



Medi-Cal Managed Care Division



state of california



Medi-Cal Managed Care External Quality Review Organization

Report of the
**2004 Performance Measures
for Medi-Cal Managed Care Members**

Submitted by
Delmarva Foundation
September 2004



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Results of the 2004 Performance Measures for the California Medi-Cal Managed Care Program

Introduction

In 2003, California's Medi-Cal Managed Care Program funded medical services for approximately 2.9 million Medi-Cal beneficiaries in 22 counties across California. Utilizing three models of health care delivery, Geographic Managed Care (GMC), the County-Organized Health System (COHS), and the Two-Plan Model, which includes commercial plans (CPs) and Local Initiatives (LIs), the California Department of Health Services (CDHS) contracted with 22 managed care plans to provide health care services for Medi-Cal-qualified adults and children.

Table 1 provides an overview of the models and their characteristics.

Table 1. Medi-Cal Managed Care Program Models

Model	Characteristics
Geographic Managed Care (GMC)	Mandatory enrollment of Temporary Assistance to Needy Families (TANF) population into commercially operated managed care plan, with enrollee choosing between multiple plans in area.
County-Organized Health System (COHS)	Mandatory enrollment of nearly all Medi-Cal eligible population into managed care system developed by the county.
Two-Plan Model (includes Commercial Plans [CPs] and Local Initiatives [LIs])	Mandatory enrollment of TANF population into one of two managed care entities. CP is a commercially operated managed care plan and LI is a community-developed plan designed to meet the specific needs of the community served. Both CP and LI model plans can subcontract with entities to provide services in the respective county of operation.

Table 2 lists the plans, contract/model type, counties served.

Table 2. Medi-Cal Managed Care Contracted Health Plans

Plan Name	Plan Abbreviation	Contract Type	County (ies) of Operation
Blue Cross of California	BC of CA	CP	Alameda
			Fresno
			Contra Costa
			San Joaquin
			San Francisco
			Kern
		Santa Clara	
		GMC	Sacramento
GMC	San Diego		
LI	Stanislaus		
LI	Tulare		
Health Net	Health Net	CP	Fresno
			Los Angeles
		Tulare	
		GMC	Sacramento
GMC	San Diego		
Kaiser Foundation (North)	Kaiser (N)	GMC	Sacramento
Kaiser Foundation (South)	Kaiser (S)	GMC	San Diego
Molina Healthcare	Molina	GMC	Sacramento
		CP	San Bernardino
			Riverside
Alameda Alliance for Health	AAH	LI	Alameda
Contra Costa Health Plan	CCHP	LI	Contra Costa
Health Plan of San Joaquin	HPSJ	LI	San Joaquin
Inland Empire Health Plan	IEHP	LI	Riverside
			San Bernardino
Kern Family Health Care	KFHC	LI	Kern
L.A. Care Health Plan	LA Care	LI	Los Angeles
San Francisco Health Plan	SFHP	LI	San Francisco
Santa Clara Family Health Plan	SCFHP	LI	Santa Clara
Cal Optima	CalOptima	COHS	Orange
Health Plan of San Mateo	HPSM	COHS	San Mateo
Partnership Health Plan of California	PHP of CA	COHS	Solano
			Yolo
			Napa
Santa Barbara Regional Health Authority	SBRHA	COHS	Santa Barbara
Central Coast Alliance for Health	CAAH	COHS	Santa Cruz
			Monterey
Western Health Advantage	WHA	GMC	Sacramento
Community Health Group	CHG	GMC	San Diego
Sharp Health Plan	Sharp	GMC	San Diego
Universal Care	Universal	GMC	San Diego

To effectively assess the quality of care provided by contracted health plans during 2003, the CDHS required each plan to report rates for a series of performance measures from the Health Employer Data and Information Set (HEDIS®¹). Developed by the National Committee for Quality Assurance (NCQA), HEDIS is a nationally recognized, standardized set of performance indicators that measure access, utilization, and quality. CDHS selected 11 HEDIS measures that assess the care provided to the largest segment of the Medi-Cal population, young women, and children. Additionally, CDHS required County Organized Health System plans to report a rate for provision of retinal eye exams as a substitute for reporting Well-Child Visits in the Third through Sixth Year of Life. As the CDHS model of care serves a greater percentage of older enrollees, many of whom have chronic care conditions, screening for diabetes is essential as a preventive measure and in treatment of this chronic condition. Each of the 11 HEDIS measures selected by CDHS were audited by NCQA certified auditors. This report presents the results of the performance measures, as reported in June 2004.

For all measures, there is a continuous eligibility requirement defined as the time in months or years that the beneficiary must be enrolled in the Medi-Cal managed care plan before a particular date or event. The rates presented reflect select services for a portion of the Medi-Cal managed care population, providing a proximal gauge of plan access, timeliness of services and quality of care. Several factors may influence a plan's scores including the plan's ability to capture and report data, the unique characteristics of the member population, and the organization of the provider networks within specific geographic areas. Therefore, this information is best used to develop a composite sketch of the systems of quality employed by the managed care plans in delivering care and services.

II. Report Organization

This report is organized into two sections, reflecting health plan rates and rates by model type. For each measure, a Medi-Cal managed care weighted average has been calculated to provide a comparative statistic as to the average score for all participating plans. By establishing the weighted average, versus a simple average, this statistic accounts for variations in membership across plans.

For each measure, the report also identifies Minimum Performance Levels (MPLs) and High Performance Levels (HPLs). These indicators are based upon the MMCD All Plan Letter 02008 dated November 26, 2002. Establishment of MPLs not only permits health plans and CDHS to detect opportunities for improvement, but use of HPLs allows for identification of performance that exceeds national achievement. Used alongside the program-wide weighted averages, these benchmarks facilitate the assessment of quality and provide the basis for strategic planning among the plans and CDHS.

¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

Figure 1. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits)

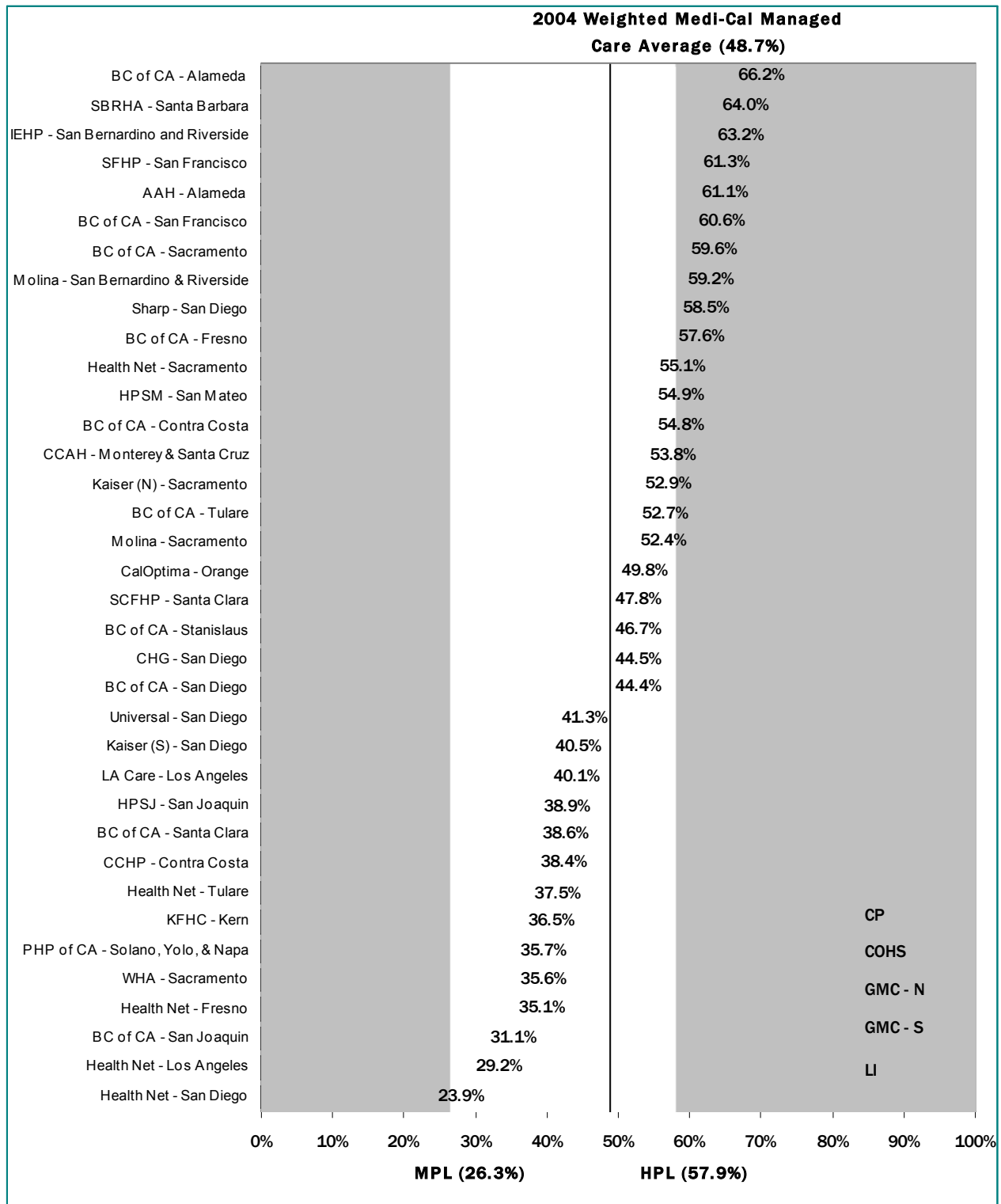


Figure 2. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) Rates from Administrative Data and Medical Record Review Data

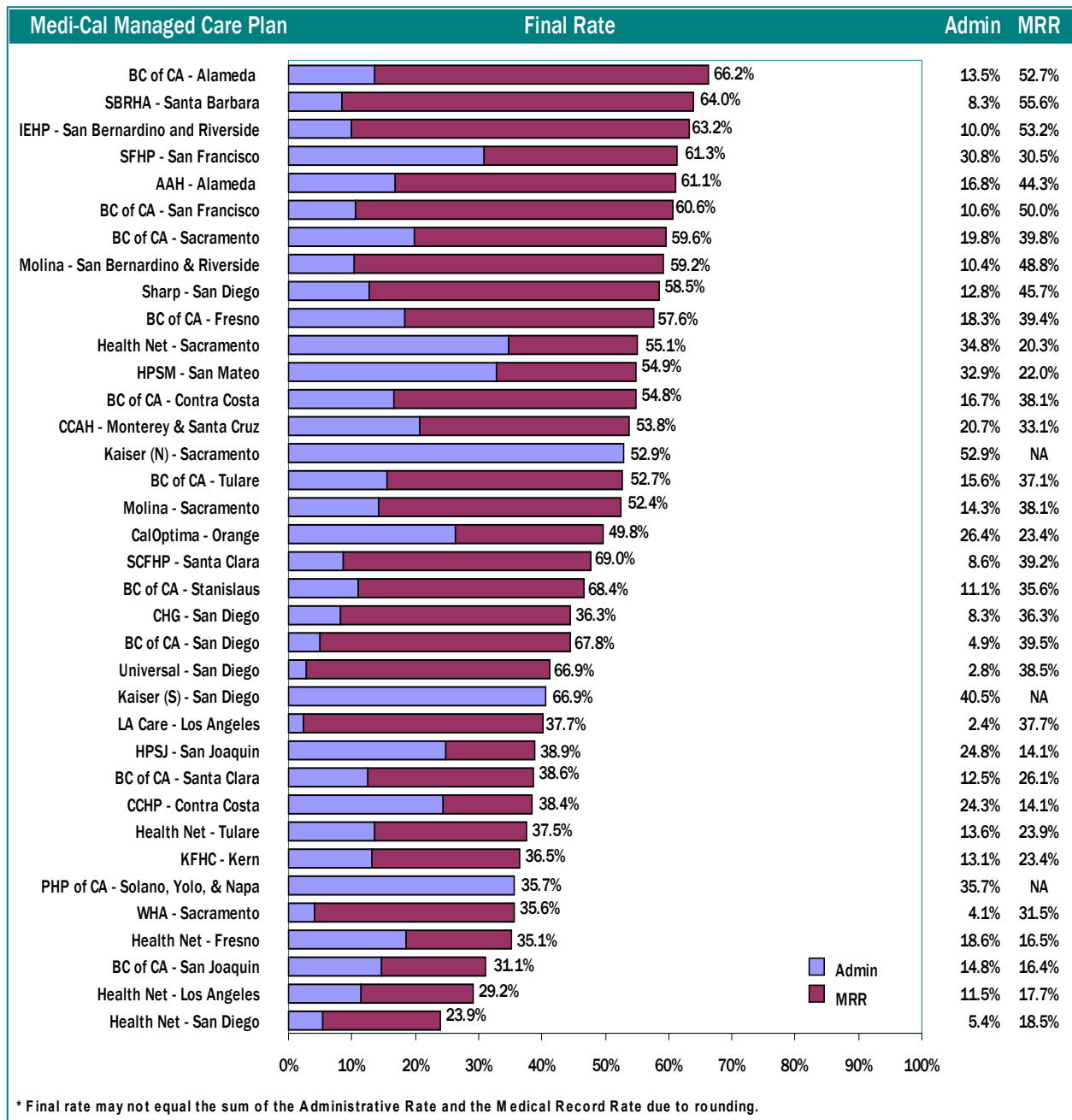


Table 3. Well-Child Visits in the First 15 Months of Life (6 or More Visits) Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	48.7%	43.0%	42.3%

†Rate obtained from NCQA's Quality Compass (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 3. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life

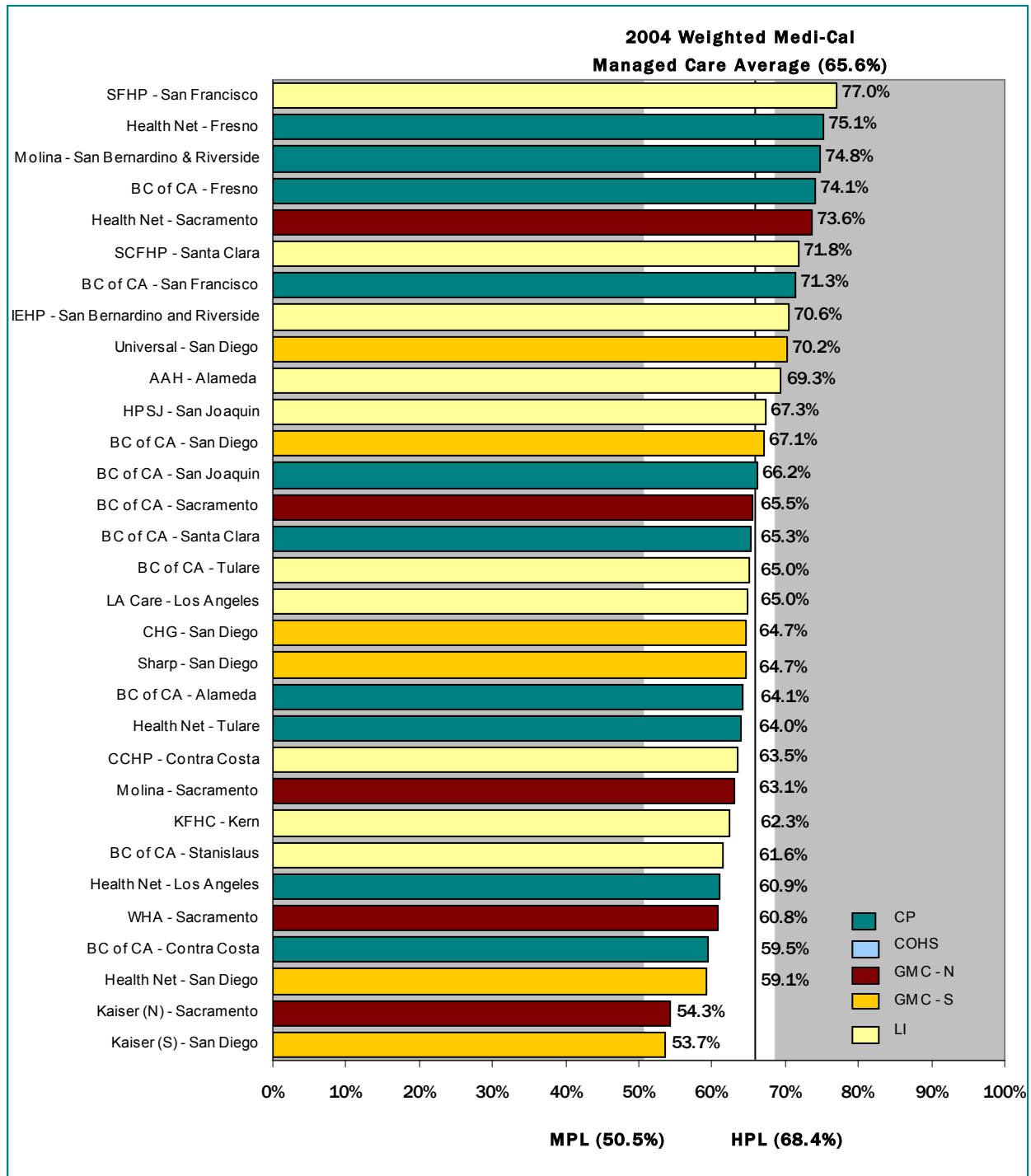


Figure 4. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life Rates from Administrative Data and Medical Record Review Data

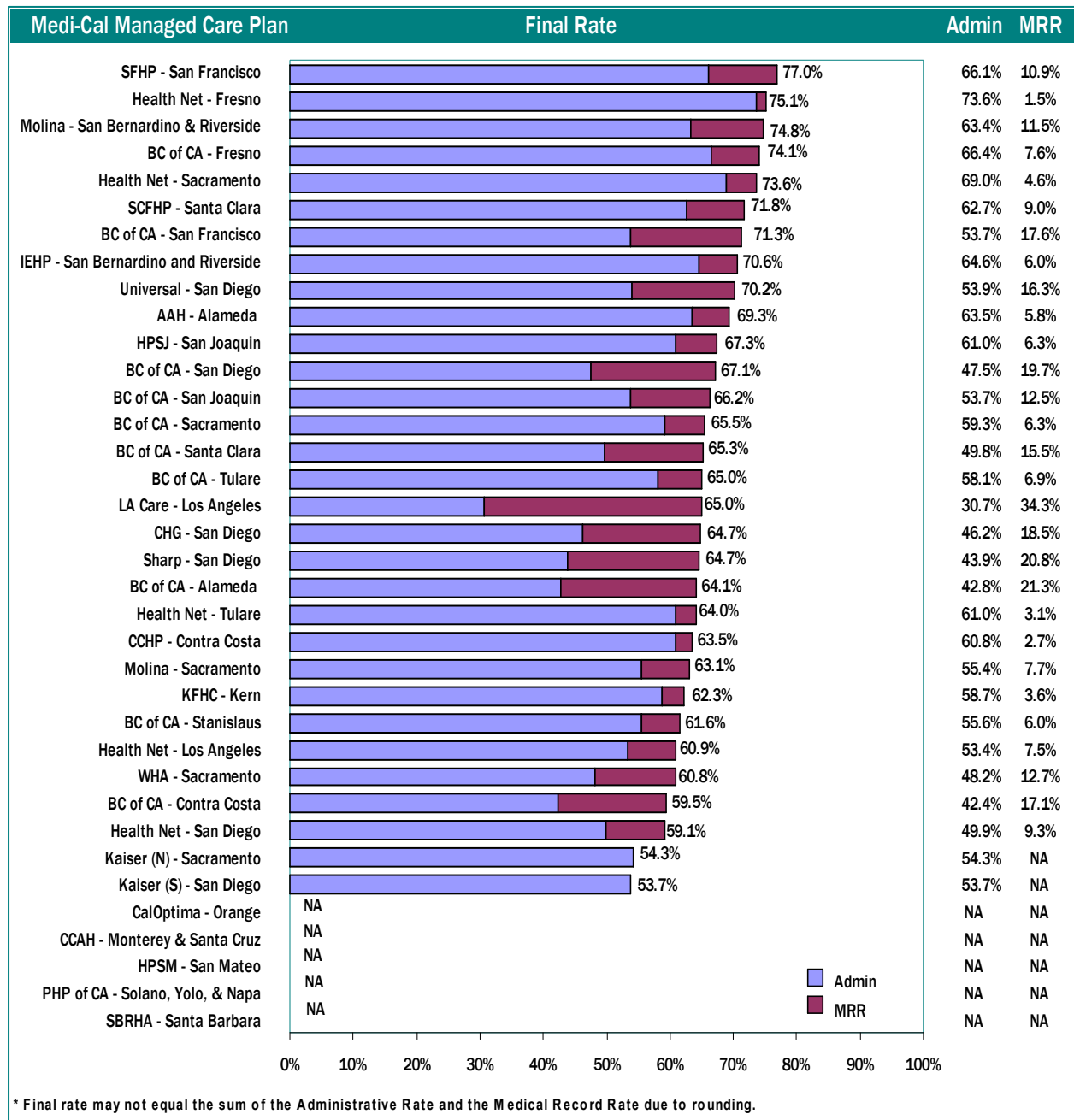


Table 4. Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life Benchmarks

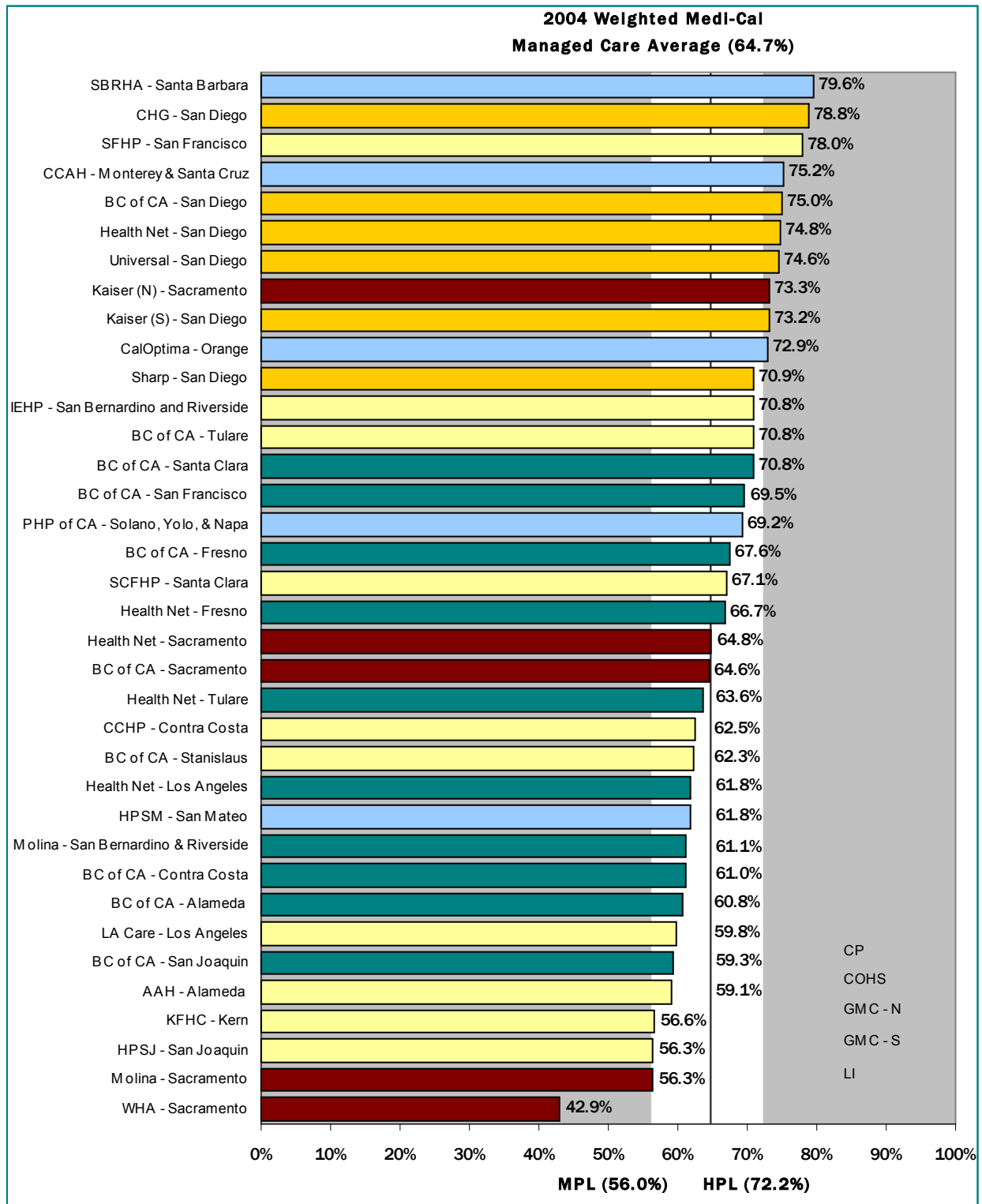
	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡	CA Healthy Families Average 2002††
Rate	65.6%	58.2%	60.3%	63.0%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

††Rate obtained from *Data Insights: Quality Measurement Report* (2002).

Figure 5. HEDIS 2004 Childhood Immunization Status (Combination #1)



**Figure 6. HEDIS 2004 Childhood Immunization Status (Combination #1)
Rates from Administrative Data and Medical Record Review Data**

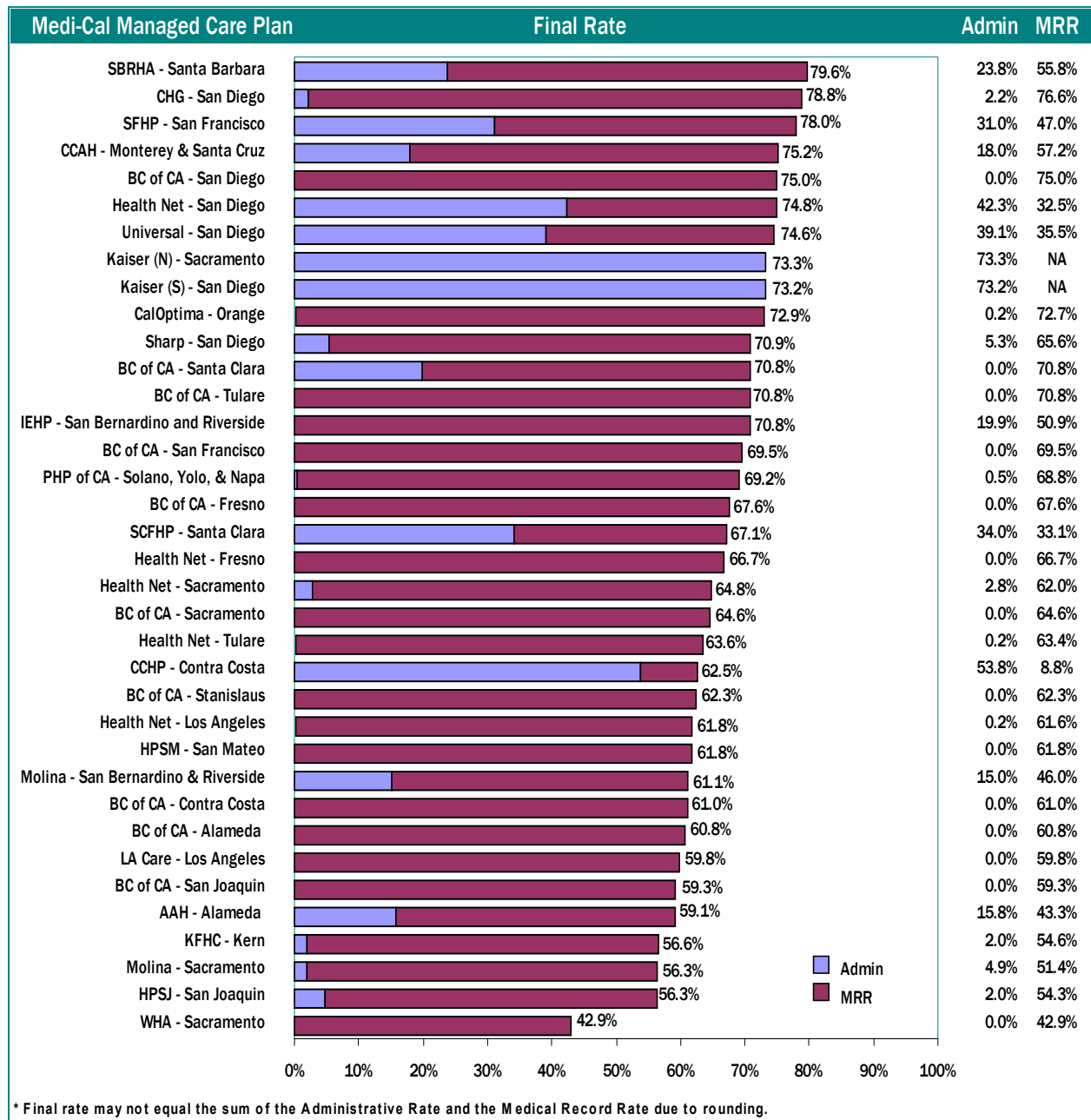


Table 5. Childhood Immunization Status (Combination #1) Benchmarks

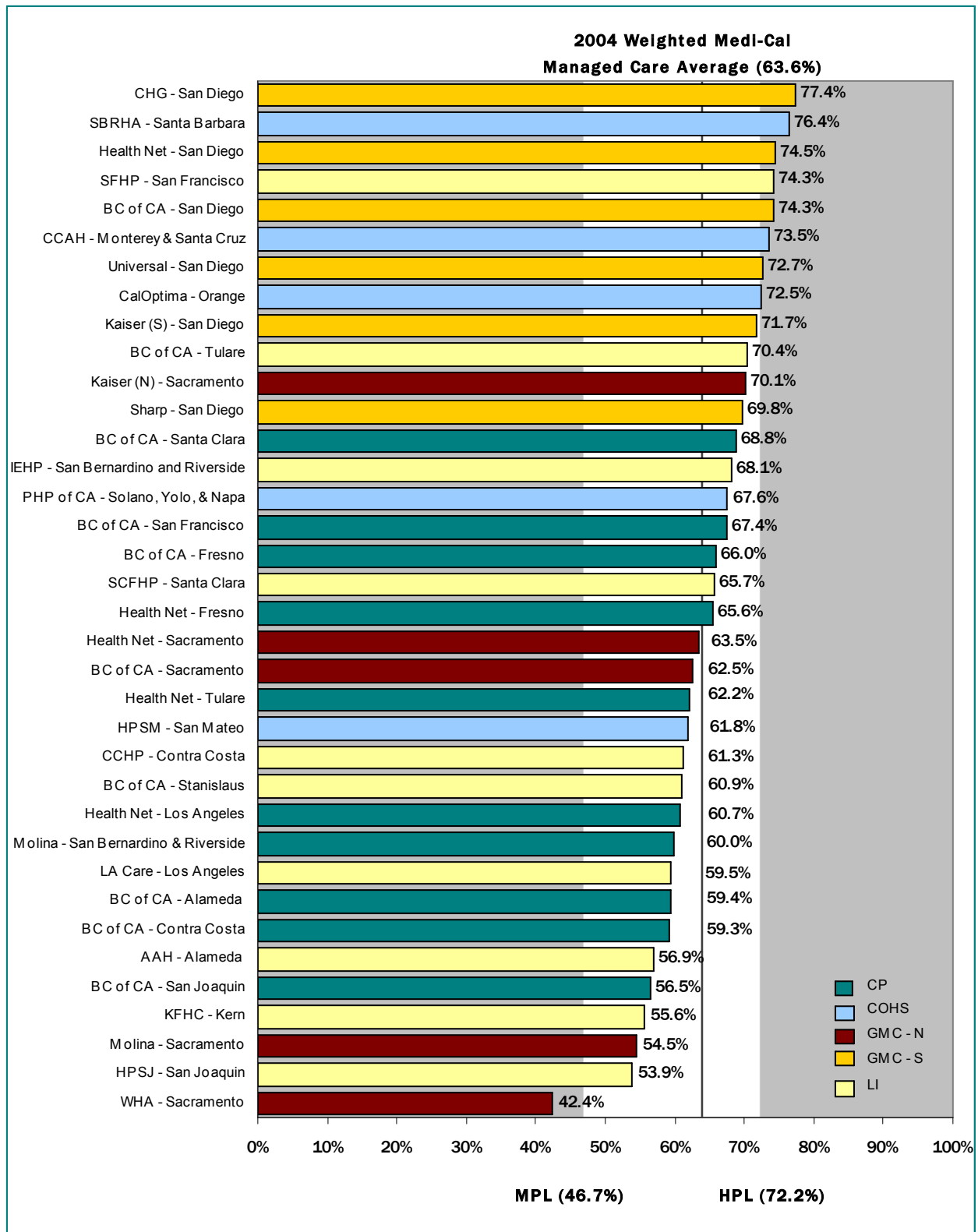
	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡	CA Healthy Families Average 2002††
Rate	64.7%	57.7%	68.5%	72.0%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

††Rate obtained from Data Insights: Quality Measurement Report (2002).

Figure 7. HEDIS 2004 Childhood Immunization Status (Combination #2)



**Figure 8. HEDIS 2004 Childhood Immunization Status (Combination #2)
Rates from Administrative Data and Medical Record Review Data**

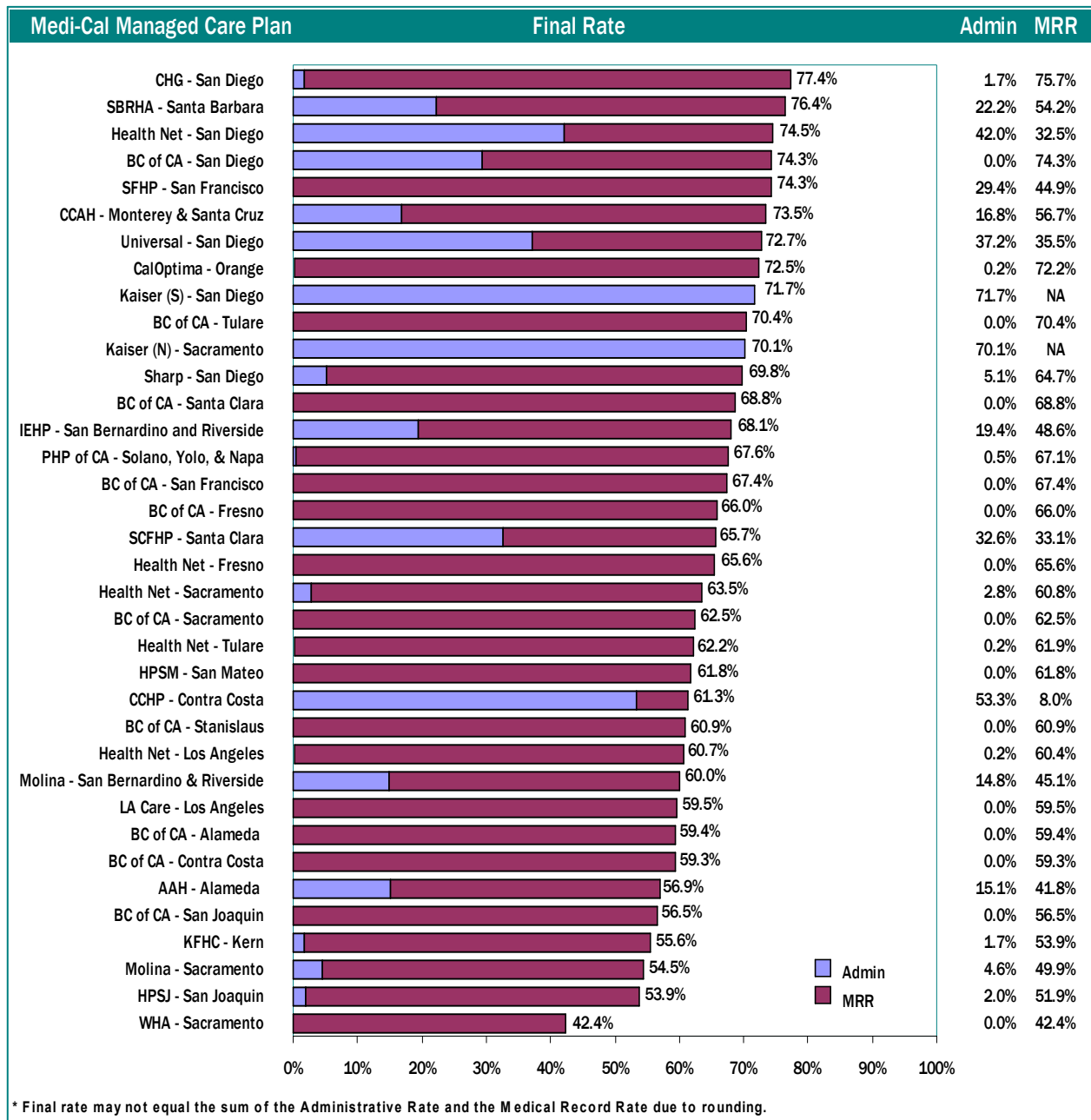


Table 6. Childhood Immunization Status (Combination #2) Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡	CA Healthy Families Average 2002††
Rate	63.6%	53.2%	62.5%	69.0%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

††Rate obtained from *Data Insights: Quality Measurement Report* (2002).

