | 100 %        |
|                      | Tagalog                               | 75            | 72 %        | 7             | 7 %         | 22            | 21 %        | 104           | 100 %        |
|                      | Vietnamese                            | 159           | 56 %        | 36            | 13 %        | 89            | 31 %        | 284           | 100 %        |
| <b>Medical Total</b> |                                       | <b>28,054</b> | <b>34 %</b> | <b>37,581</b> | <b>46 %</b> | <b>15,893</b> | <b>19 %</b> | <b>81,528</b> | <b>100 %</b> |
| Dental               | Arabic                                | 5             | 1 %         | 402           | 97 %        | 6             | 1 %         | 413           | 100 %        |
|                      | Armenian                              |               | 0 %         | 379           | 100 %       | 1             | 0 %         | 380           | 100 %        |
|                      | Cambodian                             | 1             | 1 %         | 104           | 99 %        |               | 0 %         | 105           | 100 %        |
|                      | Chinese                               | 6             | 1 %         | 1,065         | 99 %        | 6             | 1 %         | 1,077         | 100 %        |
|                      | English                               | 1,077         | 2 %         | 65,383        | 98 %        | 594           | 1 %         | 67,054        | 100 %        |
|                      | Farsi                                 |               | 0 %         | 164           | 99 %        | 2             | 1 %         | 166           | 100 %        |
|                      | Hmong                                 | 31            | 1 %         | 3,801         | 99 %        | 18            | 0 %         | 3,850         | 100 %        |

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|---------------------|---------------------------------------|----------|-------|---------|--------|--------|------|---------|--------|
| Transaction SubType |                                       | A        |       | E       |        | P      |      |         |        |
| Plan Type           | Language                              | Count    | Pct   | Count   | Pct    | Count  | Pct  | Count   | Pct    |
| Dental              | Korean                                |          | 0 %   | 23      | 100 %  |        | 0 %  | 23      | 100 %  |
|                     | No Response, Client declined to state |          | 0 %   | 1       | 100 %  |        | 0 %  | 1       | 100 %  |
|                     | No Valid Data                         |          | 0 %   | 767     | 100 %  | 1      | 0 %  | 768     | 100 %  |
|                     | Russian                               | 40       | 1 %   | 3,578   | 99 %   | 13     | 0 %  | 3,631   | 100 %  |
|                     | Spanish                               | 167      | 2 %   | 10,656  | 98 %   | 70     | 1 %  | 10,893  | 100 %  |
|                     | Tagalog                               | 3        | 1 %   | 215     | 98 %   | 2      | 1 %  | 220     | 100 %  |
|                     | Vietnamese                            | 14       | 1 %   | 1,568   | 98 %   | 16     | 1 %  | 1,598   | 100 %  |
|                     | <b>Dental Total</b>                   |          | 1,344 | 1 %     | 88,106 | 98 %   | 729  | 1 %     | 90,179 |
| <b>Total</b>        |                                       | 29,398   | 17 %  | 125,687 | 73 %   | 16,622 | 10 % | 171,707 | 100 %  |

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