# COPS-17 – Disenrollment Summary Report

California Health Care Options

Data for 2/26/2014 through 3/25/2014

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

| Transaction Type | | | Disenrollment | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Dental | LOS ANGELES | Access Dental Plan | | | | 243 | 91 | 51 | 38 | 279 | 3 | 226 | 574 | 2 |
| | | Health Net | | | | 195 | 80 | 57 | 24 | 100 | 1 | 173 | 385 | 1 |
| | | Liberty Dental Plan of CA | | | | 43 | 31 | 12 | 12 | 39 | | 64 | 149 | |
| | | County Subtotal | | | | 481 | 202 | 120 | 74 | 418 | 4 | 463 | 1,108 | 3 |
| | SACRAMENTO | Access Dental Plan | | | | 29 | 47 | 21 | 22 | 14 | 1 | 61 | 400 | 2 |
| | | HealthNet of California | | | | 24 | 22 | 21 | 9 | 11 | 6 | 38 | 323 | 1 |
| | | Liberty Dental Plan of CA | | | | 8 | 27 | 17 | 10 | 12 | | 40 | 346 | |
| | | County Subtotal | | | | 61 | 96 | 59 | 41 | 37 | 7 | 139 | 1,069 | 3 |
| | Total | | | | | 542 | 298 | 179 | 115 | 455 | 11 | 602 | 2,177 | 6 |
| Medical | ALAMEDA | Alameda Alliance For Health | | | | 19 | 13 | | 2 | 9 | 12 | 18 | 255 | 13 |
| | | Anthem Blue Cross Partnrshp | | | | 33 | 20 | 8 | 3 | 27 | 4 | 39 | 228 | 3 |
| | | County Subtotal | | | | 52 | 33 | 8 | 5 | 36 | 16 | 57 | 483 | 16 |
| | ALPINE | Anthem Blue Cross Partnrshp | | | | 1 | | | | | | | | |
| | | CA Health and Wellness | | | | | | | | | | | 1 | |
| | | County Subtotal | | | | 1 | | | | | | | 1 | |
| | AMADOR | Anthem Blue Cross Partnrshp | | | | | 1 | 1 | | 1 | | | 4 | |
| | | CA Health and Wellness | | | | 5 | | 1 | | | | 2 | 19 | |

Disenrollment Reason Codes:

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E02 = Prior Care=
E03 = Enrolled Incorrectly Into a Plan=
E04 = Deceased=
E05 = Child Protective Services=
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I01 = IS-Generated Disenrollment=
X01 = Waiver Programs exemption=
X02 = Dental Exemption=
X03 = Indian Health Coverage=
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Initiation Codes:

B - Bene=
D - DHCS=
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S - Social Services=

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Data for 2/26/2014 through 3/25/2014

| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Dental | LOS ANGELES | Access Dental Plan | | | | 1,507 |
| | | Health Net | | | 1 | 1,017 |
| | | Liberty Dental Plan of CA | | | | 350 |
| | | County Subtotal | | | 1 | 2,874 |
| | SACRAMENTO | Access Dental Plan | 3 | | | 600 |
| | | HealthNet of California | 2 | | | 457 |
| | | Liberty Dental Plan of CA | 2 | | | 462 |
| | | County Subtotal | 7 | | | 1,519 |
| | Total | | 7 | | 1 | 4,393 |
| Medical | ALAMEDA | Alameda Alliance For Health | | 7 | | 348 |
| | | Anthem Blue Cross Partnrshp | | 2 | | 367 |
| | | County Subtotal | | 9 | | 715 |
| | ALPINE | Anthem Blue Cross Partnrshp | | | | 1 |
| | | CA Health and Wellness | | | | 1 |
| | | County Subtotal | | | | 2 |
| | AMADOR | Anthem Blue Cross Partnrshp | | | | 7 |
| | | CA Health and Wellness | | | | 27 |

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California Health Care Options

