



February 10, 2014

DHCS HCO 14-17458

Ms. Margaret Tatar, Chief  
Department of Health Care Services  
Medi-Cal Managed Care Division  
MS 4400  
P.O. Box 997413  
Sacramento, CA 95899-7413

**COPS-17 DISENROLLMENT SUMMARY REPORT – Data for 12/27/2013 through 1/27/2014**

Reference: Health Care Options Contract #07-65829 - 6.5.2.2.F.3-4  
C #1009-0646 dated October 30, 2009

Dear Ms. Tatar:

The purpose of this report is to provide a comprehensive view of disenrollments over a reporting period. Volumes are categorized by disenrollment type and reason, while grouping are reported by choice type (medical, dental), county, plan, and language. This is a contractually required report detailed in Health Care Options Contract 07-65829.

Note: As of November 2009, volumes categorized by disenrollment type and ZIP Code, as referenced in 6.5.2.2.F.4, are available to run on an ad hoc basis from Reporting Services, per DHCS request via C #1009-0646.

If you have any questions regarding this report, please contact Haiyong Li at (916) 364-6656.

Sincerely,

Benjamin R. Coss  
Vice President  
California Health Care Options

CC: Report File  
Admin File

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

## Disenrollment Transactions by Plan Type (Medical, Dental), County Name, and Plan Name

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	
Plan Type	County Name	Plan Name													
Dental	LOS ANGELES	Access Dental Plan			236	99	57	52	384		240	553			
		Health Net			152	74	34	32	141	2	152	360			
		Liberty Dental Plan of CA			49	23	10	14	44	1	55	147			
		County Subtotal			437	196	101	98	569	3	447	1,060			
	SACRAMENTO	Access Dental Plan				25	44	19	10	20	3	58	483		
		HealthNet of California				26	15	16	19	22		50	497		14
		Liberty Dental Plan of CA				21	28	12	20	20	2	45	538		
		County Subtotal				72	87	47	49	62	5	153	1,518		14
	Total					509	283	148	147	631	8	600	2,578		14
	Medical	ALAMEDA	Alameda Alliance For Health			28	17	2	3	24	20	37	405	6	1
Anthem Blue Cross Partnrshp					31	23	8	11	17	2	51	211		1	
County Subtotal					59	40	10	14	41	22	88	616	6	2	
ALPINE		CA Health and Wellness										1			
		County Subtotal										1			
AMADOR		Anthem Blue Cross Partnrshp				2				1			14		
		CA Health and Wellness				10	2	3	5	4	1	13	46		
		County Subtotal				12	2	3	5	5	1	13	60		

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total	
			X04	X05		
Disenrollment Reason Code						
Plan Type	County Name	Plan Name				
Dental	LOS ANGELES	Access Dental Plan			1,621	
		Health Net		1	948	
		Liberty Dental Plan of CA			343	
		County Subtotal		1	2,912	
	SACRAMENTO	Access Dental Plan		1	663	
		HealthNet of California		1	660	
		Liberty Dental Plan of CA		1	687	
		County Subtotal		3	2,010	
	<b>Total</b>				4	4,922
	Medical	ALAMEDA	Alameda Alliance For Health	1		544
Anthem Blue Cross Partnrshp			2		357	
County Subtotal			3		901	
ALPINE		CA Health and Wellness			1	
		County Subtotal			1	
AMADOR		Anthem Blue Cross Partnrshp			17	
		CA Health and Wellness			84	
		County Subtotal			101	