Figure 9. HEDIS 2004 Adolescent Well-Care Visits

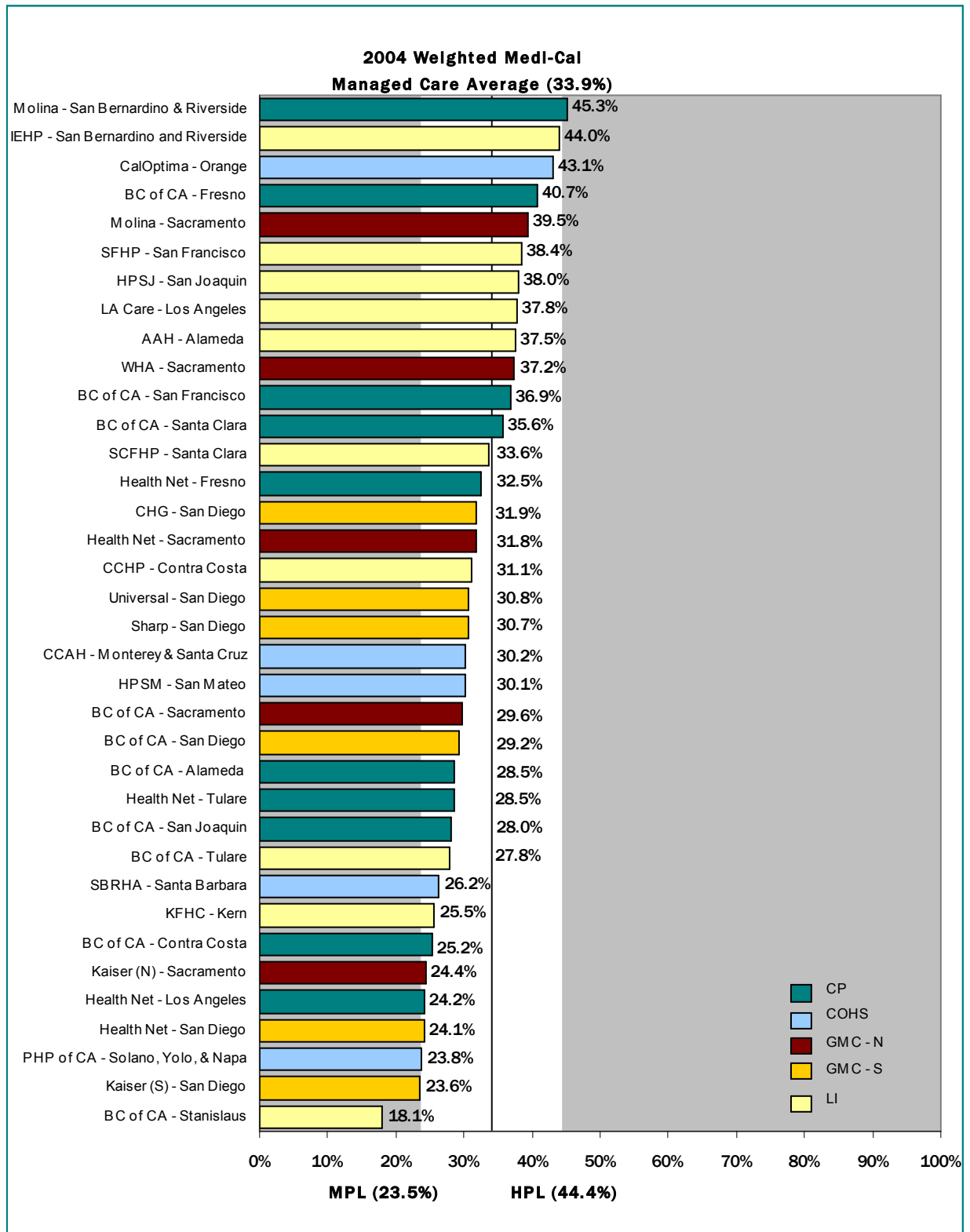


Figure 10. HEDIS 2004 Adolescent Well-Care Visits Rates from Administrative Data and Medical Record Review Data

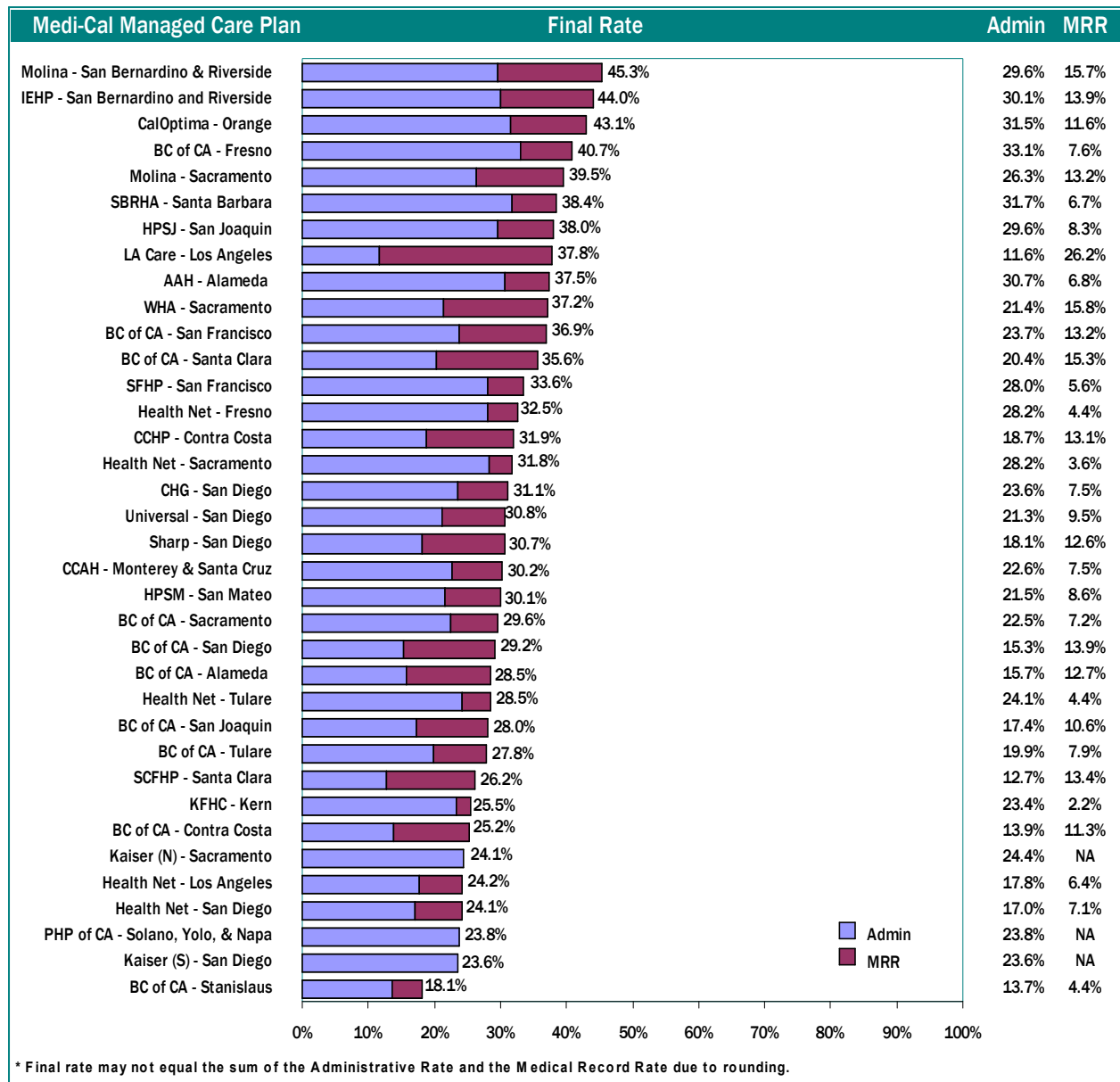


Table 7. Adolescent Well-Care Visits Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡	CA Healthy Families Average 2002††
Rate	33.9%	37.1%	35.7%	34.0%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

††Rate obtained from *Data Insights: Quality Measurement Report* (2002).

Figure 11. HEDIS 2004 Prenatal and Postpartum Care—Timeliness of Prenatal Care

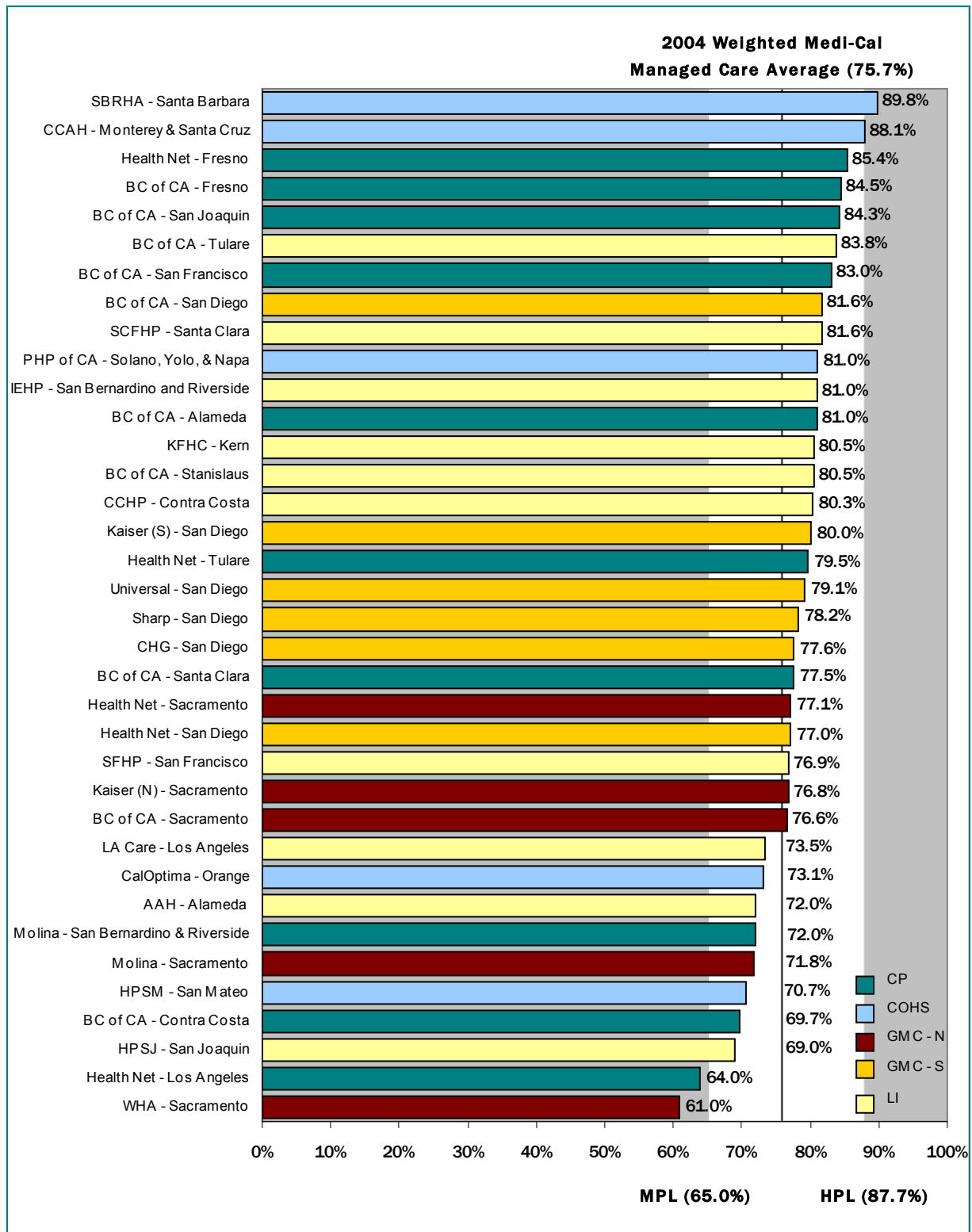


Figure 12. HEDIS 2004 Timeliness of Prenatal Care Rates from Administrative Data and Medical Record Review Data

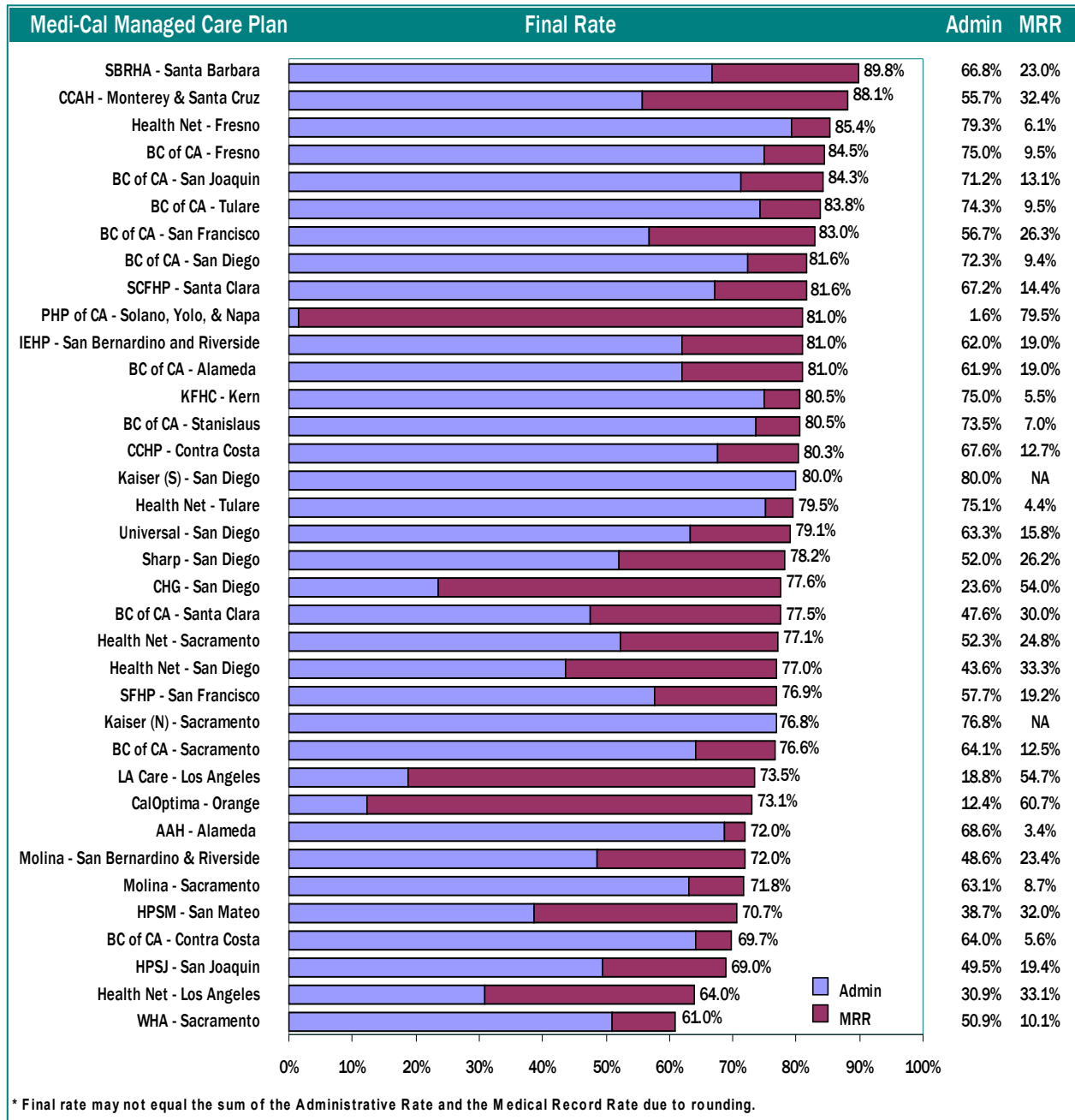


Table 8. Timeliness of Prenatal Care Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	75.7%	70.4%	86.2%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 13. HEDIS 2004 Prenatal and Postpartum Care—Postpartum Care

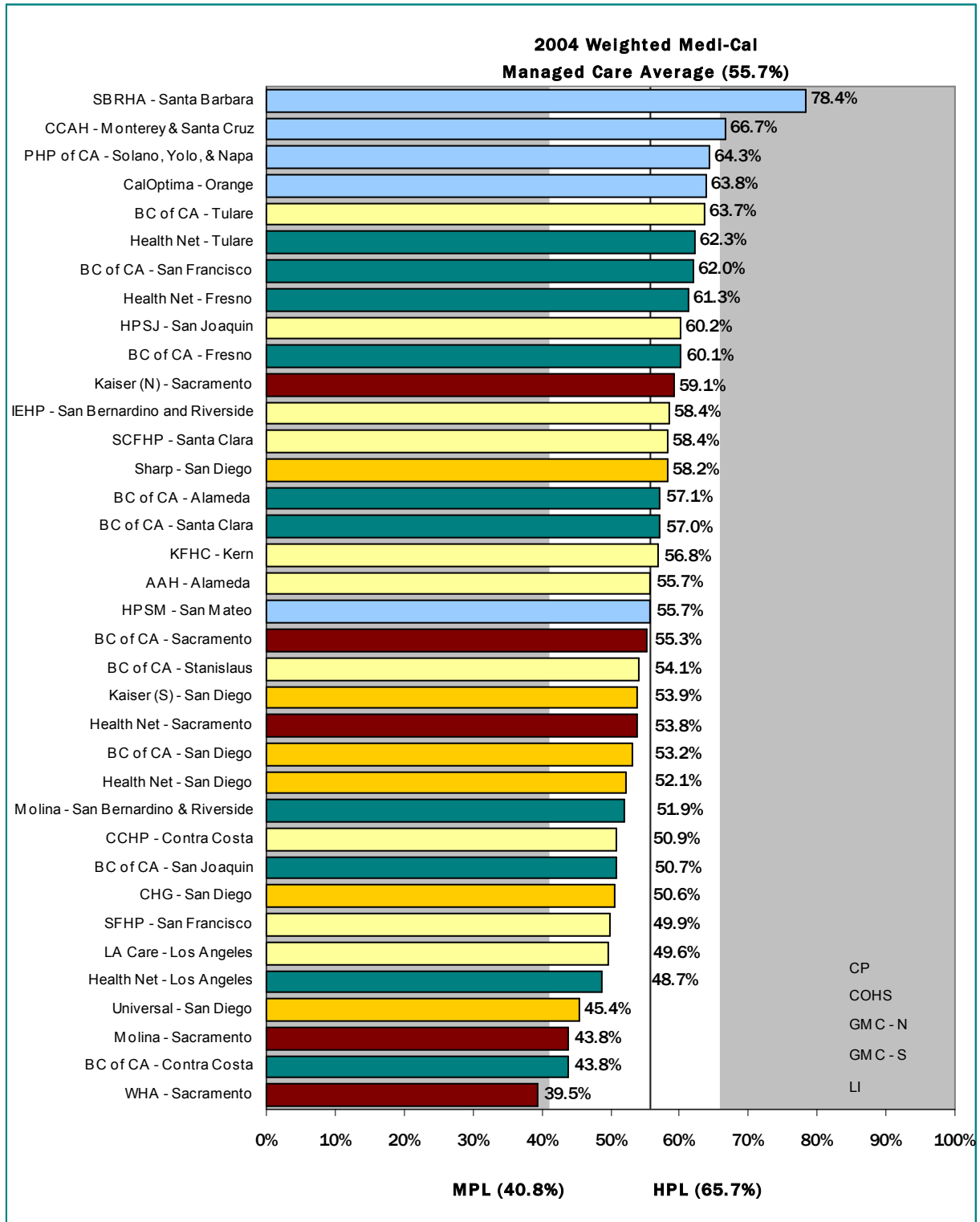


Figure 14. HEDIS 2004 Postpartum Care Rates from Administrative Data and Medical Record Review Data

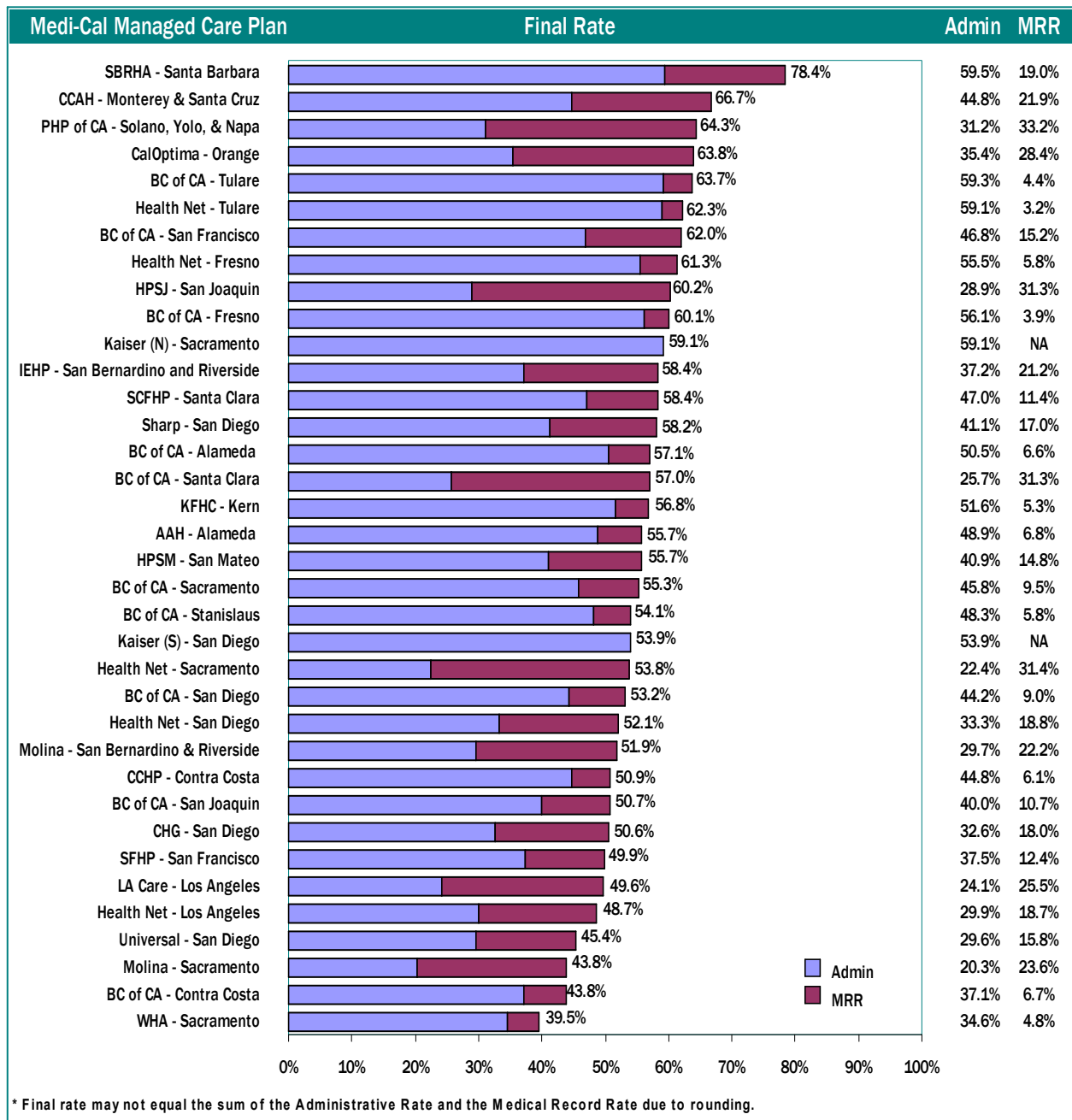


Table 9. Postpartum Care Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	55.7%	52.1%	76.9%

†Rate obtained from NCQA's Quality Compass (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 15. HEDIS 2004 Chlamydia Screening in Women

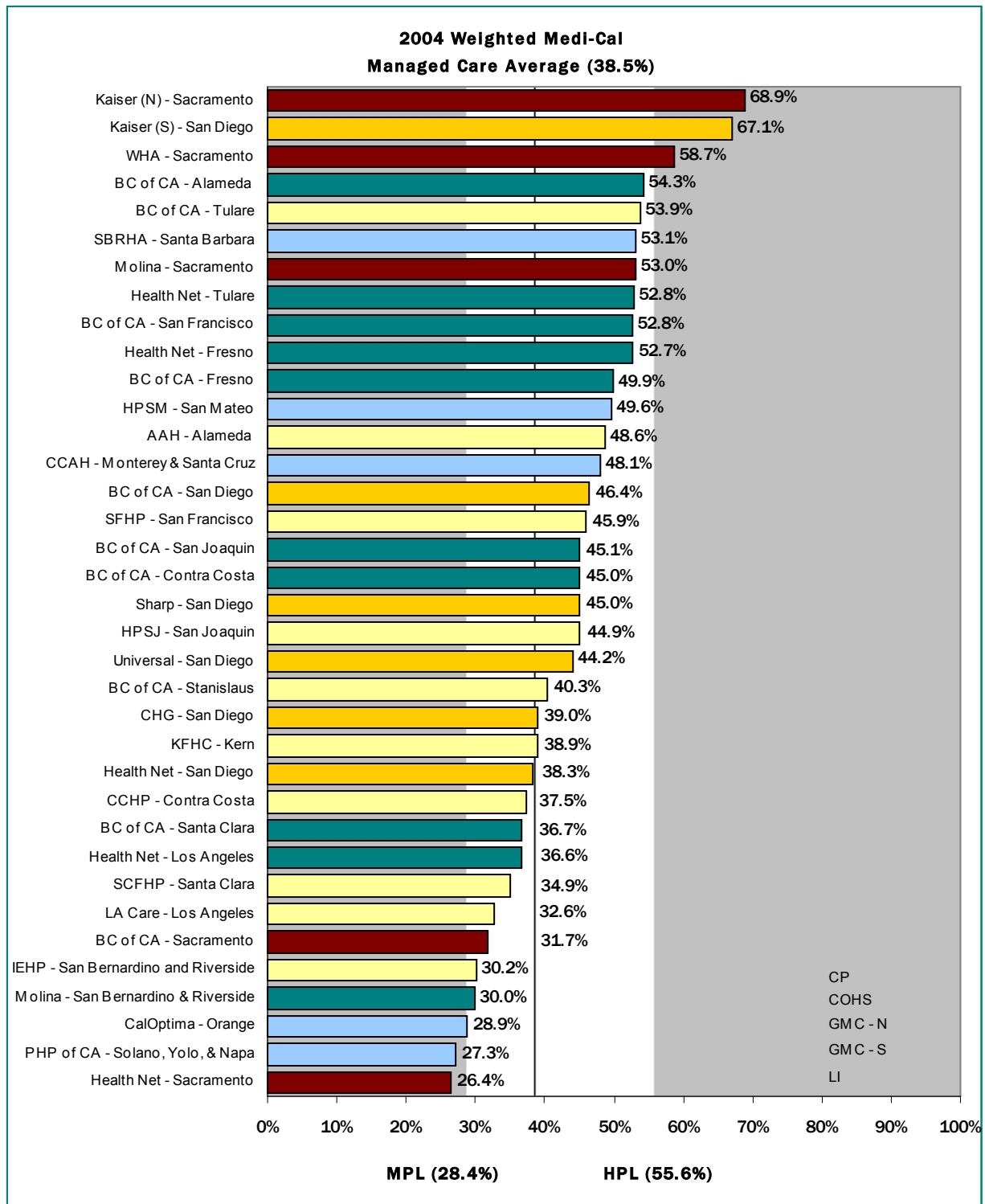


Figure 16. HEDIS 2004 Chlamydia Screening in Women Rates from Administrative Data

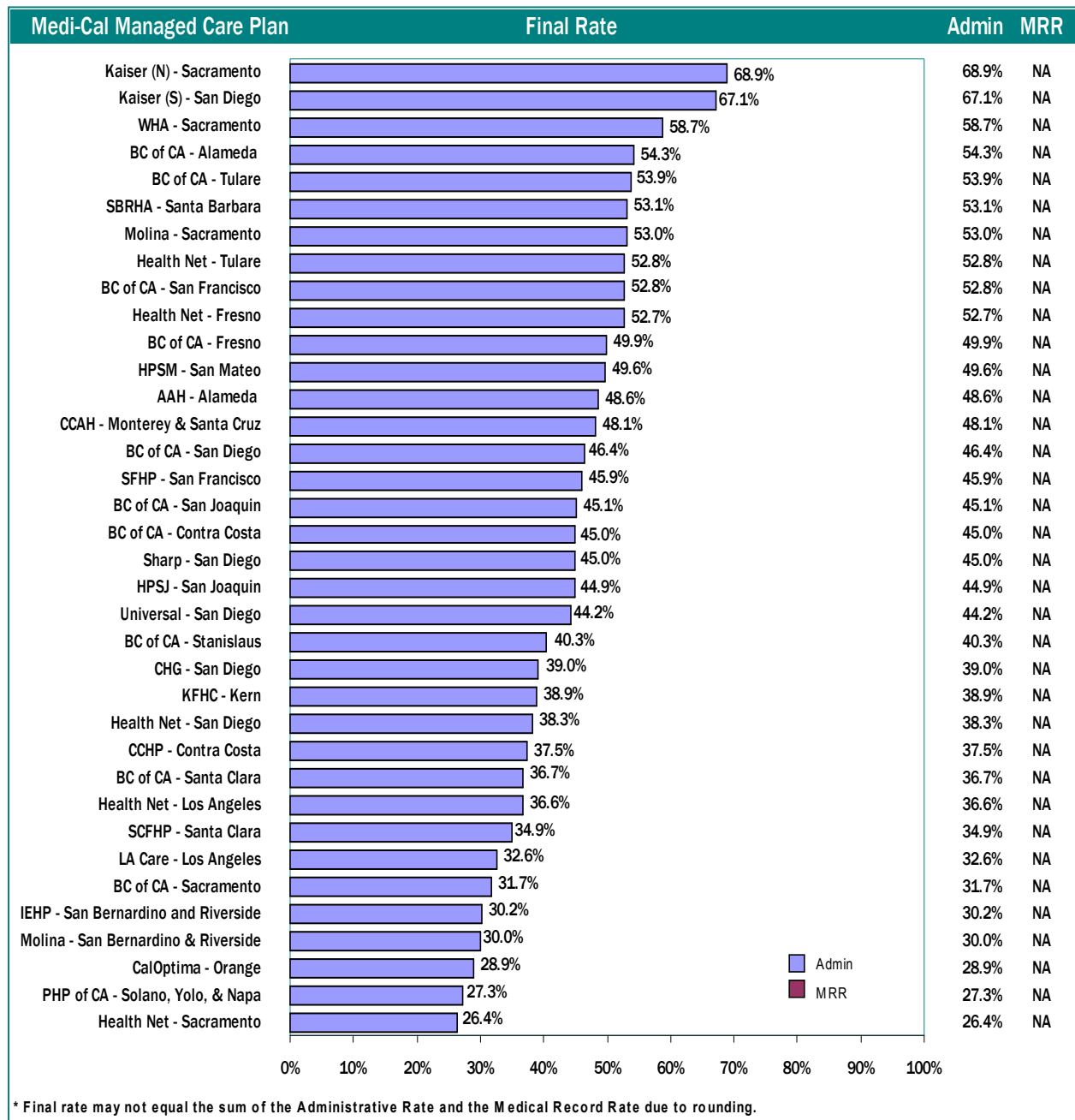


Table 10. Chlamydia Screening in Women Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	38.5%	40.9%	25.4%

†Rate obtained from NCQA's *Quality Compass*: 2003.

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 17. HEDIS 2004 Cervical Cancer Screening

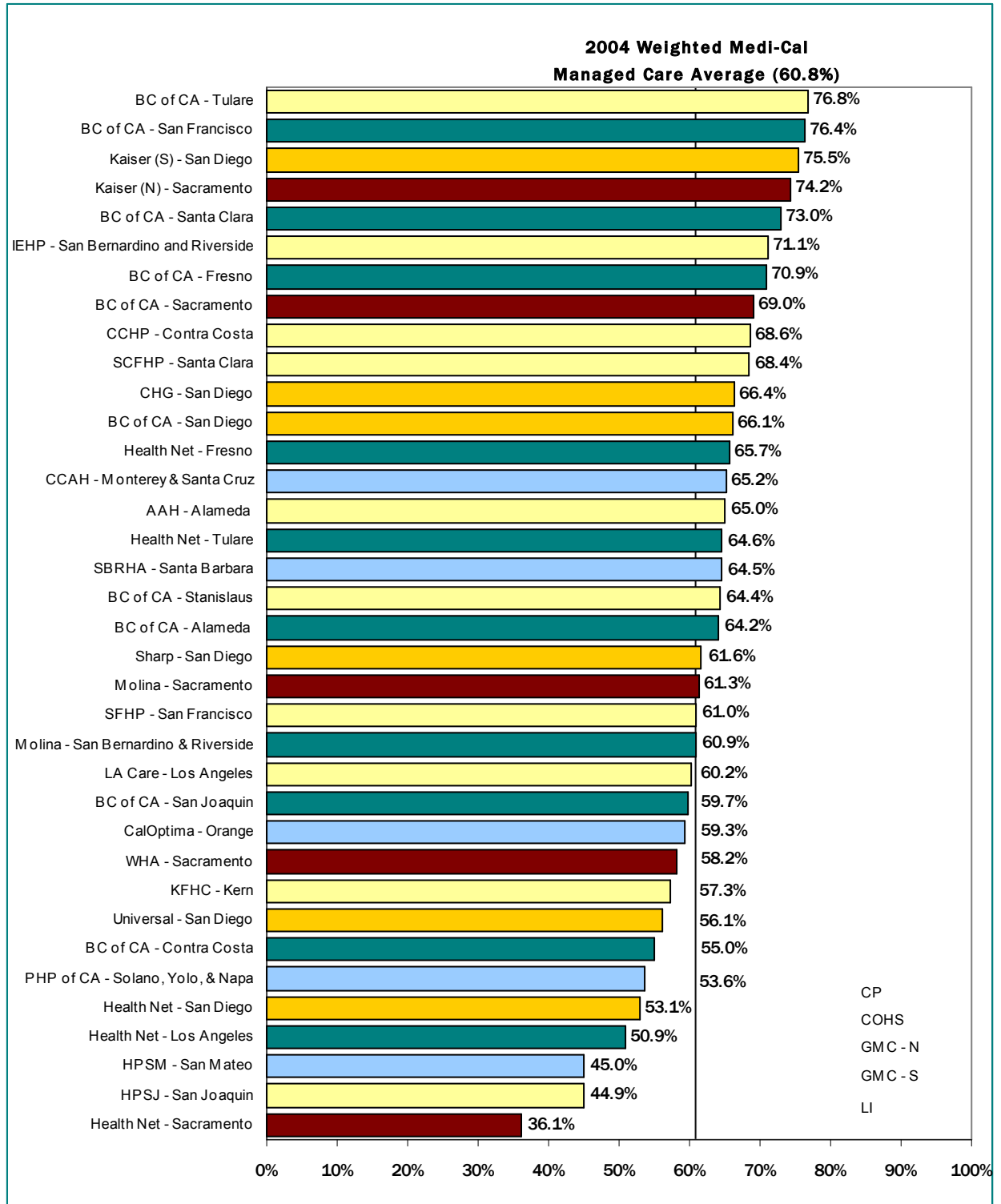


Figure 18. HEDIS 2004 Cervical Cancer Screening Rates from Administrative Data and Medical Record Review Data

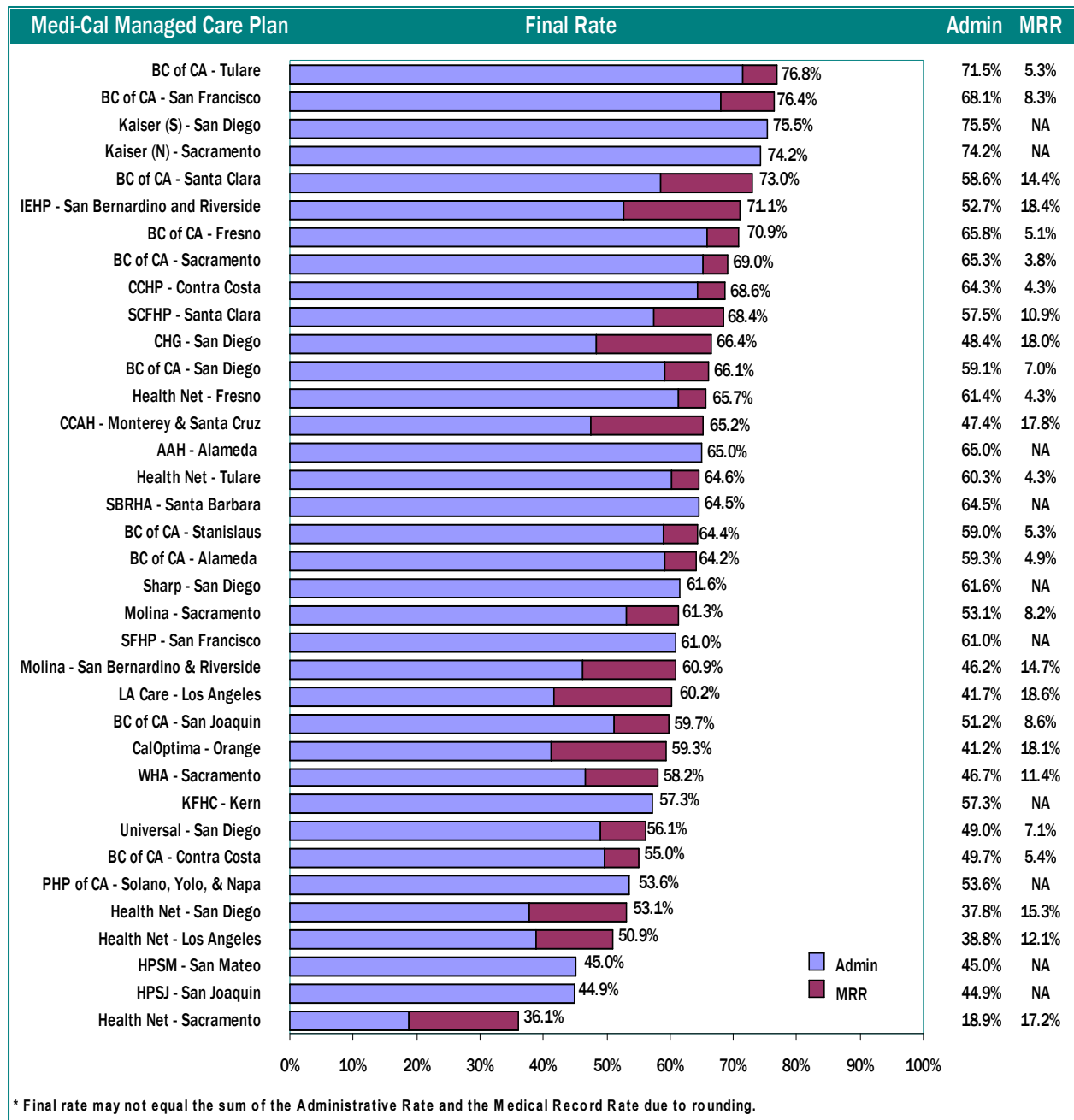


Table 11. Cervical Cancer Screening Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	60.8%	62.2%	80.4%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 19. HEDIS 2004 Breast Cancer Screening