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| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | AMADOR | County Subtotal | | | | 5 | 1 | 2 | | 1 | | 2 | 23 | |
| | BUTTE | Anthem Blue Cross Partnrshp | | | | 9 | 4 | 3 | | 3 | 1 | 11 | 57 | |
| | | CA Health and Wellness | | | | 11 | 6 | 4 | 3 | 5 | 3 | 10 | 49 | |
| | | County Subtotal | | | | 20 | 10 | 7 | 3 | 8 | 4 | 21 | 106 | |
| | CALAVERAS | Anthem Blue Cross Partnrshp | | | | 117 | 3 | | | 2 | 3 | 10 | 22 | |
| | | CA Health and Wellness | | | | 4 | 3 | | | | 2 | 4 | 4 | |
| | | County Subtotal | | | | 121 | 6 | | | 2 | 5 | 14 | 26 | |
| | COLUSA | Anthem Blue Cross Partnrshp | | | | | 1 | | | | | | 5 | |
| | | CA Health and Wellness | | | | 1 | 2 | 3 | | | | 1 | 6 | |
| | | County Subtotal | | | | 1 | 3 | 3 | | | | 1 | 11 | |
| | CONTRA COSTA | Anthem Blue Cross Partnrshp | | | | 23 | 10 | 10 | 7 | 4 | 1 | 46 | 86 | |
| | | Contra Costa Health Plan | | | | 20 | 17 | 11 | 2 | 9 | 12 | 40 | 187 | 5 |
| | | County Subtotal | | | | 43 | 27 | 21 | 9 | 13 | 13 | 86 | 273 | 5 |
| | EL DORADO | Anthem Blue Cross Partnrshp | | | | 13 | 14 | 10 | 1 | 27 | | 10 | 59 | |
| | | CA Health and Wellness | | | | 5 | 1 | 2 | | 1 | 1 | 1 | 14 | |
| | | KP Cal, LLC | | | | | | | | | | 1 | 1 | |
| | | County Subtotal | | | | 18 | 15 | 12 | 1 | 28 | 1 | 12 | 74 | |
| | FRESNO | Anthem Blue Cross Partnrshp | | | | 51 | 115 | 18 | 5 | 17 | 2 | 89 | 301 | 20 |

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| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | AMADOR | County Subtotal | | | | 34 |
| | BUTTE | Anthem Blue Cross Partnrshp | | 1 | | 89 |
| | | CA Health and Wellness | | | | 91 |
| | | County Subtotal | | 1 | | 180 |
| | CALAVERAS | Anthem Blue Cross Partnrshp | | | | 157 |
| | | CA Health and Wellness | | | | 17 |
| | | County Subtotal | | | | 174 |
| | COLUSA | Anthem Blue Cross Partnrshp | | | | 6 |
| | | CA Health and Wellness | | | | 13 |
| | | County Subtotal | | | | 19 |
| | CONTRA COSTA | Anthem Blue Cross Partnrshp | | | | 187 |
| | | Contra Costa Health Plan | | 3 | | 306 |
| | | County Subtotal | | 3 | | 493 |
| | EL DORADO | Anthem Blue Cross Partnrshp | 1 | | | 135 |
| | | CA Health and Wellness | | | | 25 |
| | | KP Cal, LLC | | | | 2 |
| | | County Subtotal | 1 | | | 162 |
| | FRESNO | Anthem Blue Cross Partnrshp | | | | 618 |

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California Health Care Options

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | FRESNO | CalViva Health | | | | 23 | 34 | 5 | 4 | 10 | 9 | 45 | 245 | 9 |
| | | County Subtotal | | | | 74 | 149 | 23 | 9 | 27 | 11 | 134 | 546 | 29 |
| | GLENN | Anthem Blue Cross Partnrshp | | | | 5 | | | 1 | | | | 14 | |
| | | CA Health and Wellness | | | | 1 | | | | | | 2 | 7 | |
| | | County Subtotal | | | | 6 | | | 1 | | | 2 | 21 | |
| | IMPERIAL | CA Health and Wellness | | | | 1 | 1 | 1 | | 3 | 1 | 5 | 28 | |
| | | Molina Healthcare Partner | | | | 39 | 26 | 5 | | 76 | 1 | 20 | 123 | |
| | | County Subtotal | | | | 40 | 27 | 6 | | 79 | 2 | 25 | 151 | |
| | INYO | Anthem Blue Cross Partnrshp | | | | | | | | | | | 4 | |
| | | CA Health and Wellness | | | | | | | | | | 1 | 5 | |
| | | County Subtotal | | | | | | | | | | 1 | 9 | |
| | KERN | Health Net Comm Solutions | | | | 63 | 95 | 11 | 2 | 12 | 3 | 47 | 278 | 3 |
| | | Kern Family Health Care | | | | 7 | 12 | 5 | 4 | 11 | 6 | 16 | 155 | 42 |
| | | County Subtotal | | | | 70 | 107 | 16 | 6 | 23 | 9 | 63 | 433 | 45 |
| | KINGS | Anthem Blue Cross Partnrshp | | | | 2 | 4 | 4 | | 4 | | 23 | 50 | |
| | | CalViva Health | | | | 3 | 4 | 1 | | 1 | 3 | 13 | 42 | |
| | | County Subtotal | | | | 5 | 8 | 5 | | 5 | 3 | 36 | 92 | |
| | LOS ANGELES | Health Net Comm Solutions | | 1 | | 297 | 213 | 160 | 64 | 110 | 14 | 738 | 1,979 | 159 |

