

COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04
Plan Type	County Name	Plan Name												
Dental	LOS ANGELES	Access Dental Plan		205	81	69	31	231	3	277	657			
		Health Net		166	124	91	27	132	2	289	551			
		Liberty Dental Plan of CA		36	45	24	12	28		97	192			
		County Subtotal		407	250	184	70	391	5	663	1,400			
	SACRAMENTO	Access Dental Plan		18	51	21	14	19	2	87	396		1	
		HealthNet of California		16	23	24	17	11	1	41	340		1	
		Liberty Dental Plan of CA		19	24	8	10	15	1	50	351			
		County Subtotal		53	98	53	41	45	4	178	1,087		2	
	Total				460	348	237	111	436	9	841	2,487		2
	Medical	ALAMEDA	Alameda Alliance For Health		10	11	9	5	3	26	35	219	22	
Anthem Blue Cross Partnrshp				45	36	14	3	15	6	78	370	6		2
County Subtotal				55	47	23	8	18	32	113	589	28		4
AMADOR		Anthem Blue Cross Partnrshp		1					2	3	5			
		CA Health and Wellness		4							17		1	
		County Subtotal		5					2	3	22		1	
BUTTE		Anthem Blue Cross Partnrshp		7	7	1		2	6	6	37			1
		CA Health and Wellness		5	12	3		2	3	20	51			

Disenrollment Reason Codes:

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- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
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Disenrollment Reason Code			X05		
Plan Type	County Name	Plan Name			
Dental	LOS ANGELES	Access Dental Plan		1,554	
		Health Net	1	1,383	
		Liberty Dental Plan of CA		434	
		County Subtotal	1	3,371	
	SACRAMENTO	Access Dental Plan		609	
		HealthNet of California	1	475	
		Liberty Dental Plan of CA		478	
		County Subtotal	1	1,562	
	Total			2	4,933
	Medical	ALAMEDA	Alameda Alliance For Health		342
Anthem Blue Cross Partnrshp				575	
County Subtotal				917	
AMADOR		Anthem Blue Cross Partnrshp		11	
		CA Health and Wellness		22	
		County Subtotal		33	
BUTTE		Anthem Blue Cross Partnrshp		67	
		CA Health and Wellness	1	97	

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California Health Care Options

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Plan Type	County Name	Plan Name													
Medical	BUTTE	County Subtotal		12	19	4		4	9	26	88			1	
		CALAVERAS	Anthem Blue Cross Partnrshp		24	2	2		4		3	15			
			CA Health and Wellness		4	7				1	1	8			2
		County Subtotal		28	9	2		4	1	4	23			2	
	COLUSA	Anthem Blue Cross Partnrshp		4							1	5			
		CA Health and Wellness									6	7		1	
		County Subtotal		4							7	12		1	
	CONTRA COSTA	Anthem Blue Cross Partnrshp		29	16	12	2	13	5	44	120	2			2
		Contra Costa Health Plan		7	11	9	5	5	11	23	195	2			
		County Subtotal		36	27	21	7	18	16	67	315	4			2
	EL DORADO	Anthem Blue Cross Partnrshp		13	8	5		15	1	8	25				
		CA Health and Wellness			2	1		3	3	6	49				1
		County Subtotal		13	10	6		18	4	14	74				1
	FRESNO	Anthem Blue Cross Partnrshp		43	84	21	7	16		135	318	10			1
		CalViva Health		18	27	9	3	9	7	49	221	9	1		1
		County Subtotal		61	111	30	10	25	7	184	539	19	1		2
	GLENN	Anthem Blue Cross Partnrshp		3		1				2	4				
		CA Health and Wellness								3	6				