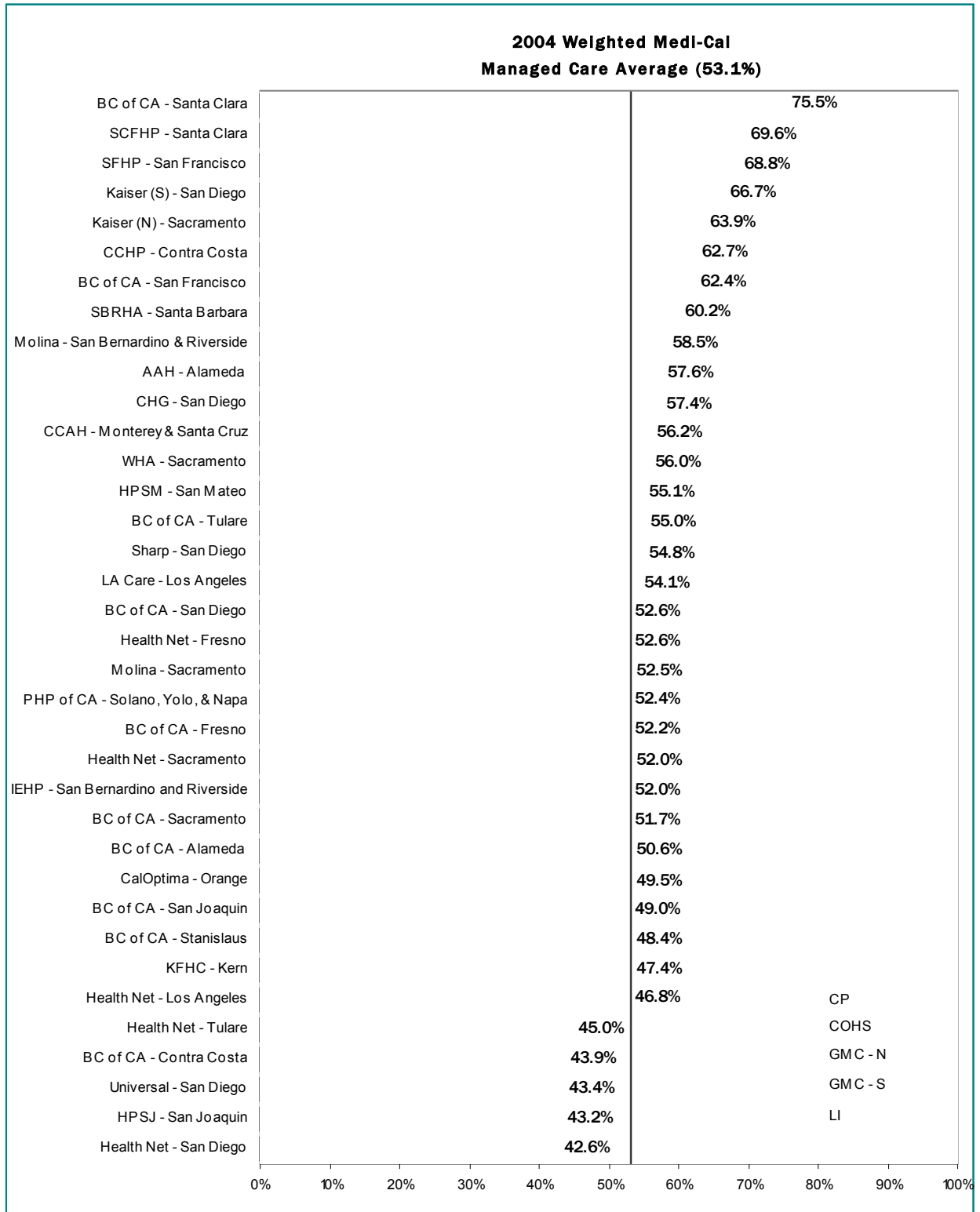


Figure 20. HEDIS 2004 Breast Cancer Screening Rates from Administrative Data and Medical Record Review Data

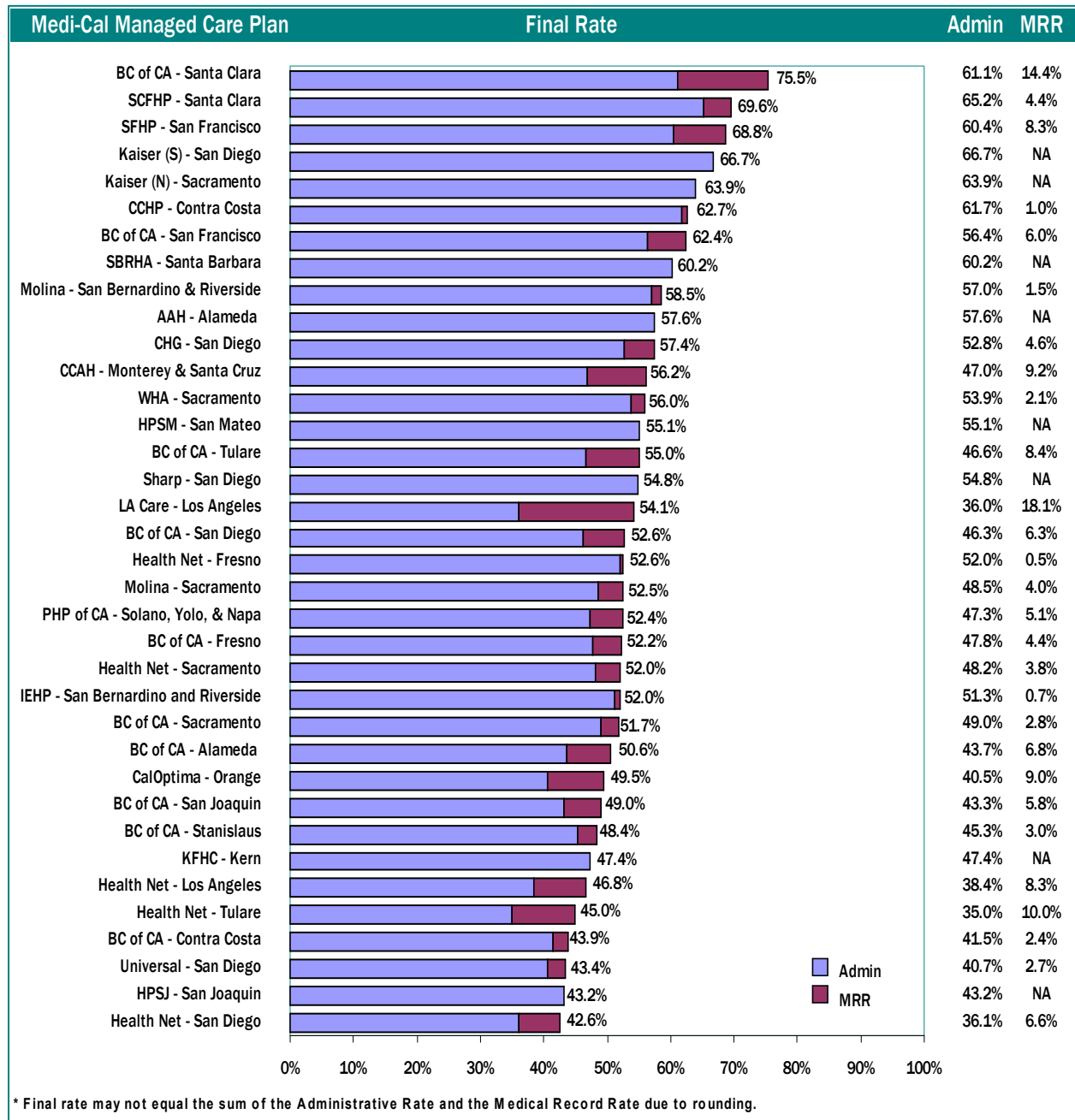


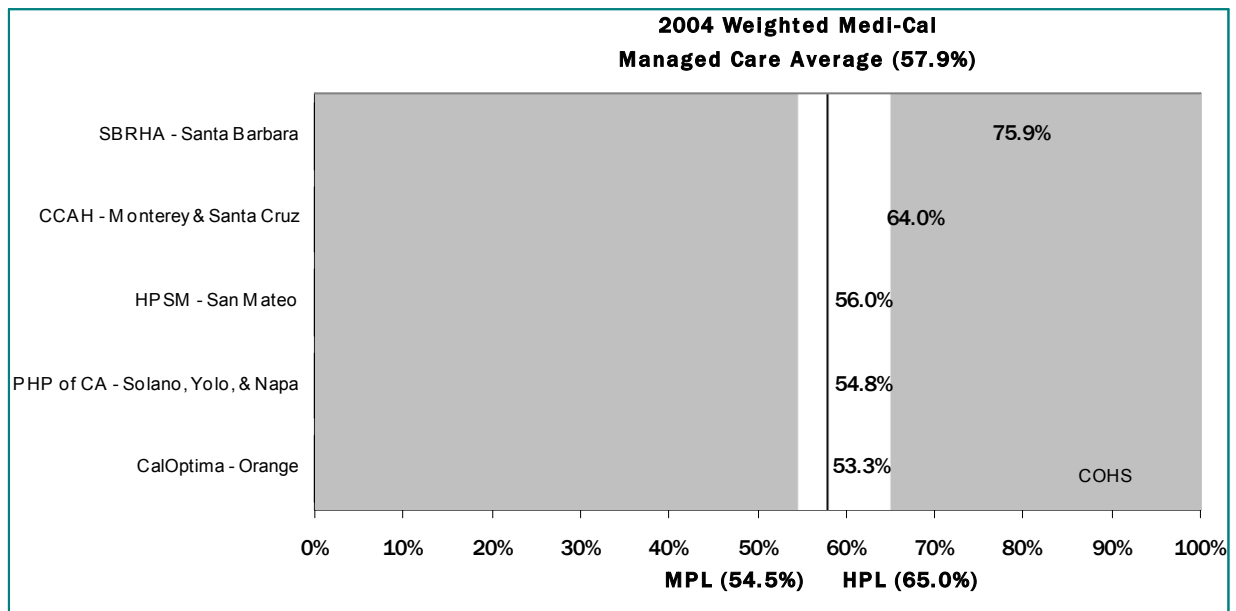
Table 12. Breast Cancer Screening Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	53.1%	56.0%	74.9%

†Rate obtained from NCQA's *Quality Compass* (2003).

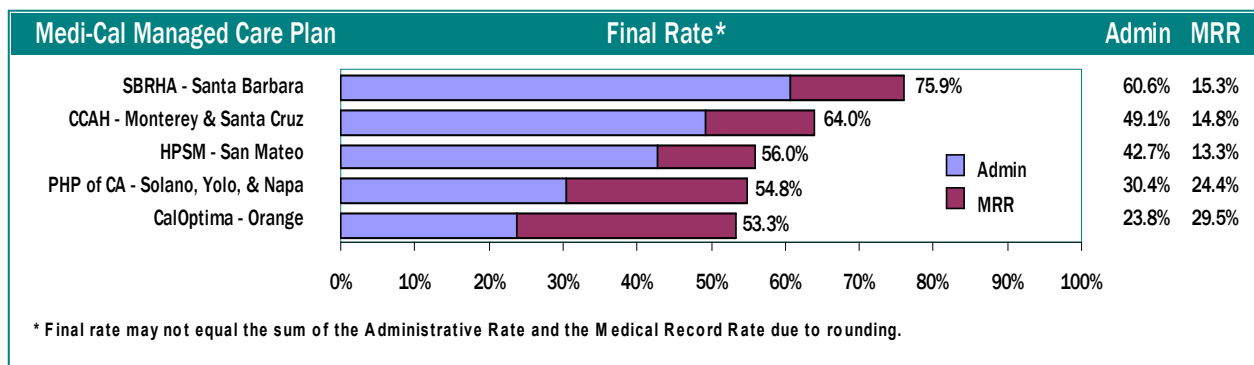
‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 21. HEDIS 2004 Comprehensive Diabetes Care—Eye Exam (Retinal) Performed**



**Only COHS plans were required to report on this measure

Figure 22. HEDIS 2004 Comprehensive Diabetes Care—Eye Exam (Retinal) Performed Rates from Administrative Data and Medical Record Review Data**



**Only COHS plans were required to report on this measure

Table 13. Comprehensive Diabetes Care—Eye Exam (Retinal) Performed Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	57.9%	46.8%	51.5%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm.

Figure 23. HEDIS 2004 Use of Appropriate Medications for People with Asthma

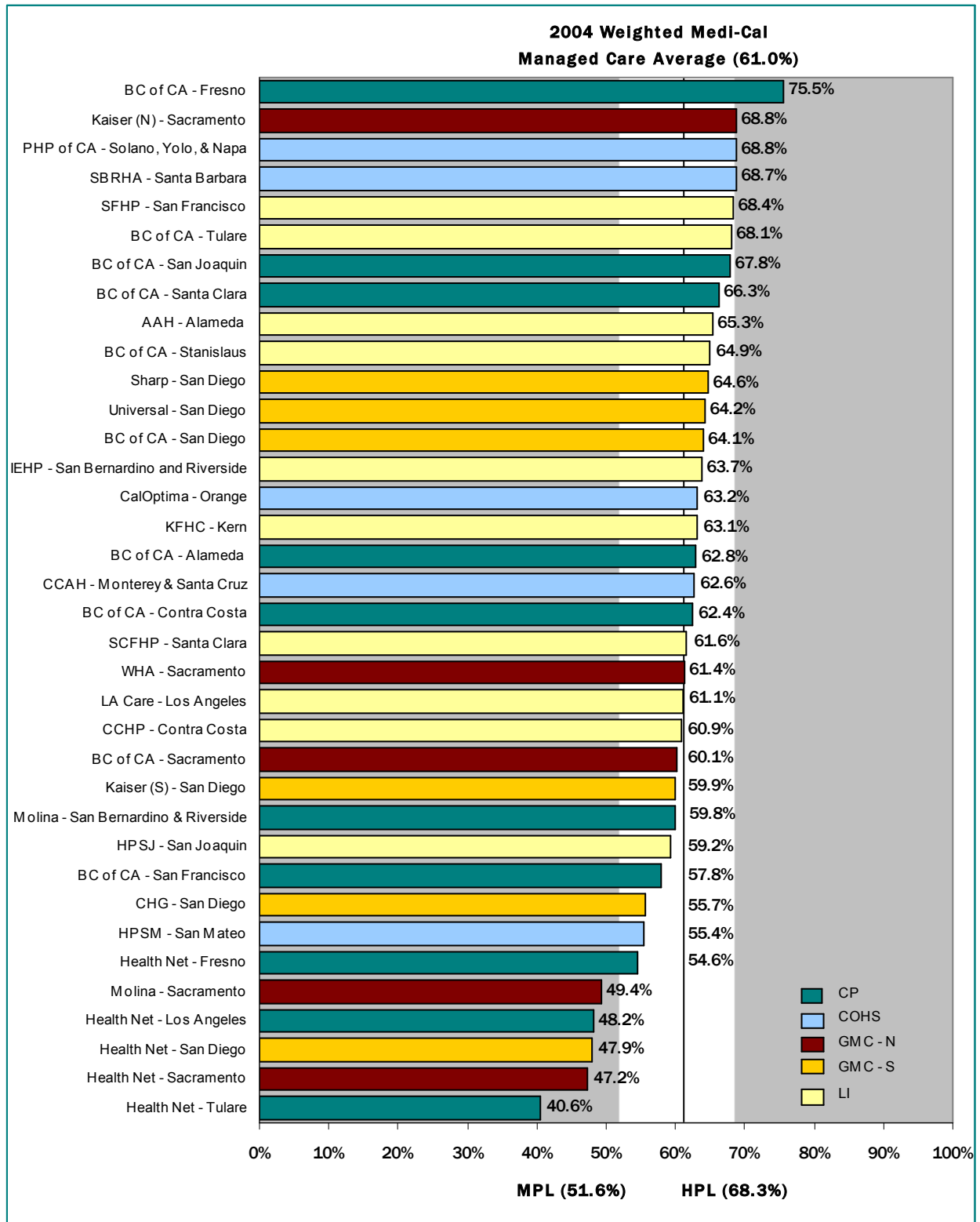
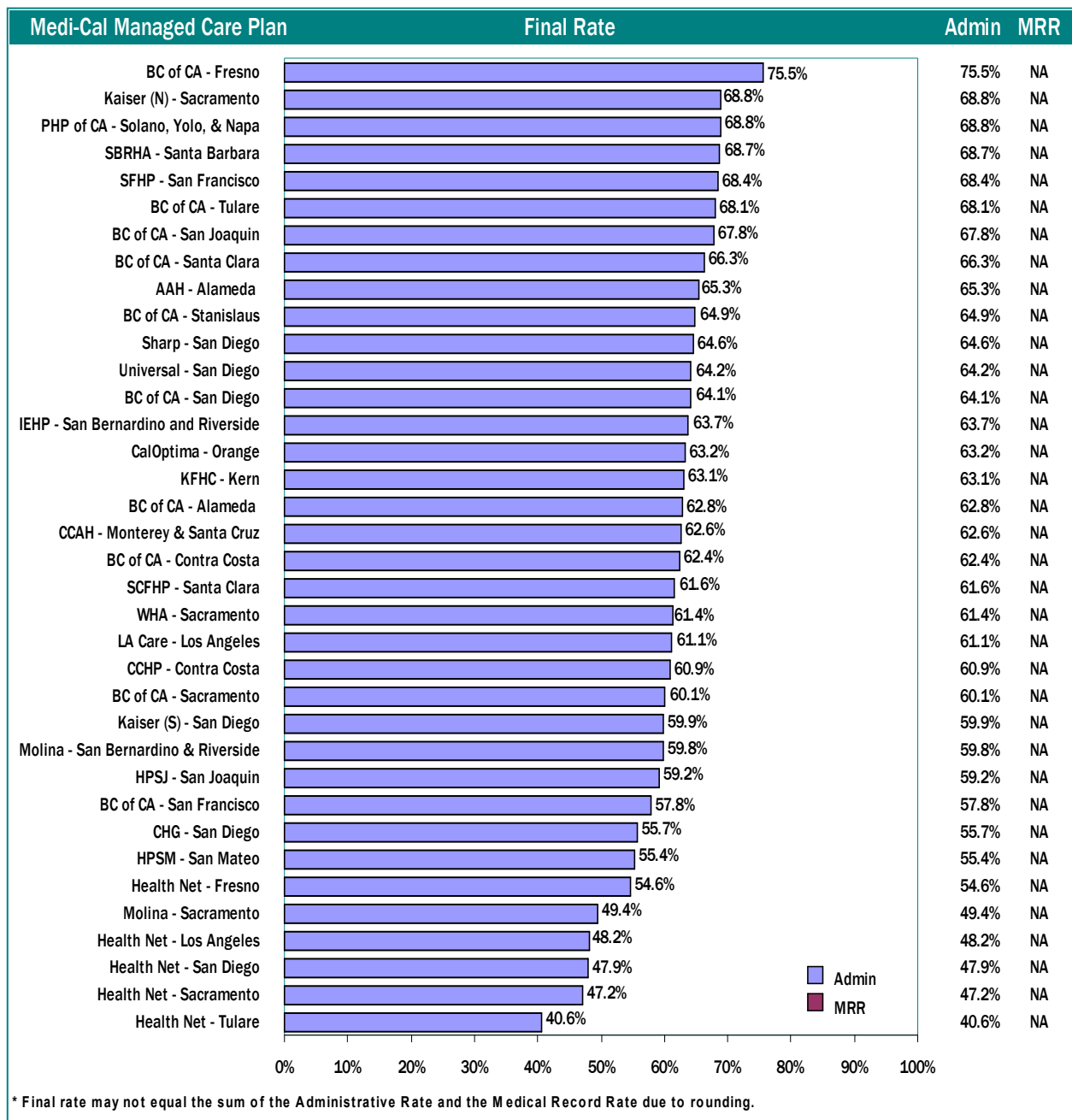


Figure 24. HEDIS 2004 Use of Appropriate Medications for People with Asthma



Rates from Administrative Data

Table 14. Use of Appropriate Medications for People with Asthma Benchmarks

	HEDIS 2004 Medi-Cal Managed Care Average	HEDIS 2003 National Medicaid Average†	HEDIS 2003 National Commercial Average‡
Rate	61.0%	62.5%	67.8%

†Rate obtained from NCQA's *Quality Compass* (2003).

‡Rate obtained from NCQA's website: http://www.ncqa.org/Programs/HEDIS/Audit/HEDIS_2003_Audit_Means_Ratios.htm

Figure 25. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – COHS

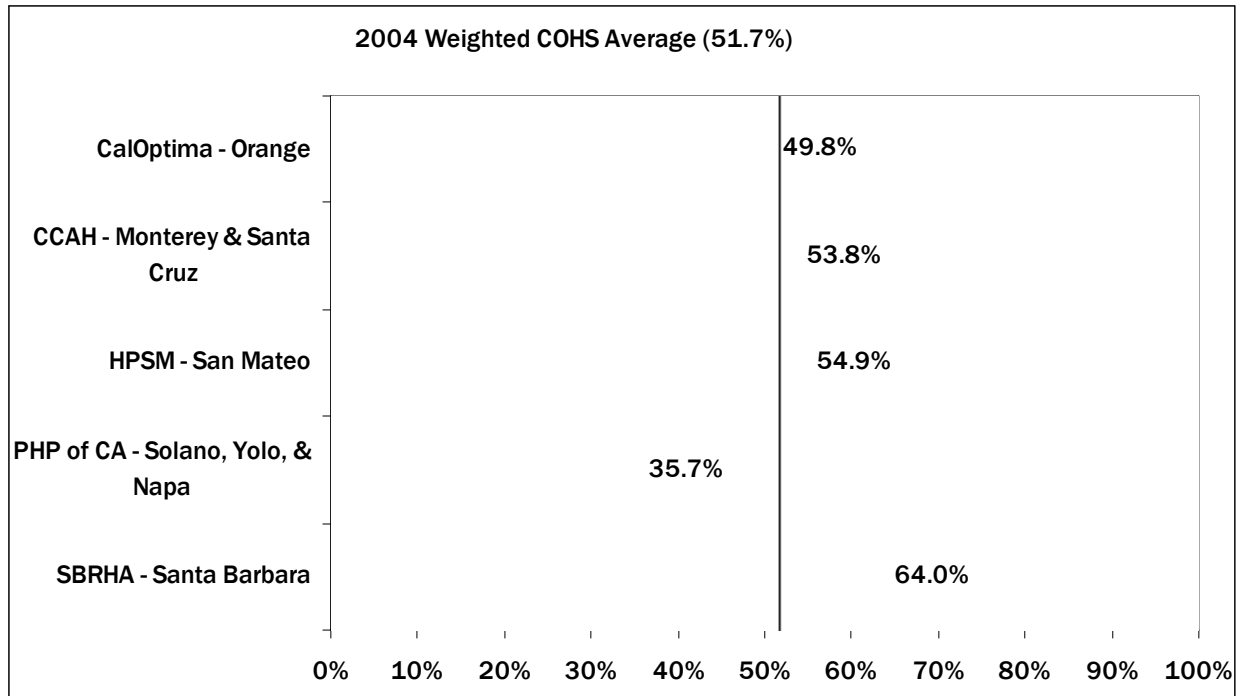


Figure 26. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – CP

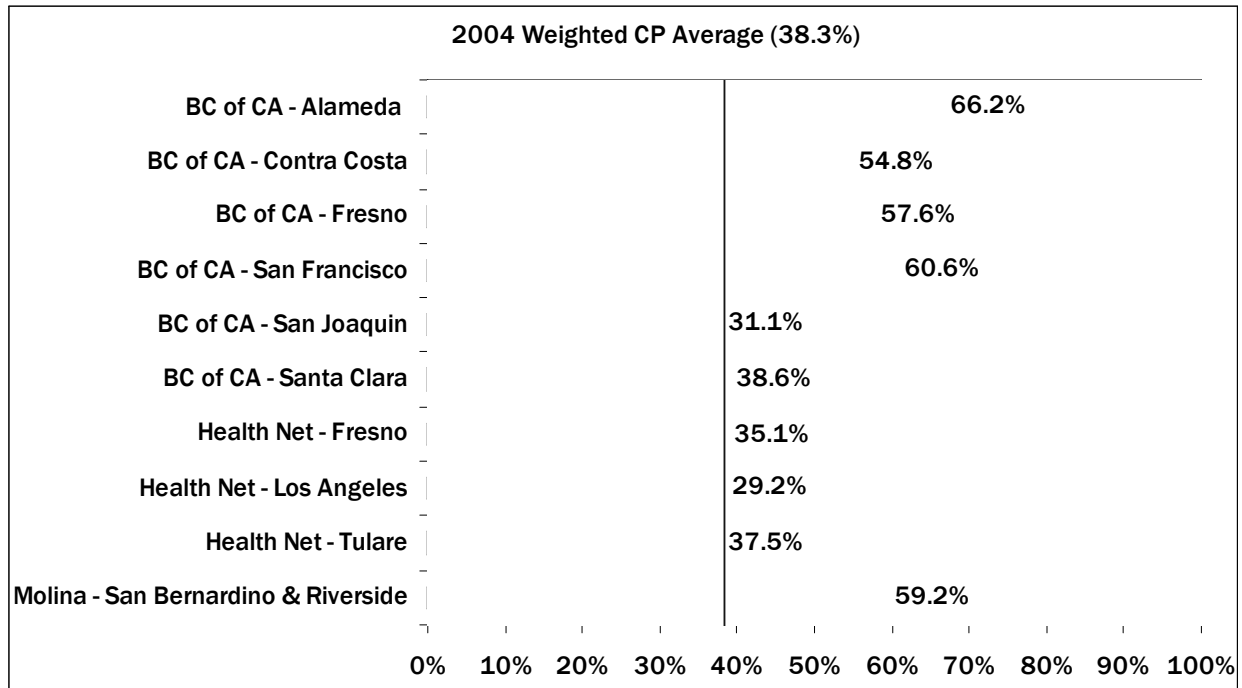


Figure 27. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – GMC North

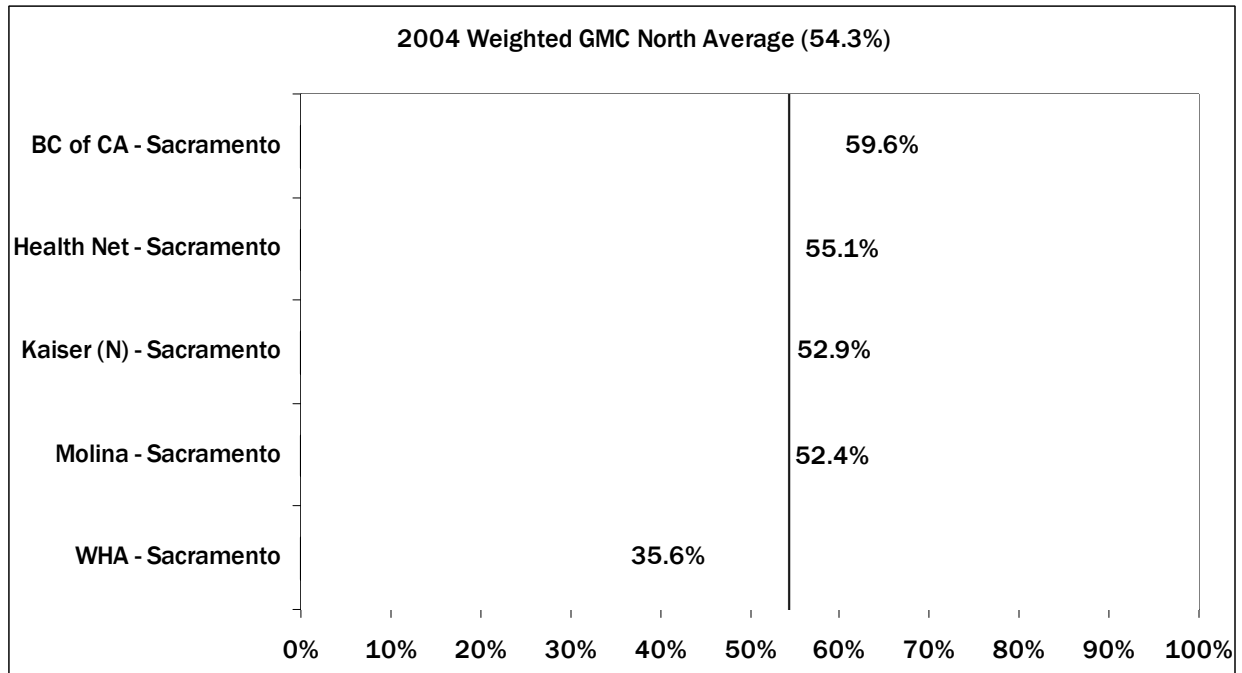


Figure 28. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – GMC South

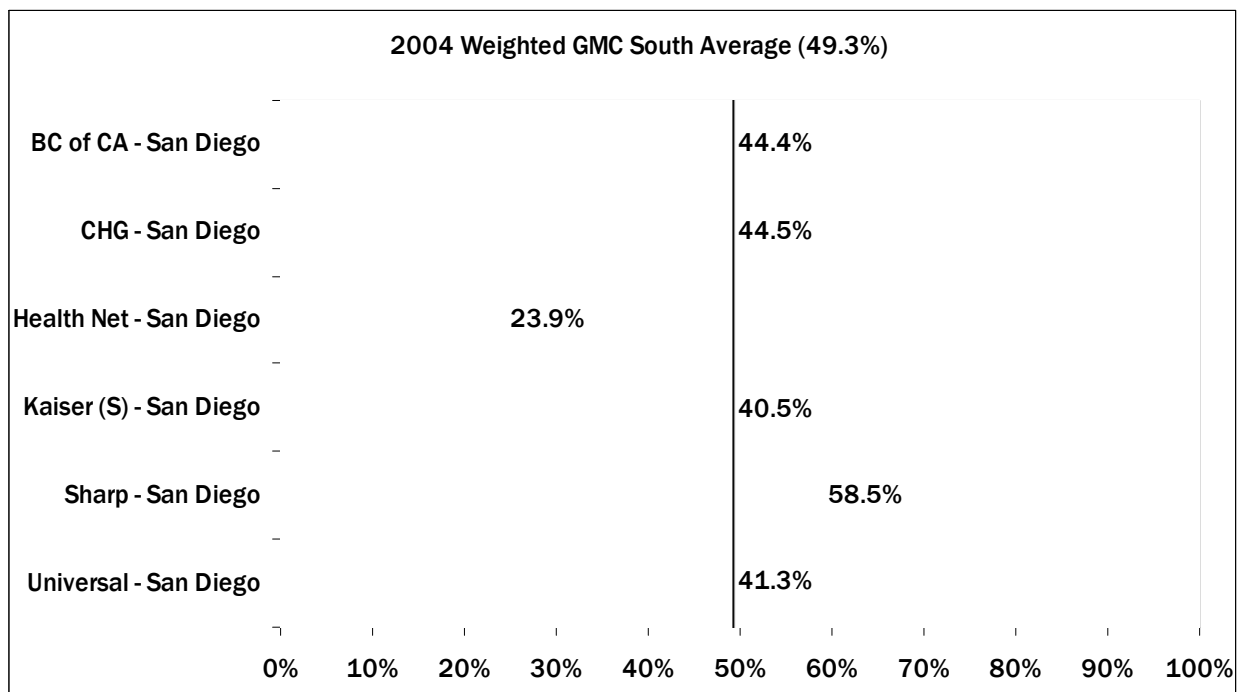


Figure 29. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – LI

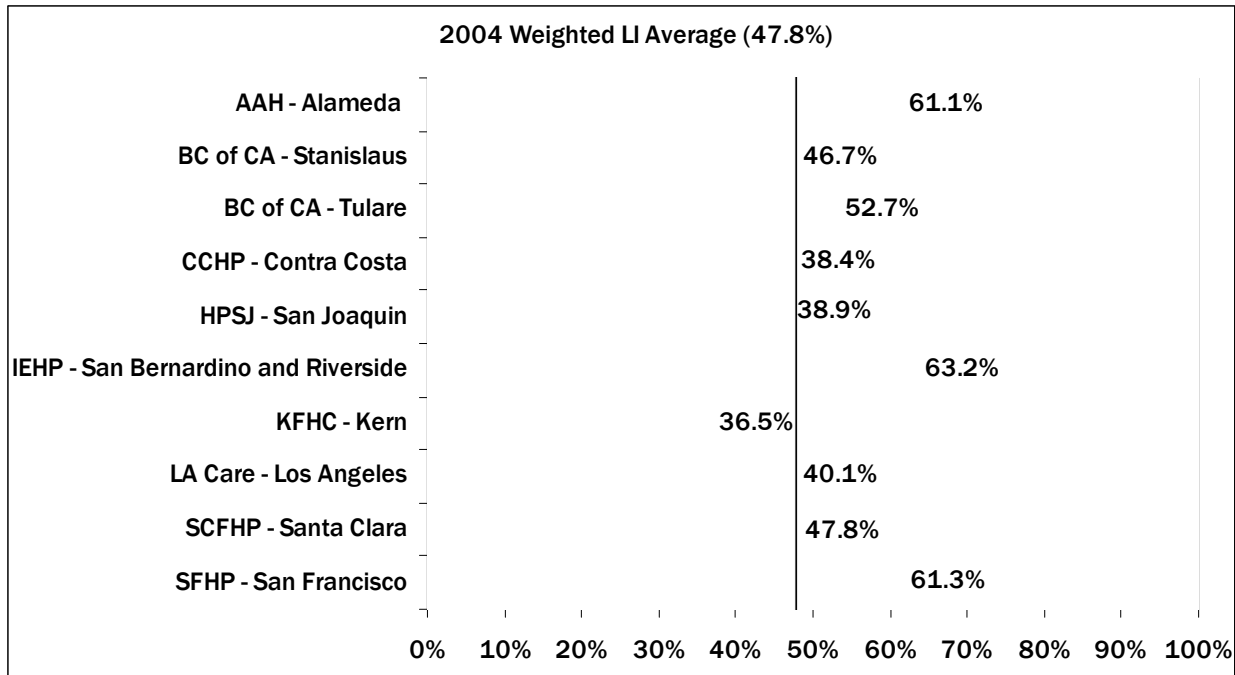


Figure 30. HEDIS 2004 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – Model Type Comparison of Weighted Averages

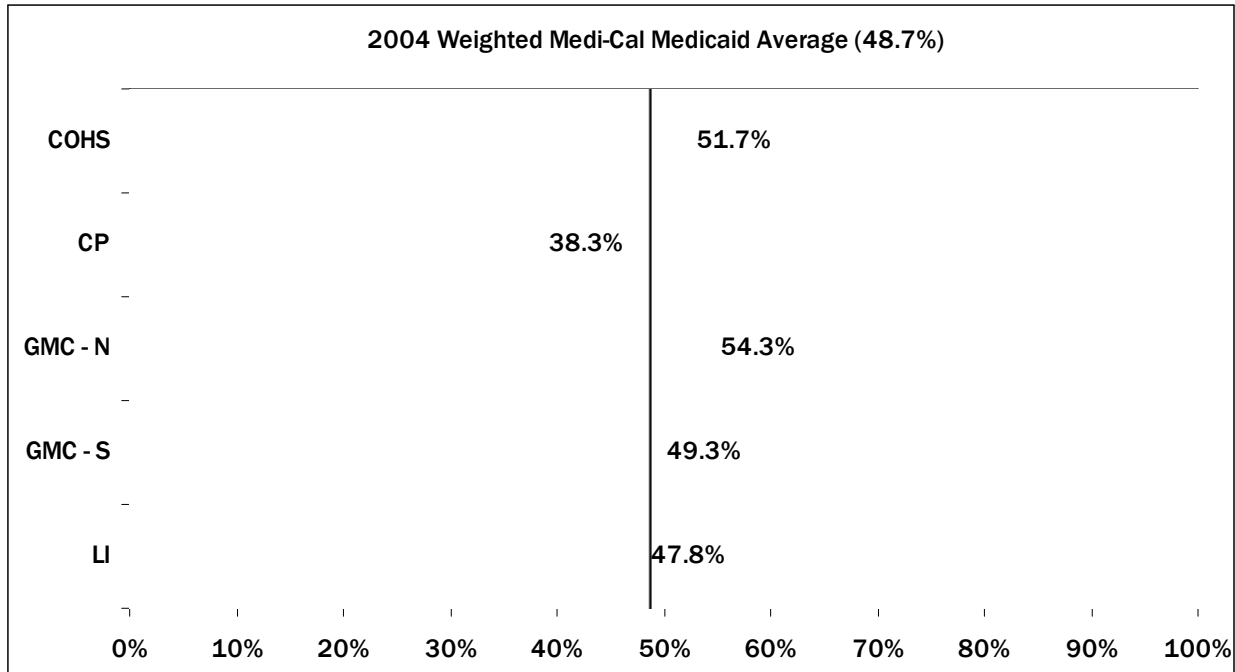


Table 15 presents the trends for the Well-Child Visits in the First 15 Months of Life for 6 or More Visits. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

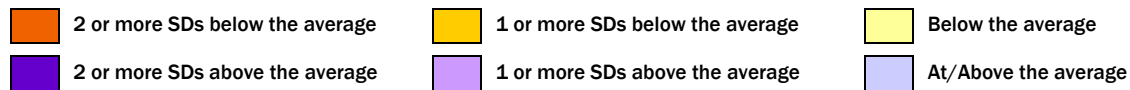
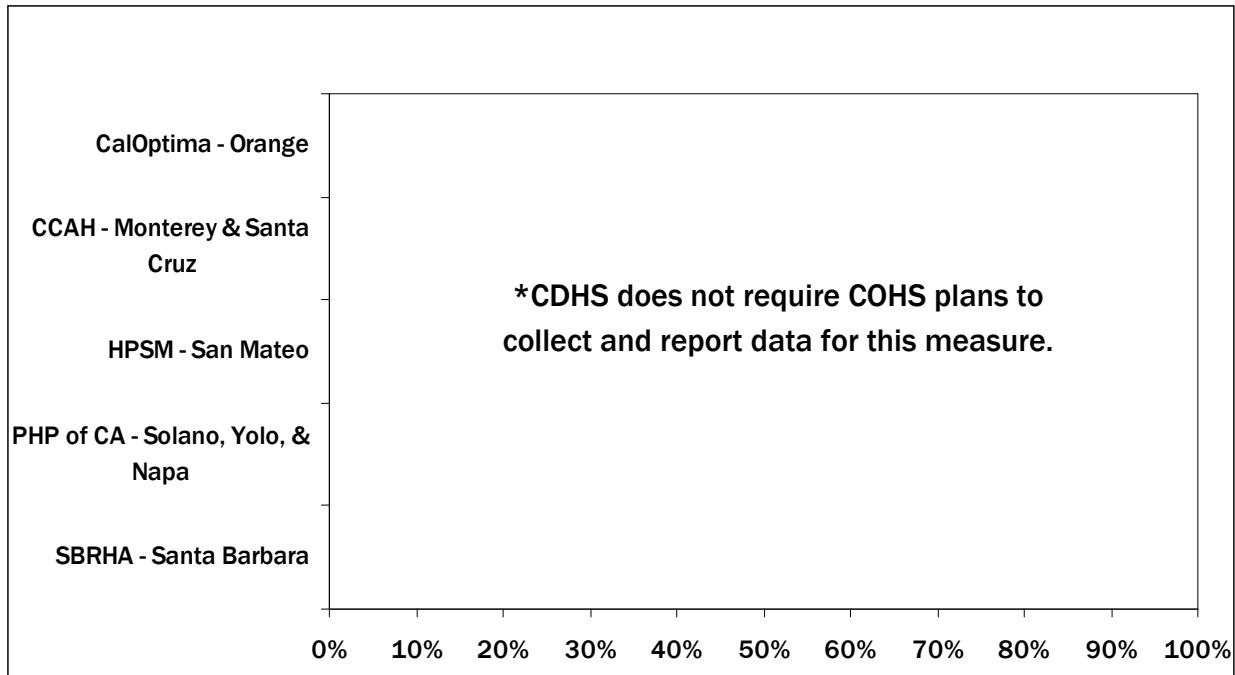


Table 15. Trends for Well-Child Visits in the First 15 Months of Life (6 or More Visits)