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|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | FRESNO | CalViva Health | | 1 | 1 | 386 |
| | | County Subtotal | | 1 | 1 | 1,004 |
| | GLENN | Anthem Blue Cross Partnrshp | | | | 20 |
| | | CA Health and Wellness | | | | 10 |
| | | County Subtotal | | | | 30 |
| | IMPERIAL | CA Health and Wellness | | 1 | | 41 |
| | | Molina Healthcare Partner | 2 | | | 292 |
| | | County Subtotal | 2 | 1 | | 333 |
| | INYO | Anthem Blue Cross Partnrshp | | | | 4 |
| | | CA Health and Wellness | 1 | | | 7 |
| | | County Subtotal | 1 | | | 11 |
| | KERN | Health Net Comm Solutions | 1 | | | 515 |
| | | Kern Family Health Care | | | | 258 |
| | | County Subtotal | 1 | | | 773 |
| | KINGS | Anthem Blue Cross Partnrshp | | | | 87 |
| | | CalViva Health | | | | 67 |
| | | County Subtotal | | | | 154 |
| | LOS ANGELES | Health Net Comm Solutions | | 30 | 5 | 3,770 |

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California Health Care Options

| Transaction Type | | | Disenrollment | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | LOS ANGELES | L.A. Care Health Plan | 3 | | 1 | 296 | 173 | 139 | 63 | 66 | 55 | 537 | 1,996 | 242 |
| | | County Subtotal | 3 | 1 | 1 | 593 | 386 | 299 | 127 | 176 | 69 | 1,275 | 3,975 | 401 |
| | MADERA | Anthem Blue Cross Partnrshp | | | | 1 | 8 | | | 6 | | 15 | 73 | |
| | | CalViva Health | | | | | 4 | 3 | | | 2 | 9 | 56 | |
| | | County Subtotal | | | | 1 | 12 | 3 | | 6 | 2 | 24 | 129 | |
| | MARIPOSA | Anthem Blue Cross Partnrshp | | | | 1 | | | | | | | 4 | |
| | | CA Health and Wellness | | | | 2 | | 2 | | 1 | | 3 | 15 | |
| | | County Subtotal | | | | 3 | | 2 | | 1 | | 3 | 19 | |
| | MONO | Anthem Blue Cross Partnrshp | | | | | 1 | | | | 1 | | 1 | |
| | | CA Health and Wellness | | | | 7 | | | | | | | 2 | |
| | | County Subtotal | | | | 7 | 1 | | | | 1 | | 3 | |
| | NEVADA | Anthem Blue Cross Partnrshp | | | | 7 | 6 | | | | | 5 | 6 | |
| | | CA Health and Wellness | | | | 13 | 3 | | 4 | 3 | | 5 | 19 | |
| | | County Subtotal | | | | 20 | 9 | | 4 | 3 | | 10 | 25 | |
| | PLACER | Anthem Blue Cross Partnrshp | | | | 8 | 6 | 3 | 2 | 1 | | 4 | 39 | |
| | | CA Health and Wellness | | | | 46 | 21 | 9 | 8 | 12 | 1 | 45 | 94 | |
| | | KP Cal, LLC | | | | | | | | | 2 | 1 | 3 | |
| | | County Subtotal | | | | 54 | 27 | 12 | 10 | 13 | 3 | 50 | 136 | |