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Plan Type	County Name	Plan Name		
Medical	BUTTE	County Subtotal	1	164
	CALAVERAS	Anthem Blue Cross Partnrshp		50
		CA Health and Wellness		23
		County Subtotal		73
	COLUSA	Anthem Blue Cross Partnrshp		10
		CA Health and Wellness		14
		County Subtotal		24
	CONTRA COSTA	Anthem Blue Cross Partnrshp		245
		Contra Costa Health Plan		268
		County Subtotal		513
	EL DORADO	Anthem Blue Cross Partnrshp		75
		CA Health and Wellness		65
		County Subtotal		140
	FRESNO	Anthem Blue Cross Partnrshp		635
		CalViva Health		354
		County Subtotal		989
	GLENN	Anthem Blue Cross Partnrshp		10
		CA Health and Wellness		9

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Plan Type	County Name	Plan Name													
Medical	GLENN	County Subtotal		3		1				5	10				
		IMPERIAL	CA Health and Wellness		2	4	3		1	1	8	19		4	
			Molina Healthcare Partner		30	37	12	1	22		71	158			
		County Subtotal		32	41	15	1	23	1	79	177		4		
	INYO	Anthem Blue Cross Partnrshp		1		1					1	1		2	
		CA Health and Wellness				1					1			24	
		County Subtotal		1	1	1				2	1		26		
	KERN	Health Net Comm Solutions			35	54	26	1	11	1	67	256	3		5
		Kern Family Health Care			11	26	5	1	3	2	27	209	12		3
		County Subtotal			46	80	31	2	14	3	94	465	15		8
	KINGS	Anthem Blue Cross Partnrshp			1	11	2		1	2	31	48			
		CalViva Health				1			1	3	15	50			
		County Subtotal			1	12	2		2	5	46	98			
	LOS ANGELES	Care 1st			77	22	7	6	429	2	482	1,233			1
		CareMore			60	13	4	7	275	3	267	751			3
		Health Net			137	23	10	7	576		616	1,224			12
		Health Net Comm Solutions			251	235	119	47	165	11	771	2,206	33	4	29
		L.A. Care			61	16	4	3	219	2	278	359			1

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Medical	GLENN	County Subtotal		19
	IMPERIAL	CA Health and Wellness		42
		Molina Healthcare Partner		331
		County Subtotal		373
	INYO	Anthem Blue Cross Partnrshp		6
		CA Health and Wellness		26
		County Subtotal		32
	KERN	Health Net Comm Solutions		459
		Kern Family Health Care	1	300
		County Subtotal	1	759
	KINGS	Anthem Blue Cross Partnrshp		96
		CalViva Health		70
		County Subtotal		166
	LOS ANGELES	Care 1st		2,259
		CareMore		1,383
		Health Net	1	2,606
		Health Net Comm Solutions	10	3,881
		L.A. Care		943

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Plan Type	County Name	Plan Name													
Medical	LOS ANGELES	L.A. Care Health Plan		177	140	101	35	116	37	482	1,875	51		57	
		Molina Dual Options		75	29	11	8	420		504	1,029			3	
		County Subtotal		838	478	256	113	2,200	55	3,400	8,677	84	4	106	
	MADERA	Anthem Blue Cross Partnrshp		8	5	7	1	3	3	4	88				
		CalViva Health		2					4	8	53	1			
		County Subtotal		10	5	7	1	3	7	12	141	1			
	MARIPOSA	Anthem Blue Cross Partnrshp				4				3	1	11			1
		CA Health and Wellness				3						9			
		County Subtotal				7				3	1	20			1
	MONO	CA Health and Wellness			1							5		2	
		County Subtotal			1							5		2	
	NEVADA	Anthem Blue Cross Partnrshp			3					4	1	15			
		CA Health and Wellness			2		3	1	5		3	11		1	
		County Subtotal			5		3	1	5	4	4	26		1	
	PLACER	Anthem Blue Cross Partnrshp			9	6	2		6	1	10	64		1	3
		CA Health and Wellness			26	8	6	2	26	3	15	89			
		KP Cal, LLC									4	3			1
		County Subtotal			35	14	8	2	32	4	29	156		1	4