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	23.8%	36.8%		43.8%	49.8%
	CCAH	19.9%	49.5%	56.7%	42.1%	53.8%
	HPSM	40.0%	44.2%	47.7%	56.3%	54.9%
	PHP of CA	52.0%	21.6%	32.6%	33.2%	35.7%
	SBRHA	42.9%	58.1%	62.3%	62.7%	64.0%
CP	BC of CA (CP)	6.7%	40.5%	45.8%	49.2%	54.7%
	Health Net (CP)	16.2%	27.2%	25.7%	26.0%	29.8%
	Molina Healthcare	1.5%	8.2%	9.3%	46.9%	59.2%
GMC - N	BC of CA (GMC-North)	6.5%	53.6%	52.4%	61.5%	59.6%
	Health Net (GMC-North)	30.0%	43.4%	41.4%	48.5%	55.1%
	Kaiser (GMC-North)		63.9%	66.7%	72.2%	52.9%
	Molina Healthcare (GMC-North)				27.8%	52.4%
	WHA	12.9%	40.0%	36.5%	21.9%	35.6%
GMC - S	BC of CA (GMC-South)				37.5%	44.4%
	CHG		0.0%	25.2%	44.5%	44.5%
	Health Net (GMC-South)				23.9%	23.9%
	Kaiser (GMC-South)				26.8%	40.5%
	Sharp				41.1%	58.5%
	UCSD				27.2%	—
	Universal				11.4%	41.3%
LI	AAH	26.1%	31.1%	33.0%	32.6%	61.1%
	BC of CA (Stanislaus)		23.1%	45.2%		46.7%
	BC of CA (Tulare)			10.4%	45.3%	52.7%
	CCHP		21.4%	34.8%	23.8%	38.4%
	HPSJ		33.5%	35.2%	24.9%	38.9%
	IEHP	16.3%	24.3%	24.1%	35.2%	63.2%
	KFHC	30.6%	38.4%	38.0%	41.5%	36.5%
	L.A. Care		8.2%	13.7%	20.0%	40.1%
	SFHP	48.7%	67.4%	64.2%	45.3%	61.3%
	SCFHP	38.2%	27.1%	27.0%	47.6%	47.8%
Medi-Cal Managed Care Average*		25.8%	34.6%	37.6%	38.6%	48.2%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 31. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – COHS



**CDHS does not require COHS plans to collect and report data for this measure

Figure 32. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – CP

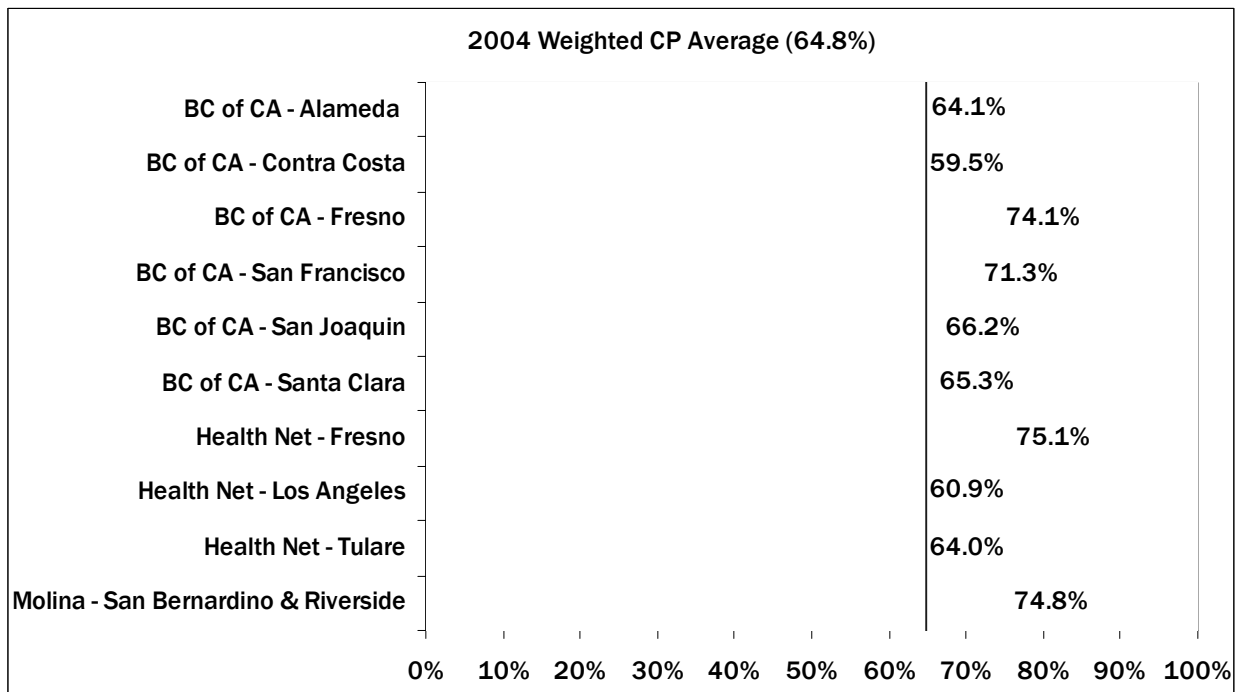


Figure 33. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – GMC North

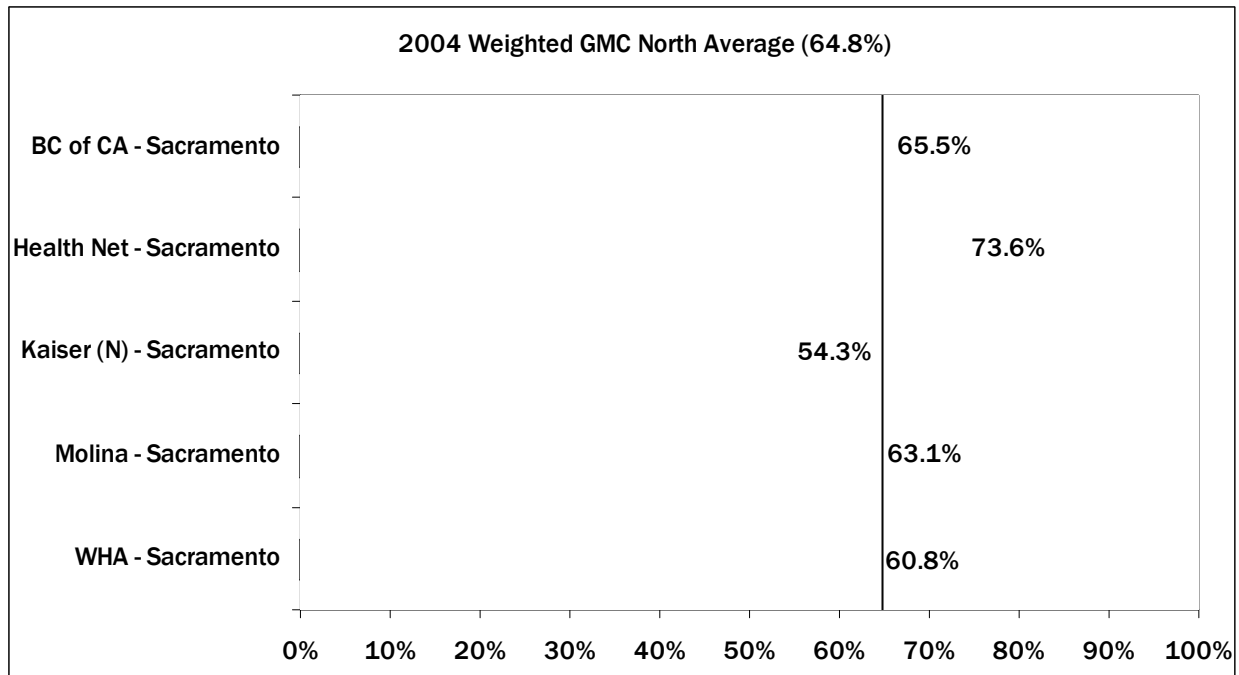


Figure 34. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – GMC South

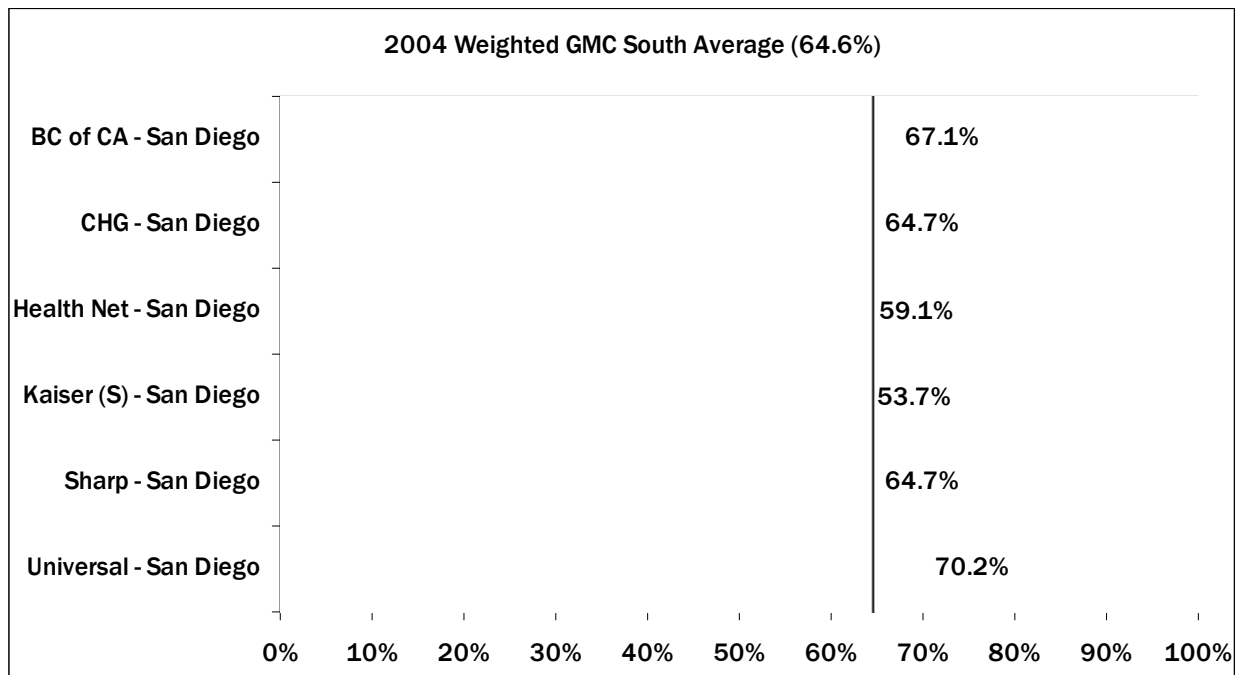


Figure 35. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – LI

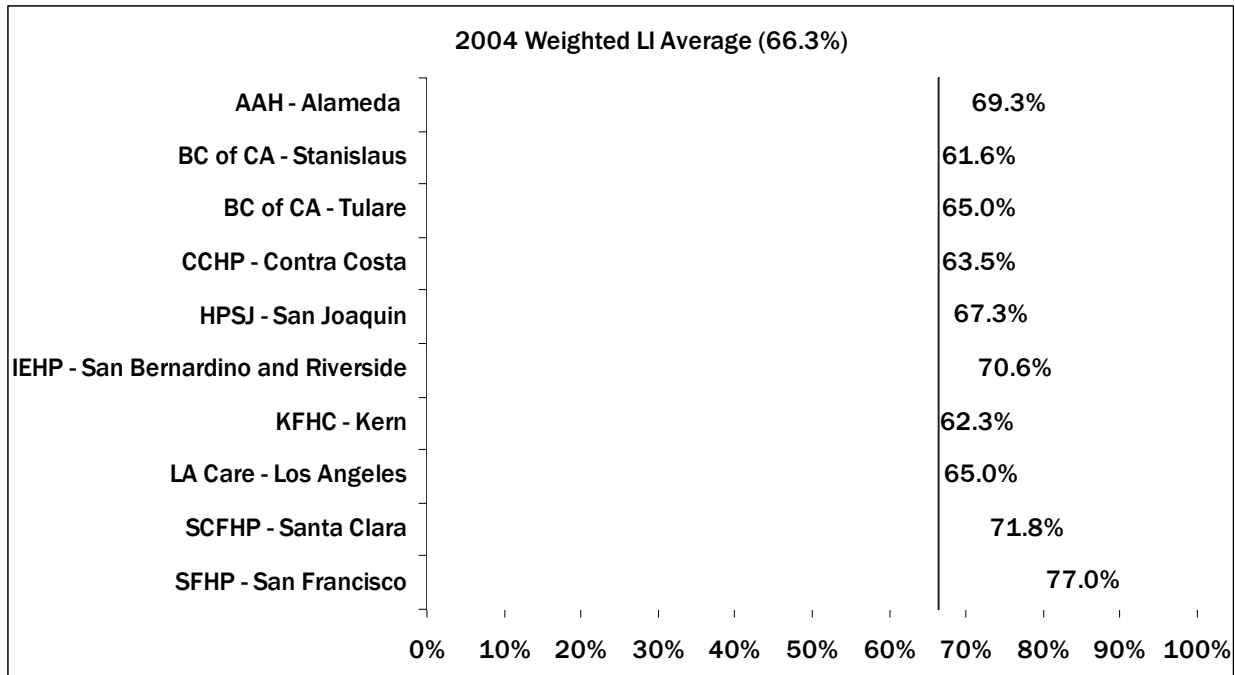
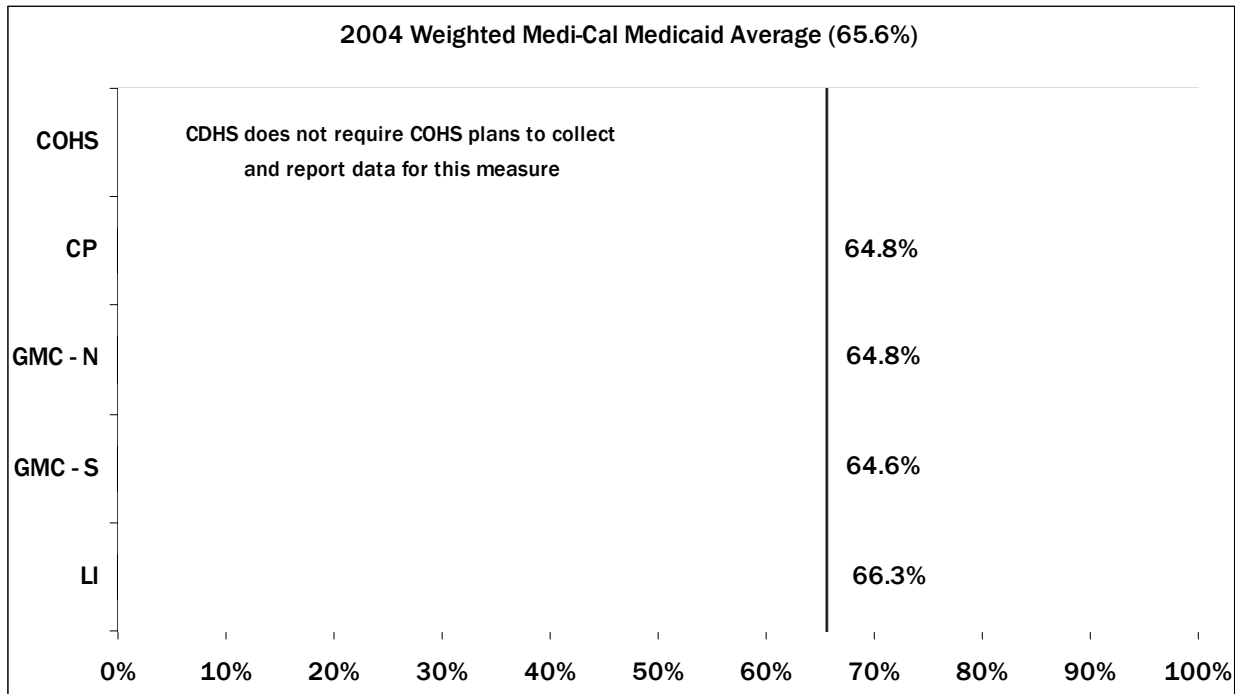


Figure 36. HEDIS 2004 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – Model Type Comparison of Weighted Averages*



* COHS plans were not required to collect and report data for this measure.

Table 16 presents the trends for Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

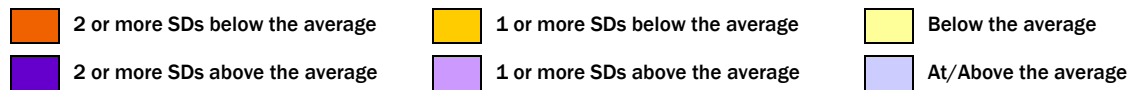


Table 16. Trends for Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS†	CalOptima					
	CCAH					
	HPSM					
	PHP of CA					
	SBRHA					
CP	BC of CA (CP)	59.8%	65.5%	62.5%	75.0%	70.8%
	Health Net (CP)	42.4%	49.2%	50.2%	55.5%	61.7%
	Molina Healthcare	48.4%	57.7%	60.5%	67.5%	74.8%
GMC - N	BC of CA (GMC-North)	55.7%	56.6%	56.3%	63.0%	65.5%
	Health Net (GMC-North)	59.4%	60.2%	59.5%	67.4%	73.6%
	Kaiser (GMC-North)		48.5%	47.1%	46.6%	54.3%
	Molina Healthcare (GMC-North)				56.7%	63.1%
	WHA	34.3%	55.8%	52.5%	53.0%	60.8%
GMC - S	BC of CA (GMC-South)		49.1%	49.9%	59.0%	67.1%
	CHG		58.6%	66.9%	67.6%	64.7%
	Health Net (GMC-South)			43.5%	54.5%	59.1%
	Kaiser (GMC-South)		78.9%	48.6%	54.9%	53.7%
	Sharp		55.1%	79.0%	58.5%	64.7%
	UCSD			45.9%	46.6%	—
	Universal		43.1%	51.6%	57.7%	70.2%
LI	AAH	48.8%	58.3%	57.6%	58.6%	69.3%
	BC of CA (Stanislaus)	47.7%	47.2%	54.1%	54.9%	61.6%
	BC of CA (Tulare)			57.4%	65.3%	65.0%
	CCHP	74.0%	74.3%	54.5%	57.0%	63.5%
	HPSJ	52.4%	62.7%	57.4%	65.0%	67.3%
	IEHP	45.5%	52.0%	61.1%	62.0%	70.6%
	KFHC	61.0%	65.3%	60.0%	66.4%	62.3%
	L.A. Care	28.6%	40.5%	47.5%	46.6%	65.0%
	SFHP	63.8%	57.4%	68.6%	63.7%	77.0%
	SCFHP	55.5%	60.2%	64.1%	67.6%	71.8%
Medi-Cal Managed Care Average*		51.8%	57.0%	56.5%	59.6%	65.7%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

† CDHS does not require COHS plans to collect and report data for this measure.

Figure 37. HEDIS 2004 Childhood Immunization Status (Combination #1) – COHS

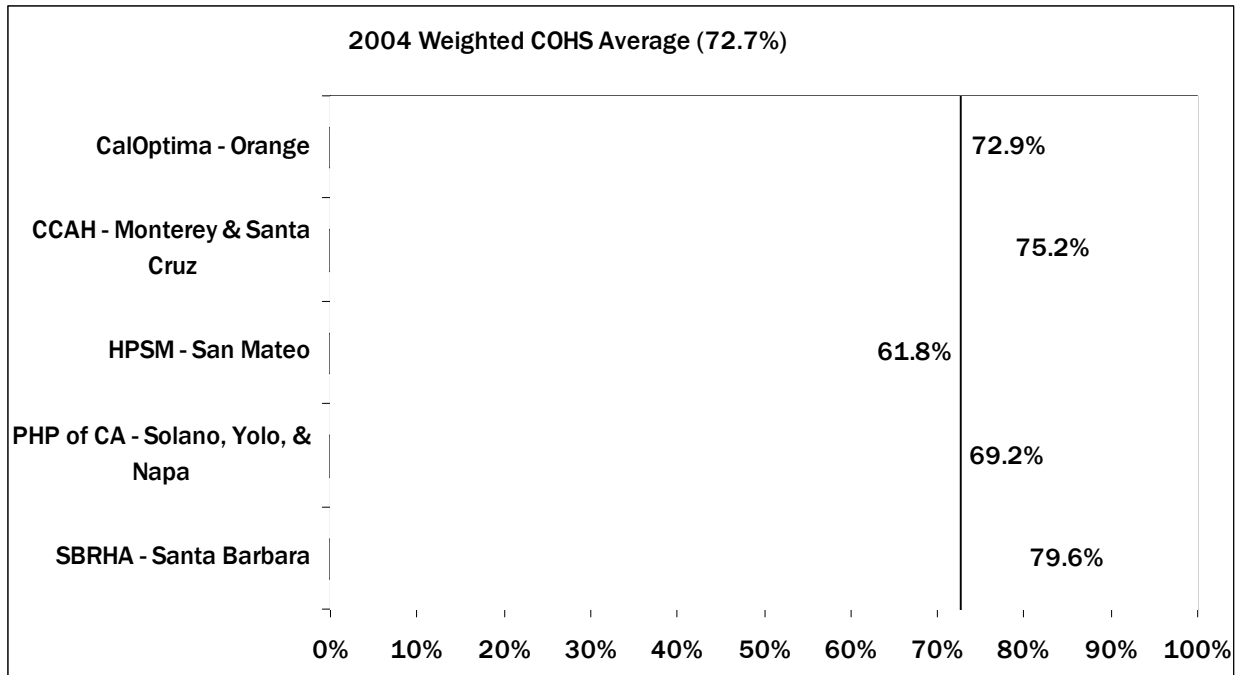


Figure 38. HEDIS 2004 Childhood Immunization Status (Combination #1) – CP

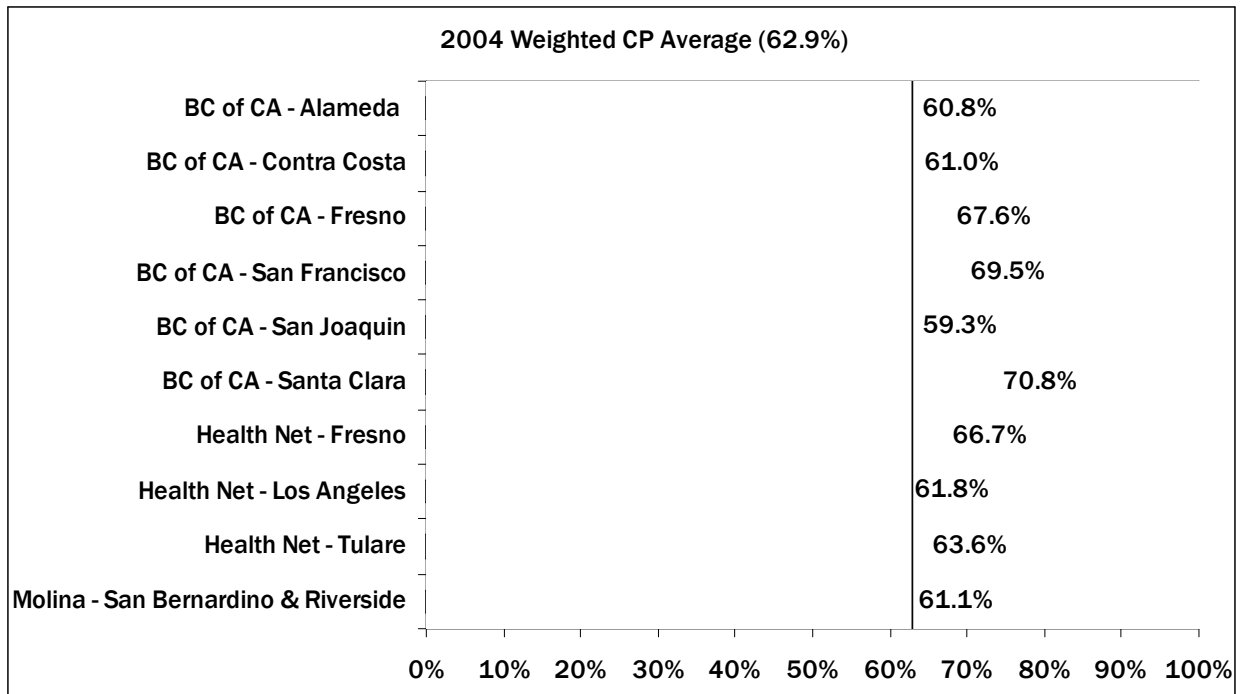


Figure 39. HEDIS 2004 Childhood Immunization Status (Combination #1) – GMC North

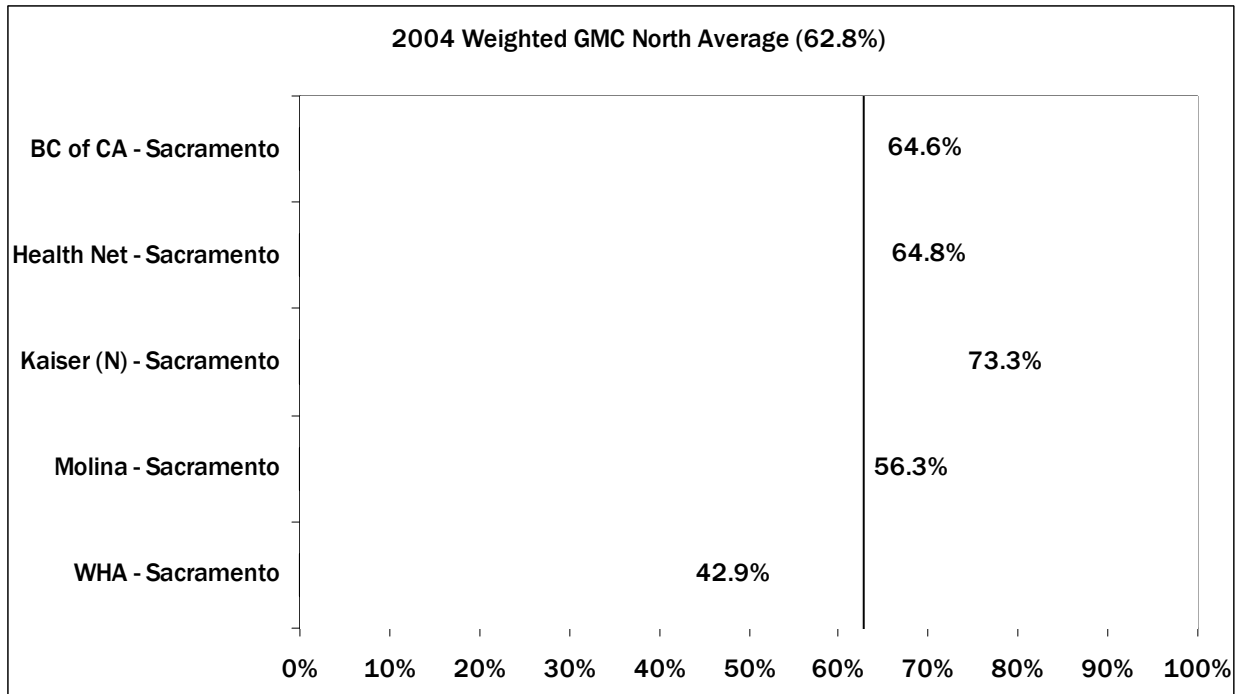


Figure 40. HEDIS 2004 Childhood Immunization Status (Combination #1) – GMC South

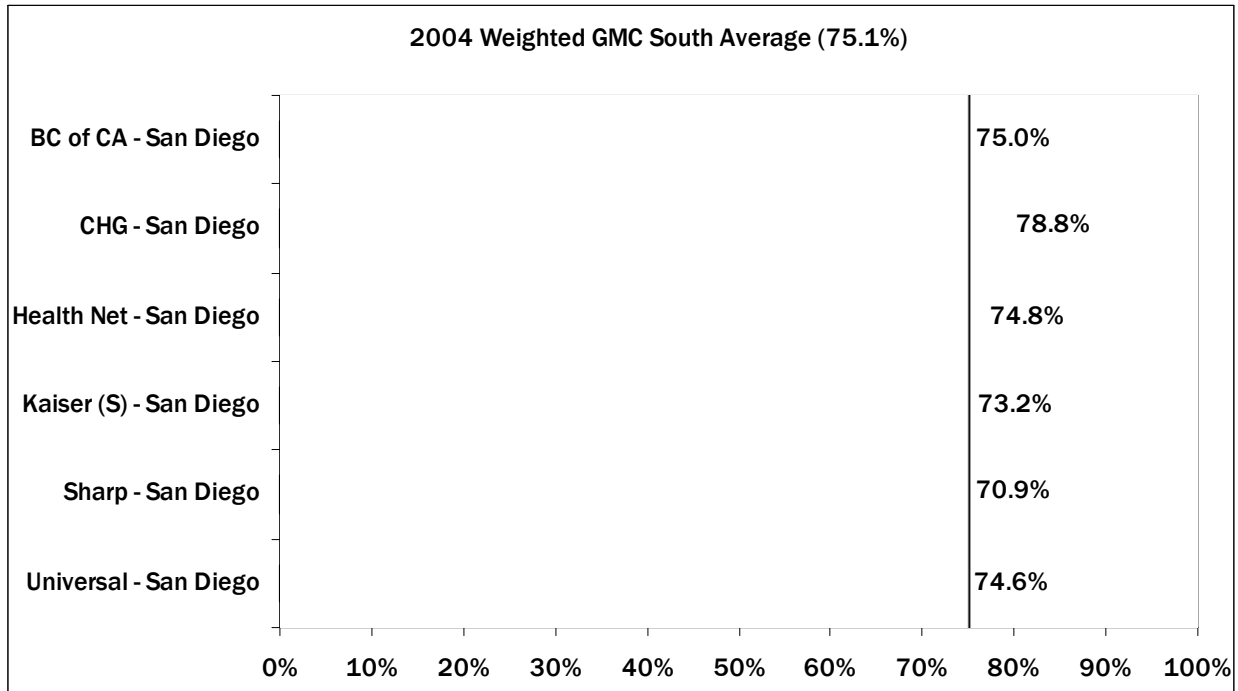


Figure 41. HEDIS 2004 Childhood Immunization Status (Combination #1) - LI

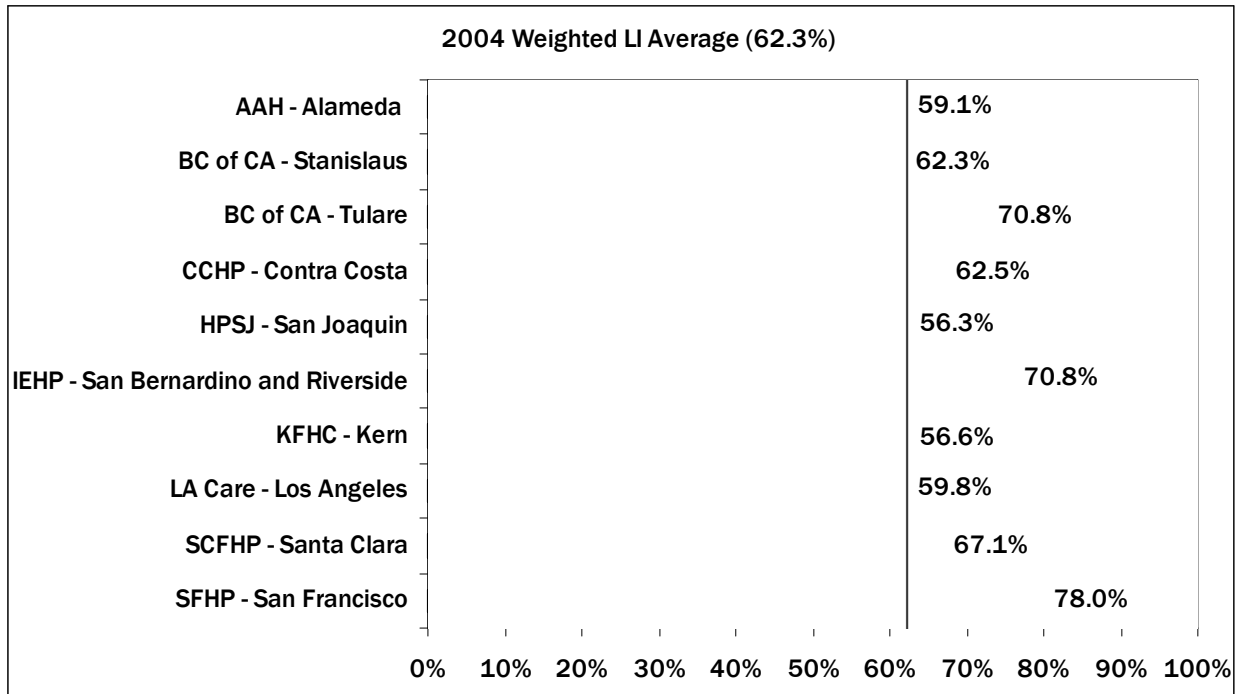


Figure 42. HEDIS 2004 Childhood Immunization Status (Combination #1) - Model Type Comparison of Weighted Averages

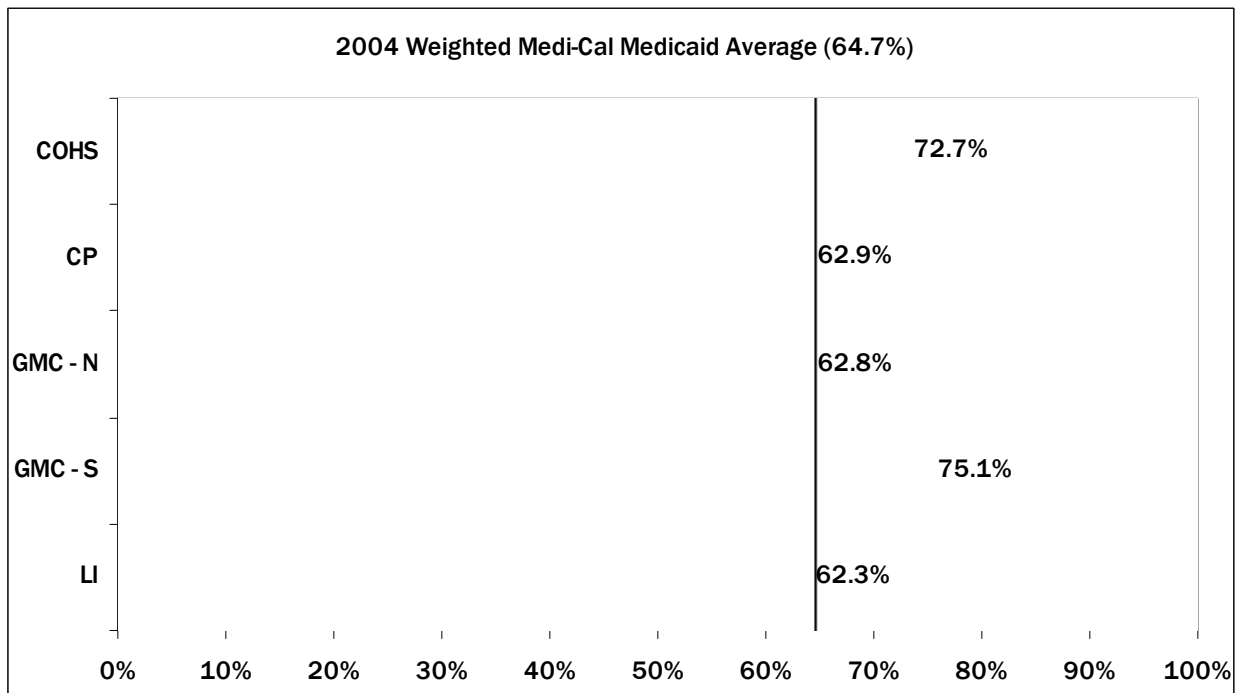


Table 17 presents the trends for Childhood Immunization Status – Combination #1. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

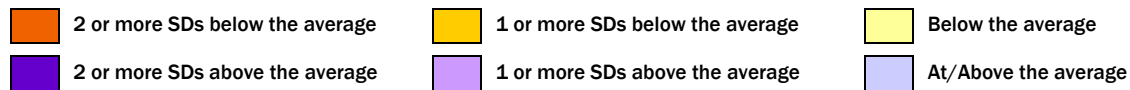


Table 17. Trends for Childhood Immunization Status (Combination #1)

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	52.6%	57.9%	62.0%	74.7%	72.9%
	CCAH	38.7%	56.5%	64.0%	60.6%	75.2%
	HPSM	51.9%	61.7%	60.1%	57.2%	61.8%
	PHP of CA	59.8%	49.5%	58.8%	58.1%	69.2%
	SBRHA	68.8%	75.1%	73.6%	74.5%	79.6%
CP	BC of CA (CP)	56.4%	65.4%	63.5%	65.3%	66.2%
	Health Net (CP)	44.2%	53.6%	47.3%	51.9%	62.1%
	Molina Healthcare	39.9%	39.7%	53.6%	52.1%	61.1%
GMC - N	BC of CA (GMC-North)	58.5%	62.2%	61.8%	61.1%	64.6%
	Health Net (GMC-North)	38.5%	63.3%	56.3%	51.3%	64.8%
	Kaiser (GMC-North)	NR	58.9%	70.3%	69.0%	73.3%
	Molina Healthcare (GMC-North)				40.0%	56.3%
	WHA	35.8%	39.8%	43.9%	45.6%	42.9%
GMC - S	BC of CA (GMC-South)			45.0%	64.5%	75.0%
	CHG		54.0%	60.1%	82.2%	78.8%
	Health Net (GMC-South)			51.7%	69.5%	74.8%
	Kaiser (GMC-South)		66.7%	63.7%	65.3%	73.2%
	Sharp		27.6%	45.8%	60.7%	70.9%
	UCSD			34.2%	61.4%	—
	Universal		47.9%	52.7%	59.5%	74.6%
LI	AAH	45.7%	57.2%	55.6%	58.5%	59.1%
	BC of CA (Stanislaus)	55.6%	57.4%	61.1%	66.7%	62.3%
	BC of CA (Tulare)			54.4%	69.0%	70.8%
	CCHP	58.9%	62.3%	70.3%	69.9%	62.5%
	HPSJ	45.8%	41.0%	50.8%	47.4%	56.3%
	IEHP	55.7%	51.9%	54.2%	68.1%	70.8%
	KFHC	55.9%	54.9%	60.6%	63.0%	56.6%
	L.A. Care	42.2%	46.4%	54.8%	54.6%	59.8%
	SFHP	50.8%	55.6%	57.4%	66.1%	78.0%
	SCFHP	46.7%	52.1%	61.0%	63.7%	67.1%
Medi-Cal Managed Care Average*		50.1%	54.3%	56.8%	61.7%	66.9%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 43. HEDIS 2004 Childhood Immunization Status (Combination #2) – COHS