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|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | LOS ANGELES | L.A. Care Health Plan | | 47 | 12 | 3,630 |
| | | County Subtotal | | 77 | 17 | 7,400 |
| | MADERA | Anthem Blue Cross Partnrshp | 1 | | | 104 |
| | | CalViva Health | 2 | | | 76 |
| | | County Subtotal | 3 | | | 180 |
| | MARIPOSA | Anthem Blue Cross Partnrshp | | | | 5 |
| | | CA Health and Wellness | 1 | | | 24 |
| | | County Subtotal | 1 | | | 29 |
| | MONO | Anthem Blue Cross Partnrshp | | | | 3 |
| | | CA Health and Wellness | | | | 9 |
| | | County Subtotal | | | | 12 |
| | NEVADA | Anthem Blue Cross Partnrshp | | | | 24 |
| | | CA Health and Wellness | | | | 47 |
| | | County Subtotal | | | | 71 |
| | PLACER | Anthem Blue Cross Partnrshp | | 2 | | 65 |
| | | CA Health and Wellness | 4 | | | 240 |
| | | KP Cal, LLC | | | | 6 |
| | | County Subtotal | 4 | 2 | | 311 |

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| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | PLUMAS | Anthem Blue Cross Partnrshp | | | | 1 | 1 | | | | | 3 | | |
| | | CA Health and Wellness | | | | | 2 | | 1 | | | | 1 | |
| | | County Subtotal | | | | 1 | 3 | | 1 | | | 3 | 1 | |
| | RIVERSIDE | IEHP Dual Choice | | | | 7 | 4 | 1 | | 25 | | 21 | 127 | |
| | | Inland Empire Health Plan | | | | 19 | 7 | 12 | 4 | 7 | 8 | 60 | 360 | 38 |
| | | Molina Dual Options | | | | 5 | 3 | | | 11 | | 11 | 58 | |
| | | Molina Healthcare Partner | 1 | | | 34 | 69 | 29 | 3 | 39 | 1 | 75 | 357 | 11 |
| | | County Subtotal | 1 | | | 65 | 83 | 42 | 7 | 82 | 9 | 167 | 902 | 49 |
| | SACRAMENTO | Anthem Blue Cross Partnrshp | | | | 46 | 39 | 30 | 3 | 15 | 3 | 99 | 338 | 24 |
| | | Health Net Comm Solutions | | | | 96 | 49 | 34 | 13 | 29 | 2 | 100 | 450 | 12 |
| | | KP Cal, LLC | | | | 5 | 4 | 2 | 3 | 1 | 1 | 15 | 59 | 3 |
| | | Molina Healthcare Partner | | | | 49 | 27 | 18 | 9 | 16 | 3 | 84 | 294 | 6 |
| | | County Subtotal | | | | 196 | 119 | 84 | 28 | 61 | 9 | 298 | 1,141 | 45 |
| | SAN BENITO | Anthem Blue Cross Partnrshp | | | | 3 | 2 | | | 4 | | | 85 | |
| | | Regular Medi-Cal (FFS) | | | | | | | 1 | | 1 | 1 | 15 | |
| | | County Subtotal | | | | 3 | 2 | | 1 | 4 | 1 | 1 | 100 | |
| | SAN BERNARDINO | IEHP Dual Choice | | | | 8 | 3 | 1 | | 28 | | 31 | 121 | |
| | | Inland Empire Health Plan | 1 | | | 20 | 26 | 14 | 15 | 6 | 20 | 73 | 413 | 42 |

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Initiation Codes:

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D - DHCS=
P - Plan=
S - Social Services=

## COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | PLUMAS | Anthem Blue Cross Partnrshp | 1 | | | 6 |
| | | CA Health and Wellness | | | | 4 |
| | | County Subtotal | 1 | | | 10 |
| | RIVERSIDE | IEHP Dual Choice | | | | 185 |
| | | Inland Empire Health Plan | 2 | 8 | 3 | 528 |
| | | Molina Dual Options | | | | 88 |
| | | Molina Healthcare Partner | | 1 | | 620 |
| | | County Subtotal | 2 | 9 | 3 | 1,421 |
| | SACRAMENTO | Anthem Blue Cross Partnrshp | 4 | 7 | | 608 |
| | | Health Net Comm Solutions | 6 | 6 | | 797 |
| | | KP Cal, LLC | 2 | 1 | | 96 |
| | | Molina Healthcare Partner | 1 | | | 507 |
| | | County Subtotal | 13 | 14 | | 2,008 |
| | SAN BENITO | Anthem Blue Cross Partnrshp | | | | 94 |
| | | Regular Medi-Cal (FFS) | | | | 18 |
| | | County Subtotal | | | | 112 |
| | SAN BERNARDINO | IEHP Dual Choice | | | | 192 |
| | | Inland Empire Health Plan | 1 | 5 | 3 | 639 |