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Disenrollment Reason Code			X05	
Plan Type	County Name	Plan Name		
Medical	LOS ANGELES	L.A. Care Health Plan	9	3,080
		Molina Dual Options		2,079
		County Subtotal	20	16,231
	MADERA	Anthem Blue Cross Partnrshp	1	120
		CalViva Health		68
		County Subtotal	1	188
	MARIPOSA	Anthem Blue Cross Partnrshp		20
		CA Health and Wellness		12
		County Subtotal		32
	MONO	CA Health and Wellness	1	9
		County Subtotal	1	9
	NEVADA	Anthem Blue Cross Partnrshp		23
		CA Health and Wellness		26
		County Subtotal		49
	PLACER	Anthem Blue Cross Partnrshp		102
		CA Health and Wellness		175
		KP Cal, LLC		8
		County Subtotal		285

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Plan Type	County Name	Plan Name												
Medical	PLUMAS	Anthem Blue Cross PartnrsHP											1	
		CA Health and Wellness						2					1	
		County Subtotal						2					2	
	RIVERSIDE	IEHP Dual Choice		25	7		1	95	1	70	135		1	
		Inland Empire Health Plan		12	15	12	3	23	16	85	363	16		7
		Molina Dual Options		16	5	2	4	101	2	84	176		1	1
		Molina Healthcare Partner		36	62	20	9	49	8	104	390	5		2
		County Subtotal		89	89	34	17	268	27	343	1,064	21	2	10
		SACRAMENTO	Anthem Blue Cross PartnrsHP		28	38	19	7	33	10	76	413	20	2
	Health Net Comm Solutions			49	73	34	17	79	1	107	442	3	3	17
	KP Cal, LLC			3	7	2	2	2	3	8	52	2		1
	Molina Healthcare Partner			16	55	20	5	20	2	56	221	8		3
	County Subtotal			96	173	75	31	134	16	247	1,128	33	5	28
	SAN BENITO	Anthem Blue Cross PartnrsHP		2	1	5				2	116			
		Regular Medi-Cal (FFS)			2					2	5	41		
		County Subtotal		2	3	5				2	7	157		
	SAN BERNARDINO	IEHP Dual Choice		20	13	1	1	77		62	159			1
		Inland Empire Health Plan		20	27	16	16	16	29	115	469	14		15

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Medical	PLUMAS	Anthem Blue Cross Partnrshp		1	
		CA Health and Wellness		3	
		County Subtotal		4	
	RIVERSIDE	IEHP Dual Choice			335
		Inland Empire Health Plan			552
		Molina Dual Options			392
		Molina Healthcare Partner	1		686
		County Subtotal	1		1,965
		SACRAMENTO	Anthem Blue Cross Partnrshp	1	
	Health Net Comm Solutions				825
	KP Cal, LLC				82
	Molina Healthcare Partner				406
	County Subtotal		1		1,967
	SAN BENITO	Anthem Blue Cross Partnrshp			126
		Regular Medi-Cal (FFS)			50
		County Subtotal			176
	SAN BERNARDINO	IEHP Dual Choice	1		335
		Inland Empire Health Plan	1		738

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Disenrollment Reason Code			E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	
Plan Type	County Name	Plan Name													
Medical	SAN BERNARDINO	Molina Dual Options	1	17	10	2	1	106	3	90	146			1	
		Molina Healthcare Partner		65	81	25	12	45	5	139	381	2		2	
		County Subtotal	1	122	131	44	30	244	37	406	1,155	16		19	
	SAN DIEGO	Care 1st			21	8	2	2	121		97	163			
		Care1st Partner Plan, LLC			140	44	32	8	49	7	259	350	3	6	1
		CommuniCare Advantage			15	10	1		97	1	93	134			1
		Community Hlth Grp Partner			37	19	11	5	32	11	120	248	3	5	4
		Health Net			21	12		1	77		101	165			
		Health Net Comm Solutions			58	80	21	19	36	3	110	215	5	2	1
		KP Cal, LLC			8	7	1		4	9	17	39		1	1
		Molina Dual Options			18	8	1	1	76	3	85	162			
		Molina Healthcare Partner			56	33	23	8	31	2	97	245	2	1	4
		County Subtotal			374	221	92	44	523	36	979	1,721	13	15	12
	SAN FRANCISCO	Anthem Blue Cross Partnrshp			4	4	5	2	5		19	147	2	2	
		San Francisco Health Plan			3	7	3	5	3	5	18	161	13	4	3
		County Subtotal			7	11	8	7	8	5	37	308	15	6	3
	SAN JOAQUIN	Health Net Comm Solutions			21	18	11	5	12		61	192			1
		Health Plan of San Joaquin			2	4	2	1	3	8	21	171		1	2