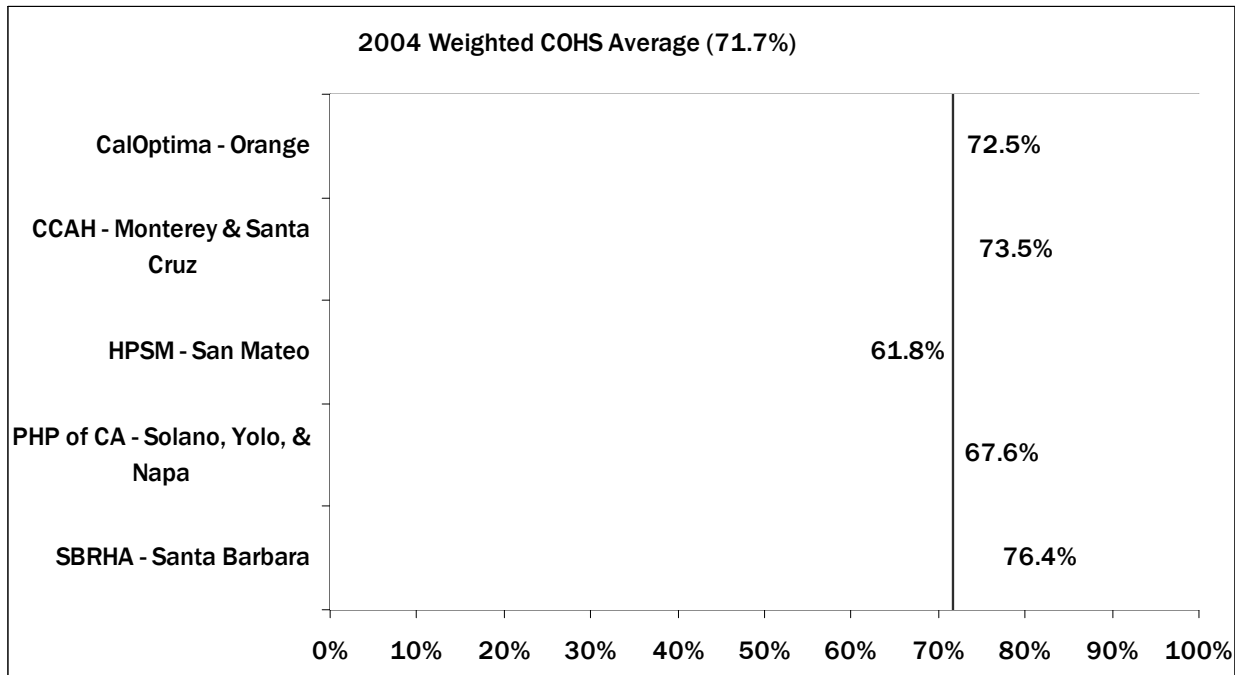


Figure 44. HEDIS 2004 Childhood Immunization Status (Combination #2) – CP

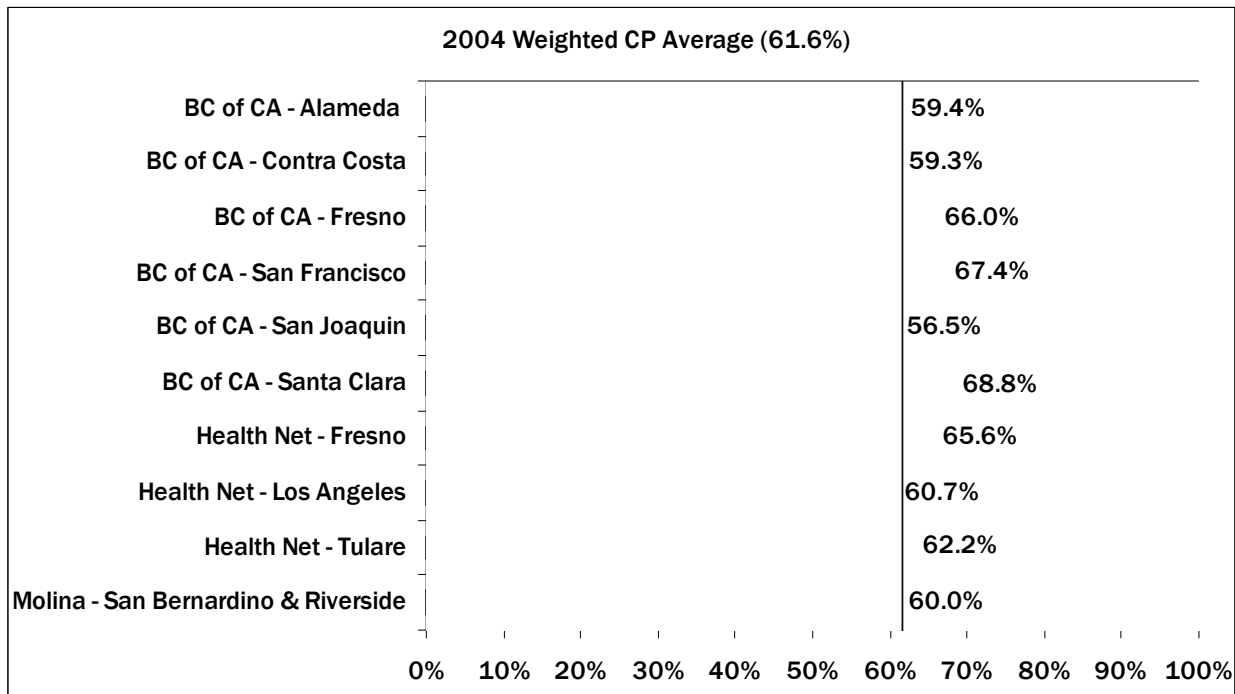


Figure 45. HEDIS 2004 Childhood Immunization Status (Combination #2) – GMC North

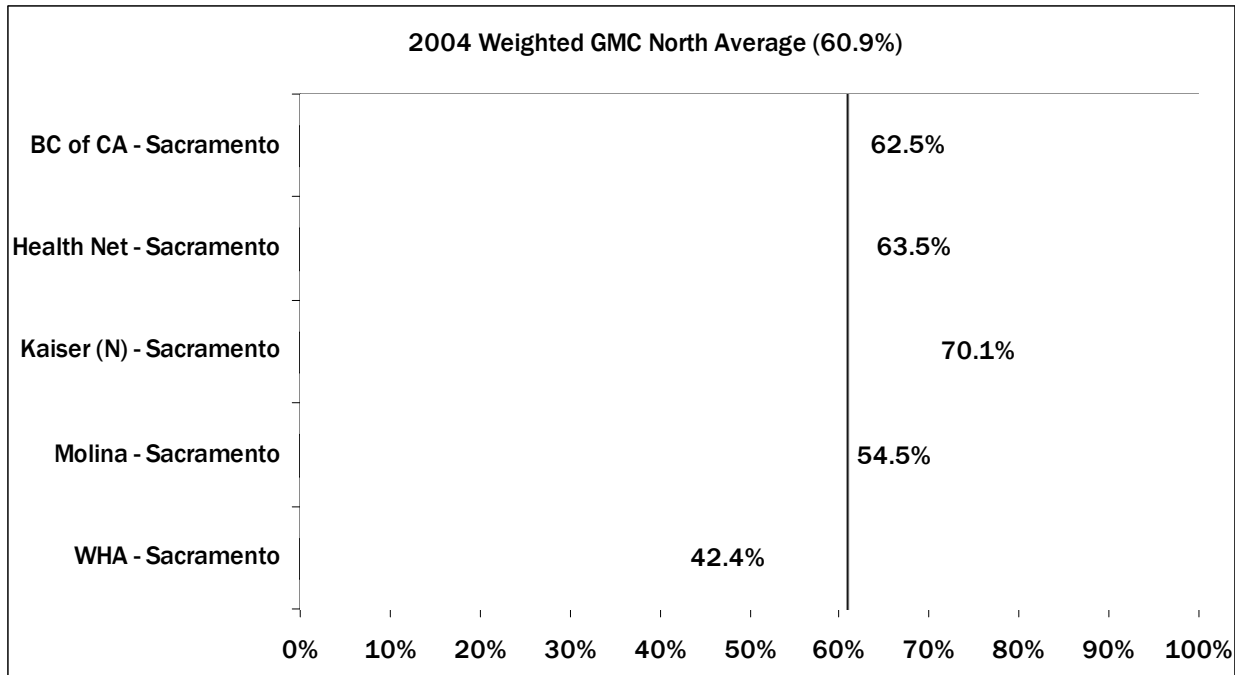


Figure 46. HEDIS 2004 Childhood Immunization Status (Combination #2) – GMC South

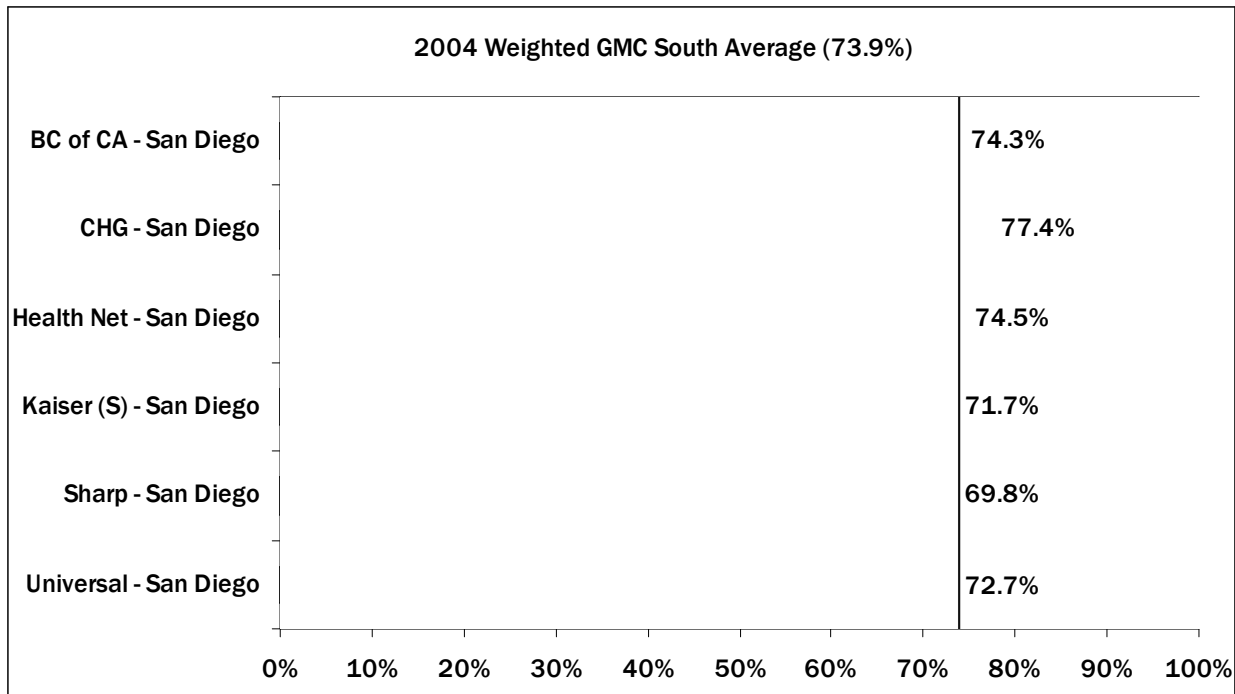


Figure 47. HEDIS 2004 Childhood Immunization Status (Combination #2) - LI

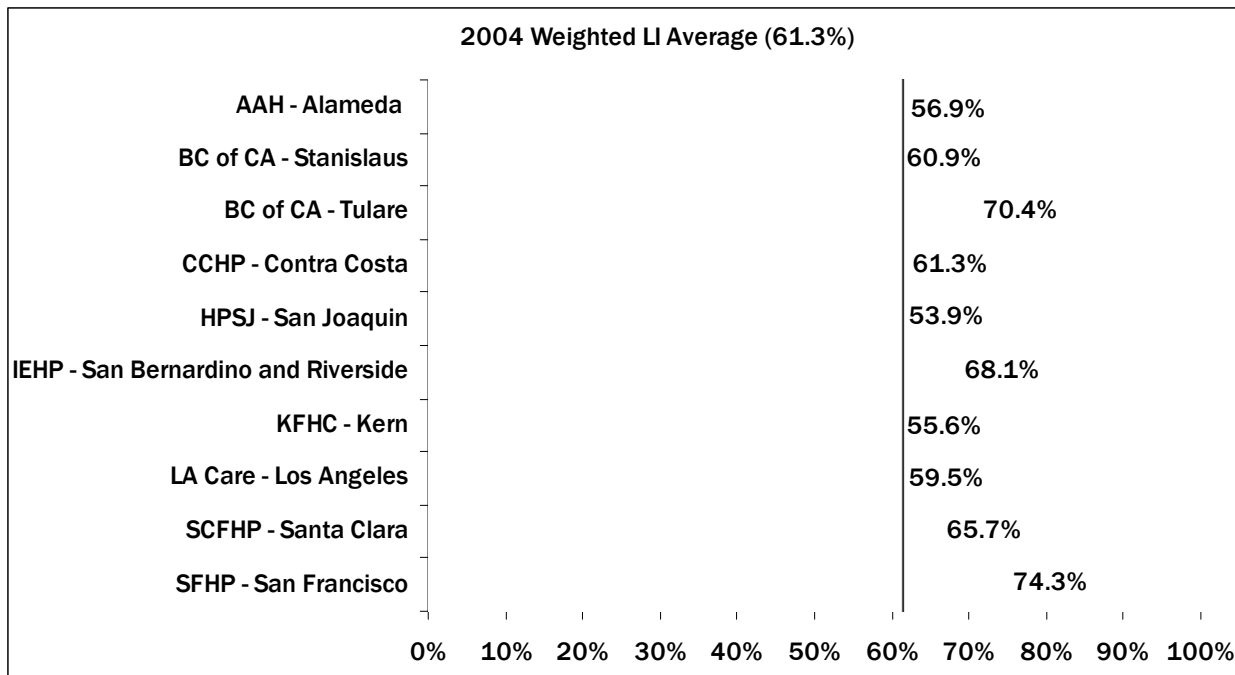


Figure 48. HEDIS 2004 Childhood Immunization Status (Combination #2) - Model Type Comparison of Weighted Averages

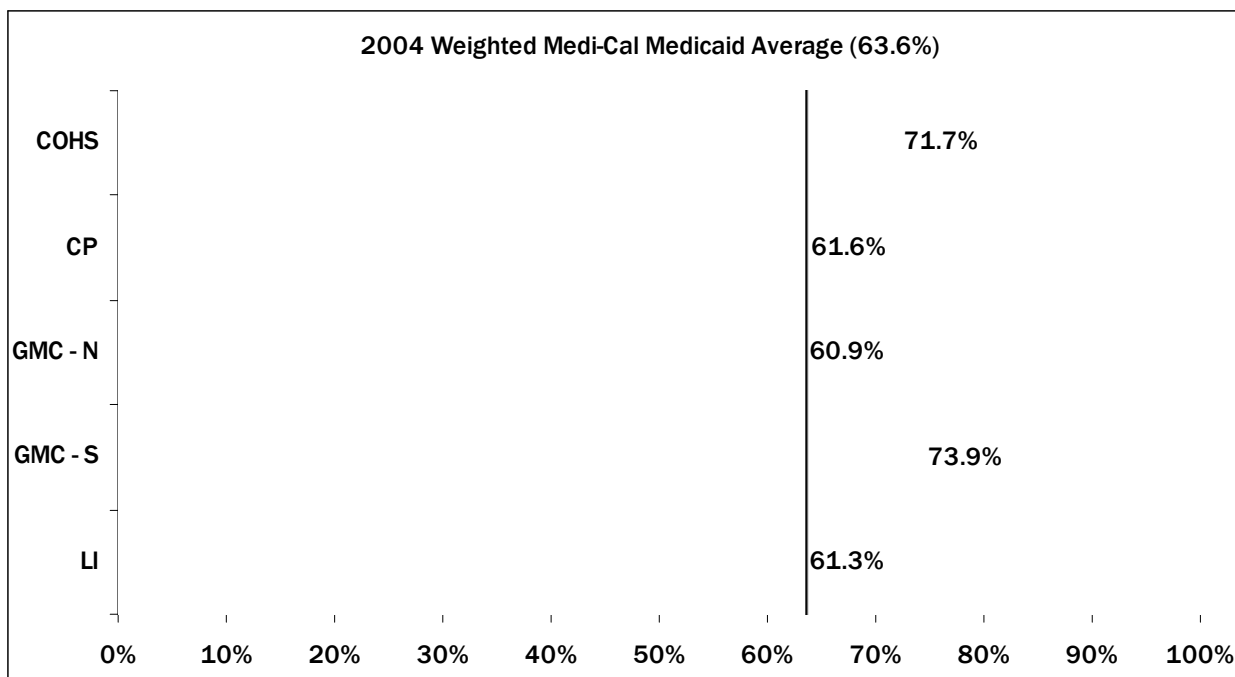


Table 18 presents the trends for Childhood Immunization Status – Combination #2. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

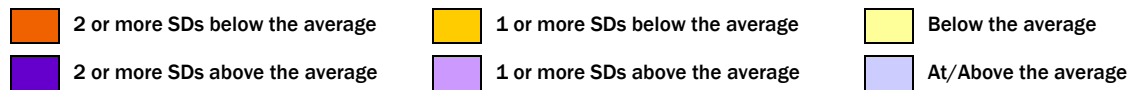


Table 18. Trends for Childhood Immunization Status (Combination #2)

Model Type	Medi-Cal Managed Care Plan	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	52.3%	60.4%	72.2%	72.5%
	CCAH	43.8%	58.6%	57.7%	73.5%
	HPSM	53.4%	55.7%	56.9%	61.8%
	PHP of CA	44.2%	54.9%	56.2%	67.6%
	SBRHA	63.3%	65.4%	69.2%	76.4%
CP	BC of CA (CP)	52.7%	57.2%	62.7%	64.5%
	Health Net (CP)	48.5%	43.9%	50.7%	60.9%
	Molina Healthcare	31.1%	45.7%	48.6%	60.0%
GMC - N	BC of CA (GMC-North)	52.2%	55.8%	56.0%	62.5%
	Health Net (GMC-North)	55.9%	51.9%	49.9%	63.5%
	Kaiser (GMC-North)	52.4%	66.8%	67.0%	70.1%
	Molina Healthcare (GMC-North)			36.3%	54.5%
	WHA	32.4%	40.0%	43.6%	42.4%
GMC - S	BC of CA (GMC-South)		41.7%	62.7%	74.3%
	CHG	49.6%	57.2%	79.3%	77.4%
	Health Net (GMC-South)		46.6%	68.2%	74.5%
	Kaiser (GMC-South)	66.0%	59.8%	64.5%	71.7%
	Sharp	24.7%	40.7%	59.6%	69.8%
	UCSD		32.0%	60.1%	—
	Universal	36.2%	48.5%	55.2%	72.7%
LI	AAH	46.5%	48.6%	53.8%	56.9%
	BC of CA (Stanislaus)	23.8%	44.9%	53.9%	60.9%
	BC of CA (Tulare)		49.1%	67.1%	70.4%
	CCHP	51.8%	65.5%	69.2%	61.3%
	HPSJ	29.9%	43.0%	43.6%	53.9%
	IEHP	39.8%	47.9%	63.0%	68.1%
	KFHC	48.4%	57.2%	61.8%	55.6%
	L.A. Care	38.7%	49.0%	51.7%	59.5%
	SFHP	47.2%	51.4%	62.9%	74.3%
	SCFHP	42.4%	53.6%	60.4%	65.7%
Medi-Cal Managed Care Average*		45.1%	51.5%	58.8%	65.4%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 49. HEDIS 2004 Adolescent Well-Care Visits– COHS

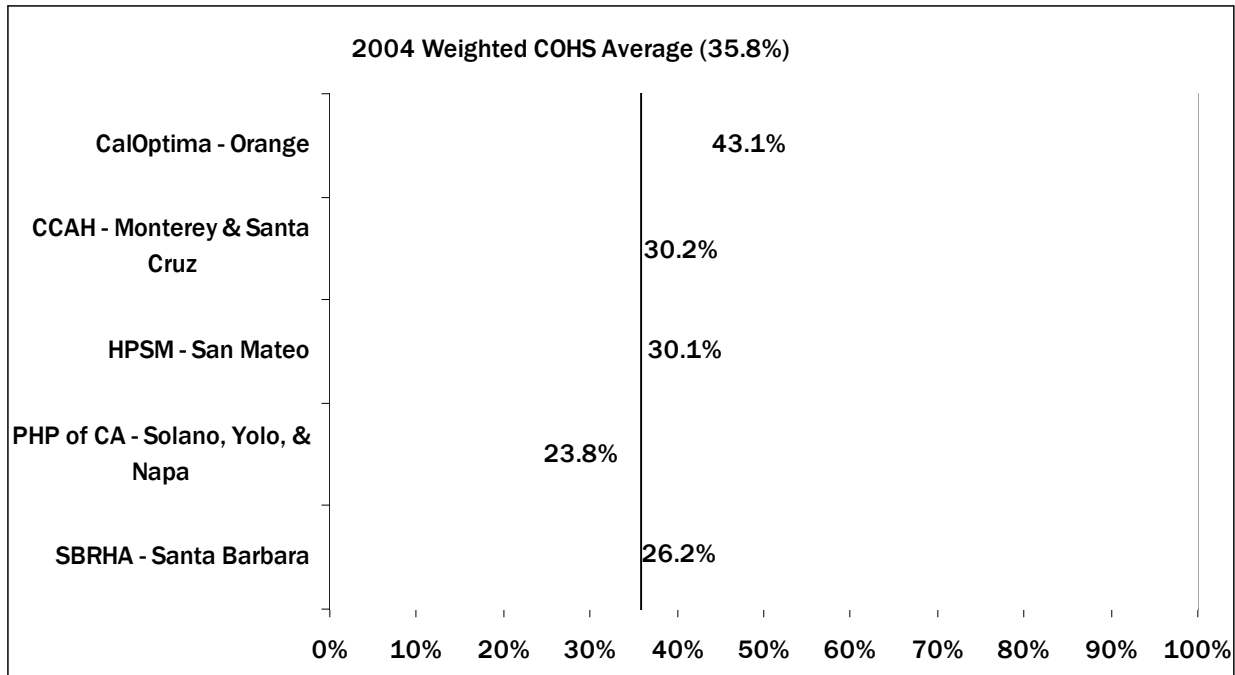


Figure 50. HEDIS 2004 Adolescent Well-Care Visits – CP

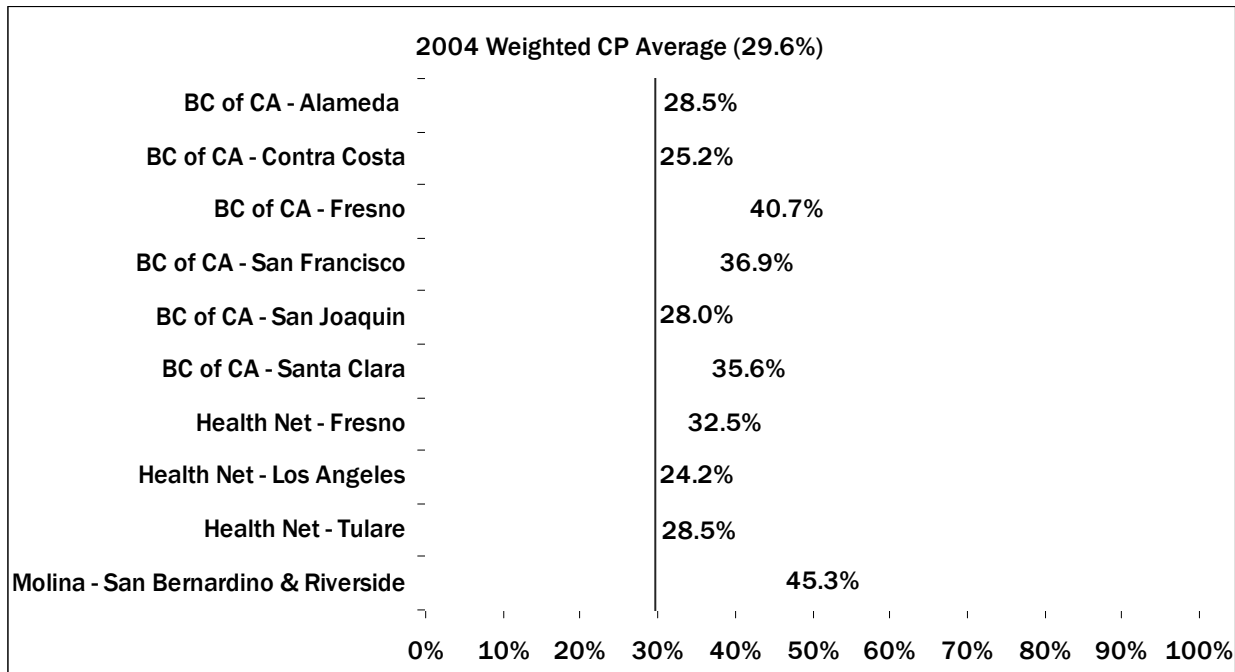


Figure 51. HEDIS 2004 Adolescent Well-Care Visits – GMC North

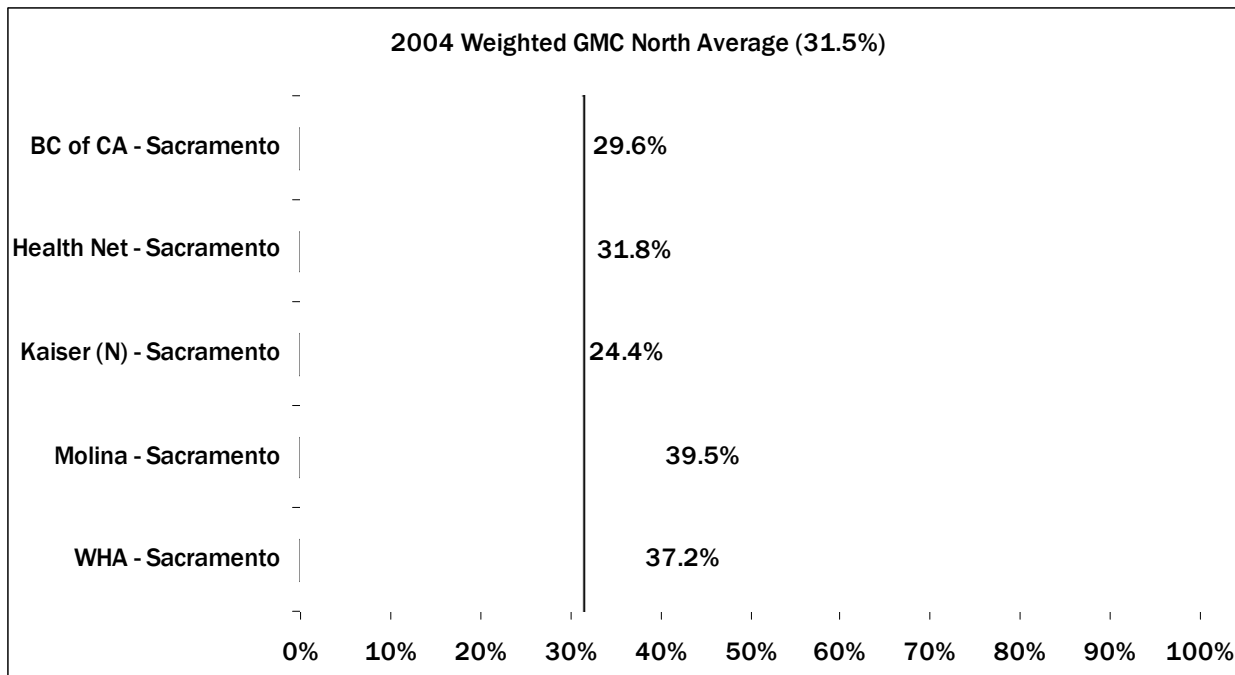


Figure 52. HEDIS 2004 Adolescent Well-Care Visits – GMC South

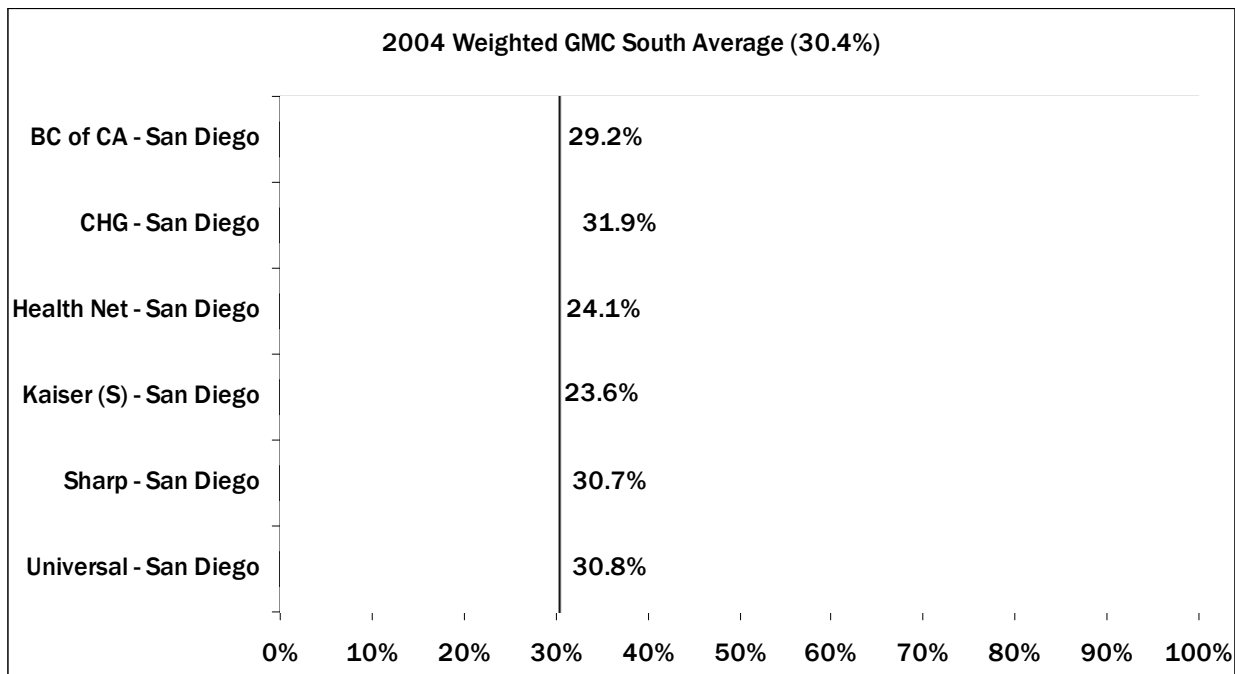


Figure 53. HEDIS 2004 Adolescent Well-Care Visits – LI

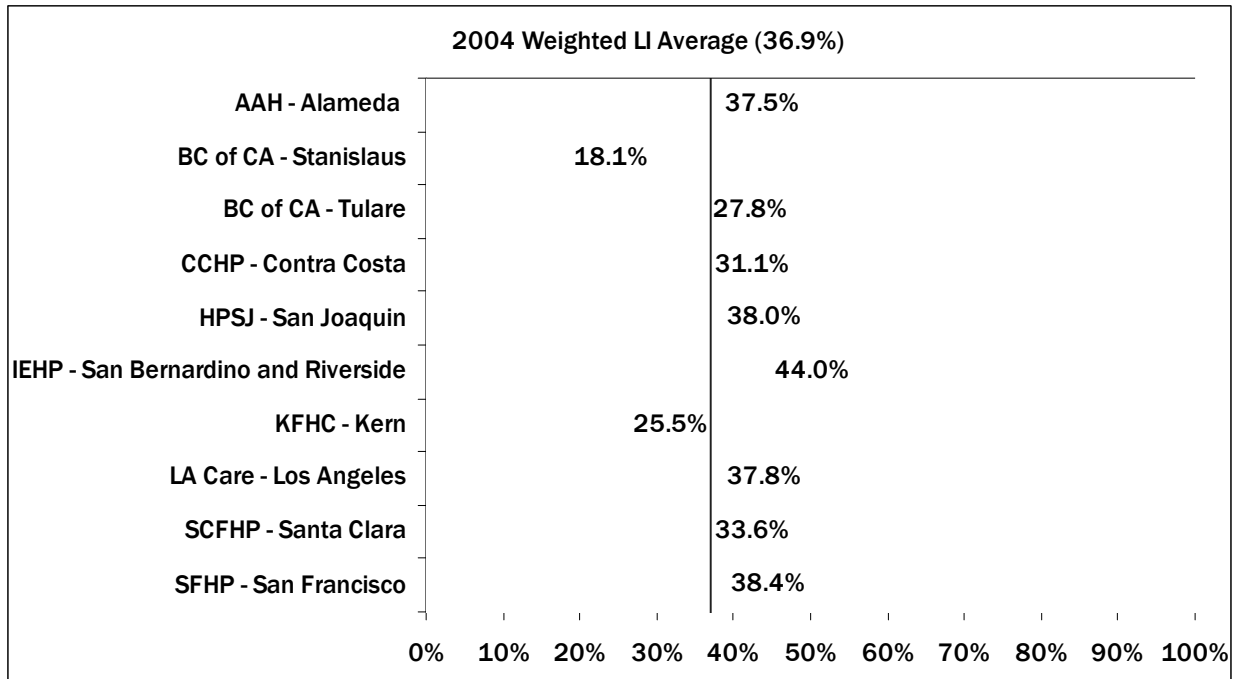


Figure 54. HEDIS 2004 Adolescent Well-Care Visits – Model Type Comparison of Weighted Averages

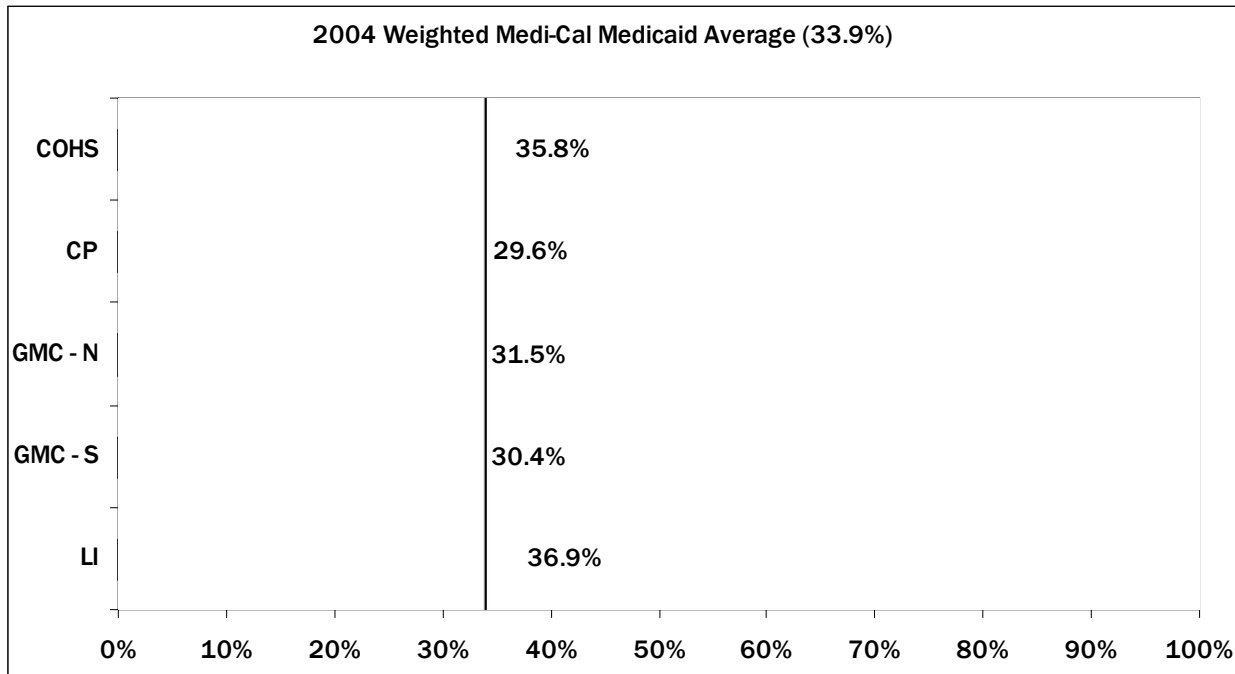


Table 19 presents the trends for Adolescent Well-Care Visits. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

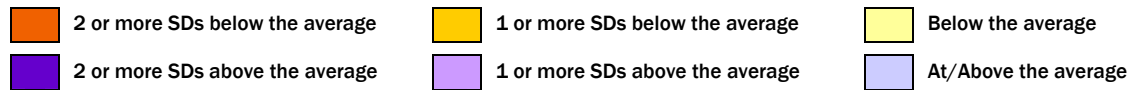


Table 19. Trends for Adolescent Well-Care Visits

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	22.7%	35.2%	40.3%	43.3%	43.1%
	CCAH	19.0%	33.8%	23.6%	26.3%	30.2%
	HPSM	26.0%	27.3%	24.5%	27.8%	30.1%
	PHP of CA	29.9%	27.3%	35.6%	30.3%	23.8%
	SBRHA	28.8%	26.4%	22.7%	30.8%	26.2%
CP	BC of CA (CP)	20.1%	23.5%	30.1%	36.6%	37.2%
	Health Net (CP)	16.9%	28.7%	25.3%	25.1%	24.7%
	Molina Healthcare	20.2%	31.4%	29.4%	39.1%	45.3%
GMC - N	BC of CA (GMC-North)	17.8%	26.9%	26.3%	27.1%	29.6%
	Health Net (GMC-North)	32.4%	40.4%	35.9%	29.3%	31.8%
	Kaiser (GMC-North)		24.3%	23.5%	23.6%	24.4%
	Molina Healthcare (GMC-North)				34.4%	39.5%
	WHA	12.7%	34.8%	25.8%	21.4%	37.2%
GMC - S	BC of CA (GMC-South)		19.3%	18.3%	25.5%	29.2%
	CHG		29.4%	29.4%	32.6%	31.9%
	Health Net (GMC-South)			24.5%	24.9%	24.1%
	Kaiser (GMC-South)		50.2%	17.9%	25.0%	23.6%
	Sharp		24.9%	28.0%	21.2%	30.7%
	UCSD			21.9%	19.2%	—
	Universal		19.7%	18.5%	17.5%	30.8%
LI	AAH	23.6%	34.5%	32.9%	40.0%	37.5%
	BC of CA (Stanislaus)	17.5%	18.3%	20.2%	21.1%	18.1%
	BC of CA (Tulare)			21.1%	25.7%	27.8%
	CCHP	21.5%	34.2%	22.6%	22.5%	31.1%
	HPSJ	12.9%	40.3%	37.3%	31.1%	38.0%
	IEHP	23.1%	35.9%	31.5%	36.3%	44.0%
	KFHC	19.2%	32.4%	27.1%	26.3%	25.5%
	L.A. Care	8.2%	17.4%	16.6%	16.1%	37.8%
	SFHP	29.7%	30.4%	35.6%	29.4%	38.4%
	SCFHP	20.0%	31.5%	32.6%	33.8%	33.6%
Medi-Cal Managed Care Average*		21.1%	29.9%	26.9%	28.1%	31.9%

The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 55. HEDIS 2004 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – COHS