Disenrollment Reason Codes:

E01 = Incarcerated=
E02 = Prior Care=
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E13 = Pregnancy=
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F04 = Too Far To Go=
F05 = Did Not Choose This Plan=
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F09 = Other Reason=
F10 = No Reason Checked=
I01 = IS-Generated Disenrollment=
X01 = Waiver Programs exemption=
X02 = Dental Exemption=
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Initiation Codes:

B - Bene=
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# COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

California Health Care Options

| Transaction Type | | | Disenrollment | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | SAN BERNARDINO | Molina Dual Options | | | | 10 | 1 | | 1 | 19 | | 10 | 69 | |
| | | Molina Healthcare Partner | | | | 44 | 109 | 15 | 5 | 27 | 1 | 63 | 368 | 12 |
| | | County Subtotal | 1 | | | 82 | 139 | 30 | 21 | 80 | 21 | 177 | 971 | 54 |
| | SAN DIEGO | Care 1st | | | | 7 | 5 | | | 18 | | 28 | 71 | |
| | | Care1st Partner Plan, LLC | | | | 87 | 44 | 15 | 5 | 32 | 3 | 190 | 247 | 10 |
| | | CommuniCare Advantage | | | | 4 | 4 | | | 14 | | 8 | 79 | |
| | | Community Hlth Grp Partner | | | | 34 | 23 | 15 | 9 | 10 | 3 | 129 | 244 | 23 |
| | | Health Net | | | | 3 | 5 | | | 9 | | 19 | 73 | |
| | | Health Net Comm Solutions | | | | 87 | 53 | 32 | 41 | 32 | 6 | 124 | 220 | 6 |
| | | KP Cal, LLC | | | | 1 | 2 | | | 1 | | 3 | 32 | 4 |
| | | Molina Dual Options | | | | 5 | 2 | 1 | | 10 | 1 | 14 | 51 | |
| | | Molina Healthcare Partner | | | | 33 | 60 | 19 | 7 | 34 | 3 | 90 | 199 | 11 |
| | | County Subtotal | | | | 261 | 198 | 82 | 62 | 160 | 16 | 605 | 1,216 | 54 |
| | SAN FRANCISCO | Anthem Blue Cross Partnrshp | | | | 12 | 11 | 3 | 3 | 3 | | 20 | 90 | 6 |
| | | San Francisco Health Plan | | | | 10 | 4 | 5 | 2 | 10 | 5 | 15 | 149 | 19 |
| | | County Subtotal | | | | 22 | 15 | 8 | 5 | 13 | 5 | 35 | 239 | 25 |
| | SAN JOAQUIN | Health Net Comm Solutions | | | | 24 | 15 | 13 | 4 | 7 | 4 | 27 | 154 | |
| | | Health Plan of San Joaquin | | | | 7 | 6 | 5 | | 1 | 8 | 6 | 199 | |

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X02 = Dental Exemption=
X03 = Indian Health Coverage=
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Initiation Codes:

B - Bene=
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# COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

California Health Care Options

| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | SAN BERNARDINO | Molina Dual Options | | | | 110 |
| | | Molina Healthcare Partner | | 2 | | 646 |
| | | County Subtotal | 1 | 7 | 3 | 1,587 |
| | SAN DIEGO | Care 1st | | | | 129 |
| | | Care1st Partner Plan, LLC | 1 | 2 | | 636 |
| | | CommuniCare Advantage | | | | 109 |
| | | Community Hlth Grp Partner | 3 | 4 | | 497 |
| | | Health Net | | | | 109 |
| | | Health Net Comm Solutions | 1 | 1 | | 603 |
| | | KP Cal, LLC | | | | 43 |
| | | Molina Dual Options | | | | 84 |
| | | Molina Healthcare Partner | | 1 | | 457 |
| | | County Subtotal | 5 | 8 | | 2,667 |
| | SAN FRANCISCO | Anthem Blue Cross Partnrshp | | | | 148 |
| | | San Francisco Health Plan | | 1 | | 220 |
| | | County Subtotal | | 1 | | 368 |
| | SAN JOAQUIN | Health Net Comm Solutions | | | | 248 |
| | | Health Plan of San Joaquin | 1 | | | 233 |

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Initiation Codes:

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# COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