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	
Plan Type	County Name	Plan Name													
Medical	BUTTE	Anthem Blue Cross Partnrshp			9	12	2	5	31	3	26	53			
		CA Health and Wellness			21	12	18	6	32	2	33	77			
		County Subtotal			30	24	20	11	63	5	59	130			
	CALAVERAS	Anthem Blue Cross Partnrshp				93	1	4	4	5	1	19	50		
		CA Health and Wellness				16	3	1		5	1	8	17		
		County Subtotal				109	4	5	4	10	2	27	67		
	COLUSA	Anthem Blue Cross Partnrshp										1			
		CA Health and Wellness				1			2				8		
		County Subtotal				1			2			1	8		
	CONTRA COSTA	Anthem Blue Cross Partnrshp				19	5	1	10	11	2	36	98	1	
		Contra Costa Health Plan				22	13	11	2	14	9	27	160	2	1
		County Subtotal				41	18	12	12	25	11	63	258	3	1
	EL DORADO	Anthem Blue Cross Partnrshp				57	15	10	3	74	1	56	128		
		CA Health and Wellness				11	3		1	14	1	9	39		
		KP Cal, LLC				1							4		
		County Subtotal				69	18	10	4	88	2	65	171		
	FRESNO	Anthem Blue Cross Partnrshp				41	99	13	3	12	3	70	249	8	
		CalViva Health				38	36	11	8	11	6	45	207	3	

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total
Disenrollment Reason Code			X04	X05	
Plan Type	County Name	Plan Name			
Medical	BUTTE	Anthem Blue Cross Partnrsdp	1		142
		CA Health and Wellness	1		202
		County Subtotal	2		344
	CALAVERAS	Anthem Blue Cross Partnrsdp	1		178
		CA Health and Wellness			51
		County Subtotal	1		229
	COLUSA	Anthem Blue Cross Partnrsdp			1
		CA Health and Wellness			11
		County Subtotal			12
	CONTRA COSTA	Anthem Blue Cross Partnrsdp	1		184
		Contra Costa Health Plan	2	1	264
		County Subtotal	3	1	448
	EL DORADO	Anthem Blue Cross Partnrsdp			344
		CA Health and Wellness			78
		KP Cal, LLC			5
		County Subtotal			427
	FRESNO	Anthem Blue Cross Partnrsdp			498
		CalViva Health			365

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

# California Health Care Options

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	
Plan Type	County Name	Plan Name													
Medical	FRESNO	County Subtotal			79	135	24	11	23	9	115	456	11		
		GLENN	Anthem Blue Cross Partnrshp			1	8		1			2	14		
			CA Health and Wellness			8	15	3	3	1		10	9		
		County Subtotal			9	23	3	4	1		12	23			
	IMPERIAL	CA Health and Wellness			5	2			1	2	16	37		31	
		Molina Healthcare Partner			77	32	18	4	132	3	76	244		14	
		County Subtotal			82	34	18	4	133	5	92	281		45	
	INYO	Anthem Blue Cross Partnrshp			1						2	14			
		CA Health and Wellness				1			1		2	4			
		County Subtotal			1	1			1		4	18			
	KERN	Health Net Comm Solutions			65	104	17	7	35	3	60	438		5	
		Kern Family Health Care			19	31	9	2	12	6	28	209		9	
		County Subtotal			84	135	26	9	47	9	88	647		14	
	KINGS	Anthem Blue Cross Partnrshp			1	2				1	40	60			
		CalViva Health			1	4	1		6	1	22	89			
		County Subtotal			2	6	1		6	2	62	149			
	LOS ANGELES	Health Net Comm Solutions		1	1	656	355	230	231	441	23	1,644	7,068	102	
		L.A. Care Health Plan		5		334	238	144	130	176	63	803	3,983	142	1

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=

E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=

Initiation Codes:

B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total
			X04	X05	
Disenrollment Reason Code					
Plan Type	County Name	Plan Name			
Medical	FRESNO	County Subtotal			863
	GLENN	Anthem Blue Cross Partnrshp			26
		CA Health and Wellness			49
		County Subtotal			75
	IMPERIAL	CA Health and Wellness			94
		Molina Healthcare Partner			600
		County Subtotal			694
	INYO	Anthem Blue Cross Partnrshp			17
		CA Health and Wellness			8
		County Subtotal			25
	KERN	Health Net Comm Solutions			734
		Kern Family Health Care	1		326
		County Subtotal	1		1,060
	KINGS	Anthem Blue Cross Partnrshp			104
		CalViva Health			124
		County Subtotal			228
	LOS ANGELES	Health Net Comm Solutions	37	4	10,793
		L.A. Care Health Plan	34	4	6,057