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 E07 = Problem Using the HCP=
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 E10 = CCS Not In PCCM Contract=
 E11 = Other Health Coverage=
 E12 = Moved Out Of County=
 E13 = Pregnancy=
 F01 = Could Not Choose Doctor I Wanted=
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 F03 = Doctor Did Not Meet Beneficiary Needs=
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Initiation Codes:

F06 = Moving Out Of County=
 F09 = Other Reason=
 F10 = No Reason Checked=
 I01 = IS-Generated Disenrollment=
 X01 = Waiver Programs exemption=
 X02 = Dental Exemption=
 X03 = Indian Health Coverage=
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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Transaction Type			Disenrollment	Total	
Disenrollment Reason Code			X05		
Plan Type	County Name	Plan Name			
Medical	SAN BERNARDINO	Molina Dual Options		377	
		Molina Healthcare Partner		757	
		County Subtotal	2	2,207	
	SAN DIEGO	Care 1st			414
		Care1st Partner Plan, LLC			899
		CommuniCare Advantage			352
		Community Hlth Grp Partner	1		496
		Health Net			377
		Health Net Comm Solutions	1		551
		KP Cal, LLC			87
		Molina Dual Options			354
		Molina Healthcare Partner			502
		County Subtotal	2		4,032
	SAN FRANCISCO	Anthem Blue Cross Partnrshp		3	193
		San Francisco Health Plan		1	226
		County Subtotal		4	419
	SAN JOAQUIN	Health Net Comm Solutions			321
		Health Plan of San Joaquin		1	216

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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	
Plan Type	County Name	Plan Name													
Medical	SAN JOAQUIN	County Subtotal		23	22	13	6	15	8	82	363		1	3	
		SANTA CLARA	Anthem Blue Cross Partnrshp		13	23	13	2	23	5	85	224	19		2
			Santa Clara Family H.P.		12	20	6	4	7	14	49	228	27		8
		County Subtotal		25	43	19	6	30	19	134	452	46		10	
	SIERRA	Anthem Blue Cross Partnrshp										1			
		CA Health and Wellness							1						
		County Subtotal							1			1			
	STANISLAUS	Health Net Comm Solutions		30	35	19	2	21	6	86	279	4	1	2	
		Health Plan of San Joaquin		9	10	9	1	3	5	26	140	11	1	2	
		County Subtotal		39	45	28	3	24	11	112	419	15	2	4	
	SUTTER	Anthem Blue Cross Partnrshp		3	1				6		6	25			
		CA Health and Wellness		14	12	1	5	29	1	25	44				
		County Subtotal		17	13	1	5	35	1	31	69				
	TEHAMA	Anthem Blue Cross Partnrshp		5	4						1	22			
		CA Health and Wellness		3	4						7	4			
		County Subtotal		8	8						8	26			
	TULARE	Anthem Blue Cross Partnrshp		8	25	4			1	6	59	152			
		Health Net Comm Solutions		8	8	5	2	9	1	35	164			3	

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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Transaction Type			Disenrollment	Total
Disenrollment Reason Code			X05	
Plan Type	County Name	Plan Name		
Medical	SAN JOAQUIN	County Subtotal	1	537
	SANTA CLARA	Anthem Blue Cross Partnrsip		409
		Santa Clara Family H.P.		375
		County Subtotal		784
	SIERRA	Anthem Blue Cross Partnrsip		1
		CA Health and Wellness		1
		County Subtotal		2
	STANISLAUS	Health Net Comm Solutions		485
		Health Plan of San Joaquin		217
		County Subtotal		702
	SUTTER	Anthem Blue Cross Partnrsip		41
		CA Health and Wellness		131
		County Subtotal		172
	TEHAMA	Anthem Blue Cross Partnrsip		32
		CA Health and Wellness		18
		County Subtotal		50
	TULARE	Anthem Blue Cross Partnrsip		255
		Health Net Comm Solutions		235