California Health Care Options

| Transaction Type | | | Disenrollment | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | SAN JOAQUIN | County Subtotal | | | | 31 | 21 | 18 | 4 | 8 | 12 | 33 | 353 | |
| | SANTA CLARA | Anthem Blue Cross Partnrshp | | | | 18 | 23 | 9 | 6 | 12 | 4 | 68 | 180 | 7 |
| | | Santa Clara Family H.P. | | | | 7 | 16 | 4 | 4 | 3 | 3 | 51 | 187 | 34 |
| | | County Subtotal | | | | 25 | 39 | 13 | 10 | 15 | 7 | 119 | 367 | 41 |
| | SIERRA | CA Health and Wellness | | | | | 3 | | | | | 1 | 3 | |
| | | County Subtotal | | | | | 3 | | | | | 1 | 3 | |
| | STANISLAUS | Health Net Comm Solutions | | | | 54 | 25 | 19 | 2 | 21 | 9 | 69 | 405 | 1 |
| | | Health Plan of San Joaquin | | | | 17 | 5 | 12 | 2 | 11 | 7 | 26 | 176 | 8 |
| | | County Subtotal | | | | 71 | 30 | 31 | 4 | 32 | 16 | 95 | 581 | 9 |
| | SUTTER | Anthem Blue Cross Partnrshp | | | | 1 | 1 | 1 | | | | 5 | 16 | |
| | | CA Health and Wellness | | | | 16 | 12 | 7 | | 12 | 4 | 24 | 69 | |
| | | County Subtotal | | | | 17 | 13 | 8 | | 12 | 4 | 29 | 85 | |
| | TEHAMA | Anthem Blue Cross Partnrshp | | | | 4 | 5 | 2 | | 1 | | 2 | 14 | |
| | | CA Health and Wellness | | | | 2 | 7 | | | 1 | 1 | | 8 | |
| | | County Subtotal | | | | 6 | 12 | 2 | | 2 | 1 | 2 | 22 | |
| | TULARE | Anthem Blue Cross Partnrshp | | | | 13 | 24 | 9 | 1 | 2 | 3 | 66 | 123 | |
| | | Health Net Comm Solutions | | | | 9 | 17 | 4 | 3 | | | 63 | 174 | |
| | | County Subtotal | | | | 22 | 41 | 13 | 4 | 2 | 3 | 129 | 297 | |

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Initiation Codes:

B - Bene=
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## COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | SAN JOAQUIN | County Subtotal | 1 | | | 481 |
| | SANTA CLARA | Anthem Blue Cross Partnrshp | | | | 327 |
| | | Santa Clara Family H.P. | | 1 | 1 | 311 |
| | | County Subtotal | | 1 | 1 | 638 |
| | SIERRA | CA Health and Wellness | | | | 7 |
| | | County Subtotal | | | | 7 |
| | STANISLAUS | Health Net Comm Solutions | | 5 | | 610 |
| | | Health Plan of San Joaquin | | 3 | | 267 |
| | | County Subtotal | | 8 | | 877 |
| | SUTTER | Anthem Blue Cross Partnrshp | | | | 24 |
| | | CA Health and Wellness | | | | 144 |
| | | County Subtotal | | | | 168 |
| | TEHAMA | Anthem Blue Cross Partnrshp | | | | 28 |
| | | CA Health and Wellness | | | | 19 |
| | | County Subtotal | | | | 47 |
| | TULARE | Anthem Blue Cross Partnrshp | | | | 241 |
| | | Health Net Comm Solutions | | | | 270 |
| | | County Subtotal | | | | 511 |

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Initiation Codes:

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# COPS-17 – Disenrollment Summary Report

California Health Care Options

Data for 2/26/2014 through 3/25/2014

| Transaction Type | | | Disenrollment | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 |
| Plan Type | County Name | Plan Name | | | | | | | | | | | | |
| Medical | TUOLUMNE | Anthem Blue Cross Partnrshp | | | | 6 | | | | 1 | | 1 | 19 | |
| | | CA Health and Wellness | | | | 1 | | 1 | | 1 | | | 18 | |
| | | County Subtotal | | | | 7 | | 1 | | 2 | | 1 | 37 | |
| | YUBA | Anthem Blue Cross Partnrshp | | | | 3 | 1 | 3 | 1 | 1 | | 1 | 26 | |
| | | CA Health and Wellness | | | | 8 | 10 | 1 | | 11 | 1 | 19 | 38 | |
| | | County Subtotal | | | | 11 | 11 | 4 | 1 | 12 | 1 | 20 | 64 | |
| | Total | | 5 | 1 | 1 | 1,954 | 1,550 | 755 | 323 | 906 | 244 | 3,531 | 12,915 | 773 |
| Total | | | 5 | 1 | 1 | 2,496 | 1,848 | 934 | 438 | 1,361 | 255 | 4,133 | 15,092 | 779 |