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03
Plan Type	County Name	Plan Name												
Medical	LOS ANGELES	County Subtotal	6	1	990	593	374	361	617	86	2,447	11,051	244	1
	MADERA	Anthem Blue Cross Partnrshp			12	8	1	1	6	2	12	106		
		CalViva Health			5	2	1		4		5	92		
		County Subtotal			17	10	2	1	10	2	17	198		
	MARIPOSA	Anthem Blue Cross Partnrshp											3	
		CA Health and Wellness			8	4			1		1	21		
		County Subtotal			8	4			1		1	24		
	MONO	Anthem Blue Cross Partnrshp										1	5	
		CA Health and Wellness											1	
		County Subtotal									1	6		
	NEVADA	Anthem Blue Cross Partnrshp			12	1			2	3	1	11	24	
		CA Health and Wellness			20	4	2	1	16	1	7	45		
		County Subtotal			32	5	2	3	19	2	18	69		
	PLACER	Anthem Blue Cross Partnrshp			20	8	3	6	7		28	59		
		CA Health and Wellness			63	27	18	14	46	7	61	207		1
		KP Cal, LLC			1						2	4		
		County Subtotal			84	35	21	20	53	7	91	270		1
	PLUMAS	Anthem Blue Cross Partnrshp						1	3			3		

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total
			X04	X05	
Disenrollment Reason Code					
Plan Type	County Name	Plan Name			
Medical	LOS ANGELES	County Subtotal	71	8	16,850
	MADERA	Anthem Blue Cross Partnrshp			148
		CalViva Health			109
		County Subtotal			257
	MARIPOSA	Anthem Blue Cross Partnrshp			3
		CA Health and Wellness			35
		County Subtotal			38
	MONO	Anthem Blue Cross Partnrshp			6
		CA Health and Wellness	1		2
		County Subtotal	1		8
	NEVADA	Anthem Blue Cross Partnrshp	1		55
		CA Health and Wellness	1		97
		County Subtotal	2		152
	PLACER	Anthem Blue Cross Partnrshp	3		134
		CA Health and Wellness			444
		KP Cal, LLC			7
		County Subtotal	3		585
	PLUMAS	Anthem Blue Cross Partnrshp			7

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

# California Health Care Options

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment											
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03
Plan Type	County Name	Plan Name												
Medical	PLUMAS	CA Health and Wellness										4		
		County Subtotal						1	3			7		
	RIVERSIDE	Inland Empire Health Plan			18	3	12	12	16	40	70	400	21	2
		Molina Healthcare Partner			63	79	30	9	77	5	93	506	2	
		County Subtotal			81	82	42	21	93	45	163	906	23	2
	SACRAMENTO	Anthem Blue Cross Partnrshp			45	44	24	7	11	7	94	397	14	
		Health Net Comm Solutions			108	78	37	29	81	3	139	541	9	28
		KP Cal, LLC			19	12	2		2	1	28	93	1	
		Molina Healthcare Partner			85	60	31	18	41	1	119	396	11	7
		County Subtotal			257	194	94	54	135	12	380	1,427	35	35
	SAN BENITO	Anthem Blue Cross Partnrshp				6	3		5		2	188		
		Regular Medi-Cal (FFS)			1							20		
		County Subtotal			1	6	3		5		2	208		
	SAN BERNARDINO	Inland Empire Health Plan			39	24	21	26	30	26	124	642	23	1
		Molina Healthcare Partner			69	108	23	17	86	4	113	534	7	
		County Subtotal			108	132	44	43	116	30	237	1,176	30	1
	SAN DIEGO	Care1st Partner Plan, LLC			116	73	35	11	85	2	442	702	4	28
		Community Hlth Grp Partner		1	61	37	19	9	55	5	233	547	9	16