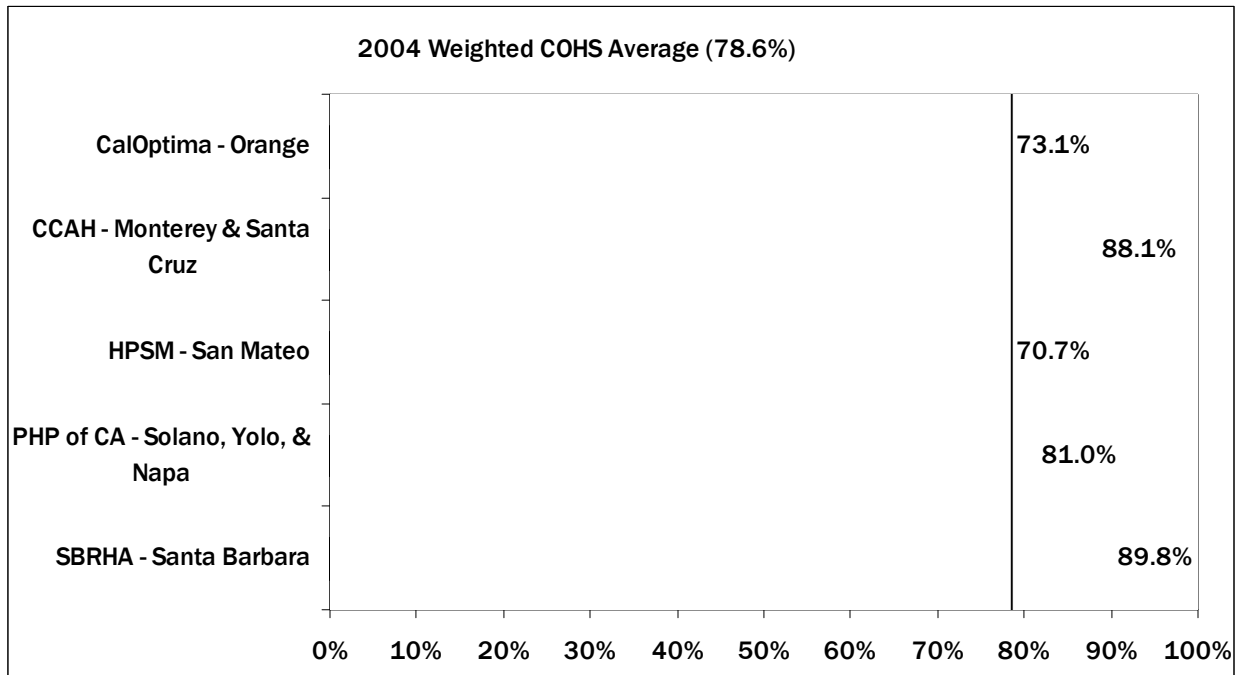


Figure 56. HEDIS 2004 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – CP

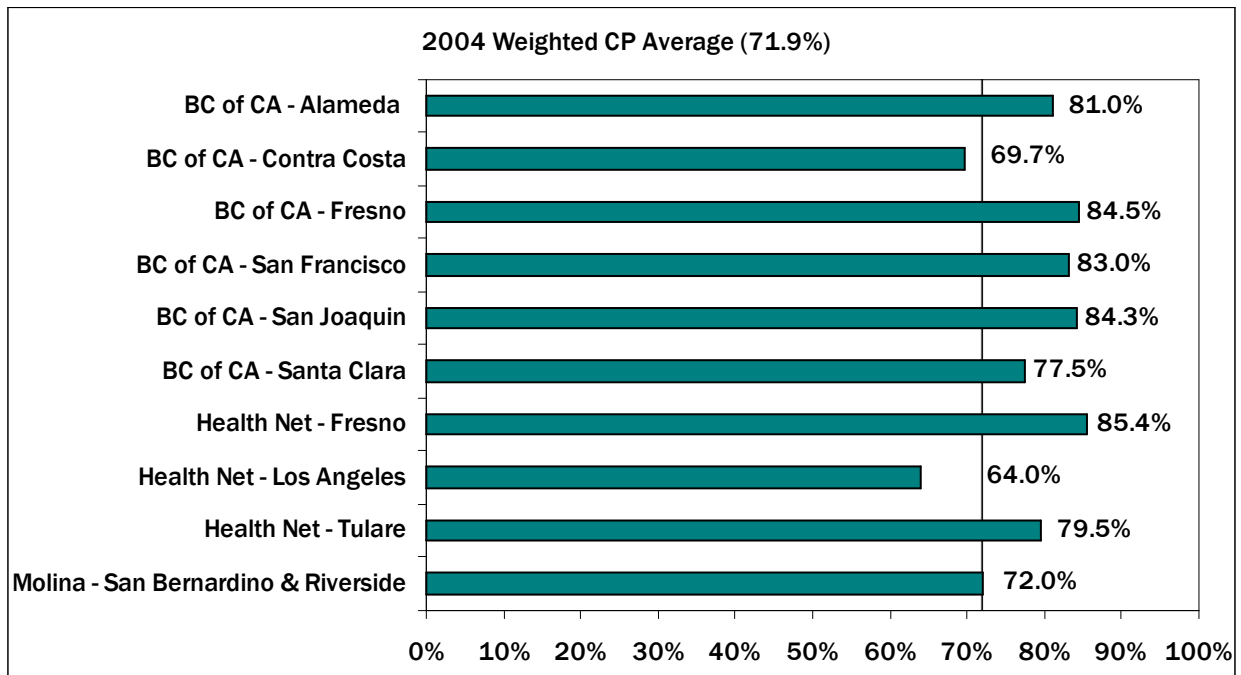


Figure 57. Prenatal and Postpartum Care (Timeliness of Prenatal Care) – GMC North

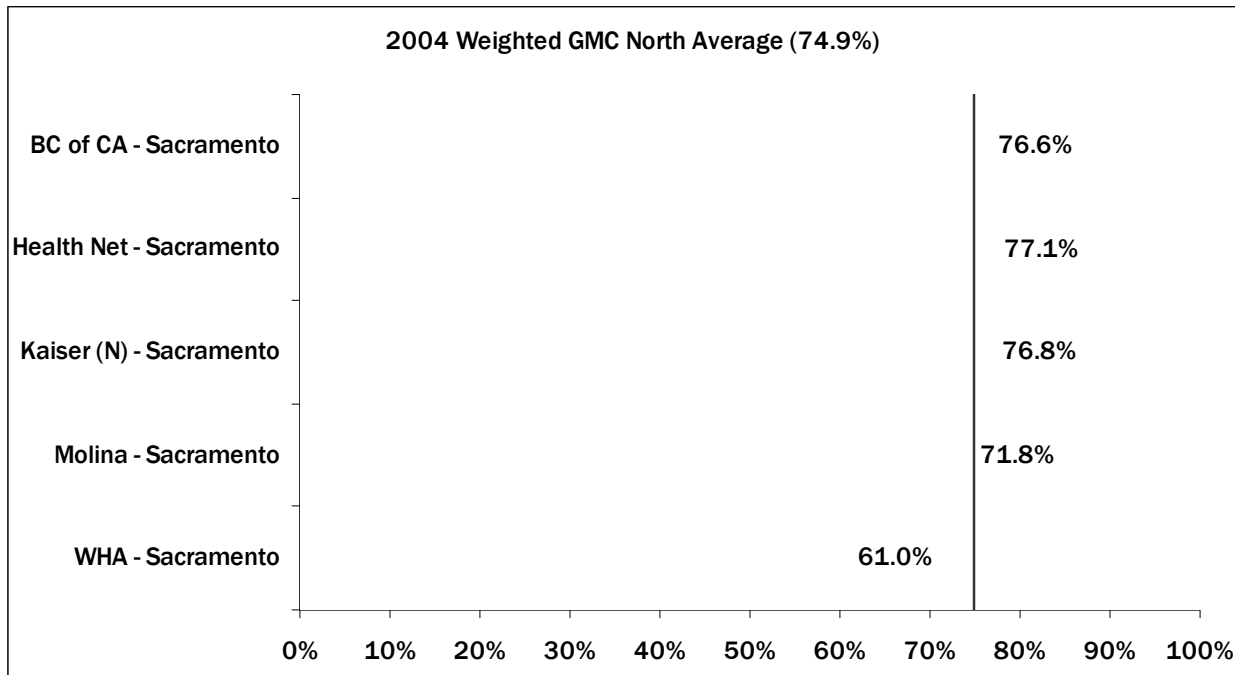


Figure 58. HEDIS 2004 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – GMC South

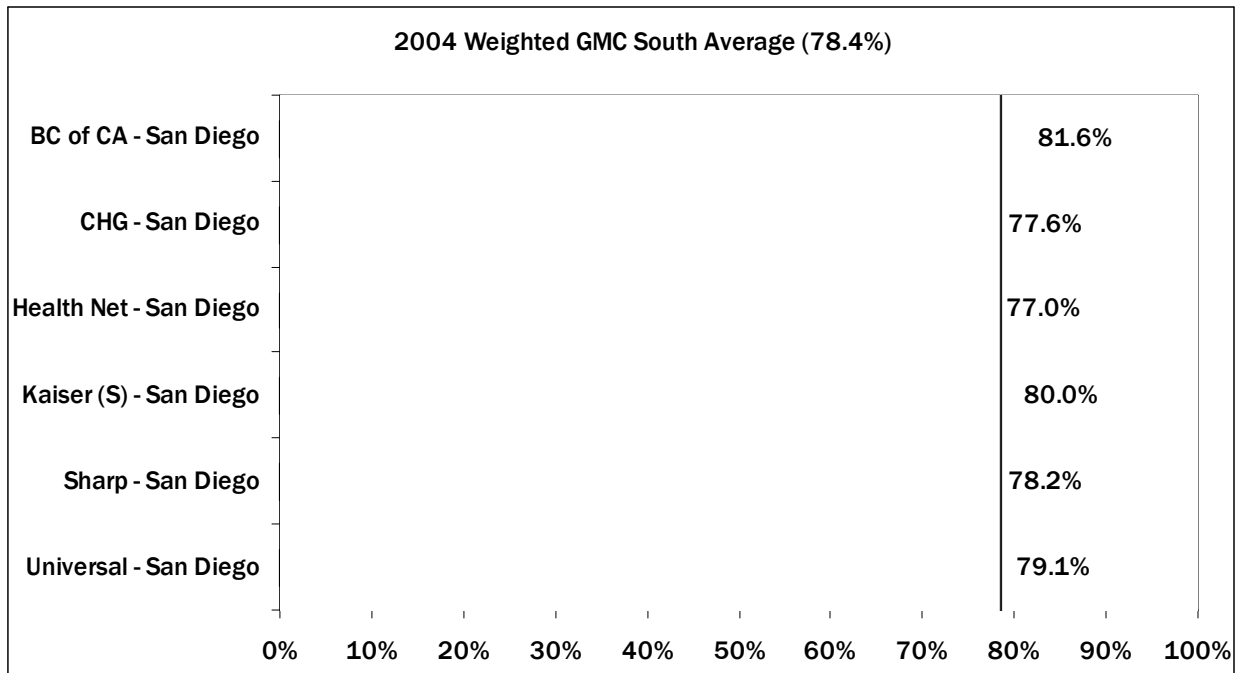


Figure 59. HEDIS 2004 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – LI

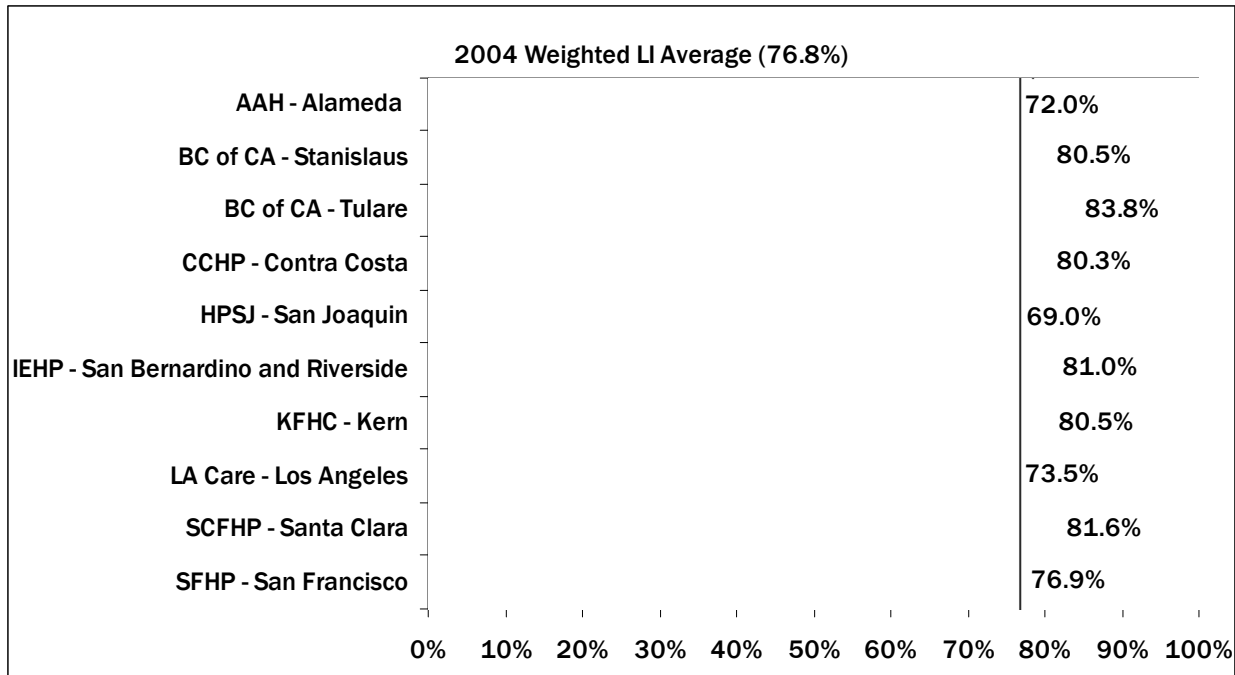


Figure 60. HEDIS 2004 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – Model Type Comparison of Weighted Averages

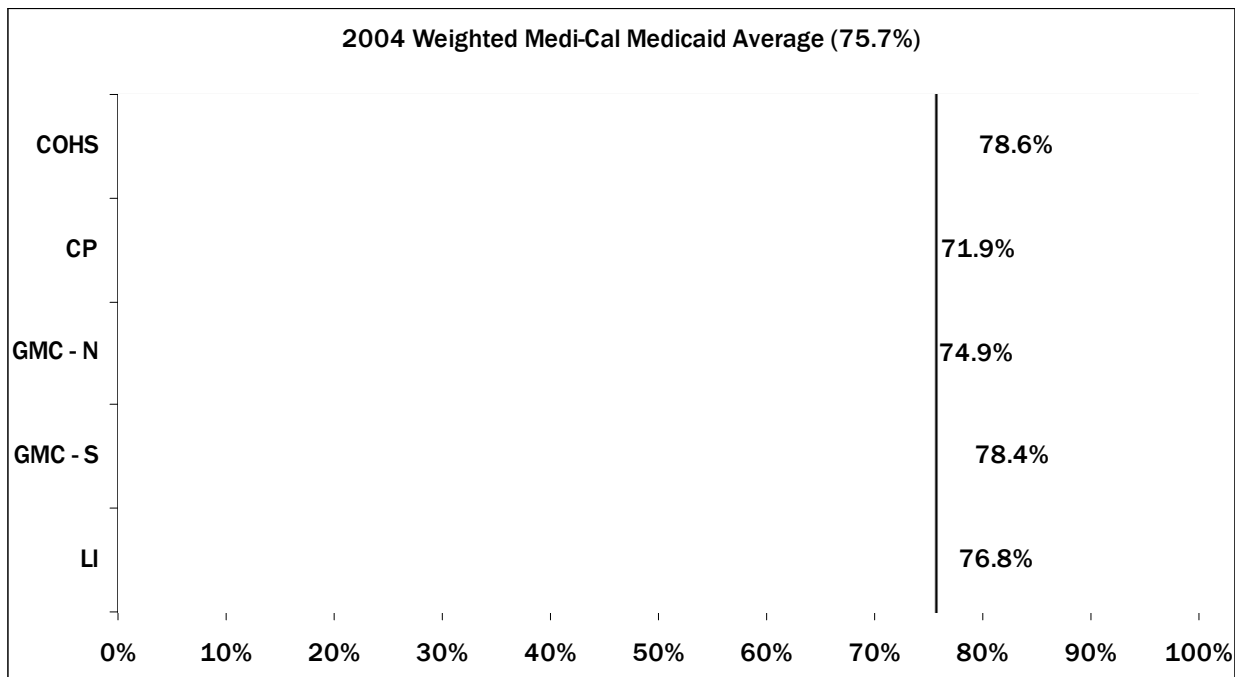


Table 20 presents the trends for Prenatal and Postpartum Care – Timeliness of Prenatal Care. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

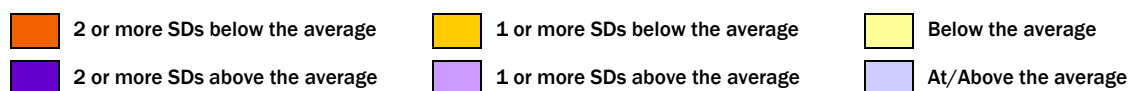


Table 20. Trends for Prenatal and Postpartum Care - Timeliness of Prenatal Care

Model Type	Medi-Cal Managed Care Plan	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	69.8%	81.4%	73.1%
	CCAH	76.4%	78.8%	88.1%
	HPSM	78.7%	72.4%	70.7%
	PHP of CA	76.6%	74.8%	81.0%
	SBRHA	88.3%	88.2%	89.8%
CP	BC of CA (CP)	76.8%	80.8%	83.2%
	Health Net (CP)	37.4%	55.3%	66.5%
	Molina Healthcare	65.3%	67.5%	72.0%
GMC - N	BC of CA (GMC-North)	76.3%	81.3%	76.6%
	Health Net (GMC-North)	34.9%	63.9%	77.1%
	Kaiser (GMC-North)	70.8%	73.0%	76.8%
	Molina Healthcare (GMC-North)		64.5%	71.8%
	WHA	57.9%	57.4%	61.0%
GMC - S	BC of CA (GMC-South)	79.8%	84.3%	81.6%
	CHG	69.6%	67.6%	77.6%
	Health Net (GMC-South)	29.5%	47.2%	77.0%
	Kaiser (GMC-South)	80.5%	84.3%	80.0%
	Sharp		61.6%	78.2%
	UCSD	81.3%	74.2%	—
	Universal	70.8%	67.5%	79.1%
LI	AAH	68.7%	72.0%	72.0%
	BC of CA (Stanislaus)	78.7%	81.7%	80.5%
	BC of CA (Tulare)	65.7%	85.2%	83.8%
	CCHP	82.0%	83.7%	80.3%
	HPSJ	65.0%	75.9%	69.0%
	IEHP	72.7%	71.1%	81.0%
	KFHC	75.9%	71.5%	80.5%
	L.A. Care	58.7%	69.9%	73.5%
	SFHP	74.2%	73.0%	76.9%
	SCFHP	81.7%	80.8%	81.6%
Medi-Cal Managed Care Average*		69.4%	73.0%	77.3%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 61. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) – COHS

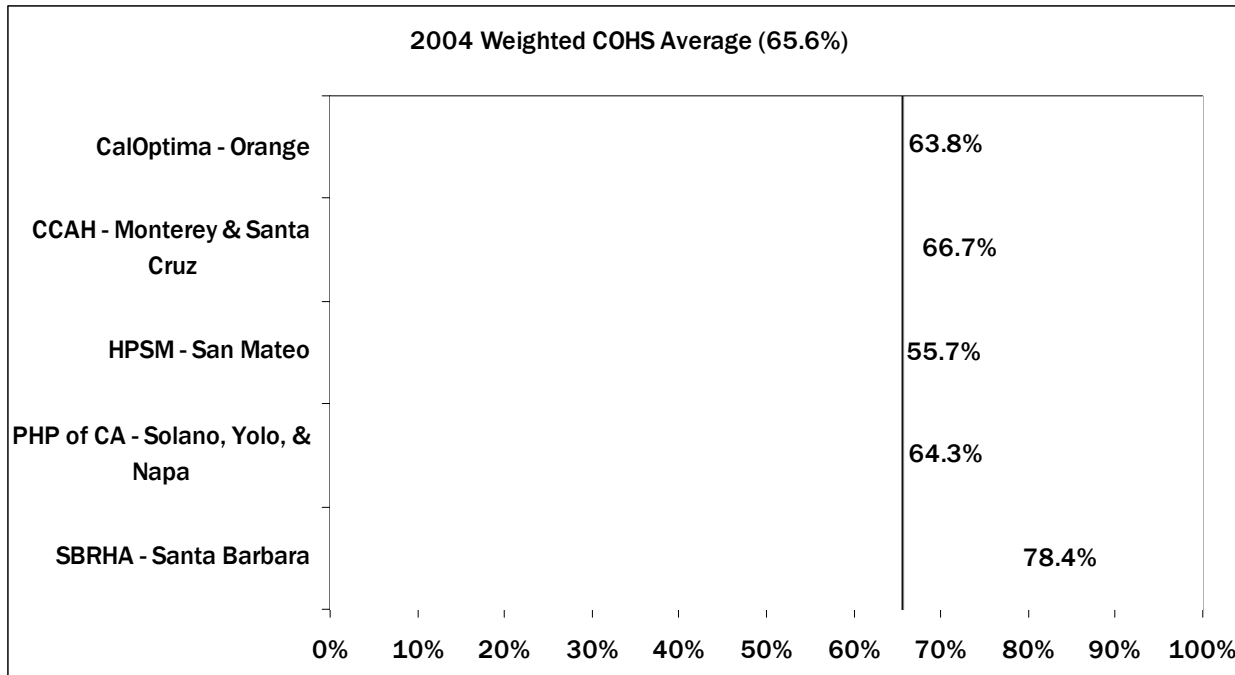


Figure 62. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) – CP

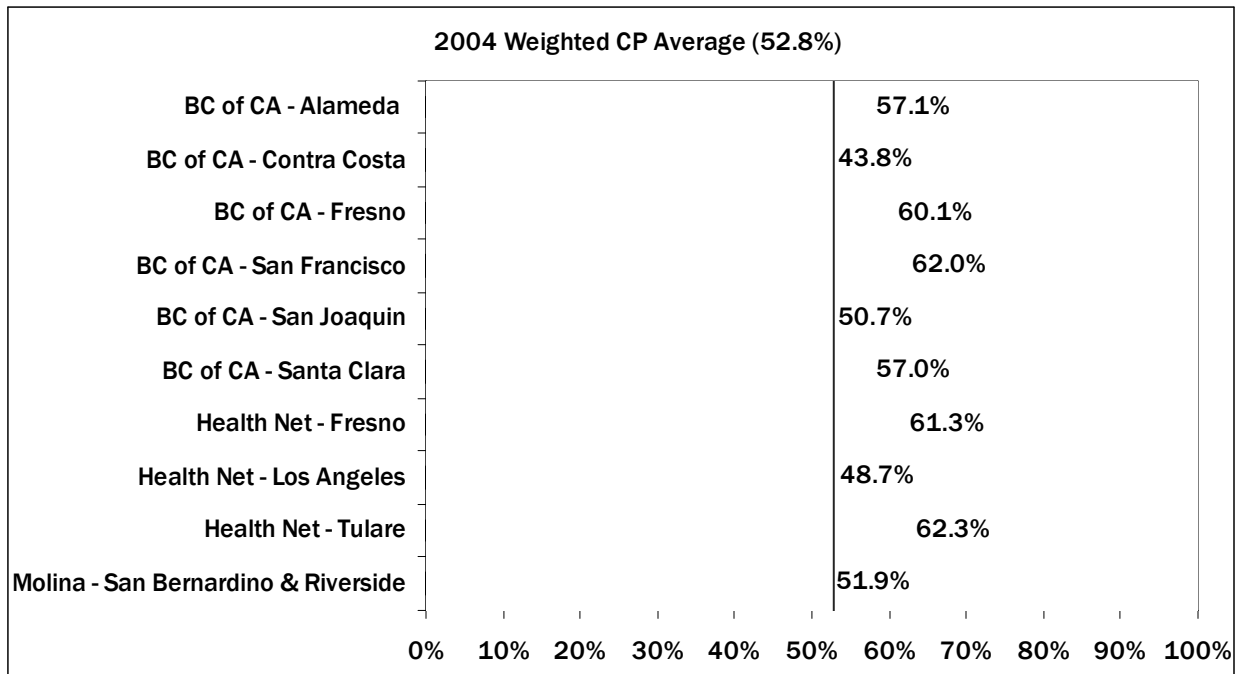


Figure 63. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) – GMC North

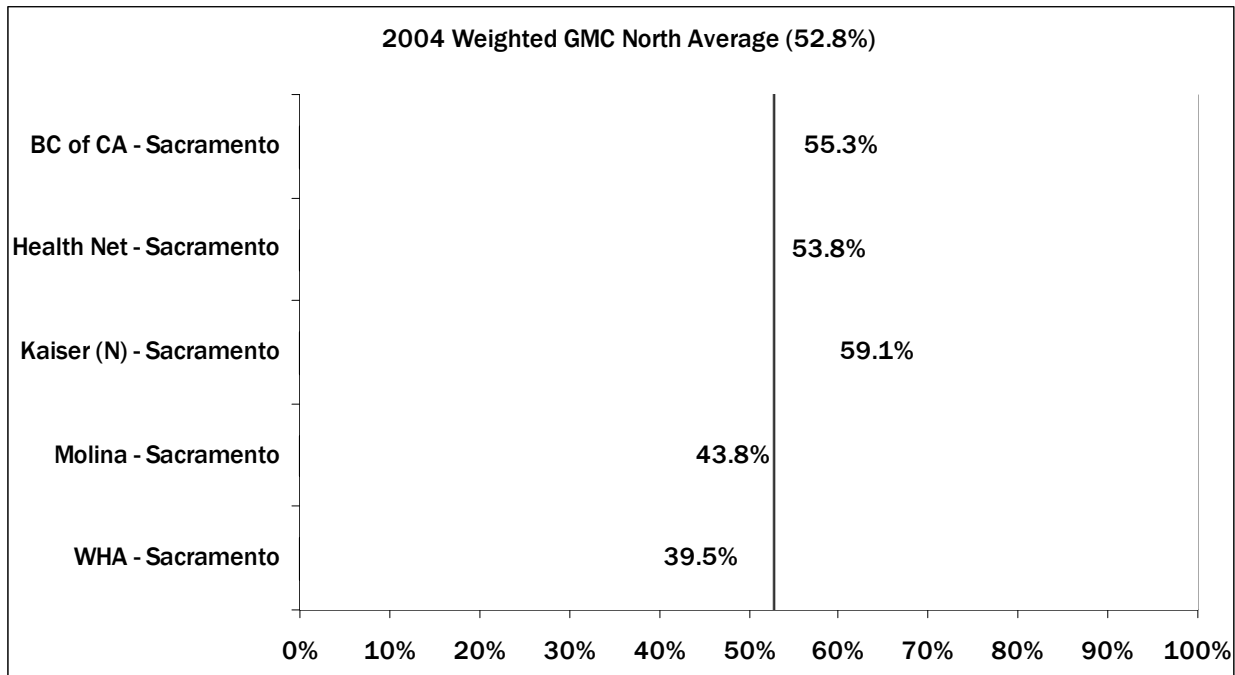


Figure 64. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) – GMC South

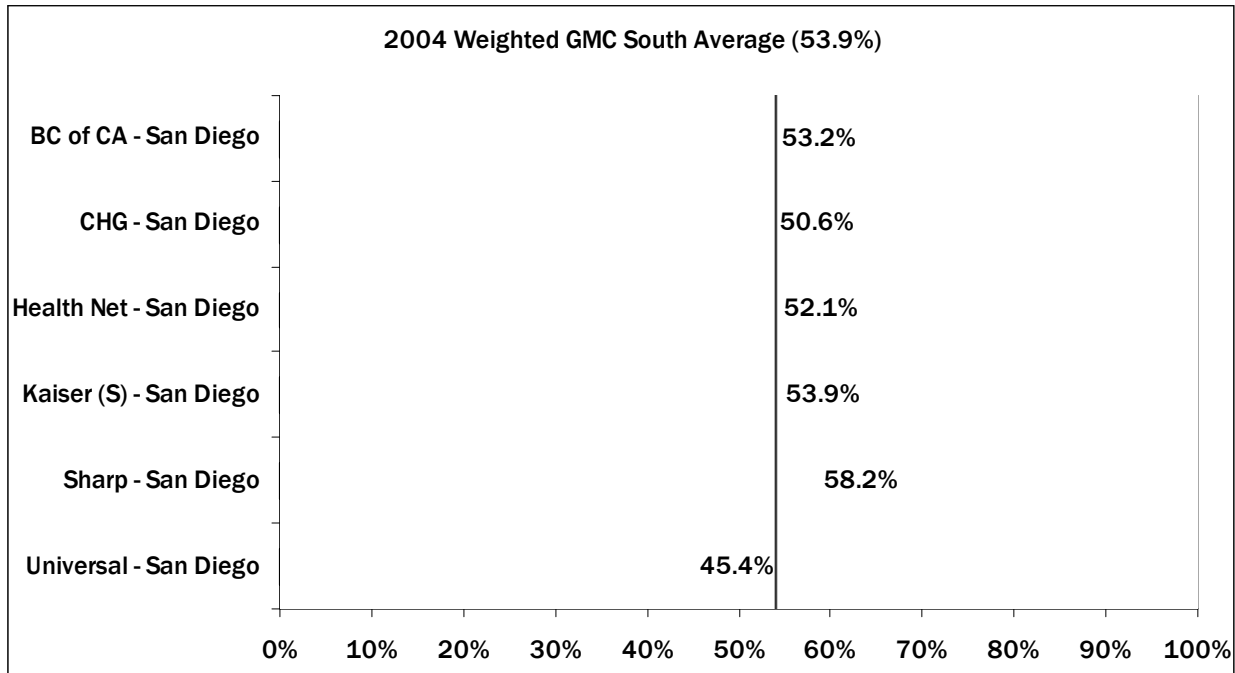


Figure 65. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) - LI

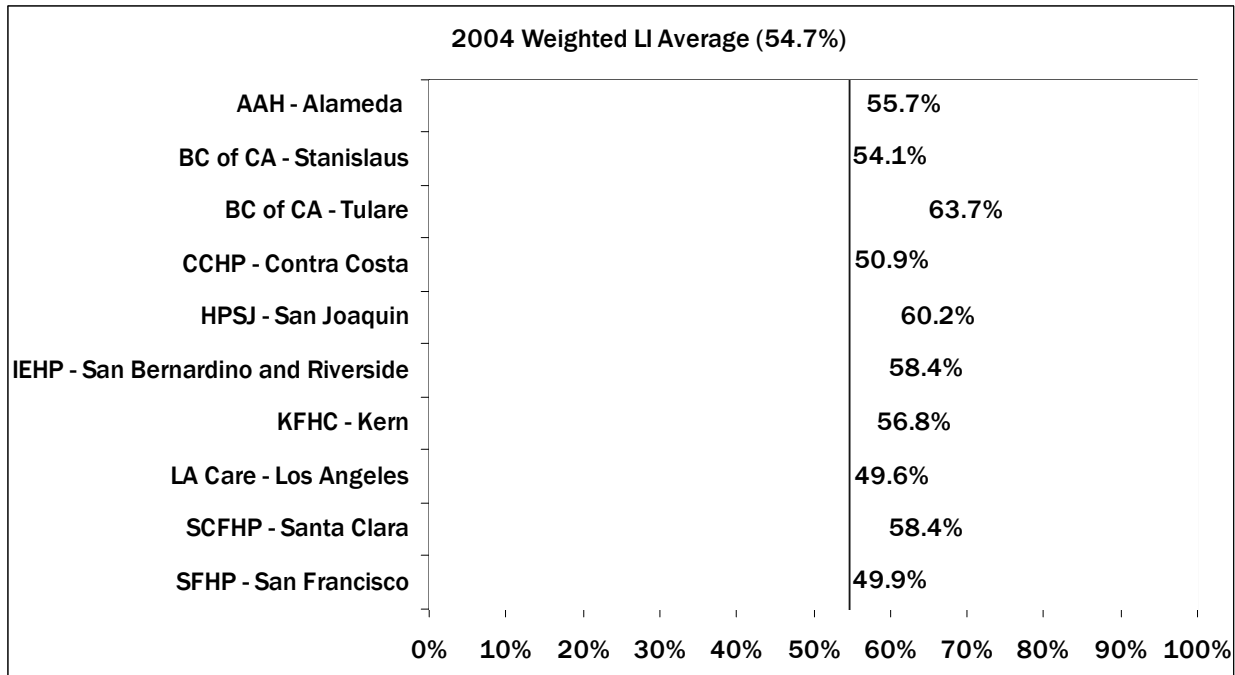


Figure 66. HEDIS 2004 Prenatal and Postpartum Care (Postpartum Care) - Model Type Comparison of Weighted Averages

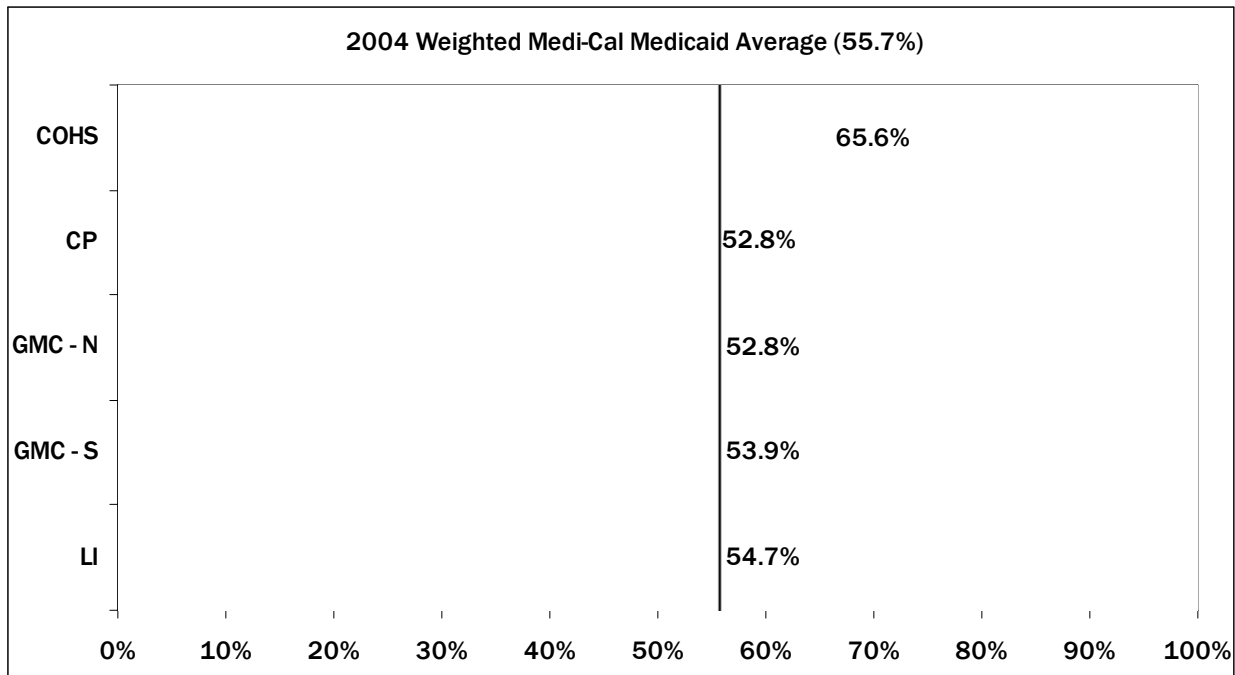


Table 21 presents the trends for Prenatal and Postpartum Care – Postpartum Care. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

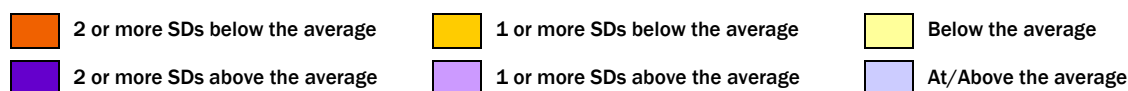


Table 21. Trends for Prenatal and Postpartum Care - Postpartum Care

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	44.4%	44.5%	52.7%	63.3%	63.8%
	CCAH	39.0%	57.8%	55.2%	58.4%	66.7%
	HPSM	54.0%	63.7%	65.7%	64.9%	55.7%
	PHP of CA	53.5%	53.2%	56.8%	62.2%	64.3%
	SBRHA	69.9%	71.4%	74.9%	76.7%	78.4%
CP	BC of CA (CP)	55.6%	54.8%	53.4%	60.0%	58.3%
	Health Net (CP)	37.8%	42.6%	28.2%	36.4%	50.4%
	Molina Healthcare	14.0%	15.3%	26.2%	34.4%	51.9%
GMC - N	BC of CA (GMC-North)	57.6%	56.3%	55.5%	57.9%	55.3%
	Health Net (GMC-North)	35.9%	46.6%	22.1%	47.8%	53.8%
	Kaiser (GMC-North)		53.6%	56.0%	59.3%	59.1%
	Molina Healthcare (GMC-North)				39.2%	43.8%
	WHA	33.0%	44.2%	42.9%	43.4%	39.5%
GMC - S	BC of CA (GMC-South)		41.4%	48.9%	53.3%	53.2%
	CHG		34.8%	46.7%	46.0%	50.6%
	Health Net (GMC-South)			15.2%	28.3%	52.1%
	Kaiser (GMC-South)		67.3%	57.6%	57.4%	53.9%
	Sharp		20.2%	34.2%	56.1%	58.2%
	UCSD			66.4%	53.0%	—
	Universal		44.6%	29.9%	41.5%	45.4%
LI	AAH	36.4%	42.9%	40.9%	59.3%	55.7%
	BC of CA (Stanislaus)	50.9%	51.4%	50.9%	50.9%	54.1%
	BC of CA (Tulare)		49.9%	47.5%	63.2%	63.7%
	CCHP	32.6%	33.0%	45.7%	48.0%	50.9%
	HPSJ	42.5%	44.1%	38.3%	52.5%	60.2%
	IEHP	40.4%	40.7%	50.0%	57.8%	58.4%
	KFHC	56.5%	54.5%	55.1%	56.0%	56.8%
	L.A. Care	38.4%	41.2%	45.2%	45.8%	49.6%
	SFHP	61.4%	44.5%	48.3%	56.1%	49.9%
	SCFHP	41.5%	56.3%	53.1%	56.6%	58.4%
Medi-Cal Managed Care Average*		44.8%	47.1%	47.0%	52.9%	55.6%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 67. HEDIS 2004 Chlamydia Screening in Women – COHS