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Initiation Codes:

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## COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

| Transaction Type | | | Disenrollment | | | Total |
|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | | X03 | X04 | X05 | |
| Plan Type | County Name | Plan Name | | | | |
| Medical | TUOLUMNE | Anthem Blue Cross Partnrshp | | | | 27 |
| | | CA Health and Wellness | | | | 21 |
| | | County Subtotal | | | | 48 |
| | YUBA | Anthem Blue Cross Partnrshp | | 2 | | 38 |
| | | CA Health and Wellness | | | | 88 |
| | | County Subtotal | | 2 | | 126 |
| | Total | | 36 | 144 | 25 | 23,163 |
| Total | | | 43 | 144 | 26 | 27,556 |

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# COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

| Transaction Type | | Disenrollment | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 | X03 | X04 |
| Plan Type | Language | | | | | | | | | | | | | | |
| Dental | | | | | | | | | | | 1 | | | | |
| | Arabic | | | | | 4 | | 2 | | | | 14 | | | |
| | Armenian | | | | 7 | | | | 4 | | 17 | 8 | | | |
| | Cambodian | | | | 4 | | | | | | | 3 | | | |
| | Chinese | | | | 19 | 7 | 4 | 1 | 1 | | 7 | 47 | 1 | | |
| | English | | | | 257 | 188 | 119 | 60 | 136 | 5 | 335 | 1,353 | 4 | 7 | |
| | Farsi | | | | 3 | 1 | 4 | | | | 3 | 4 | | | |
| | Hmong | | | | 1 | 1 | | | | | 1 | 22 | | | |
| | Korean | | | | 13 | 8 | | 1 | 1 | | 8 | 9 | | | |
| | No Valid Data | | | | 2 | 1 | 1 | 1 | 1 | | 4 | 3 | | | |
| | Russian | | | | | 8 | | 4 | 1 | | 9 | 48 | | | |
| | Spanish | | | | 228 | 78 | 47 | 45 | 307 | 6 | 194 | 620 | 1 | | |
| | Tagalog | | | | | | 2 | | | | | 6 | | | |
| | Vietnamese | | | | 8 | 2 | 2 | 1 | 4 | | 23 | 40 | | | |
| | Total | | | | 542 | 298 | 179 | 115 | 455 | 11 | 602 | 2,177 | 6 | 7 | |
| Medical | | | | | | | | | 2 | | 1 | 2 | | | |

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# COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

| Transaction Type<br>Disenrollment Reason Code<br>Plan Type | Language | Disenrollment<br>X05 | Total |
|---|---|---|---|
| **Dental** | | | 1 |
| | **Arabic** | | 20 |
| | **Armenian** | | 36 |
| | **Cambodian** | | 7 |
| | **Chinese** | | 87 |
| | **English** | | 2,464 |
| | **Farsi** | | 15 |
| | **Hmong** | | 25 |
| | **Korean** | | 40 |
| | **No Valid Data** | | 13 |
| | **Russian** | | 70 |
| | **Spanish** | 1 | 1,527 |
| | **Tagalog** | | 8 |
| | **Vietnamese** | | 80 |
| | **Total** | 1 | 4,393 |
| **Medical** | | | 5 |

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# COPS-17 – Disenrollment Summary Report