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total
Disenrollment Reason Code			X04	X05	
Plan Type	County Name	Plan Name			
Medical	PLUMAS	CA Health and Wellness			4
		County Subtotal			11
	RIVERSIDE	Inland Empire Health Plan	10		604
		Molina Healthcare Partner	2		866
		County Subtotal	12		1,470
	SACRAMENTO	Anthem Blue Cross Partnrsdp	4	1	648
		Health Net Comm Solutions	6	2	1,061
		KP Cal, LLC			158
		Molina Healthcare Partner		1	770
		County Subtotal	10	4	2,637
	SAN BENITO	Anthem Blue Cross Partnrsdp			204
		Regular Medi-Cal (FFS)			21
		County Subtotal			225
	SAN BERNARDINO	Inland Empire Health Plan	4	3	963
		Molina Healthcare Partner	1	1	963
		County Subtotal	5	4	1,926
	SAN DIEGO	Care1st Partner Plan, LLC	3		1,501
		Community Hlth Grp Partner	2		994

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

# California Health Care Options

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	
Plan Type	County Name	Plan Name													
Medical	SAN DIEGO	Health Net Comm Solutions			70	48	16	10	57	2	135	300	5	12	
		KP Cal, LLC			1	7	3	2	3	5	6	24	1		
		Molina Healthcare Partner			89	69	19	14	101	10	393	786	6	24	
		County Subtotal		1		337	234	92	46	301	24	1,209	2,359	25	80
	SAN FRANCISCO	Anthem Blue Cross Partnrshp				12	14	1	1	3		21	92	6	
		San Francisco Health Plan				14	4	9	3	10	5	26	140	9	
		County Subtotal				26	18	10	4	13	5	47	232	15	
	SAN JOAQUIN	Health Net Comm Solutions				32	26	6	6	31		70	206		
		Health Plan of San Joaquin				7	11	2		6	20	22	171		
		County Subtotal				39	37	8	6	37	20	92	377		
	SANTA CLARA	Anthem Blue Cross Partnrshp				50	50	5	4	17	3	57	256	9	
		Santa Clara Family H.P.				29	11	11	8	10	16	60	282	20	
		County Subtotal				79	61	16	12	27	19	117	538	29	
	SIERRA	CA Health and Wellness											7		
		County Subtotal											7		
	STANISLAUS	Health Net Comm Solutions				39	30	13		14	10	55	257		1
		Health Plan of San Joaquin				7	3	1	4	5	2	16	164	3	
		County Subtotal				46	33	14	4	19	12	71	421	3	1

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total
			X04	X05	
Disenrollment Reason Code					
Plan Type	County Name	Plan Name			
Medical	SAN DIEGO	Health Net Comm Solutions	4		659
		KP Cal, LLC			52
		Molina Healthcare Partner	2	2	1,515
		County Subtotal	11	2	4,721
	SAN FRANCISCO	Anthem Blue Cross Partnrshp	1		151
		San Francisco Health Plan			220
		County Subtotal	1		371
	SAN JOAQUIN	Health Net Comm Solutions			377
		Health Plan of San Joaquin	1		240
		County Subtotal	1		617
	SANTA CLARA	Anthem Blue Cross Partnrshp	1		452
		Santa Clara Family H.P.		1	448
		County Subtotal	1	1	900
	SIERRA	CA Health and Wellness			7
		County Subtotal			7
	STANISLAUS	Health Net Comm Solutions			419
		Health Plan of San Joaquin	4		209
		County Subtotal	4		628

Disenrollment Reason Codes:

- E01 = Incarcerated=
- E02 = Prior Care=
- E03 = Enrolled Incorrectly Into a Plan=
- E04 = Deceased=
- E05 = Child Protective Services=
- E06 = Foster Care/Adoption=
- E07 = Problem Using the HCP=
- E08 = Terminated By Plan=
- E09 = Long Term Care=
- E10 = CCS Not In PCCM Contract=
- E11 = Other Health Coverage=
- E12 = Moved Out Of County=
- E13 = Pregnancy=
- F01 = Could Not Choose Doctor I Wanted=
- F02 = Plan Did Not Cover Bene Needs=
- F03 = Doctor Did Not Meet Beneficiary Needs=
- F04 = Too Far To Go=
- F05 = Did Not Choose This Plan=

Initiation Codes:

- F06 = Moving Out Of County=
- F09 = Other Reason=
- F10 = No Reason Checked=
- I01 = IS-Generated Disenrollment=
- X01 = Waiver Programs exemption=
- X02 = Dental Exemption=
- X03 = Indian Health Coverage=
- X04 = Medical Exemption=
- X05 = MER type E -Voluntary Aid Code or County=
- B - Bene=
- D - DHCS=
- P - Plan=
- S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment												
Disenrollment Reason Code			E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	
Plan Type	County Name	Plan Name													
Medical	SUTTER	Anthem Blue Cross Partnrshp			1	4			3	3	11	21			
		CA Health and Wellness			17	14	11	5	19	1	62	49			
		County Subtotal			18	18	11	5	22	4	73	70			
	TEHAMA	Anthem Blue Cross Partnrshp				5	6		1	11		3	12		1
		CA Health and Wellness				2	2			2		10	15		4
		County Subtotal				7	8		1	13		13	27		5
	TULARE	Anthem Blue Cross Partnrshp				17	19	3	1	3	8	52	166		
		Health Net Comm Solutions				5	10	2	2	9	3	37	234		3
		County Subtotal				22	29	5	3	12	11	89	400		3
	TUOLUMNE	Anthem Blue Cross Partnrshp				7	3	2	1	15	1	5	42		
		CA Health and Wellness				5		2		2	1	5	20		1
		County Subtotal				12	3	4	1	17	2	10	62		1
	YUBA	Anthem Blue Cross Partnrshp				1	2			2		4	14		
		CA Health and Wellness				51	16	6	1	12		44	77		
		County Subtotal				52	18	6	1	14		48	91		
	<b>Total</b>			7	1	2,794	1,960	880	667	1,970	349	5,816	22,810	438	178
	<b>Total</b>			7	1	3,303	2,243	1,028	814	2,601	357	6,416	25,388	438	192

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=

E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=

Initiation Codes:

B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type			Disenrollment		Total	
Disenrollment Reason Code			X04	X05		
Plan Type	County Name	Plan Name				
Medical	SUTTER	Anthem Blue Cross Partnrsbp	2		45	
		CA Health and Wellness		1	179	
		County Subtotal	2	1	224	
	TEHAMA	Anthem Blue Cross Partnrsbp				39
		CA Health and Wellness				35
		County Subtotal				74
	TULARE	Anthem Blue Cross Partnrsbp				269
		Health Net Comm Solutions				305
		County Subtotal				574
	TUOLUMNE	Anthem Blue Cross Partnrsbp				76
		CA Health and Wellness				36
		County Subtotal				112
	YUBA	Anthem Blue Cross Partnrsbp				23
		CA Health and Wellness			1	208
		County Subtotal			1	231
	<b>Total</b>			134	22	38,026
	<b>Total</b>			134	26	42,948

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

## Disenrollment Transactions by Plan Type (Medical, Dental) and Language

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	X05
Plan Type	Language														
Dental	Arabic									11	19				
	Armenian			5	3	1				11	9				
	Cambodian										1				
	Chinese			15	7	6	3			20	74		1		
	English			240	177	88	79	205	3	301	1,682		11		3
	Farsi			1	3			1		2	8				
	Hmong			3						1	18				
	Korean			10	2			1		13	13				
	No Valid Data			1	2	1		1		2	3		2		
	Russian			6			3	1		3	39				
	Spanish			220	82	47	58	421	5	229	650				1
	Tagalog				1						5				
	Vietnamese			8	6	5	4	1		7	57				
<b>Total</b>				509	283	148	147	631	8	600	2,578		14		4
Medical				1						1	1				
	Arabic			16	23	2	4	8	1	90	123	1		2	