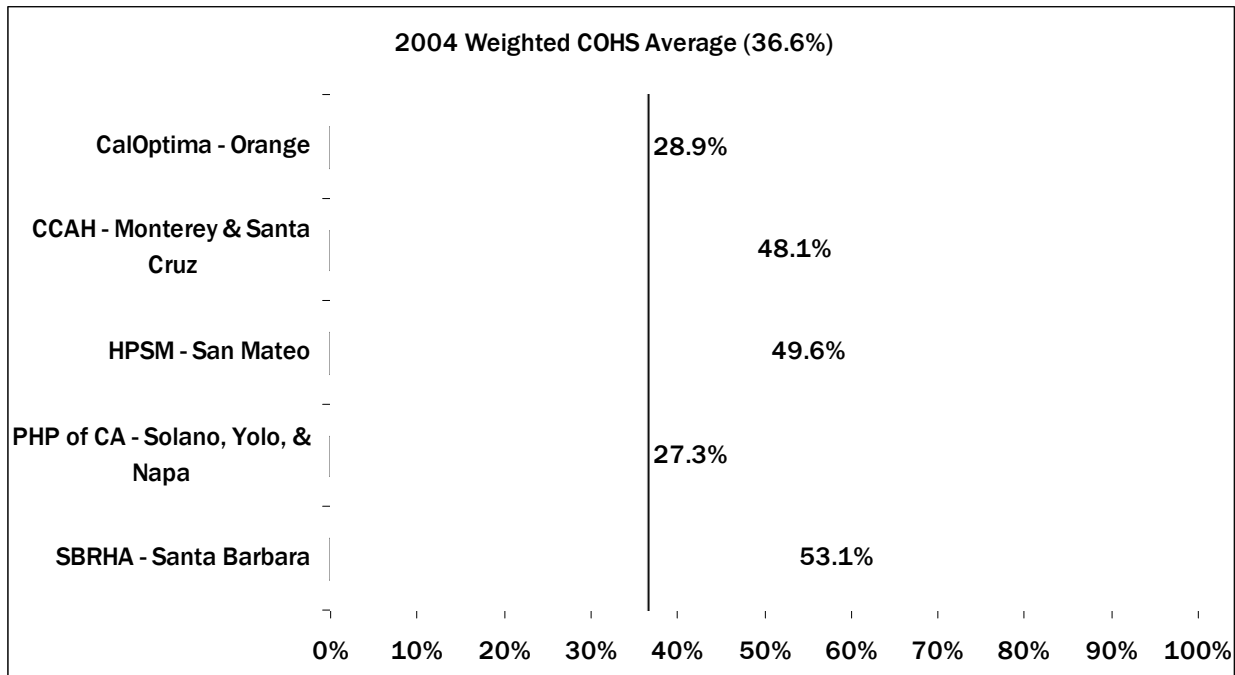


Figure 68. HEDIS 2004 Chlamydia Screening in Women – CP

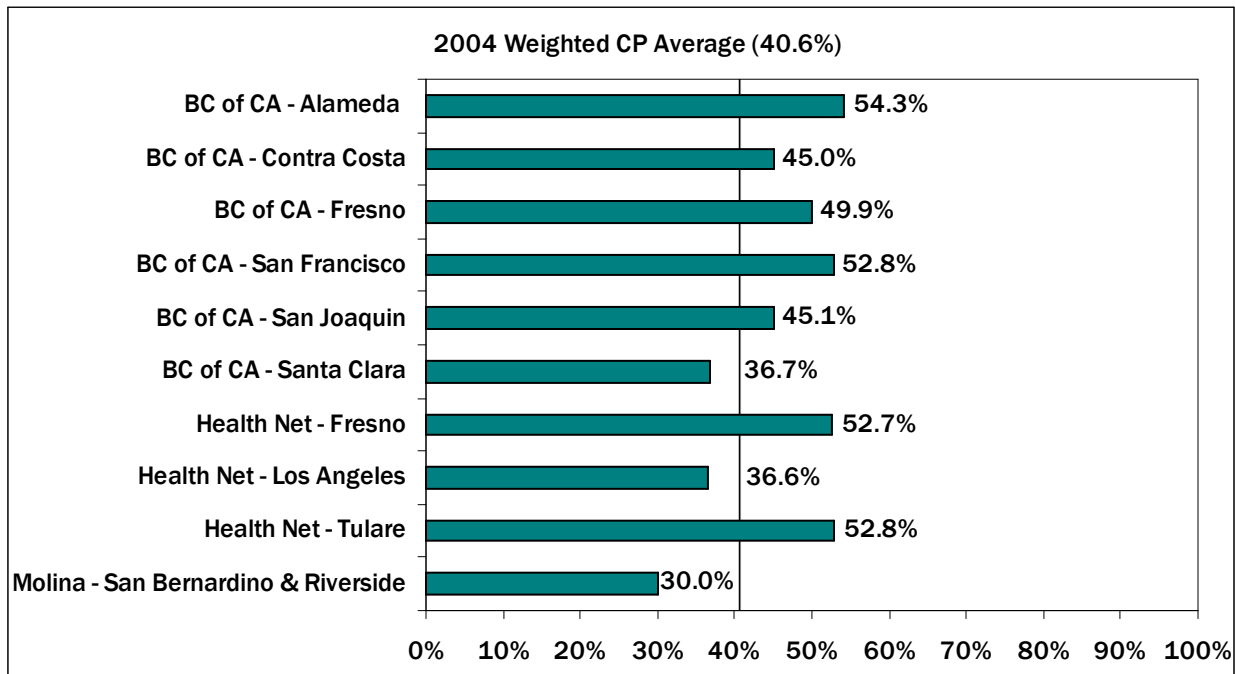


Figure 69. HEDIS 2004 Chlamydia Screening in Women – GMC North

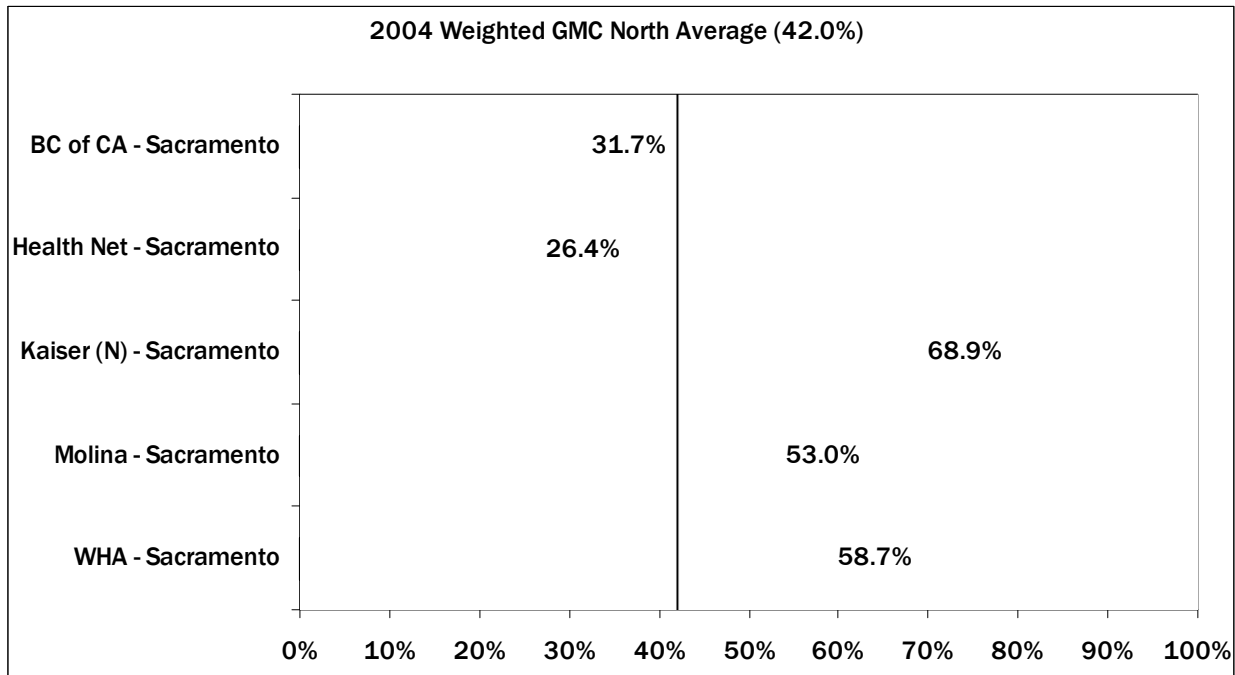


Figure 70. HEDIS 2004 Chlamydia Screening in Women – GMC South

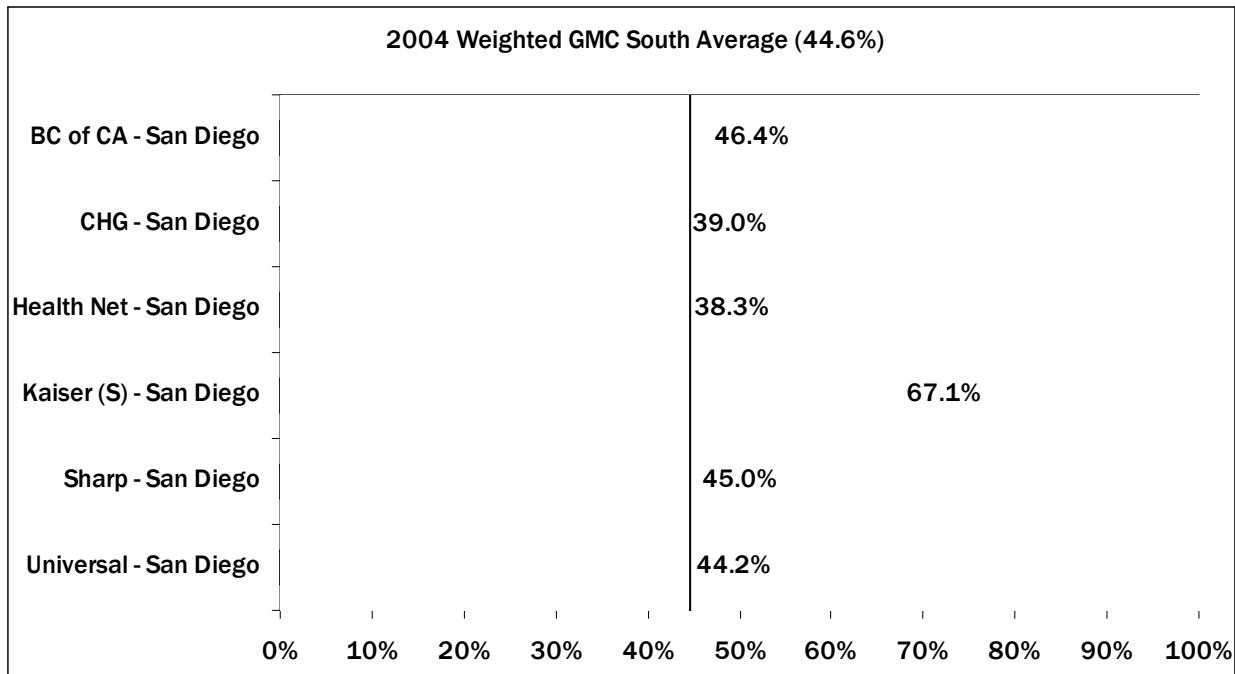


Figure 71. HEDIS 2004 Chlamydia Screening in Women - LI

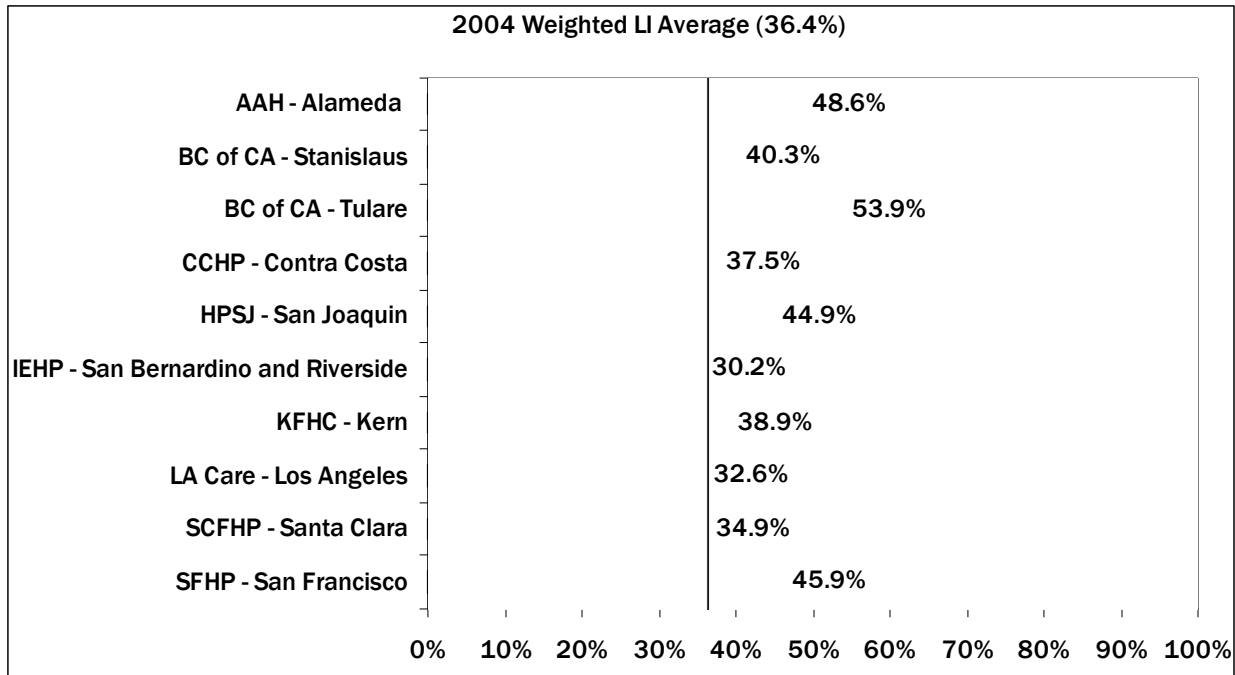


Figure 72. HEDIS 2004 Chlamydia Screening in Women - Model Type Comparison of Weighted Averages

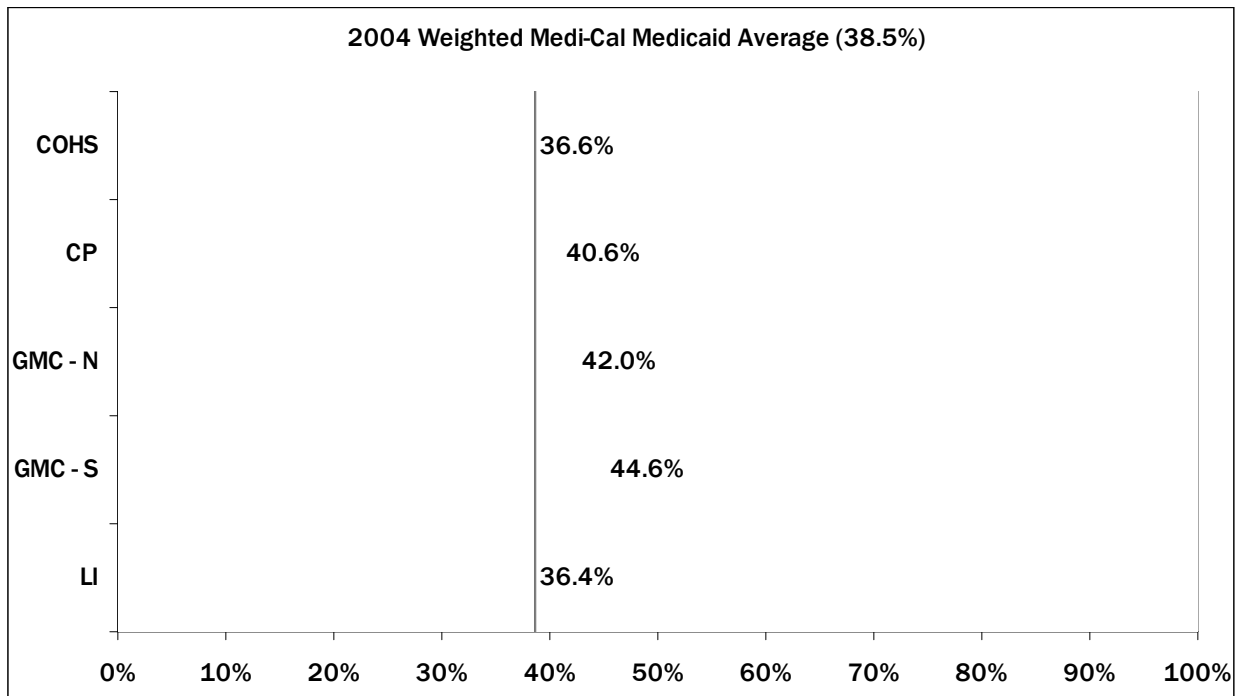


Table 22 presents the HEDIS 2004 results for Chlamydia Screening in Women. The cell shading represents the rate in relation to the Medi-Cal average for the year. The colors are defined as follows (SD = standard deviation):

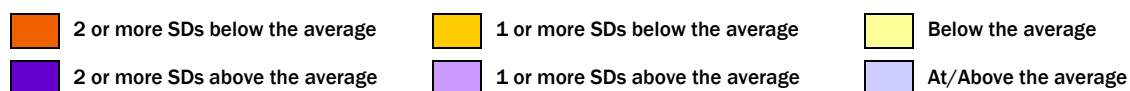


Table 22. HEDIS 2004 Chlamydia Screening in Women Results

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate
COHS	CalOptima	28.9%
	CCAH	48.1%
	HPSM	49.6%
	PHP of CA	27.3%
	SBRHA	53.1%
CP	BC of CA (CP)	49.1%
	Health Net (CP)	38.2%
	Molina Healthcare	30.0%
GMC - N	BC of CA (GMC-North)	31.7%
	Health Net (GMC-North)	26.4%
	Kaiser (GMC-North)	68.9%
	Molina Healthcare (GMC-North)	53.0%
	WHA	58.7%
GMC - S	BC of CA (GMC-South)	46.4%
	CHG	39.0%
	Health Net (GMC-South)	38.3%
	Kaiser (GMC-South)	67.2%
	Sharp	45.0%
	Universal	44.2%
LI	AAH	48.6%
	BC of CA (Stanislaus)	40.3%
	BC of CA (Tulare)	53.9%
	CCHP	37.5%
	HPSJ	44.9%
	IEHP	30.2%
	KFHC	38.9%
	L.A. Care	32.6%
	SFHP	45.9%
	SCFHP	34.9%
Medi-Cal Managed Care Average*		43.1%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

Figure 73. HEDIS 2004 Cervical Cancer Screening – COHS

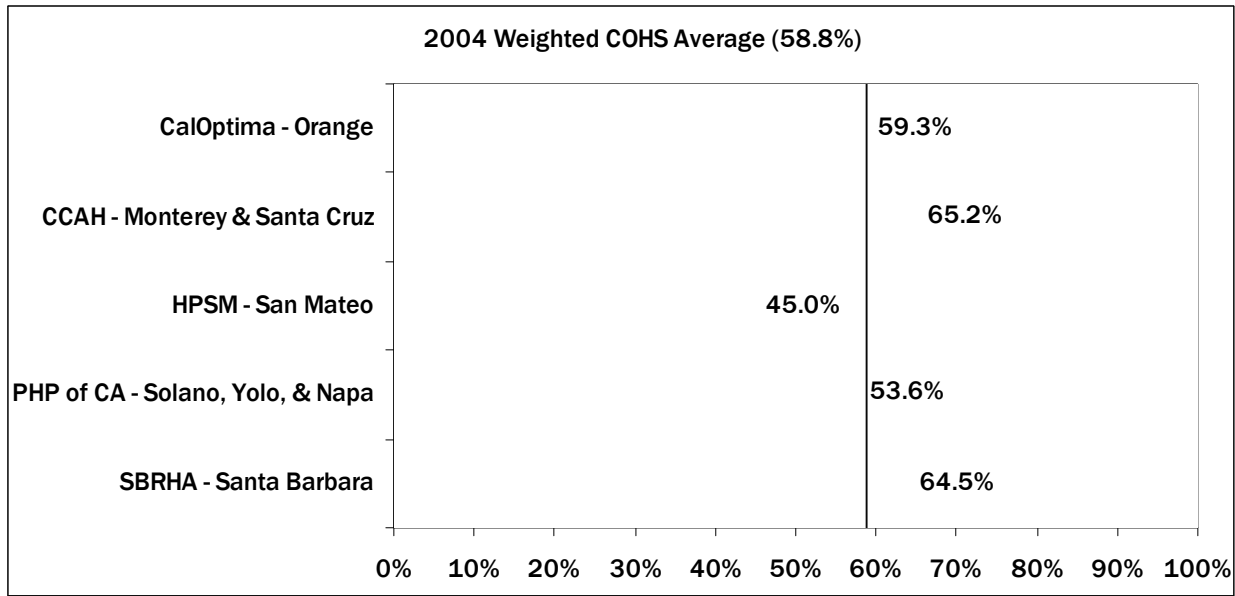


Figure 74. HEDIS 2004 Cervical Cancer Screening – CP

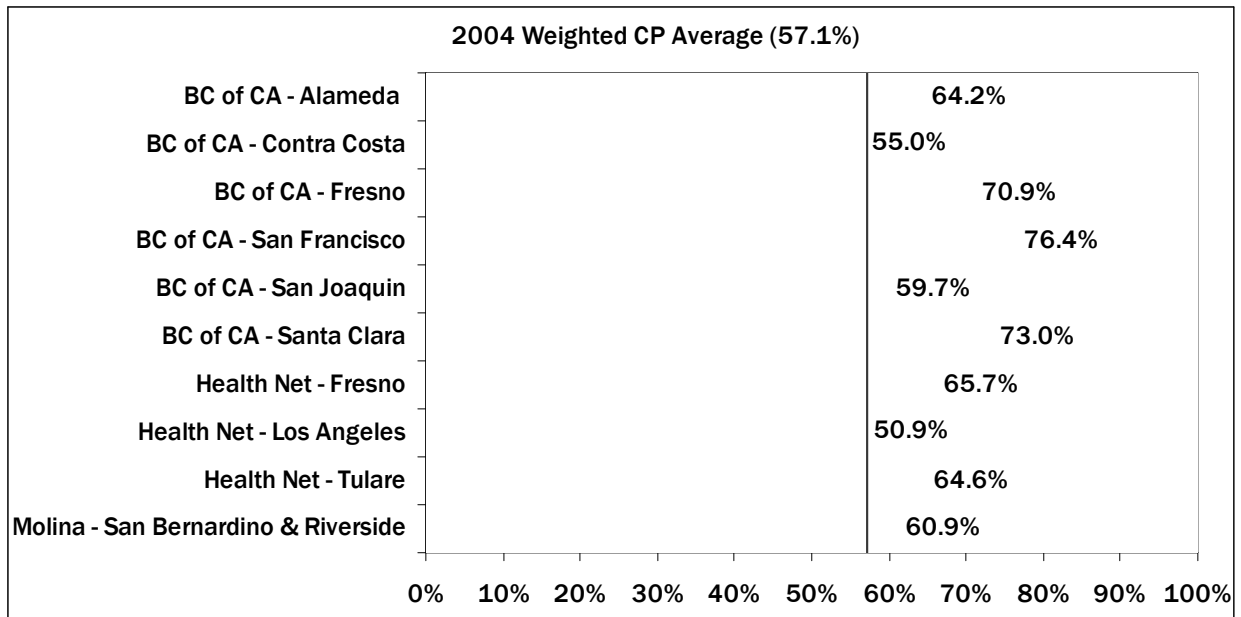


Figure 75. HEDIS 2004 Cervical Cancer Screening – GMC North

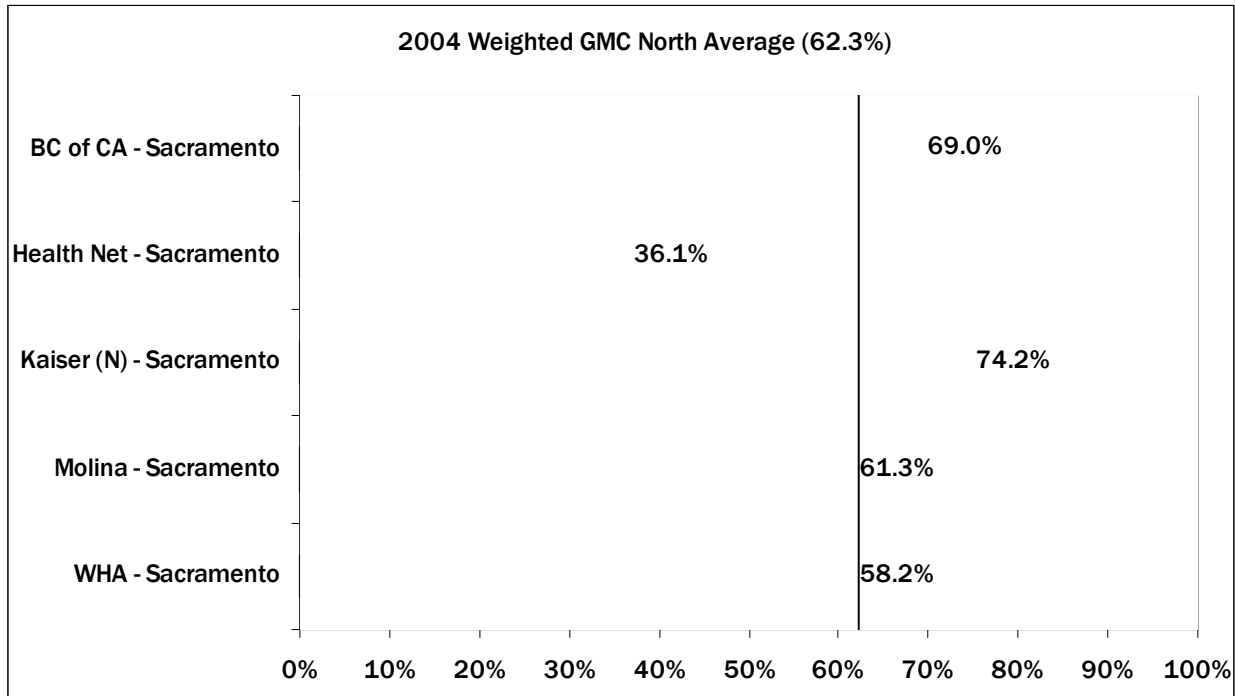
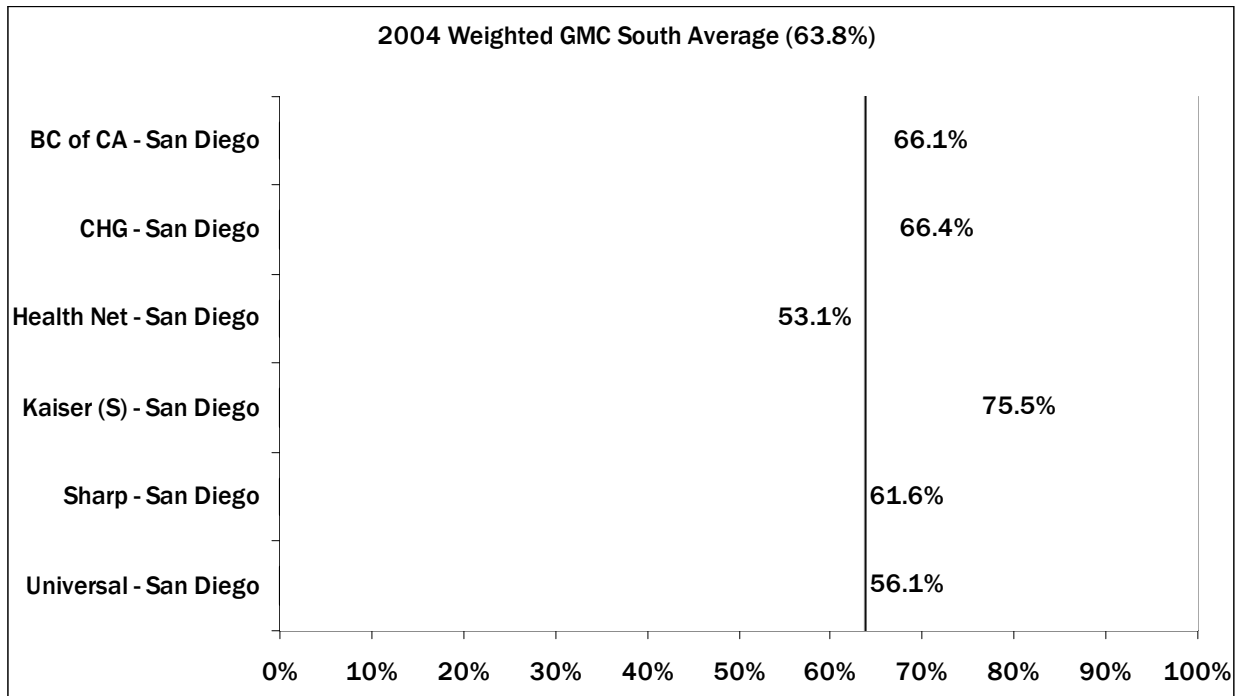


Figure 76. Cervical Cancer Screening – GMC South



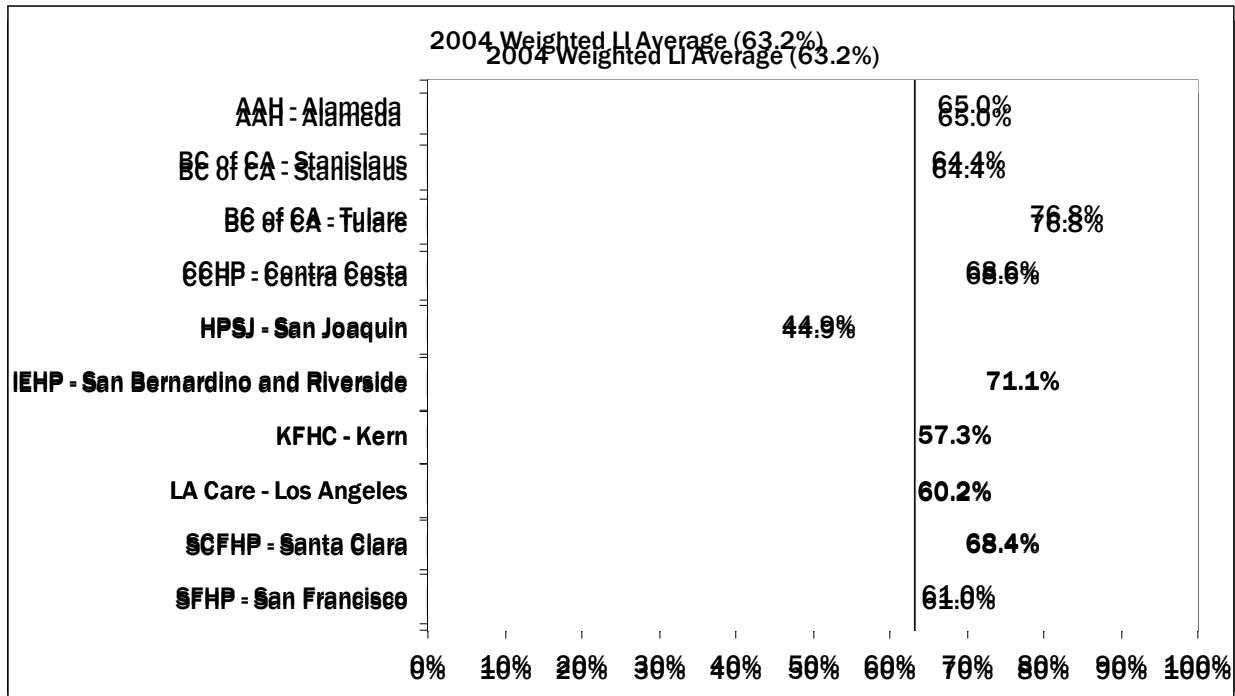


Figure 77 HEDIS 2004 Cervical Cancer Screening – LI

Figure 78. HEDIS 2004 Cervical Cancer Screening – Model Type Comparison of Weighted Averages

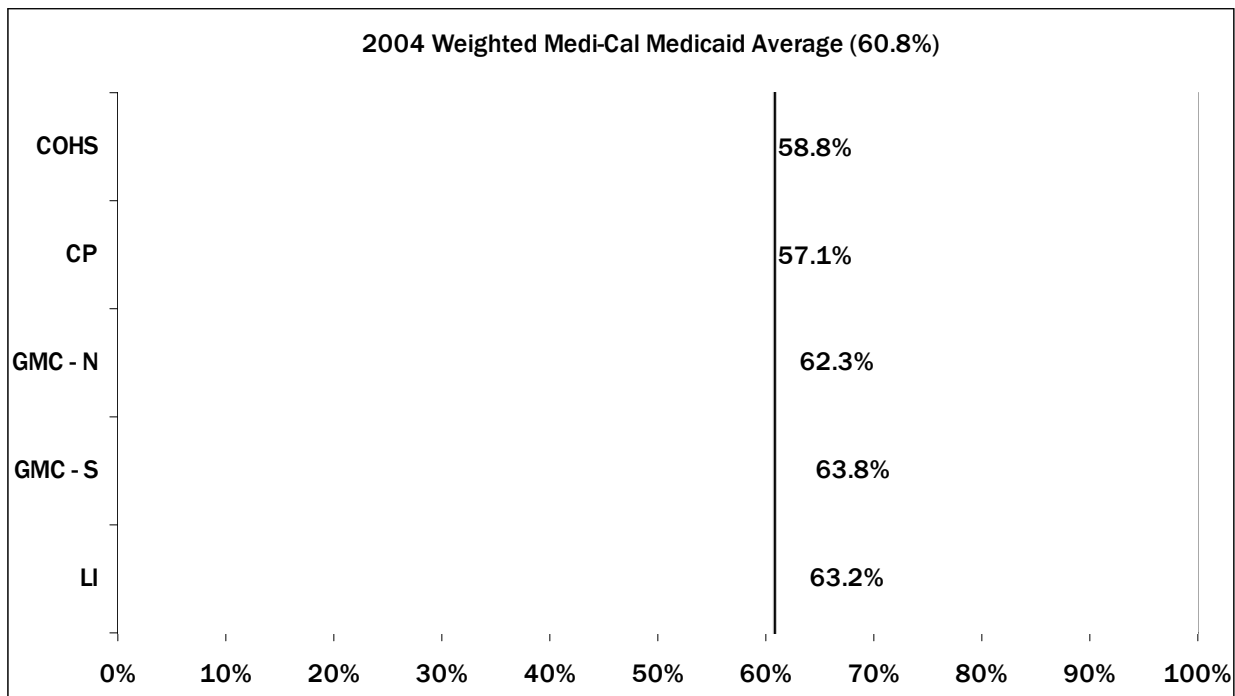


Table 23 presents the HEDIS 2004 results for Cervical Cancer Screening. The cell shading represents the rate in relation to the Medi-Cal average for the year. The colors are defined as follows (SD = standard deviation):

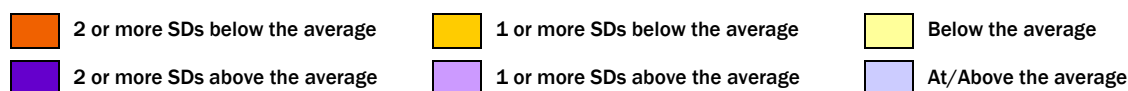


Table 23. HEDIS 2004 Cervical Cancer Screening Results

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate
COHS	CalOptima	59.3%
	CCAH	65.2%
	HPSM	45.0%
	PHP of CA	53.6%
	SBRHA	64.6%
CP	BC of CA (CP)	69.5%
	Health Net (CP)	51.9%
	Molina Healthcare	60.9%
GMC - N	BC of CA (GMC-North)	69.0%
	Health Net (GMC-North)	36.1%
	Kaiser (GMC-North)	74.2%
	Molina Healthcare (GMC-North)	61.3%
	WHA	58.2%
GMC - S	BC of CA (GMC-South)	66.1%
	CHG	66.4%
	Health Net (GMC-South)	53.1%
	Kaiser (GMC-South)	75.5%
	Sharp	61.6%
	Universal	56.1%
LI	AAH	65.0%
	BC of CA (Stanislaus)	64.4%
	BC of CA (Tulare)	76.8%
	CCHP	68.6%
	HPSJ	44.9%
	IEHP	71.1%
	KFHC	57.3%
	L.A. Care	60.2%
	SFHP	61.0%
	SCFHP	68.4%
Medi-Cal Managed Care Average*		61.6%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