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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	
Plan Type	County Name	Plan Name													
Medical	TULARE	County Subtotal		16	33	9	2	10	7	94	316			3	
	TUOLUMNE	Anthem Blue Cross Partnrshp		1					1	2	2	13			
		CA Health and Wellness							1		7	14			
		County Subtotal			1				2	2	9	27			
	YUBA	Anthem Blue Cross Partnrshp				1				2	1	17			
		CA Health and Wellness			11	11	1	3	2	2	13	38			
		County Subtotal			11	11	2	3	2	4	14	55			
	Total			1	2,016	1,664	740	299	3,664	328	6,593	18,699	310	74	223
	Total			1	2,476	2,012	977	410	4,100	337	7,434	21,186	310	76	223

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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Transaction Type			Disenrollment	Total	
Disenrollment Reason Code			X05		
Plan Type	County Name	Plan Name			
Medical	TULARE	County Subtotal		490	
	TUOLUMNE	Anthem Blue Cross Partnrshp		19	
		CA Health and Wellness		22	
		County Subtotal		41	
	YUBA	Anthem Blue Cross Partnrshp		21	
		CA Health and Wellness		81	
		County Subtotal		102	
	Total			35	34,646
	Total			37	39,579

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COPS-17 – Disenrollment Summary Report

Data for 6/26/2014 through 7/28/2014

Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment												Total	
Disenrollment Reason Code		E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	X05	
Plan Type	Language														
Dental	Arabic		1	2					1	8					12
	Armenian		4	3					10	20					37
	Cambodian		1				1		2	1					5
	Chinese		5	7	9	5	5		16	91					138
	English		251	250	162	68	179	6	498	1,524		2			2,940
	Farsi		2		1		6		1	18					28
	Hmong		1				1			24					26
	Korean		9	2				1	8	32					52
	No Response, Client declined to state									1					1
	No Valid Data			5				3	4	17					29
	Russian			3	2		2	2	7	40					56
	Spanish			172	74	63	31	239	3	288	664				1,535
	Tagalog					1				5					6
Vietnamese			6	8	1	4		6	42				1	68	
Total			460	348	237	111	436	9	841	2,487		2		2	4,933
Medical			1						2	6					9

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COPS-17 – Disenrollment Summary Report

California Health Care Options

Data for 6/26/2014 through 7/28/2014

Transaction Type		Disenrollment												Total		
Disenrollment Reason Code		E09B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	X05		
Plan Type	Language															
Medical	Arabic		8	14	2	3	22		50	88			2		189	
	Armenian		51	14	12	4	164	1	513	611			2		1,372	
	Cambodian		6	1	1		3		20	29					60	
	Chinese		30	17	10	8	87	4	138	1,049	23		3	1	1,370	
	English	1	1,304	1,234	533	212	2,211	272	3,828	11,209	180	74	170	18	21,246	
	Farsi		39	9	4	1	73	1	91	175					2	395
	Hmong		5	7						13	34					59
	Korean		24	16			3	97		114	475	2				731
	No Response, Client declined to state		4					3	1	3	6	1		1		19
	No Valid Data		51	34	4	4	221			219	490	10		7	2	1,042
	Russian		12	5	4	2	75			155	239	2		4	3	501
	Spanish		411	286	161	58	609	45	1,266	3,772	70		32	6	6,716	
	Tagalog		17	11	3	2	57	3	83	117	4		1	3	301	
	Vietnamese		53	16	6	2	42	1	98	399	18		1		636	
Total		1	2,016	1,664	740	299	3,664	328	6,593	18,699	310	74	223	35	34,646	
Total		1	2,476	2,012	977	410	4,100	337	7,434	21,186	310	76	223	37	39,579	

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