Disenrollment Reason Codes:

Initiation Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=

E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=

B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type		Total
Disenrollment Reason Code		
Plan Type	Language	
Dental	Arabic	30
	Armenian	29
	Cambodian	1
	Chinese	126
	English	2,789
	Farsi	15
	Hmong	22
	Korean	39
	No Valid Data	12
	Russian	52
	Spanish	1,713
	Tagalog	6
	Vietnamese	88
<b>Total</b>	<b>4,922</b>	
Medical		3
	Arabic	270

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type		Disenrollment													
Disenrollment Reason Code		E09B	E13B	F01	F02	F03	F04	F05	F06	F09	F10	I01	X03	X04	X05
Plan Type	Language														
Medical	Armenian	3		31	11	7	3	6	1	65	128	2		4	
	Cambodian			3	10	1	2			35	66	7			
	Chinese			53	27	13	16	20	1	89	673	22	1	2	2
	English	2	1	2,000	1,455	661	459	1,526	284	4,006	15,296	205	177	101	15
	Farsi			22	4	1	2	9		26	49	1		1	
	Hmong			4	3			2		11	31			1	
	Korean			21	15	1	2	11	2	34	119	17			
	No Response, Client declined to state			6	3	1	3	6		11	60				
	No Valid Data			13	20	14	3	5		44	73	14		1	
	Russian			20	22	8	5	6		29	108	5			
	Spanish	2		531	316	164	151	358	57	1,294	5,655	142		19	5
	Tagalog			12	10	1	1	8	1	23	50	10		1	
	Vietnamese			61	41	6	16	5	2	58	378	12		2	
<b>Total</b>		7	1	2,794	1,960	880	667	1,970	349	5,816	22,810	438	178	134	22
<b>Total</b>		7	1	3,303	2,243	1,028	814	2,601	357	6,416	25,388	438	192	134	26

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=

# COPS-17 – Disenrollment Summary Report

Data for 12/27/2013 through 1/27/2014

Transaction Type		Total
Disenrollment Reason Code		
Plan Type	Language	
Medical	Armenian	261
	Cambodian	124
	Chinese	919
	English	26,188
	Farsi	115
	Hmong	52
	Korean	222
	No Response, Client declined to state	90
	No Valid Data	187
	Russian	203
	Spanish	8,694
	Tagalog	117
	Vietnamese	581
<b>Total</b>	<b>38,026</b>	
<b>Total</b>	<b>42,948</b>	

Disenrollment Reason Codes:

E01 = Incarcerated=  
 E02 = Prior Care=  
 E03 = Enrolled Incorrectly Into a Plan=  
 E04 = Deceased=  
 E05 = Child Protective Services=  
 E06 = Foster Care/Adoption=  
 E07 = Problem Using the HCP=  
 E08 = Terminated By Plan=  
 E09 = Long Term Care=  
 E10 = CCS Not In PCCM Contract=  
 E11 = Other Health Coverage=  
 E12 = Moved Out Of County=  
 E13 = Pregnancy=  
 F01 = Could Not Choose Doctor I Wanted=  
 F02 = Plan Did Not Cover Bene Needs=  
 F03 = Doctor Did Not Meet Beneficiary Needs=  
 F04 = Too Far To Go=  
 F05 = Did Not Choose This Plan=

Initiation Codes:

F06 = Moving Out Of County=  
 F09 = Other Reason=  
 F10 = No Reason Checked=  
 I01 = IS-Generated Disenrollment=  
 X01 = Waiver Programs exemption=  
 X02 = Dental Exemption=  
 X03 = Indian Health Coverage=  
 X04 = Medical Exemption=  
 X05 = MER type E -Voluntary Aid Code or County=  
 B - Bene=  
 D - DHCS=  
 P - Plan=  
 S - Social Services=