Figure 79. HEDIS 2004 Breast Cancer Screening– COHS

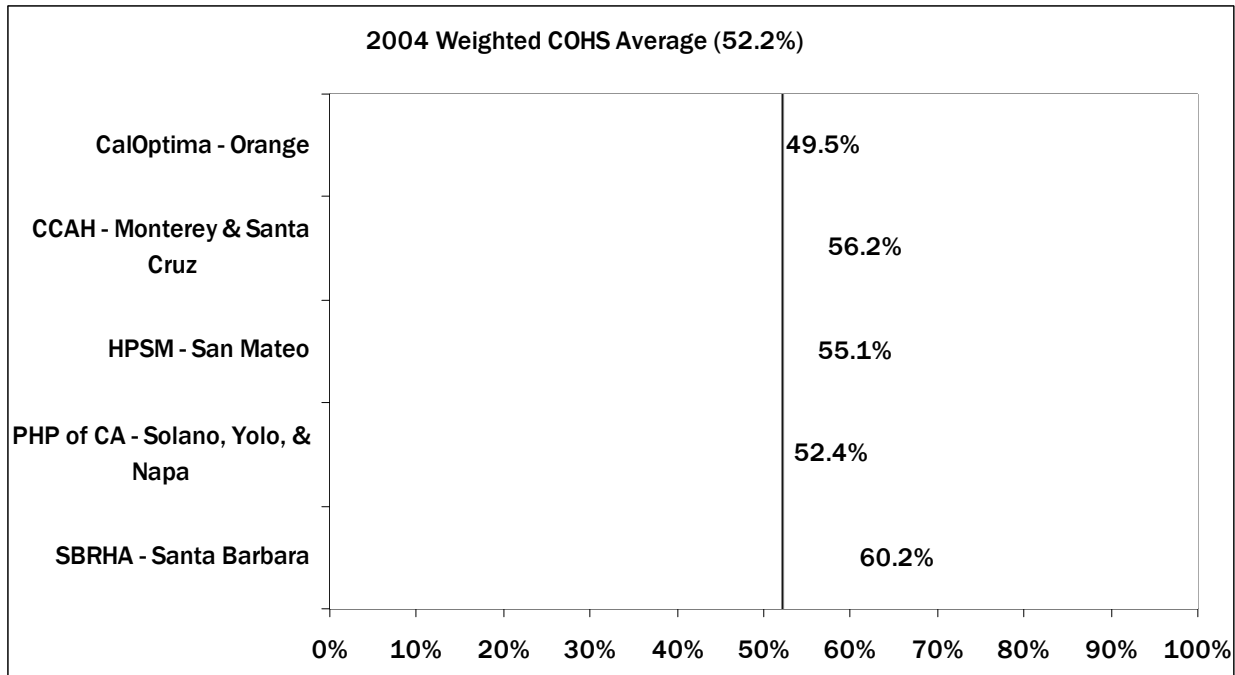


Figure 80. HEDIS 2004 Breast Cancer Screening – CP

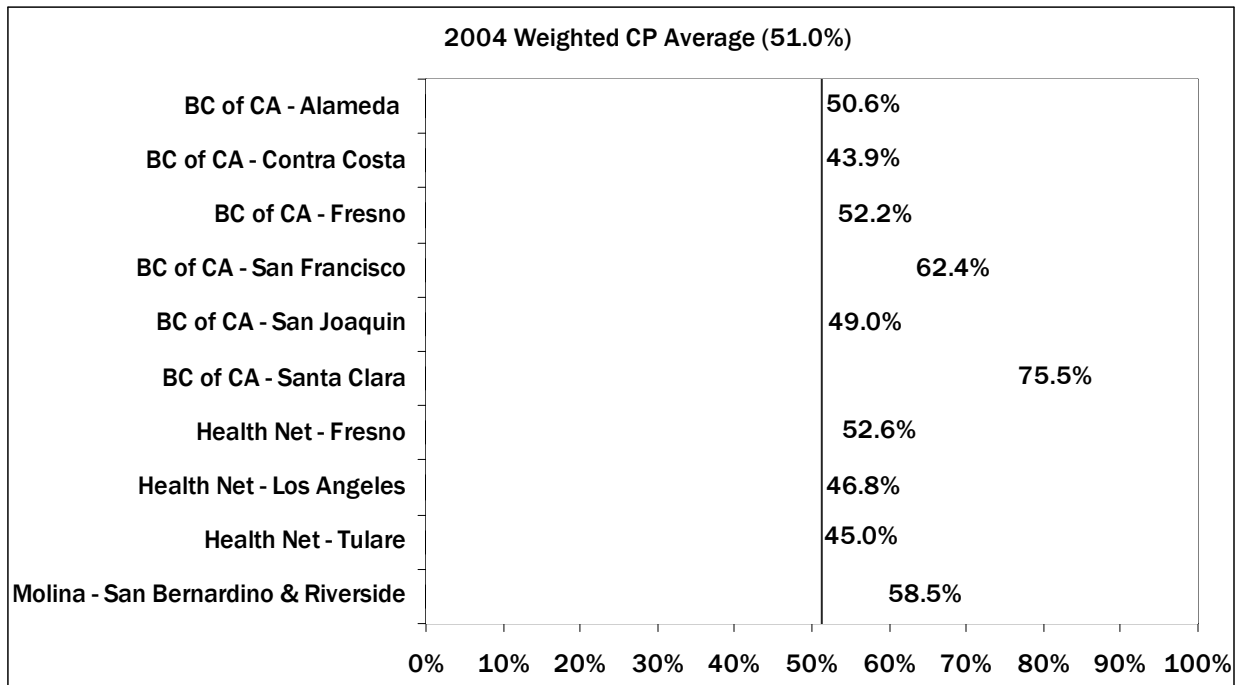


Figure 81. HEDIS 2004 Breast Cancer Screening – GMC North

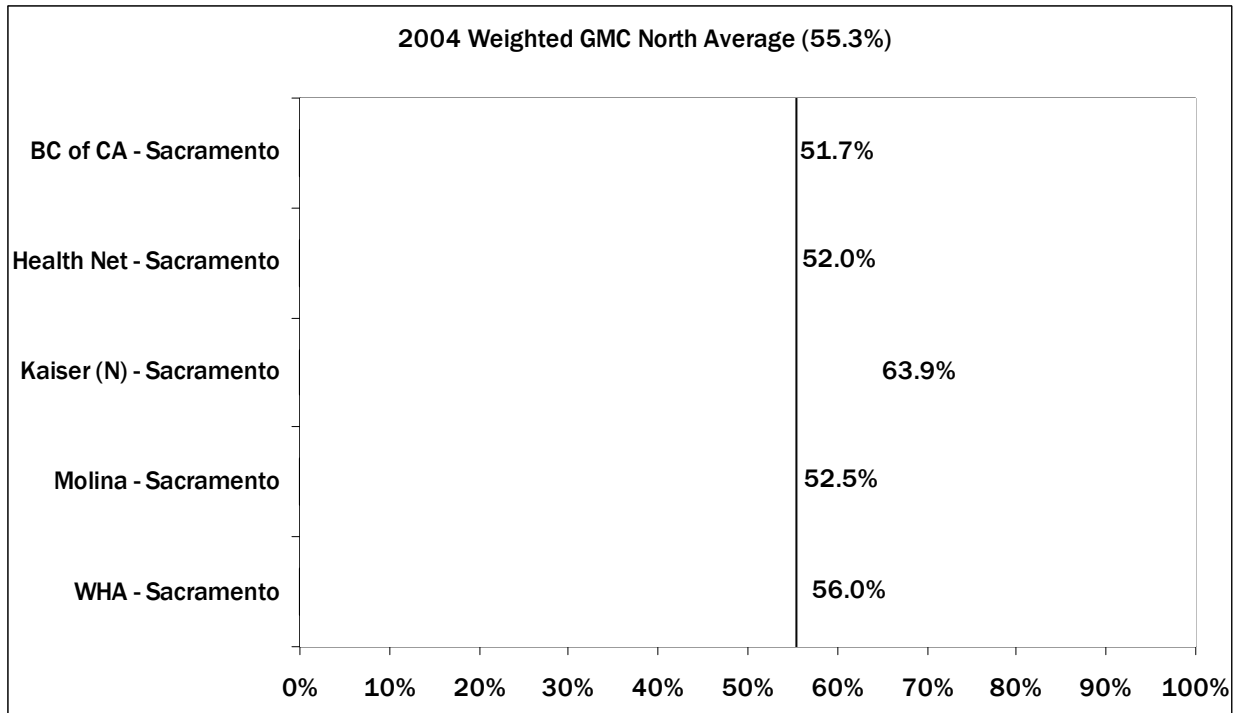


Figure 82. HEDIS 2004 Breast Cancer Screening – GMC South

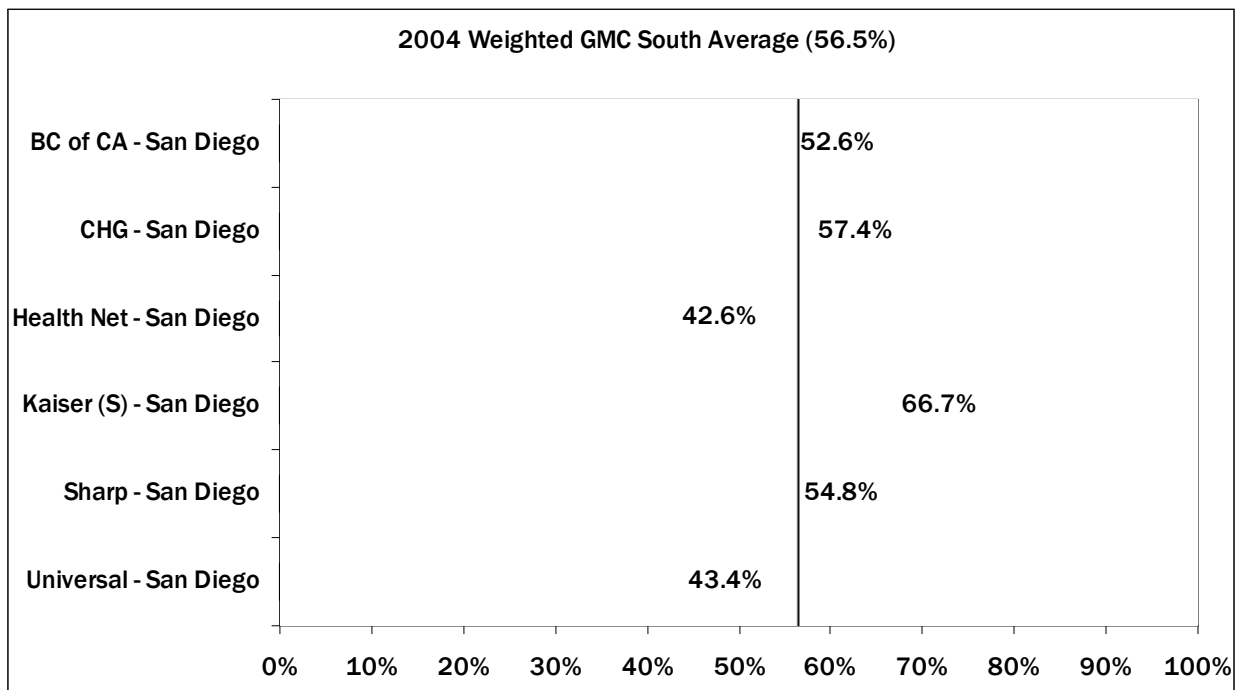


Figure 83. HEDIS 2004 Breast Cancer Screening - LI

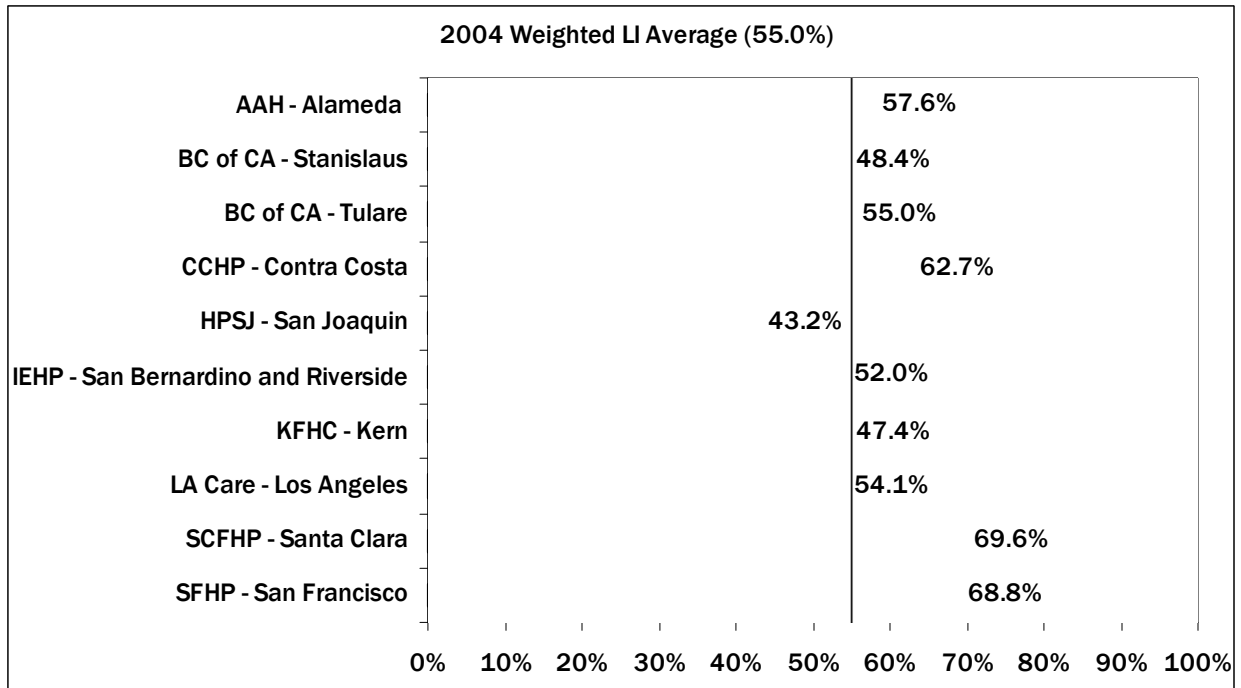


Figure 84. HEDIS 2004 Breast Cancer Screening - Model Type Comparison of Weighted Averages

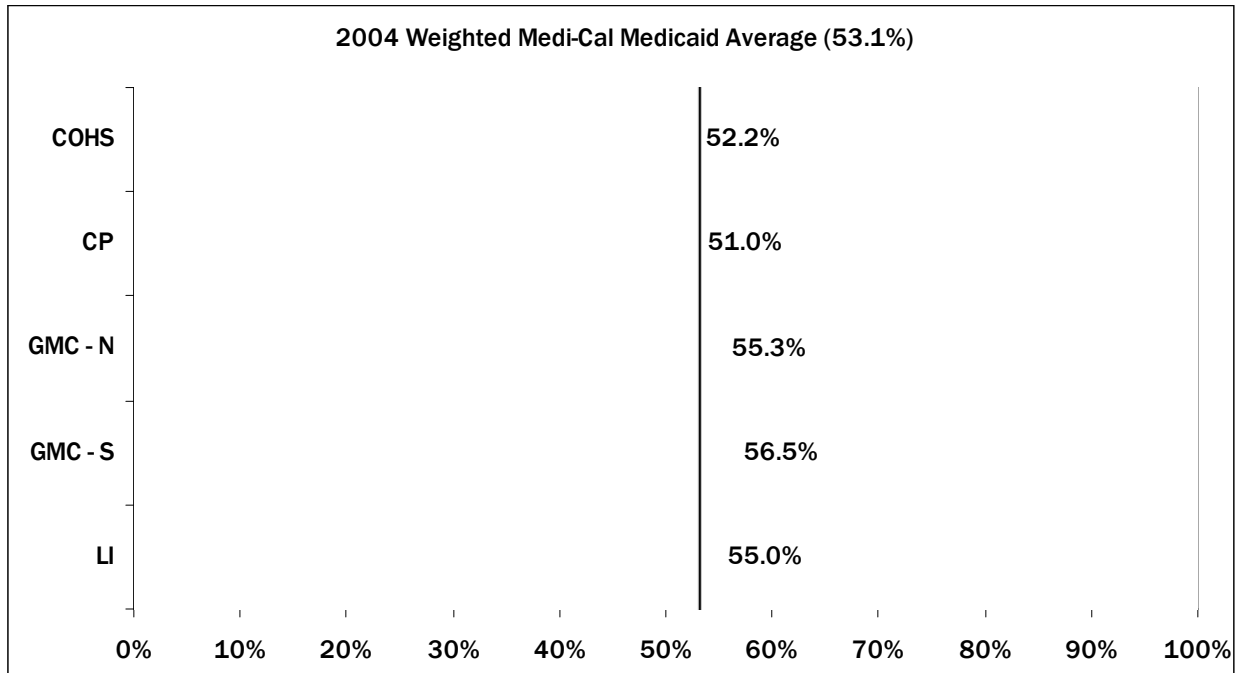


Table 24 presents the HEDIS 2004 results for Breast Cancer Screening. The cell shading represents the rate in relation to the Medi-Cal average for the year. The colors are defined as follows (SD = standard deviation):

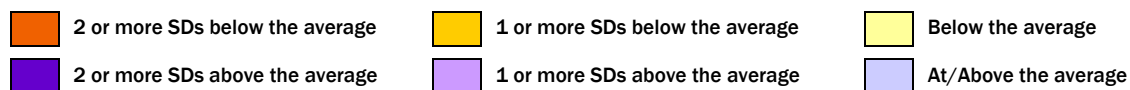


Table 24. HEDIS 2004 Breast Cancer Screening Results

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate
COHS	CalOptima	49.5%
	CCAH	56.2%
	HPSM	55.1%
	PHP of CA	52.4%
	SBRHA	60.2%
CP	BC of CA (CP)	57.8%
	Health Net (CP)	46.9%
	Molina Healthcare	58.5%
GMC - N	BC of CA (GMC-North)	51.7%
	Health Net (GMC-North)	52.0%
	Kaiser (GMC-North)	63.9%
	Molina Healthcare (GMC-North)	52.5%
	WHA	56.0%
GMC - S	BC of CA (GMC-South)	52.6%
	CHG	57.4%
	Health Net (GMC-South)	42.6%
	Kaiser (GMC-South)	66.7%
	Sharp	54.8%
	Universal	43.4%
LI	AAH	57.6%
	BC of CA (Stanislaus)	48.4%
	BC of CA (Tulare)	55.0%
	CCHP	62.7%
	HPSJ	43.2%
	IEHP	52.0%
	KFHC	47.4%
	L.A. Care	54.1%
	SFHP	68.8%
	SCFHP	69.6%
Medi-Cal Managed Care Average*		54.8%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

CDHS requires this measure only for COHS plans. No other model types were required to collect and report data for 2003. No Model Type Comparison of Weighted Averages are performed for this measure.

Figure 85. HEDIS 2004 Comprehensive Diabetes Care (Eye Exam (retinal) Performed) – COHS

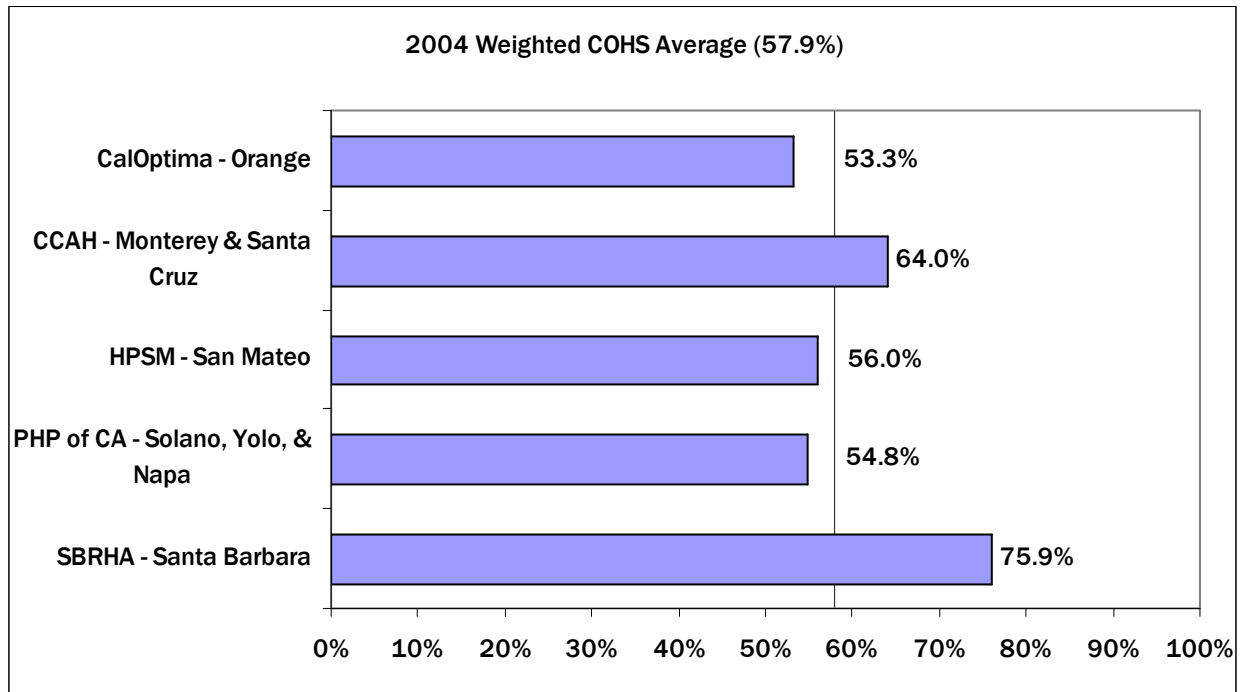


Table 25 presents the trends for Comprehensive Diabetes Care – Eye Exam (retinal) Performed. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

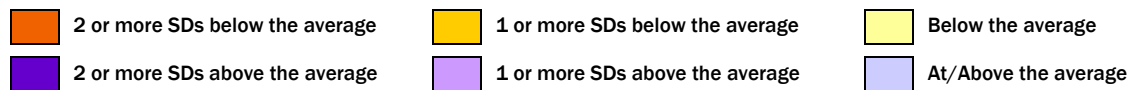


Table 25. Trends for Comprehensive Diabetes Care - Eye Exam (retinal) Performed

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	35.2%	47.7%	45.7%	59.8%	53.3%
	CCAH	18.0%	29.4%	54.5%	61.1%	64.0%
	HPSM	49.2%	61.9%	57.4%	52.9%	56.0%
	PHP of CA	49.9%	56.6%	58.2%	55.0%	54.8%
	SBRHA	52.0%	68.7%	75.4%	83.1%	75.9%
Medi-Cal Managed Care Average*		40.9%	52.9%	58.2%	62.4%	60.8%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 86. HEDIS 2004 Use of Appropriate Medications for People with Asthma – COHS

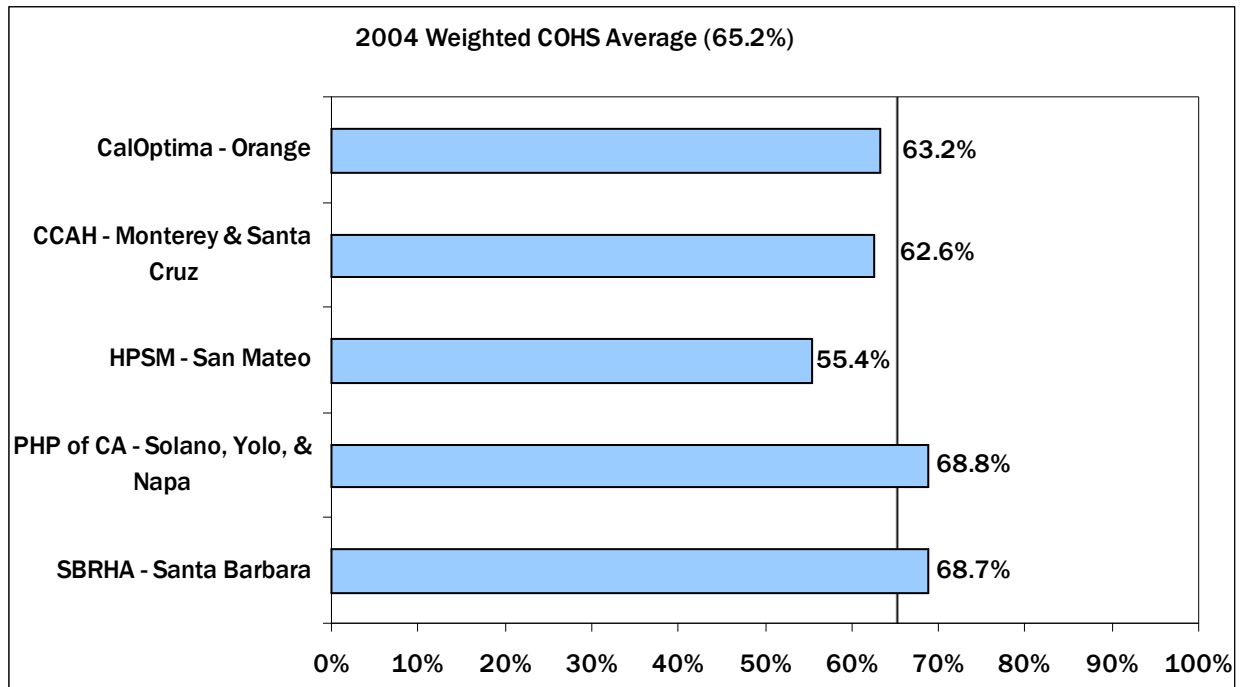


Figure 87. HEDIS 2004 Use of Appropriate Medications for People with Asthma – CP

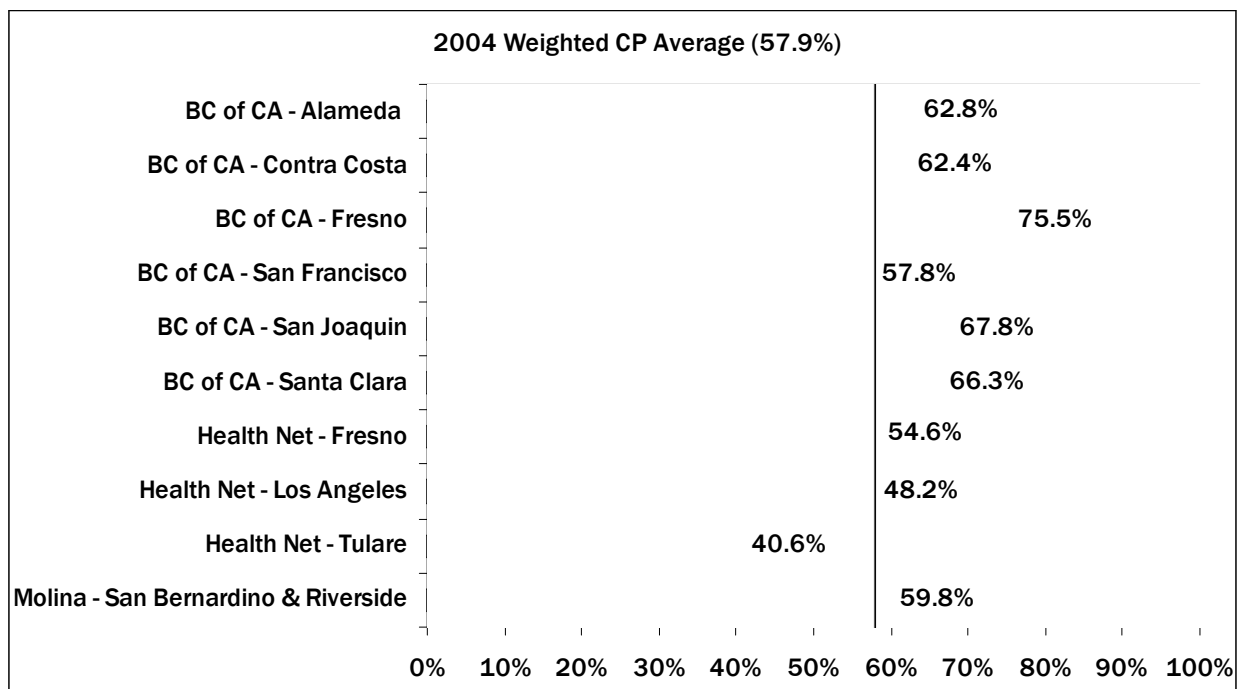


Figure 88. HEDIS 2004 Use of Appropriate Medications for People with Asthma – GMC North

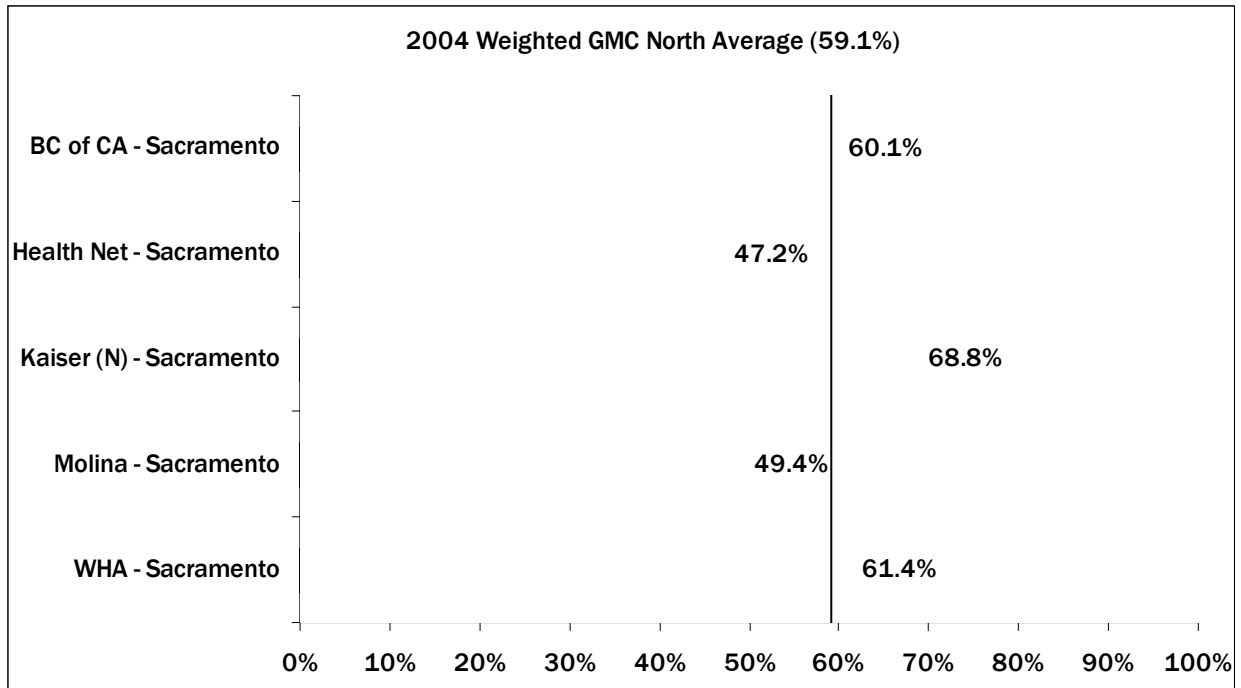


Figure 89. HEDIS 2004 Use of Appropriate Medications for People with Asthma – GMC South

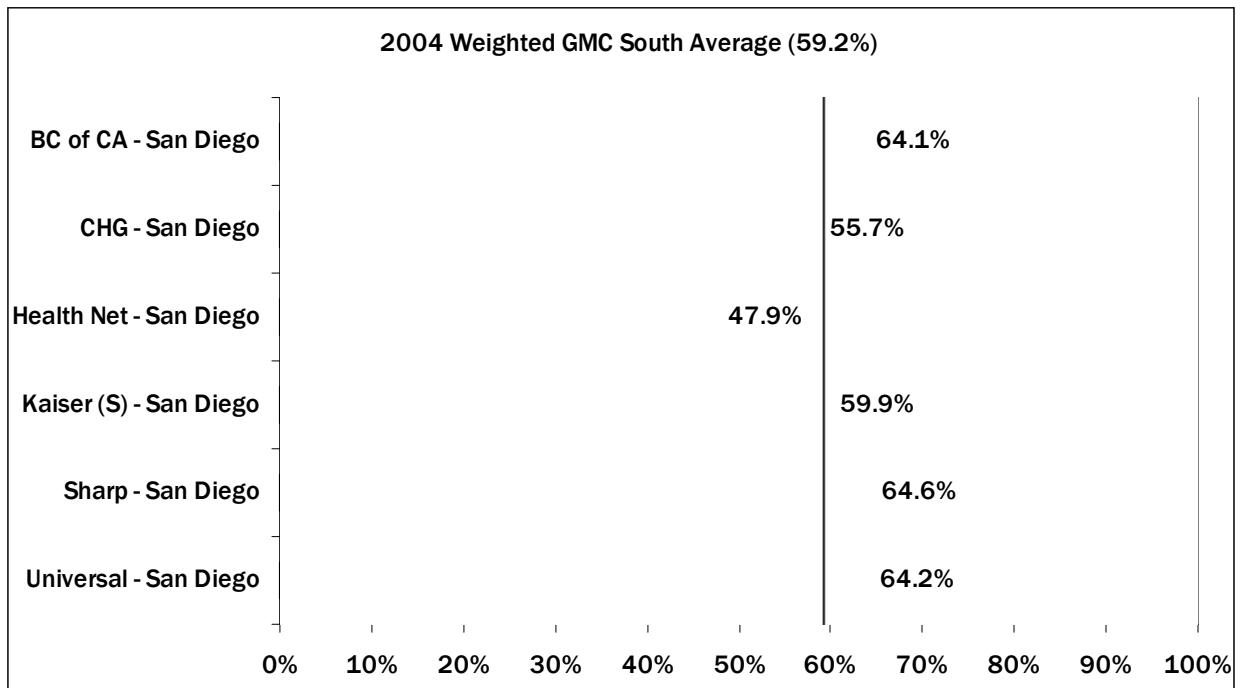


Figure 90. HEDIS 2004 Use of Appropriate Medications for People with Asthma – LI

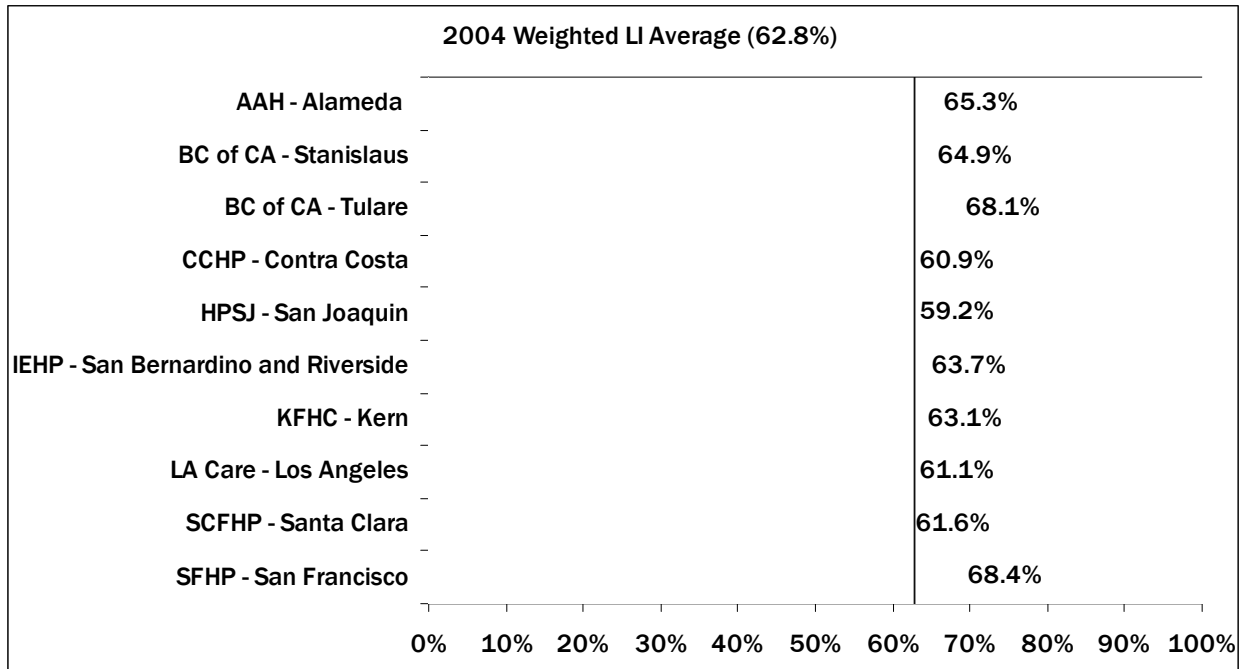


Figure 91. HEDIS 2004 Use of Appropriate Medications for People with Asthma – Model Type Comparison of Weighted Averages

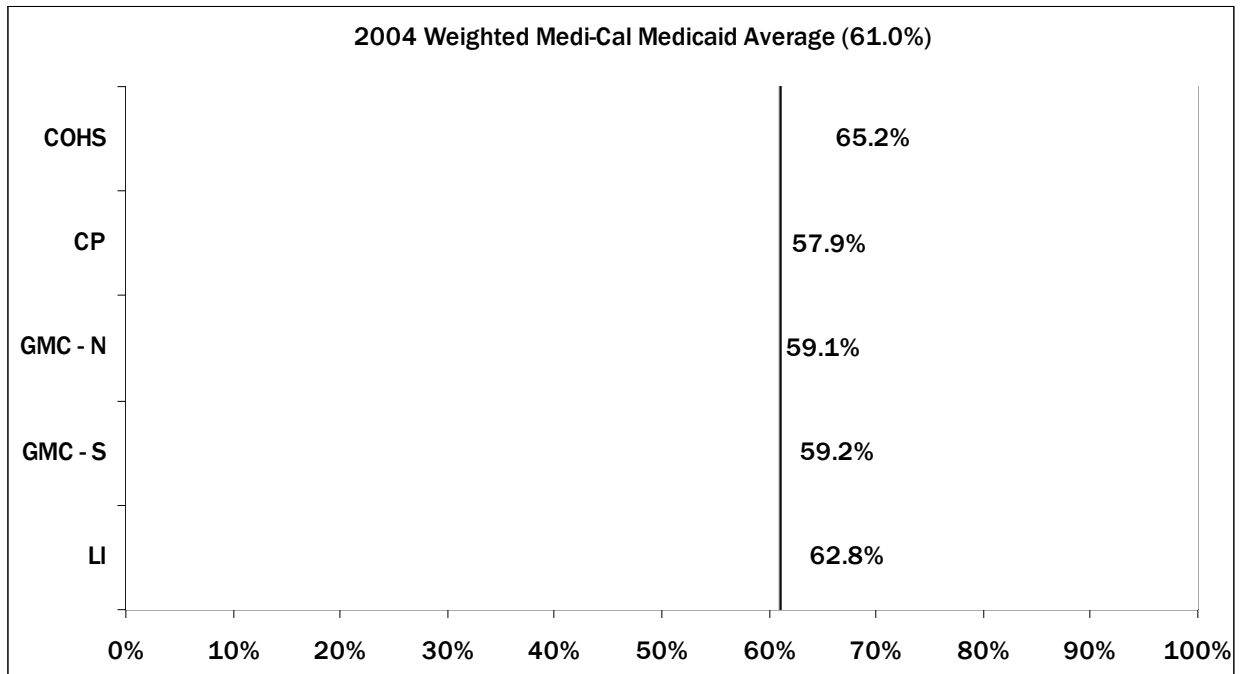


Table 26 presents the trends for Use of Appropriate Medications for People with Asthma. The cell shading represents the rate in relation to the Medi-Cal average for that year. The colors are defined as follows (SD = standard deviation):

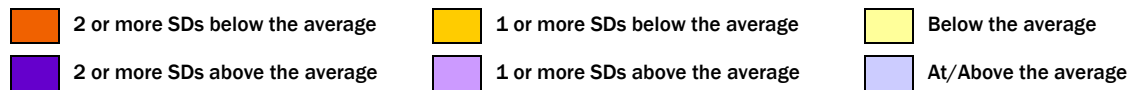


Table 26. Trends for Use of Appropriate Medications for People with Asthma

Model Type	Medi-Cal Managed Care Plan	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate
COHS	CalOptima	67.2%	62.2%	63.2%
	CCAH	55.2%	54.5%	62.6%
	HPSM	57.5%	68.9%	55.4%
	PHP of CA	64.6%	66.9%	68.8%
	SBRHA	58.0%	64.3%	68.7%
CP	BC of CA (CP)	56.0%	66.5%	72.0%
	Health Net (CP)	45.0%	43.2%	48.4%
	Molina Healthcare	51.9%	52.9%	59.8%
GMC - N	BC of CA (GMC-North)	49.2%	57.8%	60.1%
	Health Net (GMC-North)	48.9%	55.4%	47.2%
	Kaiser (GMC-North)	54.1%	58.7%	68.8%
	Molina Healthcare (GMC-North)			49.4%
	WHA	52.0%	54.5%	61.4%
GMC - S	BC of CA (GMC-South)	50.7%	56.4%	64.1%
	CHG	56.5%	58.4%	55.7%
	Health Net (GMC-South)	47.5%	50.6%	47.9%
	Kaiser (GMC-South)		44.2%	59.9%
	Sharp	50.0%	56.8%	64.6%
	UCSD	66.1%	66.9%	—
	Universal	55.9%	62.7%	64.2%
LI	AAH	36.1%	60.7%	65.3%
	BC of CA (Stanislaus)	54.9%	61.6%	64.9%
	BC of CA (Tulare)		62.9%	68.1%
	CCHP	49.6%	85.3%	60.9%
	HPSJ	83.5%	53.8%	59.2%
	IEHP	55.7%	59.4%	63.7%
	KFHC	85.3%	48.9%	63.1%
	L.A. Care	49.3%	41.8%	61.1%
	SFHP	59.0%	57.8%	68.4%
	SCFHP	51.6%	64.0%	61.6%
Medi-Cal Managed Care Average*		56.0%	58.6%	61.3%

* The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

For more information about HEDIS, please see

<http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm>

For more information about the California Healthy Families program, please see

<http://www.healthyfamilies.ca.gov/hf/hfhome.jsp>

Comments and questions regarding the format or content of this report are welcome.

Please contact Doreen Wong, RN, PHN, CPHQ, at dwong@dhs.ca.gov.