California Health Care Options

Data for 2/26/2014 through 3/25/2014

| Transaction Type | | Disenrollment | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Disenrollment Reason Code | | E09B | E12B | E13B | F01 | F02 | F03 | F04 | F05 | F06 | F09 | F10 | I01 | X03 | X04 |
| Plan Type | Language | | | | | | | | | | | | | | |
| Medical | Arabic | | | | 21 | 14 | 8 | | 5 | 4 | 25 | 60 | 1 | | |
| | Armenian | 1 | | | 19 | 18 | 9 | 6 | 4 | 5 | 91 | 85 | 3 | | 1 |
| | Cambodian | | | | 4 | 8 | 2 | | | | 31 | 24 | 7 | | |
| | Chinese | | | | 25 | 16 | 14 | 9 | 4 | 5 | 39 | 248 | 55 | | |
| | English | 3 | 1 | 1 | 1,356 | 1,112 | 517 | 214 | 654 | 185 | 2,370 | 9,139 | 404 | 35 | 113 |
| | Farsi | | | | 10 | 3 | 3 | 6 | | | 26 | 57 | | 1 | 1 |
| | Hmong | | | | 14 | | | 1 | 2 | | 13 | 50 | | | |
| | Korean | | | | 15 | 10 | 1 | 4 | 1 | | 9 | 23 | 13 | | 1 |
| | No Response, Client declined to state | | | | 2 | 2 | | | | | 3 | 13 | | | |
| | No Valid Data | | | | 23 | 25 | 6 | 2 | 20 | 1 | 41 | 135 | 37 | | 1 |
| | Russian | | | | 11 | 5 | 9 | 1 | 4 | | 37 | 71 | | | |
| | Spanish | 1 | | | 424 | 312 | 181 | 72 | 200 | 43 | 705 | 2,807 | 210 | | 26 |
| | Tagalog | | | | 12 | 9 | 4 | 4 | 2 | 1 | 24 | 36 | 15 | | |
| | Vietnamese | | | | 18 | 16 | 1 | 4 | 8 | | 116 | 165 | 28 | | 1 |
| | Total | 5 | 1 | 1 | 1,954 | 1,550 | 755 | 323 | 906 | 244 | 3,531 | 12,915 | 773 | 36 | 144 |
| Total | | 5 | 1 | 1 | 2,496 | 1,848 | 934 | 438 | 1,361 | 255 | 4,133 | 15,092 | 779 | 43 | 144 |

Disenrollment Reason Codes:

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F05 = Did Not Choose This Plan=
F06 = Moving Out Of County=
F09 = Other Reason=
F10 = No Reason Checked=
I01 = IS-Generated Disenrollment=
X01 = Waiver Programs exemption=
X02 = Dental Exemption=
X03 = Indian Health Coverage=
X04 = Medical Exemption=
X05 = MER type E -Voluntary Aid Code or County=

Initiation Codes:

B - Bene=
D - DHCS=
P - Plan=
S - Social Services=

## COPS-17 – Disenrollment Summary Report

Data for 2/26/2014 through 3/25/2014

| Transaction Type<br>Disenrollment Reason Code<br>Plan Type | Language | Disenrollment<br>X05 | Total |
|---|---|---|---|
| **Medical** | **Arabic** | | 138 |
| | **Armenian** | | 242 |
| | **Cambodian** | | 76 |
| | **Chinese** | 2 | 417 |
| | **English** | 17 | 16,121 |
| | **Farsi** | 1 | 108 |
| | **Hmong** | | 80 |
| | **Korean** | | 77 |
| | **No Response, Client declined to state** | | 20 |
| | **No Valid Data** | 1 | 292 |
| | **Russian** | | 138 |
| | **Spanish** | 4 | 4,985 |
| | **Tagalog** | | 107 |
| | **Vietnamese** | | 357 |
| | **Total** | 25 | 23,163 |
| **Total** | | 26 | 27,556 |

Disenrollment Reason Codes:

E01 = Incarcerated=
E02 = Prior Care=
E03 = Enrolled Incorrectly Into a Plan=
E04 = Deceased=
E05 = Child Protective Services=
E06 = Foster Care/Adoption=
E07 = Problem Using the HCP=
E08 = Terminated By Plan=
E09 = Long Term Care=
E10 = CCS Not In PCCM Contract=
E11 = Other Health Coverage=
E12 = Moved Out Of County=
E13 = Pregnancy=
F01 = Could Not Choose Doctor I Wanted=
F02 = Plan Did Not Cover Bene Needs=
F03 = Doctor Did Not Meet Beneficiary Needs=
F04 = Too Far To Go=
F05 = Did Not Choose This Plan=
F06 = Moving Out Of County=
F09 = Other Reason=
F10 = No Reason Checked=
I01 = IS-Generated Disenrollment=
X01 = Waiver Programs exemption=
X02 = Dental Exemption=
X03 = Indian Health Coverage=
X04 = Medical Exemption=
X05 = MER type E -Voluntary Aid Code or County=

Initiation Codes:

B - Bene=
D - DHCS=
P - Plan=
S - Social Services=